

Economic Control of Quality  
of  
Manufactured Product

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# Economic Control of Quality of Manufactured Product

*By*

W. A. SHEWHART, PH.D.

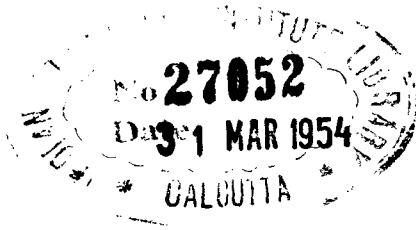
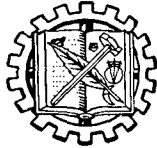
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“When numbers are large, chance is the best warrant for certainty.”

A. S. EDDINGTON,  
*The Nature of the Physical World*

“A situation like this merely means that those details which determine the future in terms of the past may be so deep in the structure that at present we have no immediate experimental knowledge of them and we may for the present be compelled to give a treatment from a statistical point of view based on considerations of probability.”

P. W. BRIDGMAN,  
*The Logic of Modern Physics*

## PREFACE

Broadly speaking, the object of industry is to set up economic ways and means of satisfying human wants and in so doing to reduce everything possible to routines requiring a minimum amount of human effort. (Through the use of the scientific method, extended to take account of modern statistical concepts, it has been found possible to set up limits within which the results of routine efforts must lie if they are to be economical. Deviations in the results of a routine process outside such limits indicate that the routine has broken down and will no longer be economical until the cause of trouble is removed.)

This book is the natural outgrowth of an investigation started some six years ago to develop a scientific basis for attaining economic control of quality of manufactured product through the establishment of control limits to indicate at every stage in the production process from raw materials to finished product when the quality of product is varying more than is economically desirable. As such, this book constitutes a record of progress and an indication of the direction in which future developments may be expected to take place. To get as quickly as possible a picture of the way control works, the reader may find it desirable, after going through Part I, to consider next the various practical illustrations given in Parts VI and VII and in Appendix I.

The material in this text was originally organized for presentation in one of the Out-of-Hour Courses in Bell Telephone Laboratories. Since then it has undergone revision for use in a course of lectures presented at the request of Stevens Institute of Technology in its Department of Economics of Engineering. Much of the work recorded herein is the result of the cooperative effort of many individuals. To a

considerable extent the experimental data are such as could have been accumulated only in a large industry.

On the theoretical side the author wishes to acknowledge the very helpful and suggestive criticisms of his colleague Dr. T. C. Fry and of Mr. E. C. Molina of the American Telephone and Telegraph Company. On the practical side he owes a great debt to another colleague, Mr. H. F. Dodge.

The task of accumulating and analyzing the large amount of data and of putting the manuscript in final form was borne by Miss Marion B. Cater and Miss Miriam S. Harold, assisted by Miss Fina E. Giraldi. Mr. F. W. Winters contributed to the development of the theory. The Bureau of Publication of the Laboratories cooperated in preparing the manuscript for publication. To each of these the author is deeply indebted.

The author is particularly indebted to R. L. Jones, Director of Apparatus Development, and to G. D. Edwards, Inspection Engineer, under whose helpful guidance the present basis for economic control of quality of manufactured product has been developed.

W. A. SHEWHART.

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PART I

**Introduction**

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Fundamental Concepts of Statistical Control and an Outline of Five Economic Advantages Obtainable through Statistical Control of Quality of Manufactured Product

## CHAPTER I

### CHARACTERISTICS OF A CONTROLLED QUALITY

#### I. *What is the Problem of Control?*

What is the problem of control of quality of manufactured product? To answer this question, let us put ourselves in the position of a manufacturer turning out millions of the same kind of thing every year. Whether it be lead pencils, chewing gum, bars of soap, telephones, or automobiles, the problem is much the same. He sets up a standard for the quality of a given kind of product. He then tries to make all pieces of product conform with this standard. Here his troubles begin. For him standard quality is a bull's-eye, but like a marksman shooting at a bull's-eye, he often misses. As is the case in everything we do, unknown or chance causes exert their influence. The problem then is: how much may the quality of a product vary and yet be controlled? In other words, how much variation should we leave to chance?

To make a thing the way we want to make it is one popular conception of control. We have been trying to do this for a good many years and we see the fruition of this effort in the marvelous industrial development around us. We are sold on the idea of applying scientific principles. However, a change is coming about in the principles themselves and this change gives us a new concept of control.

A few years ago we were inclined to look forward to the time when a manufacturer would be able to do just what he wanted to do. We shared the enthusiasm of Pope when he said "All chance is but direction thou canst not see", and we looked forward to the time when we would see that direction. In other words, emphasis was laid on the *exactness* of physical

laws. Today, however, the emphasis is placed elsewhere as is indicated by the following quotation from a recent issue, July, 1927, of the journal *Engineering*:

Today the mathematical physicist seems more and more inclined to the opinion that each of the so-called laws of nature is essentially statistical, and that all our equations and theories can do, is to provide us with a series of orbits of varying probabilities.

The breakdown of the orthodox scientific theory which formed the basis of applied science in the past necessitates the introduction of certain new concepts into industrial development. Along with this change must come a revision in our ideas of such things as a controlled product, an economic standard of quality, and the method of detecting lack of control or those variations which should not be left to chance.

Realizing, then, the statistical nature of modern science, it is but logical for the manufacturer to turn his attention to the consideration of available ways and means of handling statistical problems. The necessity for doing this is pointed out in the recent book<sup>1</sup> on the application of statistics in mass production, by Becker, Plaut, and Runge. They say:

It is therefore important to every technician who is dealing with problems of manufacturing control to know the laws of statistics and to be able to apply them correctly to his problems.

Another German writer, K. H. Daeves, in writing on somewhat the same subject says:

Statistical research is a logical method for the control of operations, for the research engineer, the plant superintendent, and the production executive.<sup>2</sup>

The problem of control viewed from this angle is a comparatively new one. In fact, very little has been written on the subject. Progress in modifying our concept of control has been and will be comparatively slow. In the first place,

<sup>1</sup> *Anwendungen der Mathematischen Statistik auf Probleme der Massenfabrikation*, Julius Springer, Berlin, 1927.

<sup>2</sup> "The Utilization of Statistics," *Testing*, March, 1924.

it requires the application of certain modern physical concepts; and in the second place, it requires the application of statistical methods which up to the present time have been for the most part left undisturbed in the journals in which they appeared. This situation is admirably summed up in the January, 1926 issue of *Nature* as follows:

A large amount of work has been done in developing statistical methods on the scientific side, and it is natural for anyone interested in science to hope that all this work may be utilized in commerce and industry. There are signs that such a movement has started, and it would be unfortunate indeed if those responsible in practical affairs fail to take advantage of the improved statistical machinery now available.

## 2. *Nature of Control*

Let us consider a very simple example of our inability to do exactly what we want to do and thereby illustrate two characteristics of a controlled product.

Write the letter  $a$  on a piece of paper. Now make another  $a$  just like the first one; then another and another until you have a series of  $a$ 's,  $a, a, a, a, \dots$ . You try to make all the  $a$ 's alike but you don't; you can't. You are willing to accept this as an empirically established fact. But what of it? Let us see just what this means in respect to control. Why can we not do a simple thing like making all the  $a$ 's just alike? Your answer leads to a generalization which all of us are perhaps willing to accept. It is that there are many causes of variability among the  $a$ 's: the paper was not smooth, the lead in the pencil was not uniform, and the unavoidable variability in your external surroundings reacted upon you to introduce variations in the  $a$ 's. But are these the only causes of variability in the  $a$ 's? Probably not.

We accept our human limitations and say that likely there are many other factors. If we could but name all the reasons why we cannot make the  $a$ 's alike, we would most assuredly have a better understanding of a certain part of nature than we now have. Of course, this conception of what it means to be able to do what we want to do is not new; it

does not belong exclusively to any one field of human thought; it is commonly accepted.

The point to be made in this simple illustration is that we are limited in doing what we want to do; that to do what we set out to do, even in so simple a thing as making *a*'s that are alike, requires almost infinite knowledge compared with that which we now possess. It follows, therefore, since we are thus willing to accept as axiomatic that we cannot do what we want to do and cannot hope to understand why we cannot, that we must also accept as axiomatic that a controlled quality will not be a constant quality. Instead, a controlled quality must be a *variable* quality. This is the first characteristic.

But let us go back to the results of the experiment on the *a*'s and we shall find out something more about control. Your *a*'s are different from my *a*'s; there is something about your *a*'s that makes them yours and something about my *a*'s that makes them mine. True, not all of your *a*'s are alike. Neither are all of my *a*'s alike. Each group of *a*'s varies within a certain range and yet each group is distinguishable from the others. This distinguishable and, as it were, constant variability *within limits* is the second characteristic of control.

### 3. Definition of Control

For our present purpose *a phenomenon will be said to be controlled when, through the use of past experience, we can predict, at least within limits, how the phenomenon may be expected to vary in the future. Here it is understood that prediction within limits means that we can state, at least approximately, the probability that the observed phenomenon will fall within the given limits.*

In this sense the time of the eclipse of the sun is a predictable phenomenon. So also is the distance covered in successive intervals of time by a freely falling body. In fact, the prediction in such cases is extremely precise. It is an entirely different matter, however, to predict the expected length of life of an individual at a given age; the velocity of a molecule at a given instant of time; the breaking strength of a steel wire of known

cross section; or numerous other phenomena of like character. In fact, a prediction of the type illustrated by forecasting the time of an eclipse of the sun is almost the exception rather than the rule in scientific and industrial work.

In all forms of prediction an element of chance enters. The specific problem which concerns us at the present moment is the formulation of a scientific basis for prediction, taking into account the element of chance, where, for the purpose of our discussion, *(any unknown cause of a phenomenon will be termed a chance cause.*

## CHAPTER II

### SCIENTIFIC BASIS FOR CONTROL

#### I. *Three Important Postulates*

What can we say about the future behavior of a phenomenon acting under the influence of unknown or chance causes? I doubt that, in general, we can say anything. For example, let me ask: "What will be the price of your favorite stock thirty years from today?" Are you willing to gamble much on your powers of prediction in such a case? Probably not. However, if I ask: "Suppose you were to toss a penny one hundred times, thirty years from today, what proportion of heads would you expect to find?", your willingness to gamble on your powers of prediction would be of an entirely different order than in the previous case.

The recognized difference between these two situations leads us to make the following simple postulate:

*Postulate 1—All chance systems of causes are not alike in the sense that they enable us to predict the future in terms of the past.*

Hence, if we are to be able to predict the quality of product even within limits, we must find some criterion to apply to observed variability in quality to determine whether or not the cause system producing it is such as to make future predictions possible.

Perhaps the natural course to follow is to glean what we can about the workings of unknown chance causes which are generally acknowledged to be controlled in the sense that they permit of prediction within limits. Perhaps no better examples could be considered than length of human life and molecular



motion. It might appear that nothing is more uncertain than life itself, unless perhaps it be molecular motion. Yet there is something certain about these uncertainties. In the laws of mortality and distribution of molecular displacement, we find some of the essential characteristics of control within limits.

### A. *Law of Mortality*

The date of death always has seemed to be fixed by chance even though great human effort has been expended in trying to rob chance of this prerogative. We come into this world and from that very instant on are surrounded by causes of

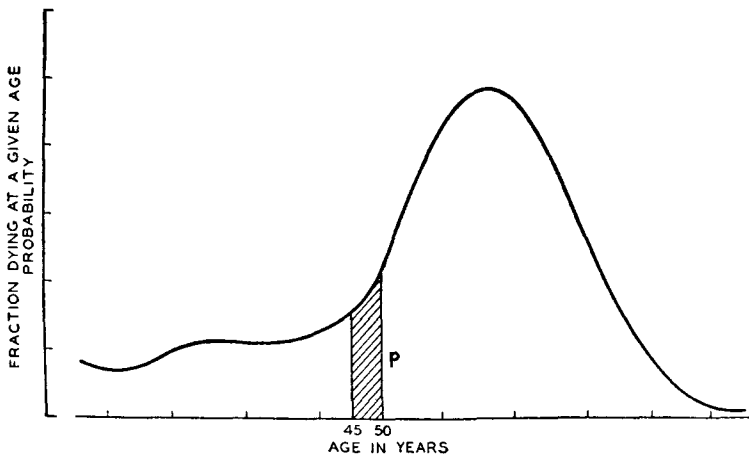


FIG. 1.—LAW OF MORTALITY—LAW OF FLUCTUATIONS CONTROLLED WITHIN LIMITS.

death seeking our life. Who knows whether or not death will overtake us within the next year? If it does, what will be the cause? These questions we cannot answer. Some of us are to fall at one time from one cause, others at another time from another cause. In this fight for life we see then the element of uncertainty and the interplay of numerous unknown or chance causes.

However, when we study the effect of these chance causes in producing deaths in large groups of individuals, we find some indication of a controlled condition. We find that this hidden host of causes produce deaths at an average rate which does

not differ much over long periods of time. From such observations we are led to believe that, as we approach the condition of homogeneity of population and surroundings, we approach what is customarily termed a "Law of Mortality" such as indicated schematically in Fig. 1. In other words, we believe that in the limiting case of homogeneity the causes of death function so as to make the probability of dying within given age limits, such as forty-five to fifty, constant. That is, we believe these causes are controlled. In other words, we assume the existence of a kind of statistical equilibrium among the effects of an unknown system of chance causes expressible in the assumption that the probability of dying within a given age limit, under the assumed conditions, is an objective and constant reality.

### B. *Molecular Motion*

Just about a century ago, in 1827 to be exact, an English botanist, Brown, saw something through his microscope that caught his interest. It was motion going on among the suspended particles almost as though they were alive. In a way it resembled the dance of dust particles in sunlight, so familiar to us, but this dance differed from that of the dust particles in important respects,—for example, adjacent particles seen under the microscope did not necessarily move in even approximately the same direction, as do adjacent dust particles suspended in the air.

Watch such motion for several minutes. So long as the temperature remains constant, there is no change. Watch it for hours, the motion remains characteristically the same. Watch it for days, we see no difference. Even particles suspended in liquids enclosed in quartz crystals for thousands of years show exactly the same kind of motion. Therefore, to the best of our knowledge there is remarkable permanence to this motion. Its characteristics remain constant. Here we certainly find a remarkable degree of constancy exhibited by a chance system of causes.

Suppose we follow the motion of one particle to get a better

picture of this constancy. This has been done for us by several investigators, notably Perrin. In such an experiment he noted the position of a particle at the end of equal intervals of time, Fig. 2. He found that the direction of this motion observed in one interval differed in general from that in the next succeeding interval; that the direction of the motion

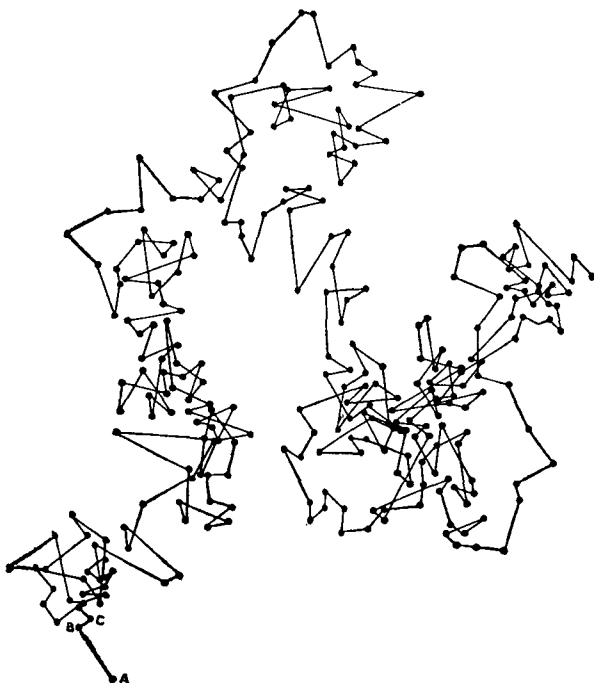
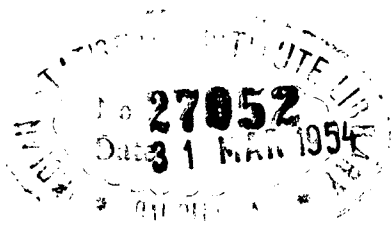


FIG. 2.—A CLOSE-UP OF MOLECULAR MOTION APPEARING ABSOLUTELY IRREGULAR, YET CONTROLLED WITHIN LIMITS.

presents what we instinctively call absolute irregularity. Let us ask ourselves certain questions about this motion.

Suppose we fix our attention on the particle at the point *A*. What made it move to *B* in the next interval of time? Of course we answer by saying that a particle moves at a given instant in a given direction, say *AB*, because the resultant force of the molecules hitting it in a plane perpendicular to



this direction from the side away from  $B$  is greater than that on the side toward  $B$ ; but at any given instant of time there is no way of telling what molecules are engaged in giving it such motion. We do not even know how many molecules are taking part. Do what we will, so long as the temperature is kept constant, we cannot change this motion in a given system. It cannot be said, for example, when the particle is at the point  $B$  that during the next interval of time it will move to  $C$ . We can do nothing to control the motion in the matter of displacement or in the matter of the direction of this displacement.

Let us consider either the  $x$  or  $y$  components of the segments of the paths. Within recent years we find abundant evidence indicating that these displacements appear to be distributed about zero in accord with what is called the normal law.<sup>1</sup>

Such evidence as that provided by the law of mortality and the law of distribution of molecular displacements leads us to assume that there exist in nature phenomena controlled by systems of chance causes such that the probability  $dy$  of the magnitude  $X$  of a characteristic of some such phenomenon falling within the interval  $X$  to  $X + dX$  is expressible as a function  $f$  of the quantity  $X$  and certain parameters represented symbolically in the equation

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_m)dX, \quad (2)$$

where the  $\lambda$ 's denote the parameters. Such a system of causes we shall term *constant* because the probability  $dy$  is independent of time. We shall take as our second postulate:

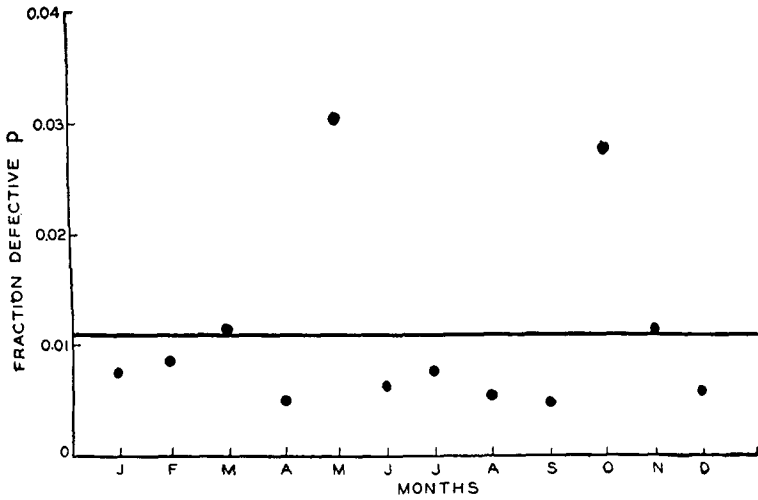
*Postulate 2—Constant systems of chance causes do exist in nature.*

To say that such systems of causes exist in nature, however, is one thing; to say that such systems of causes exist in a

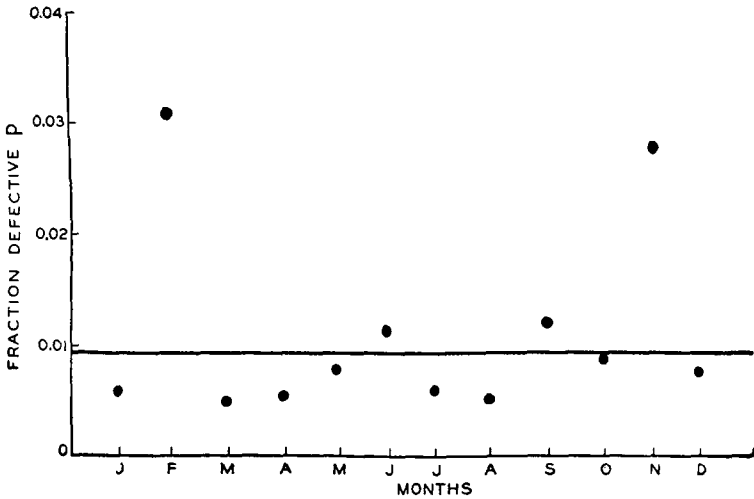
<sup>1</sup> That is to say, if  $x$  represents the deviation from the mean displacement, zero in this case, the probability  $dy$  of  $x$  lying within the range  $x$  to  $x + dx$  is given by

$$dy = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{x^2}{2\sigma^2}} dx, \quad (1)$$

where  $\sigma$  is the root mean square deviation.



(a) APPARATUS TYPE A



(b) APPARATUS TYPE B

FIG. 3.—SHOULD THESE VARIATIONS BE LEFT TO CHANCE?

production process is quite another thing. Today we have abundant evidence of the existence of such systems of causes in the production of telephone equipment. The practical situation, however, is that in the majority of cases there are unknown causes of variability in the quality of a product which do not belong to a constant system. This fact was discovered very early in the development of control methods, and these causes were called *assignable*. The question naturally arose as to whether it was possible, in general, to find and eliminate such causes. Less than ten years ago it seemed reasonable to assume that this could be done. Today we have abundant evidence to justify this assumption. We shall, therefore, adopt as our third postulate:

*Postulate 3—Assignable causes of variation may be found and eliminated.*

Hence, to secure control, the manufacturer must seek to find and eliminate assignable causes. In practice, however, he has the difficulty of judging from an observed set of data whether or not assignable causes are present. A simple illustration will make this point clear.

## 2. *When do Fluctuations Indicate Trouble?*

In many instances the quality of the product is measured by the fraction non-conforming to engineering specifications or, as we say, the fraction defective. Table 1 gives for a period of twelve months the observed fluctuations in this fraction for two kinds of product designated here as Type A and Type B. For each month we have the sample size  $n$ , the number defective  $n_1$  and the fraction  $p = \frac{n_1}{n}$ . We can

better visualize the extent of these fluctuations in fraction defective by plotting the data as in Fig. 3-*a* and Fig. 3-*b*.

What we need is some yardstick to detect in such variations any evidence of the presence of assignable causes. Can we find such a yardstick? Experience of the kind soon to be considered indicates that we can. It leads us to conclude that

it is feasible to establish criteria useful in detecting the presence of assignable causes of variation or, in other words, criteria which when applied to a set of observed values will indicate whether or not it is reasonable to believe that the causes of variability should be left to chance. Such criteria are basic to any method of securing control within limits. Let us, therefore, consider them critically. It is too much to expect that the criteria will be infallible. We are amply rewarded if they appear to work in the majority of cases.

Generally speaking, the criteria are of the nature of limits derived from past experience showing within what range the fluctuations in quality should remain, if they are to be left to chance. For example, when such limits are placed on the fluctuations in the qualities shown in Fig. 3, we find, as shown in Fig. 4, that in one case two points fall outside the limits and in the other case no point falls outside the limits.

TABLE 1.—FLUCTUATIONS IN QUALITY OF TWO MANUFACTURED PRODUCTS

Apparatus Type A				Apparatus Type B			
Month	Number Inspected $n$	Number Defective $n_1$	Fraction Defective $p = \frac{n_1}{n}$	Month	Number Inspected $n$	Number Defective $n_1$	Fraction Defective $p = \frac{n_1}{n}$
Jan. . . . .	527	4	0.0076	Jan. . . . .	169	1	0.0059
Feb. . . . .	610	5	0.0082	Feb. . . . .	99	3	0.0303
March. . . . .	428	5	0.0117	March. . . . .	208	1	0.0048
April. . . . .	400	2	0.0050	April. . . . .	196	1	0.0051
May. . . . .	498	15	0.0301	May. . . . .	132	1	0.0076
June. . . . .	500	3	0.0060	June. . . . .	89	1	0.0112
July. . . . .	395	3	0.0076	July. . . . .	167	1	0.0060
Aug. . . . .	393	2	0.0051	Aug. . . . .	200	1	0.0050
Sept. . . . .	625	3	0.0048	Sept. . . . .	171	2	0.0117
Oct. . . . .	465	13	0.0280	Oct. . . . .	122	1	0.0082
Nov. . . . .	446	5	0.0112	Nov. . . . .	107	3	0.0280
Dec. . . . .	510	3	0.0059	Dec. . . . .	132	1	0.0076
Average	483.08	5.25	0.0109	Average	149.33	1.42	0.0095

Upon the basis of the use of such limits, we look for trouble in the form of assignable causes in one case but not in the other.

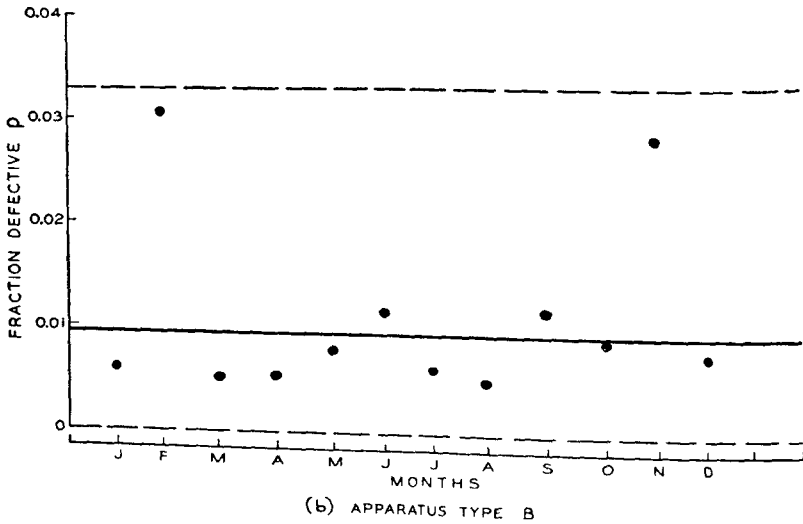
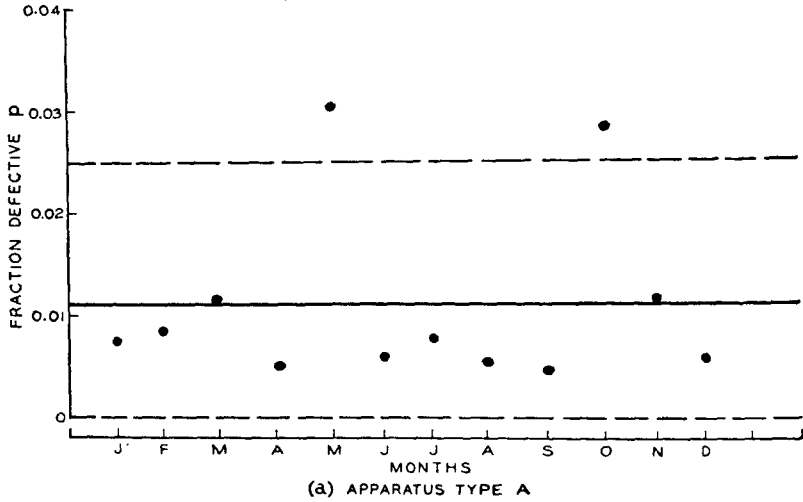


FIG. 4.—SHOULD THESE VARIATIONS BE LEFT TO CHANCE?  
*a*—"No." *b*—"Yes."

However, the question remains: Should we expect to be able to find and eliminate causes of variability only when deviations



fall outside the limits? First, let us see what statistical theory has to say in answer to this question.

Upon the basis of Postulate 3, it follows that we can find and remove causes of variability until the remaining system of causes is constant or until we reach that state where the probability that the deviations in quality remain within any two fixed limits (Fig. 5) is constant. However, this assumption alone does not tell us that there are certain limits within which all observed values of quality should remain provided the causes cannot be found and eliminated. In fact, as long as

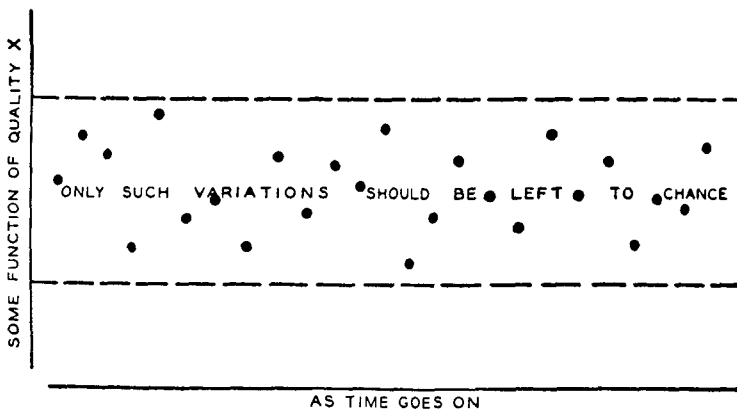


FIG. 5.—JUDGMENT PLUS MODERN STATISTICAL MACHINERY MAKES POSSIBLE THE ESTABLISHMENT OF SUCH LIMITS

the limits are set so that the probability of falling within the limits is less than unity, we may always expect a certain percentage of observations to fall outside the limits even though the system of causes be constant. In other words, the acceptance of this assumption gives us a right to believe that there is an objective state of control within limits but in itself it does not furnish a practical criterion for determining when variations in quality, such as those indicated in Fig. 3, should be left to chance.

Furthermore, we may say that mathematical statistics as such does not give us the desired criterion. What does this situation mean in plain everyday engineering English? Simply

this: such criteria, if they exist, cannot be shown to exist by any theorizing alone, no matter how well equipped the theorist is in respect to probability or statistical theory. We see in this situation the long recognized dividing line between theory and practice. The available statistical machinery referred to by the magazine *Nature* is, as we might expect, not an end in itself but merely a means to an end. In other words, the fact that the criterion which we happen to use has a fine ancestry of highbrow statistical theorems does not justify its use. Such justification must come from empirical evidence that it works. As the practical engineer might say, the proof of the pudding is in the eating. Let us therefore look for the proof.

### 3. Evidence that Criteria Exist for Detecting Assignable Causes

A. Fig. 6 shows the results of one of the first large scale experiments to determine whether or not indications given by

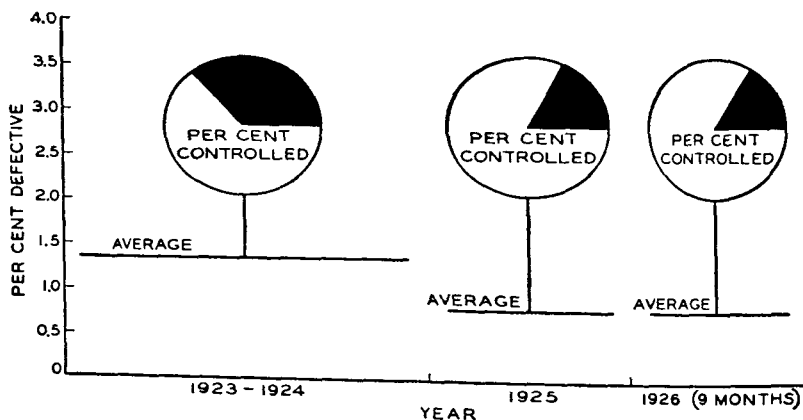


FIG. 6.—EVIDENCE OF IMPROVEMENT IN QUALITY WITH APPROACH TO CONTROL.

such a criterion applied to quality measured in terms of fraction defective were justified by experience. About thirty typical items used in the telephone plant and produced in lots running into the millions per year were made the basis for this study. As shown in this figure, during 1923-24 these items showed

68 per cent control about a relatively low average of 1.4 per cent defective.<sup>1</sup> However, as the assignable causes, indicated by deviations in the observed monthly fraction defective falling outside of control limits, were found and eliminated, the quality of product approached the state of control as indicated by an increase of from 68 per cent to 84 per cent control by the latter part of 1926. At the same time the quality improved; in 1923-24 the average per cent defective was 1.4 per cent, whereas by 1926 this had been reduced to 0.8 per cent. Here we get some typical evidence that, in general, as the assignable causes are removed, the variations tend to fall more nearly within the limits as indicated by an increase from 68 per cent to 84 per cent. Such evidence is, of course, one sided. It shows that when points fall outside the limits, experience indicates that we can find assignable causes, but it does not indicate that when points fall within such limits, we cannot find causes of variability. However, this kind of evidence is provided by the following two typical illustrations.

*B.* In the production of a certain kind of equipment, considerable cost was involved in securing the necessary electrical insulation by means of materials previously used for that purpose. A research program was started to secure a cheaper material. After a long series of preliminary experiments, a tentative substitute was chosen and an extensive series of tests of insulation resistance were made on this material, care being taken to eliminate all known causes of variability. Table 2 gives the results of 204 observations of resistance in megohms taken on as many samples of the proposed substitute material. Reading from top to bottom beginning at the left column and continuing throughout the table gives the order in which the observations were made. The question is: "Should such variations be left to chance?"

No *a priori* reason existed for believing that the measurements forming one portion of this series should be different from those in any other portion. In other words, there was

<sup>1</sup> Jones, R. L., "Quality of Telephone Materials," *Bell Telephone Quarterly*, June, 1927.

no rational basis for dividing the total set of data into groups of a given number of observations except that it was reasonable to believe that the system of causes might have changed from day to day as a result of changes in such things as atmospheric conditions, observers, and materials. In general, if such changes are to take place, we may readily detect their effect if we divide the total number of observations into comparatively small subgroups. In this particular instance, the size of the subgroup was taken as four and the black dots in Fig. 7-a show the successive averages of four observations in the order in which they were taken. The dotted lines are the

TABLE 2.—ELECTRICAL RESISTANCE OF INSULATION IN MEGOHMS—  
SHOULD SUCH VARIATIONS BE LEFT TO CHANCE?

5,045	4,635	4,700	4,650	4,640	3,940	4,570	4,560	4,450	4,500	5,075	4,500
4,350	5,100	4,600	4,170	4,335	3,700	4,570	3,075	4,450	4,770	4,925	4,850
4,350	5,450	4,110	4,255	5,000	3,650	4,855	2,965	4,850	5,150	5,075	4,930
3,975	4,635	4,410	4,170	4,615	4,445	4,160	4,080	4,450	4,850	4,925	4,700
4,290	4,720	4,180	4,375	4,215	4,000	4,325	4,080	3,635	4,700	5,250	4,890
4,430	4,810	4,790	4,175	4,275	4,845	4,125	4,425	3,635	5,000	4,915	4,625
4,485	4,565	4,790	4,550	4,275	5,000	4,100	4,300	3,635	5,000	5,600	4,425
4,285	4,410	4,340	4,450	5,000	4,560	4,340	4,430	3,900	5,000	5,075	4,135
3,980	4,065	4,895	2,855	4,615	4,700	4,575	4,840	4,340	4,700	4,450	4,190
3,925	4,565	5,750	2,920	4,735	4,310	3,875	4,840	4,340	4,500	4,215	4,080
3,645	5,190	4,740	4,375	4,215	4,310	4,050	4,310	3,665	4,840	4,325	3,690
3,760	4,725	5,000	4,375	4,700	5,000	4,050	4,185	3,775	5,075	4,665	5,050
3,300	4,640	4,895	4,355	4,700	4,575	4,685	4,570	5,000	5,000	4,615	4,625
3,685	4,640	4,255	4,090	4,700	4,700	4,685	4,700	4,850	4,770	4,615	5,150
3,463	4,895	4,170	5,000	4,700	4,430	4,430	4,440	4,775	4,570	4,500	5,250
5,200	4,790	3,850	4,335	4,095	4,850	4,300	4,850	4,500	4,925	4,765	5,000
5,100	4,845	4,445	5,000	4,095	4,850	4,690	4,125	4,770	4,775	4,500	5,000

limits within which experience has shown that these observations should fall, taking into account the size of the sample, provided the variability should be left to chance. Several of the observed values lie outside these limits. This was taken as an indication of the existence of causes of variability which could be found and eliminated.

Further research was instituted at this point to find these

causes of variability. Several were found, and after these had been eliminated another series of observed values gave the results indicated in Fig. 7-b. Here we see that all of the points lie within the limits. We assumed, therefore, upon the basis of this test, that it was not feasible for research to go much further in eliminating causes of variability. Because of

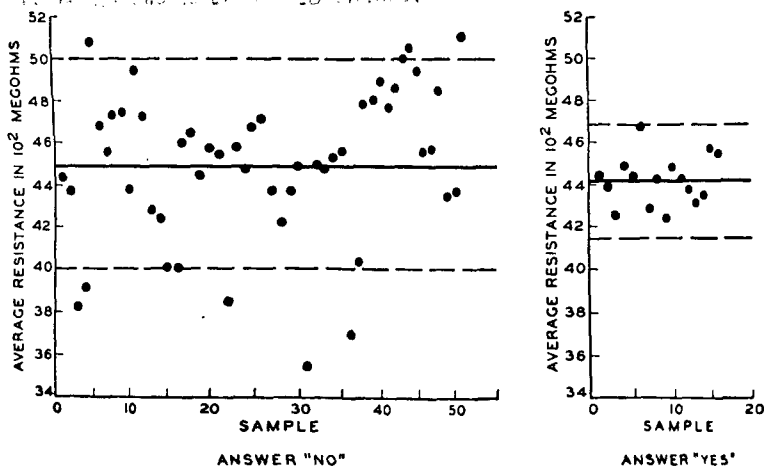


FIG. 7.—SHOULD THESE VARIATIONS BE LEFT TO CHANCE?

the importance of this particular experiment, however, considerably more work was done, but it failed to reveal causes of variability. Here then is a typical case where the criterion indicates when variability should be left to chance.

C. Suppose now that we take another illustration where it is reasonable to believe that almost everything humanly possible has been done to remove the assignable causes of variation in a set of data. Perhaps the outstanding series of observations of this type is that given by Millikan in his famous measurement of the charge on an electron. Treating his data in a manner similar to that indicated above, we get the results shown in Fig. 8. All of the points are within the dotted limits. Hence the indication of the test is consistent with the accepted conclusion that those factors which need not

be left to chance had been eliminated before this particular set of data were taken.

#### 4. *Rôle Played by Statistical Theory*

It may appear thus far that mathematical statistics plays a relatively minor rôle in laying a basis for economic control of quality. Such, however, is not the case. In fact, a central concept in engineering work today is that almost every physical property is a *statistical distribution*. In other words, an observed

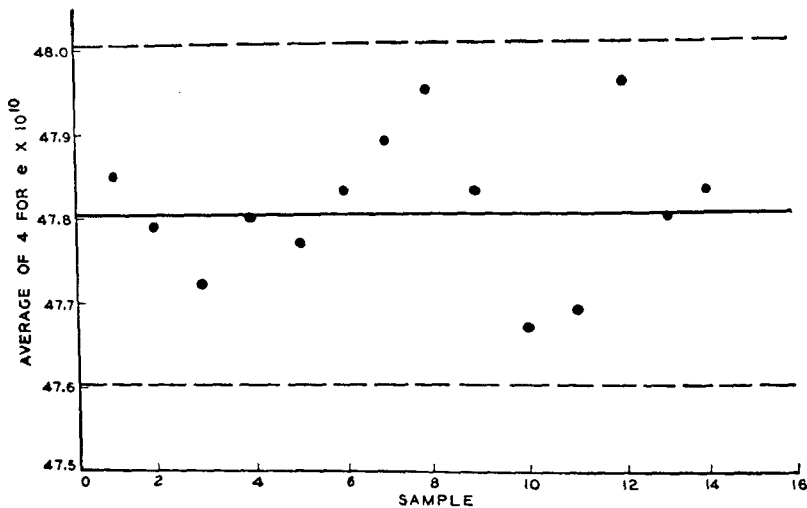


FIG. 8.—VARIATIONS THAT SHOULD BE LEFT TO CHANCE—DOES THE CRITERION WORK? "YES."

set of data constitutes a sample of the effects of unknown chance causes. It is at once apparent, therefore, that sampling theory should prove a valuable tool in testing engineering hypotheses. Here it is that much of the most recent mathematical theory becomes of value, particularly in analysis involving the use of comparatively small numbers of observations.

Let us consider, for example, some property such as the tensile strength of a material. If our previous assumptions

are justified, it follows that, after we have done everything we can to eliminate assignable causes of variation, there will still remain a certain amount of variability exhibiting the state of control. Let us consider an extensive series of data recently published by a member of the Forest Products Laboratories,<sup>1</sup> Fig. 9. Here we have the results of tests for modulus of rupture on 1,304 small test specimens of Sitka spruce, the kind of material used extensively in aeroplane propellers

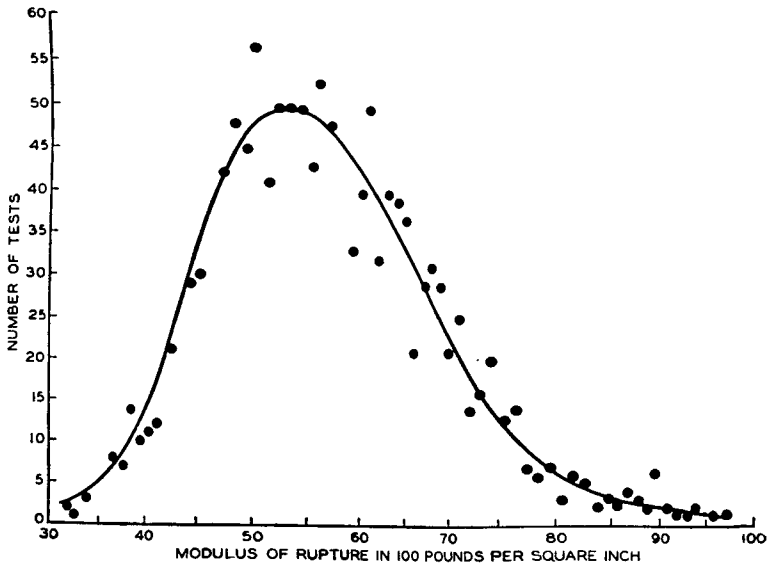


FIG. 9.—VARIABILITY IN MODULUS OF RUPTURE OF CLEAR SPECIMENS OF GREEN SITKA SPRUCE TYPICAL OF THE STATISTICAL NATURE OF PHYSICAL PROPERTIES.

during the War. The wide variability is certainly striking. The curve is an approximation to the distribution function for this particular property representing what is at least approximately a state of control. The importance of going from the sample to the smooth distribution is at once apparent and in this case a comparatively small amount of refinement in statistical machinery is required.

<sup>1</sup> Newlin, J. A., *Proceedings of the American Society of Civil Engineers*, September 1926, pp. 1436-1443.

Suppose, however, that instead of more than a thousand measurements we had only a very small number, as is so often the case in engineering work. Our estimation of the variability of the distribution function representing the state of control upon the basis of the information given by the sample would necessarily be quite different from that ordinarily used by engineers, see Fig. 10. This is true even though to begin with we make the same kind of assumption as engineers have been

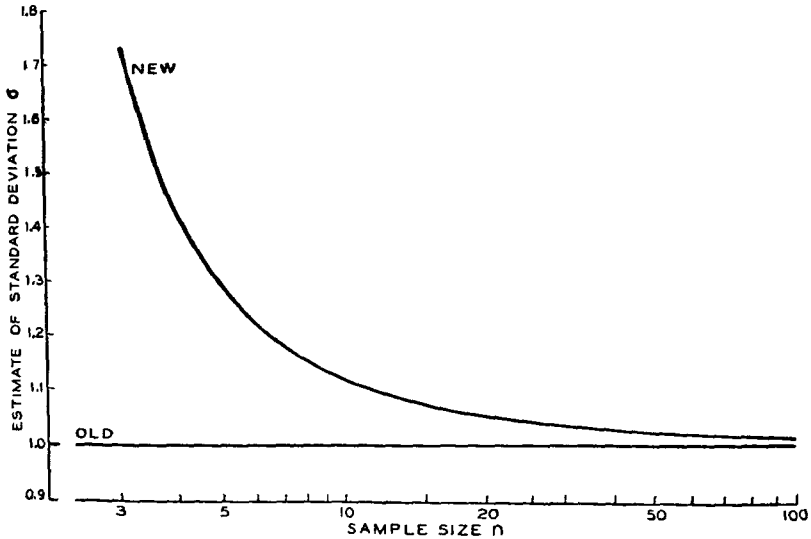


FIG. 10.—CORRECTION FACTORS MADE POSSIBLE BY MODERN STATISTICAL THEORY ARE OFTEN LARGE—TYPICAL ILLUSTRATION.

accustomed to make in the past. This we may take as a typical example of the fact that the production engineer finds it to his advantage to keep abreast of the developments in statistical theory. Here we use *new* in the sense that much of the modern statistical theory is new to most engineers.

### 5. Conclusion

Based upon evidence such as already presented, it appears feasible to set up criteria by which to determine when assignable



causes of variation in quality have been eliminated so that the product may then be considered to be controlled within limits. This state of control appears to be, in general, a kind of limit to which we may expect to go economically in finding and removing causes of variability without changing a major portion of the manufacturing process as, for example, would be involved in the substitution of new materials or designs.

# CHAPTER III

## ADVANTAGES SECURED THROUGH CONTROL

### I. *Reduction in the Cost of Inspection*

If we can be assured that something we use is produced under controlled conditions, we do not feel the need for inspecting it as much as we would if we did not have this assurance. For example, we do not waste our money on doctors'

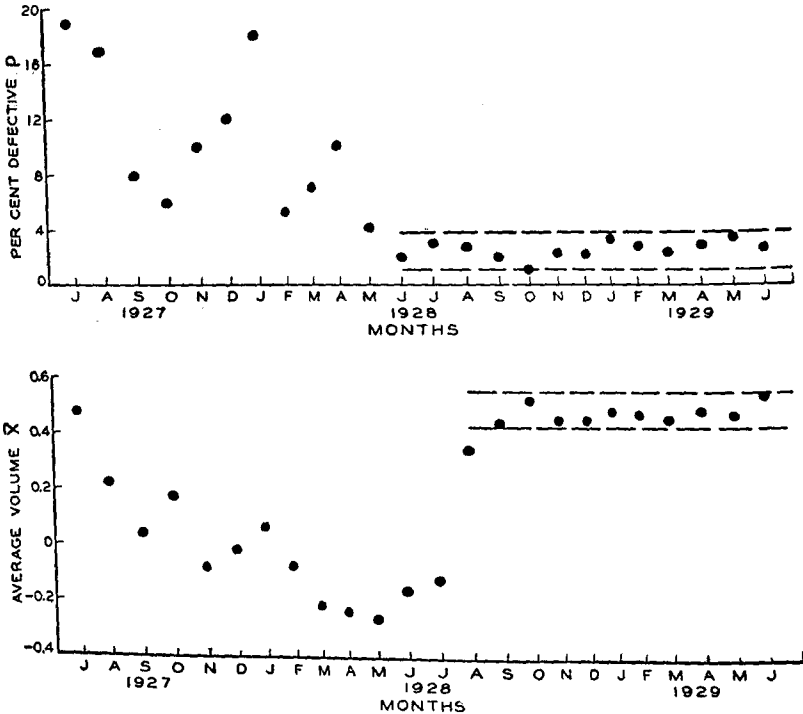


FIG. 11.—APPROACH TO STABLE EQUILIBRIUM OR CONTROL AS ASSIGNABLE CAUSES ARE WEEDED OUT, THUS REDUCING THE NEED FOR INSPECTION.

bills so long as we are willing to attribute the variability in our health to the effects of what in our present terminology corresponds to a constant system of chance causes.

In the early stages of production there are usually causes of variability which must be weeded out through the process of inspection. As we proceed to eliminate assignable causes, the quality of product usually approaches a state of stable equilibrium somewhat after the manner of the two specific illustrations presented in Fig. 11. In both instances, the record goes back for more than two years and the process of elimination in each case covers a period of more than a year.

It is evident that as the quality approaches what appears to be a comparatively stable state, the need for inspection is reduced.

## *2. Reduction in the Cost of Rejections*

That we may better visualize the economic significance of control, we shall now view the production process as a whole. We take as a specific illustration the manufacture of telephone equipment. Picture, if you will, the twenty or more raw materials such as gold, platinum, silver, copper, tin, lead, wool, rubber, silk, and so forth, literally collected from the four corners of the earth and poured into the manufacturing process. The telephone instrument as it emerges at the end of the production process is not so simple as it looks. In it there are 201 parts, and in the line and equipment making possible the connection of one telephone to another, there are approximately 110,000 more parts. The annual production of most of these parts runs into the millions so that the total annual production of parts runs into the billions.

How shall the production process for such a complicated mechanism be engineered so as to secure the economies of quantity production and at the same time a finished product with quality characteristics lying within specified tolerances? One such scheme is illustrated in Fig. 12. Here the manufacturing process is indicated schematically as a funnel, at the small end of which we have the 100 per cent inspection screen

to protect the consumer by assuring that the quality of the finished product is satisfactory. Obviously, however, it is often more economical to throw out defective material at some of the initial stages in production rather than to let it pass on to the final stage where it would likely cause the rejection of a

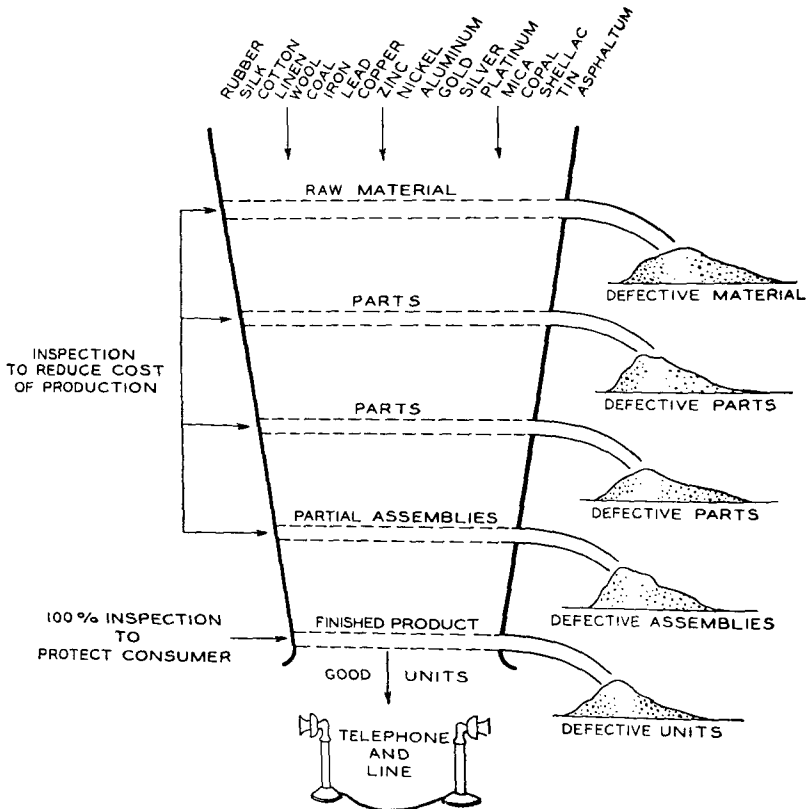


FIG. 12.—AN ECONOMIC PRODUCTION SCHEME.

finished unit of product. For example, we see to the right of the funnel, piles of defectives, which must be junked or reclaimed at considerable cost.

It may be shown theoretically that, by eliminating assignable causes of variability, we arrive at a limit to which it is feasible to go in reducing the fraction defective. It must

suffice here to call attention to the kind of evidence indicating that this limiting situation is actually approached in practice as we remove the assignable causes of variability.

Let us refer again to Fig. 6 which is particularly significant because it represents the results of a large scale experiment carried on under commercial conditions. As the black sectors in the pie charts decrease in size, indicating progress in the removal of assignable causes, we find simultaneously a decrease in the average per cent defective from 1.4 to 0.8. Here we see how control works to reduce the amount of defective material. However, this is such an important point that it is perhaps interesting to consider an illustration from outside the telephone field.

Recent work of the Food Research Institute of Stanford University shows that the loss from stale bread constitutes an important item of cost for a great number of wholesale as well as some retail bakeries. It is estimated that this factor alone costs the people of the United States millions of dollars per year. The sales manager of every baking corporation is interested, therefore, in detecting and finding assignable causes of variation in the returns of stale bread if by so doing he can reduce this loss to a minimum.

Some time ago it became possible to secure the weekly record of return of stale bread for ten different bakeries operating in a certain metropolitan district. These observed results are shown graphically in Fig. 13. At once we see that there is a definite lack of control on the part of each bakery. The important thing to note, however, is that the bakery having the lowest percentage return, 1.99 per cent, also shows better control than the other bakeries as judged by the number of points falling outside the control limits in the 36-week period.

### *3. Attainment of Maximum Benefits from Quantity Production*

The quality of the finished product depends upon the qualities of raw materials, piece-parts, and the assembling process. It follows from theory that so long as such quality

characteristics are controlled, the quality of the finished unit will be controlled, and will therefore exhibit minimum variability. Other advantages also result. For example, by

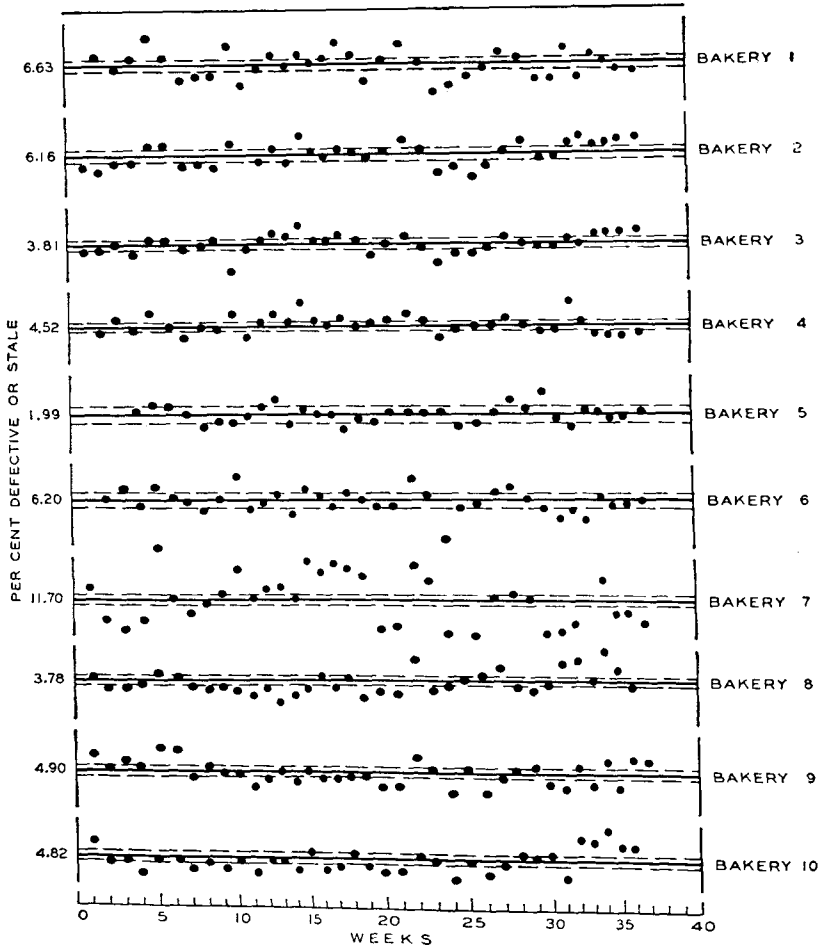


FIG. 13.—RESULTS SHOWING HOW CONTROL EFFECTS A REDUCTION IN THE COST OF REJECTIONS.

gaining control, it is possible, as we have already seen, to establish standard statistical distributions for the many quality characteristics involved in design. Very briefly, let us see

just how these statistical distributions representing states of control become useful in securing an economic design and production scheme.

Suppose we consider a simple problem in which we assume that the quality characteristic  $Y$  in the finished product is a function  $f$  of  $m$  different quality characteristics,  $X_1, X_2, \dots, X_m$ , representable symbolically by

$$Y = f(X_1, X_2, \dots, X_m). \quad (3)$$

For example, one of the  $X$ 's might be a modulus of rupture, another a diameter of cross section, and  $Y$  a breaking load. Engineering requirements generally place certain tolerances on the variability in the resultant quality characteristic  $Y$ , which variability is in turn a function of the variabilities in each of the  $m$  different quality characteristics.

It follows theoretically that the quality characteristic  $Y$  will be controlled if the  $m$  independent characteristics are controlled. Knowing the distribution functions for each of the  $m$  different independent variables, it is possible to approximate very closely the per cent of the finished product which may be expected to have a quality characteristic  $Y$  within the specified tolerances. If, for example, it is desirable to minimize the variability in the resultant quality  $Y$  by proper choice of materials, and if standard distribution functions for the given quality characteristics are available for each of several materials, it is possible to choose that particular material which will minimize the variability of the resultant quality at a minimum of cost.

#### 4. *Attainment of Uniform Quality even though Inspection Test is Destructive*

So often the quality of a material of the greatest importance to the individual is one which cannot be measured directly without destroying the material itself. So it is with the fuse that protects your home; with the steering rod on your car; with the rails that hold the locomotive in its course; with the propeller of an aeroplane, and so on indefinitely. How are

we to know that a product which cannot be tested in respect to a given quality is satisfactory in respect to this same quality? How are we to know that the fuse will blow at a given current; that the steering rod of your car will not break under maximum load placed upon it? To answer such questions, we must rely upon previous experience. In such a case, causes of variation in quality are unknown and yet we are concerned in assuring ourselves that the quality is satisfactory.

Enough has been said to show that here is one of the very important applications of the theory of control. By weeding out assignable causes of variability, the manufacturer goes to the feasible limit in assuring uniform quality.

### *5. Reduction in Tolerance Limits*

By securing control and by making use of modern statistical tools, the manufacturer not only is able to assure quality, even though it cannot be measured directly, but is also often able to reduce the tolerance limits in that quality as one very simple illustration will serve to indicate.

Let us again consider tensile strength of material. Here the measure of either hardness or density is often used to indicate tensile strength. In such cases, it is customary practice to use calibration curves based upon the concept of functional relationship between such characteristics. If instead of basing our use of these tests upon the concept of functional relationship, we base it upon the concept of statistical relationship, we can make use of planes and surfaces of regression as a means of calibration. In general, this procedure makes possible a reduction in the error of measurement of the tensile strength and hence the establishment of closer tolerances. This is true because, when quality can be measured directly and accurately, we can separate those samples of a material for which the quality lies within given tolerance limits from all others. Now, when the method of measurement is indirect and also subject to error, this separation can only be carried on in the probability sense assuming the errors of measurement are controlled by a constant system of chance causes.



It is obvious that, corresponding to a given probability, the tolerance limits may be reduced as we reduce the error of measurement.

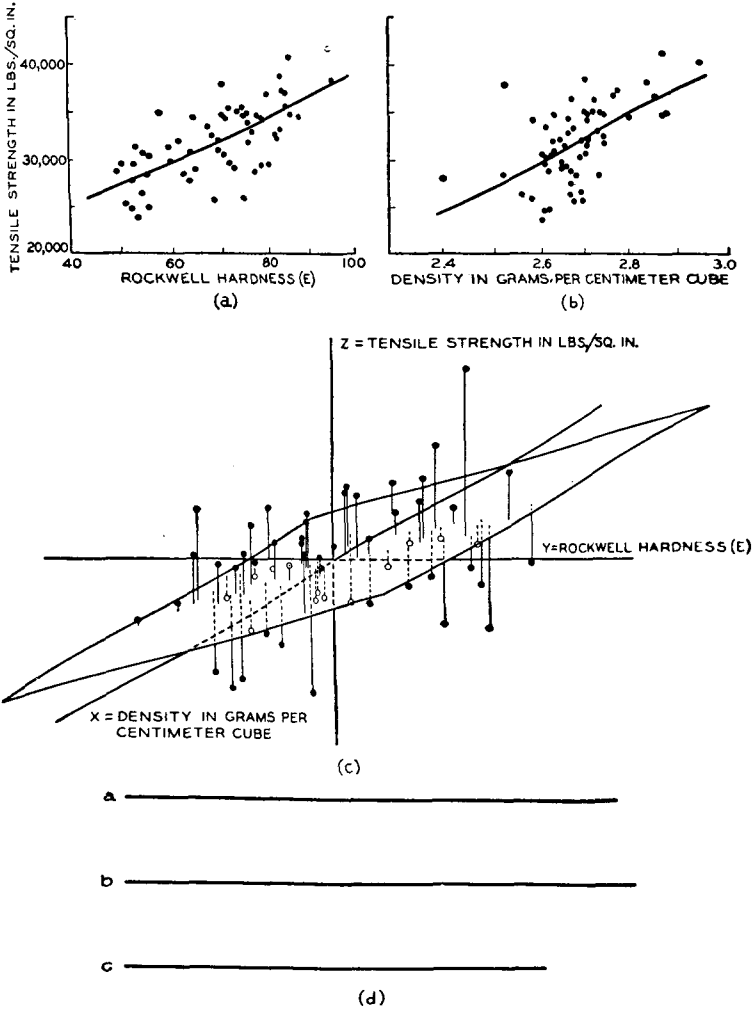


FIG. 14.—HOW CONTROL MAKES POSSIBLE IMPROVED QUALITY THROUGH REDUCTION IN TOLERANCE LIMITS.

Fig. 14 gives a simple illustration. Here the comparative magnitudes of the standard deviations of tensile strength about

two lines of regression and the plane of regression are shown schematically by the lines in Fig. 14-d. The lengths of these are proportional to the allowable tolerance limits corresponding to a given probability. It is customary practice to use the line of regression between tensile strength and hardness. Note the improvement effected by using the plane of regression. By using the hardness and density together as a measure of tensile strength, the tolerance range on tensile strength corresponding to a given probability can be made less than it would be if either of these measures were used alone.

### 6. Conclusion

It seems reasonable to believe that there is an *objective state of control*, making possible the prediction of quality within limits even though the causes of variability are unknown. Evidence has been given to indicate that through the use of statistical machinery in the hands of an engineer artful in making the right kind of hypotheses, it appears possible to establish criteria which indicate when the state of control has been reached. It has been pointed out that by securing this state of control, we can secure the following advantages:

1. Reduction in the cost of inspection.
2. Reduction in the cost of rejection.
3. Attainment of maximum benefits from quantity production.
4. Attainment of uniform quality even though the inspection test is destructive.
5. Reduction in tolerance limits where quality measurement is indirect. Test July 13, 45, 44

PART II

Ways of Expressing Quality of Product

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A Review of the Methods for Reducing  
Large Numbers of Observations of Quality  
to a Few Simple Functions of These Data  
Which Contain the Essential Information

## CHAPTER IV

### DEFINITION OF QUALITY

#### 1. *Introductory Note*

When we analyze our conception of quality, we find that the term is used in several different ways. Hence, it is essential that we decide, first of all, whether the discussion is to be limited to a particular concept of quality, or to be so framed as to include the essential element in each of the numerous conceptions. One purpose in considering the various definitions of quality is merely to show that in any case the measure of quality is a quantity which may take on different numerical values. In other words, the measure of quality, no matter what the definition of quality may be, is a variable. We shall usually represent this variable by the symbol  $X$ . In future chapters when we are discussing quality control, we shall treat of the control of the measurable part of quality as defined in any one of the different ways indicated below.

The more important purpose in considering the various definitions of quality is, however, to examine the basic requirements of effective specifications of quality. Monday Friday  
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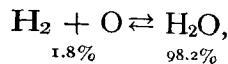
#### 2. *Popular Conception of Quality*

Dating at least from the time of Aristotle, there has been some tendency to conceive of quality as indicating the *goodness* of an object. The majority of advertisers appeal to the public upon the basis of the quality of product. In so doing, they implicitly assume that there is a measure of goodness which can be applied to all kinds of product whether it be vacuum tubes, sewing machines, automobiles, Grape Nuts, books, cypress flooring, Indiana limestone, or correspondence school

courses. Such a concept, is, however, too indefinite for practical purposes.

### 3. Conception of the Quality of a Thing as a Set of Characteristics

Quality, in Latin *qualitas*, comes from *qualis*, meaning "how constituted" and signifies such as the thing really is. Suppose we consider a simple thing like water. What is it that makes water what it is? One might answer that it is the chemical combination of hydrogen and oxygen represented by the symbol  $H_2O$ . To do so is to evade the question, however, for to begin with we must know what we mean by the symbol  $H_2O$ . If we turn to a textbook on chemistry, we find that the quality of water is expressed in terms of its chemical and physical properties. For example, it is colorless in thin layers and blue in thick layers. It is odorless and tasteless, has a density of unity at 4 deg. C., a heat of vaporization of 540 calories at 100 deg. C., and remains a liquid within a certain temperature range. It dissociates at 1,000 deg. C. in accord with the formula



and is an active catalyst. Even this description, however, is only an incomplete specification of water in terms of that which makes it what it is.

In general, the quality of a thing is that which is inherent in it so that we cannot alter the quality without altering the thing. It is that from which anything can be said to be such and such and may, for example, be a characteristic explainable by an adjective admitting degrees of comparison.

Going a little deeper we see that possibly without exception every conceptual "something" is really a group of conceptions more elementary in form. The minimum number of conceptions required to define an object may be called the qualities thereof. For example, Jevons says: "The mind learns to regard each object as an aggregate of qualities and acquires

\* highly needed & must be noted for infinite quality.

the power of dwelling at will upon one or other of those qualities to the exclusion of the rest."<sup>1</sup>

The same conception underlies the definition of quality of manufactured product as given by a prominent author on this subject. Thus he says: "The term 'quality', as applied to the products turned out by industry, means the characteristic or group (or combination) of characteristics which distinguishes one article from another, or the goods of one manufacturer from those of his competitors, or one grade of product from a certain factory from another grade turned out by the same factory."<sup>2</sup> In this sense a thing has qualities and not a quality. For example, a piece of material has weight density, dimensions, and so on indefinitely.

For our purpose we shall assume that, had we but the ability to see, we would find a very large number  $m'$  of different characteristics required to define what even the simplest thing really is. A thing is therefore formally defined in this sense, if the specific magnitudes of the  $m'$  characteristics are known.

Admittedly we do not know a single one of these—not even the number of possible ones in any given case. Those that we take as elementary we believe to be but a combination of several truly elementary ones, so that the nearest we can approach to the description of any physical thing is to say that it has a finite number of measurable characteristics,  $X_1, X_2, \dots, X_m$ , where of course,  $m'$  is presumably greater than  $m$ .

Thus we might take the characteristics of capacity, inductance, and resistance as defining the quality of a relay. Geometrically speaking, the quality of a relay in this sense can be thought of as a point ( $P \equiv X_{11}, X_{21}, X_{31}$ ) in three dimensional space with coordinate axes  $X_1, X_2$ , and  $X_3$ , see Fig. 15. Of course, to define the quality of the relay in terms of those characteristics which make it what it is would require a space of  $m'$  dimensions, where  $m'$  is the unknown number of inde-

<sup>1</sup> *The Principles of Science*, 2nd Edition, page 25.

<sup>2</sup> Radford, G. S., *The Control of Quality in Manufacturing*, published by Ronald Press Company, 1922, page 4.

pendent characteristics required to define a relay. For example, to characterize a monatomic gas molecule we need a space of six dimensions, since one dimension is required for each of three space coordinates and for each of three velocity components.

Quality then as we shall use it may be a quantity having known physical dimensions such as length, velocity, resistance; a quantity representing the magnitude of any entity in units of the same kind; or merely a number such as a rate, number defective, and so on.

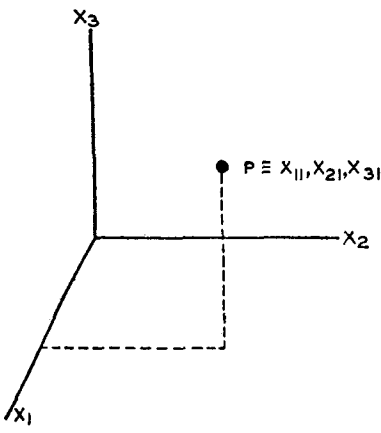


FIG. 15.—QUALITY AS A POINT IN SPACE.

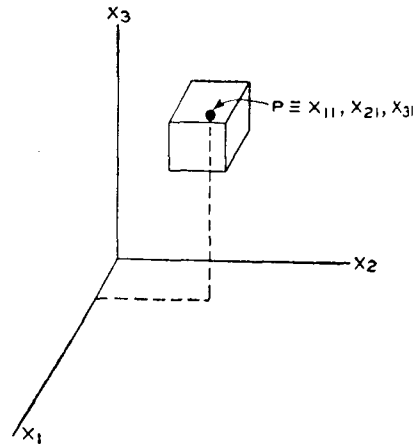


FIG. 16.—QUALITY CONFORMS IF WITHIN VOLUME.

#### 4. Conception of the Quality of a Thing as an Attribute

Customary engineering practice specifies the limits or tolerances within which the different quality characteristics are supposed to lie provided the single piece of apparatus or thing under study is to be considered as satisfactory or conforming to specifications. Geometrically this can be represented for the previous example involving three quality characteristics by Fig. 16. (A piece of apparatus or thing having a quality falling within the rectangular element of volume is said to possess the *positive attribute* of conformance to specified standards. Obviously this element of volume may be large because often only

a single lower or upper bound is given to some one or more of the quality characteristics. If the quality falls outside this volume, the piece of apparatus or thing is said to possess the *negative attribute* of non-conformance. The property of positive attribute is variously characterized as good, satisfactory, conforming, standard, and that of negative attribute is characterized as unsatisfactory, non-conforming, and so on.

### 5. *Quality of a Number of the Same Kind of Things* 26.03.54

To begin with, let us consider the information presented in Table 3 giving the measurements of tensile strength, hardness, and density on sixty specimens of a certain aluminum die-casting. This table gives three quality characteristics for each specimen.<sup>1</sup> To picture the quality of the group of sixty specimens, it is therefore necessary to consider the one hundred and eighty measures of the different quality characteristics given in this table. Now our graphical representation of quality becomes a real aid because we must have some method of visualizing the significance of a set of data such as that in Table 3.

First let us think only of the sixty values of tensile strength. How shall we arrive at a simple way of expressing the quality



FIG. 17.—QUALITY IN RESPECT TO TENSILE STRENGTH.

of the sixty specimens in respect to this characteristic? The answer is simple if we think of the sixty values of tensile strength plotted along a line such as indicated in Fig. 17. Here, of course, we have plotted only a few of the sixty points. This graphical presentation at once suggests that we seek some *distribution function* to represent the density of the points along the line. If we can find such a function and if this function can be integrated, it is obvious that the integral within

<sup>1</sup> The abbreviation psi is used here and elsewhere for pounds per square inch. All hardness measurements are given throughout this book in Rockwell's "E" even though the "E" may sometimes be omitted.



specified limits gives us the number of specimens having a value of tensile strength within these limits.

TABLE 3.—QUALITY EXPRESSED IN TABULAR FORM

Specimen	Tensile Strength in psi	Hardness in Rockwells "E"	Density in gm/cm <sup>3</sup>	Specimen	Tensile Strength in psi	Hardness in Rockwells "E"	Density in gm/cm <sup>3</sup>
1	29,314	53.0	2.666	31	29,250	71.3	2.648
2	34,860	70.2	2.708	32	27,992	52.7	2.400
3	36,818	84.3	2.865	33	31,852	76.5	2.692
4	30,120	55.3	2.627	34	27,646	63.7	2.669
5	34,020	78.5	2.581	35	31,698	69.2	2.628
6	30,824	63.5	2.633	36	30,844	69.2	2.696
7	35,396	71.4	2.671	37	31,988	61.4	2.648
8	31,260	53.4	2.650	38	36,640	83.7	2.775
9	32,184	82.5	2.717	39	41,578	94.7	2.874
10	33,424	67.3	2.614	40	30,496	70.2	2.700
11	37,694	69.5	2.524	41	29,668	80.4	2.583
12	34,876	73.0	2.741	42	32,622	76.7	2.668
13	24,660	55.7	2.619	43	32,822	82.9	2.679
14	34,760	85.8	2.755	44	30,380	55.0	2.609
15	38,020	95.4	2.846	45	38,580	83.2	2.721
16	25,680	51.1	2.575	46	28,202	62.6	2.678
17	25,810	74.4	2.561	47	29,190	78.0	2.610
18	26,460	54.1	2.593	48	35,636	84.6	2.728
19	28,070	77.8	2.639	49	34,332	64.0	2.709
20	24,640	52.4	2.611	50	34,750	75.3	2.880
21	25,770	69.1	2.696	51	40,578	84.8	2.949
22	23,690	53.5	2.606	52	28,900	49.4	2.669
23	28,650	64.3	2.616	53	34,648	74.2	2.624
24	32,380	82.7	2.748	54	31,244	59.8	2.705
25	28,210	55.7	2.518	55	33,802	75.2	2.736
26	34,002	70.5	2.726	56	34,850	57.7	2.701
27	34,470	87.5	2.875	57	36,690	79.3	2.776
28	29,248	50.7	2.585	58	32,344	67.6	2.754
29	28,710	72.3	2.547	59	34,440	77.0	2.660
30	29,830	59.5	2.606	60	34,650	74.8	2.819

In a similar way we may represent the sixty observed values of tensile strength and one other property, such as hardness, by sixty points in a plane. Again the graphical representation suggests the need for some distribution function

which will give us the density of the points in this plane. In just the same way, the graphical representation of the values of tensile strength, hardness, and density in three dimensional space suggests the need for a distribution function indicating the density in space. The graphical representation of the sixty points in a plane and in space was given in Fig. 14.

In the inspection of product manufactured in quantities running into the thousands or even millions of pieces per year, it would be a very laborious task to measure and record as a

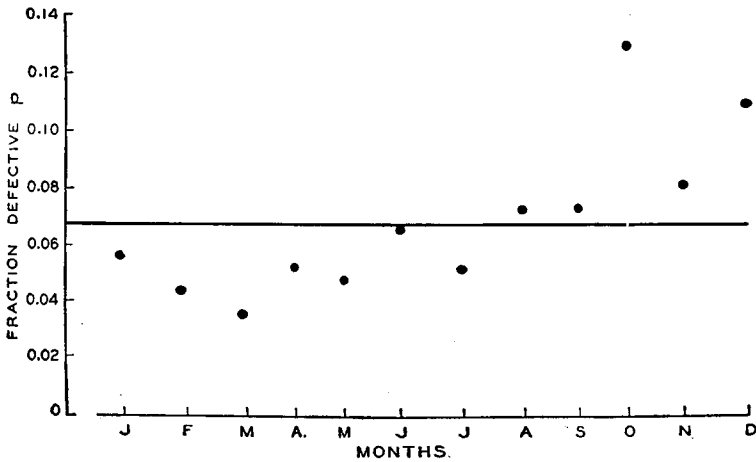


FIG. 18.—RECORD OF QUALITY IN TERMS OF FRACTION DEFECTIVE.

variable the quality characteristic for each piece of apparatus or piece-part. Instead, the practice is usually followed of recording only the fraction non-conforming or defective in each lot of size  $N$ . In the course of a year, then, we have a record such as shown graphically in Fig. 18 representing the quality of a given kind of apparatus measured in terms of fraction defective.

In the general case each piece of apparatus is supposed to possess several quality characteristics and the results of an inspection of a lot of size  $N$  on the basis of, say  $m$ , quality characteristics,  $X_1, X_2, \dots, X_m$ , can be reported either as the fractions,  $p_1, p_2, \dots, p_m$ , within limits for the respective

characteristics or the fraction  $p$  within all the limits. Obviously this fraction  $p$  does not give as much information about the product as the set of  $m$  fractions.

### 6. *Quality of Product*

Thus far we have considered the meaning of the quality of a number of the same kind of things such as the set of sixty specimens of a given kind of die-casting. Now we come to the problem of expressing the quality of a product for a given period of time where this product is composed of  $M$  different kinds of things, such as condensers, relays, vacuum tubes, telephone poles, and so on.

We must define quality of product in such a way that the numerical measure of this quality serves the following two purposes:)

1. To make it possible for one to see whether or not the quality of product for a given period differs from that for some other period taken as a basis of comparison.
2. To make possible the comparison of qualities of product for two or more periods to determine whether or not the differences are greater than should be left to chance.

#### A. *Distribution of Quality Characteristics*

Let us assume that there are  $N_1$  things of one kind such as condensers,  $N_2$  things of another kind such as relays, and finally  $N_M$  things of the  $M$ th kind. Let  $m_1, m_2, \dots, m_M$  represent the number of quality characteristics on the  $M$  different kinds of things. From what we have already seen, it is obvious that our picture of quality must be derived in some way from the  $m_1 + m_2 + \dots + m_M$  observed frequency distributions of the quality characteristics. The quality of product for two different periods consists of two such sets of frequency distributions. For example, Fig. 19 shows 12 observed frequency distributions for a single quality characteristic, efficiency, for a given kind of product over a period of twelve months. Since there were five quality characteristics

for this particular kind of apparatus, the complete record of quality requires five sets of frequency distributions similar to

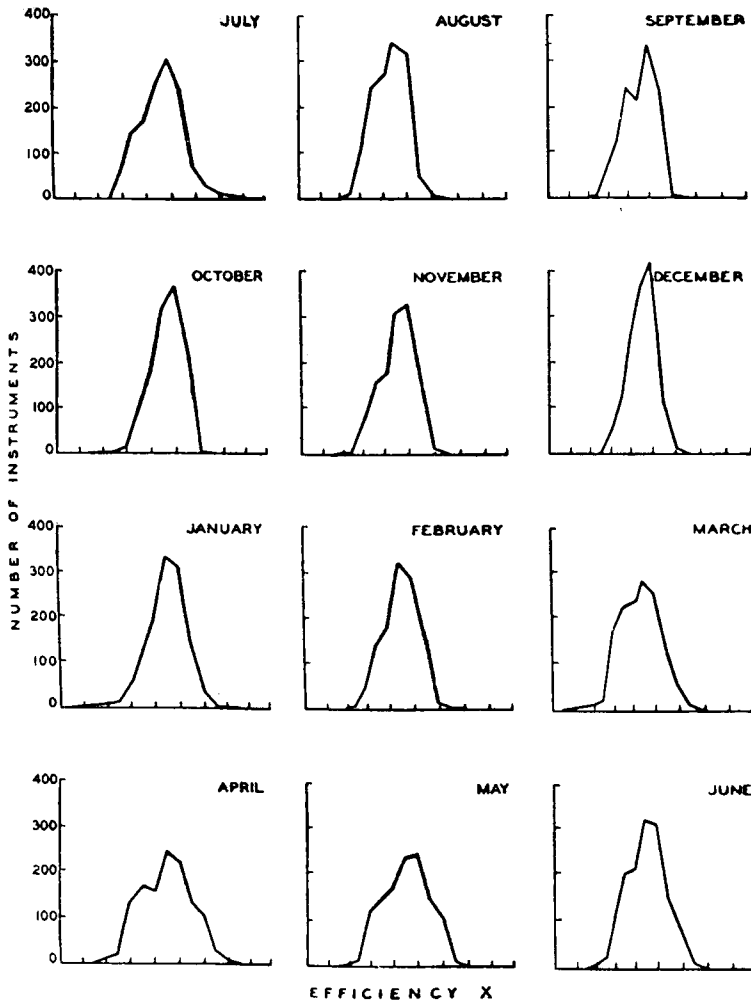


FIG. 19.—QUALITY RECORD IN TERMS OF OBSERVED FREQUENCY DISTRIBUTIONS.

those shown in Fig. 19. As already said, the corresponding picture of the quality of product consisting of  $M$  different kinds of apparatus or things would require as many sets of

such distribution functions as there are quality characteristics. Such a picture contains the whole of the available information.

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B. *Quality Statistics*

The information presented in the form of frequency distributions does not permit readily of quantitative comparison.

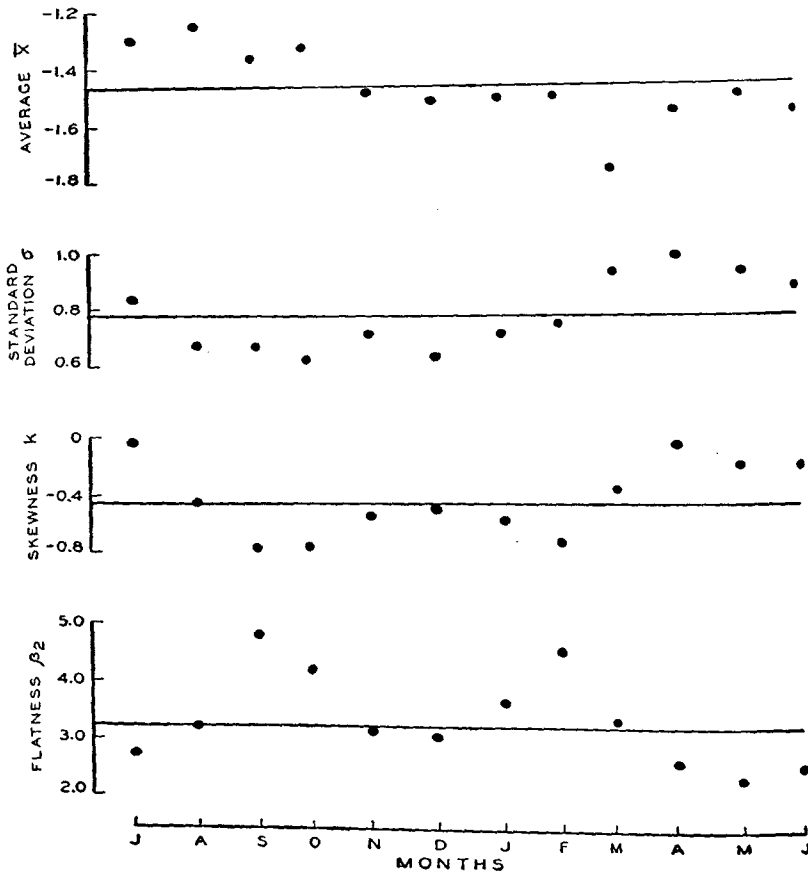


FIG. 20.—QUALITY RECORD IN TERMS OF STATISTICS.

To get around this difficulty, we may use instead of the frequency distribution itself some characteristic or *statistic* of this distribution, such as the fraction within a given range, the average, the dispersion, or the skewness. For example, the information given in Fig. 19 is presented in terms of certain

of these statistics in Fig. 20. Whereas we have only one frequency distribution for each characteristic, we have one or more statistics for each distribution. These statistics, however, give us a quantitative picture of the variation in the given quality characteristic.

### C. Quality Rate

The two measures of quality just considered are based upon the conception of quality as that which makes a thing what it is and, therefore, involve the use of as many quality characteristics as are required to define the product. In this sense, the quality of one thing cannot be added to that of another; for example, the quality of a condenser in terms of capacity, leakage, and so forth, cannot be added to the quality of a telephone pole in terms of its modulus of rupture and other physical properties.

If, however, we can find some measure of the goodness of a thing, no matter what it is, we can then get a single quantitative measure of quality of product. One way of doing this is to weight each quality characteristic. As an example, let us assume that for some one quality characteristic  $X_i$  of the product, we have the observed relative frequency distribution:

$$\left. \begin{array}{l} X_{i1}, X_{i2}, \dots, X_{ij}, \dots, X_{in_i} \\ p_{i1}, p_{i2}, \dots, p_{ij}, \dots, p_{in_i} \end{array} \right\}, \quad (4)$$

where the  $X$ 's represent the  $n_i$  different observed values of the variable  $X_i$ ,  $p_{ij}N_i$  is the number of times that the characteristic  $X_{ij}$  was observed, and  $N_i$  is the total number of things having the quality characteristic  $X_i$ . By choosing a weighting factor  $w_i(X_i)$  where  $w_i$  is a functional relationship different, in general, for each characteristic, we get a transformed frequency distribution

$$\left. \begin{array}{l} w_i(X_{i1}), w_i(X_{i2}), \dots, w_i(X_{ij}), \dots, w_i(X_{in_i}) \\ p_{i1}, p_{i2}, \dots, p_{ij}, \dots, p_{in_i} \end{array} \right\}. \quad (5)$$

It is assumed usually that the weights are additive so that the total weight  $W_i$  for the quality characteristic  $X_i$  on the  $N_i$  pieces of product having this characteristic is

$$W_i = N_i[p_{i1}w_i(X_{i1}) + p_{i2}w_i(X_{i2}) + \dots + p_{ij}w_i(X_{ij}) + \dots + p_{in_i}w_i(X_{in_i})]. \quad (6)$$

The corresponding total weight  $W$  for the whole product then becomes

$$W = W_1 + W_2 + \dots + W_i + \dots + W_{m_1 + m_2 + \dots + m_M}, \quad (7)$$

where as above there are supposed to be  $m_1 + m_2 + \dots + m_M$  quality characteristics.

It is obvious that the total weight from month to month for any given product will vary because of the effects of unknown or chance causes which, as we have already seen, produce variations in the observed distributions of the respective quality characteristics. We also see that to be able to interpret the significance of variations in respect to this weight, we must be in a position to consider the significance of variations in the observed frequency functions from which this weight is calculated, assuming that for a given kind of product the number of pieces produced each month is approximately the same.

In general, an attempt is made to obtain a weighting factor which represents approximately the economic value of a quality characteristic having a given magnitude. Obviously, however, it is very difficult to attain such an ideal, and consequently the weights usually represent empirical factors.

By dividing the weight  $W$  of product for a given period by the weight  $W_s$  of the same product over some previous period taken as a base, we get the customary form of index

$$I = \frac{W}{W_s}. \quad (8)$$

It should be noted that *the statement that the index of quality is such and such does not give any indication of what the quality is unless we take into account the details of the method underlying the formation of the index.* In fact a high or low index does not necessarily mean that the quality is good or bad in a given case unless it is known that for the particular index with which

<sup>1</sup>One very simple form of rate used extensively in the Bell System is described by Mr. H. F. Dodge in an article "A Method of Rating Manufactured Product," *Bell System Technical Journal*, Volume VII, pp. 350-368, April, 1928.

we are dealing, a high index means good and a low index means bad quality from the accepted viewpoint.

### 7. *Quality as a Relationship*

Often the quality of a thing, such as the quality of a manufacturing process, is of the nature of a relationship. As an example, we may consider the process of creosoting telephone poles. In general, the depth of penetration of the creosote appears to depend upon several factors, one of which is the depth of sapwood, as is evidenced by the data given in Table 4, showing the depth of sapwood and the corresponding depth of penetration for 1,370 telephone poles. In this case (the relationship between these two factors is an important characteristic of the quality of the process.)

To compare the quality of the creosoting process of one plant with that of each of several others, we must try to interpret the significance of observed differences in the results obtained by different plants, such as the seven records shown in Fig. 21. To facilitate comparisons of this character, we need to have available quantitative measures of the correlation or relationship between the quality characteristics corresponding to a given process.

The importance of the concept of relationship in specifying quality is more deeply seated than might be indicated by this simple problem. (In trying to define the quality of a thing in terms of those characteristics which make it what it is, we called attention to the fact that we make use of what are perhaps secondary characteristics. For example, in expressing the quality of a thing in respect to strength we make use of measures of ductility, brittleness, and hardness—characteristics which are likely dependent to a certain degree upon some common factor more elemental in nature. Hence it follows that not only the magnitudes of the characteristics but also their interrelationships are significant in characterizing a thing. The representation of quality in  $m$  space as outlined in a previous paragraph lends itself to a quantitative expression of quality relationship.)





# DEFINITION OF QUALITY

2.90	1.50	2.80	1.40	3.70	2.85	2.10	1.10	3.00	1.60	3.00	1.20	4.00	1.20	3.90	1.50	2.40	3.00	1.10	4.60	1.50	2.90	1.60
2.80	1.55	2.70	1.45	3.60	2.80	2.15	1.15	2.90	1.65	3.10	1.25	4.10	1.25	3.80	1.55	2.45	3.10	1.15	4.50	1.55	2.80	1.65
2.70	1.60	2.60	1.50	3.50	2.75	2.20	1.20	2.80	1.70	3.20	1.30	4.20	1.30	3.70	1.60	2.50	3.20	1.20	4.40	1.60	2.90	1.70
2.60	1.65	2.50	1.55	3.40	2.70	2.25	1.25	2.75	1.75	3.30	1.35	4.30	1.35	3.60	1.65	2.55	3.30	1.25	4.30	1.65	3.00	1.80
2.50	1.70	2.40	1.60	3.30	2.65	2.30	1.30	2.70	1.80	3.40	1.40	4.40	1.40	3.50	1.70	2.60	3.40	1.30	4.20	1.70	3.10	1.90
2.40	1.75	2.30	1.65	3.20	2.60	2.35	1.35	2.65	1.85	3.50	1.45	4.50	1.45	3.40	1.75	2.65	3.50	1.35	4.10	1.75	3.20	2.00
2.30	1.80	2.20	1.70	3.10	2.55	2.40	1.40	2.60	1.90	3.60	1.50	4.60	1.50	3.30	1.80	2.70	3.60	1.40	4.00	1.80	3.30	2.10
2.20	1.85	2.10	1.75	3.00	2.50	2.45	1.45	2.55	1.95	3.70	1.55	4.70	1.55	3.20	1.85	2.75	3.70	1.45	3.90	1.85	3.40	2.20
2.10	1.90	2.00	1.80	2.90	2.45	2.50	1.50	2.50	2.00	3.80	1.60	4.80	1.60	3.10	1.90	2.80	3.80	1.50	3.80	1.90	3.50	2.30
2.00	1.95	1.90	1.85	2.80	2.40	2.55	1.55	2.45	2.05	3.90	1.65	4.90	1.65	3.00	1.95	2.85	3.90	1.55	3.70	1.95	3.60	2.40
1.90	2.00	1.80	1.90	2.70	2.35	2.60	1.60	2.40	2.10	4.00	1.70	5.00	1.70	2.90	2.00	2.90	4.00	1.60	3.60	2.00	3.70	2.50
1.80	2.05	1.85	1.95	2.60	2.30	2.65	1.65	2.35	2.15	4.10	1.75	5.10	1.75	2.80	2.05	3.00	4.10	1.65	3.50	2.05	3.80	2.60
1.70	2.10	1.90	2.00	2.50	2.25	2.70	1.70	2.30	2.20	4.20	1.80	5.20	1.80	2.70	2.10	3.10	4.20	1.70	3.40	2.10	3.90	2.70
1.60	2.15	1.95	2.05	2.40	2.20	2.75	1.75	2.25	2.25	4.30	1.85	5.30	1.85	2.60	2.15	3.20	4.30	1.75	3.30	2.15	4.00	2.80
1.50	2.20	2.00	2.10	2.30	2.15	2.80	1.80	2.20	2.30	4.40	1.90	5.40	1.90	2.50	2.20	3.30	4.40	1.80	3.20	2.20	4.10	2.90
1.40	2.25	2.05	2.15	2.20	2.10	2.85	1.85	2.15	2.35	4.50	1.95	5.50	1.95	2.40	2.25	3.40	4.50	1.85	3.10	2.25	4.20	3.00
1.30	2.30	2.10	2.20	2.10	2.05	2.90	1.90	2.10	2.40	4.60	2.00	5.60	2.00	2.30	2.30	3.50	4.60	1.90	3.00	2.30	4.30	3.10
1.20	2.35	2.15	2.25	2.00	2.00	2.95	1.95	2.05	2.45	4.70	2.05	5.70	2.05	2.20	2.35	3.60	4.70	1.95	2.90	2.35	4.40	3.20
1.10	2.40	2.20	2.30	1.90	1.95	3.00	2.00	2.00	2.50	4.80	2.10	5.80	2.10	2.10	2.40	3.70	4.80	2.00	2.80	2.40	4.50	3.30
1.00	2.45	2.25	2.35	1.80	2.00	3.05	2.05	1.95	2.55	4.90	2.15	5.90	2.15	2.00	2.45	3.80	4.90	2.05	2.70	2.45	4.60	3.40
0.90	2.50	2.30	2.40	1.70	2.05	3.10	2.10	1.90	2.60	5.00	2.20	6.00	2.20	1.90	2.50	3.90	5.00	2.10	2.60	2.50	4.70	3.50
0.80	2.55	2.35	2.45	1.60	2.10	3.15	2.15	1.85	2.65	5.10	2.25	6.10	2.25	1.80	2.55	4.00	5.10	2.15	2.50	2.55	4.80	3.60
0.70	2.60	2.40	2.50	1.50	2.15	3.20	2.20	1.80	2.70	5.20	2.30	6.20	2.30	1.70	2.60	4.10	5.20	2.20	2.40	2.60	4.90	3.70
0.60	2.65	2.45	2.55	1.40	2.20	3.25	2.25	1.75	2.75	5.30	2.35	6.30	2.35	1.60	2.65	4.20	5.30	2.25	2.30	2.65	5.00	3.80
0.50	2.70	2.50	2.60	1.30	2.25	3.30	2.30	1.70	2.80	5.40	2.40	6.40	2.40	1.50	2.70	4.30	5.40	2.30	2.20	2.70	5.10	3.90
0.40	2.75	2.55	2.65	1.20	2.30	3.35	2.35	1.65	2.85	5.50	2.45	6.50	2.45	1.40	2.75	4.40	5.50	2.35	2.10	2.75	5.20	4.00
0.30	2.80	2.60	2.70	1.10	2.35	3.40	2.40	1.60	2.90	5.60	2.50	6.60	2.50	1.30	2.80	4.50	5.60	2.40	2.00	2.80	5.30	4.10
0.20	2.85	2.65	2.75	1.00	2.40	3.45	2.45	1.55	2.95	5.70	2.55	6.70	2.55	1.20	2.85	4.60	5.70	2.45	1.90	2.85	5.40	4.20
0.10	2.90	2.70	2.80	0.90	2.45	3.50	2.50	1.50	3.00	5.80	2.60	6.80	2.60	1.10	2.90	4.70	5.80	2.50	1.80	2.90	5.50	4.30
0.00	2.95	2.75	2.85	0.80	2.50	3.55	2.55	1.45	3.05	5.90	2.65	6.90	2.65	1.00	2.95	4.80	5.90	2.55	1.70	2.95	5.60	4.40

# ECONOMIC CONTROL OF QUALITY

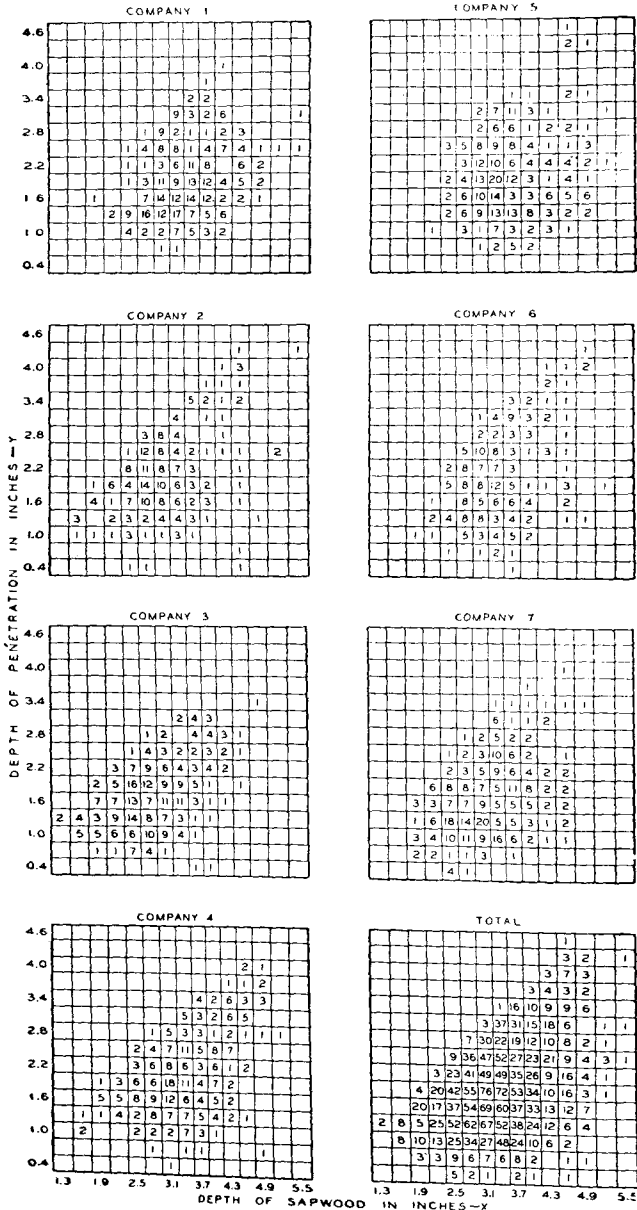


FIG. 21.—QUALITY OF TREATING PROCESS FOR SEVEN PLANTS.

8. *How Shall Quality be Defined?* (NB: to be noted in the  
 previous list.)

If we are to talk intelligently about the quality of a thing or the quality of a product, we must have in mind a clear picture of what we mean by quality. Enough has been said to indicate that there are two common aspects of quality. One of these has to do with the consideration of the quality of a thing as an *objective* reality independent of the existence of man. The other has to do with what we think, feel, or sense as a result of the objective reality. In other words, there is a *subjective* side of quality. For example, we are dealing with the subjective concept of quality when we attempt to measure the goodness of a thing, for it is impossible to think of a thing as having goodness independent of some human want. In fact, this subjective concept of quality is closely tied up with the utility or value of the objective physical properties of the thing itself.

For the most part we may think of the objective quality characteristics of a thing as being constant and measurable in the sense that physical laws are quantitatively expressible and independent of time. When we consider a quality from the subjective viewpoint, comparatively serious difficulties arise. To begin with, there are various aspects of the concept of value. We may differentiate between the following four<sup>1</sup> kinds of value:

- |         |             |
|---------|-------------|
| 1. Use  | 3. Esteem   |
| 2. Cost | 4. Exchange |

For example, although the air we breathe is useful, it does not have cost or exchange value, and until we are deprived of it we do not esteem it highly.

Although the use value remains comparatively fixed, we find that the significance of cost, esteem, and exchange values are relative and subject to wide variation. Furthermore, we do not have any universally accepted measures of such values. Our division of several different things of a given

<sup>1</sup> For a thorough discussion of this division of economic value see Walsh, C. M., *The Four Kinds of Economic Value*, Harvard University Press, Cambridge, 1926.

kind into two classes, good and bad, necessitates a quantitative, *fixed* measure which we do not have in the case of subjective value.

From the viewpoint of control of quality in manufacture, it is necessary to establish standards of quality in a quantitative manner. For this reason we are forced at the present time to express such standards, insofar as possible, in terms of quantitatively measurable physical properties. This does not mean, however, that the subjective measure of quality is not of interest. On the contrary, it is the subjective measure that is of commercial interest. It is this subjective side that we have in mind when we say that the standards of living have changed.

Looked at broadly there are at a given time certain human wants to be fulfilled through the fabrication of raw materials into finished products of different kinds. These wants are statistical in nature in that the quality of a finished product in terms of the physical characteristics wanted by one individual is not the same for all individuals. The first step of the engineer (in trying to satisfy these wants is, therefore,) that of translating as nearly as possible these wants into the physical characteristics of the thing manufactured to satisfy these wants. In taking this step intuition and judgment play an important rôle as well as the broad knowledge of the human element involved in the wants of individuals. The second step of the engineer is to set up ways and means of obtaining a product which will differ from the arbitrarily set standards for these quality characteristics by no more than may be left to chance.

The discussion of the economic control of quality of manufactured product in this book is limited to a consideration of this second step. The broader concept of economic control naturally includes the problem of continually shifting the standards expressed in terms of measurable physical properties to meet best the shifting economic value of these particular physical characteristics depending upon shifting human wants.

## CHAPTER V

### THE PROBLEM OF PRESENTATION OF DATA

#### 1. *Why We Take Data*

You go to your tailor for a suit of clothes and the first thing that he does is to make some measurements; you go to your physician because you are ill and the first thing that he does is to make some measurements. The objects of making measurements in these two cases are different. They typify the two general objects of making measurements to be considered in our future discussion. They are:

- (a) To obtain quantitative information.
- (b) To obtain a causal explanation of observed phenomena.

Measurement to attain the first object enters into our everyday life because everything that we buy or sell is by the yard, pound, or some quantitative unit of measure. Such measurements also play an important rôle in scientific work. In fact, there was a time not so very long ago when it was felt that physical measurements were largely of this character; as, for example, those of the so-called physical constants, such as the charge on an electron, the coefficient of expansion of a material, and so on. Quite naturally, measurement to obtain quantitative information plays an important rôle in industry, particularly in the inspection of quality of product where it is necessary to have quantitative information to show just what the quality for a given period really is.

The second object of taking data is, however, of perhaps greater importance than the first in the field of research and development because here we are in search of physical principles to explain the observed phenomenon so that we may predict the future in terms of the past. In the control of quality of

manufactured product, it is one thing to measure the quality to see whether or not it meets certain standards and it is quite another thing to make use of these measurements to predict and control the quality in the future.

We shall have occasion to lay stress on four kinds of causal interpretation, typical examples of which are:

*A.* We note differences between the qualities of a number of the same kind of things, such as apples on a tree, produced, insofar as we know, under the same essential conditions. The important question which we shall ask is: Should such differences be left to chance?

*B.* Having concluded in a given case that the differences in the qualities of a group of things are such as should be left to chance, we often want to discover the distribution of these qualities which we may expect to get in the long run. In terms of our simple illustration we want to discover the distribution of the size of apples to be expected under the same essential conditions over a long period of time. A study of this problem involves the use of some kind of mental picture of the way certain kinds of chance cause systems act in nature.

*C.* Two series of observations of some quality characteristic have been taken under what may or may not have been the same essential conditions. From an analysis of the data, we are called upon to determine whether or not the two conditions were essentially the same. Again using the apple tree illustration, we can picture two trees of the same kind treated with different fertilizers. The question to be considered is: Do the differences between the quality characteristics of the apples on one tree and those of the apples on another indicate that the fertilizers exerted a controlling influence?

*D.* We take sets of observations of  $m$  quality characteristics on a number of the same kind of thing, and from these try to determine whether or not there is any underlying causal relationship between the characteristics. For example, we might try to find out if the size of an apple is related to its acidity.

## 2. *The Problem of Presentation*

Starting with the raw data, the problem of presentation depends upon the way the data are to be used or, in other words, the kind of information that they are supposed to give. For example, the tailor's measurements for your suit of clothes must be presented practically in the detailed form in which they were taken.

In general, however, it is neither feasible nor desirable for one reason or another to present raw data in detail such as is done in Table 4 for the depth of sapwood and depth of penetration in telephone poles. Such a presentation usually requires too much space. Furthermore, data in this form do not furnish the quantitative information usually desired and are not readily interpretable in terms of causal relationships.

The problem of presentation involves the use of methods of analysis designed to extract from the raw data all of the essential information contained therein for the answer to questions which may be put in attaining the object for which the data were taken.

We shall consider briefly methods for presenting such data in both tabular and graphical forms which assist materially in helping one to obtain the information present in the original series of observations. We shall find, however, that the results thus obtained are for the most part qualitative, and for this reason do not effectively serve the purpose of comparing sets of data. To secure quantitative reduction of data, we must therefore introduce methods for summarizing a series of values of a given quality characteristic by means of a few simple functions which express quantitatively such things as the central tendency, dispersion, and skewness of the observed frequency distribution of the quality characteristic. In particular, we need quantitative measures of the relationship between quality characteristics.

We shall find that there are many ways of carrying out the details of such analyses and that there are many functions which measure such characteristics as central tendency, dis-



persion, and skewness, some of which are far more effective than others in giving the essential information.

### \*3. *Essential Information Defined*

We take data to answer specific questions. We shall say that a set of statistics for a given set of data contains the *essential information* given by the data when, through the use of these statistics, we can answer the questions in such a way that further analysis of the data will not modify our answers to a practical extent.

### 4. *Statement of the General Problem*

The raw data with which we have to deal are usually given in one of the following ways. We may have a series of  $n$  observations of the quality of a single thing, such as  $n$  observations of the length of a rod, the resistance of a relay, or the capacity of a condenser; or we may have a series of  $n$  observations representing single observations of some quality characteristic on  $n$  different things, such as the 1,370 observations of the depth of sapwood previously given in Table 4.

In one case we have  $n$  values

$$X_1, X_2, \dots, X_i, \dots, X_n, \quad (9)$$

representing as many measurements of the same quality on one thing, and in the other case we have  $n$  values representing single measurements of the same quality on each of  $n$  things.

In a similar way, we may have a series of  $n$  successively observed values of a group of  $m$  quality characteristics on some one thing, or observed values of say  $m$  qualities on each of, let us say,  $n$  things. In either case we have a series of observations, such as

$$\left. \begin{array}{l} X_{11}, X_{12}, \dots, X_{1i}, \dots, X_{1n} \\ X_{21}, X_{22}, \dots, X_{2i}, \dots, X_{2n} \\ \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \\ X_{j1}, X_{j2}, \dots, X_{ji}, \dots, X_{jn} \\ \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \\ X_{m1}, X_{m2}, \dots, X_{mi}, \dots, X_{mn} \end{array} \right\} \quad (10)$$

Naturally, we always have a certain purpose in accumulating such a series of data, and the object of tabular and graphical presentation is to assist in the interpretation of the raw data in terms of the object for which they were taken. As already noted, the distributions of values of depth of sapwood and depth of penetration as given in Table 4 illustrate the first form (9) in which raw data may occur. Similarly, the two distributions taken together illustrate the second form (10).

Later we shall have occasion to make use of several simple geometrical conceptions in our study of the ways and means of presenting data. It will be helpful, therefore, for us to keep in mind some of the problems involved in the analysis of data, both from the viewpoint of presentation of facts and from that of causal interpretation stated in terms of these geometrical conceptions.

For example, the problem of presenting a series, such as (10), of  $m$  qualities on each of  $n$  things may be looked upon as that of locating a set of  $n$  points in a space of  $m$  dimensions in reference to certain lines, planes, or hypersurfaces. A simple illustration is that previously given in Fig. 14 where we may think of the points as being located in respect to the coordinate axes in one case and in respect to either the lines or planes of regression in the other case.

There are many ways in which we may set up this problem. For instance, in the case of two variables  $X$  and  $Y$ , we may seek some function  $f(X, Y)$  such that  $f(X, Y)dXdY$  tells us approximately how many of the observed values lie within the element of area  $X$  to  $X + dX$  and  $Y$  to  $Y + dY$ . Such a function would give us approximately the density of the observed points in the plane. Sometimes, however, it is more convenient to have some measure of the clustering of the points about a curve  $Y = f(X)$ . It may be sufficient to know that approximately a certain per cent of the points lie within some band  $f(X) \pm \epsilon$  as shown in Fig. 22-*b*.

It may be of interest to note how some of the problems of causal interpretation mentioned at the beginning of this

chapter can be expressed in terms of certain geometrical representations of the data. Thus, if we represent a series of  $n$  measurements of some quality characteristic by points along a straight line, we are often interested in knowing whether or

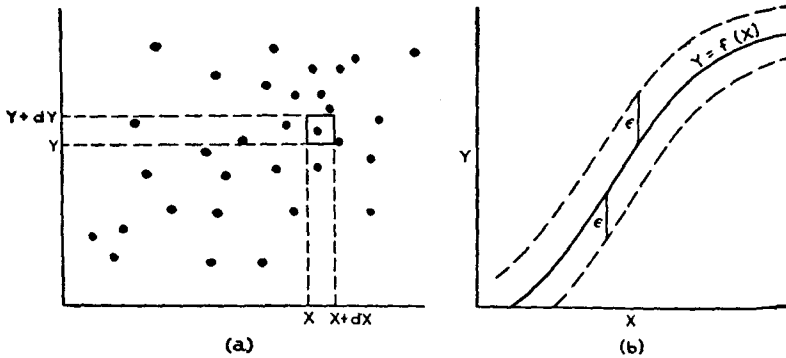


FIG. 22.—TWO METHODS OF REPRESENTING DATA.

not the particular spacing of the points indicates that the causes of variation between the observed values are such as should be left to chance, Fig. 23-*a*. Assuming that we have decided that the causes of variation should be left to chance,

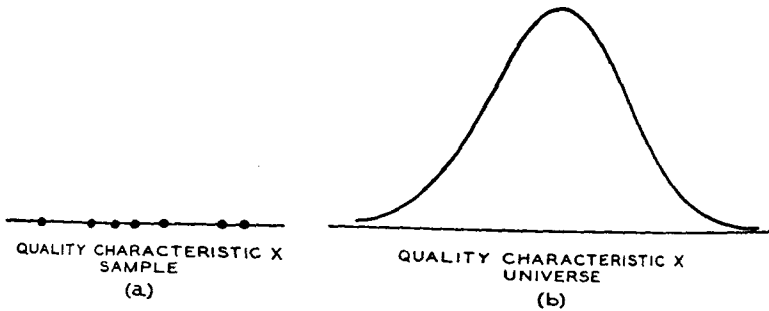


FIG. 23.—SCHEMATIC RELATION BETWEEN SAMPLE AND UNIVERSE.

we are usually interested in discovering the distribution of the variable to be expected if these same causes are allowed to operate for an indefinite period of time. In other words, we seek the universe of effects for a given cause system, Fig. 23-*b*.

It is obvious that the other problems of causal interpretation may also be given a geometric significance.

### 5. *True Versus Observed Quality*

Thus far we have purposely avoided the problem of trying to distinguish between true quality and the observed magnitudes of the quality characteristics. Obviously, it is necessary to try to do this since all measurements are subject to error. Hence, to obtain the essential information in respect to the distribution of true quality from a set of observed data such as either (9) or (10), we must have some means of correcting for errors of measurement existing in the original data.

To get a picture of what we mean by true quality, let us consider first a very simple illustration. What is the true length of the line  $AB$ ? Strictly speaking, it does not have a



true length in the sense of an unchangeable value which is a constant of nature. On the contrary, we believe that the molecules at the ends of the line are jumping around in random fashion so that in the last analysis the line does not have a length except in the sense of some distribution of length or in the sense of some characteristic of a distribution function, such as an average.

Whereas, in the case of the length of the line (in fact the magnitudes of most physical quantities) the objective or true quality is a frequency distribution function, there are instances where we believe that the true quality is perhaps a fixed constant of nature. As an illustration, it appears that most physicists regard the charge on an electron as such an objective constant.

Even the most precise measurements of such a quantity, however, are subject to chance causes of variation or, as we say, errors of measurement. As evidence that there always remains a nucleus of chance causes of variation in even the best physical measurements, we may take the series of observed values of

the charge on an electron originally given<sup>1</sup> by Millikan, Table 5. The problem of presenting the essential information contained in such a set of measurements of some quantity assumed to be a constant is that of finding the best estimate of this constant.

TABLE 5.—MILLIKAN'S OBSERVATIONS OF CHARGE ON AN ELECTRON  
 $e \times 10^{10}$

4.781	4.764	4.777	4.809	4.761	4.769
4.795	4.776	4.765	4.790	4.792	4.806
4.769	4.771	4.785	4.779	4.758	4.779
4.792	4.789	4.805	4.788	4.764	4.785
4.779	4.772	4.768	4.772	4.810	4.790
4.775	4.789	4.801	4.791	4.799	4.777
4.772	4.764	4.785	4.788	4.779	4.749
4.791	4.774	4.783	4.783	4.797	4.781
4.782	4.778	4.808	4.740	4.790	
4.767	4.791	4.771	4.775	4.747	

Now let us consider the meaning of true quality where we have one or more series of measurements (9) or (10) on a number of different things. It is obvious from what has been said that the true quality in such a case is a frequency distribution function. It is, however, not the objective frequency distribution function of the observed values, for these contain errors of measurement. It is rather this frequency distribution function corrected for errors of measurement. Since, in commercial work, the error of measurement is often large, it follows that the distribution of observed values may differ significantly from our best estimate of the true distribution function. Hence, in our discussion of the ways and means of presenting data, we must lay the basis for correcting, insofar as possible, the original data for errors of measurement.

<sup>1</sup>These data are those given in the first edition of Millikan's book *The Electron*, published by the University of Chicago Press. For our purpose, we shall neglect in all further discussions of these data the fact that certain corrections should be made as outlined by Millikan if we are concerned with the problem of giving the best estimate of the charge on an electron. To do this, it would also be necessary to weight the values as he has done. For the latest discussion of the use of these data in estimating the most probable value of the charge on an electron, see "Most Probable 1930 Values of the Electron and Related Constants," R. A. Millikan, published in the *Physical Review*, May 15, 1930, pp. 1231-1237.

## CHAPTER VI

### PRESENTATION OF DATA BY TABLES AND GRAPHS

#### 1. *Presentation of Ungrouped Data*

Perhaps the most useful way of presenting an ungrouped distribution of raw data in tabular form is that in which the values of the variable are arranged or permuted in ascending order of magnitude. Such a permutation is termed a *frequency distribution*. Let us consider this form of presentation for the fifty-eight observed values of the charge on an electron given in Table 5.

TABLE 6.—TABULAR PRESENTATION OF PERMUTED SERIES OF DATA

4.740, 4.747, 4.749, 4.758, 4.761, 4.764, 4.764, 4.764, 4.765, 4.767, 4.768, 4.769, 4.769, 4.771, 4.771, 4.772, 4.772, 4.772, 4.774, 4.775, 4.775, 4.776, 4.777, 4.777, 4.778, 4.779, 4.779, 4.779, 4.781, 4.781, 4.782, 4.783, 4.783, 4.785, 4.785, 4.785, 4.788, 4.788, 4.789, 4.789, 4.790, 4.790, 4.790, 4.791, 4.791, 4.791, 4.791, 4.792, 4.792, 4.795, 4.797, 4.799, 4.801, 4.805, 4.806, 4.808, 4.809, 4.810.

With this tabular arrangement we can easily obtain such characteristics of the observed distribution as *range*, *mode* or most frequently occurring value, and *median* or middlemost value, of the permuted variable.

Naturally we can present such a permuted series of magnitudes graphically in numerous ways, only one of which is given by way of illustration in Fig. 24.

In a similar way a set of observations representing measurements of several characteristics on each of several things may be arranged in tabular form by permuting one of the series of observations in ascending order of magnitude and then tabulating the corresponding values of the associated char-

acteristics. Table 7 shows two such tabulations, there being in each case two quality characteristics.

Table 7-*a* gives the observed current  $I$  in amperes through a certain kind of carbon contact as the voltage  $E$  is changed. This is the everyday type of observed relationship presented in the customary tabular form in which one of the series of measurements, in this case voltage, is permuted in ascending order of magnitude.

TABLE 7.—TABULAR PRESENTATION OF RELATIONSHIP

Table 7- <i>a</i>		Table 7- <i>b</i>	
Voltage $E$ in Volts	Current $I$ in Amperes	Volume in Cu. Cm.	Area in Sq. Cm.
3	0.03	0.9	0.667
6	0.07	1.9	0.528
9	0.11	3.9	0.538
12	0.15	4.5	0.778
15	0.19	4.6	0.827
18	0.24	4.6	0.543
21	0.29	4.8	0.792
24	0.34	4.9	0.694
27	0.39	4.9	0.694
30	0.45	5.1	0.804
33	0.50	6.6	0.772
36	0.55	7.8	0.706
39	0.62	9.6	0.750
42	0.69	11.7	0.496
45	0.76	14.9	0.591
48	0.86	16.2	0.716
51	0.93	17.9	0.771
		18.2	0.489
		19.0	0.811
		19.2	0.792
		19.8	0.803
		26.8	0.664
		44.8	0.718

Table 7-*b* gives the measurements of two quality characteristics of each of twenty-three different kinds of granular carbon. In this case the series of observed values of the

volume of the pores is permuted in ascending order of magnitude.

The corresponding customary graphical representations of such sets of data are presented in Fig. 25.

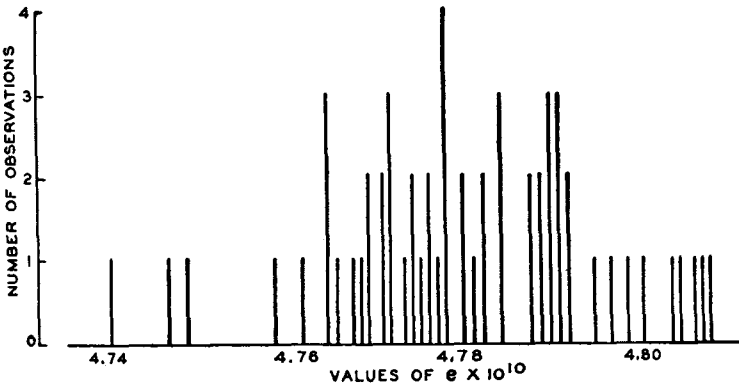


FIG. 24.—ONE GRAPHICAL PRESENTATION OF PERMUTED SERIES OF DATA.

In Fig. 25-*a*, there can be little doubt that the current is a function of the voltage  $E$ , although neither the tabular nor the graphical presentation gives the relationship quantitatively.

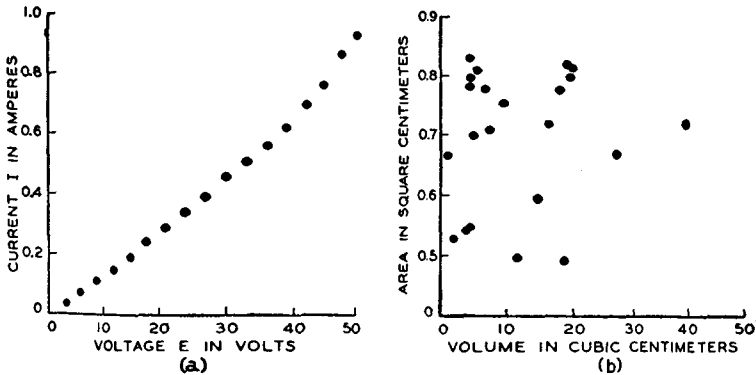


FIG. 25.—ONE FORM OF GRAPHICAL PRESENTATION OF DATA OF TABLE 7.

In Fig. 25-*b*, there is a definite question as to whether or not the two characteristics are related at all.

Now suppose we were to present in a similar way the



distribution of 1,370 observed values of depth of sapwood given in Table 4 and also the relationship between depth of sapwood and depth of penetration. To do this would require an excessive amount of space. To get around this difficulty of presentation when the number of observations is large, customary practice calls for the grouping of the original data.

## 2. Presentation of Grouped Data

We usually divide the range covered by a frequency distribution of observations into something like thirteen to twenty equal intervals or cells, the boundaries of which are so chosen that no observed value coincides therewith, thus avoiding uncertainty as to which cell a given value belongs. The number of things having a quality  $X$  lying within a cell is termed the *frequency* for that cell; in a similar way, the ratio of the frequency of a given value of  $X$  to the total number  $n$  of observations is termed a *relative frequency*. The series of

TABLE 8.—DISTRIBUTION OF DEPTH OF SAPWOOD

Cell Midpoints in Inches	Frequency	Cell Midpoints in Inches	Frequency
1.0	2	3.4	151
1.3	29	3.7	123
1.6	62	4.0	82
1.9	106	4.3	48
2.2	153	4.6	27
2.5	186	4.9	14
2.8	193	5.2	5
3.1	188	5.5	1

frequencies and of relative frequencies constitute *frequency and relative frequency distributions* respectively. The distribution of depth of sapwood can in this way be reduced to the form shown in Table 8. By thus grouping the original observations into cells, we secure a tabular presentation much simpler than that originally given in Table 4, but in the process we have slightly modified the original data.

By grouping, we get an improved picture of the clustering of the observed values about a central value somewhere near the cell whose midpoint is 2.8 inches, as is shown in Fig. 26. In the first diagram the black dots represent ordinates pro-

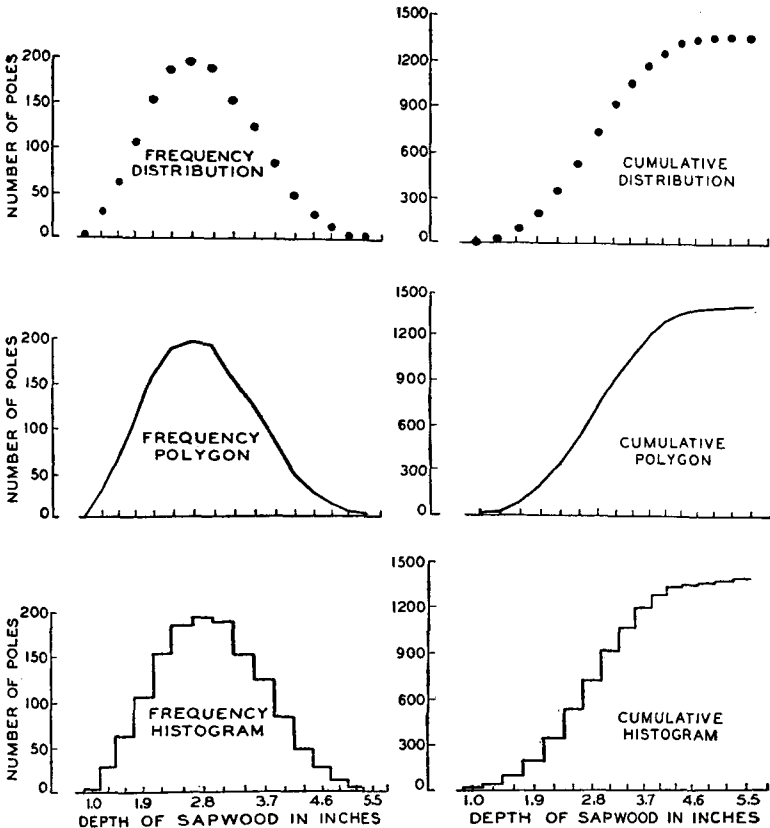


FIG 26.—GRAPHICAL PRESENTATION OF FREQUENCY DISTRIBUTION OF DEPTH OF SAPWOOD OF TELEPHONE POLES.

portional to the corresponding cell frequencies, the ordinate for a given cell being placed at the midpoint of that cell. If we join these ordinates by a broken line, we get the *frequency polygon*. The method of obtaining the *frequency histogram* is clearly indicated by the figure itself. An ordinate in such

graphical presentations is termed a frequency, meaning thereby the frequency of occurrence in the associated cell.

We may plot as the ordinate at a given value of abscissa the total number of observations having a value equal to or less than that of the given value of abscissa. In this way we get the *cumulative distribution*, *cumulative polygon*, and *cumulative histogram* also shown in Fig. 26. These are often termed *ogives*. It is perhaps a matter of personal judgment depending upon the situation in hand as to whether the tabular or the graphical presentation of the frequency distribution of Table 8 is the more desirable.

Let us next try to present the data of Table 4 in such a way as to indicate whether or not there is any relationship between the two quality characteristics, depth of penetration  $Y$  and depth of sapwood  $X$ . In general, applying the same methods as those used above to obtain the reduced frequency distribution, we get the correlation table or scatter diagram of Fig. 27. The number of poles having values of depth of sapwood and depth of penetration lying within a given rectangle is printed in that rectangle.

If we were to erect a parallelepiped on each rectangle with a height proportional to the number in this rectangle, the resulting figure would be a *surface histogram*. We might also construct a *surface polygon* in a manner analogous to that used in constructing the frequency polygon.

What does the table or chart shown in Fig. 27 tell us about the relationship between the two variables therein considered? One thing is certain—the distribution of values of penetration in a given column corresponding to a given depth of sapwood depends upon the depth of sapwood. In other words, knowing the depth of sapwood, we have some information about the depth of penetration. We shall be content, therefore, to say for the present that these two qualities appear to be correlated and that, in general, the depth of penetration appears to be greater, the greater the depth of sapwood. Thus the table or chart of Fig. 27 does tell us something, but what it tells is qualitative and not quantitative. For example, it does not

tell us how close a relationship exists between the two qualities.

Σ	2	29	62	106	153	186	193	188	151	123	82	48	27	14	5	1	1370
4.6															1		1
4.3														1			1
4.0													2		1		3
3.7										1	1	1	1	2	1		6
3.4								2	4	5	3	2					16
3.1							1	2	4	2	5	3	1	1			19
2.8							2	7	12	7	14	4	3	2			51
2.5						2	12	6	11	11	12	7	1	2		1	65
2.2				2	7	18	24	27	28	15	6	3	1				131
1.9			2	10	19	22	36	22	24	9	7	3	1				155
1.6			5	14	39	34	45	42	28	21	10	7	5	3			253
1.3		1	11	36	48	59	51	40	29	13	10	4	3				305
1.0	1	12	33	41	42	50	37	22	15	10	2	4		1	1		271
0.7	1	15	11	13	11	14	6	10	3	1	2		1				88
0.4		1	2		1	1											5
	1.0	1.3	1.6	1.9	2.2	2.5	2.8	3.1	3.4	3.7	4.0	4.3	4.6	4.9	5.2	5.5	Σ

FIG. 27.—TABULAR PRESENTATION OF GROUPED DATA IN SCATTER DIAGRAM.

### 3. Choice of Cell Boundaries

The choice of from thirteen to twenty cells is to a large extent empirical. Experience has shown that, when the data are grouped in this way, it appears possible to retain most of the essential information in the ungrouped data. To take a larger number of cells often confuses the picture and, in particular, emphasizes sampling fluctuations, the significance of which will be considered later. In general, other things being equal, the outline of the frequency distribution is more regular the smaller the number of cells. This is illustrated by the two frequency distributions of the data of Table 4 shown in Fig. 28.

4. *Conclusion*

Both tabular and graphical presentations of original ungrouped data are cumbersome and often require a prohibitive amount of space, particularly when there are a large number of

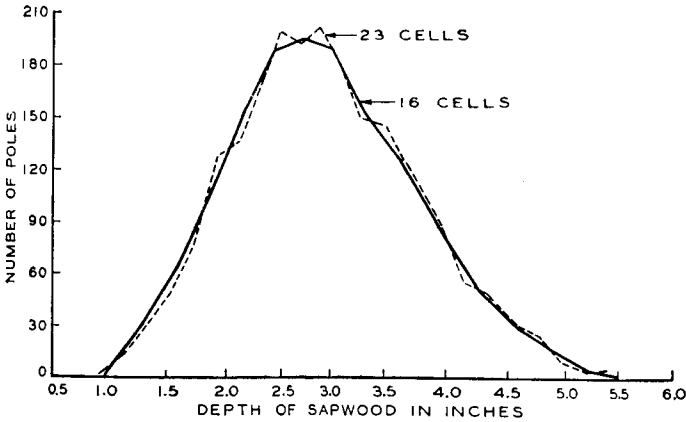


FIG. 28.—EFFECT OF CLASSIFICATION ON GRAPHICAL REPRESENTATION.

observed values. Grouping of raw data materially reduces the space required and makes possible a better picture of the observed distribution whether in one or more dimensions, although the data in this form are not readily susceptible of causal interpretation.

## CHAPTER VII

### PRESENTATION OF DATA BY MEANS OF SIMPLE FUNCTIONS OR STATISTICS

#### 1. *Simple Statistics to Be Used*

Table 9 presents for ready reference a list of those functions or statistics which we shall consider, the ones marked by an asterisk being the most important in the theory of quality control.

TABLE 9.—COMMONLY USED FUNCTIONS OR STATISTICS

Fraction within Certain Limits	Measures of Central Tendency	Measures of Dispersion	Measures of Lopsidedness or Skewness	Measures of Flatness or Kurtosis	Measures of Relationship or Correlation
*Fraction defective $p$	*Arithmetic mean $\bar{X}$	*Standard deviation $\sigma$	*Skewness $k$	*Flatness $\beta_2$	*Correlation coefficient $r$
	Maximum + Minimum $\frac{\quad}{2}$	Variance $\sigma^2$			Correlation ratio $\eta$
	Median	Mean deviation			
	Mode	Observed range			

#### 2. *Fraction $p$ Defective or Non-Conforming*

This simple measure of quality was described in Chapter IV of Part II as the fraction of the total number of observations lying within specified quality limits.

3. Arithmetic Mean  $\bar{X}$  as a Measure of Central Tendency

By definition, the arithmetic mean  $\bar{X}$  of  $n$  real numbers,  $X_1, X_2, \dots, X_i, \dots, X_n$ , is

$$\bar{X} = \frac{X_1 + X_2 + \dots + X_i + \dots + X_n}{n} = \frac{\sum_{i=1}^n X_i}{n}. \quad (11)$$

An approximate value for the mean is often obtained from the grouped data as indicated in Table 10 which gives the 1,370 observed depths of sapwood grouped into 16 equal cells. The mean value obtained in this way will not, in general, be equal to that given by (11). For example, the mean value from the grouped data in Table 10 is 2.914 inches, whereas the mean obtained from (11) is 2.900 inches.

TABLE 10.—CALCULATION OF ARITHMETIC MEAN FROM GROUPED DATA

Mid-Cell Value in Inches	Deviation * in Cells from $\bar{o}$ $X$	Observed Frequency $y$	$Xy$
1.0	0	2	0
1.3	1	29	29
1.6	2	62	124
1.9	3	106	318
2.2	4	153	612
2.5	5	186	930
2.8	6	193	1,158
3.1	7	188	1,316
3.4	8	151	1,208
3.7	9	123	1,107
4.0	10	82	820
4.3	11	48	528
4.6	12	27	324
4.9	13	14	182
5.2	14	5	70
5.5	15	1	15
$\Sigma$	...	1,370	8,741

$$m = \frac{\Sigma Xy}{\Sigma y} = \frac{8741}{1370} = 6.380292$$

$$m = \text{units per cell} = 0.3 \text{ inch}$$

$$\text{Arithmetic mean } \bar{X} = \bar{o} + m_1 m_1 = 1.0 + 1.914088 = 2.914088 \text{ inches}$$

\* The origin  $\bar{o}$  is the mid-cell value of cell No. 0.

4. The Standard Deviation  $\sigma$  as a Measure of Dispersion

Given a set of  $n$  real numbers,  $X_1, X_2, \dots, X_i, \dots, X_n$ , the standard deviation  $\sigma$  of this set about its mean value  $\bar{X}$  is, by definition,

$$\sigma = \sqrt{\frac{\sum_{i=1}^n (X_i - \bar{X})^2}{n}} = \sqrt{\frac{\sum_{i=1}^n X_i^2}{n} - 2 \frac{\bar{X} \sum_{i=1}^n X_i}{n} + \bar{X}^2} = \sqrt{\frac{\sum_{i=1}^n X_i^2}{n} - \bar{X}^2}. \quad (12)$$

The exact value of  $\sigma$  can easily be obtained from (12) although this method of calculation introduces a prohibitive amount of work when the size  $n$  of the sample is large. For this reason as in the case of the average, we make use of the grouped data and calculate  $\sigma$  as indicated in Table II.

TABLE II.—CALCULATION OF THE STANDARD DEVIATION FROM THE GROUPED DATA

Mid-Cell Values in Inches	Deviation in Cells from $\bar{X}$	Observed Frequency $y$	$Xy$	$X^2y$
1.0	0	2	0	0
1.3	1	29	29	29
1.6	2	62	124	248
1.9	3	106	318	954
2.2	4	153	612	2,448
2.5	5	186	930	4,650
2.8	6	193	1,158	6,948
3.1	7	188	1,316	9,212
3.4	8	151	1,208	9,664
3.7	9	123	1,107	9,963
4.0	10	82	820	8,200
4.3	11	48	528	5,808
4.6	12	27	324	3,888
4.9	13	14	182	2,366
5.2	14	5	70	980
5.5	15	1	15	225
$\Sigma$	.....	1,370	8,741	65,583

$m = \text{units per cell} = 0.3 \text{ inch}$

$$1\mu_1 = \frac{\Sigma Xy}{\Sigma y} = \frac{8741}{1370} = 6.380292$$

$$1\mu_2 = \frac{\Sigma X^2y}{\Sigma y} = \frac{65583}{1370} = 47.870803$$

$$\mu_2 = 1\mu_2 - 1\mu_1^2 = 7.162677$$

$$\sigma = m\mu_2^{1/2} = 0.802895 \text{ inch}$$



Obviously, a small standard deviation usually indicates that the values in the observed set of data are closely clustered about the arithmetic mean; whereas, a large standard deviation indicates that these values are spread out widely about the arithmetic mean. For the time being it must suffice to picture the significance of this measure of dispersion somewhat after

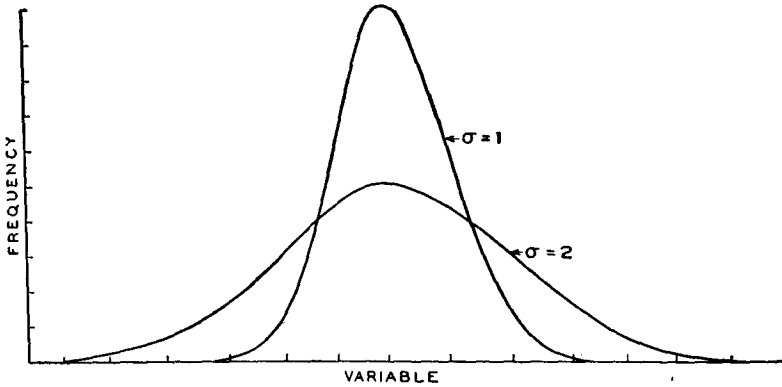


FIG. 29.—HOW THE STANDARD DEVIATION  $\sigma$  INDICATES DISPERSION. TWO DISTRIBUTIONS DIFFERING ONLY IN STANDARD DEVIATION.

the manner indicated in Fig. 29 which shows two continuous distributions of the same functional form, differing only in standard deviation.

##### 5. Skewness $k$

The particular statistic which we shall use most extensively as a measure of the skewness of a distribution of  $n$  values of  $X$  is designated by the letter  $k$  and defined by the expression

$$k = \frac{\frac{\sum_{i=1}^n (X_i - \bar{X})^3}{n}}{\left[ \frac{\sum_{i=1}^n (X_i - \bar{X})^2}{n} \right]^{3/2}} = \frac{\frac{\sum_{i=1}^n X_i^3}{n} - \frac{3\bar{X} \sum_{i=1}^n X_i^2}{n} + 2\bar{X}^3}{\sigma^3}, \quad (13)$$

where  $\bar{X}$  is the arithmetic mean and  $\sigma$  is the standard deviation

of the  $n$  values of  $X$ . Of course,  $k$  may be either positive or negative. If the distribution is symmetrical,  $k$  is zero, but it should be noted that the condition  $k = 0$  is not sufficient for

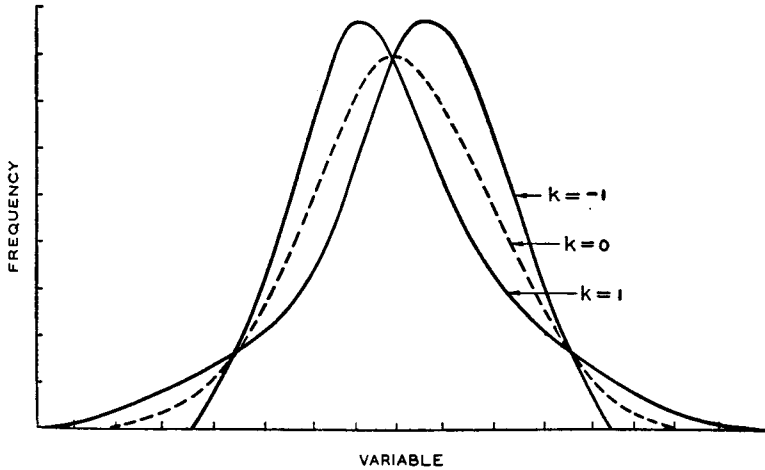


FIG. 30.—ILLUSTRATING USE OF  $k$  AS A MEASURE OF SKEWNESS

symmetry. Fig. 30 shows two continuous distributions of the same functional form, differing only in skewness.

6. Flatness<sup>1</sup>  $\beta_2$

The statistic  $\beta_2$  used as a measure of the flatness of the distribution is defined by the expression

$$\beta_2 = \frac{\sum_{i=1}^n (X_i - \bar{X})^4}{n} \left( \frac{n}{\sum_{i=1}^n (X_i - \bar{X})^2} \right)^2 = \frac{\frac{\sum_{i=1}^n X_i^4}{n} - 4\bar{X} \frac{\sum_{i=1}^n X_i^3}{n} + 6\bar{X}^2 \frac{\sum_{i=1}^n X_i^2}{n} - 3\bar{X}^4}{\sigma^4}, \quad (14)$$

where the symbols used are those previously introduced. Fig. 31 pictures three symmetrical frequency distributions differing only in the degree of flatness.

<sup>1</sup> Also called kurtosis.

## 7. Calculation of Statistics

Let us see how simply the calculation of the four above-mentioned statistics may be carried out. For convenience we introduce a new term, the *moment* of a distribution. By definition, the  $j$ th moment,  ${}^1\mu_j$ , of a set of  $n$  values,  $X_1, X_2, \dots, X_i, \dots, X_n$  about the origin from which the values are measured is

$${}^1\mu_j = \frac{\sum_{i=1}^n X_i^j}{n}. \quad (15)$$

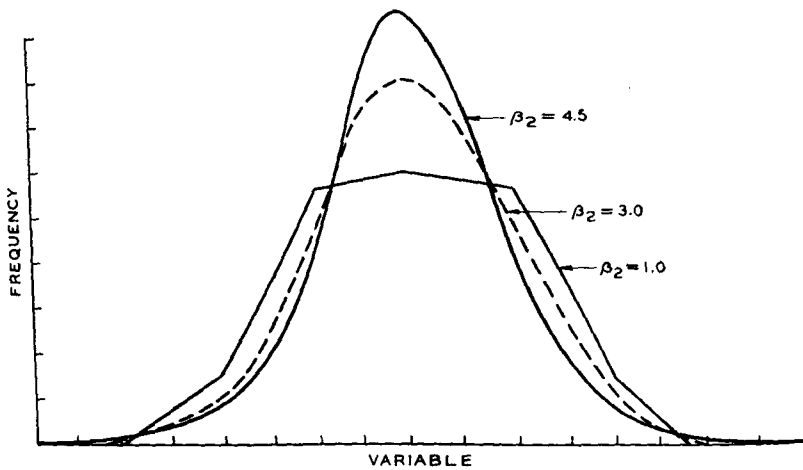


FIG. 31.—ILLUSTRATING USE OF  $\beta_2$  AS A MEASURE OF FLATNESS OF DISTRIBUTION.

Similarly, the  $j$ th moment of this same set of numbers about the arithmetic mean  $\bar{X}$  is

$$\mu_j = \frac{\sum_{i=1}^n (X_i - \bar{X})^j}{n}. \quad (16)$$

It may readily be seen that the formulas for standard deviation, skewness, and flatness may be greatly simplified by expressing the results in terms of the moments of the distribution, as shown in the lower part of the data sheet of Table 12. The necessary computations for finding the four statistics for the distribution of depth of sapwood are also shown in this data sheet.

TABLE 12.—TYPICAL COMPUTATION SHEET

Subject	Date 2/21/30
Depth of Sapwood in inches	Calc. by MBC
	Checked MSH

Cell Mid-point	Cell Boundary	Deviation in Cells from $\bar{0}$ , $X$	Observed Frequency $y$	$yX$	$yX^2$	$yX^3$	$yX^4$	Frequency in Per Cent
	0.850							
1.0	1.150	0	2	0	0	0	0	0.15
1.3	1.450	1	29	29	29	29	29	2.12
1.6	1.750	2	62	124	248	496	992	4.53
1.9	2.050	3	106	318	954	2,862	8,586	7.74
2.2	2.350	4	153	612	2,448	9,792	39,168	11.17
2.5	2.650	5	186	930	4,650	23,250	116,250	13.58
2.8	2.950	6	193	1,158	6,948	41,688	250,128	14.09
3.1	3.250	7	188	1,316	9,212	64,484	451,388	13.72
3.4	3.550	8	151	1,208	9,664	77,312	618,496	11.02
3.7	3.850	9	123	1,107	9,963	89,667	807,003	8.98
4.0	4.150	10	82	820	8,200	82,000	820,000	5.99
4.3	4.450	11	48	528	5,808	63,888	702,768	3.50
4.6	4.750	12	27	324	3,888	46,656	559,872	1.97
4.9	5.050	13	14	182	2,366	30,758	399,854	1.02
5.2	5.350	14	5	70	980	13,720	192,080	0.36
5.5	5.650	15	1	15	225	3,375	50,625	0.07
$\Sigma$			1,370	8,741	65,583	549,977	5,017,239	

$m = \text{units per cell} = 0.3$

$$1\mu_1 = \frac{\Sigma yX}{\Sigma y} = \frac{8741}{1370} = 6.380292$$

$$1\mu_2 = \frac{\Sigma yX^2}{\Sigma y} = \frac{65583}{1370} = 47.870803$$

$$1\mu_3 = \frac{\Sigma yX^3}{\Sigma y} = \frac{549977}{1370} = 401.443066$$

$$1\mu_4 = \frac{\Sigma yX^4}{\Sigma y} = \frac{5017239}{1370} = 3662.218248$$

$$\mu_2 = 1\mu_2 - 1\mu_1^2 = 47.870803 - 40.708126 = 7.162677$$

$$\mu_3 = 1\mu_3 - 31\mu_1 1\mu_2 + 21\mu_1^3 = 401.443066 - 916.289104 + 519.459461 = 4.613423$$

$$\begin{aligned} \mu_4 &= 1\mu_4 - 41\mu_1 1\mu_3 + 61\mu_1^2 1\mu_2 - 31\mu_1^4 \\ &= 3662.218248 - 10245.295930 + 11692.384081 - 4971.454567 \\ &= 137.851832 \end{aligned}$$

$$\bar{X} = \bar{0} + m1\mu_1 = 1.0 + .3(6.380292) = 2.914088$$

$$\sigma = m\mu_2^{1/2} = 0.3(2.676318) = 0.802895$$

$$k = \frac{\mu_3}{\mu_2^{3/2}} = \frac{4.613423}{19.169601} = 0.240663$$

$$\beta_2 = \frac{\mu_4}{\mu_2^2} = \frac{137.851832}{51.303942} = 2.686964$$

A. *Errors of Grouping.*—It will be seen that all of the computations in the illustrative example make use of grouped data, thereby introducing a source of error. The question naturally arises as to whether or not an engineer should attempt to correct the moments thus obtained by some of the formulas, such as those of Sheppard, presented in almost every good text on statistical theory.

We shall consider three reasons why it seems likely that little is to be gained through the use of such corrections, at least in the class of problems considered in this book. These reasons are:

(a) The actual limitations imposed in the development of the formulas for correcting the moments necessitate sharp differentiation between those distributions to which their application is justified and other distributions; and yet it is not feasible to formulate rules which can be applied intelligently to differentiate between these two classes of distributions without a full knowledge of the somewhat involved theory underlying the corrections.

(b) The magnitudes of such corrections for the statistics are small, compared with the sampling errors of the statistics thus corrected, unless the sample size is very large, it being assumed that the interval of grouping is small compared with the maximum observed range of variation, as is the case when we use from 13 to 20 cells. Hence, in general, the corrections do not add much from the viewpoint of causal interpretation.

(c) The corrected moment may in some cases differ more from the moment obtained from the raw data than does the uncorrected moment. As a case in point, the standard deviation of the 1,370 observed values of depth of sapwood is 0.802555 inch as determined from the ungrouped data. The uncorrected moment obtained from the grouped data is 0.802895 inch; whereas the value of this moment corrected by Sheppard's formula is 0.798211 inch. Hence we see that in this example the correction factor does not correct. This situation may arise quite frequently, since the distribution of points within a given cell often does not satisfy the conditions tacitly

assumed to exist in the applications of Sheppard's correction. Obviously, therefore, if one is to be sure that he has attained the correct moments for a given distribution, he must carry out the calculations of these moments from the ungrouped data.

Since it is difficult to determine when the corrections should apply, since the corrections are usually small compared with the sampling errors of the moments, and since the corrections may not correct, it seems that little can be gained by applying the customary correction factors.

B. *Number of Figures to be Retained.*—It will be noted that in the calculation of the statistics, the numerical work is carried out to more places than may often be used in the final form of presentation. The reason for doing this will become clear as we proceed, but one or two instances showing the necessity for such a procedure may not be out of place at this point.

In the problem just considered, suppose that we wish to determine the error of the average. In general, this will be expressed in terms of the observed standard deviation  $\sigma$  which in turn has its own error customarily taken to be  $\frac{\sigma}{\sqrt{2n}}$ , where  $n$  is the number of observations. Since the number of figures which we wish to retain in the average depends upon the error of the average, we must know this error before we can decide how many figures to retain. The calculation of this error, however, involves the use of the average itself. Hence we must carry enough figures in the average during the process of calculation of its error so that the final number of figures retained in the average will not be influenced by the number of figures retained in the calculation of the standard deviation.

It is obvious that the same line of reasoning applies in determining how many figures to retain in the standard deviation.

In the general case, starting with a series of observed values, our interpretation of the data involves the use of certain statistics expressed as symmetric functions of the data. Before we can tell definitely how many figures to retain at a

given stage of the calculation, we must have completed all the calculations. Obviously we cannot carry an indefinitely large number of figures. The detailed calculations carried out in this book will serve to show what we have found to be satisfactory practice. It does not appear feasible, however, to lay down simple, practical, and infallible rules.

### 8. Measures of Relationship

As engineers, we are accustomed to think of two or more things as being related when we can express one of them as a mathematical function of the others. However, in the scatter diagram, Fig. 27, showing the observed values of depth of sapwood  $X$  and depth of penetration  $Y$ , we see that for a given value of  $X$  there are several values of  $Y$  so that these two quantities do not appear to be related in a functional way; although there does appear to be some kind of relationship between them. The knowledge of the depth of sapwood gives us some information about the depth of penetration. To measure this kind of relationship, we make use of the correlation coefficient.

By definition the *correlation coefficient*  $r$  between  $n$  pairs of values of  $X$  and  $Y$  is

$$r_{XY} = \frac{\frac{\sum_{i=1}^n X_i Y_i}{n} - \bar{X} \bar{Y}}{\sigma_X \sigma_Y}. \quad (17)$$

The method of calculating  $r$  is illustrated in Table 13.

We shall see later that the value of  $r$  must lie between  $+1$  and  $-1$ . The significance of  $r$  must be developed as we proceed.

### 9. Other Statistics

Let us first consider measures of central tendency other than the arithmetic mean. By definition, an average of a series of  $n$  values of a variable is a number greater than the least and less than the greatest when all of the values of the

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TABLE 13.—METHOD OF CALCULATING CORRELATION COEFFICIENT

X = Depth of Sapwood. Y = Depth of Penetration

(1) X	(2) Y	(3) n <sub>i</sub>	(4) n <sub>i</sub> XY	(1) X	(2) Y	(3) n <sub>i</sub>	(4) n <sub>i</sub> XY	(1) X	(2) Y	(3) n <sub>i</sub>	(4) n <sub>i</sub> XY
1.0	0.7	1	0.70	3.1	0.7	10	21.70	4.0	3.4	5	68.00
	1.0	1	1.00		1.0	22	68.20		3.7	1	14.80
1.3	0.4	1	.52		1.3	40	161.20	4.3	1.0	4	17.20
	0.7	15	13.65		1.6	42	208.32		1.3	4	22.36
	1.0	12	15.60	1.9	36	212.04	1.6		7	48.16	
	1.3	1	1.69	2.2	24	163.68	1.9		7	57.19	
1.6	0.4	2	1.28	2.5	6	46.50	2.2	6	56.76		
	0.7	11	12.32	2.8	7	60.76	2.5	7	75.25		
	1.0	33	52.80	3.1	1	9.61	2.8	4	48.16		
	1.3	11	22.88	3.4	0.7	3	7.14	3.1	5	66.65	
1.6	5	12.80	1.0		15	51.00	3.4	3	43.86		
1.9	0.7	13	17.29		1.3	29	128.18	3.7	1	15.91	
	1.0	41	77.90		1.6	28	152.32	4.6	0.7	1	3.22
	1.3	36	88.92	1.9	22	142.12	1.3		3	17.94	
	1.6	14	42.56	2.2	27	201.96	1.6		5	36.80	
1.9	2	7.22	2.5	11	93.50	1.9	3		26.22		
2.2	0.4	1	0.88	2.8	12	114.24	2.2	3	30.36		
	0.7	11	16.94	3.1	2	21.08	2.5	1	11.50		
	1.0	42	92.40	3.4	2	23.12	2.8	3	38.64		
	1.3	48	137.28	3.7	0.7	1	2.59	3.1	3	42.78	
1.6	39	137.28	1.0		10	37.00	3.4	2	31.28		
1.9	10	41.80	1.3		13	62.53	3.7	1	17.02		
2.2	2	9.68	1.6		21	124.32	4.0	2	36.80		
2.5	0.4	1	1.00	1.9	24	168.72	4.9	1.0	1	4.90	
	0.7	14	24.50	2.2	28	227.92		1.6	3	23.52	
	1.0	50	125.00	2.5	11	101.75		1.9	1	9.31	
	1.3	59	191.75	2.8	7	72.52		2.2	1	10.78	
2.8	1.6	34	136.00	3.1	4	45.88	2.5	2	24.50		
	1.9	19	90.25	3.4	4	50.32	2.8	2	27.44		
	2.2	7	38.50	4.0	0.7	2	5.60	3.1	1	15.19	
	2.5	2	12.50		1.0	2	8.00	3.7	2	36.26	
2.8	0.7	6	11.76		1.3	10	52.00	4.3	1	21.07	
	1.0	37	103.60		1.6	10	64.00	5.2	1.0	1	5.20
	1.3	51	185.64	1.9	9	68.40	3.1		1	16.12	
	1.6	45	201.60	2.2	15	132.00	3.7		1	19.24	
1.9	22	117.04	2.5	12	120.00	4.0	1		20.80		
2.2	18	110.88	2.8	14	156.80	4.6	1	23.92			
2.5	12	84.00	3.1	2	24.80	5.5	2.5	1	13.75		
2.8	2	15.68									

$$\begin{aligned}
 n &= 1,370 & \bar{X}\bar{Y} &= 4.637654 \\
 \Sigma n_iXY &= 6,765.77 & \sigma_X\sigma_Y &= 0.498779 \\
 \frac{\Sigma n_iXY}{n} &= 4.938518 \\
 \frac{\Sigma n_iXY}{n} - \bar{X}\bar{Y} &= 4.938518 - 4.637654 = 0.603201 \\
 r &= \frac{0.603201}{0.498779}
 \end{aligned}$$



variable are not equal and equal to the common value of the variable when all of the values of the variable are equal. Therefore, the arithmetic mean is only one of an infinite number of measures of central tendency. Typical means often used in characterizing data are the median,  $\frac{\text{maximum } X + \text{minimum } X}{2}$ ,

and mode. Naturally, we may expect the different kinds of averages of a series of numbers to differ among themselves. Just as an example, we give below four averages for the series of fifty-eight observed values of the charge on an electron.

$$\text{Median} = 4.785 \times 10^{-10} \text{ e.s.u.}$$

$$\frac{\text{Max.} + \text{Min.}}{2} = 4.775 \times 10^{-10} \text{ e.s.u.}$$

$$\text{Mode} = 4.779 \times 10^{-10} \text{ e.s.u.}$$

$$\text{Arithmetic mean} = 4.780 \times 10^{-10} \text{ e.s.u.}$$

Next, let us consider some measures of dispersion, skewness, and flatness other than those previously given. A measure of dispersion very commonly used in engineering work is the mean deviation  $\mu$  defined for the case of  $n$  values of  $X$  by the expression

$$\mu = \frac{\sum_{i=1}^n |X_i - \bar{X}|}{n}, \quad (18)$$

where, as usual, the symbol  $| \quad |$  represents the absolute value of a quantity. In the same way, any even moment of a distribution about its mean is a measure of dispersion, as is any odd moment of absolute values of the deviations from the mean. Hence, there is an indefinitely large number of possible measures of dispersion of this kind. Furthermore, if we turn to any standard text on statistical theory, we shall find other kinds of measures of dispersion, such as symmetric ranges, of which there is also an indefinitely large number.

In the same way, we may set up an unlimited number of different measures of skewness and flatness. Obviously, there-

fore, we need to have some general principle to guide us in choosing measures of such characteristics of a distribution of data as the central tendency, dispersion, skewness, and flatness.

One basis of choosing between two statistics as a measure of a characteristic of a distribution is the difference in the amount of labor involved in their calculation. As a case in point, such measures as the median,  $\frac{\text{maximum } X + \text{minimum } X}{2}$ , and mode, can readily be determined by observation of the observed frequency distribution; whereas, the calculation of the arithmetic mean involves considerable labor. It is believed, however, that the cost of the manual labor involved in the analysis of engineering data is for the most part a very small per cent of the cost of taking the data. If we can get more information out of one measure than we can out of another, the cost of analysis will not, in general, be a deciding factor.

Casting about for some more fundamental basis of choice, we take note of the fact that it is usually desirable to have a statistic which is an algebraic function of the data. It is obvious that these functions must be symmetric since they must be independent of the order in which the data were taken. It follows from algebraic theory that the chosen functions must be expressible in terms of what are generally known as *sum* functions, because all symmetric functions are so expressible. Now, the sum functions are defined as

$$\left. \begin{aligned} S_1 &= X_1 + X_2 + \dots + X_i + \dots + X_n \\ S_2 &= X_1^2 + X_2^2 + \dots + X_i^2 + \dots + X_n^2 \\ \cdot &\quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \\ S_j &= X_1^j + X_2^j + \dots + X_i^j + \dots + X_n^j \\ \cdot &\quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \quad \cdot \end{aligned} \right\} \quad (19)$$

Obviously,  $\frac{S_j}{n}$  is the  $j$ th moment  ${}_1\mu_j$  of the distribution about the origin.

The statistics  $\bar{X}$ ,  $\sigma$ ,  $k$ ,  $\beta_2$ , and  $r$  satisfy the condition of being symmetric functions of the data, but still we must try to find out if they are the most useful symmetric functions. In the remaining chapters of Part II, we shall justify the use of these five statistics to the extent of showing that they go a long way towards expressing the total amount of information contained in a set of data.

## CHAPTER VIII

### BASIS FOR DETERMINING HOW TO PRESENT DATA

#### 1. *The Problem*

Let us consider again the distribution of the 1,370 observed values of depth of sapwood. So far as this or any similar set of data is concerned, we assume that one observation contributes just as much information as any other in the same set. The *total information* is given by the observed distribution. If, then, we are to present the total information, we must give the original frequency distribution. For reasons already considered, however, we find it desirable to condense the original data insofar as possible by calculating certain statistics. In the previous chapter we showed how to effect this reduction and illustrated the method by application to the distribution of depth of sapwood. The information contained in this distribution, reduced to the form of statistics, is given in Table 14.

TABLE 14.—INFORMATION IN FORM OF STATISTICS

Average $\bar{X}$	= 2.9141 inches
Standard Deviation $\sigma$	= 0.8029 inch
Skewness $k$	= 0.2407
Flatness $\beta_2$	= 2.6870
Number of Observations $n$	= 1,370

If the statistics of Table 14 actually contain the total information in the original series of observations, it should be possible to reproduce this distribution from these statistics. Obviously, it is not possible to do this, and therefore the statistics do not contain all of the information. However, they do contain a surprisingly large percentage, as we shall now see.

Table 15 gives the results of two attempts to reproduce the original distribution from the observed statistics. The second row is the distribution obtained from the average and standard deviation alone, while the third row is that obtained using, in addition, the skewness of the original distribution.

TABLE 15.—SHOWING HOW MUCH INFORMATION IS CONTAINED IN A FEW SIMPLE STATISTICS

Cell Midpoint.....	0.4	0.7	1.0	1.3	1.6	1.9	2.2	2.5	2.8	3.1	3.4	3.7	4.0	4.3	4.6	4.9	5.2	5.5
Observed Frequency..	0	0	2	29	62	106	153	186	193	188	151	123	82	48	27	14	5	1
Normal Law Fre- quency.....	1	5	12	27	53	92	138	179	202	199	170	127	82	46	23	10	3	1
Second Approxima- tion Frequency....	0	0	9	25	55	99	149	189	207	193	159	116	77	46	25	13	6	2

That the approximate or theoretical distribution obtained through the use of the average  $\bar{X}$ , standard deviation  $\sigma$ , and skewness  $k$  is closer to the observed distribution than is that obtained through the use of only the first two of these statistics can be seen quite readily from Fig. 32.

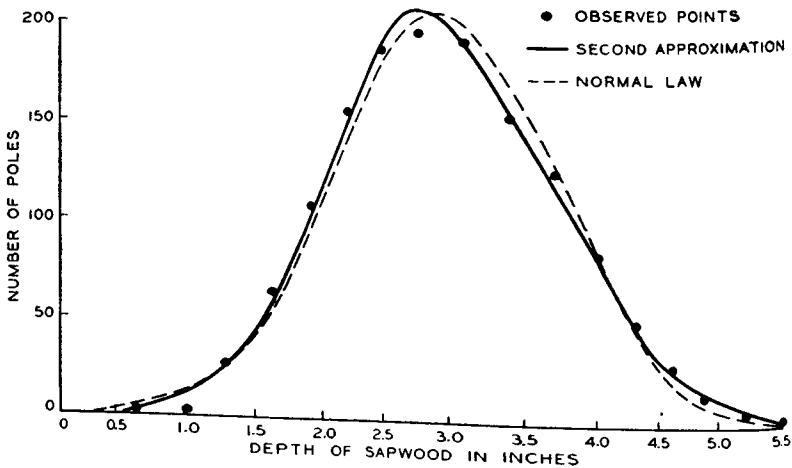


FIG. 32.—SIGNIFICANCE OF AVERAGE, STANDARD DEVIATION, AND SKEWNESS.

The surprising thing is that a knowledge of the average and standard deviation alone enables us to reproduce so closely the observed distribution in this case. Here, the approximation is so good that it is somewhat doubtful whether or not, from the viewpoint of presentation alone, we can attach any practical significance to the increase in the amount of information given by the introduction of the skewness over that given by the average and standard deviation alone. In fact, engineers are usually interested in knowing only the number of observations lying within certain relatively large ranges, such as the average  $\bar{X}$  plus or minus two or three times the standard deviation  $\sigma$ . Table 16 presents the observed percentages of the 1,370 observations lying within these ranges together with those estimated from a knowledge of the average and standard deviation. A knowledge of  $k$  as here used adds nothing to the precision of our estimate of the number of observations lying within these or any other ranges symmetric in respect to the average.

TABLE 16.—PERCENTAGE OF OBSERVATIONS LYING WITHIN PARTICULAR RANGES

	Range $\bar{X} \pm 0.6745\sigma$	Range $\bar{X} \pm \sigma$	Range $\bar{X} \pm 2\sigma$	Range $\bar{X} \pm 3\sigma$
Estimated, Per Cent. . . . .	50.00	68.27	95.45	99.73
Observed, Per Cent. . . . .	47.45	66.57	95.91	99.93
Difference, Per Cent. . . . .	2.55	2.70	0.46	0.20

In the next few paragraphs we shall see how these simple statistics often enable us to approximate very closely the original distribution. In general, we shall find that the information contained in statistics calculated from moments higher than the second depends to a large extent upon the nature of the observed distribution; therefore, these statistics are somewhat limited in their usefulness. The really remarkable thing is that so much information is contained in the average and standard deviation of a distribution.

The specific problem to be considered is: Given a series of numbers,  $X_1, X_2, \dots, X_i, \dots, X_n$ , representing an observed distribution of some quality characteristic  $X$  such as any of those previously discussed, let us try to find some function  $f(X, \bar{X}, \sigma, k, \beta_2)$  of  $X$  and the four statistics calculated from the observed distribution such that the integral

$$\int_a^b f(X, \bar{X}, \sigma, k, \beta_2) dX \quad (20)$$

of this function from  $X = a$  to  $X = b$  gives approximately the total number of observed values lying within this same interval. When the approximation is good, we can say that the statistics contain practically all of the total information in the original distribution. In fact, as already noted, we can say that these statistics contain most of the information of practical engineering value when the approximation

$$\int_{\bar{X}-z\sigma}^{\bar{X}+z\sigma} f(X, \bar{X}, \sigma, k, \beta_2) dX \quad (21)$$

is good, where, as before, the values of  $z$  with which we are usually most concerned are 0.6745, 1, 2 and 3.

Common sense tells us that the degree of approximation in a given case will depend upon the function  $f$ . Of course, it is desirable to be able to estimate the amount of information contained in the statistics independent of the function  $f$ . For reasons which will be considered later, we find that under the state of control of manufactured product the function  $f$  which is best in the majority of cases is the same for most quality characteristics. Hence, what we shall do is to show how much information is contained in these statistics for this limiting type of distribution function which is approached as we approach the state of control. We shall then review the work of the Russian mathematician, Tchebycheff, which makes it possible for us to see how much of the total information is contained in the average and standard deviation of a distribution independent of its functional form.

2. *Statistics to be Used when Quality is Controlled*

When the number  $n$  of measurements of some quality  $X$  have been made under the conditions of control, we find in general that the function  $f$  in (20) can be assumed to be one or the other of the following two forms without introducing practical difficulties:

$$f(x) = \frac{n}{\sigma\sqrt{2\pi}} e^{-\frac{x^2}{2\sigma^2}}, \tag{22}$$

or

$$f(x) = \frac{n}{\sigma\sqrt{2\pi}} e^{-\frac{x^2}{2\sigma^2}} \left[ 1 - \frac{k}{2} \left( \frac{x}{\sigma} - \frac{x^3}{3\sigma^3} \right) \right], \tag{23}$$

where  $x = X - \bar{X}$ .

Under the conditions of control, it may then be assumed that the integral of either one or the other of these two functions over a given range should give approximately the number of observed values within the corresponding range, particularly when the number  $n$  of observed values is comparatively large. We need, therefore, tables of values of the integrals of these functions for  $n = 1$ . The integral of (23) is

$$\int_0^x f(x)dx = \sigma \int_0^z \phi(z)dz = \int_0^z \frac{1}{\sqrt{2\pi}} e^{-\frac{z^2}{2}} dz - k \frac{1}{6\sqrt{2\pi}} \left[ 1 - (1-z^2)e^{-\frac{z^2}{2}} \right] = F_1(z) - kF_2(z), \tag{24}$$

where  $F_1(z)$  is the integral of (22), and  $z = \frac{x}{\sigma}$ . Tables A and B give the functions  $F_1(z)$  and  $F_2(z)$  respectively.

Now we are in a place to see how the approximations given in Table 15 were obtained. The method is illustrated in detail in Tables 17 and 18 derived from approximations (22) and (23) respectively. Corrected moments were used in Tables 17 and 18 and Fig. 39.

We have already noted that  $k$  contains some information not contained in the average and standard deviation in the sense that the use of all three gives the closer of the two approximations to the observed frequency distribution of depth of sapwood. If, however, we are interested in the number of observed values within a symmetrical range about the observed



## ECONOMIC CONTROL OF QUALITY

TABLE A.—VALUES OF  $F_1(z) = \frac{1}{\sqrt{2\pi}} \int_0^z e^{-\frac{1}{2}z^2} dz$ 

z	$F_1(z)$	z	$F_1(z)$	z	$F_1(z)$	z	$F_1(z)$	z	$F_1(z)$	z	$F_1(z)$	z	$F_1(z)$
.00	.0000	.45	.1737	.90	.3160	1.35	.4115	1.80	.4641	2.25	.4878	2.70	.4966
.01	.0040	.46	.1773	.91	.3186	1.36	.4131	1.81	.4649	2.26	.4881	2.71	.4967
.02	.0080	.47	.1808	.92	.3212	1.37	.4147	1.82	.4656	2.27	.4884	2.72	.4968
.03	.0120	.48	.1844	.93	.3238	1.38	.4162	1.83	.4664	2.28	.4887	2.73	.4969
.04	.0160	.49	.1880	.94	.3264	1.39	.4178	1.84	.4671	2.29	.4890	2.74	.4970
.05	.0200	.50	.1915	.95	.3290	1.40	.4193	1.85	.4679	2.30	.4893	2.75	.4970
.06	.0239	.51	.1950	.96	.3315	1.41	.4208	1.86	.4686	2.31	.4896	2.76	.4971
.07	.0279	.52	.1985	.97	.3340	1.42	.4222	1.87	.4693	2.32	.4899	2.77	.4972
.08	.0319	.53	.2020	.98	.3365	1.43	.4237	1.88	.4700	2.33	.4901	2.78	.4973
.09	.0359	.54	.2054	.99	.3389	1.44	.4251	1.89	.4706	2.34	.4904	2.79	.4974
.10	.0399	.55	.2089	1.00	.3414	1.45	.4265	1.90	.4713	2.35	.4906	2.80	.4975
.11	.0438	.56	.2123	1.01	.3438	1.46	.4279	1.91	.4720	2.36	.4909	2.81	.4975
.12	.0478	.57	.2157	1.02	.3462	1.47	.4292	1.92	.4726	2.37	.4911	2.82	.4976
.13	.0517	.58	.2191	1.03	.3485	1.48	.4306	1.93	.4732	2.38	.4914	2.83	.4977
.14	.0557	.59	.2224	1.04	.3508	1.49	.4319	1.94	.4738	2.39	.4916	2.84	.4978
.15	.0596	.60	.2258	1.05	.3532	1.50	.4332	1.95	.4744	2.40	.4918	2.85	.4978
.16	.0636	.61	.2291	1.06	.3555	1.51	.4345	1.96	.4750	2.41	.4920	2.86	.4979
.17	.0675	.62	.2324	1.07	.3577	1.52	.4358	1.97	.4756	2.42	.4923	2.87	.4980
.18	.0714	.63	.2357	1.08	.3599	1.53	.4370	1.98	.4762	2.43	.4925	2.88	.4980
.19	.0754	.64	.2389	1.09	.3622	1.54	.4382	1.99	.4768	2.44	.4927	2.89	.4981
.20	.0793	.65	.2422	1.10	.3644	1.55	.4395	2.00	.4773	2.45	.4929	2.90	.4981
.21	.0832	.66	.2454	1.11	.3665	1.56	.4408	2.01	.4778	2.46	.4931	2.91	.4982
.22	.0871	.67	.2486	1.12	.3687	1.57	.4418	2.02	.4783	2.47	.4933	2.92	.4983
.23	.0910	.68	.2518	1.13	.3708	1.58	.4430	2.03	.4788	2.48	.4935	2.93	.4983
.24	.0949	.69	.2549	1.14	.3729	1.59	.4441	2.04	.4793	2.49	.4936	2.94	.4984
.25	.0987	.70	.2581	1.15	.3749	1.60	.4452	2.05	.4798	2.50	.4938	2.95	.4984
.26	.1026	.71	.2612	1.16	.3770	1.61	.4463	2.06	.4803	2.51	.4940	2.96	.4985
.27	.1064	.72	.2643	1.17	.3790	1.62	.4474	2.07	.4808	2.52	.4942	2.97	.4985
.28	.1103	.73	.2673	1.18	.3810	1.63	.4485	2.08	.4813	2.53	.4943	2.98	.4986
.29	.1141	.74	.2704	1.19	.3830	1.64	.4495	2.09	.4817	2.54	.4945	2.99	.4986
.30	.1179	.75	.2734	1.20	.3850	1.65	.4506	2.10	.4822	2.55	.4946	3.00	.4987
.31	.1217	.76	.2764	1.21	.3869	1.66	.4516	2.11	.4826	2.56	.4948	3.10	.4991
.32	.1255	.77	.2794	1.22	.3888	1.67	.4526	2.12	.4830	2.57	.4949	3.20	.4993
.33	.1293	.78	.2823	1.23	.3907	1.68	.4535	2.13	.4834	2.58	.4951	3.30	.4995
.34	.1331	.79	.2853	1.24	.3925	1.69	.4545	2.14	.4838	2.59	.4952	3.40	.4997
.35	.1369	.80	.2882	1.25	.3944	1.70	.4555	2.15	.4842	2.60	.4954	3.50	.4998
.36	.1406	.81	.2911	1.26	.3962	1.71	.4564	2.16	.4846	2.61	.4955	3.60	.4999
.37	.1443	.82	.2939	1.27	.3980	1.72	.4573	2.17	.4850	2.62	.4956	3.70	.4999
.38	.1481	.83	.2968	1.28	.3997	1.73	.4582	2.18	.4854	2.63	.4958	3.80	.5000
.39	.1518	.84	.2996	1.29	.4015	1.74	.4591	2.19	.4858	2.64	.4959	3.90	.5000
.40	.1554	.85	.3024	1.30	.4032	1.75	.4599	2.20	.4861	2.65	.4960	4.00	.5000
.41	.1591	.86	.3051	1.31	.4049	1.76	.4608	2.21	.4865	2.66	.4961		
.42	.1628	.87	.3079	1.32	.4066	1.77	.4617	2.22	.4868	2.67	.4962		
.43	.1664	.88	.3106	1.33	.4083	1.78	.4626	2.23	.4872	2.68	.4963		
.44	.1701	.89	.3133	1.34	.4099	1.79	.4633	2.24	.4875	2.69	.4965		

DETERMINING HOW TO PRESENT DATA

TABLE B.—VALUES OF  $F_2(z) = \frac{1}{6\sqrt{2\pi}} [1 - (1 - z^2)e^{-\frac{1}{2}z^2}]$

z	$F_2(z)$	z	$F_2(z)$	z	$F_2(z)$	z	$F_2(z)$	z	$F_2(z)$	z	$F_2(z)$	z	$F_2(z)$
.00	.00000	.45	.01857	.90	.05806	1.35	.08848	1.80	.09597	2.25	.08798	2.70	.07742
.01	.00001	.46	.01933	.91	.05894	1.36	.08890	1.81	.09590	2.26	.08774	2.71	.07722
.02	.00004	.47	.02011	.92	.05980	1.37	.08930	1.82	.09584	2.27	.08749	2.72	.07702
.03	.00009	.48	.02089	.93	.06066	1.38	.08970	1.83	.09576	2.28	.08724	2.73	.07682
.04	.00016	.49	.02168	.94	.06152	1.39	.09008	1.84	.09568	2.29	.08699	2.74	.07663
.05	.00025	.50	.02248	.95	.06236	1.40	.09045	1.85	.09559	2.30	.08674	2.75	.07644
.06	.00036	.51	.02329	.96	.06320	1.41	.09080	1.86	.09549	2.31	.08650	2.76	.07625
.07	.00049	.52	.02411	.97	.06404	1.42	.09115	1.87	.09539	2.32	.08625	2.77	.07606
.08	.00064	.53	.02494	.98	.06486	1.43	.09148	1.88	.09527	2.33	.08600	2.78	.07588
.09	.00081	.54	.02578	.99	.06568	1.44	.09180	1.89	.09516	2.34	.08575	2.79	.07569
.10	.00099	.55	.02662	1.00	.06649	1.45	.09211	1.90	.09503	2.35	.08550	2.80	.07551
.11	.00120	.56	.02748	1.01	.06729	1.46	.09241	1.91	.09490	2.36	.08525	2.81	.07534
.12	.00143	.57	.02833	1.02	.06809	1.47	.09269	1.92	.09477	2.37	.08500	2.82	.07516
.13	.00167	.58	.02920	1.03	.06887	1.48	.09296	1.93	.09463	2.38	.08475	2.83	.07499
.14	.00194	.59	.03007	1.04	.06965	1.49	.09322	1.94	.09448	2.39	.08450	2.84	.07482
.15	.00222	.60	.03095	1.05	.07042	1.50	.09347	1.95	.09433	2.40	.08426	2.85	.07465
.16	.00253	.61	.03183	1.06	.07118	1.51	.09371	1.96	.09417	2.41	.08401	2.86	.07448
.17	.00285	.62	.03272	1.07	.07193	1.52	.09394	1.97	.09401	2.42	.08376	2.87	.07432
.18	.00319	.63	.03361	1.08	.07267	1.53	.09415	1.98	.09384	2.43	.08352	2.88	.07416
.19	.00355	.64	.03450	1.09	.07340	1.54	.09435	1.99	.09366	2.44	.08327	2.89	.07400
.20	.00392	.65	.03540	1.10	.07412	1.55	.09454	2.00	.09349	2.45	.08303	2.90	.07384
.21	.00432	.66	.03631	1.11	.07483	1.56	.09472	2.01	.09330	2.46	.08279	2.91	.07369
.22	.00473	.67	.03721	1.12	.07552	1.57	.09489	2.02	.09312	2.47	.08255	2.92	.07354
.23	.00516	.68	.03812	1.13	.07621	1.58	.09505	2.03	.09293	2.48	.08231	2.93	.07339
.24	.00561	.69	.03904	1.14	.07689	1.59	.09519	2.04	.09273	2.49	.08207	2.94	.07324
.25	.00607	.70	.03995	1.15	.07756	1.60	.09533	2.05	.09253	2.50	.08183	2.95	.07309
.26	.00656	.71	.04086	1.16	.07822	1.61	.09546	2.06	.09233	2.51	.08159	2.96	.07295
.27	.00705	.72	.04178	1.17	.07886	1.62	.09557	2.07	.09213	2.52	.08136	2.97	.07281
.28	.00757	.73	.04270	1.18	.07950	1.63	.09567	2.08	.09192	2.53	.08112	2.98	.07267
.29	.00810	.74	.04362	1.19	.08012	1.64	.09577	2.09	.09170	2.54	.08089	2.99	.07254
.30	.00865	.75	.04453	1.20	.08073	1.65	.09585	2.10	.09149	2.55	.08066	3.00	.07240
.31	.00921	.76	.04545	1.21	.08133	1.66	.09592	2.11	.09127	2.56	.08043	3.10	.07118
.32	.00979	.77	.04637	1.22	.08192	1.67	.09599	2.12	.09105	2.57	.08020	3.20	.07016
.33	.01038	.78	.04728	1.23	.08250	1.68	.09604	2.13	.09082	2.58	.07998	3.30	.06933
.34	.01099	.79	.04820	1.24	.08306	1.69	.09608	2.14	.09060	2.59	.07975	3.40	.06866
.35	.01161	.80	.04911	1.25	.08361	1.70	.09612	2.15	.09037	2.60	.07953	3.50	.06813
.36	.01225	.81	.05002	1.26	.08416	1.71	.09614	2.16	.09014	2.61	.07931	3.60	.06771
.37	.01290	.82	.05093	1.27	.08468	1.72	.09616	2.17	.08991	2.62	.07909	3.70	.06739
.38	.01356	.83	.05183	1.28	.08520	1.73	.09616	2.18	.08967	2.63	.07888	3.80	.06714
.39	.01424	.84	.05274	1.29	.08571	1.74	.09616	2.19	.08943	2.64	.07866	3.90	.06696
.40	.01493	.85	.05363	1.30	.08620	1.75	.09615	2.20	.08919	2.65	.07845	4.00	.06683
.41	.01564	.86	.05453	1.31	.08668	1.76	.09613	2.21	.08895	2.66	.07824		
.42	.01635	.87	.05542	1.32	.08715	1.77	.09610	2.22	.08871	2.67	.07803		
.43	.01708	.88	.05631	1.33	.08760	1.78	.09606	2.23	.08847	2.68	.07782		
.44	.01782	.89	.05719	1.34	.08805	1.79	.09602	2.24	.08823	2.69	.07762		

## ECONOMIC CONTROL OF QUALITY

TABLE 17.—DISTRIBUTION OF DEPTH OF SAPWOOD CALCULATED FROM (22)

					Subject		Date 2/ 21, 30	
$n = 1,370$					Depth of Sapwood		Calc. by MBC	
$\bar{X} = 2.914088$					in inches		Checked MSH	
$\sigma = 0.798211$								
Cell Mid-point	Cell Bound-ary	Devia-tion from $\bar{X}_x$	$z(x; \sigma)$	$F_1(z)$	Differ-ence	Fre-quency	Approxi-mate Frequency	Observe. Fre-quency
0.4	0.25	2.6641	3.3376	0.4995				
	0.55	2.3641	2.9618	0.4985	0.0010	1.4	1	
0.7	0.85	2.0641	2.5859	0.4952	0.0033	4.5	5	
1.0	1.15	1.7641	2.2101	0.4865	0.0087	11.9	12	2
1.3	1.45	1.4641	1.8342	0.4667	0.0198	27.1	27	29
1.6	1.75	1.1641	1.4584	0.4277	0.0390	53.4	53	62
1.9	2.05	0.8641	1.0825	0.3605	0.0672	92.1	92	106
2.2	2.35	0.5641	0.7067	0.2601	0.1004	137.5	138	153
2.5	2.65	0.2641	-0.3309	0.1296	0.1305	178.8	179	186
2.8	2.95	0.0359	+0.0450	0.0180	0.1476	202.2	202	193
3.1	3.25	0.3359	0.4208	0.1631	0.1451	198.8	199	188
3.4	3.55	0.6359	0.7967	0.2871	0.1240	169.9	170	151
3.7	3.85	0.9359	1.1725	0.3795	0.0924	126.6	127	123
4.0	4.15	1.2359	1.5483	0.4392	0.0597	81.8	82	82
4.3	4.45	1.5359	1.9242	0.4729	0.0337	46.2	46	48
4.6	4.75	1.8359	2.3000	0.4893	0.0164	22.5	23	27
4.9	5.05	2.1359	2.6759	0.4963	0.0070	9.6	10	14
5.2	5.35	2.4359	3.0517	0.4988	0.0025	3.4	3	5
5.5	5.65	2.7359	3.4275	0.4997	0.0009	1.2	1	1
$\Sigma$					0.9992	1,368.9	1,370	1,370

TABLE 18.—DISTRIBUTION OF DEPTH OF SAPWOOD CALCULATED FROM (23)

		Subject		Date 2/21/30						
		Depth of Sapwood in inches		Calc. by MBC						
				Checked MSH						
$n$	$=$	1370								
$\bar{X}$	$=$	2.914088								
$\sigma$	$=$	.798211								
$k$	$=$	.244925								
Cell Mid-point	Cell Boundary	Deviation from $\bar{X}$	$z(x/\sigma)$	$F_1(z)$	$F_2(z)$	$\pm kF_2(z)$	$F_1(z) \pm kF_2(z)$	Difference	Frequency	Observed Frequency
1.0	0.85	2.0641	2.5859	0.4952	0.0799	0.0196	0.5148	0.0065	9	2
1.3	1.15	1.7641	2.2101	0.4865	0.0889	0.0218	0.5083	0.0181	25	29
1.6	1.45	1.4641	1.8342	0.4667	0.0958	0.0235	0.4902	0.0399	55	62
1.9	1.75	1.1641	1.4584	0.4277	0.0924	0.0226	0.4503	0.0719	99	106
2.2	2.05	0.8641	1.0825	0.3605	0.0729	0.0179	0.3784	0.1084	149	153
2.5	2.35	0.5641	0.7067	0.2601	0.0406	0.0099	0.2700	0.1378	189	186
2.8	2.65	0.2641	0.3300	0.1296	0.0105	0.0026	0.1322	0.1501	207	193
3.1	2.95	0.0359	0.0450	0.0180	0.0003	0.0001	0.0179	0.1412	193	188
3.4	3.25	0.3359	0.4258	0.1631	0.0164	0.0040	0.1591	0.1160	159	151
3.7	3.55	0.6359	0.7967	0.2871	0.0488	0.0120	0.2751	0.0850	116	123
4.0	3.85	0.9359	1.1725	0.3795	0.0791	0.0194	0.3601	0.0560	77	82
4.3	4.15	1.2359	1.5483	0.4392	0.0945	0.0231	0.4161	0.0336	46	48
4.6	4.45	1.5359	1.9242	0.4729	0.0947	0.0232	0.4497	0.0184	25	27
4.9	4.75	1.8359	2.3000	0.4893	0.0867	0.0212	0.4681	0.0091	13	14
5.2	5.05	2.1359	2.6759	0.4963	0.0779	0.0191	0.4772	0.0040	6	5
5.5	5.35	2.4359	3.0517	0.4988	0.0718	0.0176	0.4812	0.0017	2	1
	5.65	2.7359	3.4275	0.4997	0.0684	0.0168	0.4829	0.9977	1,370	1,370

Σ

average, it follows from (24) that the skewness  $k$  does not add to this information because the integral of (22) over a symmetrical range is identically the same as the integral of (23) over the same range.

In passing, we should note that the function (22) is the familiar bell-shaped *normal law curve* whose significant charac-

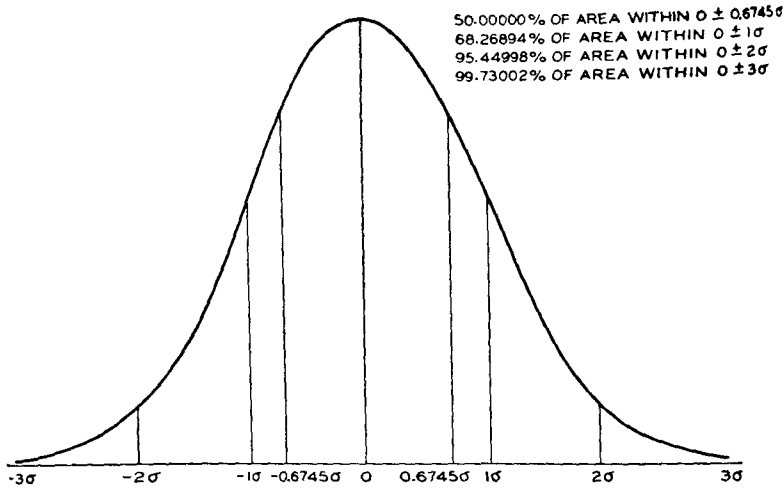


FIG. 33.—NORMAL LAW CURVE.

teristics are shown in Fig. 33. The function (23) will be referred to as the *second approximation*.

### 3. Why the Average $\bar{X}$ and Standard Deviation $\sigma$ are always Useful Statistics

Let us consider the case where nothing is known about the distribution of observed values. To what extent are we justified in assuming that the average, standard deviation, skewness, and flatness contain significant information?

We have already seen that the amount of information given by these statistics of value in reproducing approximately the original distribution, depends upon the nature of the original distribution as reflected in the form of function  $f$  that would be required to satisfy the condition that its integral

over a given range should be approximately equal to the number of observed values within this same range. However, even when nothing is known about the condition under which the distribution was observed, we find that the average and standard deviation enable us to estimate within limits which are quite satisfactory for most purposes, the number of observations lying within any symmetrical range  $\bar{X} \pm z\sigma$ , where  $z$  is greater than unity. In fact, the proportion of the total number of observed values within any such limits is always greater than  $1 - \frac{1}{z^2}$ . This follows from a general theorem, the proof of which can be framed in the simplest kind of elementary mathematics, as we shall now see.

*Tchebycheff's Theorem.*—Given any set of  $n$  observed values expressible by the frequency distribution of  $m$  different values,

$$X_1, X_2, \dots, X_i, \dots, X_m$$

$$p_1n, p_2n, \dots, p_in, \dots, p_mn$$

where  $p_in$  represents the number of values of  $X_i$ , then

$$\bar{X} = \frac{\sum_{i=1}^m p_in X_i}{\sum_{i=1}^m p_in} = \sum_{i=1}^m p_i X_i,$$

and

$$\sigma^2 = \frac{\sum_{i=1}^m p_in (X_i - \bar{X})^2}{\sum_{i=1}^m p_in}.$$

Let  $P_zn$  denote the number of values of  $X$  such that  $x = (X - \bar{X})$  does not exceed numerically  $z\sigma$  where  $z > 1$ , and  $n - P_zn$  denote the number of values of  $x$  that do exceed  $z\sigma$ .

We may write

$$\sigma^2 = \Sigma_1 p_i x_i^2 + \Sigma_2 p_i x_i^2,$$

where  $\Sigma_1$  denotes summation for all values of  $x_i$  which do not

exceed  $z\sigma$  and  $\Sigma_2$  denotes summation for all values of  $x_i$  which do exceed  $z\sigma$ . Since all values of  $p_i x_i^2$  are either positive or zero,

$$\sigma^2 \geq \Sigma_2 p_i x_i^2.$$

Obviously, therefore,

$$\sigma^2 > \Sigma_2 p_i z^2 \sigma^2$$

since all values of  $x_i$  included in the summation  $\Sigma_2$  are greater than  $z\sigma$ . But

$$\Sigma_2 p_i = 1 - P_z.$$

Hence

$$\sigma^2 > (1 - P_z) z^2 \sigma^2,$$

or

$$1 > (1 - P_z) z^2,$$

$$(1 - P_z) < \frac{1}{z^2},$$

and

$$P_z > 1 - \frac{1}{z^2}.$$

We see that no matter what set of observed values we may have, the number of these values  $P_z n$  lying within the close range  $\bar{X} \pm z\sigma$  is greater than  $\left(1 - \frac{1}{z^2}\right)n$  whereas the number  $(1 - P_z)n$  lying without this range is less than  $\frac{1}{z^2}n$ .

#### 4. Importance of Skewness $k$ and Flatness $\beta_2$

Given a set of any  $n$  real numbers  $X_1, X_2, \dots, X_i, \dots, X_n$ , what does a knowledge of the skewness  $k$  and flatness  $\beta_2$  for this set of numbers really tell us independently of any assumption as to the nature of the distribution of the numbers as was made in deriving the theoretical distributions in Table 15? To get at this question, let us assume that the skewness  $k$  is equal to zero. Obviously, for a distribution to be symmetrical, it is a necessary condition that its skewness be zero. If this condition were also sufficient, it would be possible to say of the

set of numbers given above that they were symmetrically distributed about the arithmetic mean value, and hence that there were just as many on one side of the mean as there were on the other. This would oftentimes be really worthwhile information.

It can readily be shown, however, that the condition  $k = 0$  is not sufficient for symmetry. For example, the distribution

$X:$	2	-1	$\frac{1}{2}$	1
$y:$	1	16	16	6

satisfies the condition that its skewness is zero, although it is obviously not symmetrical about its mean value  $X = 0$ . In fact, it is far from being symmetrical as are many others which may be found by empirical methods. In this particular instance, instead of finding the set of numbers equally divided on either side of the average, we find sixteen on one side and twenty-three on the other. Hence we must conclude that a knowledge of  $k$  in itself does not present very much information.

In a similar way it can be shown that a knowledge of  $\beta_2$  in itself does not present any very useful information about the distribution of a given set of  $n$  numbers.

These results are of considerable importance because they show that the tabulation of moments higher than the second for the purpose of summarizing the information contained in a set of data is likely to be of little value unless there is also given some function involving these statistics, the integral of which between any two limits gives an approximate value for the observed frequency corresponding to these two limits. In the general case, therefore, where one wishes to summarize an extensive series of observations which may not satisfy the condition of control, it is necessary to give a satisfactory function of this character to be used in interpreting the significance of the tabulated statistics from the viewpoint of presentation of the total information contained in the original set of data. Such functions are usually termed theoretical frequency distribution functions, and from the viewpoint of



presentation of an observed set of data, it would appear that the one to be used is usually that one which satisfies best the condition described in Paragraph 1 of this chapter,

### 5. *Conclusion*

We may divide observed distributions into two classes—those that have and those that have not arisen under controlled conditions. For distributions of the first class, the three simple statistics, average  $\bar{X}$ , standard deviation  $\sigma$ , and skewness  $k$  contain almost all of the information in the original distribution. For those of the second class the most useful statistics are the average and standard deviation. These contain a large part of the total information in the original distribution, at least in respect to the number of observations lying within symmetrical ranges about the average.

## CHAPTER IX

### PRESENTATION OF DATA TO INDICATE RELATIONSHIP

#### 1. Two Kinds of Relationship

Two kinds of relationship call for consideration: mathematical or functional, and statistical.

*Functional Relationship.*—If for each value of some variable  $X$  a given law assigns one or more values to  $Y$ , then we say that  $Y$  is a function of  $X$  and write

$$Y = f(X).$$

As a simple example, we may take

$$Y = c(X - a) + b.$$

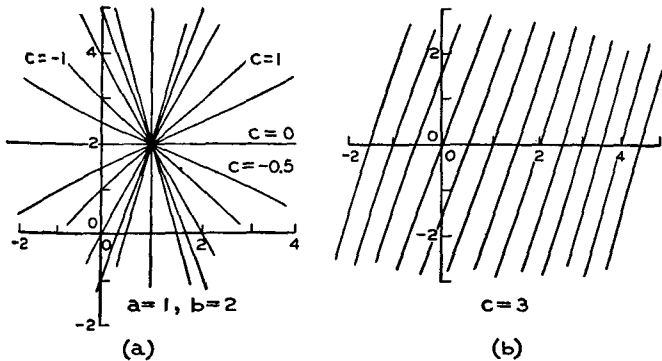


FIG. 34.—GRAPH OF FUNCTION  $Y = c(X - a) + b$  SHOWING SIGNIFICANCE OF PARAMETERS  $a$ ,  $b$ , AND  $c$ .

Obviously, the graph of this function is a straight line passing through the point  $X = a$ ,  $Y = b$ . The arbitrary constants  $a$ ,  $b$ , and  $c$  in this function are called *parameters*. If we fix the values of  $a$  and  $b$ , and give to  $c$  all possible values, we get a pencil of lines through the point  $(a, b)$ . Fig. 34-*a* shows such a pencil

through the point (1, 2). In a similar way, if we fix the value of  $c$  and assign arbitrary values to  $a$  and  $b$ , we get a family of parallel lines. Fig. 34-*b* shows such a family for  $c = 3$ .

This simple example illustrates a general principle that should be kept in mind, viz., that the expression of a functional relationship involves two things:

1. The form of the functional relationship.
2. The specific values of the parameters in that relationship.

Thus, in the problem just considered, the form of the function is linear since  $Y$  varies directly as  $X$ . How it varies is fixed by the values of the parameters  $a$ ,  $b$ , and  $c$ .

*Statistical Relationship.*—If for each value of some variable  $X$  a given law assigns a particular frequency distribution of values of  $Y$  not the same for all values of  $X$ , then we say that  $Y$  and  $X$  are statistically related. Two variables statistically related are said to be *correlated*.

If we let  $zdXdY$  represent the frequency of occurrence of values of  $X$  within the interval  $X$  to  $X + dX$  simultaneously with values of  $Y$  within the interval  $Y$  to  $Y + dY$ , the functional relationship

$$z = f(X, Y)$$

is said to characterize the statistical relationship between  $X$  and  $Y$ .

One important statistical relationship which will often be considered in further discussions is the so-called normal frequency function in two variables  $X$  and  $Y$ ,

$$z = \frac{1}{2\pi\sigma_x\sigma_y\sqrt{1-r^2}} e^{-\frac{1}{2(1-r^2)}\left(\frac{x^2}{\sigma_x^2} + \frac{y^2}{\sigma_y^2} - 2r\frac{xy}{\sigma_x\sigma_y}\right)}, \quad (27)$$

where  $x = X - \bar{X}$  and  $y = Y - \bar{Y}$ . This is the familiar bell-shaped frequency surface shown in Fig. 35. Obviously, five parameters  $\bar{X}$ ,  $\bar{Y}$ ,  $\sigma_x$ ,  $\sigma_y$ , and  $r$  are involved in (27). Our interest at present is centered in the fact that the characterization of a

statistical relationship involves two things—form and specific values of parameters—as did the characterization of functional relationship.

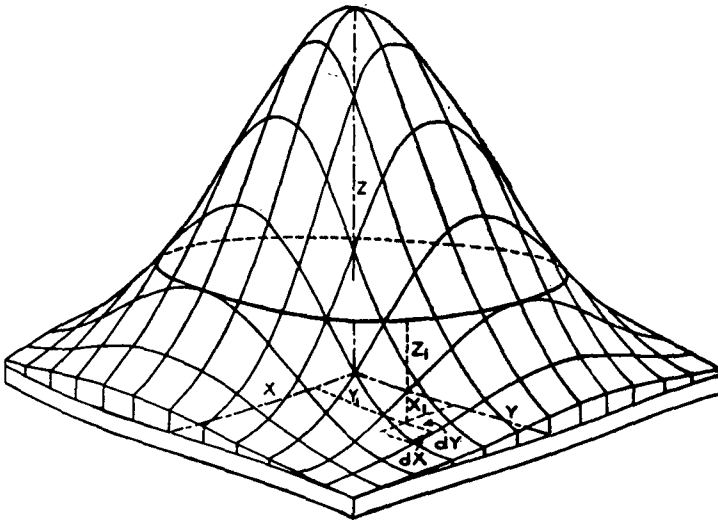


FIG. 35.—THE NORMAL SURFACE.

## 2. Observed Relationship

In our causal explanation or interpretation of data we assume that both functional and statistical relationships exist. In fact it is one of the fundamental objects of experimental investigation to determine these relationships or physical laws, as they are customarily called. This practical problem involves, in most instances, the formulation of the law from a study of the observed data, including both the functional form of the law and the estimate of the parameters in the law. Taking the simplest case of relationship between two quality characteristics  $X$  and  $Y$ , it is obvious that our formulation of the law and our estimate of the parameters must be based upon an observed set of, let us say,  $n$  pairs of simultaneously observed values of the two characteristics. In other words, the total information is tied up in these  $n$  pairs of values.

Suppose that we are studying the relationship between

two physical quantities, such as the length  $L$  of a rod and the temperature  $\Theta$  at which this length is measured, or the distance  $s$  that a body falls starting from rest and the time  $t$  that it is falling. One object of such a study is the expression of the law of relationship. For example, we often assume that the empirical law relating the length and temperature of a rod of given material is linear, or, in other words, that the length varies directly with the temperature; i.e.,  $L = L_0(1 + \alpha\theta)$ , where  $L_0$  is the original length of the rod, and  $\alpha$  is the parameter indicating rate of increase with temperature. In a similar way, we say that the law relating  $s$  and  $t$  in the case of a freely falling body is  $s = \frac{1}{2}at^2$ , where  $a$  is a parameter. Having decided once and for all that the law in question is such and such, it remains for us to discover the best values of the parameters, as is illustrated by these two simple problems. A statement of the law and estimates of the parameters in that law is the common method of summarizing data indicating relationship.

However, even in the simple case where we believe that a functional relationship exists, it is a difficult matter to determine what this functional relationship likely is; and, having once decided what function to assume, we must choose one from among the many different possible ways of finding estimates of the required parameters. In other words, the problem of presenting data in this way is to a large extent indeterminate even when the assumed relationship is functional. It goes without saying that the indeterminateness becomes even greater when the relationship assumed to exist is statistical.

To emphasize what has just been said, let us try to find the relationship between the current through and the voltage across a carbon contact from the data given in Table 7. In this case there is no *a priori* basis for assuming the form of the law of relationship. If, however, we assume that it is functional and parabolic in form, or, in other words, if we assume that the current  $Y$  is related to the voltage  $X$  in the following way,

$$Y = a_0 + a_1X + a_2X^2,$$

we must find, from the data, estimates of the three parameters  $a_0$ ,  $a_1$ , and  $a_2$ . If we had a universally accepted method of finding these parameters under these conditions, the problem of presenting relationship would be quite simple indeed. As we have already said, however, there are many different ways of estimating these parameters, four of which are:

1. Direct substitution of observed values.
2. Graphical method.
3. Method of least squares.
4. Method of moments.

The details of the methods of estimating the parameters in these different ways are given in standard treatises on curve fitting. It will serve our purpose here to consider merely the variability in some of the results obtained by these different methods. Two of the several possible sets of values for the parameters that can be obtained by direct substitution are those in the equations

$$Y = -0.01000 + 0.01333X + 0.00000X^2,$$

and

$$Y = 0.09000 - 0.00167X + 0.00056X^2.$$

Each of the following equations contains one of the infinite number of possible sets of values for the parameters obtainable by the particular method indicated.

#### 1. Graphical Method

$$Y = -0.02446 + 0.01225X + 0.00012X^2,$$

#### 2. Method of Least Squares<sup>1</sup>

$$Y = 0.00809 + 0.00967X + 0.00016X^2,$$

#### 3. Method of Moments<sup>2</sup>

$$Y = 0.02649 + 0.00831X + 0.00018X^2.$$

<sup>1</sup> This equation was obtained by minimizing the vertical deviation of a point from the curve of fit. Obviously, this is only one of an infinite number of different ways in which the minimizing process could be carried out, by choosing different distances to minimize. We customarily minimize one of the three distances, vertical, horizontal, or perpendicular to the line itself.

<sup>2</sup> We may use any three moments. The first three are usually chosen.

Obviously, any one of these equations is supposed to summarize the data of Table 7 in respect to relationship. It is apparent, however, that the details of this summary depend upon the choice of the method of calculating estimates of the parameters.

If in this case a different law of relationship is assumed to exist, the values of the parameters supposed to contain the information in the original set of data may be expected to be different from those given above. The difficulties of expressing relationship in this simple problem are multiplied many fold when the relationship is statistical instead of functional.

In the light of these considerations, it becomes apparent that the problem of presenting essential information in respect to relationship is a complicated one and that a complete discussion of the subject is beyond the scope of the present text. What we shall do in the remainder of this chapter is to consider the significance of the correlation coefficient as a measure of relationship, because we shall find it to be a satisfactory measure in most of the problems with which we have to deal.

### 3. *Information Given by the Correlation Coefficient*<sup>1</sup>

A. Let us assume that we have  $n$  simultaneously observed pairs of values of two quality characteristics  $X$  and  $Y$ . As a specific case, let us consider the observed set of sixty pairs of values of tensile strength and hardness previously given in Table 3 and shown graphically in Fig. 36. It may be shown that the line of best fit to such an array of points obtained by the method of least squares<sup>2</sup> through minimizing the squares of the vertical deviations of these points from this line is

$$y = r \frac{\sigma_y}{\sigma_x} x, \quad (28)$$

where  $x = X - \bar{X}$ , and  $y = Y - \bar{Y}$ , the symbols  $\bar{X}$ ,  $\bar{Y}$ ,  $\sigma_x$ ,  $\sigma_y$ , and  $r$  being expressed in terms of the  $n$  observed pairs of values

<sup>1</sup> It will be found helpful to read Chapter IV of *Mathematical Statistics* by H. L. Rietz in connection with the remainder of this chapter.

<sup>2</sup> Throughout the remainder of this chapter, a line of "best" fit is always to be taken in the least square sense.

of  $X$  and  $Y$ . In the same way, the equation of the line of best fit obtained by the method of least squares through minimizing the horizontal deviations of the points from this line is given by the equation

$$x = r \frac{\sigma_x}{\sigma_y} y. \tag{29}$$

Similarly, the line of best fit obtained by minimizing the squares of the perpendicular deviations of the points from the line of fit is given by the equation

$$y = -\frac{1}{2r\sigma_x\sigma_y} \left[ (\sigma_x^2 - \sigma_y^2) - \sqrt{(\sigma_x^2 - \sigma_y^2)^2 + 4r^2\sigma_x^2\sigma_y^2} \right] x. \tag{30}$$

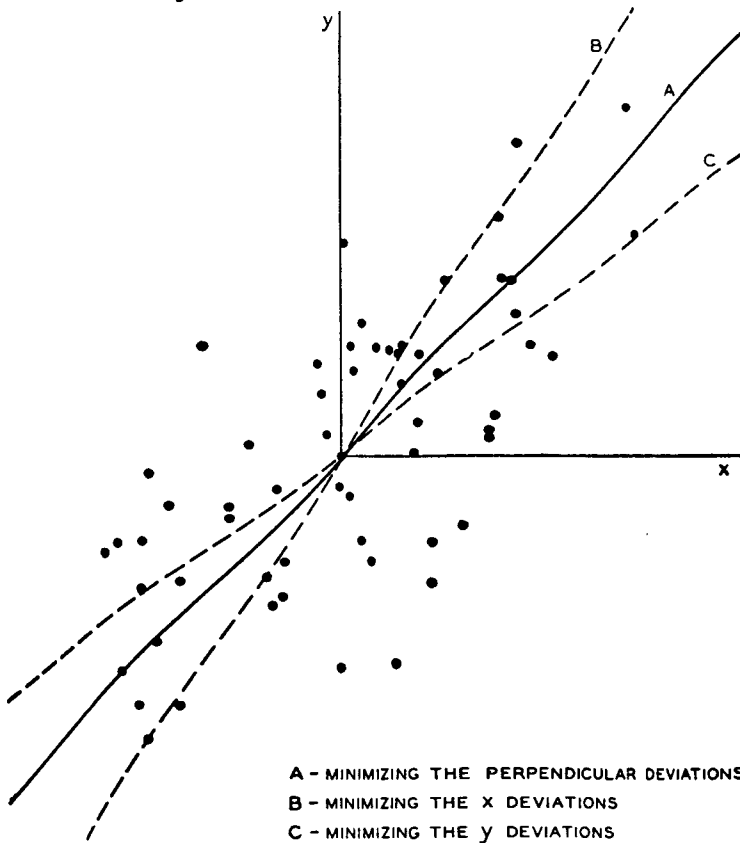


FIG. 36.—LINES OF FIT DERIVED FROM A KNOWLEDGE OF  $\bar{X}$ ,  $\bar{Y}$ ,  $\sigma_x$ ,  $\sigma_y$  AND  $r$ .



Equation (30) with a positive sign before the radical gives the line of worst fit.

Having summarized the information in the sixty pairs of values of tensile strength and hardness in the form:

Average Tensile Strength $\bar{Y}$ in psi	= 31869.4
Average Hardness $\bar{X}$ in Rockwells	= 69.825
Standard Deviation $\sigma_y$ of Tensile Strength in psi	= 3962.9
Standard Deviation $\sigma_x$ of Hardness in Rockwells	= 11.773
Correlation Coefficient $r$	= 0.683

we may write down without further work the equations to the three lines of best fit just mentioned. They are

$$y = 229.904x,$$

$$x = 0.002029y,$$

$$y = 492.837x.$$

These are shown graphically in Fig. 36. In Figs. 36 and 42 the variables are expressed in terms of their respective standard deviations, and the units of the scales are made equal.

B. If, in a scatter diagram such as that showing the relationship between depth of sapwood and depth of penetration, we plot the averages of the column and row arrays, we get some such result as that indicated in Fig. 37. The line of best fit to the averages of the columns when each squared deviation is weighted by the number of points in the corresponding column is given except for errors of grouping by (28); similarly, except for errors of grouping, the line of best fit to the averages of the rows is given by (29). These two lines are called respectively the *lines of regression* of  $y$  on  $x$  and of  $x$  on  $y$ .

It is shown in elementary texts on statistics that, if all of the standard deviations in the column arrays are equal,<sup>1</sup> then for linear regression each is equal to the standard deviation  $s_y$  of the observed points in the scatter diagram about line (28), where

$$s_y = \sigma_y \sqrt{1 - r^2}. \quad (31)$$

<sup>1</sup> When this condition is satisfied, the distribution of  $y$  is said to be *homoscedastic*.

With this same restriction, if all of the standard deviations in the row arrays are equal, then it follows that each is equal to the standard deviation  $s_x$  of the points about line (29) and is given by the expression

$$s_x = \sigma_x \sqrt{1 - r^2}. \tag{32}$$

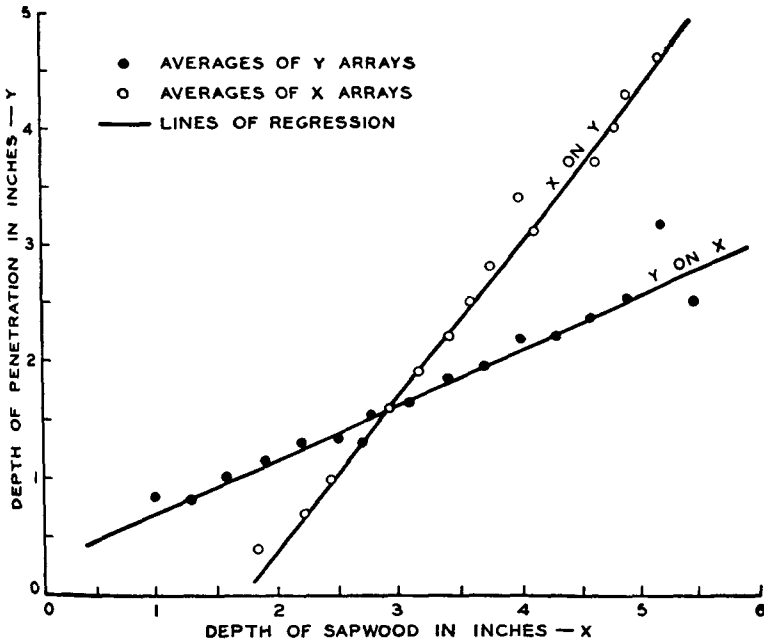


FIG. 37.—LINES OF REGRESSION.

Under these conditions, it follows from what has just been said and from Tchebycheff's theorem that the fraction of the total number of points in the scatter diagram within the band

$$y \pm z s_y \equiv r \frac{\sigma_x}{\sigma_y} x \pm z s_y \tag{33}$$

will be greater than  $1 - \frac{1}{z^2}$ .

If this scatter diagram has been obtained under conditions of control or, in other words, if the distributions in the row

and column arrays are approximately normal, the number of points within such a band will be approximately that derived from the normal law integral. Fig. 38 shows such a band for the 1,370 pairs of values of depth of sapwood and depth of penetration for the case  $z = 3$ . Under controlled conditions this band should include approximately 99.7 per cent of the

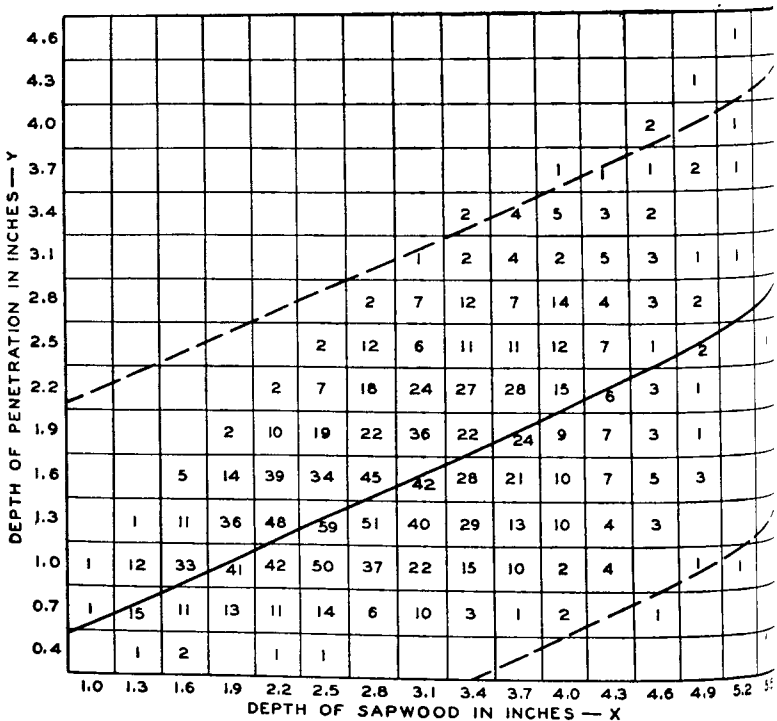


FIG. 38.—LINE OF REGRESSION AND 99.7 PER CENT LIMITS.

1,370 points. We find that it actually includes 99.1 per cent of the observed values, even though the data do not rigorously meet the condition of control.

What has just been said concerning the band about the line of regression of  $y$  on  $x$  holds good in a similar way for the corresponding band about the line of regression of  $x$  on  $y$ .

C. If we rewrite the equation (27) of the normal surface in the form

$$z = \frac{1}{2\pi\sigma_x\sigma_y\sqrt{1-r^2}}e^{-\frac{x^2}{2}}, \quad (34)$$

we see that all values of  $x$  and  $y$  for a constant value  $\chi_1$  of  $\chi$  lie on an ellipse defined by the equation

$$\frac{1}{1-r^2}\left(\frac{x^2}{\sigma_x^2} + \frac{y^2}{\sigma_y^2} - \frac{2rxy}{\sigma_x\sigma_y}\right) = \chi_1^2. \quad (35)$$

By revolving the original axes through an angle  $\alpha$  such that

$$\tan 2\alpha = \frac{2r\sigma_x\sigma_y}{\sigma_x^2 - \sigma_y^2}, \quad (36)$$

the equation of this ellipse for any value of  $\chi$  becomes

$$ax_1^2 + by_1^2 = \chi^2, \quad (37)$$

where

$$a = \frac{1}{2(1-r^2)}\left[\left(\frac{1}{\sigma_x^2} + \frac{1}{\sigma_y^2}\right) - \sqrt{\left(\frac{1}{\sigma_x^2} - \frac{1}{\sigma_y^2}\right)^2 + \frac{4r^2}{\sigma_x^2\sigma_y^2}}\right],$$

and

$$b = \frac{1}{2(1-r^2)}\left[\left(\frac{1}{\sigma_x^2} + \frac{1}{\sigma_y^2}\right) + \sqrt{\left(\frac{1}{\sigma_x^2} - \frac{1}{\sigma_y^2}\right)^2 + \frac{4r^2}{\sigma_x^2\sigma_y^2}}\right].$$

Hence the semi-axes of any ellipse are

$$\frac{\chi}{\sqrt{a}} \quad \text{and} \quad \frac{\chi}{\sqrt{b}} \quad (38)$$

respectively.

When the observed frequency distribution in two dimensions has been obtained under controlled conditions and sometimes even when the conditions have not been controlled, the number  $n_\chi$  within the ellipse  $\chi$  is given approximately by the integral

$$\int_0^\chi e^{-\frac{x^2}{2}} \chi dx = 1 - e^{-\frac{1}{2}\chi^2}. \quad (39)$$

TABLE C

$\chi^2$	Fraction Outside $e^{-\frac{1}{2}\chi^2}$	Fraction Inside $1 - e^{-\frac{1}{2}\chi^2}$	Fraction Outside $e^{-\frac{1}{2}\chi^2}$	Fraction Inside $1 - e^{-\frac{1}{2}\chi^2}$	$\chi^2$
0.1	0.951229	0.048771	0.9000	0.1000	0.217
0.2	0.904837	0.095163	0.8000	0.2000	0.441
0.3	0.860708	0.139292	0.7500	0.2500	0.579
0.4	0.818731	0.181269	0.7000	0.3000	0.715
0.5	0.778801	0.221199	0.6000	0.4000	1.021
0.6	0.740818	0.259182	0.5000	0.5000	1.386
0.7	0.704688	0.295312	0.4000	0.6000	1.937
0.8	0.670320	0.329680	0.3000	0.7000	2.460
0.9	0.637628	0.362372	0.2500	0.7500	2.772
1.0	0.606531	0.393469	0.2000	0.8000	3.219
2.0	0.367879	0.632121	0.1000	0.9000	4.605
3.0	0.223130	0.776870	0.0500	0.9500	5.991
4.0	0.135335	0.864665	0.0100	0.9900	9.210
5.0	0.082085	0.917915	0.0030	0.9970	11.816
6.0	0.049787	0.950213	0.0027	0.9973	11.829
7.0	0.030197	0.969803			
8.0	0.018316	0.981684			
9.0	0.011109	0.988891			
10.0	0.006738	0.993262			
11.0	0.004087	0.995913			
12.0	0.002479	0.997521			
13.0	0.001503	0.998497			
14.0	0.000912	0.999088			
15.0	0.000553	0.999447			
16.0	0.000335	0.999665			
17.0	0.000203	0.999797			
18.0	0.000123	0.999877			
19.0	0.000075	0.999925			
20.0	0.000045	0.999955			

From Table C we can read off the value of this integral for large range of values of  $\chi^2$ . Fig. 39 illustrates the method of constructing 50 per cent and 99.73 per cent ellipses for the distribution of 1,370 pairs of values of depth of sapwood and depth of penetration. Observation shows 49.9 per cent and 99.12 per cent within these ellipses.

X = Depth of Sapwood in inches

Y = Depth of Penetration in inches

$n = 1370$

$\bar{X} = 2.914088 \quad \sigma_x = 0.798211$

$\bar{Y} = 1.591460 \quad \sigma_y = 0.624872$

$r = 0.603201$

$\tan 2\alpha = \frac{2r\sigma_x\sigma_y}{\sigma_x^2 - \sigma_y^2} = 2.439350$

$2\alpha = 67^\circ 42' 32''$

$\alpha = 33^\circ 51' 16''$

$a = \frac{1}{2(1-r^2)} \left[ \frac{1}{\sigma_x^2} + \frac{1}{\sigma_y^2} - \sqrt{\left(\frac{1}{\sigma_x^2} - \frac{1}{\sigma_y^2}\right)^2 + \frac{4r^2}{\sigma_x^2\sigma_y^2}} \right] = 1.191941$

$b = \frac{1}{2(1-r^2)} \left[ \frac{1}{\sigma_x^2} + \frac{1}{\sigma_y^2} + \sqrt{\left(\frac{1}{\sigma_x^2} - \frac{1}{\sigma_y^2}\right)^2 + \frac{4r^2}{\sigma_x^2\sigma_y^2}} \right] = 5.301130$

$ax_1^2 + by_1^2 = \chi^2$

Let  $\chi^2 = 1.3863$  or  $1 - e^{-\frac{1}{2}\chi^2} = 0.5000$

Let  $\chi^2 = 11.8290$  or  $1 - e^{-\frac{1}{2}\chi^2} = 0.9973$

$\chi = 1.1774$

$\chi = 3.4393$

$\frac{\chi}{\sqrt{a}} = 1.0784$

$\frac{\chi}{\sqrt{b}} = 0.5114$

$\frac{\chi}{\sqrt{a}} = 3.1502$

$\frac{\chi}{\sqrt{b}} = 1.4938$

$1.191941x_1^2 + 5.301130y_1^2 = 1.3863$

$1.191941x_1^2 + 5.301130y_1^2 = 11.8290$

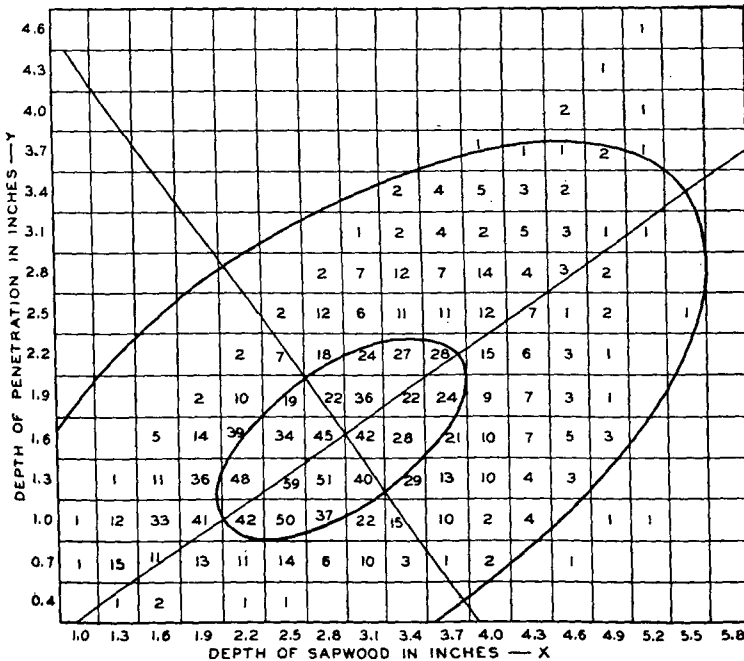


FIG. 39.—ILLUSTRATION OF METHOD OF FINDING 50 PER CENT AND 99.7 PER CENT ELLIPSES FROM THE DATA

Similar calculations of the correlation ellipses for the sixty pairs of simultaneously observed values of tensile strength and hardness previously discussed give the results shown graphically in Fig. 40. In this connection the line of best fit is that obtained by minimizing the perpendicular distances of the points from the line.

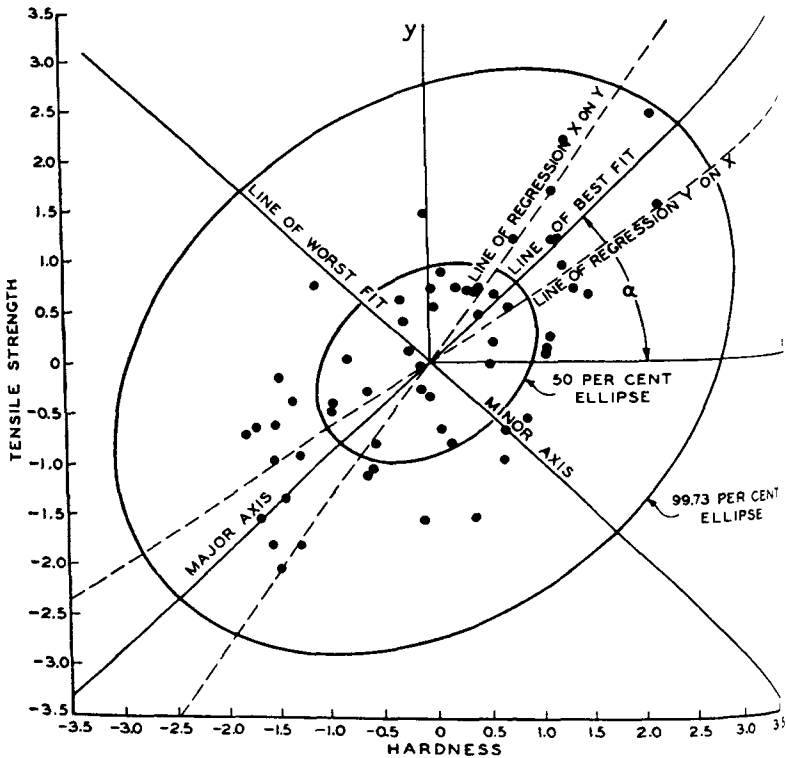


FIG. 40.—INFORMATION GIVEN BY AVERAGE, STANDARD DEVIATION, AND CORRELATION COEFFICIENT.

The striking thing about the illustrations considered in this paragraph is that, under certain conditions, a knowledge of the five statistics  $\bar{X}$ ,  $\bar{Y}$ ,  $\sigma_x$ ,  $\sigma_y$ , and  $r$  gives us so much of the total information contained in the raw data.

If  $r$  be the correlation coefficient between any given set of  $n$  pairs of values  $X_1Y_1, X_2Y_2, \dots, X_iY_i, \dots, X_nY_n$  of  $n$

two variables  $X$  and  $Y$ , it is interesting to note that  $r^2 = 1$  is both a necessary and sufficient condition that the set of points lie on the line (28), because  $s_y = 0$  only when  $r = \pm 1$ . In this case  $s_x$  is also zero and the two lines of regression (28) and (29) coincide. In other words,  $r^2 = 1$  is a necessary and sufficient condition that  $Y$  be a linear function of  $X$ . If  $r^2$  is approximately equal to unity, it is not necessary that all of the points lie near the line of regression although a majority of them do. We must know something about the nature of the scatter before we can interpret  $r$  in this case.

#### 4. Relationship between Several Qualities

What has been said about the relationship between two quality characteristics can easily be extended to the case of several. We shall consider here only the use of the correlation coefficient in determining the plane of best fit and the location of the observed points in a band about this plane for the case of three variables.

Let us assume that we have  $n$  sets of simultaneous values of three variables  $X, Y$ , and  $Z$ . Let  $\bar{X}, \bar{Y}, \bar{Z}, \sigma_x, \sigma_y, \sigma_z, r_{xy}, r_{yz}$ , and  $r_{zx}$  be the arithmetic means, standard deviations, and correlation coefficients respectively.

It may easily be shown that the plane of regression of  $z$  on  $x$  and  $y$ , when  $x = X - \bar{X}$ ,  $y = Y - \bar{Y}$ , and  $z = Z - \bar{Z}$ , is given, except for errors of grouping, by the following expression

$$z = a + bx + cy, \quad (40)$$

where

$$a = 0, \quad (41)$$

$$b = \frac{\sigma_z(r_{xz} - r_{yz}r_{xy})}{\sigma_x(1 - r_{xy}^2)},$$

$$c = \frac{\sigma_z(r_{yz} - r_{xy}r_{xz})}{\sigma_y(1 - r_{xy}^2)}. \quad (42)$$

These equations show that a knowledge of averages, standard deviations, and correlation coefficients<sup>1</sup> gives us the

<sup>1</sup> Obviously  $r_{zy} = r_{yx}$ , etc.



information required to construct such a plane. As an illustration, Table 19 gives these statistics for the sixty sets of values of tensile strength, hardness, and density previously given in Table 3.

TABLE 19.—INFORMATION OF TABLE 3 GIVEN IN TERMS OF SIMPLE STATISTICS

	Density $X$ in gm/cm. <sup>3</sup>	Hardness $Y$ in Rockwells	Tensile Strength in psi
Arithmetic Mean. . . .	2.6785	69.825	31,869.4
Standard Deviation..	0.0986	11.773	3,962.9

$$r_{xy} = 0.616 \quad r_{yz} = 0.683 \quad r_{xz} = 0.657$$

Substituting these values in (40) we get

$$z = 15310.35x + 150.988y.$$

The standard deviation  $\sigma_{z \cdot yx}$  of the points from this plane given approximately<sup>1</sup> by

$$\sigma_{z \cdot yx} = \sigma_z \frac{\begin{vmatrix} 1 & r_{yz} & r_{xz} \\ r_{yz} & 1 & r_{xy} \\ r_{xz} & r_{xy} & 1 \end{vmatrix}^{1/2}}{(1 - r_{xy}^2)^{1/2}} = 2,638.5 \text{ psi.} \quad (4)$$

The graphical representation of the plane was given in Fig. 14.

Under conditions of control the number of points within the band formed by the two parallel planes spaced at a distance  $z\sigma_{z \cdot yx}$  on either side of the plane of regression should be approximately given by the normal law integral, Table A.

Naturally we can duplicate the above discussion for the planes of regression of  $y$  on  $z$  and  $x$  and of  $x$  on  $y$  and  $z$ .

Equation (43) enables us to measure the scatter of the observed points in Fig. 14 from the plane of regression shown therein. It is of interest to compare the standard deviation  $\sigma_{z \cdot yx}$  with the corresponding standard deviations  $s_{zy}$  and

<sup>1</sup> The numerical result given in (43) is obtained by using more decimal places than shown in Table 19. Cf. Paragraph 7, Chapter 7, Part II.

measuring respectively the standard deviation of the points from the line of regression of  $z$  on  $y$  and  $z$  on  $x$ . It is easily verifiable that the equations of these two lines of regression are

$$z = r_{yz} \frac{\sigma_z}{\sigma_y} y = 229.964y,$$

and

$$z = r_{xz} \frac{\sigma_z}{\sigma_x} x = 26,418.993x.$$

It also follows that

It also follows that

$$s_{zy} = \sigma_z \sqrt{1 - r_{yz}^2} = 2,893.98 \text{ psi}$$

and

$$s_{zx} = \sigma_z \sqrt{1 - r_{xz}^2} = 2,987.028 \text{ psi}.$$

Both of these standard deviations are larger than  $\sigma_{z.xy}$  given by (43), the relative magnitudes being represented by the lengths of the lines in Fig. 14-d.

### 5. Measure of Relationship—Correlation Ratio

Given any set of  $n$  pairs of values  $X_1Y_1, X_2Y_2, \dots, X_iY_i, \dots, X_nY_n$ , another useful measure of relationship is the correlation ratio  $\eta_{yx}$  of  $Y$  on  $X$ . By definition

$$\eta_{yx}^2 = 1 - \frac{s_{1y}^2}{\sigma_y^2}$$

where  $s_{1y}^2$  is the mean square of deviations from the means of the arrays of  $y$ 's.

The correlation ratio  $\eta_{xy}$  of  $X$  on  $Y$  may be defined in a similar manner.

It is shown in elementary texts<sup>1</sup> that the square of the correlation ratio must lie between 0 and 1 and satisfies the expression

$$1 \geq \eta_{yx}^2 \geq r^2.$$

The condition that  $\eta_{yx}^2 = 1$  is sufficient to prove that the variable  $Y$  can be expressed as a single-valued functional rela-

<sup>1</sup> Cf. Rietz, loc. cit.

relationship of  $X$ , and that the condition  $\eta_{yx^2} - r^2 = 0$  is satisfied if and only if the regression of  $y$  on  $x$  is linear. Since the square of the correlation ratio can never be less than the square of the correlation coefficient, it follows that  $r$  is zero if  $\eta_{yx^2}$  is zero. However, the condition that  $r = 0$ , does not necessarily mean that  $\eta_{yx} = 0$ .

Furthermore, it should be noted that the correlation coefficient  $r$  may be zero even though  $Y$  is a function of  $X$ . Rietz<sup>1</sup> has shown that this is true, for example, when

$$Y = \cos \lambda X.$$

### 6. Measure of Relationship—General Comments

From the viewpoint of presentation of information to show a statistical relationship, it is necessary to do more than simply tabulate statistical measures such as the correlation coefficient and correlation ratio.<sup>2</sup> It will be recalled that a similar statement had to be made in respect to the interpretation of moments of a frequency distribution higher than the second. In contrast with this situation, however, we have seen that the average and standard deviation of the distribution contain a large amount of the total information given by that distribution independent of its nature. Of course, the knowledge of the

<sup>1</sup> "On Functional Relations for which the Coefficient of Correlation is Zero," *Quarterly Publications of the American Statistical Association*, Vol. XVI, September 1919, pp. 472-476.

<sup>2</sup> Incidentally, it should be noted that both the correlation coefficient and the correlation ratio are only measures of certain characteristics of correlation defined in the first paragraph of the present chapter. In other words, the frequency distribution functions of the  $x$  arrays of  $y$ 's need not all be alike and hence there may be no definite correlation although  $r = 0$  and  $\eta_{y,x} = 0$ . A case in point is the scatter diagram of numbers shown below and typical of an indefinitely large number which may be constructed.

```

      1
     1 2 1
    1 2 4 2 1
   1 2 4 8 4 2 1
  1 2 4 2 1
   1 2 1
    1
  
```

two statistics gives us perfectly definite information about an observed set of  $n$  pairs of values of any two variables  $X$  and  $Y$ . Thus we can say:

- (A) If  $r^2 = 1$ , then  $y$  is related to  $x$  by a linear function.
- (B) If  $\eta_{yx^2} = 1$ , it follows that  $Y$  is a function of  $X$  or that  $Y = f(X)$ .
- (C) The regression of  $y$  on  $x$  is linear if and only if  $\eta_{yx^2} - r^2 = 0$ .

However, other values of  $r$  and  $\eta$  do not give us such positive information. For example, if  $r^2 = 0$ , it does not necessarily follow, as we have already seen, that there is no correlation between  $Y$  and  $X$ . Similarly, if  $\eta_{yx^2} = 0$ , then  $r = 0$ , but if  $r = 0$ , it does not necessarily follow that  $\eta_{yx^2} = 0$ . Moreover the conditions

$$\begin{aligned} r^2 &\doteq 1 \\ \eta_{yx^2} &\doteq 1 \\ \eta_{yx^2} - r^2 &\doteq 0 \end{aligned}$$

do not necessarily tell us much about the correlation between  $Y$  and  $X$ .

We have seen what a useful tool the correlation coefficient  $r$  is under certain conditions. We must have been struck, however, with the interesting fact that neither  $r$  nor any other measure of relationship gives a fraction of the total information definable within certain limits irrespective of the nature of the relationship, a condition that is satisfied by the average  $\bar{X}$  and standard deviation  $\sigma$  of an observed distribution. In other words, no matter whether we express the relationship as functional or statistical, the significance of a given parameter is in the present state of our knowledge dependent upon the form of the relationship, whereas certain information is given by the average  $\bar{X}$  and standard deviation  $\sigma$  of a frequency distribution independent of the form of the distribution, and this is made useful through the Tchebycheff theorem.

PART III

Basis for Specification of  
Quality Control

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A Statement of the Necessary and  
Sufficient Conditions for the Speci-  
fication of a Controlled Quality

## CHAPTER X

### LAWS BASIC TO CONTROL

#### 1. *Control*

We like to believe that there is law and order in the world. We seek causal explanations of phenomena so that we may predict the nature of these same phenomena at any future time. As stated in Part I, a phenomenon that can be predicted, at least within limits associated with a given probability, is said to be *controlled*. Prediction only becomes possible through the acquisition of knowledge of principles or laws.

#### 2. *Exact Law*

By an exact<sup>1</sup> law we shall mean a rule whereby we can predict with a high degree of precision the future course of some phenomenon.

An illustration will serve to clarify this definition. If we impose an electromotive force  $E \sin \omega t$  upon the simple circuit, Fig. 41, with inductance  $L$ , capacity  $C$ , and resistance  $R$ , the current  $i$  at any time  $t$  is given by the solution of the differential equation

$$E \sin \omega t = L \frac{di}{dt} + Ri + \frac{\int i dt}{C}.$$

The current through this circuit is, therefore, a simple example of a controlled phenomenon obeying an exact law, in this case a differential equation.

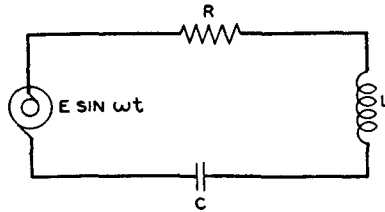


FIG. 41.—EXAMPLE OF CONTROLLED PHENOMENON OBEYING AN EXACT LAW.

<sup>1</sup>Of course no physical law is exact in the rigorous mathematical sense. The significance of this term as here used will become clear as we proceed.

Of this same character are the numerous laws of physics and chemistry, such as Newton's laws, Fermat's principle, Maxwell's equations, the principle of least action, and so on. Naturally, the control of quality of manufactured products involves the use of all known exact laws of this character. These laws alone, however, are not enough to insure control because, as we have already noted in Part I, the variability in quality often is unexplainable upon the basis of known exact laws. We say that such variations are produced by unknown or chance causes.

If then we are to secure control of quality of products we must make use not only of exact laws but also of laws of chance, sometimes termed statistical laws. Perhaps the basic law of this character is the law of large numbers.

### 3. *Law of Large Numbers*

If we flip a coin, either the head or the tail must come up. If we repeat the experiment again and again, we find that there is a certain constancy in the nature of the results obtained and that this constancy appears to be independent of whether you flip the coin or whether I flip it; whether the coin is flipped in some far-off country or at home. From every corner of the world, we get evidence of a certain constancy in the experimental results; i.e., it appears that the observed ratio of the number of times that a head comes up to the total number of throws approaches in a certain sense a constant value for a given coin. This kind of experience is, however, not limited to coin throwing; and, as a result, the following general principle is accepted as a law of nature:

*Whenever an event may happen in only one of two ways and the event is observed to happen under the same essential conditions for a large number of times, the ratio  $p$  of the number of times that it happens in one way to the total number of trials appears to approach a definite limit, let us say  $\mathbf{p}$ , as the number of trials increases indefinitely.*

Symbolically we may state this law in the form

$$\lim_{n \rightarrow \infty} \frac{L_s}{n} p = \mathbf{p},$$

where  $L_s$  stands for what we shall term a statistical limit,<sup>1</sup> which differs from a mathematical limit in that we do not reach a number  $n_0$  of trials such that, for all values of  $n$  greater than  $n_0$ , the ratio of the number of times an event happens to the number of trials differs from some fixed value by less than some previously assigned small quantity  $\epsilon$ .

We shall call this limiting value  $\mathbf{p}$  an *objective probability*, and we shall assume that this objective probability of an event happening under the same essential conditions may be used in the same mathematical sense as we use measures of *a priori* probability in the mathematical theory of probability.

Mathematical or *a priori* probability is usually defined in some such way as the following: If an event can happen in a definite number  $n$  of mutually exclusive ways, all ways being equally alike, and if  $m$  of these ways be called favorable, then the ratio  $\frac{m}{n}$  is the *a priori* probability of the favorable

event. For example, in the tossing of a coin the number  $n$  of ways in which the event may happen is considered to be two—head or tail. If the turning up of a head is taken as favorable and if the two ways the event may happen are equally likely, the *a priori* probability of a head is  $\frac{1}{2}$ . In a practical case, we never *know* whether or not the ways an event may happen are equally likely; often we do not even know the number  $n$  of ways. Hence we cannot calculate the *a priori* probability of an event. Assuming the existence of an *a priori* probability  $\mathbf{p}$  of an event, the best we can ever hope to do is to adopt some estimate  $p$  of this probability which may not and, in general, will not be the true objective value  $\mathbf{p}$ .

Obviously, the concept of *a priori* probability is not the same as that of a statistical limit. Furthermore, even though an *a priori* probability of an event does exist in an objective sense, it is not necessary that even an infinite sequence of trials will lead to the establishment of this *a priori* probability that can be accepted in a rigorous logical sense. On the other hand, if we *knew* in a given case that an objective *a priori*

<sup>1</sup> See Fig. 1 of Appendix II as an illustration of the way  $p$  approaches a statistical limit.



probability did exist, it appears that we would most likely have faith that the more observations we took in determining an empirical measure of this objective probability, the better our estimate would become. In general it appears that we must believe that estimates of probabilities derived from large samples are, in the long run, better than those derived from small samples. In other words, it is perhaps reasonable to believe that our best estimates of *a priori* objective probabilities are those values which we determine through large samples. So far as the present book is concerned, *a priori* probabilities and probability distributions will be characterized by a bold-faced notation wherever necessary for the sake of clearness. Whether we think of these as statistical limits or simply as mathematical entities should not influence to any marked extent their practical significance in that in any case the important thing to note is the way in which estimates of these probabilities represented by the regular symbols are actually derived from the data.<sup>1</sup>

A slightly more extended form of this law of large numbers is as follows: If we make a series of  $n$  measurements

$$X_1, X_2, \dots, X_i, \dots, X_n$$

of some quality characteristic  $X$  in such a way that each measurement is made under the same essential conditions, the ratio  $p$  of the number of times that an observed value  $X$  will be found to lie within any specified range  $X_r$  to  $X_s$  to the total number  $n$  will approach a statistical limit  $\mathbf{p}$  as the number  $n$  is increased indefinitely.

A still more general statement of this law is: If we take a series of  $m$  samples of  $n$  measurements,

$$\left. \begin{array}{cccccccc} X_{11}, X_{12}, \dots, X_{1i}, \dots, X_{1n} \\ X_{21}, X_{22}, \dots, X_{2i}, \dots, X_{2n} \\ \cdot & \cdot & \cdot & \cdot & \cdot & \cdot & \cdot & \cdot \\ \cdot & \cdot & \cdot & \cdot & \cdot & \cdot & \cdot & \cdot \\ X_{m1}, X_{m2}, \dots, X_{mi}, \dots, X_{mn} \end{array} \right\}, \quad (4)$$

<sup>1</sup> It will be found helpful to read, in this connection, the discussions of the definitions of statistical limit and probability found in such books as Fry's *Probability and Its Engineering Uses*, Coolidge's *Probability*, and Rietz's *Mathematical Statistics*.

in such a way that each one of the  $m$  samples is drawn under the same essential conditions, and if we let  $\Theta$  be a symmetric function or statistic of the  $n$  values of  $X$  in a sample of size  $n$ , the ratio  $p$  of the number of times that the observed value of  $\Theta$  will be found to lie within the range  $\Theta_1$  to  $\Theta_2$  to the total number  $m$  of samples will approach a definite statistical limit  $p$  as the number  $m$  of samples is increased indefinitely. Functions of this type are termed statistical laws.

To control quality we must make use of both exact and statistical laws.

#### 4. Point Binomial in Relation to Control

If  $p$  is the mathematical or *a priori* probability of the occurrence of an event or success and  $q$  is the mathematical or *a priori* probability of the non-occurrence of the event, it readily follows<sup>1</sup> that the probabilities of 0, 1, 2, 3, . . . ,  $i$ , . . . ,  $n$  occurrences of the event in  $n$  trials are given by the successive terms of the point binomial

$$(q + p)^n.$$

It also follows that:

$$\text{Average number of successes} = pn. \quad (46)$$

$$\text{Standard deviation of number of successes} = \sqrt{pqn}. \quad (47)$$

We are now in a position to consider evidence in justification of our assumption of the existence of the law of large numbers.

#### 5. Evidence of the Existence of the Law of Large Numbers

A. *Tossing a Coin or Throwing Dice.*—Experience shows that, if we throw what appears to be a symmetrical coin or die a very large number of times, the statistical limit of the ratio of the number of heads to the total number of throws of the coin is  $\frac{1}{2}$ . Similarly, if the occurrence of 1, 2, or 3 on a symmetrical die be termed a success, the statistical limit of the ratio of the number of successes to the total number of throws of the die is  $\frac{1}{2}$ . If then our previous assumptions are

<sup>1</sup> See any elementary textbook on probability.

justified, we should expect <sup>1</sup> to find the relative frequency of occurrence of 0, 1, 2, 3, . . . ,  $n$  successes in a large number of throws of  $n$  dice to be given by the successive terms of the point binomial  $(\frac{1}{2} + \frac{1}{2})^n$ .

We may make use of some of the experimental results obtained by throwing  $n$  dice a large number of times to see how closely the observed frequency distribution of successes checks that of the point binomial. The second column of Table 20 gives the observed relative frequencies of 0, 1, 2, . . . , twelve successes in 4,096 throws of twelve dice.<sup>2</sup> The third column of this table gives the mathematical probabilities, or, in other words, the successive terms of the point binomial  $(\frac{1}{2} + \frac{1}{2})^{12}$ .

A little observation shows that the second and third columns reveal a striking agreement. In other words, it appears that

TABLE 20.—RELATION BETWEEN MATHEMATICAL PROBABILITIES AND EXPERIMENTAL RESULTS

Number of Successes	Observed Relative Frequency $p$	Mathematical Probability $(\frac{1}{2} + \frac{1}{2})^{12}$	Number of Successes	Observed Relative Frequency $p$	Mathematical Probability $(\frac{1}{2} + \frac{1}{2})^{12}$
0	0.0000	0.0002	7	0.2068	0.1934
1	0.0017	0.0029	8	0.1309	0.1208
2	0.0146	0.0161	9	0.0627	0.0537
3	0.0483	0.0537	10	0.0173	0.0161
4	0.1050	0.1208	11	0.0027	0.0029
5	0.1785	0.1934	12	0.0000	0.0002
6	0.2314	0.2256			

the rule of procedure followed in calculating the mathematical probabilities in this particular case leads to a close prediction of the experimental results. We return in Part VI to consider more critically the closeness of check between the mathematical probabilities and the observed relative frequencies.

<sup>1</sup> Strictly speaking, we know that the conditions of symmetry are not satisfied by actual coins and dice, hence the statement here made is only approximately true.

<sup>2</sup> These data are given in *An Introduction to the Theory of Statistics*, by G. U. Yule (8th ed.), p. 258.

B. *Sampling Experiment.*—If we were to draw a series of  $n$  chips with replacement from a bowl containing a large number of similar chips each marked with a given number, common experience leads us to believe that the observed relative frequency of the occurrence of a given number would approach as a statistical limit the relative frequency of this number in the bowl as the number of trials increased indefinitely. It follows that, if we were to draw a series of  $n$  chips with replacement and then a series of say  $2n$  chips, the observed frequency distribution of numbers in the sample of  $2n$  chips should approach closer to the actual frequency distribution of numbers in the bowl than should the observed frequency distribution of say only  $n$  chips; or, in general, the larger the number in the sample, the closer, in the statistical sense, should be the approach of the observed frequency distribution of the sample to the true distribution in the bowl. The results of the following experiment give evidence that such a prediction, made upon the assumption of the existence of the law of large numbers, appears to be justified.

Successive samples of 5, 10, 20, 100, and 1,000 chips were drawn with replacement from a bowl in which the frequency distribution of the numbers on the chips in the bowl was that indicated in the upper left-hand corner of Fig. 42. The observed relative frequency distributions of numbers for the samples of different size are also shown in this figure. We witness the smoothing out of the distribution with increase in the size of sample as is predicted upon the assumption of the law of large numbers.

C. *Distribution of Number of Alpha Particles.*—In 1910, Rutherford and Geiger<sup>1</sup> observed the distribution of frequencies with which 0, 1, 2, . . . ,  $n$  alpha particles struck a screen of constant dimensions in successive equal intervals of time. The objective probability of a particle striking the screen as estimated from this experiment is 0.046; and, assuming that this can be used as a mathematical probability in a point

<sup>1</sup>“The Probability Variations in the Distribution of  $\alpha$  Particles,” *Philosophical Magazine*, Series 6, Vol. XX, 1910, p. 698.

binomial  $(q+p)^n$  where  $q + p = 1$ , we get the smooth frequency distribution shown in Fig. 43. The agreement between the observed relative frequencies and those calculated from the point binomial is further justification for our belief in the law of large numbers.

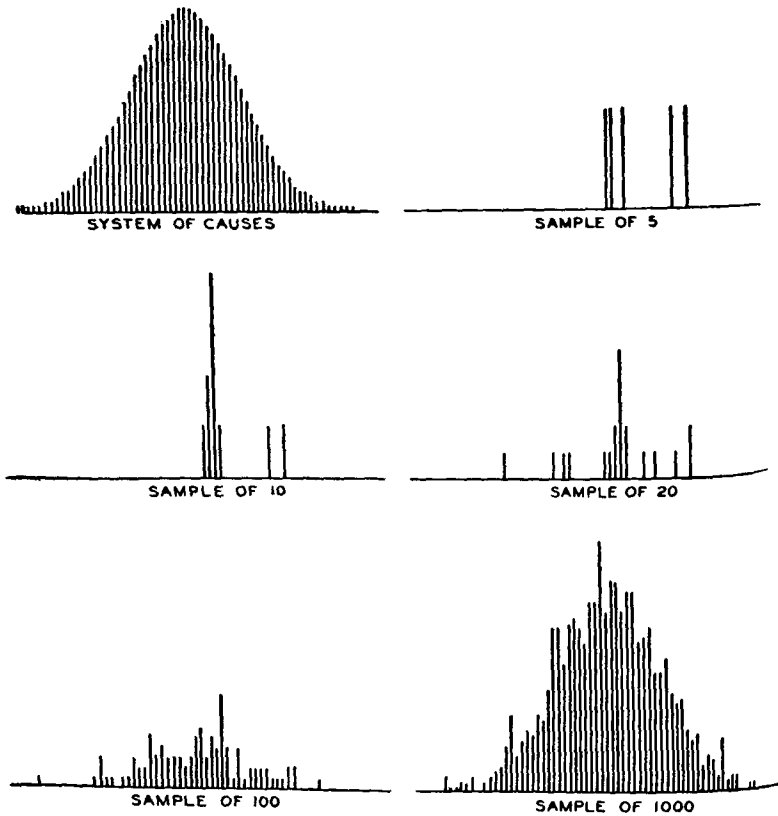


FIG. 42.—TYPICAL EXPERIMENTAL EVIDENCE FOR LAW OF LARGE NUMBERS.

D. *Macroscopic Properties of Matter.*—We might be willing to agree that there appears to be a close agreement between what was observed under A, B, and C and that which was predicted upon the assumption of the existence of the law of large numbers, and yet we might not appreciate the full extent to which this law is basic to our modern conceptions of physics.

and chemical laws. Perhaps our best justification for belief in this law comes from study of the macroscopic properties of matter expressed in terms of its microscopic properties.

For example, we believe that a gas is made up of a large number of molecules dancing about in a way characterized

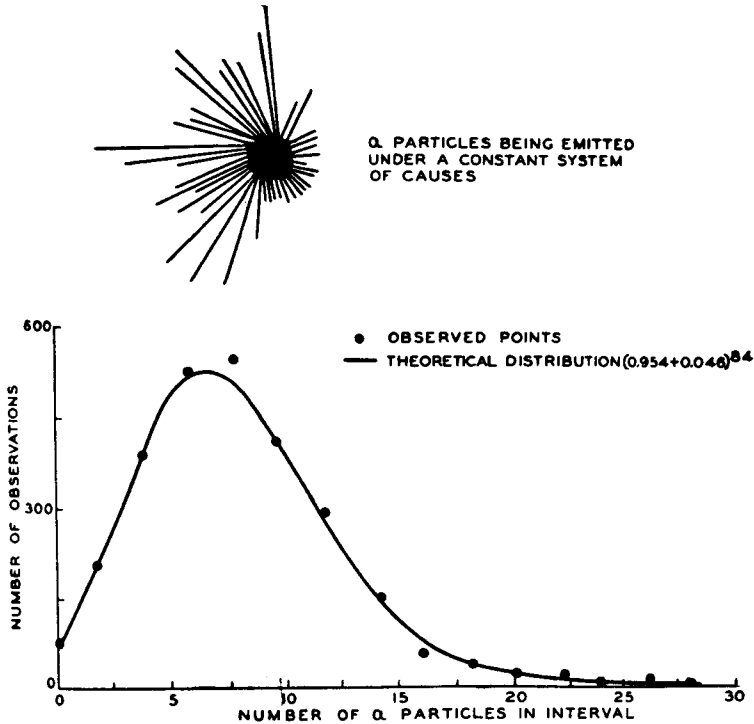


FIG. 43.—FREQUENCY DISTRIBUTION OF ALPHA PARTICLES.

by the Brownian motion previously considered. For a single molecule the properties of greatest importance are perhaps those of position, velocity, and mass. In most practical applications, however, we do not interest ourselves so much in these as we do in the properties of a group of molecules, such as pressure, viscosity, temperature, and entropy. Now, it is shown in elementary texts on kinetic theory that these four properties are statistical in nature and result from a

state in which the law of large numbers applies with great precision.

For example, it is shown in discussions of kinetic theory that the pressure  $p$  of a gas containing  $\nu$  molecules, each of mass  $m$ , is given in terms of the root mean square velocity  $v$  by the expression

$$p = \frac{1}{2}m\nu\bar{v}^2.$$

Thus we see that the pressure of a gas is a statistical average dependent upon the law of large numbers for its constantness and yet under constant temperature conditions we know that the pressure remains constant within the precision of our measurements.

In a similar way, we find the law of large numbers playing an important rôle in the discussion of Brownian motion, the fluctuation in density of a fluid, the distribution of velocities of electrons emitted from a hot filament, the distribution of thermal-radiation among its different frequencies, rates of diffusion and evaporation, rates of thermal and electric conduction, rate of momentum transfer, rates of thermal and photo-chemical reactions, and so on indefinitely.

Upon the basis of results such as indicated under A, B, C and D, we make the following assumption:

*There exist in nature systems of chance causes which operate in a way such that the effects of these causes can be predicted after the manner just indicated, by making use of customary probability theory in which objective probabilities in the limiting statistical sense are substituted for the mathematical probabilities.*

Stated in another way, we assume that there are discoverable constant systems of chance causes which produce effects in a way that may be predicted.

#### \*6. *Controlled or Constant System of Chance Causes*

The unknown causes producing an event in accordance with the law of large numbers will be called a *constant system of chance causes* because we assume that the objective probability that such a cause system will produce a given event is independent of time.

In other words, a cause system is constant if the phenomenon produced thereby satisfies the conditions characterized by either (44) or (45). <sup>18.2.5.17</sup> 18.2.5.17

### \*7. *Meaning of Cause*<sup>1</sup>

As human beings, we want a cause for everything but nothing is more elusive than this thing we call a cause. Every cause has its cause and so on *ad infinitum*. We never get quite to the *infinitum*. In this sense there must always exist a certain amount of topsy-turviness about the world as we perceive it. All that we can do is to find certain practical rules or relationships among the things which we observe. In doing this, we introduce a lot of terms which we cannot explain in the fundamental sense, but which we use to great advantage as, for example, mass, energy, electron, and so on. Under these conditions we go ahead undaunted and introduce theories as to how these things are related, even though we do not know what these things are that we talk about.

As an example, we have theories of light, but we do not know what light is. In some ways it acts like a wave, in others like a corpuscle. From our viewpoint, the justification of the use of either the wave theory or the corpuscular theory of light is that it helps one to attain the desired end. So, in the simple theory of control, we talk about causes even though we do not know what a cause really is any more than we know what light or electricity is. Nevertheless, when we apply control theory, as we do in this book, it is just as easy to get a "feeling" for what we mean by cause in a specific case as it is to get a feeling for what we mean by light when we talk about it.

### \*8. *Variable System of Chance Causes*

All systems of chance causes are not constant as two simple examples will serve to show. Fig. 44 shows the fluc-

<sup>1</sup> An interesting discussion of *cause* and *effect* will be found in W. E. Johnson's *Logic*, Vol. III, treating of the logical foundations of science, and published by the Cambridge University Press, 1924.



tuations <sup>1</sup> in general business conditions over the period from 1919 to 1928. Similar curves could be given for the fluctuations in market prices of individual commodities or stocks. It is well recognized that the causes of such fluctuations are, for the most part, unknown. The general belief is, however, that variations of this character show distinct trends and possibly cyclic movements—the existence of either rules out the constancy of the cause system.

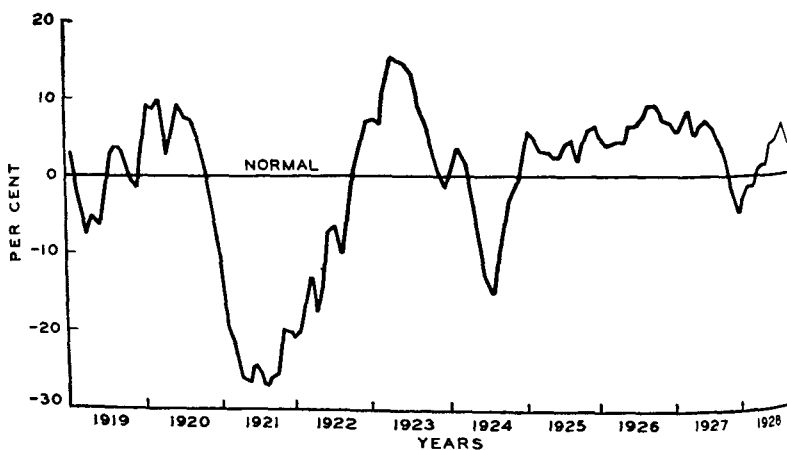


FIG. 44.—GENERAL BUSINESS COMPARED WITH NORMAL.

Fig. 45 shows the growth in the number of Bell-owned telephones in the United States from 1876 to 1928. Similar curves of growth could be given for sales of almost all commodities, such as radio sets, electric washing machines, perfumes, automobiles, and so on indefinitely. Always in such curves there are certain irregularities introduced by chance causes. In fact, the causes of such growth in a particular case are usually unknown, although they certainly do not exhibit the characteristics of a constant system.

<sup>1</sup> Weber, P. J., "An Index of General Business Activity," *Bell Telephone Quarterly*, April, 1929, pp. 124-131.

9. *Statistical Laws*

Constant systems of chance causes give rise to frequency distributions, often called statistical laws.<sup>1</sup> One such is the law of mortality, and another is the law of distribution of dis-

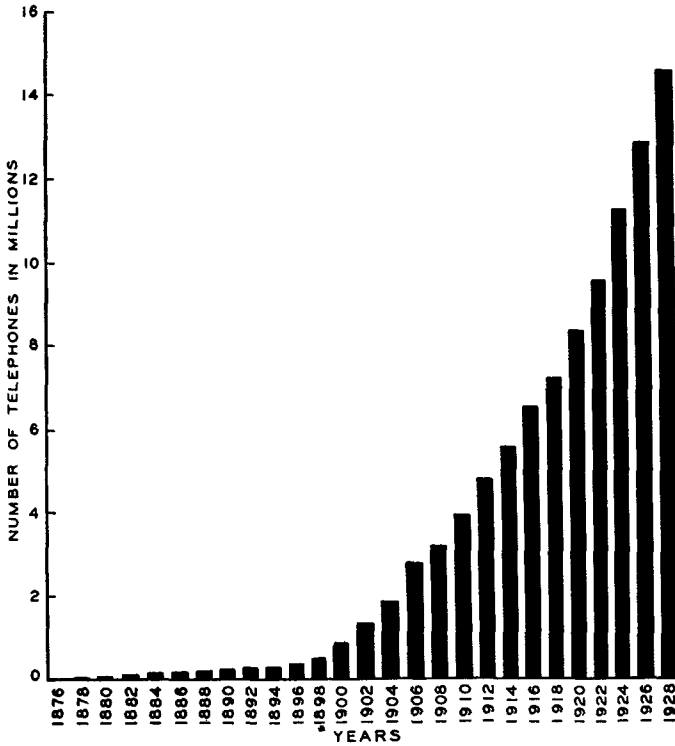


FIG. 45.—NUMBER OF TELEPHONES IN THE BELL SYSTEM.

placements of a particle under Brownian motion, both of which were mentioned in Part I.

Another well-known example is Maxwell's law of distribution of molecular velocities,

$$dy = Ae^{-\frac{cv^2}{2}} dv_x dv_y dv_z, \tag{49}$$

<sup>1</sup> It will be noted that a frequency distribution as here used is in the sense of an objective *law* of distribution whereas, in Part II, it was simply introduced as a function such that its integral over a given range is a fair approximation to the observed number of observations falling within that range.

where  $dy$  is the probability of a molecule having a velocity: with components lying within the respective ranges  $v_x$  to  $v_x + dv_x$ ,  $v_y$  to  $v_y + dv_y$ , and  $v_z$  to  $v_z + dv_z$ ; and where  $A$  and  $c$  are constants for a particular kind of molecule in a given state. We may transform this law into one which gives us the probability  $dy$  that a molecule will have a speed between  $v$  and  $v + dv$ . By so doing we get

$$dy = B e^{-\frac{cv^2}{2}} v^2 dv, \quad (50)$$

where  $B$  is a constant different from  $A$ . The constants  $A$ ,  $B$ , and  $c$  in these equations can be determined experimentally for a gas under given conditions and these laws may then be used to predict either the number of molecules having an  $x$ ,  $y$ , or  $z$  component within given limits or a speed  $v$  within a given range.

Equation (50) may be stated in terms of the root mean square speed  $\sqrt{v^2}$  in the following way

$$dy = 4\pi \left( \frac{3}{2\pi v^2} \right)^{3/2} e^{-\frac{3v^2}{2v^2}} v^2 dv. \quad (50a)$$

Using the value 461.2 meters per second at zero degrees centigrade determined from (48) for the root mean square speed of an oxygen molecule, we get the distribution of speeds of one thousand oxygen molecules given <sup>1</sup> in Table 21.

TABLE 21.—DISTRIBUTION OF SPEEDS

Meters per Second	Number of Molecules	Meters per Second	Number of Molecules
0-100	13- 14	400-500	202-203
100-200	81- 82	500-600	151-152
200-300	166-167	600-700	91- 92
300-400	214-215	700-800	76- 77

Fig. 46 shows schematically the shape of this distribution

<sup>1</sup> Data taken from Meyer's *Kinetic Theory of Gases*.

curve and the relationship between the mean speed  $\bar{v}$ , root mean square speed  $\sqrt{v^2}$ , and modal speed  $\check{v}$ .

The mean speed  $\bar{v} = 424.9$  meters per second

Root mean square speed  $\sqrt{v^2} = 461.2$  meters per second

Most probable speed  $\check{v} = 376.6$  meters per second

Obviously, if the quality of a product is controlled in the sense that the fluctuations therein obey the law of large numbers and hence some statistical distribution law, we must know

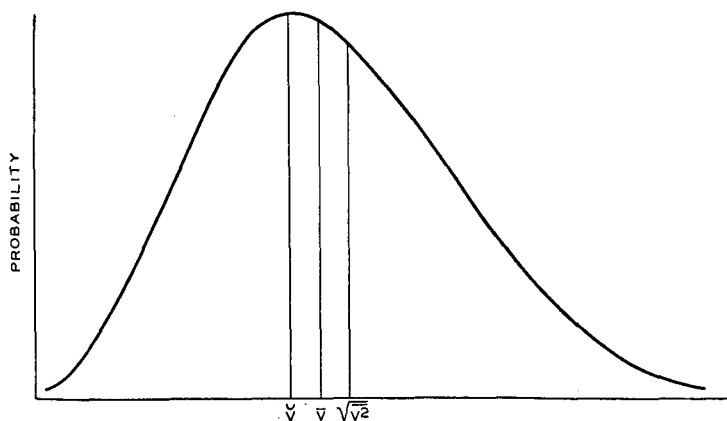


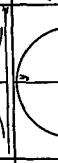
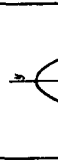
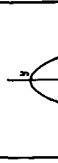
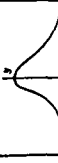


FIG. 46.—A STATISTICAL LAW—ONE FORM OF MAXWELL'S LAW FOR OXYGEN MOLECULES.

this law in order to predict how many pieces of product will have qualities lying within given limits. To be of use in this as in any other problem, statistical theory must provide us with statistical distribution laws.

It is but natural, therefore, that attempts should have been made to discover and tabulate all such laws. As early as 1756 a law of error was proposed, and in quite rapid succession other simple laws of error were suggested. Some of these, including the normal law of Laplace and Gauss, are shown in the first five rows of the table in Fig. 47.

DATE	NAMES	GENERAL CHARACTERISTICS OF CHANGE	PARTICULARS CHARACTERIZATION OF CHANGE	NATURE OF DISTRIBUTION OF CHANGE EFFECTS	EXPRESSION OF THE LAW OF CHANGE		REFERENCES
					ANALYTICAL FORM	GRAPHICAL FORM	
1776 1779	BERNOULLI AND LAZARUS	FLUCTUATIONS AROUND THE ARITHMETIC MEAN.	1. POSITIVE AND NEGATIVE DEVIATIONS OBTAINED BY CHANGE ARE EQUALLY FREQUENT. 2. THE MEAN VALUE IS CONSTANT FROM ONE TO THE NEXT TRIANGLE OR SQUARE OBSERVATION.	STABILITY IN DISTRIBUTION. LIMITED RANGE OF VARIATION.	$y = 2^m \cdot x + c$		2. BERNOLLI 3. ROBINSON 4. LAZARUS 1. LAZARUS
1774	LAPLACE	DITTO	DITTO	STABILITY IN DISTRIBUTION. UNLIMITED RANGE OF VARIATION.	$y = \frac{1}{\sqrt{\pi}} e^{-x^2}$		2. L. LAPLACE 1. LAZARUS
1779	DANTE BERNOULLI	DITTO	DITTO	STABILITY IN DISTRIBUTION. LIMITED RANGE OF VARIATION	$y = \sqrt{\frac{2}{\pi}} e^{-x^2}$		1. DANTE BERNOULLI LAPLACE
1809	GAUSS	DITTO	1. PROBABILITY OF A DEVIATION FROM THE AVERAGE IS A FUNCTION ONLY OF THE SQUARE OF THE DEVIATION. 2. THE MEAN VALUE IS MOST PROBABLE VALUE 3. DEVIATIONS ARE SMALL THEIR CUBE ARE 4. THE NUMBER OF OBSERVATIONS IS LARGE	1. STABILITY IN DISTRIBUTION. UNLIMITED RANGE OF VARIATION. 2. UNLIMITED RANGE IN VARIATION. 3. OBSERVED CHANGE EFFECTS DISTRIBUTIONS IN ALL EXPERIMENTAL DATA ARE OBTAINED BY THE LAW OF CHANCE EXPRESSED IN GAUSSIAN FORMED LAW OF ERROR.	$y = \frac{1}{\sqrt{2\pi}} e^{-\frac{x^2}{2}}$		2. ROBINSON 3. BERNOULLI LAPLACE 1. LAZARUS
1808	LAPLACE	DITTO AND GENERALIZATIONS OF ELEMENTAL OBSERVATIONS IN SEVERAL INDEPENDENT PROCESSES IN SEVERAL INDEPENDENT SERIES (DICE, COIN, 3 DICE ETC.)	1. THE NUMBER OF ELEMENTS OBSERVED THE CHANGE EFFECT IN OBSERVATIONS ARE INDEPENDENT AND ONLY THE SAME LAWS OF PROBABILITY. 2. SERIES OF OBSERVATIONS ARE INDEPENDENT. 3. CHANGE EFFECTS ARE AGGREGATED AT SINGLE OBSERVATION.	1. STABILITY IN DISTRIBUTION. 2. UNLIMITED RANGE IN VARIATION. 3. OBSERVED CHANGE EFFECTS DISTRIBUTIONS REPRESENT AN APPROXIMATION TO THE LAW OF CHANCE.	$y = \frac{1}{\sqrt{2\pi}} e^{-\frac{x^2}{2}}$		2. BERNOLLI 3. ROBINSON LAPLACE 1. LAZARUS
1897 1898- 1899	POISSON AND QUINCE	CHANGE EFFECTS INFLUENCE ALL VARIABLES AND COMPANIES IN THE SYSTEM.	1. STABILITY OF CHANGE EFFECTS IS MAINTAINED THROUGH A LARGE NUMBER OF OBSERVATIONS. 2. SERIES OF OBSERVATIONS ARE INDEPENDENT. 3. THE PROBABILITY IS AN ESTIMATE OF THEIR VALUE. 4. PROBABLE PROBABILITY IS AN ESTIMATE OF THE NUMBER OF OBSERVATIONS. 5. THE SEVERAL ARE THESE RELATIONS.	1. IN LONG RUN CHANGE INEQUALITY IN OBSERVED EVENTS IS GOVERNED BY THE UNIVERSAL LAW OF LARGE NUMBERS. 2. DISTRIBUTIONS OF SMALL EFFECTS OF CHANGE.	$y = \frac{1}{\sqrt{2\pi}} e^{-\frac{x^2}{2}}$ $y = \frac{e^{-\lambda} \lambda^x}{x!} = (e^{-\lambda})^x$		LAPLACE 1. LAZARUS 2. BERNOULLI


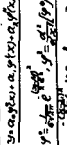

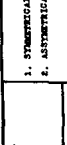

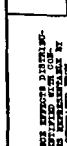
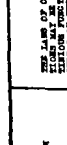
1879	GAUSS	THE LAW OF CHANCE EFFECTS DETERMINED MAY BE IDENTIFIED WITH COMBINATION OF THE CHANCE EFFECTS BY MEANS OF THE NORMAL DISTRIBUTION FUNCTION.	GENERATED FUNCTION IS NORMAL DISTRIBUTION FUNCTION.	1. SYMMETRICAL 2. ASYMMETRICAL	$y = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}$ $y = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}$		LAWYER ENGINEER ACCOUNTANT STATISTICIAN
1889	WEISS		DITTO	1. LIMITED 2. UNLIMITED	$y = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}$		
1900	GAUSSIAN		GENERATED FUNCTION IS NORMAL DISTRIBUTION FUNCTION.	1. POSITIVE AND NEGATIVE CHANCE EFFECTS ARE EQUALLY LIKELY TO OCCUR. 2. THE NUMBER OF ELEMENTARY CAUSES ON OTTO IS NOT INFINITE. 3. VALUES INDEPENDENT ELEMENTS MAY BE CORRELATED CASES.	1. ASYMMETRY IN DISTRIBUTION. 2. FINITE RANGE OF FLUCTUATION. 3. NOT NECESSARILY OF ONE CENTRAL LAW OF CHANCE.		
1895 1914	L. FALGOUT	"CHANCE EFFECTS ARE REPRESENTABLE BY FINITE OF FUNCTIONS AND SO NOT INFINITE. THE DISTRIBUTION OF CHANCE EFFECTS IS NOT INFINITE. THE DISTRIBUTION OF CHANCE EFFECTS IS NOT INFINITE. THE DISTRIBUTION OF CHANCE EFFECTS IS NOT INFINITE."			$\frac{y}{dx} = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}$		
1904- 1905	BOUSSINESQ	CHANCE EFFECTS IN A MULTITUDE ARE REPRESENTABLE BY A NORMAL LAW, WHILE DIFFERENT VALUES ARE ASSUMED IN EACH OF THE ELEMENTS OF A RANGE OF FLUCTUATION ELEMENTS.			$y = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}$		ENGINEER
1900- 1904	J. KAPPEL	CHANCE CAUSES MUST BE CONSIDERED IN CONNECTION WITH THE CAUSES OF CHANCE APPLIED TO THEM.			$y = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}$		2. MATHEMATICIAN
1900- 1904	BOUSSINESQ	CHANCE EFFECTS ARE TREATED AS CHANCE VARIABLES DETERMINED BY THEIR LAWS OF CHANCE. THE DISTRIBUTION OF CHANCE EFFECTS IS NOT INFINITE. THE DISTRIBUTION OF CHANCE EFFECTS IS NOT INFINITE. THE DISTRIBUTION OF CHANCE EFFECTS IS NOT INFINITE."			$y = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{1}{2}\left(\frac{x-\mu}{\sigma}\right)^2}$		STATISTICIAN

FIG. 47.—HOW CHANCE EFFECTS HAVE BEEN PORTRAYED.

An attempt was made to apply the normal law to many observed distributions, but it was soon found to be unsatisfactory in a majority of problems. This situation gave rise to an active search for more general laws, some of which are indicated in the last six rows of the table in Fig. 47.

Two of these general laws should be briefly considered here as we shall have occasion to refer to them in one way or another. One is that of Pearson represented by the differential equation

$$-\frac{1}{y} \frac{dy}{dx} = \frac{x + \frac{\sigma \sqrt{\beta_1(\beta_2 + 3)}}{10\beta_2 - 12\beta_1 - 18}}{\frac{\sigma^2(4\beta_2 - 3\beta_1)}{10\beta_2 - 12\beta_1 - 18} + \frac{\sigma \sqrt{\beta_1(\beta_2 + 3)}}{10\beta_2 - 12\beta_1 - 18}x + \frac{2\beta_2 - 3\beta_1 - 6}{10\beta_2 - 12\beta_1 - 18}x^2}, \quad (51)$$

where  $y$  is the relative frequency function of the deviation from the arithmetic mean,  $\beta_1$  is the square of the skewness,  $\sigma$  is the standard deviation, and  $\beta_2$  is the measure of flatness. This general law obviously gives rise to several special laws depending upon the functional form of the solution of (51). In turn the form of the law depends upon the values of  $\beta_1$  and  $\beta_2$ , as illustrated in Fig. 48. The upper part of this figure shows some of Pearson's laws fitted to observed data, the corresponding values of  $\beta_1$  and  $\beta_2$  being given at the bottom of the figure.

It is shown in elementary treatises on frequency curves that some of the laws [solutions of (51)] are valid for whole areas in the  $\beta_1\beta_2$  plane; whereas others are valid only for points lying on a certain curve; still others only for one point, as is the normal law which corresponds to the point  $\beta_1 = 0$ ,  $\beta_2 = 3$ , as is readily seen by substitution of these values in (51). Pearson and his followers claim that these laws have been found to cover practically all cases coming to their attention.

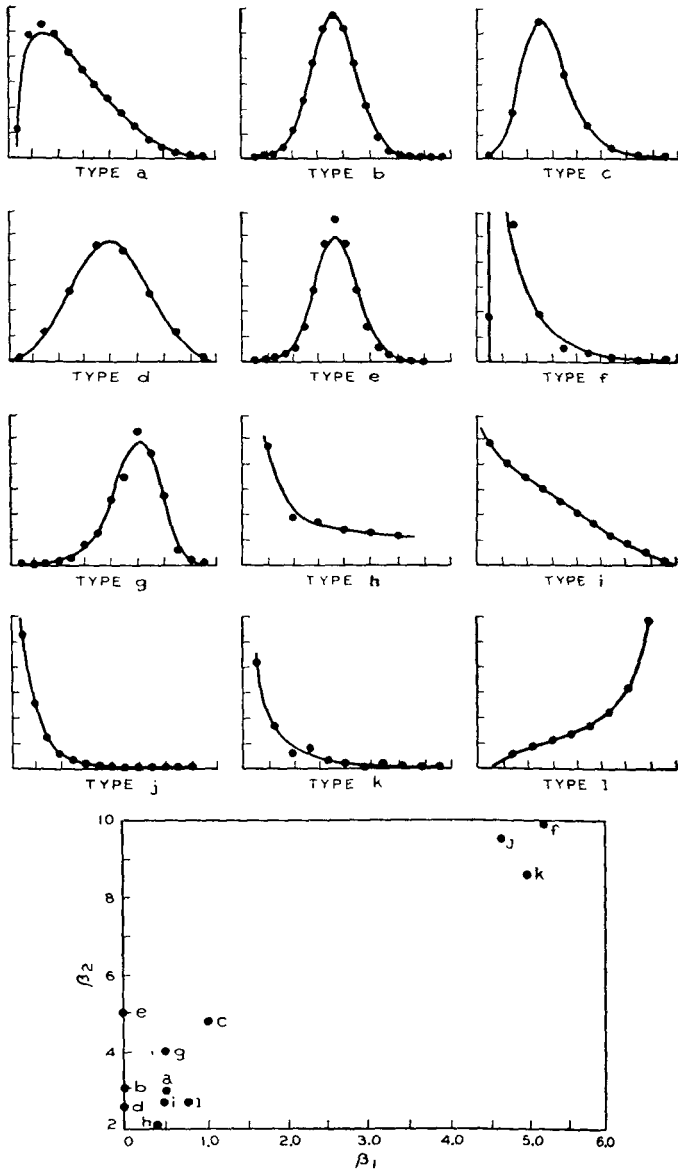


FIG. 48.—RELATIONSHIP BETWEEN PEARSON TYPES AND  $\beta_1$  AND  $\beta_2$ .



The other important general law is the Gram-Charlier series

$$f(z) = \frac{1}{\sigma} \phi_0(z) \left[ 1 - \frac{k}{3!}(3z - z^3) + \frac{1}{4!}(\beta_2 - 3)(3 - 6z^2 + z^4) \right. \\ \left. + \frac{1}{5!} \left( 10k - \frac{\mu_5}{\sigma^5} \right) (-15z + 10z^3 - z^5) \right. \\ \left. + \frac{1}{6!} \left( 30 - 15 \frac{\mu_4}{\sigma^4} + \frac{\mu_6}{\sigma^6} \right) (-15 + 45z^2 - 15z^4 + z^6) + \dots \right], \quad (5^2)$$

where  $\phi_0(z) = \frac{1}{\sqrt{2\pi}} e^{-\frac{z^2}{2}}$ , and  $z = \frac{x}{\sigma}$ . By taking enough terms and using the proper parameters, this law may be made to fit almost any frequency distribution.

### 10. *Exact and Statistical Laws—A Comparison*

Perhaps the most important characteristic difference between an exact and a statistical law is that the former states something that is true for a single thing or event, whereas the latter states something that is true on the average or in the long run. The exact law applies to the individual thing, whereas the statistical law applies to a group of the same kind of things.

In general we like to think that exact laws apply under conditions where the physical phenomena are quite well understood, as is true for the current through a simple circuit discussed at the beginning of this chapter. In a similar way we think of statistical laws as applying where the details of the phenomena are not so thoroughly understood. Between these two apparent extremes lies that great body of facts and data which have not been explained in terms of either of the two kinds of laws just considered; yet even here we find rules or laws which make possible a kind of prediction. Two illustrations will serve to clarify this statement.

We have already called attention to the problem of the economists in forecasting business conditions. There are companies devoting all their time to forecasting. In general

they claim to have discovered a way of breaking down a time series, such as that shown in Fig. 44, into four parts:

- (a) Trends,
- (b) Cycles,
- (c) Seasonals,
- (d) Erratic Fluctuations.

An outline of the technique involved in such a study is given in most of the elementary books on business statistics. A rule for forecasting developed in this way is sometimes called a law although most people would, to say the least, probably insist on calling it an empirical law. To refer to it as an empirical law, however, is somewhat misleading, because any law, insofar as it is derived from experience, is empirical. This point we shall have occasion to emphasize again and again as we proceed. Perhaps the best that we can say is that the degree of empiricism is greater in this case than it is in the case of the so-called exact or statistical laws already considered.

Such rules as are used in business forecasting have to do in general with data, the causal explanation or interpretation of which is not thoroughly understood. In other words, here, as in the case of statistical laws, the phenomena themselves are to a large extent attributable to chance or unknown causes. It should be noted, however, that here probability theory does not apply directly because the conditions for the law of large numbers do not hold. This point has been emphasized by Persons.<sup>1</sup> In other words, probability theory does not apply simply because a phenomenon is attributable to chance causes.

Let us next consider the phenomenon of growth which comes nearer to being reduced to an exact law than does that of customary economic time series. The literature on this subject is very extensive. Fig. 49 shows the forecast of the population growth of the United States.<sup>2</sup> It is interesting indeed to see

<sup>1</sup>Persons, Foster, and Hettinger, *The Problem of Business Forecasting*, Houghton Mifflin & Co., New York, 1924.

<sup>2</sup>Raymond Pearl, *The Biology of Population Growth*, Alfred Knopf, New York, 1925. This book includes an appendix with 165 references.

how closely the observed points fall on this logistic curve, the equation for which is

$$y = \frac{197.27}{1 + 67.32e^{-0.0313x}}$$

By means of this law, Pearl predicts the future course of population growth to the year 2100, at which time the population is to be approximately 197,000,000.

The general law of growth

$$y = d + \frac{k}{1 + e^{a_1x + a_2x^2 + a_3x^3 + \dots + a_nx^n}} \quad (5)$$

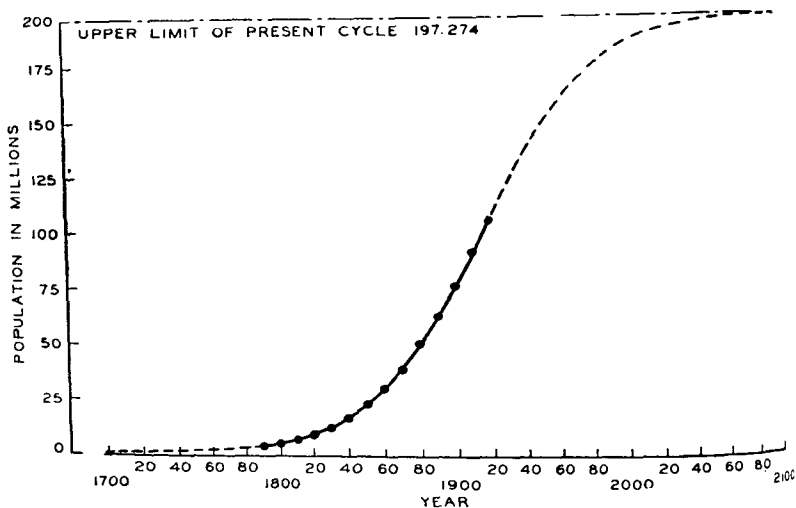


FIG. 49.—FORECAST OF POPULATION GROWTH OF THE UNITED STATES.

is shown by Pearl to be applicable to a large number of different kinds of populations, and for this reason it may be claimed that the law is less empirical than the laws used in forecasting business conditions. It would perhaps be generally agreed, however, that this law of growth is more empirical than Newton's laws of motion.

If we were to observe the growths in population for a large number of pairs of fruit flies, we could expect upon the basis of the work of Pearl and others, that these growths

would vary about the law of growth. It seems reasonable to believe that we would find a statistical distribution at any point along the line as indicated in Fig. 50. Such a phenomenon is of interest because it suggests the possibility of the use of probability theory in predicting the deviation from this line—something that economists in general feel cannot be done in connection with economic forecasts.

The causal basis for this frequency distribution might be set up after the manner in which hereditary influences are explained by Whittaker and Robinson.<sup>1</sup> They assume that

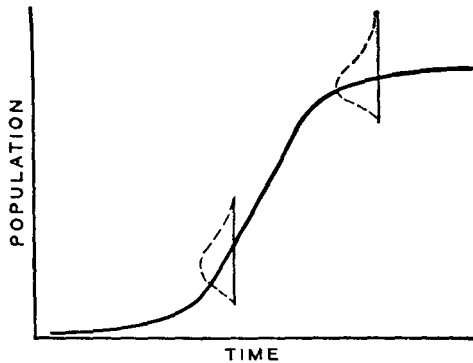


FIG. 50.—STATISTICAL DISTRIBUTION AT ANY POINT IN A LAW OF GROWTH.

the chest measure of an individual, for instance, is the result of a very great number of chance causes present in the heredity and environment of the individual. This suggests a type of law derivable upon a causal basis similar to that involved in the study of chemical kinetics. The growth curve under these conditions may be thought of as an exact law, and the distribution about this curve at any point may be thought of as a statistical law. In other words, the general law of growth may be a combination of exact and statistical laws. This suggests another viewpoint in respect to the so-called exact law which is worth considering briefly.

As an illustration of an exact law, we have used the dif-

<sup>1</sup> *The Calculus of Observations*, Blackie & Son, Ltd., London, p. 167.

ferential equation relating the current in a circuit to the inductance, capacity, and resistance of that circuit. The current, even though it appears to be continuous, is really a flow of a number of discrete units of charge or electrons. Thus, if we could see what is actually taking place when the current appears constant, we would likely find that the number of electrons per second passing a given point is not constant. The apparent constancy is, as in the case of the pressure of the gas, the result of the law of large numbers. Hence we see that our exact law is, in the last analysis, statistical in the sense that the current is a phenomenon obeying the law of large numbers. It should also be noted that all exact laws are subject to statistical laws of error about which we shall hear more as we proceed.

### 11. *Summary*

From what has been said in this chapter, it seems reasonable to draw the following conclusions:

- A. It is not feasible to make pieces of product identical one with another. Hence a controlled product must be one of variable quality.
- B. To be able to say that a product is controlled, we must be able to predict, at least within limits, the future variations in the quality.
- C. To be able to make such predictions, it is necessary that we know certain laws.
- D. These laws may be exact, empirical, or statistical. Exact laws are generally stated in terms of the differential equations of physics and chemistry. Statistical laws are the frequency distributions arising from the very general law of large numbers. All other laws are empirical. The technique of finding and using exact and statistical laws is better established than that of finding and using what we term empirical laws.

## CHAPTER XI

### STATISTICAL CONTROL

#### 1. *Conditions for Control*

If there is a causal orderliness in events and phenomena as we postulate, then it follows that, to one with perfect knowledge, everything is predictable and therefore controlled. However, for practical purposes the quality of product is controlled only to the extent that we know the laws that make prediction possible. For one to be able to say that a phenomenon is controlled, it is necessary and sufficient that he know the laws which make prediction possible.

In practice, however, we must start with an observed set of data representing the fluctuations in some phenomenon and try to determine from these whether or not the product is controlled. Such a procedure involves, as do all scientific attempts to discover natural laws, logical induction in that we must employ some such argument as this: Since the observed fluctuations are such as might have occurred provided the phenomenon obeyed such and such laws, then it follows that these laws do control this phenomenon; whereas all that we are rigorously justified in saying is that these laws *may* control this phenomenon. For this reason we perhaps never can say that the behavior of a phenomenon in the past is sufficient to prove that the phenomenon is controlled by a given set of known laws. All that we can ever say is that experience has shown that such behavior appears to be sufficient.

Furthermore it is a significant fact, as we have seen in the previous chapter, that empirical laws do not make possible the prediction of erratic fluctuations upon the basis of probability theory. If product is controlled only in this empirical

sense, it follows that we cannot obtain the economic advantages discussed in Part I. For this reason it is desirable to attain the state of statistical control in which the natural law of large numbers makes prediction possible.

### 2. *Necessary and Sufficient Conditions for Statistical Control*

We shall assume that the necessary and sufficient condition for statistical control is that the causes of an event satisfy the law of large numbers as do those of a constant system of chance causes. If a cause system is not constant, we shall say that an *assignable cause of Type 1* is present. Assignable causes of this type in an economic series are such things as trends, cycles, and seasonals; and in a production process they are such things as differences in machines and in sources of raw material.

Stated in terms of effects of a cause system, it is necessary that differences in the qualities of a number of pieces of a product *appear* to be consistent with the assumption that they arose from a constant system of chance causes. We say appear because, as is always the case in trying to find a law controlling a phenomenon, we can never be sure that we have discovered the law. Obviously such appearance is not sufficient in the logical sense although it must be in the practical sense.

### 3. *Necessary and Sufficient Conditions—Continued*

Let us see how the law of large numbers gives a basis for determining from the observed fluctuations in a phenomenon whether or not it is statistically controlled. For this purpose let us consider the practical problem presented in Part I, Chapter II, Paragraph 2.

If this product is statistically controlled, there is an objective probability  $p$  that a piece of this product will be defective. It follows, as we have seen in our previous discussion of experimental evidence for the existence of the law of large numbers, that the observed fractions defective in successive samples

size  $n$  should be clustered or distributed about the value  $p = \bar{p}$  in accord with the terms of the point binomial  $(q + p)^n$ .

Graphically this means that, if we take the observed values of the fraction defective  $p$  as ordinates and a series of numbers corresponding to a sequence of samples of size  $n$  as abscissae, the observed fractions should be distributed about the ordinate  $\bar{p}$  after the manner indicated schematically in Fig. 51.

The frequency distribution of values of  $p$  observed in an infinite sequence of samples of size  $n$  should be some curve

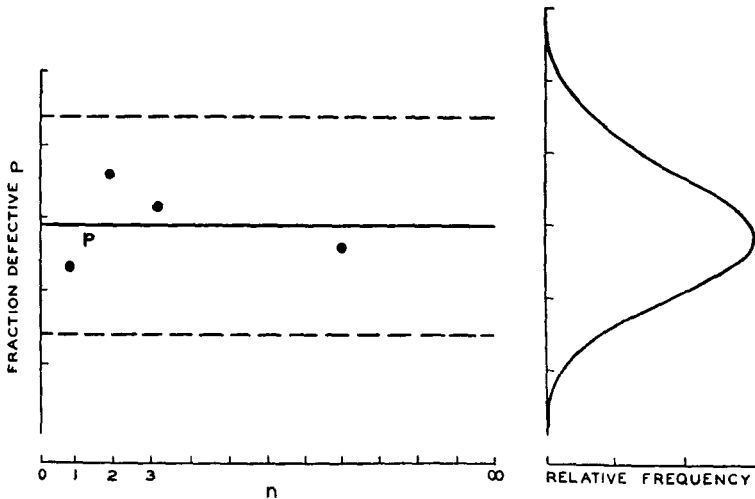


FIG. 51.—SCHEMATIC OF OBJECTIVE CONDITION.

such as that indicated at the right of the figure. This is the picture of what happens in this very simple case deduced from the postulated law of large numbers.

The practical problem involves induction instead of deduction. We start with a sequence of observed values of the fraction defective, and from this we try to determine whether or not the quality as measured by fraction defective is statistically controlled. As indicated in Part I, the method of attack is to establish limits of variability of  $p$ , represented by the dotted lines parallel to the line  $p = \bar{p}$  in Fig. 51, such that,



when a fraction defective is found outside these limits, looking for an assignable cause is worth while.

How to establish these limits is the question of utmost importance, because it must be satisfactorily answered. Statistical control of a production process is to be a practical objective. Experience like that presented in Part I leads us to believe that it is feasible to establish workable rules for setting these limits. These rules will be presented in Part V. For the present we shall confine our attention to a consideration of some of the fundamental problems which must be considered in the establishment of a scientific basis for setting such limits.

*A.* Obviously, it is not possible to observe an infinite sequence in order to discover the objective probability; even though it exists and is discoverable in this way. In practice, therefore, we must substitute some experimentally determined value for the objective value  $p$ .

*B.* Assuming for the sake of argument that in some manner we have found the true objective value  $p$ , it follows from what has previously been said that, no matter how we set the limits about the line  $p = \bar{p}$  (so long as they are not outside the limits of the frequency distribution at the right of Fig. 51), some of the observed fractions will fall outside these limits. Therefore if we look for trouble in the form of assignable causes of Type I every time an observed fraction falls outside these limits, we shall look a certain number of times even though none exists. Hence we must use limits such that through their use we will not waste too much time looking unnecessarily for trouble.

*C.* The fact that an observed set of values of fraction defective indicates the product to have been controlled up to the present does not prove that we can predict the future course of this phenomenon. We always have to say that this can be done provided the same essential conditions are maintained, and, of course, we never know whether or not they are maintained unless we continue to experiment. If experience were not available to show that a state of statistical equilibrium once reached is usually maintained, we could not attain most

of the economic advantages of Part I. Evidence of the type given in Figs. 6 and 11 seems to justify our belief in the constancy of the condition of statistical equilibrium when it is once attained, subject to the limitation that there is no *a priori* reason for believing that an assignable cause has entered the production process.

## CHAPTER XII

### MAXIMUM CONTROL

#### 1. *Maximum Control Defined*

The object of industrial research is to establish ways and means of making better use of past experience. To do this it is essential that research reveal natural laws. The ideal goal sometimes pictured for research is complete knowledge of all the laws of nature so that one could predict the future course of all phenomena. The belief in the existence of such a goal rests upon the assumption of a causal orderliness of the universe.

If a manufacturer could tell what the quality of each piece of product is going to be, or, more generally, if we could predict exactly the future course of a phenomenon, then we could say that this quality or phenomenon exhibited maximum control. This amounts to assuming that, with perfect knowledge of the universe, it would be possible to obtain exact control of quality of product because the element of chance fluctuation in quality could be removed.

It is important to note, however, that such a goal is neither feasible nor economic. To emphasize this point, let us take a very simple illustration. All of us are perhaps willing to admit that it is not feasible to find the causes which control the course of a single molecule of a gas. It is also reasonable to believe that there is a state reached in the control of quality beyond which it is just as foolish to try to go as it is to try to find the causes of the motion of a given molecule.

Suppose, however, that we did have knowledge which would enable us to set down the differential equations of motion of a system of molecules. Assuming that one could solve

these, a little calculation shows that he would have to live something like  $10^{12}$  years to set down his results for only a thimbleful of molecules at room temperature even though he worked 12 hours per day. Obviously the results of such perfect knowledge would not be usable in an economic sense.

In other words, it is believed that there is a limit beyond which it is not economically feasible to go in trying to eliminate chance fluctuations.

Common sense guides us in setting conditions to be satisfied by a cause system in a state of maximum control. If one were ill and were told by his physician that there were likely a very large number of causes of his illness, he would feel more discouraged about his condition than he would if he were told that there was only one cause. This follows because it is customarily found to be difficult to ferret out and assign a single cause of illness when there are several unknown causes. What has just been said is true subject to the limitation that each cause produces practically the same effect as any other. Naturally, if one of the causes is known to produce a predominating effect, a person will feel that there is greater likelihood of his being able to find this cause than if each of the causes produces the same component effect. This kind of experience leads us to postulate that it is not feasible to explain in terms of specific causes those phenomena which are attributable to a very large number of causes such as the throw of a head on a coin, the motion of molecules, the daily fluctuations in the price of a stock, hereditary influences, and so on.

Therefore *maximum control* for our purpose will be defined as the condition reached when the chance fluctuations in a phenomenon are produced by a constant system of a large number of chance causes in which no cause produces a predominating effect.

However, in order that these conditions for maximum control may be of practical use, they must be expressed in terms of the effects of the causes. This is obviously necessary because we cannot find out anything about the causes except through their effects. We shall soon discover that serious

difficulties are involved in trying to set up necessary conditions for maximum control in terms of the distribution of effects of a constant cause system.

### 2. Characteristics of Maximum Control—Molecular Phenomena

At first thought one might expect to find that the distribution of displacements of a particle undergoing Brownian motion should be characteristic of maximum control. Since, as previously noted, this distribution is normal and corresponds to the point  $(0, 3)$  in the  $\beta_1\beta_2$  plane (Fig. 52), one might be led to ask if there is an objective point of maximum control.

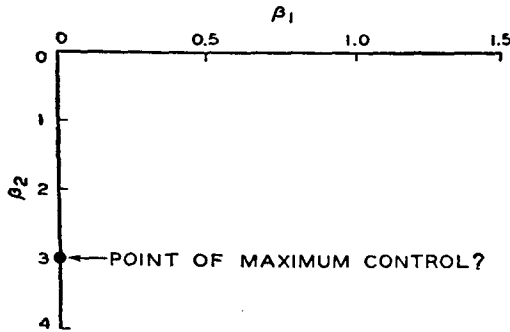


FIG. 52.—IS THERE AN OBJECTIVE POINT OF MAXIMUM CONTROL?

As we have already seen, however, the distribution of molecular velocities is not normal even though this distribution obviously arises under a condition of maximum control to the same extent as does the distribution of displacements. The fact alone is sufficient to show that there is not an objective point of maximum control.

### 3. Necessary Conditions for Maximum Control—Simple Cause System

Let us assume that there are a finite number  $m$  of independent causes,

$$C_1, C_2, \dots, C_i, \dots, C_m,$$

and that the resultant effect of these causes is the sum of the individual effects.

In one case let us assume that these  $m$  causes produce effects

$$x_1, x_2, \dots, x_i, \dots, x_m$$

respectively, with probabilities

$$p_1, p_2, \dots, p_i, \dots, p_m.$$

In the other case let us assume that the probability of the  $i$ th cause ( $i = 1, 2, \dots, m$ ) producing a contribution  $x$  in the interval  $x$  to  $x + dx$  is

$$f_i(x) dx.$$

A little consideration shows that such systems may be said to exhibit maximum control when:

$$\left[ \begin{array}{l} p_i = p_j \\ x_i = x_j \\ m \text{ large,} \end{array} \right. \quad \text{and} \quad \left[ \begin{array}{l} f_i(x) = f_j(x) \\ m \text{ large.} \end{array} \right. \quad (55)$$

Obviously the first set of conditions gives rise to a discontinuous distribution, the ordinates of which are the terms of the point binomial  $(q + p)^m$  where the effect of each cause is assumed to be unity. As we know, such a distribution is smooth and unimodal. Hence smoothness and unimodality are necessary conditions for maximum control in terms of effects for this simple discontinuous cause system.<sup>1</sup>

It is readily shown for the point binomial that

$$\beta_1 = \frac{(q - p)^2}{pqm} \quad \text{and} \quad \beta_2 = 3 + \frac{1 - 6pq}{pqm} \quad (56)$$

From these equations we see that no matter what the values of  $p$  and  $q$  are, the values of  $\beta_1$  and  $\beta_2$  approach the normal law values 0 and 3 respectively as  $m$  becomes large. This state of affairs is shown graphically in Fig. 53. Hence we see under what conditions the distribution of effects for such a simple cause system approaches normality, characterized by  $\beta_1 = 0$  and  $\beta_2 = 3$ . Of course, the condition that  $\beta_1 = 0$  and  $\beta_2 = 3$ , although necessary for normality, is not sufficient.

To one not accustomed to think of distribution functions

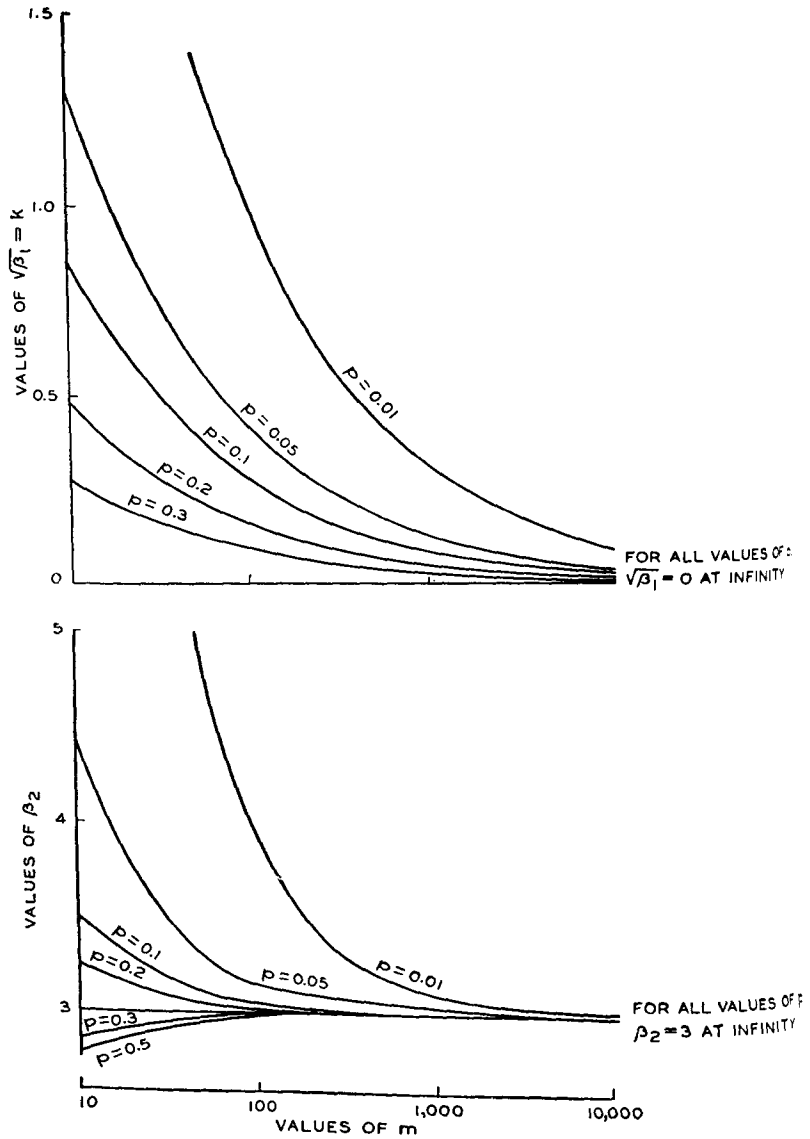


FIG. 53.—CONDITIONS UNDER WHICH DISTRIBUTION OF EFFECTS APPROACHES NORMALITY.

in terms of  $\beta_1$  and  $\beta_2$ , Fig. 54 is of interest because it gives two binomial distributions fitted by theoretical curves. In the one case  $p = q = \frac{1}{2}$  and the number  $m$  of causes is 16. In the other case  $p = 0.1$ ,  $q = 0.9$ , and  $m = 100$ . This figure illustrates

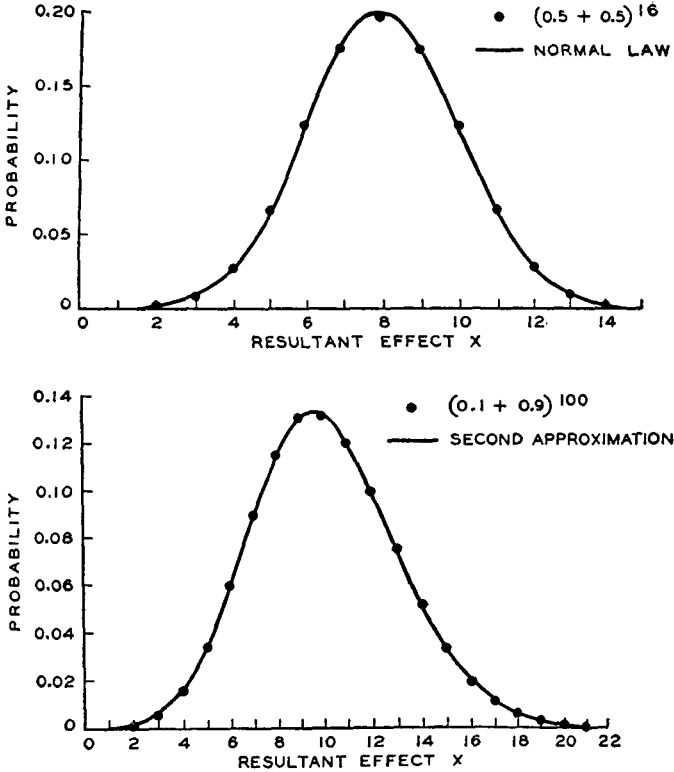


FIG. 54.—APPROACH TO NORMALITY WITH INCREASE IN NUMBER OF CAUSES.

the rapid approach to normality with increase in the number of causes irrespective of the value of  $p$ .

For the continuous cause system, it may be shown<sup>1</sup> that

$$\beta_1 = \frac{B_1}{m} \quad \text{and} \quad \beta_2 = \frac{B_2 - 3}{m} + 3, \quad (57)$$

<sup>1</sup> Subject only to limitations not met in practice. See for example, Romanovsky, V., "On the Distribution of an Arithmetic Mean in a Series of Independent Trials," *Bulletin of the Russian Academy of Science*, 1926.



where  $\beta_1$  and  $\beta_2$  represent the distribution of the resultant effect of the operation of  $m$  continuous causes and  $B_1$  and  $B_2$  represent the cause function  $f(x)$ . From (57) we see that no matter what the distribution function of a cause is, the distribution function of the resultant effect will approach normality as the number  $m$  of causes increases indefinitely.

The rate of approach to normality, however, is much more rapid than we might at first expect, as we shall see in Part IV in our discussion of the distribution function of the arithmetic mean.

#### 4. *Necessary Conditions—Some Criticisms*

That chance causes produce equal component effects is obviously not a necessary condition for maximum control although the discussion of the previous paragraph is thus limited through (55). Thus, in our previous reference to the difficulty of ferreting out a cause of illness from among many causes, it was not necessary to impose the restriction that the causes should produce equal effects. On the other hand, some restrictions must be placed on the relative magnitudes of the effects as well as upon the number of effects in order that it appear reasonable that one cause may be separated from the others. For example, few of us, strictly speaking, are ever cured from a single cause, and yet we know that causes of illness are findable. It is perhaps enough to insure feasibility of discovery of a cause that the effect of this cause be large compared with the resultant effect of all others. It is not possible, however, to say how large the effect of one cause must be in respect to the resultant effect in order that it be discoverable. Hence we cannot write down explicit requirements to be fulfilled by a cause system in order that it represent the state of maximum control.

However, so long as one cause does not produce an effect greater than the resultant effect of all the others, it seems reasonable to believe that considerable trouble will be experienced in discovering this cause when there are a large number of other causes. With this restriction on the relative mag-

nitudes of component effects, the distribution of resultant effects may be shown to approach normality as the number of causes is increased indefinitely subject to limitations of no practical interest. Perhaps this fact gives credence to a somewhat widespread popular belief that normality is a limiting condition approached whenever the number of causes is large.

Before too much significance is attached to this fact we must recall that, as shown in the second paragraph of this chapter, normality cannot be, rigorously speaking, a necessary condition for maximum control.

From a practical viewpoint we are most concerned with the need for sufficient conditions for maximum control. We want to be able to say that, since the distribution of observed effects of a chance cause system is of such and such nature, therefore the cause system is in the state of maximum control. Neglecting for the present the limitations of all inductive inferences of this type, let us see if approximate normality is a sufficient condition for maximum control.

That this condition is in itself not sufficient can easily be seen by looking at Fig. 55. Here we have two identical normal curves (broken curves) with their averages separated by one and one-half times the standard deviation of either. The result of compounding these two distributions is shown by the black dots. The smooth solid curve is a normal one fitted to the resultant distribution. Suppose now that product comes from two sources, the corresponding qualities being distributed normally as shown by the broken curves. Obviously we could not readily detect the existence of the difference between the two sources by an examination of the resultant curve assuming normality to indicate maximum control. The possibility of such a situation arising in practice, however, is precluded, if we apply the test for maximum control only in those cases where we have first assured ourselves that the data exhibit statistical control.

For these reasons it is believed that *approximate normality of an observed distribution arising under controlled conditions* may be taken as indicating that the cause system is in a state

of maximum control. On the other hand, the fact that an observed distribution is not approximately normal is not sufficient evidence that the phenomenon is not in the state of maximum control.

Some may argue that there exists a general law characteristic of the state of maximum control. Suppose then that we make such an assumption. In practice we would always try to fit the observed distribution with this general law; and having successfully done this, we would argue that the phenomenon exhibited maximum control. Since one can fit almost

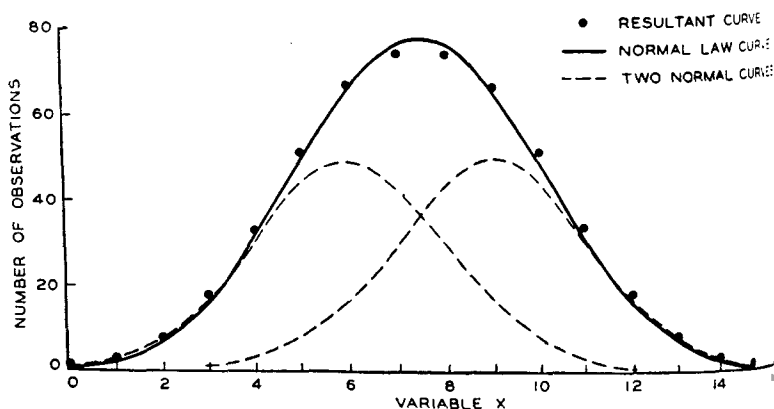


FIG. 55.—EVIDENCE THAT NORMALITY ALONE IS NOT SUFFICIENT CONDITION FOR CONTROL.

any distribution by taking enough terms in a general law such as the Gram-Charlier series, the conclusion that the phenomenon exhibits maximum control is foreordained. For this reason it does not appear that much is to be gained by such a test. It is difficult to decide upon an advanced test which

### 5. Some Practical Conclusions

It appears that there is no characteristic of an observed distribution which in itself is sufficient to indicate a state of maximum control. If, however, the effects appear to have arisen under controlled conditions and at the same time exhibit normality, there is good reason to believe that a state

of maximum control of the cause system has been reached. The occasions when these two conditions are satisfied, however, are so rare that the test is of little utility. We have also seen that normality of a distribution is not a necessary condition for maximum control.

When a phenomenon has been shown to exhibit control, we have likely gone about as far as we can in detecting the existence of assignable or discoverable causes by standard tests. Our experience shows that after assignable causes of Type I have been found and eliminated, the observed distribution is usually smooth and unimodal. Furthermore, most distributions exhibiting control have been found to be sufficiently near normal to be fitted by the first two terms of the Gram-Charlier series previously referred to as the second approximation (23).

PART IV

Sampling Fluctuations in Quality

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A Discussion of the Sampling  
Fluctuations in the Simple Statistics  
Used in the Control of Quality

## CHAPTER XIII

### SAMPLING FLUCTUATIONS

#### I. *Sample*

One dictionary definition of sample is: "A part of anything presented as evidence of the whole." Thus, the people living in New York City constitute a sample of those living in the United States. The top layer in a barrel of apples is a sample of those in the barrel. The fish taken from a lake are a sample of those in the lake. The instruments inspected from the product of a given day constitute a sample of that day's product. In each of these instances, the whole of the thing sampled is finite in the sense that there is a finite number of people in the United States, apples in a barrel, and so on.

We may, however, think of any one of these samples as a sample of the whole of the possible number of things which the same cause system could produce if it continued to function indefinitely. In this sense the product for a given period is a sample of that which can be produced by the same manufacturing process. Millikan's measurements of the charge on an electron are a sample of the indefinitely large number of measurements that can be made by this method.

On the one hand, we are interested in what the sample tells us about a finite lot or number of things. On the other hand, we are interested in what the sample tells us about the cause system producing the sample—in this sense all our experience is a sample. Thus the data used in establishing natural laws is a sample from the possible infinite set of data that these laws could give.

#### 2. *Sampling Fluctuations*

Even though produced under essentially the same conditions, no two things are identical in the sense that no two

apples on the same tree are identical. The differences, as we have said, are attributed to the effects of chance or unknown causes. If we look at one thing after another produced under presumably the same conditions, we find that the quality varies from piece to piece. Such variations are called *sampling variations* or *fluctuations*.

These sampling variations may be produced by either variable or constant systems of chance causes. As seen in Part III, there is reason to believe that we may find and eliminate variable chance causes, but not those of a constant system in which there is no predominating cause. Hence we must always have sampling fluctuations in the quality of product. However, if produced by a constant system, they are controlled sampling fluctuations in that they can be predicted by well-established probability theory.

### 3. *Simple Illustration of Sampling Fluctuations*

Let us start our study of sampling with an experiment in which 4,000 drawings of a chip from a bowl were made with replacement; that is, after drawing a chip, it was replaced and thoroughly mixed with the others before another was drawn.

In the bowl there were 998 circular chips on each of which there was a number. Forty chips were marked 0, 40 were marked  $-0.1$ , 40 were marked  $+0.1$ , and so on as shown in Table 22. Before replacing a chip in the bowl, the number was recorded. The 4,000 observed values are given in Table A, Appendix II.

In this experiment we have as near an approach as is likely feasible to the condition in which the law of large numbers applies<sup>1</sup> since, to the best of our knowledge, the same essential conditions can be maintained. The differences between successive numbers drawn are beyond our control.

Dividing the observed values into four sets of 1,000 each we get the four grouped frequency distributions of columns 4, 5, and 6 in Table 23. Column 2 gives the corresponding distribution in the bowl.

<sup>1</sup> Cf. Paragraph 3, Chapter X, Part III.

TABLE 22.—MARKING ON 998 CHIPS FOR SAMPLING EXPERIMENT

Marking on Chip X	Number of Chips	Marking on Chip X	Number of Chips	Marking on Chip X	Number of Chips	Marking on Chip X	Number of Chips
-3.0	1	-1.5	13	0.0	40	1.5	13
-2.9	1	-1.4	15	0.1	40	1.6	11
-2.8	1	-1.3	17	0.2	39	1.7	9
-2.7	1	-1.2	19	0.3	38	1.8	8
-2.6	1	-1.1	22	0.4	37	1.9	7
-2.5	2	-1.0	24	0.5	35	2.0	5
-2.4	2	-0.9	27	0.6	33	2.1	4
-2.3	3	-0.8	29	0.7	31	2.2	4
-2.2	4	-0.7	31	0.8	29	2.3	3
-2.1	4	-0.6	33	0.9	27	2.4	2
-2.0	5	-0.5	35	1.0	24	2.5	2
-1.9	7	-0.4	37	1.1	22	2.6	1
-1.8	8	-0.3	38	1.2	19	2.7	1
-1.7	9	-0.2	39	1.3	17	2.8	1
-1.6	11	-0.1	40	1.4	15	2.9	1
						3.0	1

TABLE 23.—GROUPED FREQUENCY DISTRIBUTIONS IN SAMPLING EXPERIMENT

Cell Midpoint	Distribution in Bowl	Observed Distributions			
		Sample No. 1	Sample No. 2	Sample No. 3	Sample No. 4
-3.0	3	5	1	2	2
-2.5	9	9	14	10	9
-2.0	28	36	24	29	25
-1.5	65	55	51	72	49
-1.0	121	123	113	124	112
-0.5	174	165	187	181	191
0	198	203	195	180	204
0.5	174	172	176	169	182
1.0	121	123	125	120	123
1.5	65	68	71	67	64
2.0	28	31	31	32	25
2.5	9	8	8	11	12
3.0	3	2	4	3	2



As is to be expected, no two of the observed distributions are the same, and no one of them is the same as that in the bowl. In fact the differences between these five distributions are quite marked as is evident from their graphical presentations in Fig. 56. The differences look much like those pre-

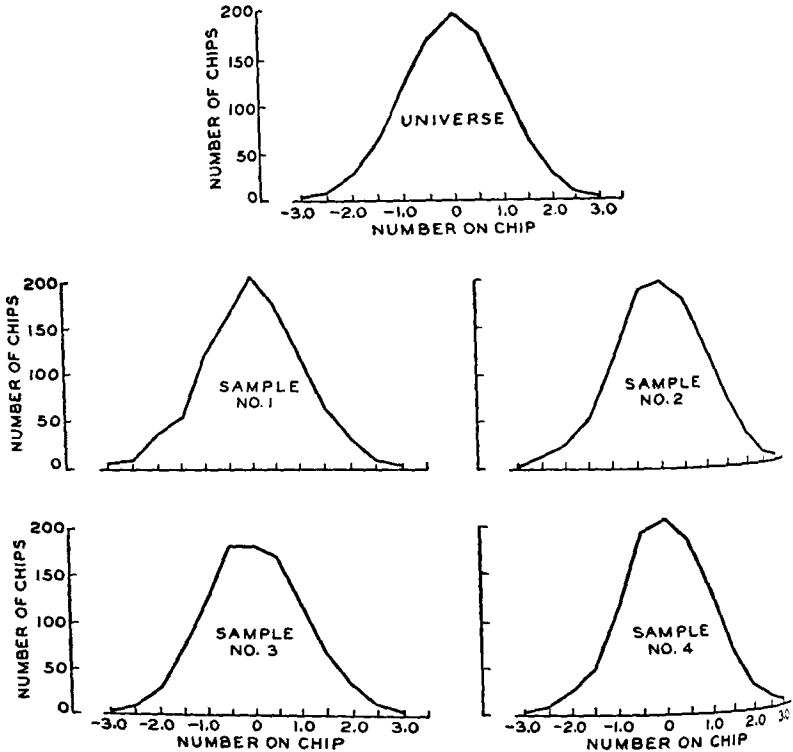


FIG. 56.—SAMPLING FLUCTUATIONS UNDER CONTROLLED CONDITIONS.

ously shown in Fig. 19—so much so, in fact, that one might hesitate to say that the distributions in Fig. 19 reveal any evidence of lack of statistical control, although, as we shall soon see, an assignable cause was present in that case. Hence we see that we may be misled if we depend upon the qualitative appearance of deviations to indicate the presence of an assignable cause. What we need in such a case is some quantitative measure of the deviation of the distribution in a sample from that in the bowl to be used as a basis for detecting lack of control

4. *Sampling Fluctuations in Simple Statistics*

We shall use simple statistics such as the average  $\bar{X}$ , standard deviation  $\sigma$ , skewness  $k = \sqrt{\beta_1}$ , and flatness  $\beta_2$  for expressing quantitatively the differences between the observed distributions. For example, columns 2 to 5 of Table 24 give the observed values of these statistics for the four observed distributions of Table 23. We see how the observed distributions differ quantitatively in respect to these simple statistics. Column 6 of Table 24 gives, for comparison purposes, the values of these same statistics for the distribution in the bowl.

TABLE 24.—OBSERVED VALUES OF STATISTICS FOR DISTRIBUTIONS GIVEN IN TABLE 23

	Observed Distributions				Distribution in Bowl
	Sample No. 1	Sample No. 2	Sample No. 3	Sample No. 4	
Average.....	0.0015	0.0445	-0.0060	0.0365	0
Standard Deviation....	1.0219	1.0019	1.0317	0.9739	1.0070
Skewness.....	-0.0903	-0.0126	0.0631	0.0038	0
Flatness.....	2.9257	2.9904	2.7996	3.0757	2.9302

Instead of performing such an experiment to determine how samples differ, we try to predict such variability in the probability sense. To do this, we must find the distribution functions of averages, standard deviations, and other statistics in samples of size  $n$  drawn from the distribution in the bowl. Usually this is a complicated mathematical procedure, as we shall soon see. Therefore, to begin with, we shall take a simple example in which the distribution functions can be derived by elementary arithmetic.

5. *Simple Problem in Prediction of Sampling Fluctuation—Problem of Distribution*

Suppose that there are just four similar chips in a bowl, and that these are marked 1, 2, 3, and 4 respectively. Suppose that samples of 4 are to be drawn with replacement. The

problem to be considered is the prediction of sampling fluctuations in the simple statistics.

Since the number of ways of choosing  $r$  things from  $n$  things where each of the  $r$  things may be any one of the  $n$  things is  $n^r$ , it follows that a sample of four may be chosen in  $4^4 = 256$  different ways. Obviously not all of the 256 samples will be different. A little study will show that the different possible samples are those given in Column 1 of Table 25, and that the number of ways in which these may be drawn are as given in Column 2. The corresponding distributions of statistics  $\bar{X}$ ,  $\sigma$ ,  $k$ , and  $\beta_2$  can now be set down as in the last four columns of this same table. The frequency distributions of these and certain other statistics are shown graphically in Fig. 57.

It is of interest to note that the method of finding the distributions in Fig. 57 is purely an analytical one involving simple arithmetic. One sets down all of the possible samples of size four that can be drawn from the bowl, and then finds the averages, standard deviations, and other statistics for this set of possible samples.

If we assume that the sampling fluctuations in the statistics of samples drawn from such a bowl satisfy the law of large numbers, it follows from evidence given in Part III that the observed distributions of statistics in samples of size four may be expected to approach<sup>1</sup> as statistical limits the respective

<sup>1</sup> This involves the assumption that *similar* in the phrase "similar chips" has the significance of the phrase "equally likely" so often used in probability theory. It seems reasonable to believe, however, that "equally likely" is a concept which has significance for the external world rather than for mathematics. On this point it will be of interest to read "Probability as Expressed by Asymptotic Limits of Pencils of Sequences," by E. L. Dodd, published in the *Bulletin of the American Mathematical Society*, Vol. 36 (1930), pp. 299-305. For example, he says: "In pure mathematics the word *probability* may be taken to signify simply the ratio of the number of objects in a subset to the number in the set, so long as discrete or arithmetic probability is being considered. It is, indeed, as far outside the field of mathematics to determine whether two events are equally likely as to determine whether two bodies have the same mass. Even in the applications, the rôle of pure mathematics is merely to count expeditiously the elements of sets and subsets, or, more generally, to determine certain measures of sets, which are believed by competent judges to depict adequately situations in the external world."

TABLE 25.—SIMPLE PROBLEM IN DISTRIBUTION THEORY

Sample	Number of Times Sample Occurs	$\bar{X}$	$\sigma$	$k$	$\beta_2$
1111	1	1.00	0	0	Indeterminate
2222	1	2.00	0	0	
3333	1	3.00	0	0	
4444	1	4.00	0	0	
1112	4	1.25	0.4330	1.1547	2.3333
1113	4	1.50	0.8660	1.1547	2.3333
1114	4	1.75	1.2990	1.1547	2.3333
2221	4	1.75	0.4330	-1.1547	2.3333
2223	4	2.25	0.4330	1.1547	2.3333
2224	4	2.50	0.8660	1.1547	2.3333
3331	4	2.50	0.8660	-1.1547	2.3333
3332	4	2.75	0.4330	-1.1547	2.3333
3334	4	3.25	0.4330	1.1547	2.3333
4441	4	3.25	1.2990	-1.1547	2.3333
4442	4	3.50	0.8660	-1.1547	2.3333
4443	4	3.75	0.4330	-1.1547	2.3333
1122	6	1.50	0.5000	0	1.0000
1133	6	2.00	1.0000	0	1.0000
1144	6	2.50	1.5000	0	1.0000
2233	6	2.50	0.5000	0	1.0000
2244	6	3.00	1.0000	0	1.0000
3344	6	3.50	0.5000	0	1.0000
1123	12	1.75	0.8292	0.4934	1.6281
1124	12	2.00	1.2247	0.8165	2.0000
1134	12	2.25	1.2990	0.2138	1.2798
2213	12	2.00	0.7071	0	2.0000
2214	12	2.25	1.0897	0.6520	2.0970
2234	12	2.75	0.8292	0.4934	1.6281
3312	12	2.25	0.8292	-0.4934	1.6281
3314	12	2.75	1.0897	-0.6520	2.0970
3324	12	3.00	0.7071	0	2.0000
4412	12	2.75	1.2990	-0.2138	1.2798
4413	12	3.00	1.2247	-0.8165	2.0000
4423	12	3.25	0.8292	-0.4934	1.6281
1234	24	2.50	1.1180	0	1.6400

distributions of these same statistics shown in Fig. 57. In general, the prediction of sampling fluctuations in statistics of samples of size  $n$  drawn from a distribution such as that in the bowl requires the knowledge of the distribution functions of these same statistics. Observed fluctuations may or may not have in them component effects of variable chance causes.

### 6. Relation of Sample to Universe

Let us now examine the relationship between some of the simple statistics for the universe (Fig. 57-*a*) and the average or expected values of the distributions of these same statistics. For example, Column 1 of Table 26 gives the values of some of the simple statistics of the universe, and Columns 2 and 3 give the corresponding expected values for samples of size four and  $\infty$  respectively.

TABLE 26.—RELATION OF SAMPLE TO UNIVERSE

	Universe	Sample $n = 4$	Sample $n = \infty$	Correction Factor	Standard Deviation
Average.....	2.5000	2.5000	2.5000		
Median.....	2.5000	2.5000	2.5000		
Root Mean Square Deviation.....	1.1180	0.9178	1.1180	1.2181	0.3755
Mean Deviation.....	1.0000	0.8086	1.0000	1.3826	0.4052
Skewness $k$ .....	0	0	0		
Flatness $\beta_2$ .....	1.6400	1.7562	1.6400		

The important thing to note is that *the expected value of a given statistic in samples of size  $n$  is not necessarily equal to the value of this statistic for the universe so long as the sample size  $n$  is a finite number.* Suppose now that the statistics of the universe are unknown although the functional form is known. We see that, if we wish to estimate a given statistic for the universe from that for a sample of size  $n$ , a correction factor is required. Two such factors are given in Table 26 for the case in hand.

Another interesting point is that a statistic of the universe may be estimated from the same or other statistics of a sample.

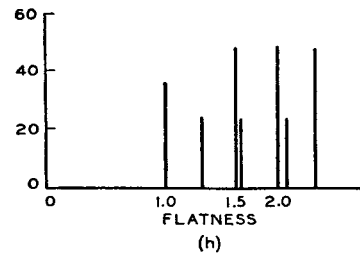
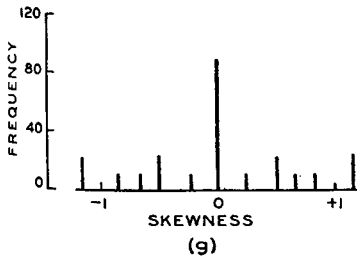
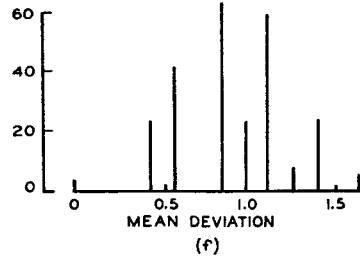
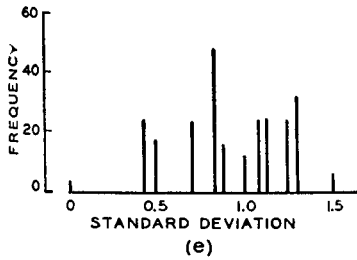
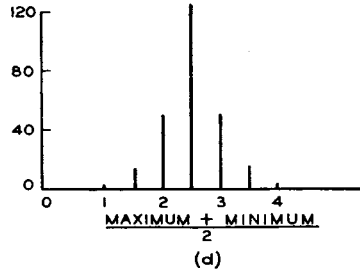
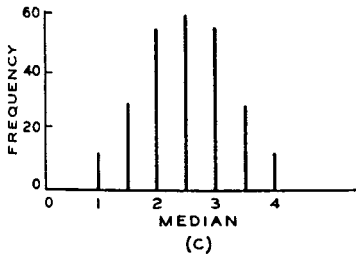
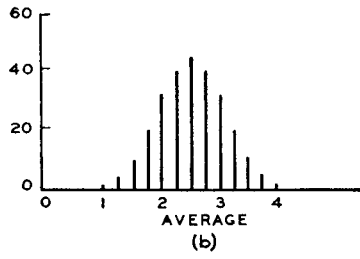
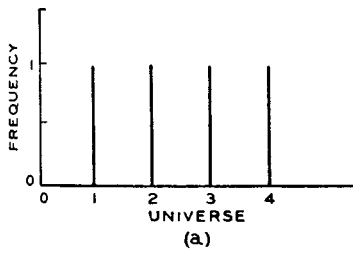


FIG. 57.—DISTRIBUTION OF STATISTICS FOR SAMPLES SHOWN IN TABLE 25.

Thus either 1.2181 times the standard deviation of a sample of four or 1.3826 times the mean deviation of a sample of four may be used as estimates of the standard deviation of the universe (57-a). The standard deviations of these estimates, however, are not equal. We say that one is more efficient than the other. As a measure of this *efficiency*<sup>1</sup> we take the ratio of the squares of the respective standard deviations. For the simple case under consideration the efficiency of the root mean square estimate is  $\frac{(0.4052)^2}{(0.3755)^2} = 1.1644$ .

It is suggested that the reader start with some simple universe other than the one used in this chapter and find for this chosen universe the distributions of the four simple statistics for some sample size. By such a procedure, one easily discovers that the distribution function of a given statistic involves a sample size  $n$  and depends upon the functional form of the universe. It is also discovered that, in general, the correction factors required to go from the expected value of a statistic in a sample of size  $n$  to the same statistic of the universe depend upon the nature of the universe and upon the size of the sample.

In other words, we come in this way to see that the problem of interpreting a sample involves the *specification* of the universe and the *determination of the distribution function* of a given statistic in samples of a given size drawn from this universe.

<sup>1</sup> This measure of efficiency is defined as follows: The standard deviation of the mean of  $m_1$  corrected *root mean square deviations* (in samples of four) is  $0.3755 \sqrt{m_1}$  while the standard deviation of the mean of  $m_2$  corrected *mean deviations* in samples of four is  $0.4052/\sqrt{m_2}$ . If these two standard deviations are to be equal, we must have

$$\frac{0.3755}{\sqrt{m_1}} = \frac{0.4052}{\sqrt{m_2}}$$

Hence the efficiency of the *root mean square deviation* is

$$E = \frac{m_2}{m_1} = \frac{(0.4052)^2}{(0.3755)^2}$$

7. *The Problem of Determining the Allowable Variability in Quality from a Statistical Viewpoint*

If the quality  $X$  of a product is statistically controlled, the probability  $dy$  that a unit of this kind of product will have a quality  $X$  lying within the range  $X$  to  $X + dX$  is expressible as a function  $f$  of the quality  $X$  and  $m'$  parameters, or formally

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_{m'})dX. \quad (58)$$

We have seen that samples of size  $n$  drawn from such a product exhibit sampling fluctuations. These fluctuations may be measured quantitatively in terms of some statistic  $\Theta$  of the samples, such as average, standard deviation, etc. For each such statistic there is some relative frequency distribution function

$$f_{\Theta}(\Theta, n),$$

representing the distribution of possible values of the statistic  $\Theta$  in samples of size  $n$  drawn from the universe (58). It follows that the probability  $dy_{\Theta}$  of an observed value of the statistic  $\Theta$  falling within the range  $\Theta$  to  $\Theta + d\Theta$  is given by the relationship

$$dy_{\Theta} = f_{\Theta}(\Theta, n)d\Theta. \quad (59)$$

In general, the distribution functions of the universe and of the statistics may be either continuous or discontinuous. Thus, in Paragraph 5 of this chapter we considered in detail the distribution functions of several statistics for samples of four drawn from a discontinuous universe. Later we shall consider distribution functions for continuous universes.

An allowable variability in quality will be defined as one that may reasonably be classed as a sampling fluctuation, or, in other words, one that may reasonably be attributed to the effects of a constant system of chance causes.

In the next two chapters we shall consider in some detail the nature of the frequency distribution functions characterizing sampling fluctuations in some of the simple statistics previously introduced.



## CHAPTER XIV

### SAMPLING FLUCTUATIONS IN SIMPLE STATISTICS UNDER STATISTICAL CONTROL

#### 1. *Method of Attack*

In this chapter we shall assume that the universe of possible effects of the cause system is known, and that the sampling fluctuations obey the law of large numbers. Distribution functions of statistics basic in the theory of control and in the establishment of quality standards are discussed in sufficient detail to make clear their use throughout the remaining chapters of the book.

Only those points are discussed which have been found helpful in answering practical problems of the following type:

- A. How shall we determine when quality is statistically controlled?
- B. How shall we establish standards of quality?
- C. How shall we establish allowable limits in design?
- D. How shall we establish allowable limits of variation from standard quality?
- E. How shall we select a representative sample of production?
- F. How large a sample shall we take?

The reader primarily interested in such questions may wish to turn immediately to those sections outlining answers which have been found satisfactory in practice. He will find, however, that these questions, like many of those confronting us every day, do not permit of answers which may be considered as final. One common question will suffice as an illustration of what is meant: What should a child be

in school? No one knows *the* answer to this question, and yet we must adopt an answer in the form of an established curriculum. For the most part, we have faith that students of education having a knowledge of the fundamental difficulties involved in getting *the* answer will be able to make progress in that direction. Similarly, one interested in *the* answers to the several questions stated in the previous paragraph will find that some parts of the following discussion which at first appear abstract and impractical may actually prove to be the most helpful in the establishment of fundamental principles upon which to base production methods.

Starting with the assumption that the universe of possible effects of the controlled system of chance causes is of the form

$$y = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_m'),$$

we shall need to know the probability  $\mathbf{P}$  that a statistic of a sample of size  $n$  produced by this constant system of causes will fall within the range  $\theta_1$  to  $\theta_2$  given formally by the integral

$$\mathbf{P} = \int_{\theta_1}^{\theta_2} f_{\theta}(\theta, n) d\theta.$$

We shall find that the distribution function of the statistic depends upon the function  $f$  of the universe of effects of the cause system, and that the distribution functions of even the simple statistics are unknown except for a very limited number of forms of the function  $f$ . In fact, we shall find that for the most part the distribution functions of the simple statistics are known only when the distribution function  $f$  of the possible effects of the cause system is normal.

Since, however, the normal function involves the assumption that the variable  $X$  may extend from  $-\infty$  to  $+\infty$ , and since we do not know of any quality  $X$  which rigorously satisfies this condition, we see that the theoretical frequency distribution functions which we are to use never can represent practical conditions rigorously. In this same connection, much of the

theory is based upon the assumption of continuity of the observable values of the quality  $X$ ; although this can not be attained in practice because of inherent limitations in measuring instruments. Experimental results obtained by sampling under controlled conditions are introduced to indicate, in a more or less practical way, the significance of the two limitations just stated.

Even when the distribution function  $f_{\theta}(\theta, n)$  of a statistic is not known so that we cannot calculate the probability that  $\theta$  will lie within a given range, the results of comparatively recent theoretical work enable us to obtain quite satisfactory estimates of the probability  $P$ , provided we know the expected value  $\bar{\theta}$  of  $\theta$  in samples of size  $n$  and the standard deviation  $\sigma_{\theta}$  of  $\theta$  measured about the expected value  $\bar{\theta}$ . Often we know the moments of a distribution function, although we do not know the functional form. The work of Tchebycheff referred to in Part II makes it possible for us to say that the probability  $P_{t\sigma_{\theta}}$  that an observed value of  $\theta$  will fall within the limits  $\bar{\theta} \pm t\sigma_{\theta}$  satisfies the inequality

$$P_{t\sigma_{\theta}} > 1 - \frac{1}{t^2},$$

where  $t$  is not less than unity. We may also use Tchebycheff's theorem to advantage when the indefinite integral of the distribution function is unknown even though the function is known.

Comparatively recent work has given us the expected values and standard deviations of most of the statistics which now appear to be useful in quality control work. Furthermore, these expected values and standard deviations are known for discrete and finite universes of the type which we have to deal with in practice. Hence, we have available for use a certain amount of theoretical work which is immediately applicable to commercial conditions, and which enables us to state at least a lower bound to the probability associated with a symmetric range about the expected value of a statistic.

Recently Camp<sup>1</sup> and Meidell<sup>2</sup> have shown that the probability  $P_{t\sigma_\theta}$  satisfies the inequality

$$P_{t\sigma_\theta} > 1 - \frac{1}{2.25t^2},$$

provided:

- (a) The distribution function  $f_\theta(\Theta, n)$  of the statistic  $\Theta$  is unimodal with a modal value  $\bar{\Theta}$  coinciding with the expected value  $\bar{\Theta}$ .
- (b) The distribution function  $f_\theta(\Theta, n)$  of the statistic  $\Theta$  is monotonic on either side of the modal value.

Hence it follows that if we can show that the distribution function of the statistic satisfies the Camp-Meidell conditions, we can estimate the probability associated with a symmetric range about the expected value within closer limits than we can if we know nothing whatsoever about the form of the distribution function of the statistic. In certain instances it is sufficient for practical purposes to be able to show that the modal value is approximately equal to the expected value, and that the distribution function is monotonic about the mode. In this connection, it might be noted that the Camp-Meidell relation applies strictly to a continuous function, although it may easily be shown that this limitation is of no practical significance in the cases where we make use of this theory.

Experimental results are introduced wherever necessary to bridge over gaps in available theory. These same experimental results will be used extensively in the remaining chapters of the book wherever we consider the problem of interpretation of a sample.

In our discussion we shall use bold-faced type to indicate the parameters and functional form of the universe of effects of the cause system and also the expected values, standard deviations, and other functions derived from known distribution functions of statistics. The regular italic notation

<sup>1</sup> Camp, B. H., "A new Generalization of Tchebycheff's Statistical Inequality," *Bulletin of the American Mathematical Society*, Vol. 28, 1922, pp. 427-432.

<sup>2</sup> Meidell, M. B., "Sur un problème du calcul des probabilités et les statistiques mathématiques," *Comptes Rendus*, Vol. 175, 1922, pp. 806-808.

will be used for the corresponding observed characteristic sample as indicated in Table 27.

TABLE 27.—NOTATIONS FOR UNIVERSE AND SAMPLE

	Universe	Sample
Distribution.....	$f(X, \lambda_1, \lambda_2, \dots, \lambda_m)$	$f(X, \lambda_1, \lambda_2, \dots)$
Fraction Defective or Fraction within Given Limits.....	$p$	$\hat{p}$
Average.....	$\bar{X}$	$\bar{\hat{X}}$
Standard Deviation.....	$\sigma$	$\hat{\sigma}$
Skewness.....	$k = \sqrt{\beta_1}$	$k = \sqrt{\hat{\beta}_1}$
Flatness.....	$\beta_2$	$\hat{\beta}_2$

## 2. Fraction Defective<sup>1</sup>

That the fraction defective should play an important rôle in modern production is at once apparent when one considers that so many quality measurements are made with go-no-go gauge. It is but natural, therefore, to consider the nature of the sampling fluctuations in this fraction under controlled conditions.

The distribution function for the observed fraction defective  $p$  or fraction found between any two specified limits  $X_1$  and  $X_2$  in samples of size  $n$  drawn from a controlled product of any functional form whatsoever is given by the terms of the binomial

$$(q + p)^n.$$

The expected value  $\bar{p}$ , modal value  $\tilde{p}$ , and standard deviation  $\sigma_p$  of this distribution function are given by the following relationships:<sup>2</sup>

$$\tilde{p} = \bar{p} = p$$

$$\sigma_p = \sqrt{\frac{pq}{n}}$$

<sup>1</sup> The derivation of the formulas cited in this paragraph are given in almost any elementary text on statistical theory.

<sup>2</sup> Of course the modal and expected values of  $p$  are not always equal. However, the difference is too small to be of any practical importance in most applications.

In these relationships  $p$  is the probability that a constant cause system will produce a defective piece of product.

We see at once that the first distribution function (60) that we have chosen is not normal. In fact, it is not even continuous. As pointed out in Part III, however, the point binomial theoretically can be approximated quite closely by the ordinates (or appropriate areas) of a normal curve of the same mean value and standard deviation as the point binomial, provided  $p$  is approximately equal to  $(1 - p)$  and  $n$  is very large. We saw in this same connection, however, that the approximation is quite good when  $p = 1 - p$  even if  $n$  is no greater than 16; similarly when  $p = 0.1$  and  $n$  is no greater than 100. This gives us, therefore, some idea of the degree of precision which we can expect to attain by assuming that the distribution of the observed fraction defective  $p$  is normal.

Since the modal and expected values of  $p$  may be considered equal, and since the discrete distribution can be quite accurately fitted by a function satisfying the Camp-Meidell requirements, it follows that the Camp-Meidell inequality may be assumed to give a close approximation to the lower bound of the probability associated with any symmetrical range about the expected value  $p$ . Knowing the standard deviation of  $p$ , we may make use of the normal law integral to calculate the probability that an observed fraction  $p$  will fall within any two limits  $p_1$  and  $p_2$ , provided the values of  $p$  and  $n$  are such that the normal law is a satisfactory approximation. If the conditions are such that we cannot use the normal law, we may always make use of this value of  $p$  and its standard deviation in establishing limits with probability bounds in accord with the Tchebycheff inequality.

### 3. *Average—Normal Universe*

Perhaps the arithmetic mean is used in engineering work more often than any other statistic to express the central tendency of a group of data. We shall therefore consider next the fluctuation of this statistic in samples of size  $n$  drawn from a normal universe. It is a simple matter to show that

under these conditions the distribution of the average  $\bar{X}$  is normal with a standard deviation  $\frac{\sigma}{\sqrt{n}}$ , where  $\sigma$  is the standard deviation of the universe. So long, therefore, as we are dealing with samples from a known normal universe, it is a very simple matter to obtain from Table A the value of the probability that an observed average will fall within any two arbitrarily chosen limits. Hence, from a theoretical viewpoint, we need give no further consideration to the distribution of the average of a sample from a normal universe. It is of interest, however, to see how closely experimental results may be expected to check the theoretical ones, even though we cannot, for reasons previously cited, experiment with samples drawn from a strictly normal universe.

Perhaps we cannot duplicate the conditions under which we should expect to find agreement between theory and practice more closely than by drawing chips from a bowl in the manner described in the previous chapter. Obviously the distribution in the bowl is discontinuous and does not extend to either side of the average beyond three times the standard deviation; whereas a normal distribution is continuous and extends to infinity in both directions. It is of interest, therefore, to note how closely the observed distribution of 1,000 averages of four, Fig. 58, approaches normality. The data of Table A, Appendix II, were divided as indicated into 1,000 groups of four each.

#### 4. *Average—Non-Normal Universe*

Even for so simple a statistic as an average, we do not know the distribution function when the universe is not normal.<sup>1</sup> We do, however, know the moments of this distribution function in terms of the moments of the universe.

<sup>1</sup> For exceptions see "On the Means and Squared Standard Deviations of  $S$  Samples from any Population" by A. E. R. Church, *Biometrika*, Vol. XVIII, 321-394, 1926, and "On the Frequency Distribution of the Means of Samples of Populations of Certain of Pearson's Types," by J. O. Irwin, *Metron*, Vol. VIII, 51-106.

As in the case of averages from a normal universe, the expected value of averages is the average  $\bar{X}$  of the universe. Similarly, the standard deviation  $\sigma_{\bar{X}}$  of this distribution is equal to  $\frac{\sigma}{\sqrt{n}}$

where  $\sigma$  is the standard deviation of the universe. With this information we are in a position to apply Tchebycheff's theorem.

We may do better than this, however, because it is known that the skewness  $k_{\bar{X}}$  and the flatness  $\beta_{2\bar{X}}$  of the distribution

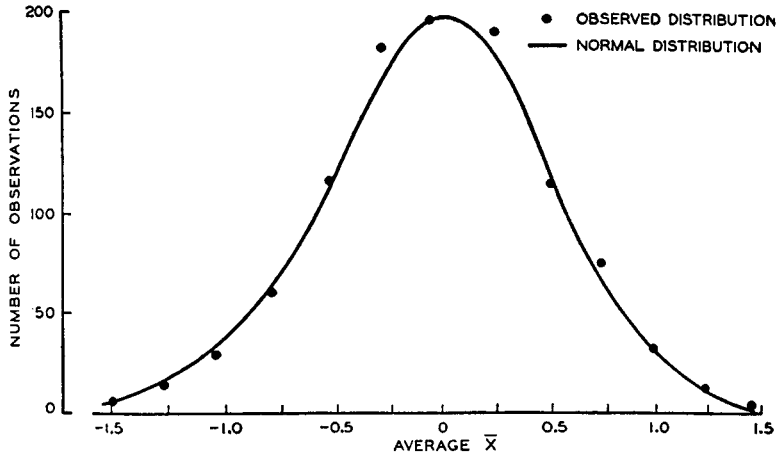


FIG. 58.—EXPERIMENTAL EVIDENCE THAT THE DISTRIBUTION OF AVERAGES OF SAMPLES OF SIZE  $n$  DRAWN FROM AN EXPERIMENTALLY NORMAL UNIVERSE IS NORMAL.

of averages are given in terms of the corresponding functions of the universe by the following expressions:

$$\left. \begin{aligned} k_{\bar{X}} &= \frac{k}{\sqrt{n}}, \\ \beta_{2\bar{X}} &= \frac{\beta_2 - 3}{n} + 3. \end{aligned} \right\} \quad (63)$$

From (63), we see that, if the sample size  $n$  is made large enough, no matter what the skewness and flatness of the universe are, the skewness and flatness of the distribution of averages of samples of size  $n$  approach normality as charac-



terized by the values 0 and 3 respectively. It remains for us to show that, even for comparatively small values of  $n$ , the distribution of averages may be considered to be normal to a high degree of approximation, thus making possible the use of the normal integral, Table A, in establishing sampling limits.

Again we shall appeal to the use of experimental data. Tables B and C of Appendix II give the results of 4,000 trials.

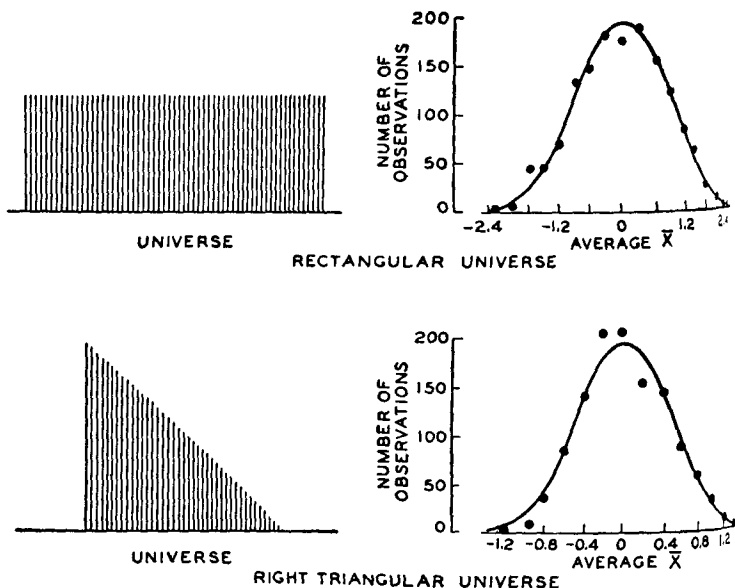


FIG. 59.—UNIVERSES AND DISTRIBUTIONS OF AVERAGES FROM RECTANGULAR AND RIGHT TRIANGULAR UNIVERSES.

ings with replacement from each of the universes, rectangular and right triangular, described in Table 28. Fig. 59 gives the observed distributions of averages of 1,000 samples of size 10 for each of the two experimental universes. To show how closely these observed distributions actually approach normality, we have drawn smooth normal curves having expected values and standard deviations determined from theory upon the basis of our knowledge of the universes. The closeness of fit is striking and illustrates the rapid approach of

distribution to normality as the sample size is increased. Such evidence, supported by more rigorous analytical methods beyond the scope of our present discussion, leads us to believe that in almost all cases in practice we may establish sampling

TABLE 28.—MARKING ON CHIPS FOR EXPERIMENTAL UNIVERSES

Rectangular Universe				Right Triangular Universe			
Marking on Chip $X$	Number of Chips	Marking on Chip $X$	Number of Chips	Marking on Chip $X$	Number of Chips	Marking on Chip $X$	Number of Chips
-3.0	2	0.0	2	-1.3	40	0.7	20
-2.9	2	0.1	2	-1.2	39	0.8	19
-2.8	2	0.2	2	-1.1	38	0.9	18
-2.7	2	0.3	2	-1.0	37	1.0	17
-2.6	2	0.4	2	-0.9	36	1.1	16
-2.5	2	0.5	2	-0.8	35	1.2	15
-2.4	2	0.6	2	-0.7	34	1.3	14
-2.3	2	0.7	2	-0.6	33	1.4	13
-2.2	2	0.8	2	-0.5	32	1.5	12
-2.1	2	0.9	2	-0.4	31	1.6	11
-2.0	2	1.0	2	-0.3	30	1.7	10
-1.9	2	1.1	2	-0.2	29	1.8	9
-1.8	2	1.2	2	-0.1	28	1.9	8
-1.7	2	1.3	2	0.0	27	2.0	7
-1.6	2	1.4	2	0.1	26	2.1	6
-1.5	2	1.5	2	0.2	25	2.2	5
-1.4	2	1.6	2	0.3	24	2.3	4
-1.3	2	1.7	2	0.4	23	2.4	3
-1.2	2	1.8	2	0.5	22	2.5	2
-1.1	2	1.9	2	0.6	21	2.6	1
-1.0	2	2.0	2				
-0.9	2	2.1	2				
-0.8	2	2.2	2				
-0.7	2	2.3	2				
-0.6	2	2.4	2				
-0.5	2	2.5	2				
-0.4	2	2.6	2				
-0.3	2	2.7	2				
-0.2	2	2.8	2				
-0.1	2	2.9	2				
		3.0	2				

limits for averages of samples of four or more upon the basis of normal law theory.

### 5. Standard Deviation—Normal Universe

The distribution function of the standard deviation of samples has been studied by "Student,"<sup>1</sup> Pearson,<sup>2</sup> and Fisher.<sup>3</sup> They have shown that the distribution function of the observed standard deviation  $\sigma$  for samples of size  $n$  may be expressed in terms of the standard deviation  $\sigma$  of the universe in the following way:

$$dy = \frac{n^{\frac{n-1}{2}}}{2^{\frac{n-3}{2}} \left(\frac{n-3}{2}\right)!} \frac{\sigma^{n-2}}{\sigma^{n-1}} e^{-\frac{n\sigma^2}{2\sigma^2}} d\sigma.$$

We note at once that the distribution of  $\sigma$  is asymmetric although it approaches symmetry as the size  $n$  of the sample increases. Although we have the distribution function in this case, we do not have a table of its integral as we have for the normal law. Obviously, however, (64) is unimodal; and it may be easily shown that the modal value  $\check{\sigma}$  and the expected value  $\bar{\sigma}$  are given respectively by

$$\check{\sigma} = \sqrt{\frac{n-2}{n}} \sigma = c_1 \sigma,$$

and

$$\bar{\sigma} = \sqrt{\frac{2}{n} \frac{\left(\frac{n-2}{2}\right)!}{\left(\frac{n-3}{2}\right)!}} \sigma = c_2 \sigma.$$

We shall have many occasions to make use of the factors  $c_1$  and  $c_2$  occurring in these two equations. Hence they

<sup>1</sup> *Biometrika*, Vol. VI, 1908, pp. 1-25; Vol. XI, 1917, pp. 416-417; *Metron*, Vol. No. 3, 1925, pp. 18-21.

<sup>2</sup> *Biometrika*, Vol. X, 1915, pp. 522-529.

<sup>3</sup> *Ibid.*, pp. 507-521; *Proc. Cambridge Phil. Soc.*, Vol. XXI, 1923, pp. 655-656; *Metron*, Vol. V, No. 3, 1925, pp. 3-17 and 22-32.

tabulated in Table 29 for sample sizes most likely to be of interest.

TABLE 29.—CORRECTION FACTORS  $c_1$  AND  $c_2$

$n$	$c_1$	$c_2$	$n$	$c_1$	$c_2$
3	0.57735	0.72360	22	0.95346	0.96545
4	0.70711	0.79788	23	0.95553	0.96697
5	0.77460	0.84069	24	0.95743	0.96837
6	0.81650	0.86863	25	0.95917	0.96965
7	0.84515	0.88820	30	0.96609	0.97475
8	0.86603	0.90270	35	0.97101	0.97839
9	0.88192	0.91388	40	0.97468	0.98111
10	0.89443	0.92275	45	0.97753	0.98322
11	0.90453	0.92996	50	0.97980	0.98491
12	0.91287	0.93594	55	0.98165	0.98629
13	0.91987	0.94098	60	0.98319	0.98744
14	0.92582	0.94529	65	0.98450	0.98841
15	0.93094	0.94901	70	0.98561	0.98924
16	0.93541	0.95225	75	0.98658	0.98996
17	0.93934	0.95511	80	0.98742	0.99059
18	0.94281	0.95765	85	0.98817	0.99115
19	0.94591	0.95991	90	0.98883	0.99164
20	0.94868	0.96194	95	0.98942	0.99208
21	0.95119	0.96378	100	0.98995	0.99248

For sample sizes greater than five, the difference between modal and expected values of standard deviation is so small that in most practical problems we may assume that the Camp-Meidell inequality applies, where the standard deviation of the distribution of  $\sigma$  is taken to be  $\frac{\sigma}{\sqrt{2n}}$ .

Here again it is not feasible to duplicate theoretical conditions in practice. It is therefore interesting to see how closely the 1,000 standard deviations in samples of four drawn from the experimentally normal distribution previously described can be approximated by (64). The results of such a comparison are shown in Fig. 60. The closeness of fit between the observed and theoretical distributions certainly appears to warrant our acceptance of the theory as a guide to practice in such a case. It is also of interest to note how closely the

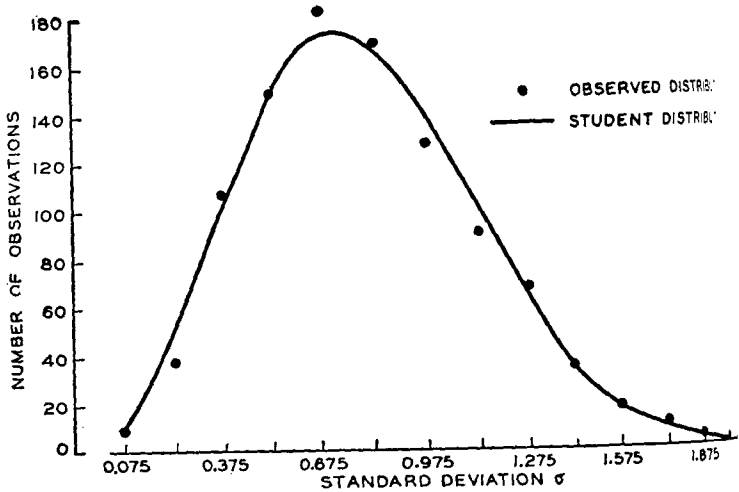


FIG. 60.—DISTRIBUTION OF STANDARD DEVIATIONS IN SAMPLES OF FOUR FROM NORMAL UNIVERSE

theoretical and observed values of modal and average standard deviation agree as indicated in Table 30.

TABLE 30.—AGREEMENT OF THEORETICAL AND OBSERVED VALUES OF MODAL AND AVERAGE VALUES OF STANDARD DEVIATION

	Theoretical	Observed 1,000 Samples of Four
Modal Standard Deviation in Samples of Four . . . . .	0.7071	0.712
Expected or Average Standard Deviation in Samples of Four . . . . .	0.7979	0.800

6. *Standard Deviation—Non-Normal Universe*

Theoretically, we know nothing about the distribution function of the standard deviation of samples from a non-normal universe—not even the values of the moments. If, then, we are to be able to establish ranges of variability within which the observed values of standard deviation may be expected to fall for samples drawn from other than a normal universe, we must rely at the present time upon empirically determined results.

To indicate the nature of the results to be expected, it is of interest therefore to consider the observed distributions of standard deviations of samples of four drawn from rectangular and right triangular universes. These are shown in Fig. 61.

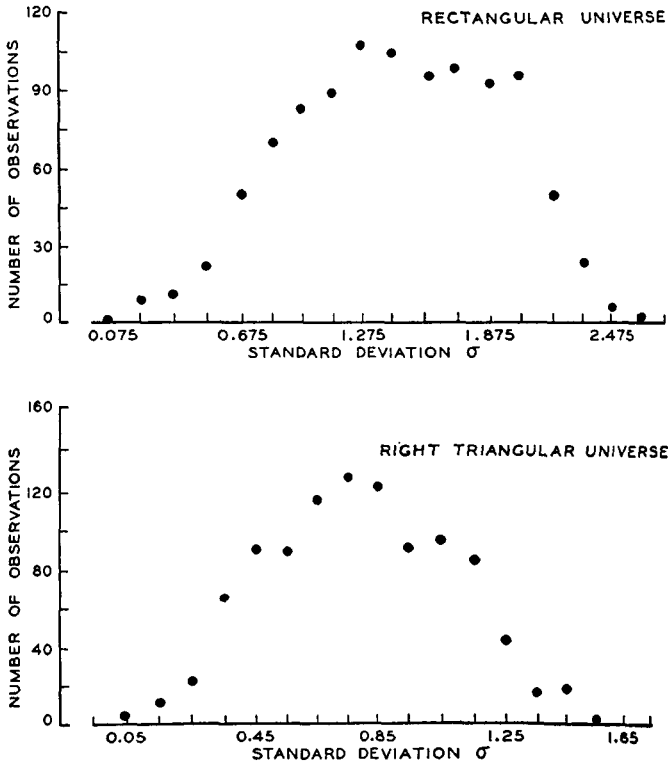


FIG. 61.—DISTRIBUTIONS OF STANDARD DEVIATIONS OF SAMPLES OF FOUR DRAWN FROM RECTANGULAR AND RIGHT TRIANGULAR UNIVERSES.

As is to be expected, the modal and average values of the observed distributions are less than the standard deviations of the respective universes, Table 31. These results show that since the modal and expected values are approximately equal, it would be possible to apply the Camp-Meidell inequality except for the fact that the standard deviation is not known. In other words, we are not in a place to set sampling limits on the standard deviation of samples drawn

TABLE 31.—EXPECTED AND MODAL VALUES OF STANDARD DEVIATION

	Rectangular Universe	Right Triang. Universe
Modal Standard Deviation in Samples of Four.	1.4639	0.7761
Average Standard Deviation in Samples of Four.	1.4325	0.7865
Standard Deviation of Universe.....	1.7607	0.9539

from other than a normal universe, unless the divergence from normality is so small as to warrant our belief that the distribution function (64) is a reasonable approximation. In cases where this assumption is not justified, we may measure use of the square of the standard deviation or the variance as it is termed.

7. Variance

For variance, as for standard deviation, we know the distribution function when sampling from a normal universe. It is

$$dy = C(\sigma^2)^{\frac{n-3}{2}} e^{-\frac{n\sigma^2}{2\sigma^2}} d(\sigma^2),$$

where  $C$  is a constant. In fact, "Student"<sup>1</sup> first found the distribution function empirically, and from it derived the distribution of  $\sigma$ .

When the sampled universe is not normal, we know merely the moments of  $\sigma^2$  expressed in terms of those of the universe.<sup>2</sup> The expected variance and the standard deviation of variance are

$$\left. \begin{aligned} \overline{\sigma^2} &= \frac{n-1}{n} \sigma^2 \\ \text{and} \\ \sigma_{\sigma^2} &= \frac{\sigma^2}{n} \sqrt{\frac{n-1}{n} [(n-1)\beta_2 - n + 3]} \end{aligned} \right\}$$

<sup>1</sup> Loc. cit. The distribution was later found rigorously by R. A. Fisher, loc. cit.  
<sup>2</sup> See, for example, A. E. R. Church, "On the Means and Squared Standard Deviations of Small Samples from any Population," *Biometrika*, Vol. XVIII, Nov., 1921, pp. 321-394.

in terms of the standard deviation  $\sigma$  and the flatness  $\beta_2$  of the universe. Obviously, without further investigation based upon the use of higher moments of the distribution function of variance than those given in (68), we cannot establish sampling limits in general with an assurance much greater than that afforded by the application of the Tchebycheff relationship.

8. Ratio  $z = \frac{\bar{X} - \bar{X}}{\sigma}$  — Normal Universe

Thus far we have considered the distribution functions of some of the simple statistics taken one at a time. We shall find that another very helpful way of looking at this problem is to consider the ratio  $z$  of the deviation in the average to the standard deviation of the sample. "Student"<sup>1</sup> was the first to derive the distribution of  $z$  for samples drawn from a normal universe. His results are given by (69):

$$dy = \frac{\left(\frac{n-2}{2}\right)!}{\sqrt{\pi}\left(\frac{n-3}{2}\right)!} (1+z^2)^{-\frac{n}{2}} dz. \tag{69}$$

It is useful to know that the standard deviation  $\sigma_z$  is always equal to  $\frac{1}{\sqrt{n-3}}$ . The distribution of  $z$  is symmetrical about the expected value  $\bar{z} = 0$ , and the table of the integral of this function originally given by "Student" has now been extended by "Student"<sup>1</sup> and Fisher.<sup>1</sup>

Fig. 62 shows how the distribution function of  $z$  differs from the normal law for the case  $n = 4$ . The broken curve is the normal law with the same standard deviation as the observed distribution of  $z$  derived from the thousand samples of four drawn from a normal universe. Two things should be noted. First, although the two distribution functions are symmetrical, they differ widely for small sample sizes. Second, we should

<sup>1</sup> Loc. cit.



note how closely "Student's" theoretical distribution fits observed points in Fig. 62.

If the samples are drawn from other than a normal universe very little of importance in the theory of control is known about the distribution of  $z$  other than that derived from

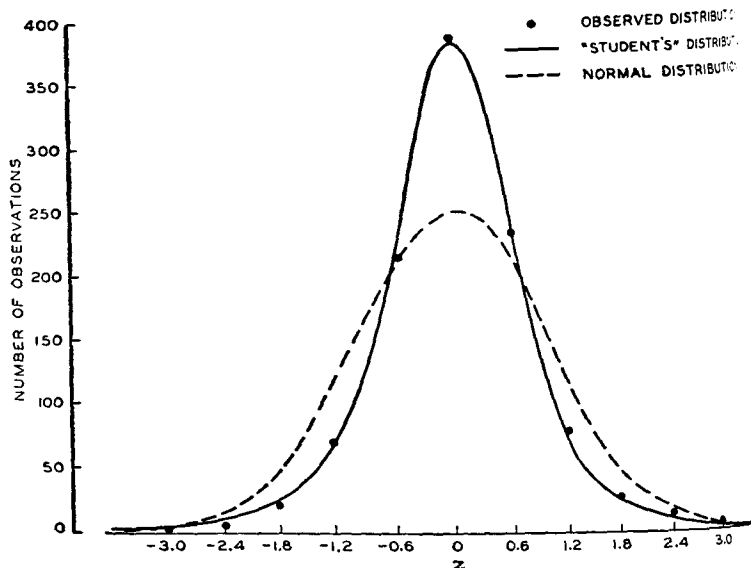


FIG. 62.—COMPARISON OF "STUDENT'S" DISTRIBUTION WITH THE NORMAL AND WITH THE OBSERVED VALUES OF  $z$  FOR SAMPLES OF FOUR.

empirical study of the sampling results given in Appendix. The success of "Student's" theory in predicting the distribution of  $z$  for samples of size four drawn from rectangular and triangular universes is indicated in Fig. 63. There can be little doubt that "Student's" distribution is a closer approximation to the observed distribution than is the normal. Analysis of these results indicates that for most ranges to  $+z$  (when  $z \leq 3$ ) the associated probability given "Student's" distribution must be considered as an upper bound.

<sup>1</sup> See for example, "Small Samples—New Experimental Results," by W. A. Shewart and F. W. Winters, *Journal of American Statistical Association*, Vol. 23, 144-153, 1928.

when sampling from a universe with values of  $\beta_1$  and  $\beta_2$  lying in the  $\beta_1\beta_2$  plane above the line

$$\beta_2 - \beta_1 - 3 = 0.$$

9. *Distribution of Average and Standard Deviation*

We shall now briefly outline another way in which sampling limits may be set on statistics. Instead of considering the distribution of each statistic separately, we may consider the distribution of pairs of simultaneously observed values of two statistics. As an example, Fig. 64 shows such distributions for averages and standard deviations of the samples from the

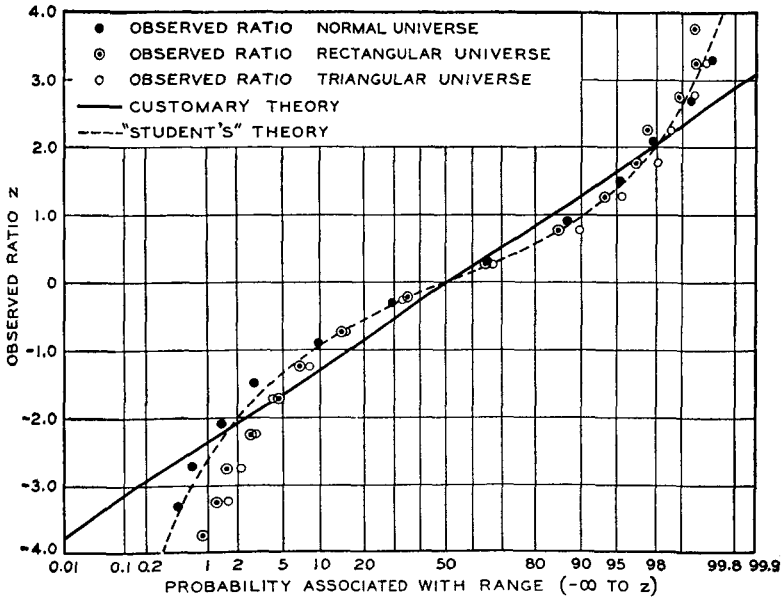


FIG. 63.—PROBABILITY ASSOCIATED WITH RANGE ( $-\infty$  TO  $z$ ).

normal, rectangular, and right triangular universes. It is apparent that the distributions for the rectangular and right triangular universes differ materially from that of the thousand samples drawn from the normal universe. For control purposes

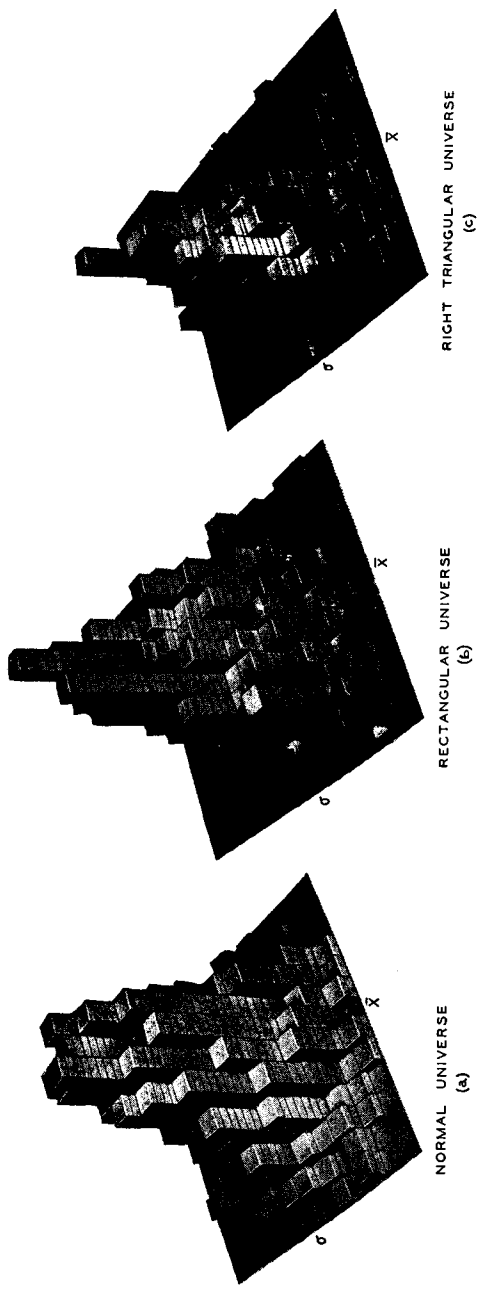


FIG. 64.—OBSERVED FREQUENCY SURFACE HISTOGRAMS SHOWING CORRELATION BETWEEN THE AVERAGE AND STANDARD DEVIATION IN SAMPLES OF SIZE  $n = 4$ .

we may make use of the form of presentation given in Fig. 65 showing the curves of regression of average on standard deviation. For the samples drawn from a normal universe, we see that the regression curve is a horizontal line. In the other cases, however, the regression is non-linear. For the rectangular universe the curve of regression is a parabola symmetrical about the ordinate through the mean of the distribution; for the right triangular universe the curve of regression cannot be so simply described.

Recent work of Neyman<sup>1</sup> gives the equation of the curve of regression of the average on variance in terms of the moments of the universe. Neyman also gives the standard deviation of the distribution from this curve of regression.

These results of Neyman were used in constructing the theoretical curve of regression and the dotted limits corresponding to three times the standard deviation of the distribution about the line of regression for the data presented in Fig. 65. Of course we are not justified in using Neyman's work in this particular way, except to get an approximation. Therefore, it is interesting to note that the results so established include approximately 99 per cent of the observed values as they should if the distribution about the curve of regression were normal and the theoretical value of the standard deviation used in constructing the limits were not subject to computational error.

So far as we are concerned at the present moment, emphasis is to be laid upon the importance of these results as indicating the wide variety of possible ways in which we may establish limits within which observed statistics may be expected to fall. In such a case the theoretical determination of the regression curve together with the standard deviation of an array about such a curve gives us a basis for establishing limits which we may interpret at least upon the basis of Tchebycheff's relationship. A review of the theoretical work that has already been done in this connection, however, indicates certain

<sup>1</sup> "On the Correlation of the Mean and the Variance in Samples Drawn from an 'Infinite' Population," *Biometrika*, Vol. XVIII, pp. 401-413, 1926.

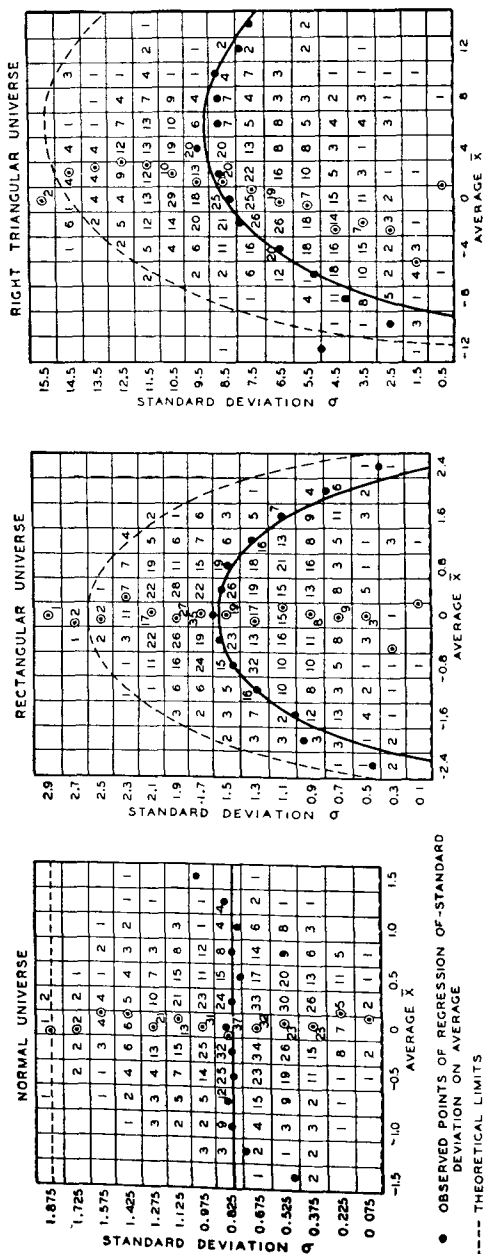


FIG. 65.—CONTROL CHARTS TAKING INTO ACCOUNT THE CORRELATION BETWEEN STANDARD DEVIATION AND AVERAGE FOR SAMPLES OF 4.

● OBSERVED POINTS OF REGRESSION OF STANDARD DEVIATION ON AVERAGE  
 - - - - - THEORETICAL LIMITS  
 - - - - - THEORETICAL REGRESSION CURVE OF STANDARD DEVIATION ON AVERAGE

inherent difficulties in attaining a high degree of precision in the derivation of the necessary regression curve and the standard deviation from such a curve.

#### 10. *A Word of Caution*

Before passing on to a consideration of the distribution functions of other statistics, it is well to sound a further word of caution about accepting theoretical results in the form of distribution functions of statistics derived upon assumptions of continuity of universe where for one reason or another the measurements cannot be made under the ideal conditions assumed. As an illustration, it is interesting to examine the effect of grouping in any universe, such for example as the rectangular one, upon the regression of the variance on the average in small samples. We find that the apparent closeness of fit of a second order parabola to the means of variances depends upon the number of cells. The approximation in many cases is not very good as is illustrated by Fig. 66 corresponding to the scatter diagram of the 256 pairs of values of variance and standard deviation based upon the data of Table 25. Obviously the mean values of variance corresponding to a given average and represented by the solid dots do not lie on a second order parabola. It follows that the precision of the estimate of the number of points to be expected outside the limits derived after the manner of those shown in Fig. 65 is quite uncertain. In fact, we cannot use Tchebycheff's theorem in connection with the parabola of regression to estimate even the upper bound to this number.

The reader may appreciate now the significance of the experimental results previously cited to show that the effect of grouping into a finite number of cells and the effect of the finite range of the experimental universe were not sufficient to invalidate the application of the distribution functions for averages, standard deviations, and ratios of deviations in averages to observed standard deviations derived upon the assumption of a continuous universe of infinite range. As a result of these considerations, we see that in the derivation of a

distribution function for a given statistic in a sample of size  $n$  drawn from a given universe, we must realize that in practice we can never attain the condition of continuous universe.

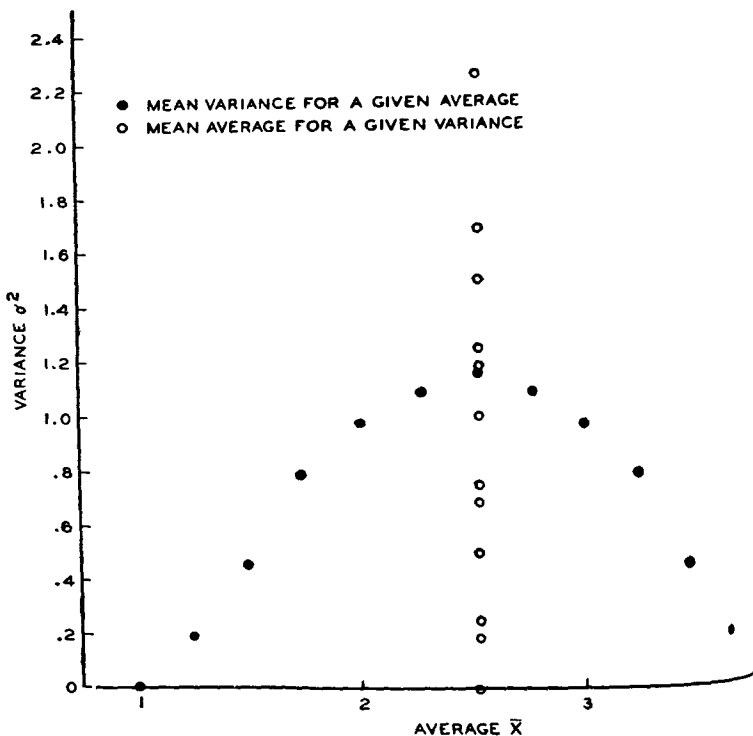


FIG. 66.—SCATTER DIAGRAM FOR AVERAGES AND VARIANCES OF ALL POSSIBLE SAMPLES OF FOUR FROM UNIVERSE 1, 2, 3, 4.

Of course, it must be kept in mind that so far as theory concerned, it is quite possible that the curve of regression for a continuous universe is not rigorously a second order parabola. In other words, the theory involved above rests upon the assumption that a second order parabola is simply a first approximation to the actual curve. This fact, however, does not invalidate the argument of the previous paragraph to the effect that the form of the best fitted curve of regression depends to a certain extent at least upon the number of cells into which the universe is divided,

11. *Skewness  $k$  and Flatness  $\beta_2$*

Very little is known about the characteristics of the distribution function of either  $k$  or  $\beta_2$  except for large samples drawn from a normal universe under which conditions these distribution functions approach normality. It has long been known, however, that the standard deviations of these two statistics in samples of  $n$  drawn from a normal universe are

$$\sigma_k = \sqrt{\frac{6}{n}}, \quad (70)$$

and

$$\sigma_{\beta_2} = \sqrt{\frac{24}{n}}. \quad (71)$$

If the sample size  $n$  is of the order of magnitude of 500 or more, we may assume that the distribution functions of these statistics about  $k$  and  $\beta_2$  respectively of the universe are such that the normal law integral may be assumed to give approximate values for the probabilities associated with symmetrical ranges about the expected values.<sup>1</sup>

12. *Other Measures of Central Tendency*

In our discussion of quality control methods, we shall have occasion to use two measures of central tendency other than the arithmetic mean. These are the median and the Max. + Min.

2

The distribution function for the median of samples of  $n$  drawn from a normal universe is known to approach normality as the sample size becomes indefinitely large. Little is known, however, about the distribution of medians in samples drawn from other than a normal universe or in small samples drawn from any universe. Also the dis-

<sup>1</sup> Isserlis, L., "On the Conditions under which the 'Probable Errors' of Frequency Distributions have a Real Significance," *Proceedings of the Royal Society, Series A*, Vol. XCII, 1915, pp. 23-41.



tribution function of the  $\frac{\text{Max.} + \text{Min.}}{2}$  is apparently not known except for samples of  $n$  drawn from a rectangular universe.<sup>1</sup>

For both these measures of central tendency, we can say that their distribution functions for symmetrical universes are symmetrical so that the expected value for both distribution functions is the average  $\bar{X}$  of the universe. Although, in general, we do not know the standard deviation of either measurement for small samples from even a normal universe, we do know that the standard deviation of the median in large samples from a normal universe is  $\frac{1.253\sigma}{\sqrt{n}}$ , where  $\sigma$  is the standard deviation of the universe.

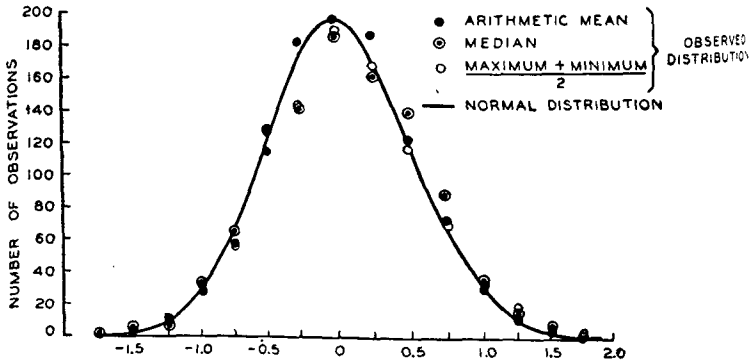


FIG. 67.—DISTRIBUTIONS OF THREE MEASURES OF CENTRAL TENDENCY IN SAMPLES OF SIZE FOUR DRAWN FROM A NORMAL UNIVERSE.

Wherever it has been found necessary to make use of the distribution functions of these two measures for small samples they have been determined empirically. For example, Figure 67 shows the experimentally determined distributions of these two measures for the 1,000 samples of four from the normal universe previously mentioned. For purposes of comparison we have included the theoretical and observed distributions.

<sup>1</sup>Rider, P. R., "On the Distribution of the Ratio of Mean to Standard Deviation in Small Samples from Non-Normal Universes," *Biometrika*, Vol. XXI, pp. 124-34, 1929.

arithmetic means of these samples. We see that all of these are approximately normal. Obviously they would be identical one with another for samples of size two. The observed standard deviations shown in Table 32 are, however, significantly dif-

TABLE 32.—CHARACTERISTICS OF DISTRIBUTIONS OF THREE MEASURES OF CENTRAL TENDENCY

Measure of Central Tendency	Average $\bar{\Theta}$	Standard Deviation $\sigma_{\Theta}$	Skewness $k_{\Theta}$	Flatness $\beta_{2\Theta}$	Efficiency as Compared to that of Mean as 100 Per Cent	
					Observed for Samples of 4	Theoretical for Large Samples
Arithmetic Mean.	0.014	0.502	-0.038	2.985	100.0	100.0
Median.....	0.026	0.559	-0.028	2.921	80.6	63.8
$\frac{\text{Max.} + \text{Min.}}{2}$ .....	0.036	0.547	-0.015	2.986	84.2	

ferent one from another, indicating that the measures differ in efficiency as defined in Paragraph 6 of the previous chapter.<sup>1</sup>

The theoretical efficiency for the measure  $\frac{\text{Max.} + \text{Min.}}{2}$  even

for large samples is not known, although it is known that it will be less than that of the median. The interesting thing to note is that the efficiency of a measure depends upon the sample size. For example, that of the median starts with 100 per cent for sample size  $n = 2$  and drops off to 63.8 per cent for large samples.

### 13. Other Measures of Dispersion

One of the competing measures of dispersion, particularly in engineering work, is the mean deviation. In general our state of knowledge in respect to the theoretical distribution

<sup>1</sup> See discussion in Chapter XIX of Part VI for special interpretation of efficiency for the case of small samples. Just as in Paragraph 6 of the previous chapter, efficiency here applies to the estimate of the mean  $\bar{X}$  of the universe obtained from the mean of  $m$  medians or values of  $\frac{\text{Max.} + \text{Min.}}{2}$  in samples of four.

of the mean deviation even for samples from the normal universe is in a far less satisfactory state than is that of the standard deviation under similar conditions. For large samples it is true that the distribution function of the mean deviation is sufficiently near normal for us to use the normal integral in establishing sampling limits in control theory. Under these conditions, however, the efficiency of the mean deviation is only about 88 per cent.

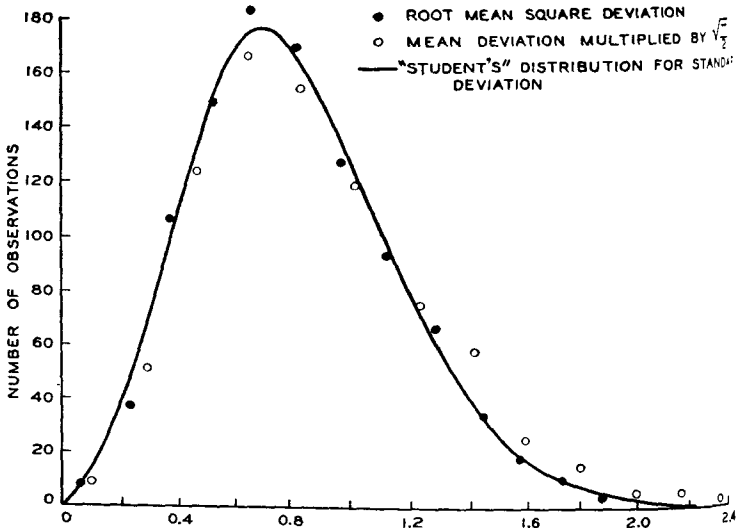


FIG. 68.—EMPIRICALLY DETERMINED DISTRIBUTION OF ROOT MEAN SQUARE MEAN DEVIATIONS IN SAMPLES OF FOUR.

The empirically determined distribution of the thousand mean deviations (multiplied by  $\sqrt{\pi/2}$ ) in samples of four presented in Fig. 68. We see that it is distinctly different in functional form from that of either the theoretical or observed distribution of standard deviations of this same group of 1,000 samples of four. We also see from Fig. 68 and Table 33 that the mean and modal values of the distribution of mean deviations differ from those of the corresponding distribution of standard deviations. Hence, until further theoretical work has been done, the use of the mean deviation

for small samples offers comparatively serious limitations as compared with the use of the standard deviation. Furthermore, we shall see that under these conditions the standard deviation is the more efficient measure.<sup>1</sup> Hence we should not expect to find many cases in quality control work where the mean deviation is to be preferred to the standard deviation as a measure of dispersion.

TABLE 33.—CHARACTERISTICS OF DISTRIBUTION OF THREE MEASURES OF DISPERSION

Basis of Estimate of Standard Deviation	Average $\bar{\theta}$	Mode $\check{\theta}$	Standard Deviation $\sigma_{\theta}$	Skewness $k_{\theta}$	Flatness $\beta_{2\theta}$
Root Mean Square Deviation...	0.8007	0.7161	0.340	0.486	2.952
$\frac{\sqrt{\pi}}{2}$ (Mean Deviation).....	0.8612	0.7353	0.379	0.622	3.261
$X_4 - X_1$ .....	2.0030	1.7564	0.875	0.548	3.030

Sometimes we need to use a measure of dispersion which can be readily obtained on the job. For this purpose we may make use of the absolute value of the range between the maximum and minimum observed values in samples of size  $n$ .

The observed distribution of ranges in samples of four drawn from a normal universe is given in Fig. 69. The average of the thousand observed ranges is  $2.003\sigma$  where  $\sigma$  is the standard deviation of the universe. Upon the basis of these experimental results, we could take  $\frac{1}{2.003}$  times the range as an approximate value of the standard deviation of the universe; or looked at in another way, knowing the standard deviation of the normal universe, we may set limits within which the observed range in the sample size  $n$  may be expected to fall with a given probability  $P$  if, as in the previous examples, we can find the distribution function of this range.

<sup>1</sup> Chapter XIX of Part VI.

Considerable theoretical work has been done within recent years in an attempt to find this distribution function. For example, Tippett<sup>1</sup> gives the expected value and standard deviation of the distribution of ranges in samples of size  $n$  drawn from a normal universe. From his results we get Fig. 69. He also gives the theoretical values  $\beta_1$  and  $\beta_2$  of the distribution of the range. In this way, he shows that the distribution of this statistic diverges more and more from normality as the size  $n$  of the sample is increased. Obviously, therefore,

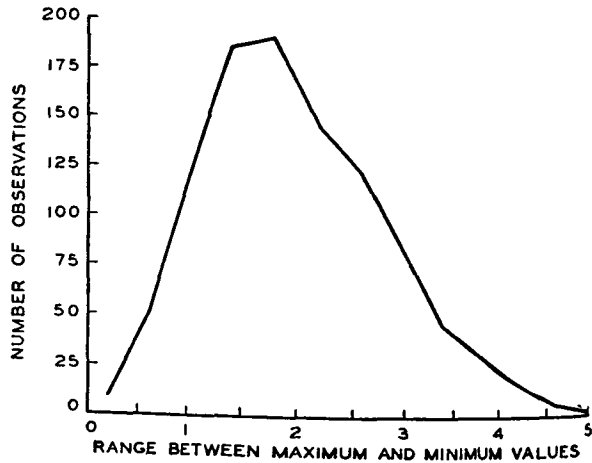


FIG. 69.—OBSERVED DISTRIBUTION OF 1,000 RANGES IN SAMPLES OF FOUR DRAWN FROM A NORMAL UNIVERSE.

best that we can hope to do in the present state of theoretical knowledge, in using the range for control purposes is to establish symmetrical limits about the expected value of the range given in Fig. 70 for a specified sample size by making use of theoretical standard deviations also given in this figure. Since we do not know the distribution function, all that we can say is that Tchebycheff's theorem applies to the limit thus established.

In this same connection, it is interesting to compare

<sup>1</sup>"On the Extreme Individuals and the Range of Samples taken from a Normal Population," *Biometrika*, Vol. XVII, pp. 364-387, December, 1925.

observed distribution functions of estimates of the standard deviation  $\sigma$  of the universe derived from the root mean square deviations, mean deviations, and ranges for the thousand samples of size four drawn from the normal universe. These distributions are shown in Fig. 71. The root mean square and mean deviation estimates of the standard deviation  $\sigma$  are those usually employed in error theory although they are not consistent as we shall see in Part VI. We shall have occasion later, in discussing the efficiency of measurements,

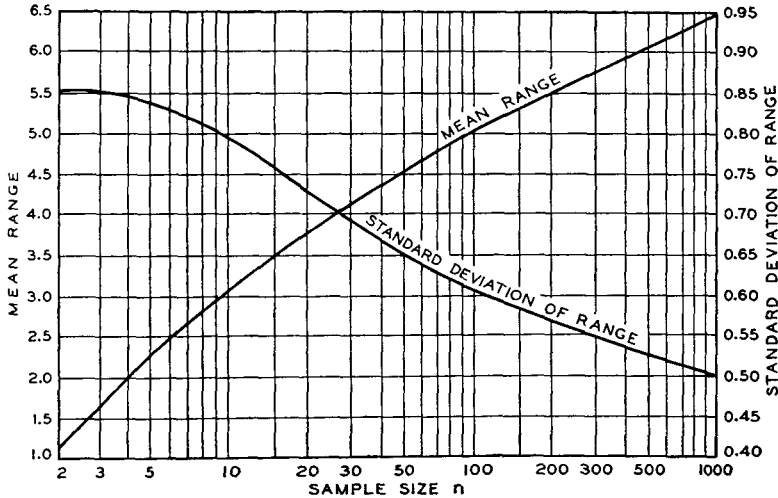


FIG. 70.—THEORETICAL VALUES OF MEAN RANGE AND STANDARD DEVIATION OF RANGE FOR SAMPLES OF SIZE  $n$ .

to emphasize the significance of the differences in these three distributions.

Sometimes in commercial work we may have occasion to use a range other than the extreme range because often the available data represent the quality of product after a previous inspection has excluded the extremes. We shall enter into this discussion only far enough to indicate the nature of the problems involved.

At the present time we must rely almost entirely upon the results of empirical studies to indicate the nature of the

distribution functions that we may expect to get under conditions, and also to determine how these functions depend upon the functional form of the universe from which samples are drawn. Fig. 72-a shows the observed distributions in four ranges in samples of four drawn from a normal universe. To obtain these distributions, the four values in each of a thousand samples of four were arranged in ascending order of magnitude. Thus, if we let  $X_1, X_2, X_3, X_4$ , represent

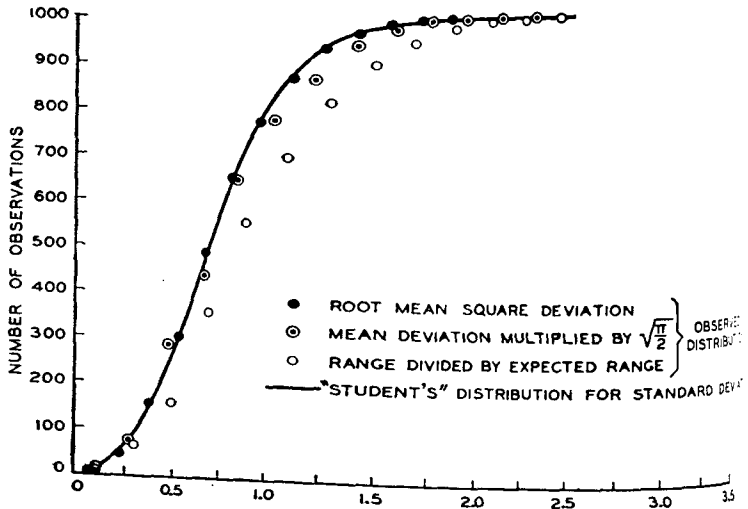


FIG. 71.— DISTRIBUTIONS OF THREE ESTIMATES OF STANDARD DEVIATION IN A NORMAL UNIVERSE.

values in a sample thus arranged, the four ranges are: the extreme range  $X_4 - X_1$ , the range between the first and second  $X_2 - X_1$ , the range between the second and third  $X_3 - X_2$ , and the range between the third and fourth  $X_4 - X_3$ .

The striking thing to be observed is that the distribution functions of the last three ranges are less symmetrical than that of the extreme range. Furthermore, the standard deviation of the extreme range is larger than that of any one of the other three distributions in absolute magnitude, although

when expressed as a coefficient of variation, the variation in the extreme range is less than that in any other. For purposes of comparison, the distribution function of observed differences between successive pairs of observed values is also reproduced in this figure. Table 34 shows the observed expected value, standard deviation, skewness, and flatness for these five distributions.

TABLE 34.—CHARACTERISTIC OF DISTRIBUTION OF RANGES

Range	Average $\bar{\theta}$	Standard Deviation $\sigma_{\theta}$	Skewness $k_{\theta}$	Flatness $\beta_{2\theta}$
$X_2 - X_1$	0.7863	0.6087	1.2133	4.5604
$X_3 - X_2$	0.6338	0.4941	1.2451	4.5974
$X_4 - X_3$	0.7752	0.5953	1.1672	4.3608
$X_4 - X_1$	2.0044	0.8759	0.5627	3.0312
Successive Drawings	1.2136	0.8661	0.9140	3.5884

Turning our attention to Figs. 72-*b* and 72-*c*, we see the marked influence of the functional form of the universe upon the distribution functions of the ranges. This is significant in connection with our present study in that it shows that the interpretation of control limits set upon some statistic such as a range depends much more upon the nature of the functional form of the universe than does the interpretation of similar limits placed upon standard deviations and, particularly, limits placed upon arithmetic means.

#### 14. Chi Square

The statistic  $\chi^2$  is a measure of the resultant effect of sampling fluctuations in the cell frequencies. Thus, if the universe of possible effects be divided into  $m$  cells such that in a sample of size  $n$  the expected frequencies in these cells are respectively  $y_1, y_2, \dots, y_i, \dots, y_m$ ; and if the observed



frequencies for a given sample in these same cells are  $y_1, \dots, y_i, \dots, y_m$ ,  $\chi^2$  is defined by the relationship

$$\chi^2 = \sum_{i=1}^m \frac{(y_i - \bar{y}_i)^2}{y_i}$$

In 1900, Pearson<sup>1</sup> gave the distribution function of the statistic  $\chi^2$ , which may be written

$$f_{\chi^2}(\chi^2, m) = C e^{-\frac{\chi^2}{2}} (\chi^2)^{\frac{m-3}{2}} d(\chi^2),$$

where  $C$  is a constant.

Similarly it may be shown that the expected value  $\bar{\chi^2}$ ,

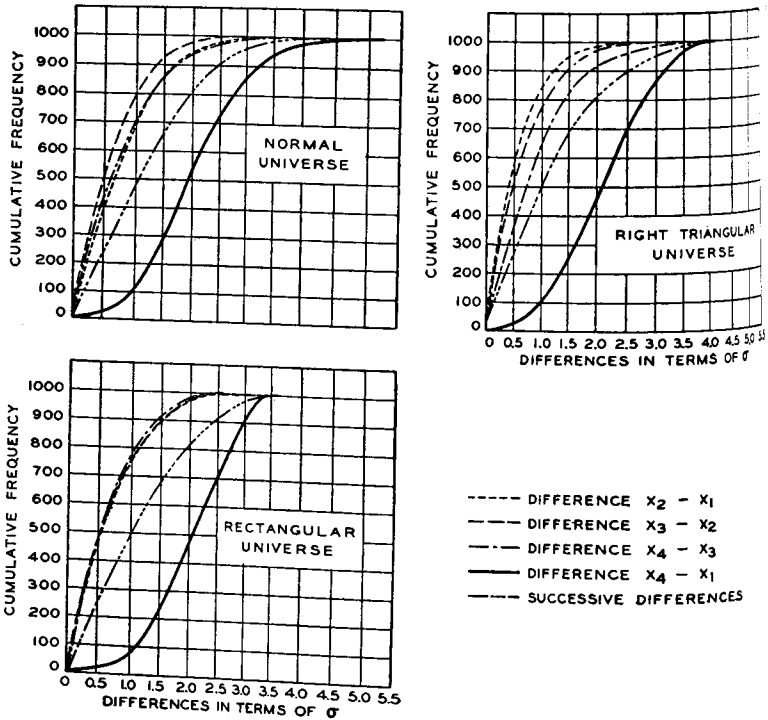


FIG. 72.—How DISTRIBUTIONS OF ORDERED DIFFERENCES DEPEND UPON UNIVERSE.

<sup>1</sup> Karl Pearson "On the Criterion that a Given System of Deviations from the Probable in the Case of a Correlated System of Variables is such that it can be Reasonably Supposed to have Arisen from Random Sampling," *Philosophical Magazine*, 5th Series, Vol. L, 1900, page 157.

modal value  $\bar{\chi}^2$ , and the standard deviation  $\sigma_{\chi^2}$  of  $\chi^2$  are given by

$$\left. \begin{aligned} \bar{\chi}^2 &= m - 1 \\ \sigma_{\chi^2} &= m - 3 \end{aligned} \right\} \quad (73)$$

$$\sigma_{\chi^2} = \sqrt{2(m - 1)}. \quad (74)$$

Tables of values of the integral of the  $\chi^2$  function for the range of values of number  $m$  of cells of most importance were

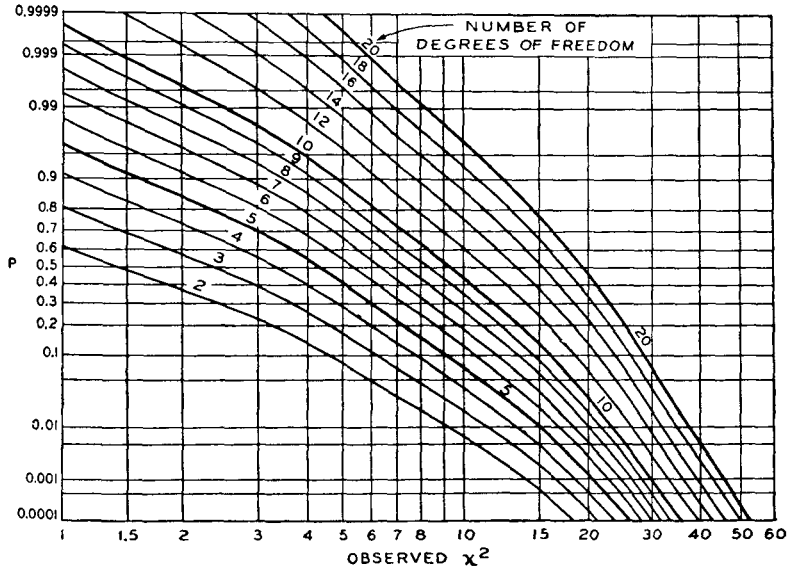


FIG. 73.—PROBABILITY ASSOCIATED WITH A GIVEN VALUE OF  $\chi^2$ .

originally given by Elderton and are reproduced in useful form in Pearson's Tables.<sup>1</sup>

Tables in slightly different form are given by Fisher.<sup>2</sup> Making use of these tables, we can read off the probability  $P$  associated with almost any pair of limits in which we may happen to be interested. Fig. 73 indicates the way in which the probability associated with a given value of  $\chi^2$  varies with the number of degrees of freedom.<sup>3</sup>

<sup>1</sup> *Tables for Statisticians and Biometricians*, Table XII.

<sup>2</sup> *Statistical Methods for Research Workers*.

<sup>3</sup> The number of degrees of freedom is equal to one less than the number of cells if, as we have assumed above, the universe frequencies are known *a priori*.

The distribution function of  $\chi^2$  is unimodal; and since the mean and the mode differ by only two, the Camp-Meier inequality applies quite accurately to symmetrical ranges about the expected value. Furthermore, it is of interest to note that, for a comparatively large number  $m$  of cells,

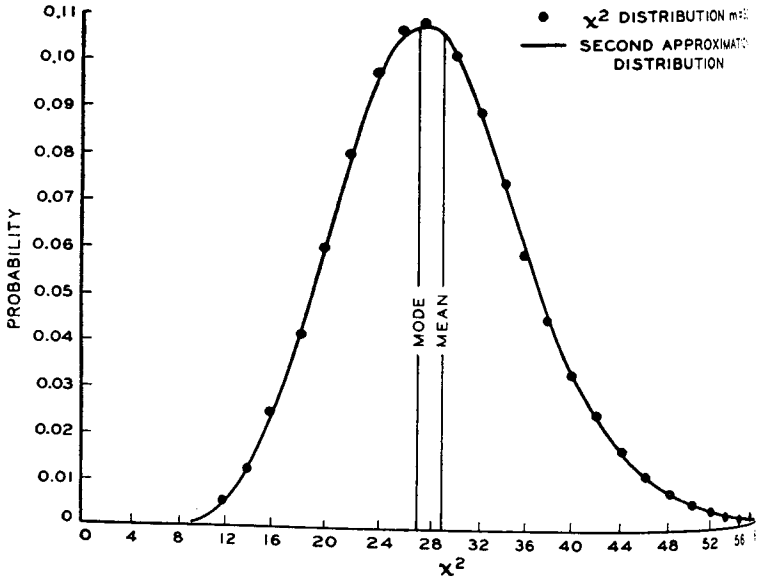


FIG. 74.—DISTRIBUTION OF  $\chi^2$  FOR  $m = 30$ .

distribution of  $\chi^2$  can be quite accurately obtained by the second approximation function (23). For example, Fig. 74 shows the second approximation fitted to the theoretical distribution of  $\chi^2$  for  $m = 30$  cells. Hence, for a number of cells of the order of magnitude of thirty or more, the normal probability function can be used to give a close approximation to the probability associated with a symmetric range about the expected value.

It is of interest to note that the distribution of  $\chi^2$  is explicitly limited by the functional form  $f$  of the universe or by the number  $n$  in a sample. A limitation, however, does enter in that the functional form of the distribution depends upon the assumption that the variable  $x_i$  is distrib-

normally, where  $x_i = y_i - \bar{y}$ . From our study of the point binomial distribution function, we see that this assumption requires that the probability  $p_i$  associated with the  $i$ th cell must be such that the probability distribution  $(q_i + p_i)^n$  is approximately normal. This condition cannot be rigorously fulfilled, nor do we have any available analytical method for determining its significance. We may, however, again make use of the experimental results presented in Appendix II, this time to give information of an empirical nature which indicates the magnitude of the effect of grouping upon the distribution of  $\chi^2$ . We shall make use here of only the four samples of one thousand drawings each from the normal universe.

TABLE 35.—CALCULATIONS INVOLVED IN DETERMINING  $\chi^2$ .

True Distribution $y$	Observed Distribution $y$	$y - \bar{y}$	$(y - \bar{y})^2$	$\frac{(y - \bar{y})^2}{y}$
3	5	2	4	1.333
9	9	0	0	0.000
28	36	8	64	2.286
65	55	10	100	1.538
121	123	2	4	0.033
174	165	9	81	0.466
198	203	5	25	0.126
174	172	2	4	0.023
121	123	2	4	0.033
65	68	3	9	0.138
28	31	3	9	0.321
9	8	1	1	0.111
3	2	1	1	0.333

$$\chi^2 = 6.741$$

$$P = 0.873$$

For purposes of reference, Table 35 shows the calculations involved in determining the value of  $\chi^2$  for the first sample of one thousand, grouped into thirteen cells. We see that the probability  $p$  associated with the end cells is only  $\frac{3}{998}$ , which is exceedingly small. We may, therefore, consider the



advisability of grouping the tails of the distribution after the manner often suggested in the literature. Table 36 shows the effect of grouping the tails of each of the four experimental distributions. In all but one case the observed value of  $\chi^2$  is less than the theoretical expected value, although the average difference between the two decreases as we increase the probability associated with the last cell by decreasing the number  $m$  of cells. These experimental results indicate that the effect of the limitation as to the normality of the distribution of the variable  $x_i$  may be much more serious from an experimental viewpoint than one might be led to believe by reading the literature on the subject. In any case the use of  $\chi^2$  in control work must be subjected to careful scrutiny to eliminate the obvious effects of grouping even under conditions where, as in the present case, we should expect the  $\chi^2$  test to be applicable.

#### 15. Summary

Broadly speaking, distribution functions of statistics are basic tools with which the engineer interested in quality control must work. In this chapter we have sketched briefly the present state of our knowledge of the distribution functions of some of the more important statistics. A summary of these results is given in Table 37. From this we see how little is really known about the distribution functions of even the simple statistics, particularly when the universe is not normal, with the two exceptions, viz., the fraction defective  $p$  and the average  $\bar{X}$ .

Subject to limitations set forth in this chapter, we can make use of the average and standard deviation of a statistic, even when the distribution function is not known. When theoretical information about the distribution of a statistic is not available either in the form of the function or certain moments of the function, and we have reason to believe that the universe is not normal, we may make use of the empirical laws presented herein to indicate the extent to which the normal law theory may be applied. We see that there is much

TABLE 37.—SUMMARY OF AVAILABLE INFORMATION IN RESPECT TO SOME OF THE MORE IMPORTANT STATISTICS

Statistic $\theta$	Distribution Function $f_{\theta}(\theta, n)$		Expected Value $\bar{\theta}$ in Samples of Size $n$		Standard Deviation $\sigma_{\theta}$		Modal Value $\bar{\theta}$	
	f Normal	f not Normal	f Normal	f not Normal	f Normal	f not Normal	f Normal	f not Normal
$p$	$(q + p)^n$	$(q + p)^n$	$p$	$p$	$\sqrt{\frac{pq}{n}}$	$\sqrt{\frac{pq}{n}}$	$p$	$p$
$\bar{X}$	Normal	Approximate-ly normal	$\bar{X}$	$\bar{X}$	$\frac{\sigma}{\sqrt{n}}$	$\frac{\sigma}{\sqrt{n}}$	$\bar{X}$	$\bar{X} \dagger$
$\sigma$	(64)		Table 29 (66)		$\frac{\sigma^*}{\sqrt{2n}}$		Table 29 (65)	
$\sigma^2$	(67)		$\frac{n-1}{n}\sigma^2$	$\frac{n-1}{n}\sigma^2$	(68)	(68)	$\frac{n-3}{n}\sigma^2$	
$z$	(69)		0		$\frac{1}{\sqrt{n-3}}$		0	
$k$			0†		$\sqrt{\frac{6}{n}}$			
$\beta_2$			3†		$\sqrt{\frac{24}{n}}$			
$\chi^2$	(72)	(72)	(73)	(73)	(74)	(74)	(73)	(73)
Median			$\bar{X}$		$\frac{1.253\sigma^{\dagger}}{\sqrt{n}}$		$\bar{X}$	
Range			Fig. 70		Fig. 70		$\bar{x}$	

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room for future development in distribution theory, all of which will have a direct bearing on the theory of control. However, we shall soon see that in many cases the gain in precision through possible developments of this nature may not be of so great practical importance as might at first be expected.



## CHAPTER XV

### SAMPLING FLUCTUATIONS IN SIMPLE STATISTICS— CORRELATION COEFFICIENT

#### 1. *Correlation Coefficient*

Having considered in the previous chapter the distribution functions for statistics of a single variable, we now turn attention to the distribution function of simultaneous observed quality characteristics correlated one with another. Since, as is to be expected, the problem of deriving the distribution functions for correlation statistics is in general more difficult than those previously considered, we confine our attention to the use of the correlation coefficient as a measure of relationship. In Part II we saw how a simple function may be used to present the information contained in a single set of  $n$  data. There, however, we did not consider how much an observed value of  $r$  tells us about what we may expect to get in the future under the same essential conditions or, in other words, under the same constant system of chance causes. What was said there about the correlation coefficient as an expression of observed relationship is for a given sample. Naturally, however, even under controlled conditions this statistic is subject, as are those previously studied, to sampling fluctuations.

As an illustration Fig. 75 shows the observed scatter diagrams and corresponding values of correlation coefficient for eight samples of five simultaneous pairs of values produced by the same constant system of causes wherein there was no correlation or commonness of causation between the two variables. In other words, the correlation  $r$  in the units of the samples was zero; yet we find in one sample an observed correlation of  $-0.82$ .

The method of obtaining these eight samples was as follows: Eighty consecutive values were taken from Table A, Appendix II, and these were grouped into forty pairs by taking the first and second, the third and fourth, and so on. The first five pairs were taken as the first sample, the second five pairs as the second sample; and in this way eight samples of five pairs each were obtained from a non-correlated universe. The result of this experiment is sufficient to show the importance of knowing the distribution function of the correlation

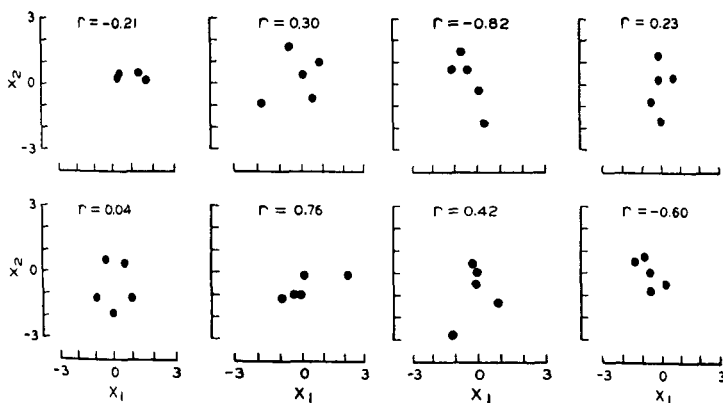


FIG. 75.—EIGHT SCATTER DIAGRAMS REPRESENTING SAMPLING FLUCTUATIONS OF THE OBSERVED CORRELATION IN SAMPLES OF FIVE DRAWN FROM A UNIVERSE IN WHICH THERE WAS NO CORRELATION.

coefficient as a basis for interpreting the significance of an observed value of the correlation coefficient  $r$  in a sample.

As might be expected, the distribution function of the observed correlation  $r$  in samples of  $n$  drawn from a universe in which the correlation is  $\tau$  involves both  $\tau$  and the sample size  $n$ . Table 38 presents experimental evidence. Thus Column 2 of this table shows the observed distribution of correlation coefficient  $r$  in one hundred samples of four drawn from a universe in which the correlation  $\tau$  was 0. It will be seen that the mean value  $\bar{r}$  is 0.0300 and that the standard deviation  $\sigma_r$  is 0.5620. The distribution itself is approximately rectangular. In a similar way, Column 4 shows the observed

TABLE 38.—OBSERVED DISTRIBUTIONS OF CORRELATION COEFFICIENTS

$r = 0$			$r = 0.5$			$r = 0.895$			$r = 0$			$r = 0.5$			$r = 0.9$			$r = 0.98$		
			Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency	Cell Mid-point	Fre-quency
-0.90	12	-0.90	4	0.15	1	-0.60	1	-0.12	1	0.800	3	0.950	1	0.800	3	0.950	1	0.800	3	
-0.60	11	-0.60	3	0.30	0	-0.45	2	0.0	0	0.825	3	0.956	1	0.825	3	0.956	1	0.825	3	
-0.30	16	-0.30	7	0.45	2	-0.30	6	0.12	1	0.850	6	0.962	4	0.850	6	0.962	4	0.850	6	
0.0	16	0.0	12	0.60	7	-0.15	18	0.24	6	0.875	22	0.968	5	0.875	22	0.968	5	0.875	22	
0.30	17	0.30	16	0.75	11	0.0	25	0.36	14	0.900	22	0.974	17	0.900	22	0.974	17	0.900	22	
0.60	17	0.60	37	0.90	57	0.15	23	0.48	25	0.925	18	0.980	30	0.925	18	0.980	30	0.925	18	
0.90	11	0.90	46	1.05	22	0.30	11	0.60	29	0.950	10	0.986	19	0.950	10	0.986	19	0.950	10	
$m = 100$		$m = 125$		$m = 100$		$m = 86$		$m = 86$		$m = 86$		$m = 86$		$m = 86$		$m = 86$		$m = 86$		
$\bar{r} = 0.0300$		$\bar{r} = 0.4872$		$\bar{r} = 0.8790$		$\bar{r} = 0.0087$		$\bar{r} = 0.5009$		$\bar{r} = 0.8968$		$\bar{r} = 0.9792$		$\bar{r} = 0.5009$		$\bar{r} = 0.8968$		$\bar{r} = 0.9792$		
$\sigma_r = 0.5620$		$\sigma_r = 0.4673$		$\sigma_r = 0.1515$		$\sigma_r = 0.1032$		$\sigma_r = 0.1522$		$\sigma_r = 0.0377$		$\sigma_r = 0.0116$		$\sigma_r = 0.1522$		$\sigma_r = 0.0377$		$\sigma_r = 0.0116$		

$n = 25$

$n = 4$

distribution of  $r$  for one hundred and twenty-five samples drawn from a universe in which  $r$  was 0.5. The differences between columns 2, 4, and 6 are attributable to the fact that  $r$  is not the same in the three cases. Columns 8, 10, 12, and 14 give the distributions of observed values of the correlation coefficient in samples of twenty-five for different values of  $r$ . A comparison of these results with those in the other part of the table indicates the influence of the size of sample.

2. *Distribution Function of Correlation Coefficient*

From experimental results, "Student"<sup>1</sup> derived in 1908 an empirical distribution function of correlation coefficient  $r$  in samples of  $n$  drawn from a normal universe in which  $r = 0$ . In 1913 Soper<sup>2</sup> obtained the mean and the standard deviation of the distribution of correlation coefficient to second approximations for samples of  $n$  drawn from a normal universe with correlation coefficient  $r$ . In 1915 R. A. Fisher<sup>3</sup> showed that the distribution function of  $r$  is

$$y = \frac{(1 - r^2)^{\frac{n-1}{2}}}{\pi (n - 3)!} (1 - r^2)^{\frac{n-4}{2}} \frac{d^{n-2}}{d(rr)^{n-2}} \left( \frac{\cos^{-1}(-rr)}{\sqrt{1 - r^2r^2}} \right). \quad (75)$$

This function is so complicated as to require a table of values giving the distributions for different values of universe correlation  $r$  and sample size  $n$ . Such tables were provided in 1917 by Soper<sup>4</sup> and others, and the reader is referred to these for a comprehensive and detailed picture of the distribution of the correlation coefficient. It will be of interest, however, to note the way it varies with the size of sample and the correlation in the universe as shown in Fig. 76.

<sup>1</sup> "On the Probable Error of a Correlation Coefficient," *Biometrika*, Vol. VI, p. 302 et seq.

<sup>2</sup> "On the Probable Error of the Correlation Coefficient to a Second Approximation," *Biometrika*, Vol. IX, 1913, page 91, et seq.

<sup>3</sup> "Frequency Distribution of the Values of the Correlation Coefficient in Samples from an Indefinitely Large Population," *Biometrika*, Vol. X, 1915, page 507, et seq.

<sup>4</sup> H. E. Soper, A. W. Young, B. M. Cave, A. Lee, K. Pearson, "On the Distribution of the Correlation Coefficient in Small Samples," *Biometrika*, Vol. XI, 1917, pp. 328-413.

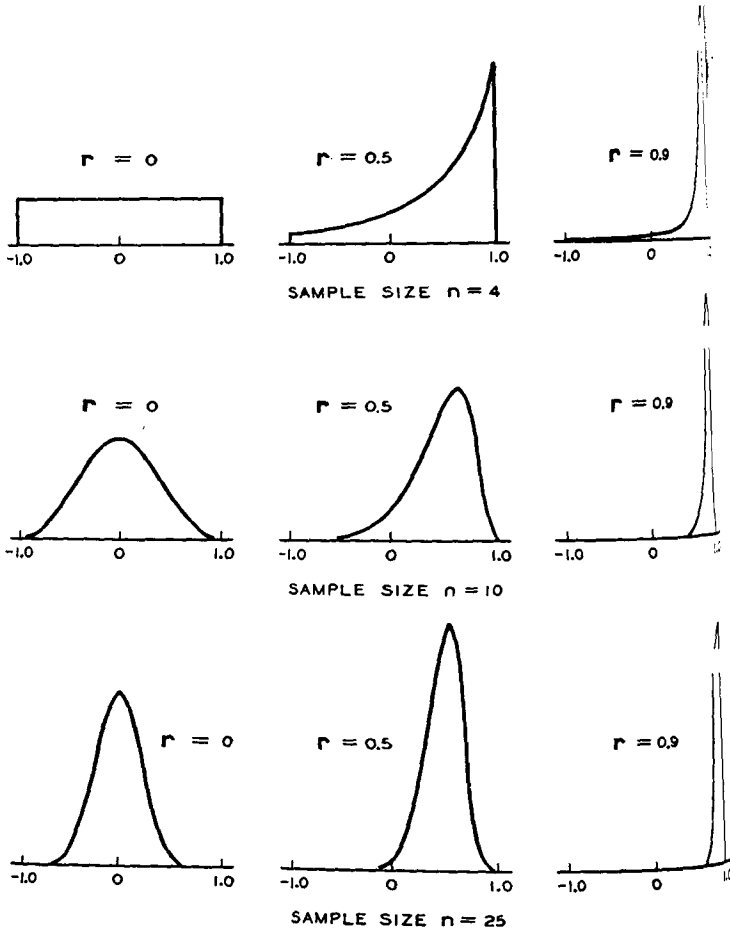


FIG. 76.—TYPICAL DISTRIBUTIONS OF CORRELATION COEFFICIENT.

3. Standard Deviation  $\sigma_r$  of Correlation Coefficient

The article by Soper and others shows that the standard deviation  $\sigma_r$  of the correlation coefficient in samples of  $n$  given approximately by the simple formula

$$\sigma_r = \frac{1 - r^2}{\sqrt{n - 1}}$$

The degree of approximation is indicated by the curves in Fig. 77.

In general, it will be seen that, except when the sample size  $n$  is small and the universe correlation  $r$  is large, formula (76) gives a two-place accuracy. For greater precision the reader must refer to the tables.

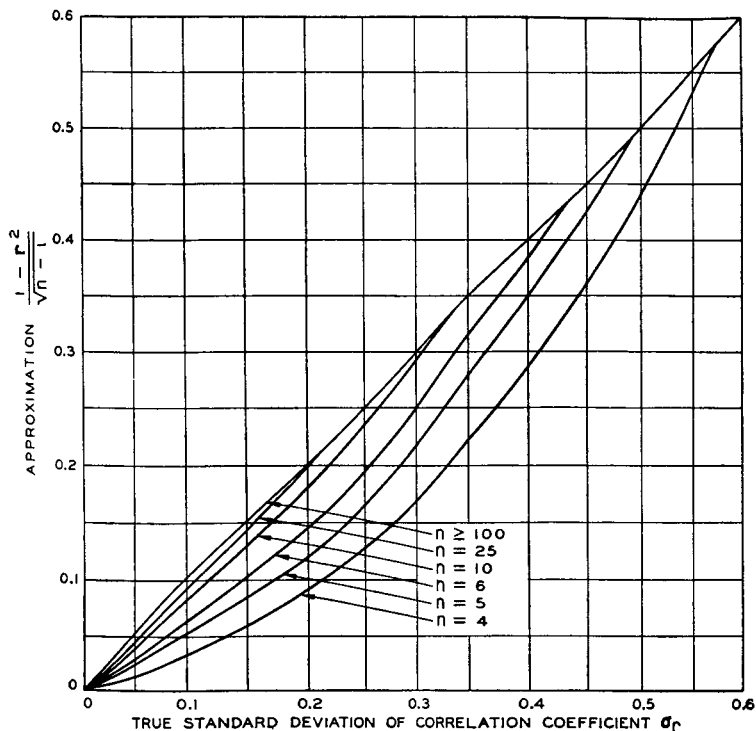


FIG. 77.—STANDARD DEVIATION OF CORRELATION COEFFICIENT IN RELATION TO THE SIMPLE APPROXIMATION (76).

#### 4. Modal and Expected Values of Correlation Coefficient

Except for the case of samples from a normal universe with correlation coefficient  $r = 0$ , the modal value  $\tilde{r}$  and the expected or mean value  $\bar{r}$  of correlation coefficient do not coincide with the universe value  $r$ . Fig. 78 shows the relationship between these three values for several sample sizes.

We see that for samples of less than twenty-five the absolute differences  $|r - \check{r}|$  and  $|r - \bar{r}|$  are quite large. Even if  $n \geq 25$ , we often have occasion to make corrections for the fact that these two differences are not zero.

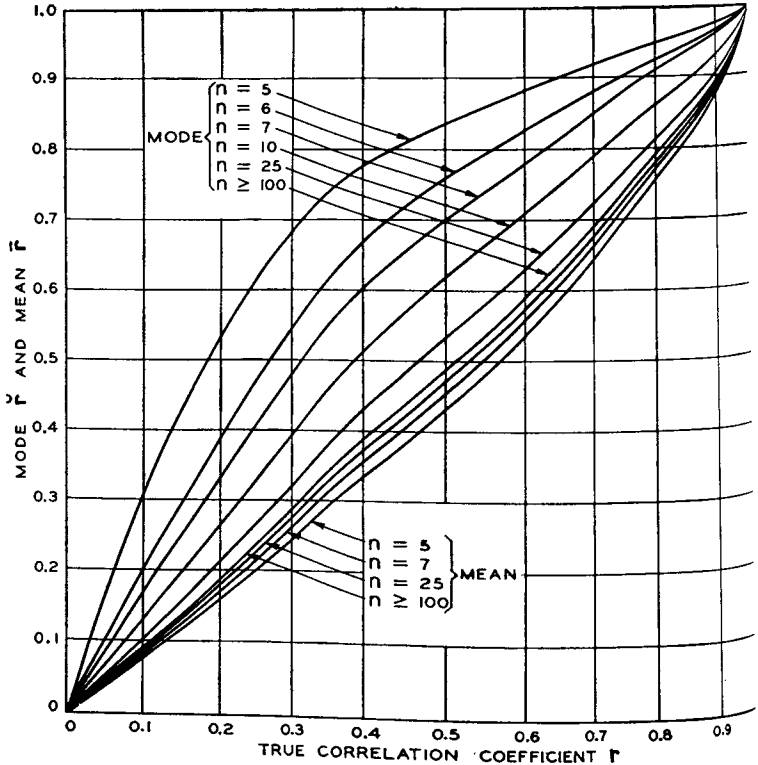


FIG. 78.—RELATIONSHIP OF MODAL VALUE  $\check{r}$  AND EXPECTED VALUE  $\bar{r}$  IN SAMPLE SIZE  $n$  FROM A NORMAL UNIVERSE WITH CORRELATION COEFFICIENT  $r$ .

5. *Transformed Distribution of Correlation Coefficient*

Let us consider the problem of establishing sample limits on the observed value of correlation coefficient in samples of  $n$  drawn from a normally correlated universe for which the correlation coefficient is  $r$ . The tables of  $\bar{r}$  and  $\sigma_r$  previously referred to, make it possible to write down limits

$$\bar{r} \pm t\sigma_r,$$

and applying Tchebycheff's inequality, we can say that the probability of observing a value of  $r$  within these limits is greater than  $1 - \frac{1}{t^2}$ . Since, as is illustrated in Fig. 76, the shape of the distribution function changes so much with size of sample and the correlation of the universe, the actual probability associated with such a pair of limits will vary materially for different sample sizes and different values of  $r$ .

Under these conditions, some of the recent work of Fisher<sup>1</sup> can be used to good advantage. He has shown that the distribution of  $z$  where

$$z = \frac{1}{2}[\log_e(1+r) - \log_e(1-r)] \quad (77)$$

is approximately normal independent of the sample size and the correlation coefficient  $r$  in the normally correlated universe. Furthermore, he has shown that

$$\sigma_z = \frac{1}{\sqrt{n-3}}, \quad (78)$$

where  $\sigma_z$  is the standard deviation of the distribution of the transformed variable  $z$ .

Fisher has also shown that the expected value  $\bar{z}$  is greater numerically than  $z$  by an amount  $\frac{r}{2(n-1)}$  where  $z$  is the value of  $z$  given by (77) for  $r = r$ .

Making use of these results we can establish sampling limits  $\bar{z} \pm t\sigma_z$  such that to a high degree of approximation the probability that an observed value of  $z$  in samples of size  $n$  drawn from a normally correlated universe with correlation coefficient  $r$  will fall within the range fixed by these limits is given by the normal law integral.

#### 6. Conditions under which Distribution of $r$ has Significance

What has been said about the sampling fluctuations of  $r$  has significance only when all samples are drawn from the

<sup>1</sup> *Statistical Methods for Research Workers*, Second Edition, 1928.



same constant system of chance causes, so that the probability that the point  $(X, Y)$ , corresponding to an observed pair of values of  $X$  and  $Y$ , will fall within a given area  $X$  to  $X + dX$  and  $Y$  to  $Y + dY$  is constant for each observed pair of values.

Correlation between variables coming from non-constant cause systems is termed *spurious* correlation. A correlation coefficient calculated from  $n$  observed pairs of values arising from a non-constant system of chance causes is a spurious correlation coefficient for which the sampling distribution function (75) does not apply. Such a coefficient is not subject to the usual interpretation as a measure of relationship discussed in detail in the following section. If then we do not take care to eliminate lack of constancy in the cause system giving rise to a set of  $n$  pairs of values of two variables, we may obtain a false conception of the relationship between these variables. This is very important as we shall now show by a simple illustration.

Let us assume that we are using Rockwell hardness  $Y$  as a measure of tensile strength  $X$  for nickel silver sheet and that for this kind of material of given thickness the relationship is statistical in that the probability of an observed pair of values  $(X, Y)$  falling within the rectangle  $X$  to  $X + dX$  and  $Y$  to  $Y + dY$  is constant. It can easily be shown under these conditions that the correlation coefficient  $R$  between  $X$  and  $Y$  for two universes considered as one, or for the total number of observations is

$$R = \frac{r\sigma_x\sigma_y + \frac{ab}{4}}{\sqrt{\left(\sigma_x^2 + \frac{a^2}{4}\right)\left(\sigma_y^2 + \frac{b^2}{4}\right)}}$$

where the difference between expected values of tensile strength is  $a$  and that between expected values of Rockwell hardness is  $b$  respectively.

This equation shows that, under these assumptions, the spurious correlation  $R$  may be either greater or less than zero. Fig. 79 gives a simple illustration. The two sets of dots

resent two sets of 12 observed pairs of values of tensile strength and hardness for nickel silver sheets of two thicknesses. The observed correlations of the two groups taken separately are  $r_1 = 0.59$  and  $r_2 = 0.54$ ; considered together the correlation  $R$  is 0.90. Lines of regression (1, 2, and 3) of hardness on tensile strength are shown for correlations  $r_1$ ,  $r_2$ , and  $R$  respectively. Obviously  $R$  is a spurious coefficient. To use it as an indication of the statistical relationship between hardness and tensile

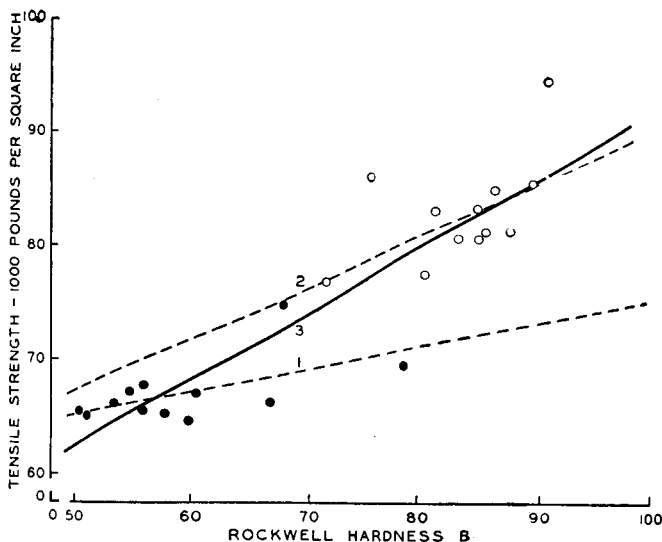


FIG. 79.—EFFECT OF SPURIOUS CORRELATION.

strength would obviously be misleading. Furthermore, as already stated, the distribution function (75) does not apply to this case.

### 7. Commonness of Causation Measured by $r$

Let us assume that we have any two physical quantities  $X_1$  and  $X_2$ , and that variations in the first are produced by  $(l + s)$  independent causes, which we shall designate by

$$U_1, U_2, \dots, U_l, V_1, V_2, \dots, V_s,$$

whereas variations in the second are produced by  $(l + m)$  independent causes

$$U_1, U_2, \dots, U_l, W_1, W_2, \dots, W_m,$$

so that  $l$  of the causes are common to the two variables.

Let us consider first the following simple hypotheses concerning the causes:

- (1) Each cause produces a single effect, and this effect is unity for all of the causes.
- (2) The probability that any one of the causes produces an effect is constant and equal to  $p$ .
- (3) The resultant effect  $X_1$  or  $X_2$  is made up of the sum of the effects of the individual causes.

These conditions, of course, lead to a binomial distribution of effects for each of the variables  $X_1$  and  $X_2$ .

Denote by  $z$  the contribution to  $X_1$  and  $X_2$  of the  $l$  common causes, by  $x$  the contribution of the  $V$ 's, and by  $y$  that of the  $W$ 's. Then, for any particular operation of the cause system

$$X_1 = x + z,$$

and

$$X_2 = y + z.$$

It may easily be shown that under these conditions

$$r_{X_1 X_2} = \frac{l}{\sqrt{(l+s)(l+m)}}.$$

If  $s = m$  so that there are the same number  $(l + m)$  causes for each of the variables  $X_1$  and  $X_2$ , then

$$r = \frac{l}{l+m},$$

or the ratio of the number of common causes to the total number of causes in either variable.

Let us consider now the more general case in which  $X_1$  at

$X_2$  are related to their respective causes by some unknown functional relationship. Thus

$$X_1 = F_1(U_1, U_2, \dots, U_l, V_1, V_2, \dots, V_s),$$

and

$$X_2 = F_2(U_1, U_2, \dots, U_l, W_1, W_2, \dots, W_m).$$

Now we shall think of the  $U$ 's,  $V$ 's, and  $W$ 's as symbols for groups of causes, each group producing a discontinuous distribution of effects.

Assuming that  $X_1$  and  $X_2$  can each be expanded in a Taylor's series, that terms beyond the first powers in the expansions can be neglected, that equal deviations in the  $U$ 's,  $V$ 's, and  $W$ 's produce deviations in  $X_1$  and  $X_2$  proportional to the corresponding number of causes, and that the standard deviation of effects of one of the  $l + s + m$  causes is the same as that of any other, it may be shown that  $r_{X_1X_2}$  is again given by (80).

8. *Simple Example Showing How Correlation Coefficient Measures Commonness of Causation*

Let us take eight chips experimentally identical—three red, three green, and two white. On each chip let us mark one side with zero and the other with unity. Now let these chips be tossed; let  $z$  be the sum of the numbers turned up on the two white ones, and  $x$  and  $y$  be the corresponding sums on the green and red ones, see Fig. 80.

We may think of the turning up of a chip as a cause and the number on a chip as the effect of the cause. If we let  $X_1$  be the sum of the numbers on the three green and two white ones, and similarly let  $X_2$  be the corresponding sum on the three red and the same two white ones, then  $X_1$  and  $X_2$  may be thought of as two variables having two out of a total of five causes of variation common to both.

In general, the resultant effect of the first system is

$$X_1 = x + z,$$

and that of the second system is

$$X_2 = y + z.$$

Inasmuch as each observed value of  $X_1$  and  $X_2$  has a common

component, i.e., the effect of the two common causes, we would naturally expect a certain relationship between the values  $X_1$  and  $X_2$  in successive operations of the two systems.

Now the correlation coefficient  $r_{X_1X_2}$  between  $X_1$  and  $X_2$  is a measure of this relationship; and since these two systems of causes obey all the laws laid down for the general case in Paragraph 7, we have merely to set  $l = 2$ ,  $m = 3$ , and we have

$$r_{X_1X_2} = \frac{2}{2 + 3} = 0.400.$$

The observed correlation coefficient between  $X_1$  and  $X_2$  in one observed set of 500 pairs of values was 0.422, giving a rather close check on the expected value 0.400.

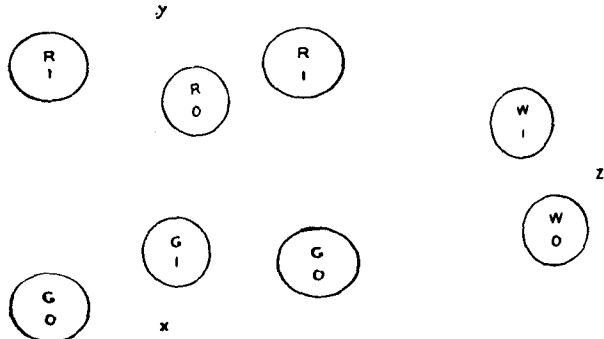


FIG. 80.—TWO SYSTEMS HAVING TWO CAUSES IN COMMON.

Fig. 81 gives the scatter diagram and lines of regression for these 500 observed values of  $X_1$  and  $X_2$ .

*Practical Significance.*—In Chapter IV attention was directed to the fact that the quality of material must be expressed in terms of physical characteristics which are, in general, not independent one of another because we do not know the independent ultimate quality characteristics or properties of a thing which make it what it is. In this connection the importance of considering not only the quality characteristics that are used in expressing quality but also the relationships between these was emphasized. We are now in a position to see more clearly the reason for so doing.

Let us consider first the simplest kind of a case in which we have a product with two quality characteristics,  $X_1$  and  $X_2$ . It is apparent that simply to specify that the two quality characteristics should be controlled about the averages  $\bar{X}_1$  and  $\bar{X}_2$  with standard deviations  $\sigma_1$  and  $\sigma_2$  does not place the

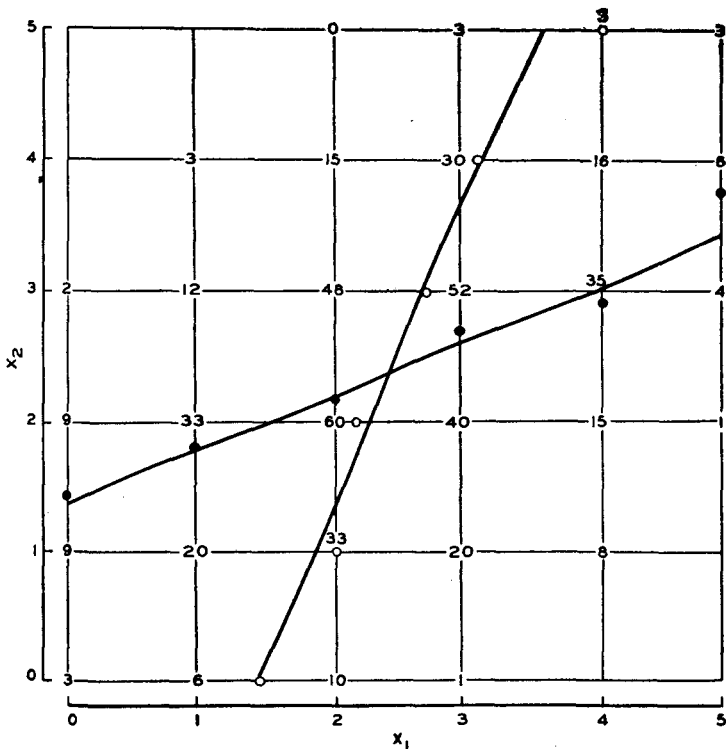


FIG. 81.—SCATTER DIAGRAM AND LINES OF REGRESSION FOR 500 OBSERVED VALUES.

same requirement on the constancy of the inherent quality of the material as to state that these two properties shall be controlled in the way just indicated and in addition that the correlation between them shall be, let us say, homoscedastic and linear with a coefficient of correlation  $r$ . In the second form of specification in which the nature of the correlation between the two characteristics is specified, we have intro-

duced certain restrictions on the quality of the material that the two characteristics must have a common source of an amount consistent with the causal interpretation of  $r$  outlined above.

Passing to the more complicated case where the quality of the material is specified in terms of  $m$  quality characteristics  $X_1, X_2, \dots, X_i, \dots, X_m$ , there is a corresponding interpretation of the correlations which becomes of importance in consideration of ways and means of specifying the quality of materials. It is beyond the scope of our present discussion to do more than call attention to some of the recent developments in statistical theory indicating possible causal interpretations of certain inter-relations between all the  $m$  variables measured in terms of the correlation coefficients. For example, it has been known for several years that four variables may be thought of as due to one general factor plus four specific non-correlated factors when

$$r_{12}r_{34} = r_{13}r_{24} = r_{14}r_{23}.$$

T. L. Kelley<sup>1</sup> has recently given an interesting discussion of the causal significance of inter-relationships of this character. Such work suggests an avenue of approach to the old problem of specifying quality in terms of those attributes which make it what it is.

### 9. Interpretation of $r$ in General

The correlation coefficient is often used as a measure of relationship when the condition of constancy of cause is not satisfied. This is particularly true of time series. We consider one simple example in sufficient detail to show the sampling distribution for such a coefficient of correlation not necessarily the same as that discussed above, and the above interpretation of  $r$  as a measure of commonness of cause does not apply.

<sup>1</sup> *Crossroads in the Mind of Man*, Chapter III, Stanford University Press.

For this purpose we shall use an example given by Yule<sup>1</sup> in his presidential address before the Royal Statistical Society in November, 1925. The data are given in Fig. 82 and show the apparent relationship between the number of marriages in the Church of England and the decrease in the standard mortality rate over the same period. In this case the observed value of  $r$  is .96.

Needless to say this value of  $r$  may be thought of, as in Part II, as a summary presentation of the observed pairs of

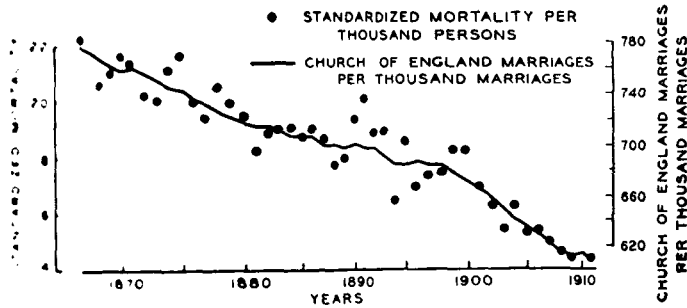


FIG. 82.—EXAMPLE OF A NONSENSE CORRELATION.

values. For example, an assumed line of regression would involve the statistic  $r$ . However, one is led to agree with Yule that there is no causal relationship between the two quantities shown in Fig. 82. Even if there were, the interpretation of  $r$  as a measure of commonness of causation in the sense of the previous two paragraphs would not hold.

<sup>1</sup> "Nonsense Correlations between Time Series," *Journal of Royal Statistical Society*, Vol. LXXXIX, pp. 1-64.



## CHAPTER XVI

### SAMPLING FLUCTUATIONS IN SIMPLE STATISTICS— GENERAL REMARKS

#### 1. *Two Phases of Distribution Theory*

Starting with the simple problem discussed in detail in Chapter XIII of Part IV, we have noted that there are two phases to the theory of distribution.

A. *Mathematical Distribution.*—Given a discrete universe it is theoretically possible to set down all of the ways in which one may draw therefrom a sample of size  $n$  just as we did in the case of the simple example discussed in Paragraph 5 of Chapter XIII. It is then possible to calculate any given statistic for any one of the  $N$  possible samples. The fundamental nature of the problem of determining the mathematical distribution of a given statistic may then be represented schematically as in Table 39. The first column of this table is supposed to stand for the  $N$  possible different samples. Obviously,  $\theta_{ij}$  stands for the value of the  $i$ th statistic for the  $j$ th sample, the permuted column of values corresponding to any statistic  $\theta_i$  representing the distribution of possible values of that statistic.

The problem of determining the mathematical distribution of a given statistic  $\theta_i$  is that of finding the distribution corresponding to the  $N$  possible different samples. This part of the work, it should be noted, is purely *formal* or *mathematical*. From a logical viewpoint, this table has nothing to do with the universe in which we live until we have connected it up in some way or other with reality. This we shall now do.

B. *Objective Distribution.*—We may think of the equation of control (58) as defining the universe of possible values of  $X$  from which we may select all possible different sets of samples

size  $n$  just as we have done above. Strictly speaking this is true only when (58) is discrete. If it is continuous we can, of course, calculate the relative frequency of occurrence of a statistic within a given interval.

TABLE 39.—SCHEMATIC OF DISTRIBUTION OF STATISTICS

Sample	Statistic $\Theta_1$	Statistic $\Theta_2$	. . .	Statistic $\Theta_i$	. . .	Statistic $\Theta_s$
1	$\Theta_{11}$	$\Theta_{21}$	. . .	$\Theta_{i1}$	. . .	$\Theta_{s1}$
2	$\Theta_{12}$	$\Theta_{22}$	. . .	$\Theta_{i2}$	. . .	$\Theta_{s2}$
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
$i$	$\Theta_{1i}$	$\Theta_{2i}$	. . .	$\Theta_{ii}$	. . .	$\Theta_{si}$
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
.	.	.	. . .	.	. . .	.
$N$	$\Theta_{1N}$	$\Theta_{2N}$	. . .	$\Theta_{iN}$	. . .	$\Theta_{sN}$

In a similar way, it should be possible to calculate mathematically the distribution of any statistic for a sample of given size drawn from such a universe of possible effects. Up to this stage, the procedure is, as before, purely mathematical. At this point we make use of the postulate of control previously discussed in which we assume that there exist constant systems of chance causes such that the observed distribution of effects approaches in the statistical sense the mathematical distribution function. It does not appear feasible to justify this assumption other than in an empirical way as we have tried to do in Parts I

and III. The comments of Dodd<sup>1</sup> again become relevant. Whether one chooses to call a mathematical distribution a probability distribution or not would seem to be a matter of choice. The mathematical distribution itself, as any mathematical formula, merely becomes a tool in the hands of an experimentalist.

It is essential therefore that in all that follows we carefully keep in mind the difference between the mathematical theory of distribution and the physical theory of distribution which would appear must rest upon the assumption that the law of large numbers is a law of nature.

## 2. *Importance of Distribution Theory*

Again let us return to the simple problem discussed in Chapter XIII of Part IV. I think that most people would agree that if they were to draw samples of four from an experimental universe such as described in that chapter, they would get distributions within statistical limits the distributions shown in Fig. 57. I doubt, however, that many of us would have much of an idea how the distributions of standard deviation, mean deviation, skewness and flatness, would look in such a case until we had gone through the mathematics of distribution as was done there. This is just the kind of situation that the engineer of control faces when he considers the problem of predicting what he may expect to get in the future based upon an assumed equation of control of the type (58).

It is obvious that the reasonable way of predicting under such conditions, assuming the existence of the law of large numbers, is to make use of mathematical distribution theory such as that briefly discussed in the previous chapters. Our excursion into the field of mathematical distribution theory, however, has been a sort of pleasure trip in which we stopped to look at a few things which in the present state of our knowledge appear to be of immediate practical interest. It is we, therefore, that we take another look at this field for the purpose

<sup>1</sup> Loc. cit.

of getting a little better picture of the theory of mathematical distribution as a useful tool.

3. *Mathematical Distribution Theory—Method of Attack*

Given the problem of determining the distribution function of a given statistic  $\Theta$  for samples of size  $n$  drawn from a given universe, there are, in general, two methods of attack depending to a certain extent upon whether the universe is discrete or continuous. One of these methods consists in finding the exact mathematical distribution function through the use of integral calculus. The other, already illustrated in the previous chapters, consists in finding merely certain moments of the distribution function.

As a simple example of the exact method, let us consider the problem of determining the distribution function of  $x$  where  $x = x_1 + x_2$ . Furthermore, let us assume that values of  $x_1$  and  $x_2$  are normally distributed about zero.

One method of finding the distribution of  $x$  is to fix on a definite range, say  $x$  to  $x + dx$ , and then to find the total probability of the occurrence of all possible combinations of  $x_1$  and  $x_2$  which will yield a value of  $x$  within the prescribed interval. The distribution function of  $x$  thus obtained will be the one desired.

The probability that  $x_1$  lies within the interval  $x_1$  to  $x_1 + dx_1$  at the same time that  $x_2$  lies within the interval  $x_2$  to  $x_2 + dx_2$  is given by the expression

$$p = \frac{1}{\sigma_1 \sqrt{2\pi}} e^{-\frac{x_1^2}{2\sigma_1^2}} dx_1 \frac{1}{\sigma_2 \sqrt{2\pi}} e^{-\frac{x_2^2}{2\sigma_2^2}} dx_2.$$

Having fixed on a value of  $x_1$ , and  $x$  being initially fixed, the value of  $x_2$  is of necessity  $x - x_1$ . Hence we may write

$$p = \frac{1}{\sigma_1 \sqrt{2\pi}} e^{-\frac{x_1^2}{2\sigma_1^2}} dx_1 \frac{1}{\sigma_2 \sqrt{2\pi}} e^{-\frac{(x-x_1)^2}{2\sigma_2^2}} dx_2,$$

which for a proper choice of  $dx_1$  and  $dx_2$  is the probability, to within infinitesimals of higher order, of pairs  $x_1$  and  $x_2$  which yield a value of  $x$  within the interval  $x$  to  $x + dx$ . When  $x_1$

is allowed to take all values between  $-\infty$  and  $+\infty$  and  $dx$  is made to approach zero, we see that the sum of terms like  $e^{-\frac{x^2}{2(\sigma_1^2 + \sigma_2^2)}}$  approaches the total probability that  $x_1 + x_2$  lies within a prescribed interval.

Hence the total probability  $\mathbf{P}(x)dx$  that the sum  $x_1 + x_2$  lies within the interval  $x$  to  $x + dx$  is by definition

$$\mathbf{P}(x)dx = \frac{1}{\sigma_1\sigma_2 2\pi} \int_{x_1 = -\infty}^{x_1 = +\infty} e^{-\frac{1}{2}\left(\frac{x_1^2}{\sigma_1^2} + \frac{(x-x_1)^2}{\sigma_2^2}\right)} dx_1 dx = \frac{1}{\sqrt{(\sigma_1^2 + \sigma_2^2) 2\pi}} e^{-\frac{x^2}{2(\sigma_1^2 + \sigma_2^2)}}$$

since  $dx_2 \rightarrow dx$  as  $dx_1 \rightarrow 0$ .

Thus we are led to the well-known result that the distribution of a sum of two variables, each of which is normally distributed, is normal with a variance equal to the sum of the variances of the given normal distributions. This method may be extended to a linear sum of any number of variables. Whitaker and Robinson<sup>1</sup> show how through the use of Fourier-Integral Theorem it is possible to obtain the distribution function of a linear function of deviations in a more elegant manner.

If one can obtain in some such way an exact distribution function, it is theoretically possible to obtain the integral of the function over any given range, either exactly or by quadrature methods.

As an illustration of the modern mathematical tools available for finding the moments of the distribution of a statistic, let us consider one<sup>2</sup> method of finding the moments of the mean of a sample of  $n$  drawn from any discrete universe.

Assume that the universe is defined by  $s$  different values

$$X_1, X_2, \dots, X_i, \dots, X_s,$$

the relative frequencies of which are

$$p_1, p_2, \dots, p_i, \dots, p_s$$

respectively.

<sup>1</sup> Loc. cit., p. 168. See also the very interesting papers, "Application of The Semi-Invariants to the Sampling Problem," C. C. Craig, *Metron*, Vol. 7, No. Dec. 31, 1928, pp. 51-107, and "Sampling When the Parent Population is of Pearson Type III," C. C. Craig, *Biometrika*, Vol. XXI, Parts 1 to 4, Dec. 1929, pp. 287-295.

<sup>2</sup> V. Romanovsky, loc. cit.

Let the frequency of

$$X_1, X_2, \dots, X_s$$

in a sample of  $n$  independent trials be

$$f_1, f_2, \dots, f_s,$$

where, of course, some of the  $f$ 's may be zero.

Then our problem is to investigate the distribution of

$$\bar{X} = \frac{\sum_{i=1}^s f_i X_i}{n}$$

in possible sets of  $n$  trials.

Denote the average and higher moments of the distribution of the universe by

$$\bar{X}, \mu_2, \mu_3, \dots, \mu_i, \dots,$$

and of the distribution of the mean by

$$\bar{X}_{\bar{X}}, \mu_{2\bar{X}}, \mu_{3\bar{X}}, \dots, \mu_{i\bar{X}}, \dots,$$

where, in each case, the moments are measured about the mean.

What we shall do is to express the  $\mu_{\bar{X}}$ 's in terms of the  $\mu$ 's, which for a given universe are known constants. Since the mean value of  $\bar{X}$  in an indefinitely large number of samples is  $\bar{X}$ , we may replace  $\bar{X}_{\bar{X}}$  by  $\bar{X}$  in finding expressions for the higher moments of  $\bar{X}$ .

Romanovsky has developed an elegant and simple way of obtaining these moments as follows: Consider the function of  $t$  defined by

$$\begin{aligned} U &= \left[ \sum_{i=1}^s p_i e^{t(X_i - \bar{X})} \right]^n \\ &= \left[ p_1 e^{t(X_1 - \bar{X})} + p_2 e^{t(X_2 - \bar{X})} + \dots + p_s e^{t(X_s - \bar{X})} \right]^n. \end{aligned}$$

By the multinomial theorem we have

$$\begin{aligned} U &= \sum \frac{n!}{f_1! f_2! \dots f_s!} \left[ p_1 e^{t(X_1 - \bar{X})} \right]^{f_1} \left[ p_2 e^{t(X_2 - \bar{X})} \right]^{f_2} \dots \left[ p_s e^{t(X_s - \bar{X})} \right]^{f_s} \\ &= \sum \frac{n!}{f_1! f_2! \dots f_s!} p_1^{f_1} p_2^{f_2} \dots p_s^{f_s} e^{-t \sum_{i=1}^s f_i (X_i - \bar{X})}, \end{aligned} \tag{a}$$

the summation being extended to all  $f$ 's whose sum is  $n$ .

Now the factor

$$\frac{n!}{f_1! f_2! \dots f_s!} p_1^{f_1} p_2^{f_2} \dots p_s^{f_s}$$

is the probability of getting in  $n$  trials  $f_1 X_1$ 's,  $f_2 X_2$ 's,  $f_3 X_3$ 's. Or, in other words, this factor is the probability of getting an  $\bar{X}$  constructed in a particular way. Also for a particular construction of  $\bar{X}$ , the exponent of  $e$  is

$$\frac{t}{n} \sum_{i=1}^s f_i (X_i - \bar{X}) = t(\bar{X} - \bar{X}).$$

Making use of this fact, we have, on differentiating  $r$  times with respect to  $t$  and then setting  $t = 0$ ,

$$\left( \frac{d^r U}{dt^r} \right)_{t=0} = \sum \frac{n!}{f_1! f_2! \dots f_s!} p_1^{f_1} p_2^{f_2} \dots p_s^{f_s} (\bar{X} - \bar{X})^r.$$

This is true since each differentiation of a particular term in the sum (a) merely multiplies this term by  $(\bar{X} - \bar{X})$ .

By virtue of the way in which the right-hand side of (a) has been built up, it is clear that this sum is precisely the  $r$ th moment  $\mu_{r, \bar{X}}$  of the mean about its mean value. The method of obtaining any moment of  $\bar{X}$  is then a very simple one. To facilitate the work, set

$$w = \sum_{i=1}^s p_i e^{t(X_i - \bar{X})}.$$

Then

$$U = w^n.$$

Then the zeroth moment of  $\bar{X}$  is

$$(U)_{t=0} = (p_1 + p_2 + \dots + p_s)^n = 1.$$

$$\begin{aligned} \mu_{1, \bar{X}} &= \left( \frac{dU}{dt} \right)_{t=0} = \left[ n w^{n-1} \frac{1}{n} \sum_{i=1}^s p_i e^{t(X_i - \bar{X})} (X_i - \bar{X}) \right]_{t=0} \\ &= \sum_{i=1}^s p_i (X_i - \bar{X}) = 0. \end{aligned}$$

$$\begin{aligned} \mu_{2\bar{X}} &= \left( \frac{d^2 U}{dt^2} \right)_{t=0} \\ &= \left[ \frac{w^{n-1}}{n} \sum_{i=1}^s p_i e^{t(X_i - \bar{X})} (X_i - \bar{X})^2 + \frac{n-1}{n} w^{n-2} \left( \sum_{i=1}^s p_i e^{t(X_i - \bar{X})} (X_i - \bar{X}) \right)^2 \right]_{t=0} \\ &= \frac{1}{n} \sum_{i=1}^s p_i (X_i - \bar{X})^2 = \frac{\mu_2}{n}. \end{aligned}$$

In an exactly similar way, it can be shown that

$$\mu_{3\bar{X}} = \frac{\mu_3}{n^2} \quad \text{and} \quad \mu_{4\bar{X}} = \frac{3(n-1)}{n^3} \mu_{2^2} + \frac{\mu_4}{n^3}.$$

Denoting by  $\beta_{1\bar{X}}$  and  $\beta_{2\bar{X}}$  the skewness and flatness respectively of the distribution of the averages, we have by definition

$$\begin{aligned} \beta_{1\bar{X}} &= \frac{\mu_{3\bar{X}}^2}{\mu_{2\bar{X}}^3} = \frac{\mu_3^2}{n^4} \frac{n^3}{\mu_2^3} = \frac{\beta_1}{n} \\ \beta_{2\bar{X}} &= \frac{\mu_{4\bar{X}}}{\mu_{2\bar{X}}^2} = \left( \frac{3(n-1)}{n^3} \mu_{2^2} + \frac{\mu_4}{n^3} \right) \frac{n^2}{\mu_2^2} = \frac{\beta_2 - 3}{n} + 3, \end{aligned}$$

where  $\beta_1$  and  $\beta_2$  are the skewness and flatness respectively of the universe. Of course it is possible, by the above method, to go much further than this and to find expressions for  $\beta_{i\bar{X}}$  of any desired order  $i$ . However, our present purpose is merely to illustrate one of the modern methods of finding the moments of the distribution of a statistic.

A. *Some Numerical Results.*—To fix in our minds the significance of the above results, let us use them to calculate the statistics of the universe of averages, column 3, Table 25.

We get

$$\bar{X}_{\bar{X}} = \bar{X} = 2.500000000$$

$$\sigma_{\bar{X}} = \frac{\sigma}{\sqrt{n}} = \frac{1.1180339887}{2} = 0.55901699435$$

$$\beta_{1\bar{X}} = \frac{\beta_1}{n} = \frac{0}{4} = 0$$

$$\beta_{2\bar{X}} = \frac{\beta_2 - 3}{n} + 3 = \frac{1.64 - 3}{4} + 3 = 2.660000000.$$



These results obtainable through the use of the first four moments of the universe without going through the details of getting the distribution in column 3, Table 25, are the same as to the number of places shown as the results obtained directly from the distribution in column 3.

In this same connection, it will be interesting to compare the values of mean variance  $\bar{\sigma}^2$  and  $\sigma_{\sigma^2}$  obtained from (68) with the distribution of variance in samples of four drawn from the experimental universe of Chapter XIII with that calculated directly from column 4 of Table 25.

From (68) we get

$$\begin{aligned}\bar{\sigma}^2 &= \frac{n-1}{n}\sigma^2 = \frac{3}{4}(1.25) = 0.9375 \\ \sigma_{\sigma^2} &= \frac{\sigma^2}{n}\sqrt{\frac{n-1}{n}[(n-1)\beta_2 - n + 3]} \\ &= \frac{1.25}{4}\sqrt{\frac{3}{4}[3(1.64) - 4 + 3]} = 0.3125\sqrt{0.75(3.92)} \\ &= (0.3125)(1.714642820) = 0.5358258812.\end{aligned}$$

These results check to the number of places shown in Table 25 obtained directly.

**B. Comparison of the Two Methods.**—Whenever the exact distribution of a statistic can be found by integration, we have more information than can be provided by the knowledge of any number of moments of the distribution of the same statistic. In other words, when the distribution of a statistic  $\Theta$  is known as a function of  $\Theta_i$ , the probability that the statistic will take on values lying between any given limits can be found either by direct integration or by quadratic methods.

On the other hand, if only the moments of the distribution of  $\Theta_i$  are known, we can never be quite sure what the form of the distribution is. For example,  $\beta_{1\bar{X}} \rightarrow 0$  and  $\beta_{2\bar{X}} \rightarrow 3$  as  $n$  becomes large but even if we actually had  $\beta_{1\bar{X}} = 0$

$\beta_{2\bar{X}} = 3$ , we could not infer that the distribution of  $\bar{X}$  was normal; for obviously the distribution defined by

$X:$	-1	0	+1
$f:$	1	4	1

has<sup>1</sup>  $\beta_1 = 0$ ,  $\beta_2 = 3$ ,  $\beta_3 = 0$ , which are identical with the first three betas for a normal universe, although this distribution is far from normal. As a matter of fact, it would be necessary in this instance to go as far as the sixth moment before we would discover any difference between it and the normal law function, so far as moments are concerned.

Suppose then, that the universe we started with had a form such that the distribution of means actually was identical with the simple one given above, but we had calculated merely the moments of this distribution by the above method. We would find that the first five moments were identical with those of the normal law, and we might perhaps be tempted to infer that the distribution of means was normal, although, as we have seen, such an inference would in fact be far from the truth.

#### 4. *Mathematical Distribution Theory—Important Results*

Looking back over the work in the previous chapters, we see that distribution theory provides us, in certain instances, with distribution functions of a given statistic  $\theta$  of the form  $f_{\theta}(\theta, n)$  such that the integral of this function for a given range gives us the probability of occurrence of a value of  $\theta$  within that range. Illustrations of this type are the distribution functions of average, standard deviation, and correlation coefficient.

Similarly, we may have distribution functions of a ratio  $z$  between two statistics  $\theta_i$  and  $\theta_j$  such that  $f_z(z, n)dz$  represents the probability of occurrence of a value of  $z$  within the interval  $z$  to  $z + dz$ . This kind of function has been illustrated by the distribution of the ratio of the error of the average to the observed standard deviation.

<sup>1</sup> Of course, uncorrected moments are used here.

The other important form of distribution to be noted is that of the distribution of two statistics  $\theta_i$  and  $\theta_j$ , such as  $f_{\theta_i, \theta_j}(\theta_i, \theta_j, n)d\theta_i d\theta_j$  represents the probability of the occurrence of values of  $\theta_i$  and  $\theta_j$  within the rectangle  $\theta_i$  to  $\theta_i + d\theta_i$  and  $\theta_j$  to  $\theta_j + d\theta_j$ .

It is important to note also that the distribution function of a given statistic depends upon the functional form of the universe from which the sample is drawn, and that, in general, the average or expected value  $\bar{\theta}$  in samples of size  $n$  is not the same as the value of this same statistic for the universe.

### 5. *Mathematical Distribution Theory—Present Status*

Any summary of the status of distribution theory that will likely be out of date before the ink is dry. Here, as in the field of modern physics, progress is so rapid and along so many different lines that even those actively engaged in extending the theory find it difficult to keep abreast of all that is being done. A few brief remarks, however, may be of service to the engineer who cares to become acquainted with some of the important recent contributions.

The exact distribution of means of samples from normal populations dates back at least to the time of Gauss, whereas the exact distribution of variance and standard deviation was first found in 1915 by R. A. Fisher.<sup>1</sup> In the same article, Fisher gives the exact distribution of the correlation coefficient for samples from an indefinitely large normal population. The same author has since given the exact distributions of the regression coefficient,<sup>2</sup> partial correlation coefficient,<sup>3</sup> and multiple correlation coefficient,<sup>4</sup> assuming a normal universe.

<sup>1</sup> Loc. cit.

<sup>2</sup> "The Goodness of Fit of Regression Formulae and the Distribution of Regression Coefficients," *Journal of the Royal Statistical Society*, Vol. LXXXV, Part 1, 1922, pp. 597-612.

<sup>3</sup> "The Distribution of the Partial Correlation Coefficient," *Metron*, Vol. 2, No. 3-4, 1924, pp. 329-332.

<sup>4</sup> "The General Sampling Distribution of the Multiple Correlation Coefficient," *Proceedings of the Royal Society, A*, Vol. 121, 1928, pp. 654-673.

Pearson,<sup>1</sup> Romanovsky,<sup>2</sup> and Wishart<sup>3</sup> have also studied these same distributions.

In 1925, Hotelling<sup>4</sup> gave the distribution of the square of the correlation ratio subject to the conditions that the variates are not correlated, that the population is indefinitely large, and that the variates are normally distributed.

Exact distributions of means for certain of the Pearson type curves other than the normal have been given by Church,<sup>5</sup> Irwin,<sup>6</sup> and Craig.<sup>7</sup>

Important contributions to the theory of distribution through the use of moments have been made by Pearson,<sup>8</sup> Tchouproff,<sup>9</sup> Church,<sup>10</sup> Fisher,<sup>11</sup> and Wishart.<sup>12</sup>

The list of references given in the last few paragraphs is by no means complete. Instead, it is selective and is intended to indicate the rapid development<sup>13</sup> that is going on in this field.

<sup>1</sup> "Researches on the Mode of Distribution of the Constants of Samples Taken at Random from a Bivariate Normal Population," *Proceedings of the Royal Society, A*, Vol. 112, 1926, pp. 1-14.

<sup>2</sup> "On the Distribution of the Regression Coefficient in Samples from a Normal Population," *Bulletin de l'Academie des Sciences de l'U. S. S. R.*, 1926, pp. 645-648.

<sup>3</sup> "The Generalized Product Moment Distribution in Samples from a Normal Multivariate Population," *Biometrika*, Vol. XXA, 1928, pp. 32-52.

<sup>4</sup> "The Distribution of Correlation Ratios Calculated from Random Data," *Proceedings of the National Academy of Science*, Vol. 11, No. 10, 1925, pp. 657-662. Tables of the integral of the function given by Hotelling have recently been given by T. L. Woo, *Biometrika*, Vol. XXI, 1929, pp. 1-66.

<sup>5</sup> Loc. cit.

<sup>6</sup> Loc. cit.

<sup>7</sup> Loc. cit.

<sup>8</sup> "On the Probable Errors of Frequency Constants," *Biometrika*, Vol. II, 1903, pp. 273-281 and Vol. IX, 1913, pp. 1-10. "Further Contributions to the Theory of Small Samples," *Biometrika*, Vol. XVII, 1925, pp. 176-179.

<sup>9</sup> "On the Mathematical Expectation of the Moments of Frequency Distributions," *Biometrika*, Vol. XII, pp. 185-210.

<sup>10</sup> Loc. cit.

<sup>11</sup> "Moments and Product Moments of Sampling Distributions," *Proceedings of London Mathematical Society*, Vol. 30, 1929, pp. 199-238.

<sup>12</sup> "A Problem in Combinatorial Analysis Giving the Distribution of Certain Moment Statistics," *Proceedings of London Mathematical Society*, Vol. 28, 1929, pp. 104-321; *Proceedings of Royal Society of Edinburgh*, Vol. XLIX, 1929, pp. 78-90.

<sup>13</sup> Rider, P. R., "A Survey of the Theory of Small Samples," *Annals of Mathematics*, Vol. 31, No. 4, pp. 577-628, October, 1930. An excellent bibliography is appended to this article.

### 6. Importance of Distribution Theory—Further Comments

We are now in a position to consider a little more critical than has been done the significance of some of the recent work on the mathematical theory of distribution as it bears upon the theory of control.

Assuming that an engineer is going to make use of statistical theory in helping him to do what he wants to do, it is but natural that he must sooner or later express what he wants to do in terms of some distribution function of a given quality which he is to take as standard; that is to say, he must specify as a standard of what he wants to do some distribution function typified by the equation (58) of control

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_m) dX.$$

Assuming the existence of a constant system of cause having as its objective statistical limit this equation of control it is necessary to set up limits on one or more different statistical samples of size  $n$ . In many cases the control engineer may also desire to set up limits upon the allowable variation in itself and in the fraction of the observed values of  $X$  which lie beyond some particular pre-assigned value.

Let us consider first the problem so often met in practice of setting a limit  $\bar{X} + t\sigma$  on the variable  $X$  such that the objective probability that an observed value of  $X$  will lie between this limit<sup>1</sup> and  $+\infty$  is  $p$ , where  $\bar{X}$  and  $\sigma$  are the average and standard deviation of the universe (58) of control. To do this it is necessary to find the value of  $t$  from the equation

$$p = \int_{\bar{X} + t\sigma}^{\infty} f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_m) dX.$$

Expressed in this general way, the formal problem of establishing the value of  $t$  for a given value  $p$  appears to be quite simple. When, however, we consider the theory of frequency distributions, we find that this problem is not so simple as it appears when the value  $t$  corresponding to the

<sup>1</sup> The same discussion obviously applies to the negative tail.

chosen value of  $p$  is greater than three, at least for most of the standard functions involving not more than four parameters. In fact, certain of these frequency functions may be found to have negative frequencies for values of  $X$  outside of a symmetrical range something<sup>1</sup> like  $\bar{X} \pm 3\sigma$ . This is true of the second approximation (23) for certain values of  $k$ .

This fact is significant because it shows that when an engineer attempts to set some particular limit  $\bar{X} + t\sigma$  such that the objective probability of an observed value falling beyond this limit shall be  $p$  (where  $p$  is perhaps of the order of 0.001 or less), even the solution of the formal problem may be difficult. Of course, he might appeal to experience, observe the value of  $X$  a large number of times under what he assumes to be a controlled condition, and in this way try to approach as a statistical limit the exact objective frequency distribution to which any of the customary theoretical distributions would simply be an approximation. One does not need to go far to see, however, that such a procedure is not, in general, feasible if for no other reason than because it would require a large number of trials in order to justify the establishment of such a limit in anything like a satisfactory manner—it being true, of course, that one could never be sure of results obtained in this way.

Passing to the more general problem of establishing sampling limits on any statistic  $\theta$  in samples of  $n$  drawn from the universe (58), it is of practical importance to note that with but few exceptions the exact frequency distribution function of such a statistic is unknown even when the universe (58) is continuous. When the universe is not continuous—it never is in practice—we must be satisfied with a knowledge of the moments of the distribution function of the statistic expressed in terms of the moments of the universe (58). For example, in the previous paragraph we have spoken briefly of a method of expressing any moment of the average of a sample of  $n$  in terms of the

<sup>1</sup> This point is emphasized in the writings of Edgeworth and is touched upon in various places in Bowley's summary of "Edgeworth's Contributions to Mathematical Statistics," published by the Royal Statistical Society, 1928.

moments of the universe. We have seen that to be able to specify the moments of the distribution of averages in samples of size  $n$  beyond the fourth moment requires a knowledge of moments of the universe higher than the fourth.

This is significant from an engineering viewpoint because it shows that if we are going to try to establish sampling limits even on such a simple statistic as the arithmetic mean we need a comparatively high degree of precision in respect to the relative probability associated with the tail of this distribution. In order to meet the accepted standard (58) of control beyond the fourth moment we must certainly be in a position to specify the moments of the distribution of the universe beyond the fourth moment, something that it is obviously very difficult to do.

What we have said in respect to the establishment of sampling limits on the average is all the more true when we attempt to establish limits on other statistics such, for example, as the variance. This follows from the work of Tchouproff and Church<sup>1</sup> showing that the equation relating the fourth moment of the distribution of variance in samples of  $n$  to the moment of the universe involves the *eighth* moment of the universe to obtain which is certainly not feasible.

There is another reason why it is difficult to attain a high degree of precision in the estimate of the probability associated with an asymmetrical range as we shall now see. Several times in the previous section we pointed out the significance of the fact that sampling from a discrete universe may give results rather different from those obtained when sampling in a similar manner from a continuous universe. This is particularly important because we seldom see fit to classify measurements into more than ten to twenty cells, and it does not appear feasible to introduce moment corrections which allow us to go from the discrete to the continuous case with a known degree of precision.

We have considered at some length the approach of the distribution of the average to normality with increase in sample size irrespective of the parent population (58) as characterized by the first two  $\beta$ 's of this distribution. The comparison

<sup>1</sup> Loc. cit.

recent work of Holzinger and Church<sup>1</sup> shows that the distribution function of averages from a U-shaped universe is not even unimodal for small samples and appears to approach unimodality and symmetry only for samples of the order of fifty or more. In fact, they conclude that the distribution function of averages of less than fifty cannot be satisfactorily represented by a continuous curve. In such a case we must rely upon the application of the Tchebycheff inequality as we have done.

This kind of evidence indicates the nature of the difficulties involved in trying to establish asymmetrical limits on the sampling fluctuations of any statistic and it helps us appreciate the significance of the powerful Tchebycheff inequality in the establishment of symmetrical limits with at least a known upper bound to the error that we may make in the estimate of the probability associated with these limits provided only that we know the two simple statistics  $\bar{X}$  and  $\sigma$  of the universe.

The fact that we do not, in general, know the exact distribution function of measures of correlation other than the correlation coefficient in terms of the specified correlation in the universe precludes the use of these statistics in that we cannot establish their control limits. For this reason, we have not discussed the mathematical distribution theory for these statistics.

<sup>1</sup> "On the Means of Samples from a U-shaped Population," *Biometrika*, Vol. XX-A, pp. 361-388.



PART V

Statistical Basis for Specification of  
Standard Quality

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The Establishment of Economic Tolerances and Standards of Quality Involves the Use of Three Simple Statistics

## CHAPTER XVII

### DESIGN LIMITS ON VARIABILITY

#### 1. *Tolerances*

Since all pieces of a given kind of product cannot be made identical, it is customary practice to establish allowable or *tolerance* ranges of variability for each of the measured quality characteristics. For example, if a shaft is to work in a bearing, we must allow for a certain clearance. In such a case the specifications usually require that a shaft have a diameter not less than some minimum nor more than some maximum value, and that the diameter of the bearing must not be less than some minimum nor more than some maximum value. An illustration taken from practice is:

Diameter of Shaft	{	Maximum limit 0.7500 inch
		Minimum limit 0.7496 inch
Diameter of Bearing	{	Maximum limit 0.7507 inch
		Minimum limit 0.7502 inch

Assuming that the diameters can be measured accurately to the fourth decimal place, we see that the minimum and maximum clearances are 0.0002 inch and 0.0011 inch respectively.

The tolerance range for a given quality  $X$  is defined as the range between the maximum and minimum tolerance limits specified for this quality, Fig. 83. Sometimes these limits are called tolerances. Perhaps more often, however, these limits are given in the form  $X_1 = X - \Delta X$  and  $X_2 = X + \Delta X$ , and in this case  $\Delta X$  is called a tolerance. To avoid any misunderstanding that might arise because of the apparent lack of uniformity in the definition of tolerance we shall use the terms

*tolerance range* and *tolerance limits* wherever necessary to make the meaning clear.

### 2. Tolerances Where 100 Per Cent Inspection Cannot Be Made

Where the quality  $X$  can be inspected on every piece of product by some go-no-go gauge, it is easy to separate products into two classes—that which does and that which does not lie within the tolerance range. If, however, we are testing

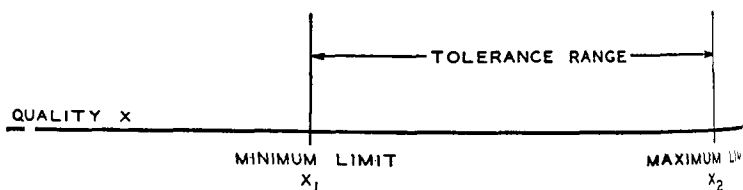


FIG. 83.—RELATIONSHIP BETWEEN TOLERANCE RANGE AND TOLERANCE LIMITS

some quality such as tensile strength, it is obviously not possible to make 100 per cent inspection to see that the tolerance is maintained.

In this case our information about a lot of  $N$  pieces of product must be obtained from tests made on a sample of  $n$  pieces. The usual practice is to establish tolerance limits for the quality  $X$  and also tolerance limits for the fraction defective in the lot, or, in other words, the fraction of the total number of pieces of product in the lot having a quality  $X$  lying outside the tolerance limits for this quality, Fig. 84. Usually zero is taken as the lower limit for the fraction defective in the lot. Since our information must depend upon a sample, it is also necessary to establish tolerance limits on the fraction defective found in the sample, the lower limit being zero. These two kinds may be thought of as lot and sample tolerances, and they are related one to the other through the risk associated with the given sampling plan as will be indicated in Part VII, thus making it necessary for the sample tolerance to depend upon the number  $n$  in the sample.

### 3. Importance of Control in Setting Economic Tolerance

In general, a tolerance range on a quality  $X$  should be as small as possible. If it is too small, however, the rejection

will be excessive. In other words, the design engineer tries to balance the rate of increase in value of reducing a tolerance range against the rate of increase of cost of such a procedure because of increased rejections.

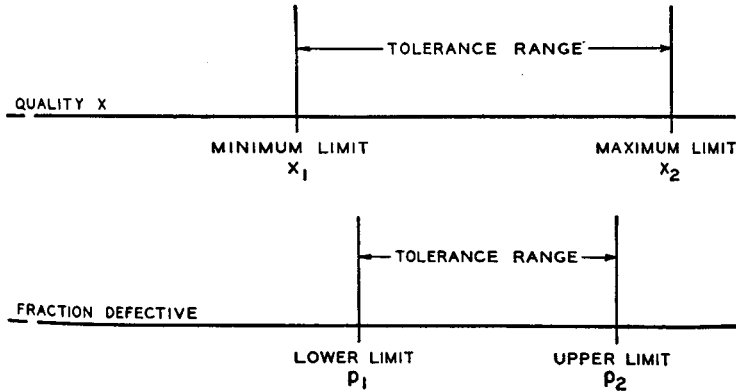


FIG. 84.—TWO SETS OF TOLERANCE LIMITS NECESSARY WHEN 100 PER CENT INSPECTION CANNOT BE MADE.

From what has previously been said, it is obvious that, if a design engineer knows that the quality  $X$  of a material or

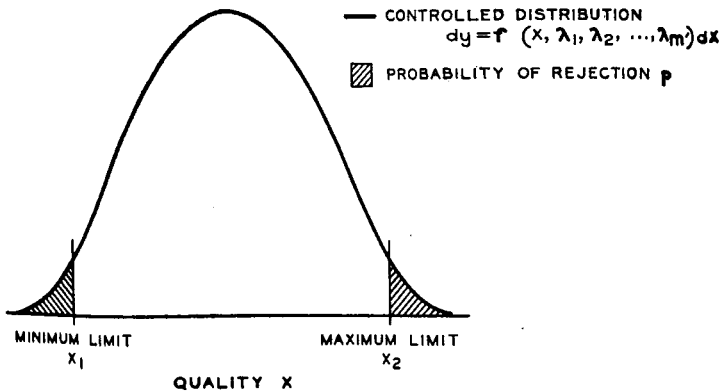


FIG. 85.—TOLERANCE ON FRACTION DEFECTIVE FOR CONTROLLED QUALITY.

piece-part entering into his design is statistically controlled in accord with some probability distribution such as illustrated by the smooth curve, Fig. 85, then he knows the expected number

$pN$  of rejections that will occur in the production of a number  $N$  of these piece-parts for a given set of limits. Only under these conditions of control is it a comparatively simple process to find an economic tolerance range.

*Hence, to set an economic tolerance range it is necessary that the qualities of materials and piece-parts be controlled.*

#### 4. *Tolerances where 100 Per Cent Inspection Cannot be Made—Importance of Control*

When 100 per cent inspection cannot be made, we never know that the tolerance on a quality  $X$  is being met, even though it is met in the sample. Later we shall show that any inference about what exists in the remainder of the lot from what was found in the sample depends entirely upon what we assume about the lot before the sample was taken, and that the significance of such an assumption depends upon whether or not we assume that the product is controlled. If, however, instead of trying to use the double tolerance, described in Paragraph 2 above, the design engineer makes use of raw materials and piece-parts previously shown to be statistically controlled with accepted expected values and standard deviations, he need only specify that the qualities of all materials and piece-parts going into his design be controlled with accepted average values and standard deviations.

*Hence we see that it is very desirable to know that the quality of a product is controlled when it cannot be given 100 per cent inspection.*

#### 5. *Tolerances for Quality of Finished Product in Terms of Tolerances of Piece-parts*

Let us consider a very simple problem. Assume that an engineer wishes to design a circuit containing  $m$  different pieces of standard apparatus, such as relays, transformers, and so on. Suppose that he wishes to set a tolerance range on the overall resistance in the circuit and that the tolerance limits on the resistances of these  $m$  different pieces of apparatus are respectively  $R_{11}$  and  $R_{12}$ ;  $R_{21}$  and  $R_{22}$ ; . . . :  $R_{i1}$  and  $R_{i2}$ .

...;  $R_{m1}$  and  $R_{m2}$ . What shall the engineer use as the tolerance range for the overall resistance?

The answer to the question is obviously

$$R_{12} + R_{22} + \dots + R_{i2} + \dots + R_{m2} - R_{11} - R_{21} - \dots - R_{i1} - \dots - R_{m1},$$

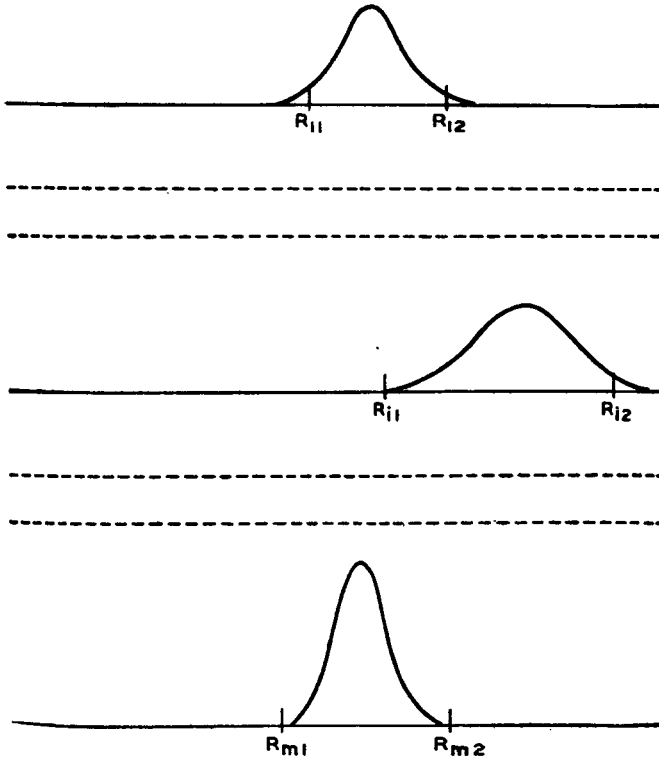


FIG. 86.—TOLERANCE RANGES ON OBSERVED DISTRIBUTIONS.

if we hold to the definition of a tolerance as the range between the maximum and minimum possible values of the quality. Before accepting this answer, however, let us consider the problem further.

Oftentimes we find that the previously observed distributions in the  $m$  different resistances are somewhat as indicated by the smooth distribution curves in Fig. 86. We see that in some instances the tolerances are such as to cause rejections

in both the upper and lower ranges of the resistance as in the case of the quality  $R_1$ . At other times the condition may be such as indicated for the resistances  $R_i$  and  $R_m$ .

When the number  $m$  of different resistances is large, it is obvious that the number of times that we may expect to get a combination of  $m$  resistances chosen at random (one each from the  $m$  different kinds of resistances) that will add up to either the maximum or minimum limit is very small indeed. The question arises, therefore, as to whether or not it is economical to allow in design for an over-all tolerance range equivalent to the range between the possible maximum and minimum resistances that may occur.

Let us consider this problem upon the basis of the assumption that each of the  $m$  kinds of apparatus is manufactured under conditions such that the resistances are controlled about average values

$$\bar{R}_1, \bar{R}_2, \dots, \bar{R}_i, \dots, \bar{R}_m,$$

with standard deviations

$$\sigma_1, \sigma_2, \dots, \sigma_i, \dots, \sigma_m.$$

For the sake of simplicity, let us assume that the resistances are normally controlled, or, in other words, that the distribution function for each resistance is normal. From what has previously been said, it would be quite reasonable to adopt the tolerance limits

$$\bar{R}_i \pm 3\sigma_i$$

on the  $i$ th resistance. If we adopted such a set of  $m$  tolerance limits, and followed the practice previously described in taking the difference between the sums of the maximum and minimum possible resistance as the tolerance for the sum of the resistances, we would have a tolerance range such as that schematically indicated in Fig. 87-*a*. Let us now consider whether such a tolerance range may not be economical.

As may be shown, the expected distribution of the sum of  $m$  resistances chosen from the  $m$  different kinds of resistance

as indicated above would be normal with an expected or mean value equal to  $\Sigma \bar{R}_i$  and a standard deviation

$$\sigma = \sqrt{\sigma_1^2 + \sigma_2^2 + \dots + \sigma_i^2 + \dots + \sigma_m^2}.$$

Suppose that we assume, as a simple case, that each of the  $m$  standard deviations is equal to, let us say,  $\sigma_1$ . It is obvious that the standard deviation of the sum is

$$\sigma = \sqrt{m}\sigma_1.$$

Starting with these simple assumptions, we may easily draw the frequency distribution function of the resultant resistance

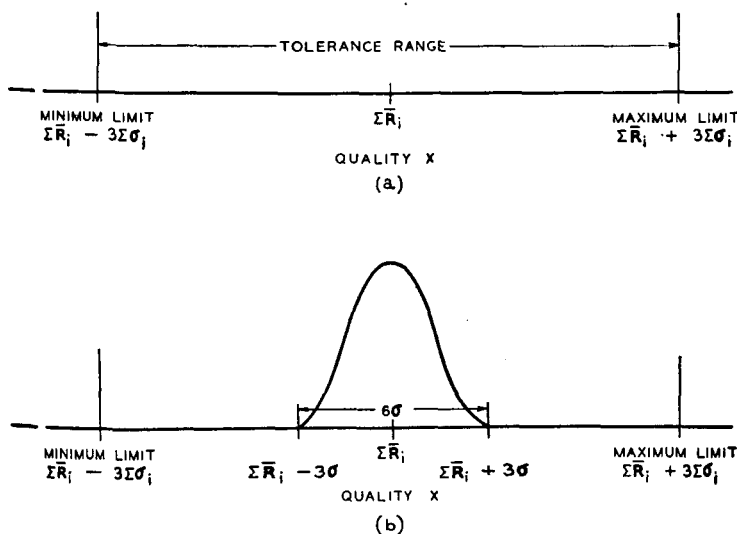


FIG. 87.—ILLUSTRATING PROPER WAY TO SET LIMITS.

for any special case. Fig. 87-*b* shows such a distribution corresponding to nine component resistances in the circuit or to the case  $m = 9$ . For purposes of comparison, the additive tolerance previously described is also shown for  $m = 9$ . We see at once that the practice of adding tolerance limits may be uneconomical because the chance is relatively very small that a resultant resistance would ever lie outside the limits  $\Sigma \bar{R}_i \pm 3\sigma$ .

Having considered this simple illustration, we are in a



position to discuss the general problem of setting overall tolerance limits in terms of tolerance limits of piece-parts.

### 6. *The General Problem of Setting Tolerances on Controlled Product*

As a perfectly general case, let us assume that the quality  $X$  upon which we wish to set tolerance limits depends upon the qualities  $X_1, X_2, \dots, X_i, \dots, X_m$  of  $m$  different piece-parts or kinds of raw material. Interpreted from the viewpoint of control, this means that we wish to set two limits on  $X$  which will include a certain fraction  $\mathbf{P}$  of the product in the long run. We shall show how this can be done upon the basis of the assumption that each of the  $m$  component qualities are controlled about expected values

$$\bar{X}_1, \bar{X}_2, \dots, \bar{X}_i, \dots, \bar{X}_m,$$

with standard deviations

$$\sigma_1, \sigma_2, \dots, \sigma_i, \dots, \sigma_m,$$

subject to certain limitations.

Let us assume that we may write

$$X = F(X_1, X_2, \dots, X_i, \dots, X_m).$$

Furthermore, let us assume that the quality  $X$  may be expanded in a Taylor's series so that to a first order of approximation we may write

$$X = F(\bar{X}_1, \bar{X}_2, \dots, \bar{X}_i, \dots, \bar{X}_m) + a_1 x_1 + a_2 x_2 + \dots + a_i x_i + \dots + a_m x_m$$

where

$$x_i = X_{ij} - \bar{X}_i$$

and

$$a_i = \left( \frac{\partial F}{\partial X_i} \right)_{\bar{X}_i},$$

it being understood that  $X_{ij}$  in this case is any one of the possible values of the quality  $X_i$ .

It may easily be shown under these conditions that the expected value  $\bar{X}$  and the standard deviation  $\sigma_x$  of the distribution of quality  $X$  of product assembled at random are given by the following equations:

$$\left. \begin{aligned} \bar{X} &= F(\bar{X}_1, \bar{X}_2, \dots, \bar{X}_i, \dots, \bar{X}_m) \\ \sigma_x &= \sqrt{a_1^2 \sigma_1^2 + a_2^2 \sigma_2^2 + \dots + a_i^2 \sigma_i^2 + \dots + a_m^2 \sigma_m^2} \end{aligned} \right\}. \quad (82)$$

No matter what the nature of the distribution functions  $f_1(X_1), f_2(X_2), \dots, f_i(X_i), \dots, f_m(X_m)$ , Equations (82) enable us to write down the expected resultant quality  $\bar{X}$  and the standard deviation  $\sigma_x$  of this quality about the expected value subject to the limitations already considered. Making application of Tchebycheff's theorem, we can say that the probability  $P_{t\sigma}$  that the resultant quality will lie within the interval

$$\bar{X} \pm t\sigma_x$$

satisfies the inequality

$$P_{t\sigma_x} > 1 - \frac{1}{t^2}.$$

For example, one can say with certainty that in the long run more than  $(1 - \frac{1}{9})$  of the product will have a quality  $X$  lying within the limits  $\bar{X} \pm 3\sigma_x$ . In the simple case considered in the previous paragraph, where it is assumed that the distribution function for each of the  $m$  quality characteristics is normal, we see that the probability  $P_{3\sigma_x}$  is equal to 0.9973. It is exceedingly important from our present viewpoint to note that so long as we know nothing about the distribution function of each of the  $m$  quality characteristics, we can only make use of (82) in connection with Tchebycheff's theorem. The more we know about these functions, the more accurately we can establish the probability  $P_{t\sigma_x}$ .

If the distribution functions of the  $m$  quality characteristics are alike in respect to their second, third and fourth moments, it may easily be shown that the skewness  $k_x$  and the flatness

$\beta_{2X}$  of the distribution of quality  $X$  are given<sup>1</sup> by the following equations:

$$\left. \begin{aligned} k_X &= \frac{k}{\sqrt{m}} \\ \beta_{2X} &= \frac{\beta_2 - 3}{m} + 3 \end{aligned} \right\},$$

where  $k$  and  $\beta_2$  are the skewness and flatness of the distribution of any one of the  $m$  quality characteristics. Thus we see that under these conditions the skewness and flatness of the resultant distribution will be approximately normal, even though the individual qualities are distributed in a way such that their skewness and flatness are appreciably different from zero and three respectively.

In the more general case, where the distribution functions for the  $m$  different quality characteristics are not all alike, it may also be shown that the distribution of the resultant effect  $X$  will approach normality<sup>2</sup> as  $m \rightarrow \infty$ .

These results are of great importance as indicating the magnitude of the advantages that accrue from specifying the distribution of any one of the  $m$  qualities other than by saying that they shall be controlled about known average values with known standard deviations. Even though the distribution function of  $X$  approaches normality as  $m$  increases, it is usually true in a specific case that it would be very difficult to characterize the functions of the  $m$  component qualities with such precision as to enable the determination of the probability  $P_{\sigma_X}$  to within, let us say, 1 per cent. In other words, it appears that, from a design viewpoint, there are many advantages to be gained by specifying that the quality of raw materials and piece-parts shall be controlled about known averages and with known standard deviations, although it appears that the advantages to be gained by trying to specify the functional forms of the controlled distributions and more than these two parameters of the distributions are offset by certain disadvantages.

<sup>1</sup> Compare with (63).

<sup>2</sup> See Appendix I.

Hence from a design viewpoint we conclude that the specification of control should include the specification of expected value  $\bar{X}_i$  and standard deviation  $\sigma_i$  of any quality characteristic  $X_i$ .

We are now in a place to consider the more general problem of designing a complicated piece of apparatus so that the quality of the product will have minimum variability.

7. Design for Minimum Variability

Again let us assume that the resultant quality  $X$  is a function  $F$  of the qualities  $X_1, X_2, \dots, X_i, \dots, X_m$ , or that

$$X = F(X_1, X_2, \dots, X_i, \dots, X_m),$$

and that we wish to make a product having an expected quality  $\bar{X}$  with minimum standard deviation  $\sigma_x$ .

We shall assume that the  $m$  quality characteristics are controlled about expected values  $\bar{X}_1, \bar{X}_2, \dots, \bar{X}_i, \dots, \bar{X}_m$  with standard deviations  $\sigma_1, \sigma_2, \dots, \sigma_i, \dots, \sigma_m$ .

Making the same kind of assumptions as in Paragraph 6 about the expansibility of the quality  $X$  by means of Taylor's theorem, we may write

$$\sigma_x = \sqrt{a_1^2 \sigma_1^2 + a_2^2 \sigma_2^2 + \dots + a_i^2 \sigma_i^2 + \dots + a_m^2 \sigma_m^2},$$

$$\bar{X} = F(\bar{X}_1, \bar{X}_2, \dots, \bar{X}_i, \dots, \bar{X}_m),$$

where, as in the preceding paragraph,  $a_i$  is a function of the  $m$  mean values. Our problem now is one of minimizing  $\sigma_x$  subject to the restriction imposed by the last equation. This will be recognized as a problem in the theory of maxima and minima. Expressed in terms of the Lagrange indeterminate multiplier  $\lambda$  it involves the solution of the following  $m + 1$  equations:

$$\left. \begin{aligned} \frac{\partial(\sigma_x^2)}{\partial \bar{X}_i} - 2\lambda \frac{\partial F}{\partial \bar{X}_i} &= 0 \\ \bar{X} &= F(\bar{X}_1, \bar{X}_2, \dots, \bar{X}_i, \dots, \bar{X}_m) \end{aligned} \right\} \quad (84)$$

It may not be feasible to solve this set of  $m + 1$  equations for the unknowns  $\bar{X}_1, \bar{X}_2, \dots, \bar{X}_m$  and  $\lambda$  because of their com-

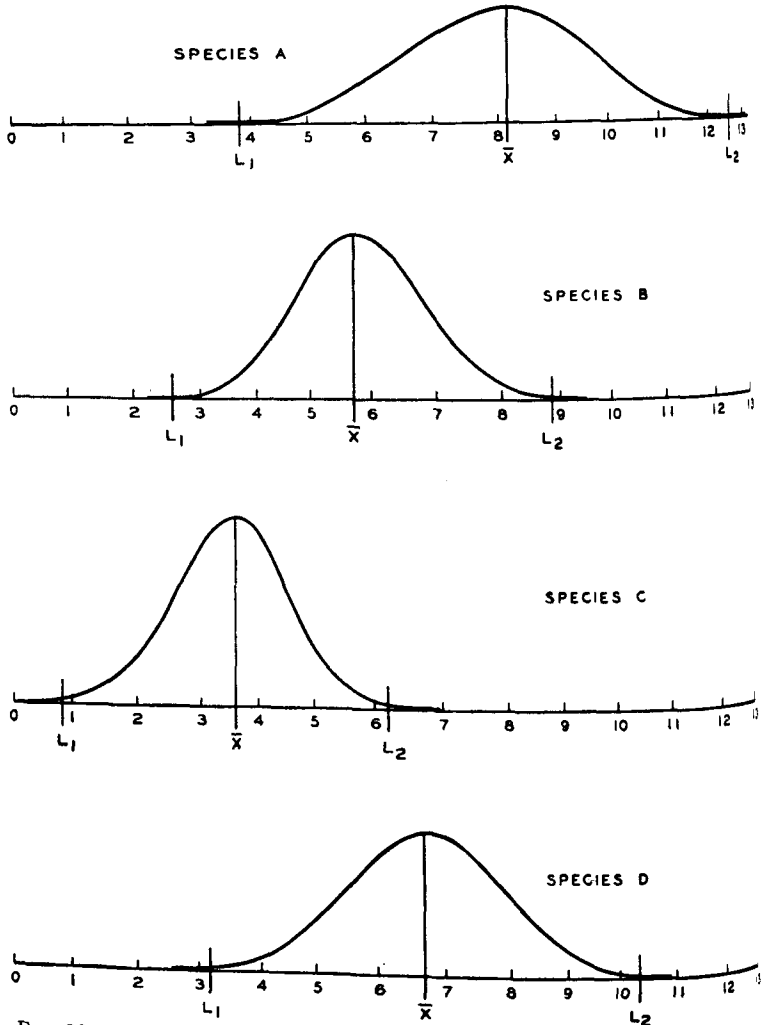


FIG. 88.—TYPICAL RELATION BETWEEN EXPECTED VALUES AND STANDARD DEVIATIONS.

plexity. Again it is possible that the solution may contain zero, infinite, or imaginary values of the  $\bar{X}$ 's. Such solutions are

obviously of no practical significance. We see that, in addition to knowing that the qualities of piece-parts and raw materials are controlled, *it is essential only to know the averages and standard deviations of the distribution functions of the component qualities.*

In practice limitations are often imposed upon the possible magnitudes of the expected values of the  $m$  quality characteristics other than those already considered. For example, one or more of these quality characteristics may be properties of material such as density, tensile strength, resistance, coefficient of expansion, and so on. Obviously, in choosing the expected values in such a case, we are limited to the expected values of the available raw materials, unless we develop some alloy having the desired expected value.

Also, in practice, the choice of an expected value of a quality cannot usually be made independent of the choice of its standard deviation. Thus in the case of a physical property of a material there is, in general, some relationship between the expected value of the property or quality and its standard deviation. This fact is illustrated in Fig. 88 showing the relative expected values and standard deviations of modulus of rupture of four kinds of telephone poles. We see that, broadly speaking, the standard deviation increases with increase in expected modulus of rupture.

## CHAPTER XVIII

### SPECIFICATION OF STANDARD QUALITY

#### I. *Standard Quality*

We often think of a standard of quality as being either a specified value  $X_s$  or a value  $X$  lying within some specified tolerance limits  $X_1$  and  $X_2$ . If, however, we try to produce a units of a given kind of product with a standard quality  $X_s$ , the best we can hope to do, as we have seen in Parts I and III.

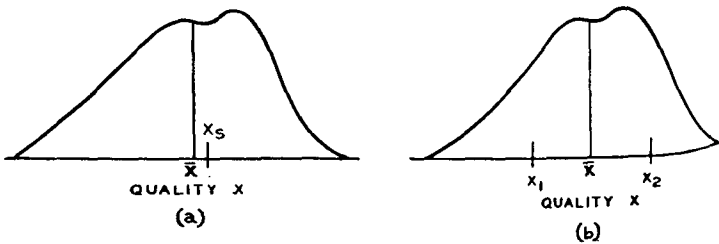


FIG. 89.—COMMON CONCEPTS OF STANDARD QUALITY.

is to make a product whose quality  $X$  satisfies the equation of control

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_m), \quad (5)$$

with an expected value  $\bar{X}$  somewhere near the specified standard or ideal value  $X_s$ , as indicated schematically in Fig. 89-*a*. Similarly, if one attempts to make a product all units of which will have a quality within the tolerance range  $X_1$  to  $X_2$ , he will usually end up, after having done everything feasible to attain constancy, by making a product whose quality will be distributed as indicated schematically in Fig. 89-*b*. It is possible that the tolerance limits  $X_1$  and  $X_2$  will lie outside the limits of the curve (58) although this is seldom the case. TUESDAY  
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(These standards are, as it were, ideals.) We may, however, gain certain advantages by looking upon standard quality in a slightly different way as being the distribution function representing what we can hope to do in our attempt to attain an ideal standard quality. This objective standard quality distribution represents what we may expect to get when we have done everything feasible to eliminate assignable causes of variability in the quality. Hence, if we are to be able to interpret the significance of observed variability in quality, it is necessary to adopt or specify some such distribution function to be accepted as a standard for each quality characteristic. Then, so long as the observed variability in quality of  $n$  pieces of product may be interpreted as a sampling fluctuation in (the effects of the constant system of chance causes) characterized by the accepted standard distribution function for this quality characteristic, there is no need to worry over the observed variation because it is likely that there is nothing that we can do about it. 24.06.34

The question now to be considered is: What are the factors that determine how far we should try to go in specifying distribution functions to be used as standards? In the previous chapter we have shown that, from a design viewpoint, it is usually satisfactory to specify only the average  $\bar{X}$  and the standard deviation  $\sigma$  of the distribution, whereas complete specification would require the functional form  $f$  and the numerical value of each of the  $m'$  parameters. Furthermore, it is obvious that the specification must be such as to provide a satisfactory basis for detecting lack of control in the two important design characteristics  $\bar{X}$  and  $\sigma$  of the distribution of effects of the chance cause system.

It is necessary that we consider at this time the character of the specification to be required, because upon the choice of specification depends much of the treatment to follow in the discussion of the two problems:

- (a) Establishment of sampling limits to detect lack of control to be treated in Part VI.



(b) Statistical estimation involved in establishing quality standards to be treated in Part VI. <sup>1937</sup> <sub>1937</sub>

## 2. Types of Specification

*Type I: The probability of the production of a defective piece of product shall be  $p$ .*

This type of specification corresponds to making the tolerance limits either  $-\infty$  and some value  $X_2$ , or some value  $X_1$

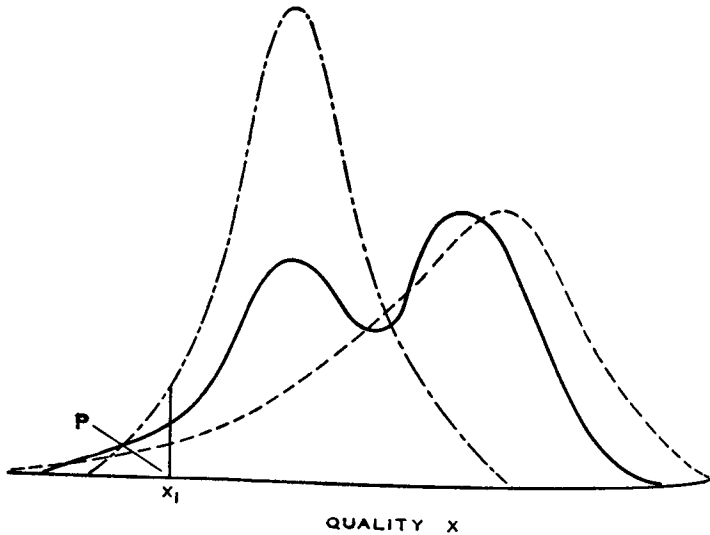


FIG. 90.—THREE UNIVERSES OF EFFECTS SATISFYING THE SPECIFICATION THAT THE PROBABILITY  $p$  SHALL BE CONSTANT.

and  $+\infty$ , and to specifying that the probability of  $X$  lying outside such a tolerance shall be  $p$ . It is obvious that this form of specification does not fix the form of the distribution function (58). For example, Fig. 90 shows three distribution functions which satisfy the specification Type I, although they are distinctly different. Hence the necessary design information, viz., the average and standard deviation of the distribution function, is not fixed by this type of specification.

It follows from what was said in Part IV that we may establish sampling limits within which the observed fraction

defective in a sample of  $n$  may be expected to fall with a specified probability  $P$ . Hence this form of specification provides a basis for detection of lack of control although it fails to give requisite design information. <sup>7/15/57</sup><sub>16.7.57</sub>

*Type II: The expected or average quality shall be  $\bar{X}$ .*

This form of specification is sometimes considered when we would like to specify that the quality should be some ideal standard value  $X_s$ . It is apparent that there is an indefinitely large number of frequency functions satisfying this specification, but differing in respect to dispersion, skewness, and other characteristics as is illustrated schematically in Fig. 91.

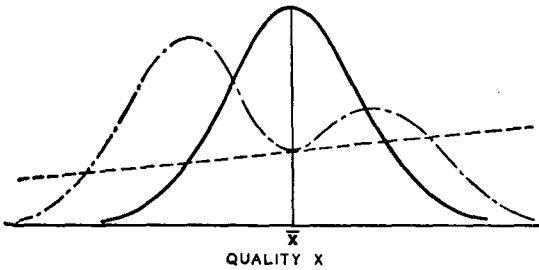


FIG. 91.—THREE UNIVERSES OF EFFECTS SATISFYING THE SPECIFICATION THAT THE EXPECTED VALUE SHALL BE  $\bar{X}$ .

It follows that specification Type II fails to give the information which makes possible the establishment of design limits on the variability of quality. Neither does it give information basic to the establishment of limits within which the observed quality may be expected to vary without indicating lack of control. Hence this form of specification is of comparatively little value from the viewpoint either of design or control.

*Type III: The average or expected quality shall be  $\bar{X}$  and the standard deviation shall be  $\sigma$ .*

This specification gives the requisite design information, and so long as quality of product satisfies this specification, we know from Tchebycheff's theorem that the probability  $P_{1\sigma}$  that a piece of product will have a quality  $X$  lying within the range between the two limits  $\bar{X} \pm \sigma$  is greater than  $1 - \frac{1}{f^2}$ . This

statement is true independent of whether the function  $f$  in the objective equation of control is or is not continuous.<sup>1</sup>

To emphasize the importance of the use of Tchebycheff's theorem in this connection, we show in Fig. 92 four distributions,

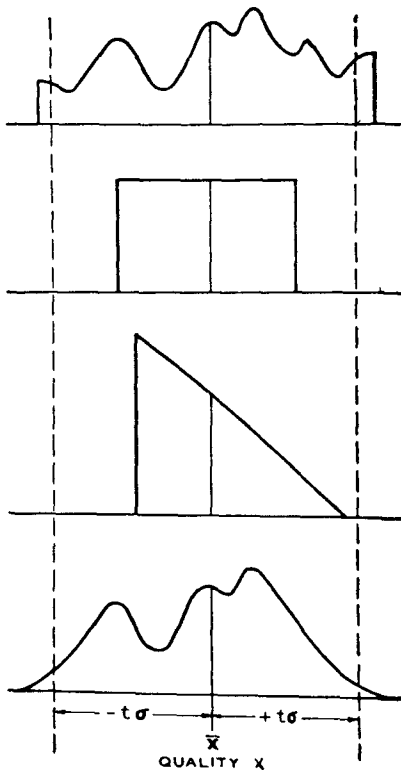


FIG. 92.—FOUR UNIVERSES OF EFFECTS SATISFYING THE SPECIFICATION THAT THE EXPECTED VALUE SHALL BE  $\bar{X}$  AND STANDARD DEVIATION SHALL BE  $\sigma$ .

having approximately the same average  $\bar{X}$  and standard deviation  $\sigma$ . The dotted limits are drawn at  $\bar{X} \pm 3\sigma$ . Hence we should expect to find more than 89 per cent of the total area for each distribution within the limits. In fact, no matter what distribution we might construct with average  $\bar{X}$  and standard deviation  $\sigma$  we would find that more than 89 per cent of the area would fall within the dotted limits.

From the viewpoint of control, we have seen in Part IV that sampling limits may be set on averages of size  $n$  if we know  $\sigma$  and that the probability associated with any limits  $X_1$  to  $X_2$  for the average  $\bar{X}$  of a sample of  $n$  is given quite accurately by the normal law integral, at least when  $n$  is large. Furthermore, sampling limits can be established for observed standard

deviation or variance in samples of  $n$ , and the probability associated with a given range  $\sigma_1$  to  $\sigma_2$  can be quite accurately estimated if we can assure ourselves that the function  $f$  is approximately normal.

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<sup>1</sup>This is true at least for objective distributions of the type possible in practice.

From this discussion we conclude that the specification Type III is far superior to either of the two types previously mentioned.

*Type IV: The average, standard deviation, skewness, and flatness of the distribution of quality  $X$  shall be  $\bar{X}$ ,  $\sigma$ ,  $k$ , and  $\beta_2$ .*

Let us see what the specification of  $k$  and  $\beta_2$  adds in the way of valuable information. In the first place, the knowledge of these two statistics of the distribution function adds nothing to our knowledge of the integral of the function over any range  $X_1$  to  $X_2$  over and above that given by  $\bar{X}$  and  $\sigma$  and the use of Tchebycheff's theorem. This statement rests upon the assumption that we know nothing about the function  $f$ .

Under the same conditions the knowledge of  $k$  and  $\beta_2$  is of little practical value from a control viewpoint, since, as we have seen in Part IV, not even the expected values and standard deviations of  $k$  and  $\beta_2$  for samples of size  $n$  are known for other than normal universes, so that we cannot establish sampling limits on these two statistics.

Hence we come to the important conclusion that the specification of standard quality in terms of  $\bar{X}$  and  $\sigma$  gives us the maximum amount of usable information, unless we specify  $f$ .  
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### 3. *Importance of Specifying the Function $f$ .*

From the discussion of Chapter XII, Part III, we see that there is some justification for the belief that the distribution of a controlled quality is approximately normal or at least is approximately representable by the first two terms of a Gram-Charlier series, which has previously been referred to as the second approximation (23). If then we specify that the function  $f$  shall be normal with  $\bar{X}$  and  $\sigma$  as the two parameters, the specification becomes complete from the viewpoint of both design and control in that we know for such a product the probability associated with any interval  $X_1$  to  $X_2$ , and we can set sampling limits on almost all of the common statistics, Table 37. Similarly, if we specify that  $f$  shall be the first two terms of a Gram-Charlier series, we can make use of most of the distribution functions of the simple statistics for a normal universe as first approximations, and the normal law integral

gives the probability associated with any symmetrical interval  $\bar{X} \pm t\sigma$ . In these two cases we find  $\bar{X}$  and  $\sigma$  playing an important rôle.

Formally, of course, the specification of  $f$  and each of the  $m'$  parameters makes possible the determination<sup>1</sup> of the probability associated with any interval  $X_1$  to  $X_2$ . We have seen, however, that little is known about sampling fluctuations in statistics of samples of  $n$  drawn from such universes with the exception of average, variance, and  $\chi^2$ . Hence, from a control viewpoint, having specified  $\bar{X}$  and  $\sigma$ , the specification of  $f$  or any number of parameters does not add as much as one might at first expect. However, we shall soon see that we must specify  $f$  in order to make possible the most accurate estimation of such statistics, as  $p$ ,  $k$ , and  $\beta_2$ .

#### 4. *Specification—Further Discussion.*

Thus far we have considered the problem of specification as though we could make the function  $f$  and parameters  $\lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_{m'}$ , whatsoever we chose to make them. Obviously we do not have such freedom of choice. We assume that there is one and only one objective distribution function representing the state of control for each quality  $X$ , although we do not assume that these functions are necessarily even of the same form  $f$  for all qualities. This means that the distribution function for any quality  $X$  must be *found* before it can be specified. Our previous discussion is of interest therefore in indicating the relative importance of different forms of specification, thus indicating the extent to which we should try to go in finding the distribution function of control in a specific case.

In any case we need to estimate the expected value  $\bar{X}$  and standard deviation  $\sigma$  of the objective distribution representing the state of control. Whether we try to go further and specify  $p$ ,  $k$ ,  $\beta_2$ , and  $f$  depends upon whether or not the kind of information given by such a specification justifies the added expense of estimating these characteristics of the objective distribution.

<sup>1</sup> The use of complicated quadrature methods is often necessary.

and the expense of the extensive inspection required to assure the producer that the quality of product does not vary beyond reasonable sampling limits in respect to these characteristics.

It is of interest to point out at this stage of our discussion that the specification of  $\mathbf{p}$ ,  $\mathbf{k}$ , and  $\beta_2$  introduces a problem in estimation, the solution of which requires the assumption of a particular functional form  $\mathbf{f}$ . To illustrate this point, let us assume that we have a comparatively small sample, say five observations, in which we are to estimate  $\mathbf{p}$ . Assuming that the objective  $\mathbf{p}$  is of the order of 0.01 as is often the case in practice, it is obvious that we cannot use the observed fraction  $p$  in a small sample as a basis of estimating  $\mathbf{p}$ . The best we can do perhaps is to make use of our estimates of  $\bar{X}$  and  $\sigma$  derived from the sample as a basis for the estimate of  $\mathbf{p}$ . On the other hand, the estimate of  $\mathbf{p}$  derived in this way involves an assumption as to the functional form  $\mathbf{f}$ . We may, by making use of Tchebycheff's relationship, state certain bounds within which it is likely that  $\mathbf{p}$  lies.

Of course, when we have a large sample representing what we assume to be the condition of control, it is possible to use the observed fraction  $p$  as a basis for an estimate of  $\mathbf{p}$ , although even then it is reasonable to believe that we should consider the general functional form of the distribution in arriving at an estimate. For example, Column 2 of Table 40 gives a distribution of observed values<sup>1</sup> of a variable  $X$ . Column 3 of this table gives a theoretical distribution based upon the assumption that the distribution function is

$$y = y_0 \left( 1 + \frac{x^2}{a^2} \right)^{-m} e^{-v \tan^{-1} \frac{x}{a}}$$

The theoretical and observed distributions, shown in Fig. 93, indicate close agreement between theory and observation. When there is such close agreement it seems reasonable to assume that the integral of the assumed theoretical distribution between any two limits  $X_1$  and  $X_2$  should be taken into con-

<sup>1</sup> Elderton, W. P., *Frequency Curves and Correlation*.

sideration along with the observed fraction  $p$  within the same limits in estimating the objective fraction  $\mathbf{p}$ . In other words we see that the estimate of  $\mathbf{p}$  required in a specification involve the assumption of a particular functional form  $\mathbf{f}$  which in turn must be justified upon the grounds that it appears to be the objective frequency function representing the condition of control in this specific case.

TABLE 40.—IMPORTANCE OF DISTRIBUTION FUNCTIONS IN ESTIMATING FRACTION IN TAIL OF DISTRIBUTION

Cell Midpoint	Observed Distribution of Variable $X$	Type IV Distribution of Variable $X$
5	10	6
10	13	16
15	41	49
20	115	135
25	326	321
30	675	653
35	1,113	1,108
40	1,528	1,535
45	1,692	1,712
50	1,530	1,522
55	1,122	1,074
60	610	604
65	255	274
70	86	102
75	26	32
80	8	8
85	2	2
90	1	1
95	1	0
$\Sigma$	9154	9154

We have seen in the previous paragraphs that if we are to make use of information given by  $\mathbf{k}$  and  $\beta_2$ , we must also have a specification of  $\mathbf{f}$ . Thus, in the example just quoted from Elderton, the observed values of  $k$  and  $\beta_2$  are 0.073 and 3.17 respectively. The fact that the use of these two observed values of  $k$  and  $\beta_2$  in the assumed functional form  $\mathbf{f}$  gives an apparent

close fit to the observed data, provides us with a certain amount of assurance that the objective values of skewness  $k$  and flatness  $\beta_2$  are, for example, different from 0 and 3 respectively corresponding to the normal law, or that they are somewhere in the neighborhood of the values derived from the observed data.

Enough has been said to show that the problem of estimation involved in the specification of characteristics other than  $\bar{X}$  and

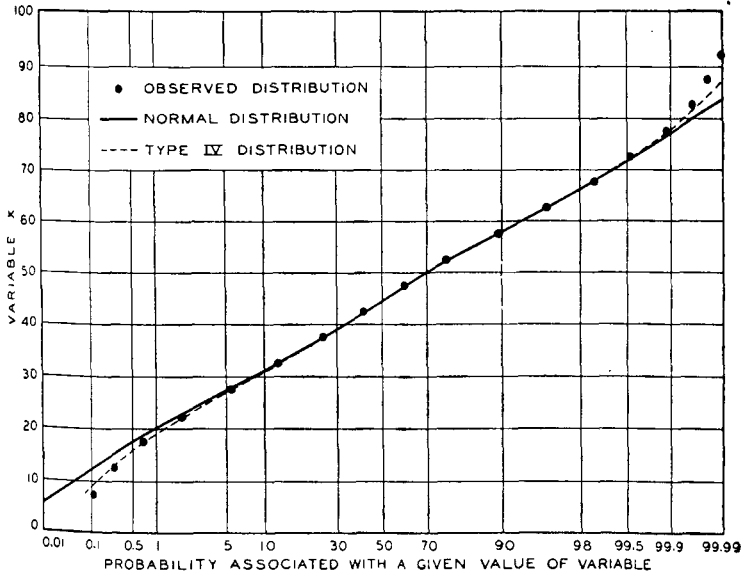


FIG. 93.—GRAPHICAL PRESENTATION OF DATA IN TABLE 40.

$\sigma$  and the objective fraction  $p$  of the distribution of control involves the assumption of specific forms for  $f$ .

### 5. Conclusion

The specification of quality from the viewpoint of both design and control should provide  $\bar{X}$  and  $\sigma$ . In certain cases it is desirable that we specify  $p$  so as to provide a basis for catching erratic troubles which, as we shall see later, may not be detected



through sampling limits established on statistics used to detect lack of control in  $\bar{X}$  and  $\sigma$ . The accurate estimate of  $p$ , however, involves the introduction of some assumption as to the functional form  $f$  of the distribution (58) of control. The specification of  $k$  and  $\beta_2$  is, in general, of less importance than that of  $p$ ,  $\bar{X}$ , and  $\sigma$ .

PART VI

Allowable Variability in Quality

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Five Criteria for Determining  
When Variations in Quality  
Should Not Be Left to Chance

## CHAPTER XIX

### DETECTION OF LACK OF CONTROL IN RESPECT TO STANDARD QUALITY

#### 1. *The Problem*

In Part V we saw that standard quality is characterized by the equation of control

$$dy = \mathbf{f}(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_{m'})dX. \quad (58)$$

In particular, we saw that it is desirable to maintain constancy of this distribution at least in respect to the average  $\bar{X}$  and standard deviation  $\sigma$ . Of course the qualities of samples of  $n$  pieces of product of standard quality may be expected to show sampling fluctuations.

The problem to be considered in this chapter is that of establishing an efficient method for detecting the presence of a cause of variability other than one of the chance causes belonging to the group which gives the accepted standard distribution (58), or of determining when an observed sample is such that it is unlikely that it came from a constant cause system characterized by this distribution.

#### 2. *The Basis for Establishing Control Limits*

Knowing the distribution function (58), we saw in Part IV that it is possible, in general, to find a distribution function  $f_{\theta}(\theta, n)$  for a given statistic  $\theta$  calculated for samples of size  $n$  such that the integral

$$\mathbf{P} = \int_{\theta_1}^{\theta_2} f_{\theta}(\theta, n)d\theta \quad (85)$$

gives the probability that the statistic  $\theta$  will have a value lying within the limits  $\theta_1$  to  $\theta_2$ . Of course, if the function  $f_{\theta}(\theta, n)$

is limited in both directions, we may choose  $\theta_1$  and  $\theta_2$  such that  $\mathbf{P} = 1$ ; and, in this case, any observed value of  $\theta$  falling outside the limits is a positive indication that standard quality is not being maintained. If the function  $f_\theta(\theta, n)$  in (85) is continuous we must replace the integral sign by the symbol summation  $\Sigma$  for discrete ordinates and change our discussion accordingly. The conclusions, however, remain unchanged.

For the most part, however, we never know  $f_\theta(\theta, n)$  in sufficient detail to set up such limits. More important yet is the fact that, even if we knew the function well enough to set up limits within which a statistic  $\theta$  must fall provided the cause system has not varied from the accepted standard, we could not say that the occurrence of an observed value  $\theta$  within this range is sufficient to prove that the sample came from a constant system characterized by the accepted standard distribution function (58).

How then shall we establish allowable limits on the variability of samples? Obviously, the basis for such limits must be, in the last analysis, empirical. Under such conditions it seems reasonable to choose limits  $\theta_1$  and  $\theta_2$  on some statistic such that the associated probability  $\mathbf{P}$  is *economic* in the sense now to be explained. If more than one statistic is used, the limits on all the statistics should be chosen so that the probability of looking for trouble when any one of the characteristics falls outside its own limits is economic.

Even when no trouble exists, we shall look for trouble  $(1 - \mathbf{P})N$  times on the average after inspecting  $N$  samples of size  $n$ . On the other hand, the smaller the probability  $\mathbf{P}$  the more often in the long run may we expect to catch trouble if it exists. We must try to strike a balance between the advantages to be gained by increasing the value  $\mathbf{P}$  through reduction in the cost of looking for trouble when it does exist and the disadvantages occasioned by overlooking trouble that do exist. It is conceivable, therefore, that there is some economic value  $\mathbf{P}$  or pair of limits  $\theta_1$  and  $\theta_2$  for each quality characteristic. It is perhaps unnecessary to say that the determination of the economic value  $\mathbf{P}$  and the associated

limits must be an approximation in any case. Furthermore, it is obviously necessary to adopt some value which will be acceptable for practically all quality characteristics, although the economic value  $\mathbf{P}$  for one quality may not be the same as that for another.

With these points in mind we shall consider a few principles to guide our choice of  $\Theta_1$  and  $\Theta_2$ . In general, it is reasonable to believe that the objective economic values of  $\Theta_1$  and  $\Theta_2$  are not symmetrically spaced in respect to the expected value  $\bar{\Theta}$  of the statistic. It is perhaps more reasonable to assume that they are so spaced as to cut off equal tails of the function  $f_{\Theta}(\theta, n)$ . Under these conditions it is reasonable to try to set limits  $\Theta_1$  and  $\Theta_2$  that will satisfy this condition. From the discussion in Part IV we see, however, that even when the distribution (58) is known, the distribution function  $f_{\Theta}(\theta, n)$  for a given statistic  $\Theta$  is seldom known in sufficient detail to make it possible to choose  $\Theta_1$  and  $\Theta_2$  to cut off equal tails. Even more important is the fact that we seldom care to specify  $f$  accurately enough to make possible the setting of such limits.

For these reasons we usually choose a symmetrical range characterized by limits

$$\bar{\Theta} \pm t\sigma_{\Theta} \quad (86)$$

symmetrically spaced in reference to  $\bar{\Theta}$ . Tchebycheff's theorem tells us that the probability  $\mathbf{P}$  that an observed value of  $\Theta$  will lie within these limits so long as the quality standard is maintained satisfies the inequality

$$\mathbf{P} > 1 - \frac{1}{t^2}.$$

We are still faced with the choice of  $t$ . Experience indicates that  $t = 3$  seems to be an acceptable economic value.

Hence the method for establishing allowable limits of variation in a statistic  $\Theta$  depends upon theory to furnish the expected value  $\bar{\Theta}$  and the standard deviation  $\sigma_{\Theta}$  of the statistic  $\Theta$  and upon empirical evidence to justify the choice of limits  $\bar{\Theta} \pm t\sigma_{\Theta}$ .

3. Choice of Statistic to Detect Change in Average Quality

Suppose, for example, that

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_m) dX,$$

with an expected value  $\bar{X}$ , is the standard of quality and we are to detect a change in quality in which only the expected

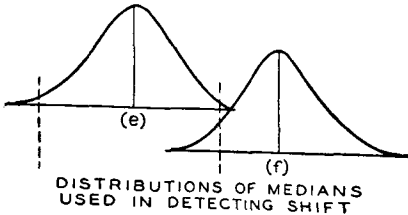
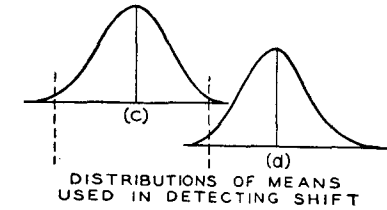
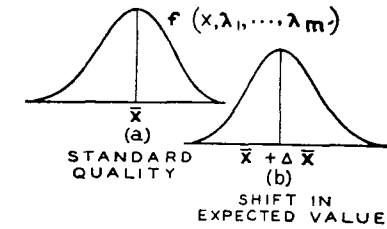


FIG. 94.—ILLUSTRATING IMPORTANCE OF PROPER CHOICE OF STATISTICS.

value changes from  $\bar{X}$  to  $\bar{X} + \Delta\bar{X}$ . What statistic of sample should we use to detect this change in order to minimize the number of observations required?

To start with, let us assume that (58) is a normal distribution. Obviously then, we might use either the mean or arithmetic mean of a sample to detect a change in the expected value  $\bar{X}$ . To illustrate, let us assume that the standard quality is distributed as in Fig. 94-a and the shift  $\Delta\bar{X}$  in expected value is represented by Fig. 94-b. Let us assume also that the distribution of arithmetic means and that of medians are normal as indicated in Figs. 94-c and 94-d respectively.

This situation is practically met when the sample size is large in which case the standard deviation of the distribution of medians is  $1.253 \frac{\sigma}{\sqrt{n}}$  and that of means is  $\frac{\sigma}{\sqrt{n}}$ . These values of standard deviation were used in drawing Figs. 94-c and 94-d. Limits including equal areas of Figs. 94-c and 94-e are shown. The curves of Figs. 94-d and 94-f represent the distributions

averages and medians about the expected value  $\bar{X} + \Delta\bar{X}$ . Obviously, the area of Fig. 94-d outside the dotted limits for means is greater than the area of Fig. 94-f outside the limits for medians. Hence, for a given increase  $\Delta\bar{X}$ , we may expect to have an indication of trouble more often by limits set on arithmetic means than by those set on medians. <sup>Thursday</sup><sub>08.07.04</sub>

In general, if  $\Theta_1$  and  $\Theta_2$  are two statistics (such as median and arithmetic mean) used to detect a change in some characteristic  $\Theta$  of the universe; if the functions  $f_{\Theta_1}(\Theta_1, n)$  and  $f_{\Theta_2}(\Theta_2, n)$  are symmetric, monotonic, and unimodal; if the standard deviations of  $\Theta_1$  and  $\Theta_2$  fall off in the same way with increase in sample size  $n$ ; and if  $\bar{\Theta}_1 = \bar{\Theta}_2 = \Theta$ , then we may say that that statistic having the smaller standard deviation should be used in detecting the change  $\Delta\bar{X}$ . <sup>Friday</sup><sub>08.07.04</sub>

Now, if there exists a statistic  $\Theta$  such that the use of any other statistic  $\Theta_1$  does not throw any further light upon the value of the parameter to be estimated, then  $\Theta$  is said to be a *sufficient statistic*, and is, of all statistics of this class, the one to use, provided it can be shown that it is also the most efficient.

In this connection, some very useful theory has been contributed by R. A. Fisher.<sup>1</sup> He shows that if  $\sigma$  and  $\sigma_1$ , the standard deviations of  $\Theta$  and  $\Theta_1$  respectively, fall off as  $\frac{1}{\sqrt{n}}$ , and if  $\Theta$  and  $\Theta_1$  are normally correlated with correlation coefficient  $r$ , then the above criterion of sufficiency leads to the relationship

$$\sigma = r\sigma_1,$$

showing that  $\Theta$  is more efficient than  $\Theta_1$  and that under the given conditions

$$r = \sqrt{E}, \quad (87)$$

where  $E$  is the efficiency of  $\Theta_1$  as compared to  $\Theta$ . If, in practice, we find that the correlation surface for two statistics, such as the median and arithmetic mean, is normal and satisfies (87), then it is reasonable to assume that the more efficient of the

<sup>1</sup>"On the Mathematical Foundations of Theoretical Statistics," *Philosophical Transactions*, Series A, Vol. 222, pp. 309-368, 1922.

two is a sufficient statistic and perhaps also the most efficient statistic that can be used. It should be noted that under the given conditions the more efficient of the two statistics has the smaller standard deviation and hence is the better one to use in detecting a change of parameter.

We have already seen that the distribution of medians of samples of size  $n = 4$  from a normal universe is symmetric and not so very different from normal, whereas the distribution of arithmetic means is normal in this case. It is interesting to see, therefore, whether or not the arithmetic mean is not or is better than the median for detecting a shift  $\Delta\bar{X}$  but really the best statistic that can be used.

Fig. 95 shows the observed scatter diagram of correlation between medians and means for samples of four. In this case the observed efficiency  $E$  and correlation coefficient  $r$  are

$$E = 0.80$$

$$r = 0.899,$$

and (87) is practically satisfied. Since we know of no statistic whose standard deviation falls off more rapidly than the arithmetic mean we may conclude that the arithmetic mean is the best statistic to be used for detecting a shift  $\Delta\bar{X}$ , subject to the conditions stated above.

We are not in a place to prove that the average is the best statistic when the distribution function (58) is not normal. However, since we do not know of a better statistic than the arithmetic mean to detect a shift of  $\Delta\bar{X}$  when the universe differs from normality by no more than it usually does in practice, we shall always make use of the arithmetic mean for this purpose.

It is of interest to note that the efficiency  $E$  of the median in respect to the arithmetic mean for samples of  $n$  drawn from a normal universe decreases asymptotically with increase of sample size from 100 per cent for  $n = 2$  to 63 per cent when  $n$  is large, as indicated in Fig. 96. The point for  $n = 4$  is the



observed for the 1,000 samples of four. This curve shows that for large samples the efficiency of the median is such that it contains only about 63 per cent of the information in respect to the change  $\Delta\bar{X}$ ; in other words, that the average of a sample

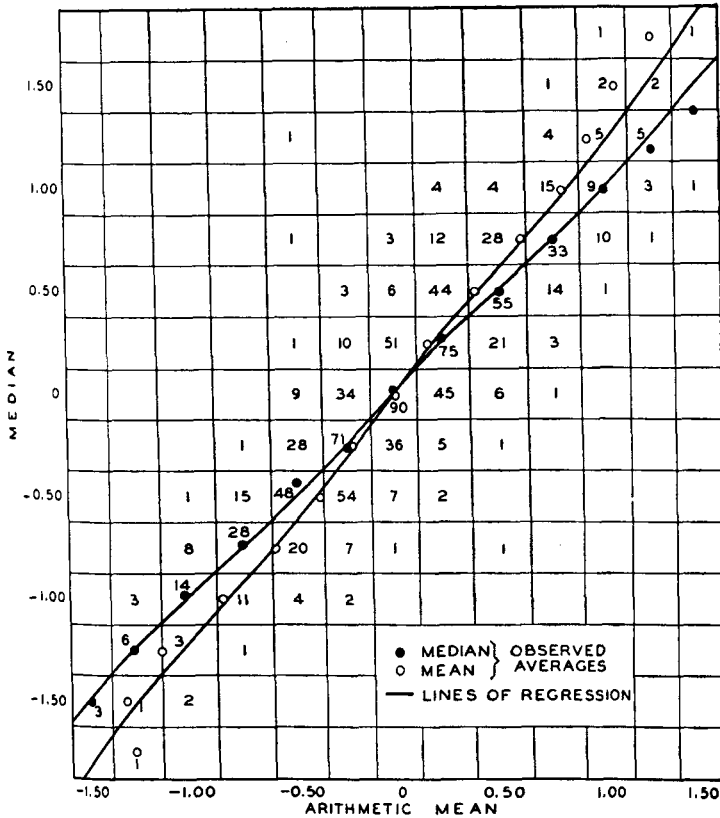


FIG. 95.—SCATTER DIAGRAM OF CORRELATION BETWEEN MEDIANS AND MEANS.

of size  $n = 63$  will detect in the long run a shift  $\Delta\bar{X}$  as often as the median of a sample of  $n = 100$ .

If, instead of the median, we use the  $\frac{\text{Max.} + \text{Min.}}{2}$  as a statistic, we have seen that the efficiency is 100 per cent for samples of two and about '88 per cent for samples of four.

By making use of some of the recent work of Tippett,<sup>1</sup> E. S. Pearson, and N. K. Adyanthāya,<sup>2</sup> we may show that the efficiency of the  $\frac{\text{Max.} + \text{Min.}}{2}$  falls off as indicated in Fig. 96.

This curve is in striking contrast to that for medians.

The concept of efficiency here used is different from the one introduced in Part IV, and is perhaps the more usual one. It is simply the ratio of the sample sizes of two different

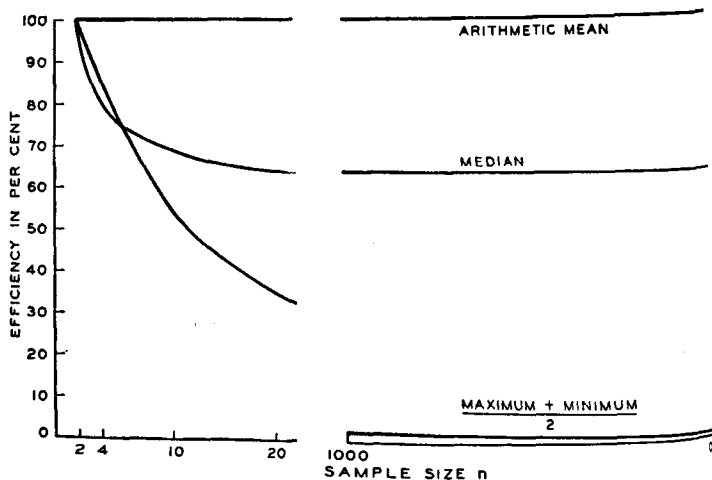


FIG. 96.—EFFICIENCY OF THE MEDIAN AND  $\frac{\text{MAX.} + \text{MIN.}}{2}$  AS A FUNCTION OF SAMPLE SIZE  $n$ .

consistent statistics required to give the same standard deviation.

Consider for example the arithmetic mean  $\bar{X}$  and median  $M$  of a sample of  $n$ . The standard deviation of  $\bar{X}$  in samples of size  $n$  drawn from a normal universe with standard deviation  $\sigma$  is  $\sigma/\sqrt{n}$  and for medians  $M$ , the standard deviation is  $c\sigma/\sqrt{n}$ .

<sup>1</sup> "On the Extreme Individuals and the Range of Samples Taken from a Normal Population," *Biometrika*, Vol. XVII, December, 1925.

<sup>2</sup> Egon S. Pearson and N. K. Adyanthāya, "The Distribution of Frequency Constants in Small Samples from Symmetrical Populations," *Biometrika*, Vol. XX, pp. 356-360.

where  $c(n)$  is some function of  $n$  which approaches  $1.253/\sqrt{n}$  as  $n$  becomes large. Frídny  
16.07.64

Choose a particular sample size  $n_M$  for the median and find the sample size  $n_{\bar{x}}$  for the arithmetic mean required to give the same standard deviation as that of the median for the chosen sample size. This requires merely the solution of the equation

$$\frac{\sigma}{\sqrt{n_{\bar{x}}}} = c(n_M)\sigma$$

for  $n_{\bar{x}}$ . In fact

$$n_{\bar{x}} = \frac{1}{c^2(n_M)},$$

and therefore by definition the efficiency of the median for the chosen value of  $n_M$  is

$$E = \frac{n_{\bar{x}}}{n_M} = \frac{1}{n_M c^2(n_M)}.$$

The trouble with this value of efficiency for small values of  $n$  is that it depends upon the fact that the value of  $n_M$  was chosen first. Thus if we assign to  $n_{\bar{x}}$  the same value  $n_M$ , and solve for the new value  $n'_M$  we should come out with the same value of  $E$ , if the efficiency for small samples is to have the same interpretation as for large samples. However, if we solve for  $n'_M$  from the equation

$$\frac{\sigma}{\sqrt{n_M}} = c(n'_M)\sigma,$$

and then take the ratio  $E = \frac{n_M}{n'_M}$ , it will be found to be different, in general, from the value of  $E$  computed above.

In other words, this means that for small samples we get one curve of efficiency by assigning to  $n_M$  an increasing sequence  $n_1, n_2, \dots$  and a different curve of efficiency when  $n_{\bar{x}}$  is assigned the same series of values.

For this reason the curves of Fig. 96 should not be considered as exact but as merely indicating, in a general way, how

the efficiency of the median or  $\frac{\text{Max.} + \text{Min.}}{2}$  falls off with increasing sample size.

#### 4. Choice of Statistic to Detect Change in Standard Deviation

Suppose now that we consider the problem of determining the statistic which will detect a change only in the standard deviation of the effects of the cause system. Let us start, as in the previous paragraph, with the case where the universe of effects (58) is normal. Naturally, we may use any one of several infinite sets of estimates of  $\sigma$  as a means for detecting a change  $\Delta\sigma$ . Thus, for example,

$$m_i = \frac{2}{\sigma\sqrt{2\pi}} \int_0^{\infty} x^i e^{-\frac{x^2}{2\sigma^2}} dx = \frac{\sigma^i 2^{\frac{i}{2}}}{\sqrt{\pi}} \Gamma\left(\frac{i+1}{2}\right),$$

where  $x = X - \bar{X}$ , and  $i = (1, 2, 3, \dots)$ . For a given value of  $i$ , we can write

$$\sigma^i = b m_i,$$

where  $b$  is a constant for a particular  $i$ . Obviously, the  $i$ th moment  $m_i$  of the absolute values of the deviations in a sample from the observed average  $\bar{X}$  of a sample can be used as an estimate of  $\sigma$  in samples of size  $n = \infty$ . In other words, the statistic

$$\Theta = (b m_i)^{\frac{1}{i}}$$

may be used as an estimate of  $\sigma$  if the sample size is sufficiently large.

In general, the distribution function  $f_{\Theta}(\theta, n)$  of any statistic  $\Theta$  is not symmetrical; hence the expected value  $\bar{\Theta}$  is not  $\Theta$ . This situation is represented schematically in Fig. 97. For samples of a given size  $n$ , there is some constant  $c$  by which to divide  $\Theta$  so that the expected value of  $\frac{\Theta}{c}$  becomes equal to  $\Theta$ . Hence  $\frac{\Theta}{c}$  may be used as an estimate of  $\Theta$  or in this case of  $\sigma$  it is called a *consistent* estimate.

In a similar way we may make use of either a symmetrical or an asymmetrical range as an estimate of  $\sigma$ . For example, we have already considered the distribution of 1,000 observed ranges in samples of four drawn from a normal universe. The statistics for these distributions were given in Table 34. Since these ranges are measured in terms of the standard deviation of the universe, the empirical factors for estimating  $\sigma$  are those

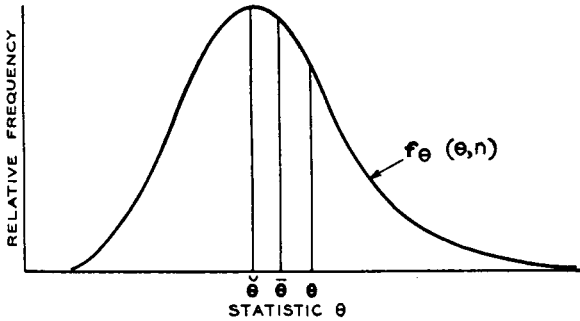


FIG. 97.—SCHEMATIC ASYMMETRICAL DISTRIBUTION OF A STATISTIC.

given in Table 41. Now, as in the discussion of Fig. 97, if  $\bar{\Theta}$  represents the expected value of the distribution of any range  $\Theta$ , the expected value of the distribution of  $\frac{\Theta}{c}$  is  $\bar{\Theta}$  or the statistic  $\bar{\theta}$  of an infinite sample or of the universe. Of course,

TABLE 41.—EMPIRICAL FACTORS FOR ESTIMATING  $\sigma$

Range.....	$X_4 - X_1$	$X_2 - X_1$	$X_3 - X_2$	$X_4 - X_3$
Empirical Factor for Estimation.....	2.0044	0.7863	0.6338	0.7752

this statement rests on the assumption that  $\Theta$  is measured in units of  $\bar{\theta}$  as in Table 41. The second row of this table gives the empirically determined factors with which to transform the observed ranges into consistent estimates of  $\sigma$ . It will be noted that we use  $\bar{\theta}$  as a statistic of an infinite universe. If  $\bar{\theta}$  is also a parameter in the equation of control (58), as it usually is, then there is some parameter  $\lambda$  numerically equal to  $\bar{\theta}$ .

Enough has been said to show that there is an indefinitely large number of ways in which to estimate  $\sigma$ . Which one shall we choose as being the most likely to detect a change  $\Delta\sigma$ ?

Let us start with a comparison of the standard and the mean deviation as a basis for estimating  $\sigma$ . In Part IV we saw that the expected value for small samples is not equal to  $\sigma$  for either of these statistics, the situation being that characterized by Fig. 97. Hence, before we can use either statistic as an estimate of  $\sigma$ , we must know the correction factor for transforming the statistic into one for which the expected value will be  $\sigma$ . Such correction factors are given in Table 29 for the standard deviation  $\sigma$  of the sample and a similar table could be given for the mean deviation.

Of course these factors approach unity as the sample size becomes large. If we also assume that the distributions of these two statistics approach normality as the sample size  $n$  becomes large, we can make use of the same reasoning as that given in Paragraph 3 to show that  $\sigma$  is the better estimate since the mean deviation estimate is only 88 per cent efficient.

When the sample size is small, these two estimates have more nearly the same efficiency. This situation is shown in Fig. 98. The question arises as to whether or not the standard deviation  $\sigma$  is the most efficient statistic for estimating  $\sigma$  from a small sample, assuming that it is the most efficient for a large sample. The only available method for doing this is to apply the test of (87) which is strictly applicable only when the correlation between the two estimates is normal, which condition is, as we know, not fulfilled in this case. The experimental results for the 1,000 samples of four are shown in Fig. 99. The correlation coefficient  $r$  in this case is 0.895, whereas the efficiency of the estimate  $1.1547 m_1$  as compared with the estimate  $1.2533\sigma$  is practically 100 per cent. We are, therefore, uncertain from this test whether or not the standard deviation is the most efficient estimate although we see from Fig. 98 that even for small samples it is more efficient than the mean deviation. The difference is negligible, of course, for comparatively small samples.

It will be of interest now to consider the efficiency of the range between the maximum and minimum values of a sample as an estimate of  $\sigma$ . Again making use of the work of Tippett,<sup>1</sup> E. S. Pearson, and N. K. Adyanthāya,<sup>2</sup> we get the range efficiency curve shown also in Fig. 98. The very rapid decrease in efficiency of the estimate derived from the range is striking. The same concept of efficiency is used here as was used in Paragraph 3. We have here an added difficulty in that the

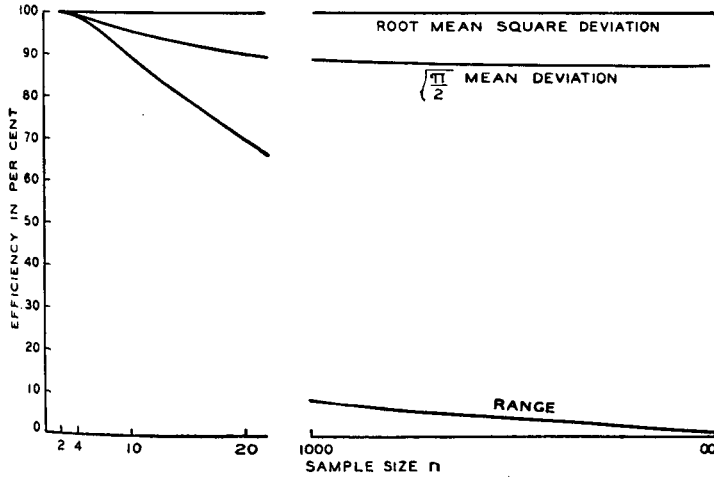


Fig. 98.—EFFICIENCY OF  $\sqrt{\frac{\pi}{2}}$  TIMES MEAN DEVIATION AND RANGE AS ESTIMATES OF  $\sigma$  COMPARED WITH THAT OF THE STANDARD DEVIATION.

root mean square deviation,  $\sqrt{\pi/2}$  mean deviation, and the range are not even consistent estimates of  $\sigma$ . For this reason the curves of Fig. 98 are supposed merely to indicate, in a general way, how the efficiencies of the above two statistics fall off with increasing  $n$ .

It should be noted that, in our discussion of the importance of choosing the most efficient statistic for detecting a change  $\Delta\bar{X}$  or  $\Delta\sigma$ , we tacitly assumed that the distribution functions of the statistics compared were symmetrical and of the

<sup>1</sup> Loc. cit.

<sup>2</sup> Loc. cit.

same functional form. This is a very important requirement for, in general, the most efficient statistic in the sense of being the one with the smallest standard deviation need not be the statistic most likely to catch a given change in  $\bar{X}$  or  $\sigma$ . F

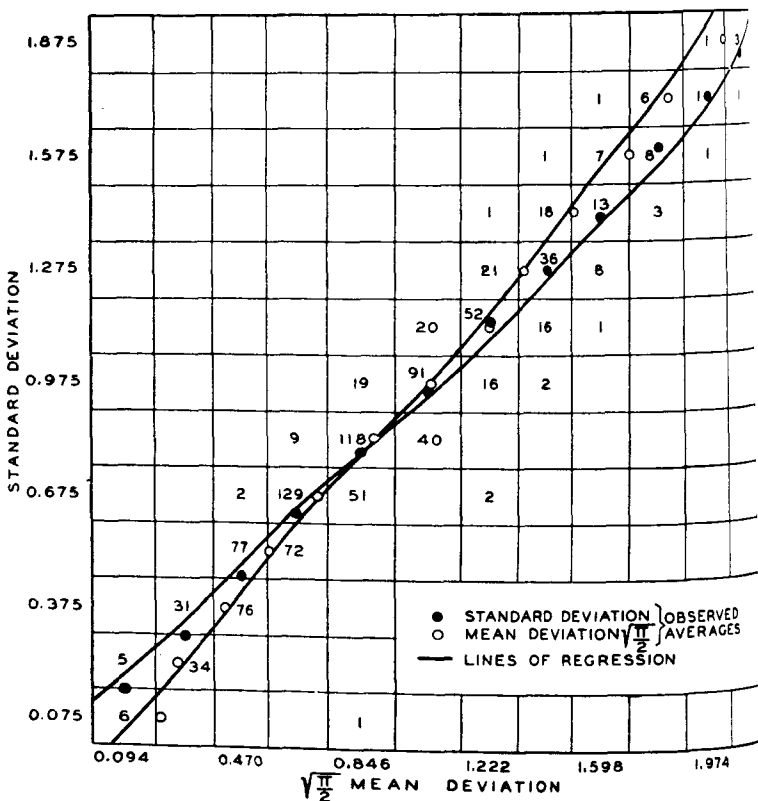


FIG. 99.—CORRELATION BETWEEN STANDARD DEVIATION AND  $\sqrt{\frac{\pi}{2}}$  TIMES MEAN DEVIATION FOR SAMPLES OF FOUR FROM A NORMAL UNIVERSE.

example, the comparison of the four ranges of Table 41 detecting a given change  $\Delta\sigma$  involves the algebraic magnitude of  $\Delta\sigma$ , and the knowledge of the functional forms of the distribution of the different ranges. The same could be said of the comparison of the statistics based upon the moments  $m_i$  of the



absolute values of the deviation. To make such a comparison is certainly not practicable at the present time.

It appears, therefore, that there is good reason to choose the standard deviation  $\sigma$  of the sample as a basis for the estimate of the standard deviation  $\sigma$  of the universe to detect a change  $\Delta\sigma$ .

### 5. *Additional Reason for Choosing the Average $\bar{X}$ and Standard Deviation $\sigma$*

We are now in a place to consider an additional and very important reason for choosing the average  $\bar{X}$  of a sample to detect a change  $\Delta\bar{X}$  and the standard deviation  $\sigma$  to detect a change  $\Delta\sigma$ . The previous discussion has been limited to the assumption that the universe or distribution (58) of standard quality is normal.

In Part IV, however, we saw that, no matter what the nature of the distribution function (58) of the quality is, the distribution function of the arithmetic mean approaches normality rapidly with increase in  $n$ , and in all cases the expected value of means of samples of  $n$  is the same as the expected value  $\bar{X}$  of the universe. Hence the arithmetic mean is usable for detecting a change  $\Delta\bar{X}$  almost equally well for any universe of effects which we are likely to meet in practice. It appears that the same cannot be said of any other known statistic.

We also saw in Part IV that, although the distribution function  $f_\sigma(\sigma, n)$  of the standard deviation  $\sigma$  of samples of  $n$  is not known for other than the normal universe, nevertheless the moments of the distribution of variance  $\sigma^2$  are known in terms of the moments of the universe. Hence we can always establish limits

$$\bar{\sigma}^2 \pm t\sigma_\sigma^2$$

within which the observed variance in samples of size  $n$  should fall more than  $100\left(1 - \frac{1}{t^2}\right)$  per cent of the total number of times a sample of  $n$  is chosen, so long as the quality of product is controlled in accord with the accepted standard.

This generality of usefulness is not shared by any other known estimate of  $\sigma$  or, more specifically, of  $\sigma^2$ .

#### 6. Choice of Statistic to Detect Change $\Delta r$ in the Correlation Coefficient $r$

In the present state of our knowledge of the distribution of product moments, the only available basis for detecting a change  $\Delta r$  is the distribution function (75) of the correlation coefficient in samples of size  $n$ .

#### 7. Choice of Method of Using Statistics

Having chosen statistics with which to detect variability from standard quality, it remains for us to choose the way

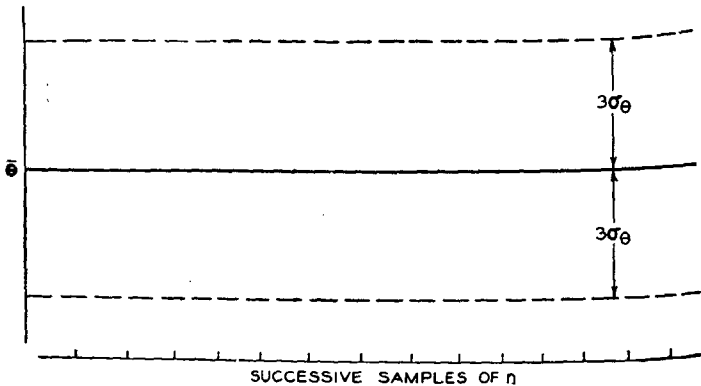


FIG. 100.—SIMPLE FORM OF CONTROL CHART.

using them. We shall illustrate this point by a discussion of the ways of using the average  $\bar{X}$  and standard deviation  $\sigma$  of samples of size  $n$ .

Making use of the control limits

$$\bar{\Theta} \pm 3\sigma_{\theta},$$

we may construct a *control chart* such as shown in Fig. 100. The occurrence of a value of  $\Theta$  outside these limits is taken as an indication of a significant variation from standard quality or as an indication of trouble.

Instead of using this simple form of chart for each of several statistics, we may use a chart based upon the probability of the simultaneous occurrence of the different statistics. Two possible forms of such charts for two statistics  $\theta_1$  and  $\theta_2$  are shown in Fig. 101. In Fig. 101-*a* the occurrence of a sample for which the point  $(\theta_1, \theta_2)$  falls outside the shaded area is taken as an indication of trouble, the boundary of this area having been chosen so that the probability  $P$  of falling within the boundary is economic. Similarly, in Fig. 101-*b*, the probability  $P$  of falling inside the dotted limits on either side of the

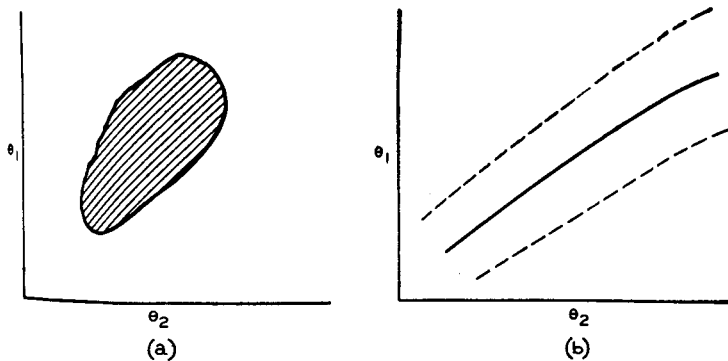


FIG. 101.—TWO TYPICAL FORMS OF CONTROL CHART.

curve of regression represented by the solid curve is economic. Such a test is often referred to as the *doublet test*.

To construct a chart of the type of Fig. 101-*a* requires the knowledge of the distribution function  $f_{\theta_1, \theta_2}(\theta_1, \theta_2, n)$  of the two statistics  $\theta_1$  and  $\theta_2$ . For the averages and standard deviations of samples from a normal universe this function rapidly approaches normality as we see from a study of the distribution functions of  $\bar{X}$  and  $\sigma$  of Part IV. Hence we can set up correlation ellipses corresponding to a desired probability  $P$ . In general, however, little is known about the distribution function of pairs of statistics, even for the arithmetic mean and standard deviation, for samples from other than a normal universe.

The work of Neyman already referred to in Chapter XIV of Part IV makes possible the construction of a chart of the form of Fig. 101-*b* for averages and variances of samples from any known universe. This theory also makes it possible to establish approximate limits for pairs of averages and standard deviations.

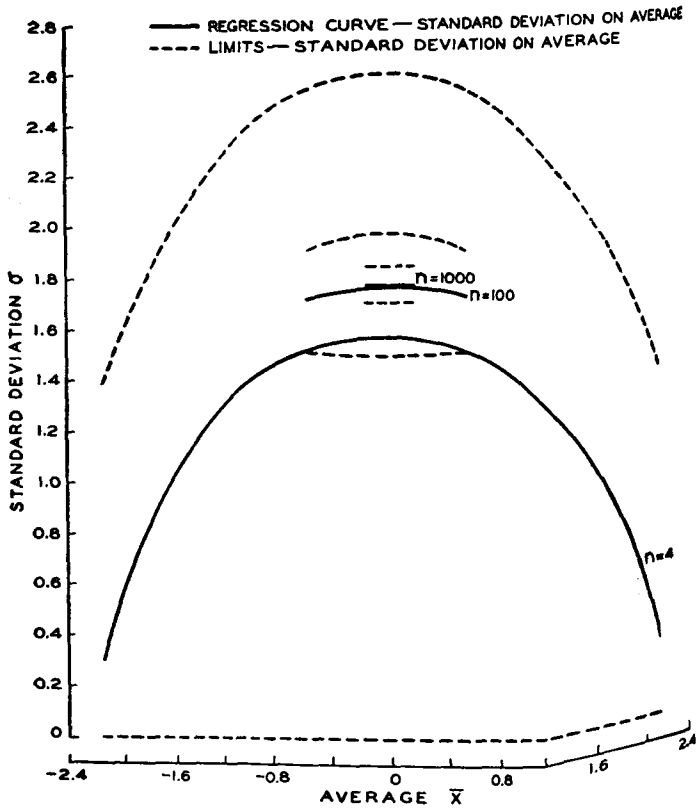


FIG. 102.—EFFECT OF SAMPLE SIZE ON LIMITS.

tions. Fig. 102, for example, shows such sets of limits for samples of  $n = 4$ ,  $n = 100$ , and  $n = 1000$ . This figure is of particular interest in that it indicates that such a test may be more sensitive to a change in the functional form  $f$  of the universe when the sample is small than when it is large. In other

words, such a chart can be made sensitive to changes in the function representing standard quality, even though the average  $\bar{X}$  and standard deviation  $\sigma$  of the universe remain constant.

### 8. Choice of Method of Using Statistics—Simple Example

Table 42 gives forty observed values of tensile strength of steel strand in pounds per square inch (psi). Let us assume

TABLE 42.—TENSILE STRENGTH OF STEEL STRAND

Company No. 1		Company No. 2	
12,600	13,800	14,300	14,550
13,750	14,250	13,900	14,250
13,440	13,370	14,460	13,390
13,960	13,510	14,480	14,130
13,570	13,110	14,170	13,910
13,550	13,400	13,610	13,180
13,570	13,860	13,990	13,790
13,430	13,440	14,140	13,810
13,250	13,900	13,400	13,260
13,320	13,910	14,290	14,550

that the accepted standard quality for the tensile strength of this particular product is normally distributed with

$$\bar{X} = 13,540 \text{ psi,}$$

and

$$\sigma = 440 \text{ psi.}$$

Is there any indication that the quality of product of either supplier is significantly different from standard quality in the sense that the observed samples may not be considered as random samples from standard quality? In what follows, we shall describe three different ways of using the statistics  $\bar{X}$  and  $\sigma$  to answer this question.

A. One way is to construct control charts for averages and standard deviations of samples of twenty with the following

limits. Of course,  $\bar{\sigma}$  is  $440c_2$  where the value of  $c_2$  is that given in Table 29 for  $n = 20$ :

$$\bar{X} \pm 3\frac{\sigma}{\sqrt{n}} = 13,540 \pm 3\frac{440}{\sqrt{20}} = \begin{cases} 13,245 \\ 13,835 \end{cases}$$

and

$$\bar{\sigma} \pm 3\frac{\sigma}{\sqrt{2n}} = 423 \pm 3\frac{440}{\sqrt{40}} = \begin{cases} 214 \\ 632 \end{cases}$$

This is done in Fig. 103. Using this method, we assume there is an indication of the existence of significant deviation

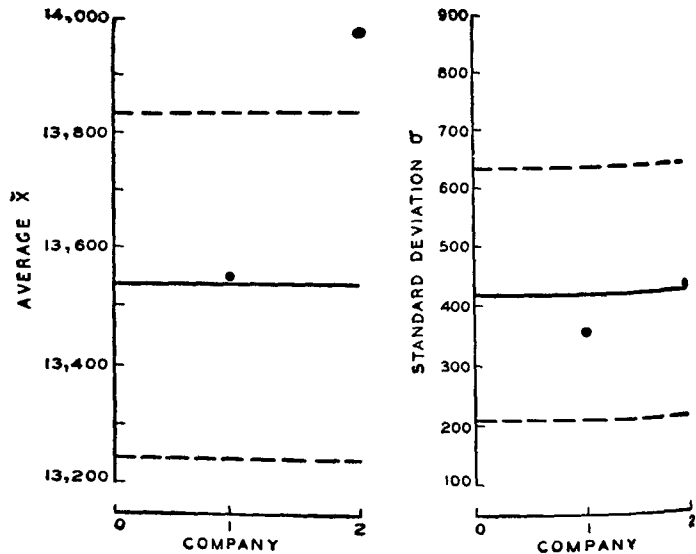


FIG. 103.—ONE FORM OF CONTROL CHART TEST.

from standard if the observed values of either average or standard deviation or both for a given sample fall outside of the control chart limits.

The observed values of average and standard deviation for the two samples of twenty are represented by the black dots. We take the fact that one of the averages falls outside its limits as an indication of lack of control in respect to standard quality.

B. Another way of testing whether or not the two samples of twenty came from standard quality is to construct a control chart of the type shown in Fig. 101-*a*. Since for samples of twenty from a normal universe<sup>1</sup> the correlation surface of  $\bar{X}$  and  $\sigma$  is approximately normal, we may construct the ellipse which should include, let us say,  $P = 99.73$  per cent of the observed pairs of values of  $\bar{X}$  and  $\sigma$ . Doing this for the case in hand, we get the results shown schematically in Fig. 104.

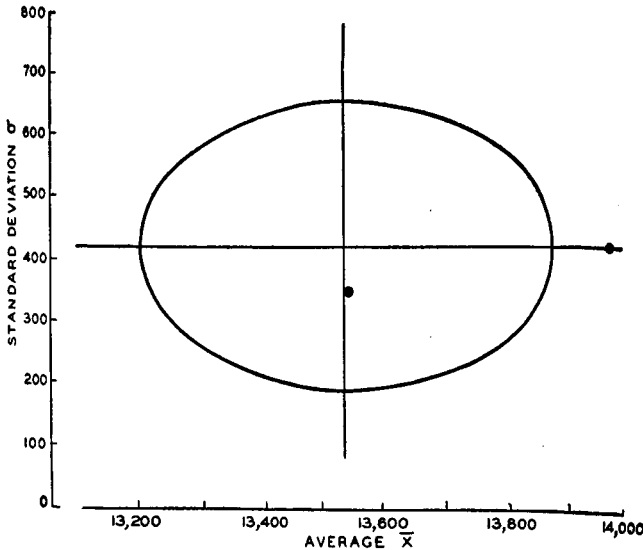


FIG. 104.—ANOTHER CONTROL CHART TEST.

The fact that one point is outside this ellipse is taken as an indication of trouble.

C. A third way of testing whether or not the two samples came from standard quality is to test whether or not the differences

$$|\bar{X}_1 - \bar{X}_2| = 428.50,$$

and

$$|\sigma_1 - \sigma_2| = 71.28$$

are likely to have occurred if both samples came from standard

<sup>1</sup> Cf. Chapter XV, Part IV.

quality. Obviously a test of this nature comparable with the previous two is to consider the occurrence of an absolute difference in averages greater than

$$3 \frac{\sigma}{\sqrt{\frac{n}{2}}} = 3 \frac{440}{\sqrt{10}} = 417.42,$$

or in standard deviations greater than

$$3 \frac{\sigma}{\sqrt{n}} = 3 \frac{440}{\sqrt{20}} = 295.16$$

as indicative of trouble. Again we get a positive indication.

### 9. Choice of Method of Using Statistics—Continued

Let us look at the results obtained by the three different tests just described. It will be seen that the first test indicates

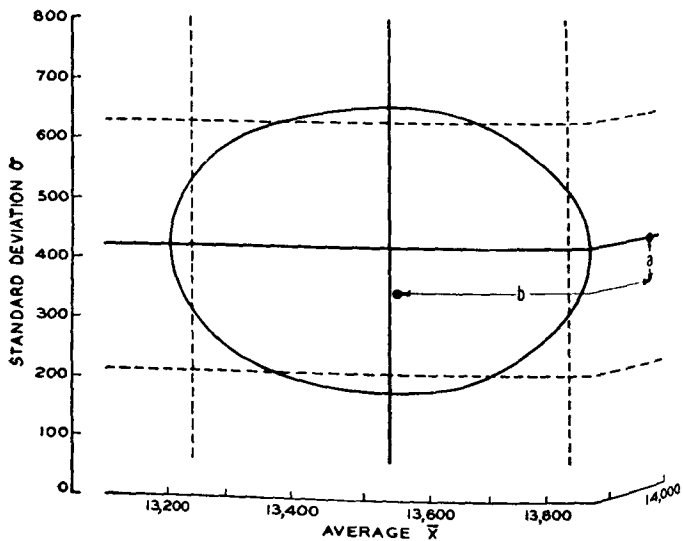


FIG. 105.—COMPARISON OF THREE TESTS.

trouble when a point  $(\bar{X}, \sigma)$  falls outside the dotted rectangle in Fig. 105, whereas the second test indicates trouble when a point falls outside the ellipse. It is easy to see that the two



tests are inherently different. In the first place the probabilities associated with the areas of the rectangle and ellipse are 0.9946 and 0.9973 respectively. More important, however, is the fact that the two tests could not be made to exclude the same region even if the areas were equal.

Now the third test is basically different from the other two in that it indicates trouble when either the distance  $a$  or  $b$  exceeds certain limits.

Since, as in the simple illustration of the previous paragraph, experience indicates that the three tests so often give consistent results, since the third test is obviously very difficult to apply when we have many samples of size  $n$ , and since the second test is more difficult to apply than the first although it gives approximately the same results, the first test appears to be the practical choice.

#### 10. *Choice of Statistic for Detecting Change in Universe of Effects*

Let us consider next the problem of detecting a variation from standard quality represented by a change of cause system from one which gives standard quality, say

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_m) dX, \quad (58)$$

to one which gives something different from standard and represented by some unknown distribution of the form

$$dy = f_1(X, \lambda'_1, \lambda'_2, \dots, \lambda'_i, \dots, \lambda'_{m'}) dX.$$

Perhaps the single statistic most sensitive to a change of this type is the  $\chi^2$  function. Subject to the limitations set forth in Part IV, we may divide the original distribution into any number of cells and calculate  $\chi^2$  for samples of size  $n$  grouped into the chosen cells. A control chart for  $\chi^2$  may then be constructed by making use of the known values of  $\bar{\chi}^2$  and  $\sigma_{\chi^2}$ . In general, it is desirable to use a grouping which gives as nearly as possible equal probabilities for all cells. One difficulty is that the  $\chi^2$  control chart can only be used for comparatively large samples.

### II. *Detection of Failure to Maintain Standard Quality*

Thus far we have considered the comparatively simple problem of detecting a change of a given kind and amount: the effects of a constant cause system, such as a change  $\Delta\bar{X}$  in the expected value or a change  $\Delta\sigma$  in the standard deviation of the effects of the cause system, *everything else remaining fixed*. In practice, however, we never know that the quality has changed from standard in a specific way. What we do is to take a sample of  $n$  to determine whether or not the product has changed. It may or may not have changed one or many times within the period in which the sample of  $n$  is being taken. Our success in detecting trouble in such a case depends among other things upon the way in which the sample is taken, or, more specifically, upon whether or not the sample of  $n$  comes from one or more constant systems of causes.

For example, in testing whether or not the tensile strength of strand, Table 42, had been controlled in accord with standard quality, we divided the data into two groups of twenty observations, one group from each of the two suppliers. Of course we could have tested in a similar way the hypothesis that the forty observations came from a standard production process. Thus, the control limits in pounds per square inch (psi) of average  $\bar{X}$  and standard deviation  $\sigma$  of samples of forty from product of standard quality are respectively:

$$13,540 \pm 3 \frac{440}{\sqrt{40}} = \begin{cases} 13,331 \\ 13,749 \end{cases}$$

$$432 \pm 3 \frac{440}{\sqrt{80}} = \begin{cases} 284 \\ 580 \end{cases}$$

The fact that the observed average of the forty values of tensile strength falls outside the control limits would be taken as evidence of lack of control. Hence, no matter which test had been applied in this case, the result would have been the same. It may easily be shown, however, that the results of two such tests may not be the same. That is to say, if trouble does exist in that the product as tested by a sample of  $n$  comes from two

constant systems of causes in the sense that  $n_1$  pieces come from a cause system with constants

$$\bar{X}_1 \text{ and } \sigma_1,$$

and  $n_2$  pieces come from another system with constants

$$\bar{X}_2 \text{ and } \sigma_2,$$

it is possible that a test for trouble using the total sample  $n$  may or may not give an indication of trouble. The same is true of the test based upon the use of the samples  $n_1$  and  $n_2$ . Furthermore, one test may be positive and the other negative.

Therefore it might appear that it makes little difference how a set of  $n$  data representing lack of standard control is grouped before applying the test for detecting trouble of this kind. In other words, this would mean that an inspector trying to detect variation from standard quality would be able to do so equally well irrespective of whether or not he was able to divide the data in a sample of size  $n$  into subgroups corresponding to different constant systems of causes. To draw such a conclusion would be utterly misleading and against what is perhaps the most generally accepted step in the scientific method, that is, classification. Assuming for the moment, however, that in the long run a test using the whole group of  $n$  data as a unit is just as likely to detect trouble as one using the subgroups of data obtained by accurate classification, there still would be a definite advantage in classifying the data before applying the test. Obviously, the ultimate object is not only to detect trouble but also to find it, and such discovery naturally involves classification. The engineer who is successful in dividing his data initially into *rational* subgroups based upon rational hypotheses is therefore inherently better off in the long run than the one who is not thus successful.

For such an engineer the statistical tests described in this chapter constitute a powerful tool in testing his hypotheses and in determining the extent to which an investigation must be carried in order to check beyond reasonable doubt whether or not a given hypothesis is justified.

Suppose, for example, that an engineer wishes to determine how large a sample is required to detect variation from standard quality by an amount  $\Delta\bar{X}$  in the expected value, where it is assumed that the functional form  $f$  and all other parameters remain the same. It is a simple matter to show that the required sample size  $n$  is given by the solution of the equation

$$\Delta\bar{X} = 2t \frac{\sigma}{\sqrt{n}}, \quad (89-a)$$

where  $t$  is generally taken as three for reasons already set forth.

In a similar way one finds that the number required to detect a change only in standard deviation and of an amount  $\Delta\sigma$  is given by the solution of

$$\Delta\sigma = 2t \frac{\sigma}{\sqrt{2n}}. \quad (89-b)$$

For example, the size of sample determined from (89-a) is such that the probability of detecting trouble of the nature of a change only in  $\bar{X}$  and of an amount  $\Delta\bar{X}$  is approximately 0.99 if  $t = 3$ . We can go even further and say that with this sample size the probability of detecting trouble in the form of a change only in  $\bar{X}$  is greater than 0.99 if the shift is greater than  $\Delta\bar{X}$  used in (89-a).

A similar interpretation may be given to the value of  $n$  derived from (89-b).

Thus we see how statistical theory becomes a useful tool after we have taken the scientific step of classification of data into rational subgroups. Moreover we see that, even though classification is not as it should be, statistical tests often indicate the presence of trouble. Of course, these advantages are attained with a knowledge that we shall not look for trouble when it does not exist more than a certain known fraction  $(1 - P)$  of the total number of times that a sample of size  $n$  is observed.

## CHAPTER XX

### DETECTION OF LACK OF CONTROL

#### 1. *The Problem*

In the previous chapter we considered the comparatively simple problem of detecting lack of control in respect to an accepted standard distribution. Now we shall consider the problem of detecting lack of control in the sense of lack of constancy in the unknown cause system. To make clear the inherent difference in these two problems, let us consider once more the data on tensile strength of strand as given in Table 42. The three tests of the previous chapter merely served to indicate whether or not it is likely that the data came from a *specified* constant cause system. The corresponding question to be considered now is whether or not they come from *some* constant cause system of unknown functional form  $f$ , unknown average  $\bar{X}$ , and unknown standard deviation  $\sigma$ .

The tests of the previous chapter made use of assumed known values of  $\bar{X}$  and  $\sigma$ . The corresponding tests which we can use in this chapter must involve estimates  $\bar{X}$  and  $\sigma$ , say, of the unknown average  $\bar{X}$  and standard deviation  $\sigma$  of the objective but unknown distribution representing the condition of control, if it be controlled.

Two criteria to guide us in making the estimates  $\bar{X}$  and  $\sigma$  are:

A. The estimates  $\bar{X}$  and  $\sigma$  used as a basis for detecting lack of control must be such that, if the quality from which the sample of size  $n$  is drawn is controlled with an average  $\bar{X}$  and a standard deviation  $\sigma$ , then the following two statistical limits should be fulfilled:

$$\left. \begin{array}{l} L_s \bar{X} = \bar{X} \\ L_s \sigma = \sigma \end{array} \right\} \quad (90)$$

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*B.* Insofar as possible, the estimates should be chosen so that, if the quality is not controlled, the estimates  $\bar{X}$  and  $\sigma$  actually used shall be those which will be most likely to indicate the presence of trouble or, in this case, lack of constancy in the cause system.

## 2. Choice of Method of Estimating $\bar{X}$ and $\sigma$

Let us start by considering estimates  $\bar{X}$  and  $\sigma$  in psi derived from the data of Table 42 in two different ways as follows:

(a) Let

$$\bar{X} = \frac{\sum_{i=1}^{40} X_i}{40} = 13,763.75,$$

and

$$\sigma = \left( \frac{\sum_{i=1}^{40} (X_i - \bar{X})^2}{40} \right)^{1/2} = 442.20.$$

(b) Let

$$\bar{X} = \frac{\sum_{i=1}^{40} X_i}{40} = 13,763.75,$$

and

$$\sigma = \frac{1}{c_2} \frac{\sigma_1 + \sigma_2}{2} = 400.45,$$

where  $\sigma_1$  and  $\sigma_2$  are the standard deviations of the first and second groups of twenty observed values and where  $c_2$  is the factor given in Column 3 of Table 29.

Obviously the condition (90) is satisfied by the estimates in (a) and (b). It may easily be shown, however, that if the subgroups are rational, then the estimate  $\sigma$  of type (b) is on the average less than the corresponding estimate of type (a).

Therefore, under these conditions criteria involving the use of estimates (b) will in the long run detect trouble more often than similar criteria involving estimates (a). Hence it is reasonable to choose method (b) for estimating  $\bar{X}$  and  $\sigma$ .

### 3. Choice of Test Criterion for Detecting Lack of Control

Having chosen a pair of estimates  $\bar{X}$  and  $\sigma$ , we may use them in any criterion in which we may use  $\bar{X}$  and  $\sigma$ . As an illustration let us apply the three criteria of the previous chapter, making use of  $\bar{X}$  and  $\sigma$  calculated as in (b). The results of the application of the first two criteria are shown graphically in Fig. 106. Obviously both of these criteria give a negative indication of lack of control. Comparing Fig. 105 with Fig. 106

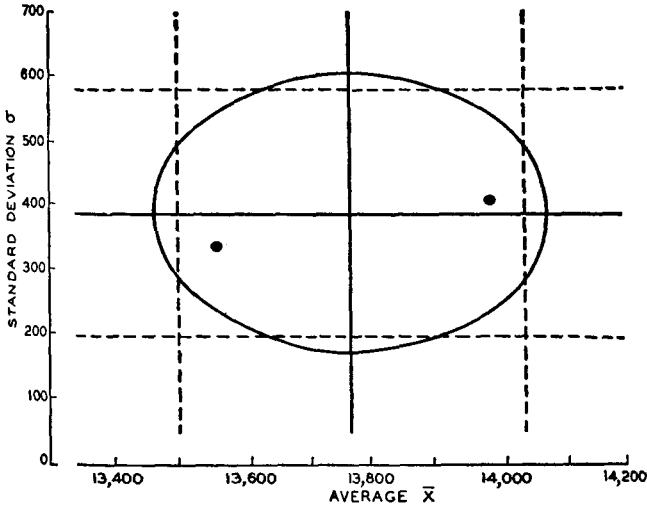


FIG. 106.—TESTS FOR CONTROL.

we see that, whereas one point is out of limits in Fig. 105, neither point is out in Fig. 106. This is interpreted as meaning that, although the observed data are consistent with the assumption of the existence of a controlled state upon the basis of the criteria used, the equation of control is likely not the accepted standard used in the previous chapter.

Now since the difference 428.50 psi in averages exceeds  $3 \frac{\sigma}{\sqrt{n/2}} = 379.9$  psi, the third test criterion gives indication of lack of control.

As previously explained, this is the kind of situation which

often arises in which the indications of two criteria are not the same. Our decision in such a case involves the use of judgment. In this particular instance and for reasons outlined in the previous chapter, we choose the first type of control chart test corresponding to the rectangular limits of Fig. 13.

With the above discussion as an introduction, we shall now describe criteria which have been found to work successfully in the detection of lack of control.

#### 4. Criterion I—General

Given a set of  $n$  data to determine whether or not they came from a constant system of causes, we take the following steps:

A. Divide the  $n$  data into  $m$  rational subgroups<sup>1</sup> of  $n_1, \dots, n_i, \dots, n_m$  values each.

B. For each statistic to be used, use estimates  $\bar{\theta}$  and  $\sigma_{\theta}$  satisfying as nearly as possible conditions A and B of Paragraph 1.

C. Construct control charts with limits

$$\bar{\theta} \pm 3\sigma_{\theta}$$

for each statistic.

D. If an observed point falls outside the limits of this chart take this fact as an indication of trouble or lack of control.

#### 5. Criterion I—Attributes

In this case we make use of a control chart with limits

$$\bar{p} \pm 3\sigma_p$$

where  $\bar{p}$  is the fraction defective in the total set of  $n$  observations and

$$\sigma_p = \sqrt{\frac{\bar{p}q}{n}}$$

where  $\bar{n}$  is the average sample size. The lower limit is taken zero if  $\bar{p} - 3\sigma_p \leq 0$ .

<sup>1</sup>Note in Fig. 55 the difficulties encountered if the data are not divided into rational subgroups.



*Example:* Carrying out these computations for the Type A data of Table 1, we get the following results:

Month	p = $\frac{n_1}{n}$	Month	p = $\frac{n_1}{n}$	Month	p = $\frac{n_1}{n}$
January.....	0.0076	May.....	0.0301	September....	0.0048
February.....	0.0082	June.....	0.0060	October.....	0.0280
March.....	0.0117	July.....	0.0076	November.....	0.0112
April.....	0.0050	August.....	0.0051	December....	0.0059

$$\bar{p} = \frac{\sum n_1}{\sum n} = 0.0109,$$

$$\sigma_p = \sqrt{\frac{\bar{p}q}{n}} = 0.0047,$$

$$\bar{p} + 3\sigma_p = 0.0250,$$

$$\bar{p} - 3\sigma_p = -0.0032 \text{ (hence taken to be } 0.0000\text{).}$$

With this information we get the control chart of Fig. 4-a. The fact that points fall outside the limits was taken as indicating the presence of assignable causes of variability, at least some of which were later discovered, thus justifying the indication of trouble given by the test.

#### 6. Criterion I—Variables—Large Samples

Given a series of  $n$  observed values  $X_1, X_2, \dots, X_i, \dots, X_n$  divisible into  $m$  rational subgroups of  $n_1, n_2, \dots, n_i, \dots, n_m$  values each, we make use of control charts with limits

$$\bar{X} \pm 3\sigma_{\bar{X}} \text{ and } \sigma \pm 3\sigma_{\sigma},$$

where  $\bar{X}$  is the average of the  $n$  observed values and

$$\sigma = \sqrt{\frac{n_1 \sigma_1^2 + n_2 \sigma_2^2 + \dots + n_i \sigma_i^2 + \dots + n_m \sigma_m^2}{n_1 + n_2 + \dots + n_i + \dots + n_m}}, \tag{91}$$

TABLE 43.—TYPICAL APPLICATION OF CRITERION I

Cell Midpoints	Frequency											
	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June
-5.5												
-5.0		I		I	I	I	I	2	4	1		
-4.5		I		I	I	I	I	I	3	2	I	
-4.0									7			
-3.5			3	1	2		5	5	12	7	5	9
-3.0		10	I	I	I		48	10	12	19	15	24
-2.5	55	10	I	I	I	49	152	52	167	130	116	116
-2.0	141	90	119	12	50	157	137	125	221	168	146	206
-1.5	168	238	238	171	179	249	177	195	239	157	171	215
-1.0	249	265	213	312	302	359	320	330	281	241	237	322
-0.5	305	335	332	366	327	414	285	309	254	215	243	318
0.0	231	313	238	234	161	117	162	140	134	132	159	153
0.5	64	46	3	3	11	9	13	27	49	100	106	79
1.0	26	2					I	2	4	4	10	8
1.5	9							I	1			
Σ *	1,250	1,300	1,150	1,200	1,200	1,350	1,150	1,200	1,400	1,200	1,200	1,450

Frequency Distributions for Data of Twelve Polygons of Fig. 19

	July	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June	Total
Average $\bar{X}$	-1.298	-1.250	-1.368	-1.325	-1.504	-1.512	-1.490	-1.505	-1.765	-1.550	-1.501	-1.577	-1.475
Std. Dev. $\sigma$	0.829	0.672	0.673	0.623	0.713	0.638	0.710	0.754	0.923	0.985	0.921	0.862	0.786
Skewness $k$	-0.009	-0.439	-0.785	-0.779	-0.541	-0.490	-0.573	-0.717	-0.353	-0.993	-0.191	-0.192	-0.424
Flatness $\beta_2$	2.729	3.287	4.854	4.208	3.143	3.025	3.673	4.566	3.331	2.937	2.360	1.510	3.491
Sample Size $n$	1,250	1,300	1,150	1,200	1,200	1,350	1,150	1,200	1,400	1,200	1,200	1,450	

Statistics for above Frequency Distributions

$$\sigma \bar{X} = \frac{\sigma}{\sqrt{n}} = 0.022204$$

$$\bar{X} + 3\sigma \bar{X} = -1.408$$

$$\bar{X} - 3\sigma \bar{X} = -1.541$$

$\sigma$  control limits  $\left\{ \begin{array}{l} \sigma + 3\sigma\sigma = 0.833 \\ \sigma - 3\sigma\sigma = 0.739 \end{array} \right.$

$k$  control limits  $\left\{ \begin{array}{l} k + 3\sigma k = -0.217 \\ k - 3\sigma k = -0.632 \end{array} \right.$

$\sigma_i$  being the standard deviation of the  $i$ th rational subgroup. If the sizes of the subgroups are practically equal, we have

$$\sigma_{\bar{X}} = \frac{\sigma}{\sqrt{n}} \quad \text{and} \quad \sigma_s = \frac{\sigma}{\sqrt{2n}}.$$

If the sizes of the subgroups are not equal, the limits for a given subgroup  $i$  must be made to depend upon the sample size  $n_i$  for that group.

Obviously, the condition that the statistical limit

$$L_s \sigma = \sigma$$

$n \rightarrow \infty$

is not satisfied when  $n_i$  is small. It seems reasonable to believe in the light of our previous discussion of the distribution function of the standard deviation that, so long as the minimum size of a subgroup does not fall below, let us say, twenty-five, the estimate  $\sigma$  given by (91) approximately satisfies this limit condition.

If the rational subgroups contain a large number of observations, we may also make use of control charts for the skewness  $k$  and flatness  $\beta_2$ .

*Example 1:* Table 43 gives the observed frequency distributions and the control limits for the twelve monthly records of quality shown previously in Fig. 19. Fig. 107 shows the results in graphical form. The fact that some of the points fell outside control limits was taken as an indication of lack of control for which the assignable causes were later discovered.

*Example 2:* Let us apply Criterion I to the data of Fig. 21 to determine whether or not there is any indication that the depth of penetration for the seven treating plants is controlled. The requisite computations are given in Table 44.

In this case the sample sizes are too small to justify the use of  $k$  and  $\beta_2$  and the sizes differ so much among themselves that it is necessary to use variable limits as shown in Fig. 108. Lack of control, the causes of which were later discovered, is indicated by both the averages and correlation coefficients.

TABLE 44.—TYPICAL APPLICATION OF CRITERION I TO CORRELATION COEFFICIENT

X = Depth of Sapwood in inches  
Y = Depth of Penetration in inches

Company	Number of Poles	Number of Borings	$\bar{X}$	$\sigma_X$	$\bar{Y}$	$\sigma_Y$	$r_{XY}$
1	48	350	3.5611	0.6060	1.8966	0.6326	0.2597
2	50	239	3.1552	0.6922	2.0795	0.7091	0.4403
3	50	316	2.8959	0.6667	1.7016	0.5925	0.4913
4	47	323	3.3903	0.7093	2.0053	0.7153	0.1584
5	48	346	3.6107	0.5935	1.9642	0.6865	-0.1815
6	50	241	3.4012	0.5987	2.0320	0.7546	0.4181
7	50	346	3.1850	0.6385	1.6832	0.6563	0.3855
Total	343	2161	3.3242	0.6863	1.9953	0.6911	0.3926
				$\bar{\sigma}_X = 0.6436$ $*\bar{\sigma}_X = 0.6422$		$\bar{\sigma}_Y = 0.6781$ $*\bar{\sigma}_Y = 0.6736$	$\bar{r}_{XY} = 0.2817$ $*\bar{r}_{XY} = 0.2656$

Statistics for Data of Fig. 21

Calculation of Correlation Control Chart—Company 1†:

$$\sigma_r = \frac{1 - r^2}{\sqrt{n_1 - 1}} = \frac{1 - (0.2597)^2}{\sqrt{349}} = 0.050$$

$$\text{Control limits} \begin{cases} r + 3\sigma_r = 0.415 \\ r - 3\sigma_r = 0.117 \end{cases}$$

† WEIGHTED AVERAGE. ‡ Values for other six companies calculated in the same manner.

*Example 3:* As a third example, let us apply Criterion I to a set of data which may reasonably be assumed to be controlled and see if the result of the test is consistent. For this purpose, we may make use of the four observed distributions of 1,000 given in Table 23. Since these data were obtained under conditions as nearly controlled as we may reasonably hope to attain, all observed points should fall within the limits. Fig. 109

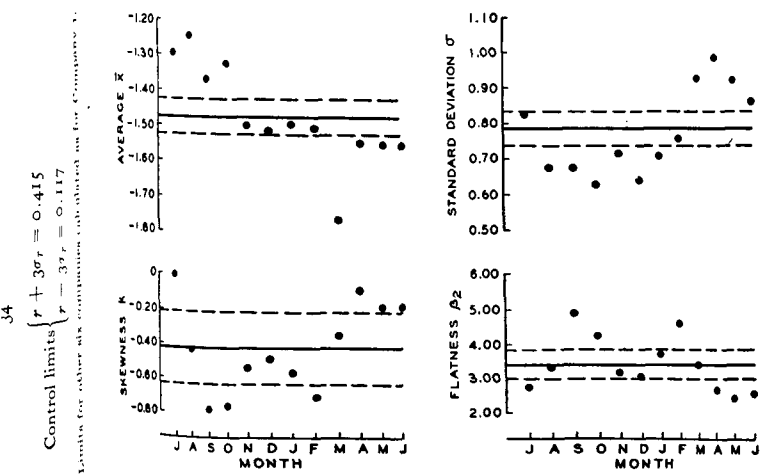


FIG. 107.—CONTROL CHARTS FOR DATA OF FIG. 19 AND TABLE 43, INDICATING LACK OF CONTROL.

shows that they do. The positive indication of control is consistent with the facts as we believe them to be. Of course, as previously noted, a few points should fall outside control limits in the long run even though there is no lack of control.

*Criterion I—Variables—Small Samples*

Given a series  $X_1, X_2, \dots, X_i, \dots, X_n$  of  $n$  observed values of  $X$  that may be divided into  $m$  rational subgroups of equal size, control charts with limits

$$\bar{X} \pm 3\sigma_{\bar{X}} \text{ and } \bar{\sigma} \pm 3\sigma_{\sigma}$$

ECONOMIC CONTROL OF QUALITY

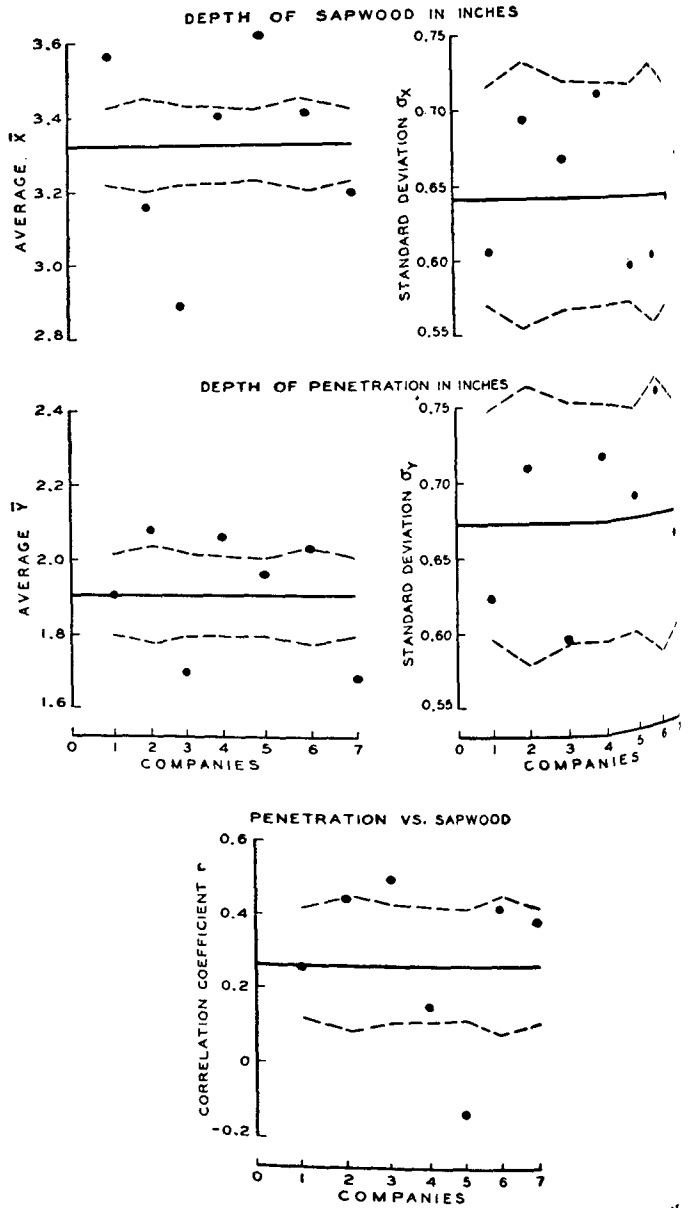


FIG. 108.—CONTROL CHARTS FOR DATA OF TABLE 44 AND FIG. 21.

constitute what we shall term the Criterion I test for small samples, where

$$\bar{X} = \frac{\bar{X}_1 + \bar{X}_2 + \dots + \bar{X}_i + \dots + \bar{X}_m}{m}$$

$$\bar{\sigma} = \frac{\sigma_1 + \sigma_2 + \dots + \sigma_i + \dots + \sigma_m}{m}$$

$$\sigma = \frac{\bar{\sigma}}{c_2}$$

In these expressions  $c_2$  is the factor given in Table 29,  $\bar{X}_i$  is the average, and  $\sigma_i$  the standard deviation of the  $i$ th subgroup.

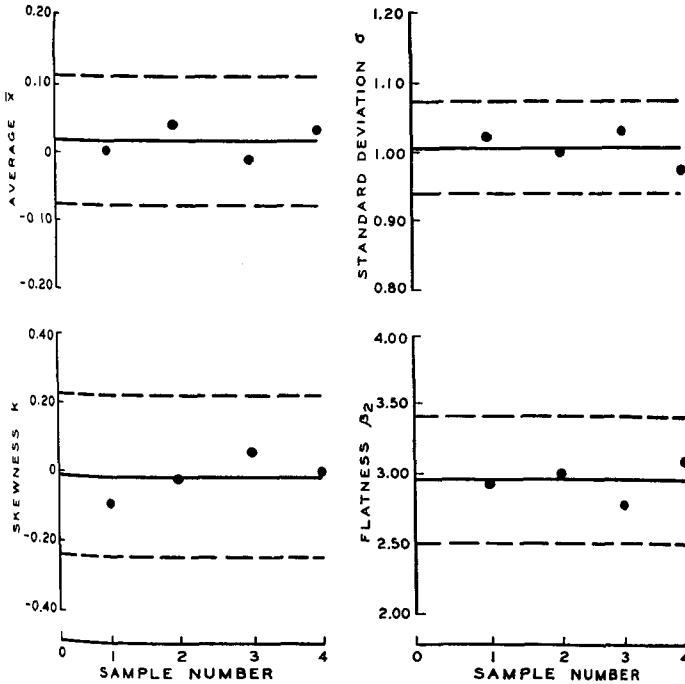


FIG. 109.—CONTROL CHART TEST APPLIED TO CONTROLLED DATA GIVES CONSISTENT RESULTS.

*Example 1:* The problem to be considered first is one previously reported in the literature.<sup>1</sup> It is to determine whether

<sup>1</sup> Appendix to report of Committee B2XV of the American Society for Testing Materials, published in the *Proceedings* of that Society for 1929.

or not the tensile strength in psi of a given alloy as produced by five different companies is controlled where five tests of many pieces of product from each of five companies gave the following results in pounds per square inch:

	Companies				
	C	D	G	W	
Average $\bar{X}$ .....	29,314	24,660	28,210	31,988	34,332
Standard Deviation $\sigma$ ...	1,198	2,434	528	1,243	1,006

The details of the method of calculating the control limits are shown below:

$$\bar{\bar{X}} = \frac{29,314 + 24,660 + 28,210 + 31,988 + 34,332}{5} = 29,700$$

$$\bar{\sigma} = \frac{1,198 + 2,434 + 528 + 1,243 + 1,006}{5} = 1,281.8$$

$$\sigma_{\bar{X}} = \frac{\bar{\sigma}}{c_2\sqrt{n}} = \frac{1,281.8}{0.8407\sqrt{5}} = 682$$

$$\bar{\bar{X}} + 3\sigma_{\bar{X}} = 31,747$$

$$\bar{\bar{X}} - 3\sigma_{\bar{X}} = 27,655$$

$$\sigma\sigma = \frac{\bar{\sigma}}{c_2\sqrt{2n}} = \frac{1,281.8}{0.8407\sqrt{10}} = 482$$

$$\bar{\sigma} + 3\sigma\sigma = 2,728$$

$$\bar{\sigma} - 3\sigma\sigma = -164 \text{ (taken as zero)}$$

The corresponding control charts, Fig. 110, indicate lack of control or significant differences between the tensile strength of this alloy manufactured by the different suppliers.

*Example 2:* Let us next consider the set of two hundred and four measurements of insulation resistance previously given in Table 2 of Part I. In this case there was no basis for dividing the data into rational subgroups other than that it is reasonable



to believe that the cause system may have changed in the course of taking the measurements. Accordingly we divided the data into groups of four, starting with the first four and continuing in the order in which they were taken. The control chart for

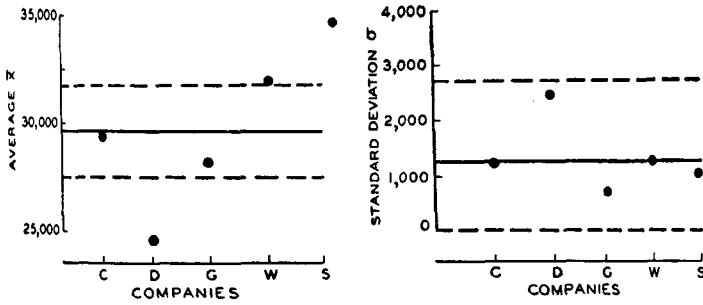


FIG. 110.—CONTROL CHART FOR SMALL SAMPLES SHOWING LACK OF CONTROL.

averages shown in Fig. 7-a and that for standard deviations shown in Fig. 111 indicate lack of control. As was pointed out in Part I the causes for lack of control were found and removed.

The reader may question why the original data were grouped into subsamples of four instead of some other number. A little

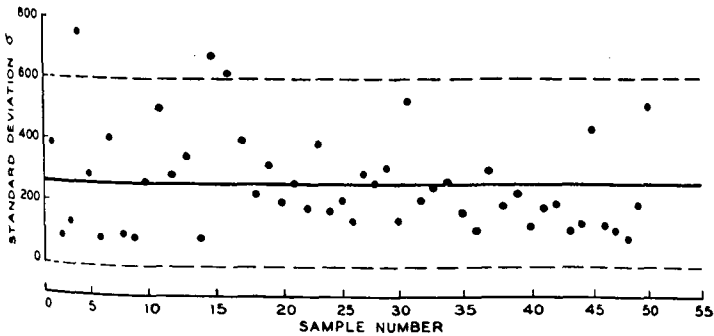


FIG. 111.—CONTROL CHART FOR STANDARD DEVIATIONS OF SAMPLES OF FOUR—DATA OF TABLE 2.

consideration will show that there is nothing sacred about the number four although there are several reasons why it may be the most satisfactory when there is no *a priori* knowledge to justify any other sample size.

Obviously, if the cause system is changing, the sample should be as small as possible so that the averages of samples do not mask the changes. In fact single observations would be the most sensitive to such changes. Why then do we use a sample size of unity? The answer is that if we do, we are faced with the difficulty of choosing the standard deviation to be used in the control charts. Of course, we might use the standard deviation  $\sigma$  of the entire group of observations. In doing so, we would find that  $\sigma = 465.21$ , a value distinctly larger than that of  $\frac{\bar{\sigma}}{c_2} = 328.26$ . A little consideration will show that, in general, this condition will occur in the long run whenever the cause system is not constant in respect to the expected value  $\bar{X}$ , although the expected values of  $\sigma$  and  $\frac{\bar{\sigma}}{c_2}$  are equal when there is no change in the cause system. In the test in which we would use the standard deviation  $\sigma$  of the whole group of  $n$  observations is not so sensitive, in general, as the one proposed in which we divide the data into small subgroups in the order in which they were taken. In fact, the sensitivity of the test will increase, in general, with decrease in subsample size until the size of the sample is such that the data in any given subgroup come from a constant system of chance causes. In the absence of any *a priori* information making it possible to divide the data into rational subgroups there would be some advantage therefore in reducing the subsample size to unity. To do so, however, would obviously defeat our purpose since we could not then obtain an estimate to use in the control charts. Hence we must choose some subsample size greater than unity. Sizes 2 and 3 offer some difficulties in the way of computation of  $\sigma$  and so we go to a subsample of four.)

Now we are in a position to see how important it is to record the data in the order in which they were taken when we have no *a priori* basis for dividing the data into rational subgroups. If this is not done, there would obviously be no sense in trying to apply Criterion I.

### 8. Use of Criterion I—Some Comments

In the practical application of Criterion I, particularly in the case of small samples, certain questions arise. One of these is: How many subgroups of four must we have before we are justified in using Criterion I? That this question is important is at once apparent because the expected probability of a statistic falling within the ranges established by Criterion I approaches the economic limiting value only as the total number  $n$  of observations approaches infinity. This difference in expected probability, however, even for two subsamples of four is likely less than 0.02 and certainly less than 0.05. Hence, the effect in the long run of using Criterion I when the total number of observations is small is to indicate lack of control falsely on an average of perhaps five times in 100 trials instead of three times in, let us say, 1,000 trials which it would do when the total number  $n$  is large. In almost every instance we can well afford to take this added precaution against overlooking trouble when the total number of observations is small. It appears reasonable, therefore, that the criterion may be used even when we have only two subsamples of size not less than four. In this case, of course, we may wish to apply additional tests although, as we have already seen in the earlier part of this chapter, such tests will perhaps in the majority of cases give consistent results.<sup>1</sup> The principal thing to be kept in mind is, however, that the main purpose of such a criterion is to detect lack of control in a continuous production process where we have a whole series of samples so that the question as to the minimum number of subsamples becomes of minor importance.

We may also ask how the indications of Criterion I depend

<sup>1</sup>In work not yet published, F. W. Winters has investigated the efficiency of this criterion for the case of small samples from two normal subgroups, assuming that the data have been divided objectively. In other words, he has determined the probability that the use of Criterion I with a given sample size will detect a difference of a given amount in the averages of two objective subgroups. For example, he has shown that the efficiency varies all the way from 4 per cent for a sample of four and an objective difference of  $\sigma$  (the common standard deviation of the objective subgroups) to 97 per cent for a sample of twenty and an objective difference of  $2\sigma$ . On the other hand the probability that this Criterion will lead us to look for trouble needlessly is, under the first condition, .0085, and under the second, .00014.

upon the universe from which the sample is drawn, especially in the case of small samples. It will have been observed that the factor  $c_2$  used in setting limits for standard deviation is based upon the assumption that the samples are drawn from a normal universe whereas, in general, we know that this condition is not rigorously fulfilled. Furthermore, we have seen that the distribution function of both the average  $\bar{X}$  and standard deviation  $\sigma$  of samples of a given size depends upon the nature of the universe. Hence, the probability associated with the limits in the control charts for the average  $\bar{X}$  and standard deviation  $\sigma$  depends upon the universes from which the samples were drawn.

Of course, the distribution of averages, even for samples of four, is approximately normal independent of the universe so that the probabilities associated with control charts for averages are closely comparable irrespective of the nature of the universes. This is not true, however, in respect to the distribution of standard deviations.

We may get around this difficulty partly by using the control chart for the expected variance of the universe since, as we have seen, the expected value is related to the variance of the universe in a known manner. This makes it possible to establish the base line of the control chart for variance—something which cannot be done for the standard deviation unless the functional form of the universe is known. On the other hand, the standard deviation of the variance involves the flatness  $\beta_2$  of the universe and hence cannot be estimated with great accuracy in most practical cases.

Under these conditions, it seems reasonable to believe that comparatively little can be gained in most cases by making use of the variance instead of the standard deviation. In this connection, it is of interest to cite a typical instance of the way in which the control chart method, making use of averages and standard deviations for small samples, gives indications consistent with facts when we apply the test to samples of four drawn from either of the three types of universes previously described. For example, Fig. 112 shows the results of the test

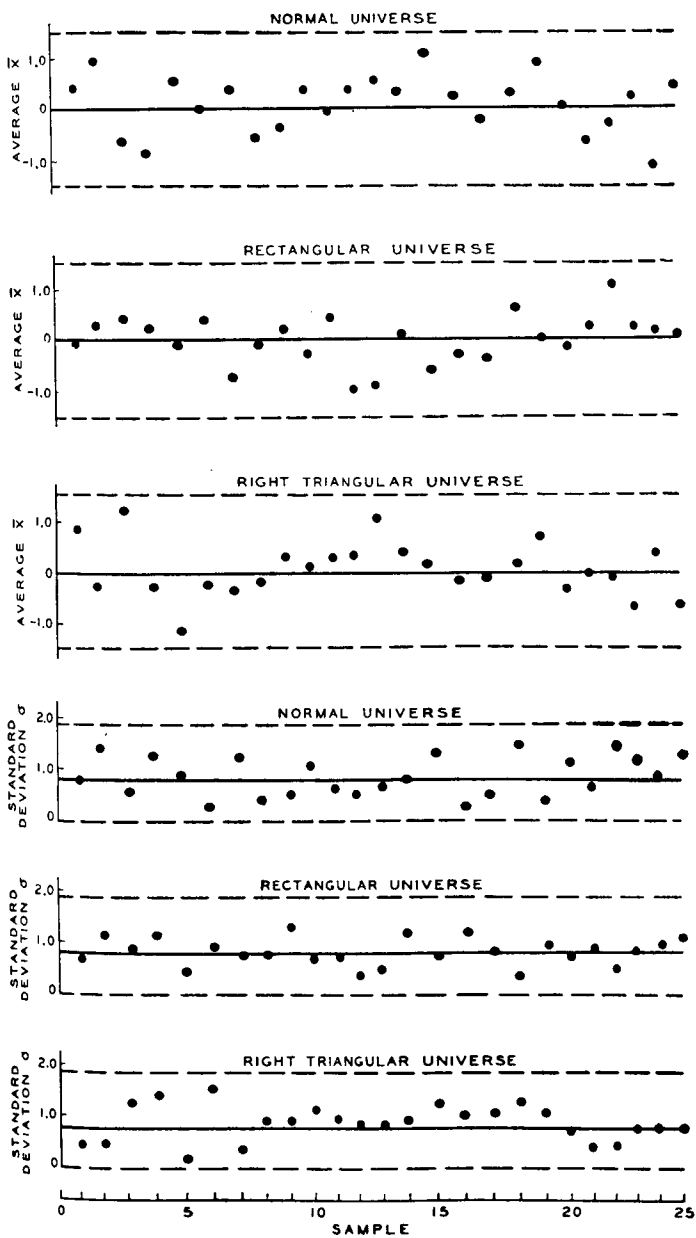


FIG. 112.—CRITERION I APPLIED TO 25 SAMPLES OF 4 FROM EACH OF 3 UNIVERSES—VALUES IN TERMS OF  $\sigma$  OF THEIR RESPECTIVE UNIVERSE.

applied to twenty-five samples of four from each of the three experimental universes. In each case all of the points are within the limits as we should expect them to be under the controlled conditions supposed to exist in drawing these samples. The results of the test are obviously consistent with the facts assumed *a priori* to be true in this particular instance.

### 9. Criterion II

We shall close this chapter with a description of another criterion and illustrate its use by application to the 204 data of Table 2. Having the data divided into  $m$  subgroups of size  $n$ , we calculate the ratio  $\frac{|d|}{\sigma_d}$  as indicated in the data sheet of

Table 45. If the ratio is greater than three, this fact is taken to indicate lack of control. We shall call this test Criterion II.

This test provides a means of judging the nature of the conditions under which the sampling has been done. Thus, if all samples are produced by the same constant system of causes, or, in other words, if the sampling has been done in what we term Bernoulli fashion, then the expected value of  $d$  is zero. If, however, conditions change between each observation of a subgroup but the same set of changes occur in the process of obtaining each subgroup of observations, then the expected value of  $d$  is greater than zero, and in such cases the sampling is said to be done in Poisson fashion. Or again, if conditions remain constant for any subgroup of observations but change in any one of a finite number of ways from subgroup to subgroup, then the expected value of  $d$  is less than zero and the sampling is said to be done in Lexian fashion.

However, even though the sampling is actually done in Bernoulli fashion, the observed value of  $d$  may be positive, zero, or negative due to sampling fluctuations. Hence, we must have some way of judging when the deviations of  $d$  from zero are sufficiently great to indicate either a Poisson or a Lexian selection of samples.

The standard deviation of  $d$  based upon Bernoulli sampling

TABLE 45.—DATA SHEET FOR CRITERION II—DATA OF TABLE 2

$$\text{Calculation of } \frac{|d|}{\sigma_d}$$

Number of observations  $N = 204$

Size of subgroup  $n = 4$

Number of subgroups  $m = 51$

Sample Number	Average $\bar{X}_i$ of Sample	$\bar{X}_i^2$	Variance $\sigma_i^2$ of Sample
1	4,430.0000	19,624,900.0000	149,512.5000
2	4,372.5000	19,118,756.2500	7,606.2500
3	3,827.5000	14,649,756.2500	17,656.2500
...	...	...	...
51	5,100.0000	26,010,000.0000	11,250.0000
$\Sigma$	229,407.0000	1,038,119,072.0700	4,832,876.1050
Av.	4,498.1765	20,355,275.9229	94,762.2766

$$\sigma_{\bar{X}}^2 = \frac{\sum_{i=1}^m \bar{X}_i^2}{m} - \bar{X}^2 = 20,355,275.9229 - (4,498.1765)^2$$

$$\sigma_{\bar{X}}^2 = \underline{121,684.3586}$$

$$\bar{\sigma}^2 = \frac{\sum_{i=1}^m \sigma_i^2}{m} = \underline{94,762.2766}$$

$$d = \frac{n}{n-1} \bar{\sigma}^2 - \frac{m}{m-1} n \sigma_{\bar{X}}^2 = \underline{370,122.4810}$$

$$\sigma_d = \left[ \sqrt{\frac{2(mn-1)}{m(m-1)(n-1)} \left( \frac{n}{n-1} \bar{\sigma}^2 \right)} \right] = \underline{29,107.6083}$$

$$\frac{|d|}{\sigma_d} = \frac{370,122.4810}{29,107.6083} = \underline{12.7157}$$

provides such a measure of significance. The formula for  $\sigma_d$  was obtained upon the assumption that the samples had been drawn from a normal universe, in which case  $\bar{\sigma}^2$  and  $\sigma_{\bar{X}}^2$  are uncorrelated. If the universe is not normal, this formula for  $\sigma_d$  will not necessarily give the correct result, although from

the viewpoint of detecting lack of control this simply means that the probability that  $\frac{|d|}{\sigma_d}$  will exceed 3 differs somewhat from 99 per cent, or, in other words, we may on the average look for trouble a little more often or a little less often than one time in a hundred when it actually does not exist.



## CHAPTER XXI

### DETECTION OF LACK OF CONTROL—CONTINUED

#### 1. *Introductory Statement*

In the previous chapter we considered the problem of detecting lack of constancy of a cause system or the presence of an assignable cause of Type I. In this chapter we shall consider the problem of detecting the presence of a predominating cause or group of causes forming a part of a constant system. Such a cause will be referred to as an assignable cause of Type II. In the latter part of this chapter we shall consider what is perhaps the only available method for detecting the presence of assignable causes when the data are such that they cannot be grouped into rational subgroups and when no information is available other than the observed distribution.

Assuming that the variable  $X$  satisfies the equation (58) of control, how can we detect the presence of a predominating cause or group of causes? As a basis for our consideration of this question, let us return to the picture of a constant system of chance causes presented in Part III. There we assume that such a system is composed of, let us say,  $m$  ultimate independent causes

$$C_1, C_2, \dots, C_i, \dots, C_m,$$

producing effects which compound linearly. It will be recalled that we do not presume to be able to describe any one of these  $m$  causes. The most that we can usually hope to do is to put our fingers on some secondary cause made up of several of the independent contributing causes.

To make this point clear, let us think of the unknown group

of  $m$  causes of error in some physical measurement such as that of the coefficient of expansion of a steel rod. Some of the secondary or macroscopic causes of error would be temperature fluctuations, non-homogenous heating of the rod, etc. Such a cause obviously includes a group of the elementary causes. We may represent this situation schematically as follows:

$$C_1, C_2, \dots, \boxed{C_i, C_{i+1}, C_{i+2}, \dots, C_{i+j}}, \dots, C_m.$$

Macroscopic Cause  $Y$

With this picture in mind, two methods of detecting the presence of an assignable group of causes suggest themselves. They are the well-known Method of Concomitant Variation and the Method of Differences of elementary logic. The first method is to vary the cause  $Y$  and see if we get an accompanying change in the resultant effect of the cause system. The other method is to remove the cause  $Y$  and observe whether or not the resultant effect is modified.

In the general case where  $X$  is a chance or statistical variable subject to sampling fluctuation, the effect either of varying the cause  $Y$  or of removing this cause must be shown to be significant in the sense of being greater than can reasonably be attributed to sampling fluctuations in the variable  $X$ .

It should be noted that both of these methods require that the analyst be successful in choosing the macroscopic cause which is findable in the objective sense. Hence, in the application of such a test, one must make full use of his powers of imagination, supposition, idealization, comparison and analogy in the utilization of all available data.

## 2. Criterion III

Let us assume that we are to discover whether or not there is an assignable or predominating cause of variability in a variable  $X$  satisfying the equation of control, namely,

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_m) dX.$$

The application of Criterion III involves three steps:

- (A) Pick out some controlled variable  $Y$  which may or may not be an assignable cause of Type II.
- (B) Obtain  $n$  simultaneously observed pairs of values  $X_1Y_1, X_2Y_2, \dots, X_iY_i, \dots, X_nY_n$  and determine the correlation coefficient  $r$ .
- (C) If  $r$  lies outside the limits

$$0 \pm \frac{3}{\sqrt{n-1}},$$

take this fact as an indication that  $Y$  is an assignable cause.

If the correlation between  $Y$  and  $X$  is normal, we see that Criterion III indicates that there is a significant degree of commonness of causation or, in other words, that the observed correlation coefficient  $r$  is greater than can reasonably be attributed to sampling fluctuations where, as before, we choose sampling limits corresponding to three times the standard deviation of the statistic used in measuring the fluctuations. Since, as we have seen in Part III, there is reason to believe that the correlation between two controlled variables is at least approximately normal, we may assume that the positive indication of Criterion III is indicative of a significant degree of commonness of causation between the two variables, and to this extent  $Y$  may be considered to be in most cases an assignable cause.

From what has been said about the sampling fluctuations of the correlation coefficient, it is obvious that, if small samples are to be used, it is preferable to state the test in terms of the variable  $z$  given by (77). If  $z$ , as given by this equation, lies outside the range

$$0 \pm \frac{3}{\sqrt{n-3}},$$

the criterion is said to give a positive indication that  $Y$  is an assignable cause in the sense of our present discussion. So long as the sample size  $n$  does not exceed twenty-five, it is perhaps better to use the  $z$  transformation.

*Example 1:* We shall consider a case in which it is desirable to control the hardness of a particular kind of apparatus. In this instance, each piece of apparatus consisted of two parts welded together, the materials for the two parts coming from different sources. Table 46 gives the hardness measurements on each of the two parts for fifty-nine pieces of this apparatus. Is there any evidence of the existence of an assignable group of causes of variability in hardness?

TABLE 46.—HARDNESS MEASUREMENTS ON WELDED PARTS

Sample Number	Hardness		Sample Number	Hardness		Sample Number	Hardness	
	Part 1	Part 2		Part 1	Part 2		Part 1	Part 2
1	50.9	44.3	21	48.7	36.8	41	47.9	47.9
2	44.8	25.7	22	44.9	36.7	42	45.8	45.8
3	51.6	39.5	23	46.8	37.1	43	47.9	47.9
4	43.8	19.3	24	49.6	37.8	44	45.8	45.8
5	49.0	43.2	25	51.4	33.5	45	49.1	49.1
6	45.4	26.9	26	45.8	37.5	46	50.0	50.0
7	44.9	34.5	27	48.5	38.3	47	47.3	47.3
8	49.0	37.4	28	46.2	30.7	48	46.9	46.9
9	53.4	38.1	29	49.5	33.9	49	49.1	49.1
10	48.5	33.0	30	50.9	39.6	50	48.2	48.2
11	46.0	32.6	31	47.5	36.9	51	46.9	46.9
12	49.0	35.4	32	45.0	37.5	52	49.0	49.0
13	43.4	36.2	33	46.6	32.4	53	44.7	44.7
14	44.4	32.5	34	48.0	39.8	54	51.7	51.7
15	46.6	31.5	35	44.5	35.3	55	45.2	45.2
16	50.4	38.1	36	48.5	38.3	56	44.8	44.8
17	45.9	35.2	37	46.0	38.1	57	42.4	42.4
18	47.3	33.4	38	48.9	35.0	58	48.5	48.5
19	46.6	30.7	39	46.3	34.9	59	50.1	50.1
20	47.3	36.8	40	46.1	32.9			

Now the only common source of causation was the heat treatment given the apparatus after the two parts were welded together. Hence the variability in the heat treatment may be an assignable cause. If it is, we should expect to find a significant correlation coefficient  $r$  between the hardness measurements on the two parts. The correlation coefficient  $r$  between the hardness measurements in Table 46 is significant in terms of Criterion III.

Applying the test we find that the observed correlation  $r = 0.513$  lies outside the limits

$$0 \pm \frac{3}{\sqrt{59-1}}.$$

Hence we conclude that the heat treatment constitutes an assignable cause of variability in the hardness of the finished product. This conclusion has since been justified by further studies.

### 3. Criterion IV

Let us assume, as before, that the variable  $X$  satisfies the equation (58) of control. The application of Criterion IV involves the following steps:

(A) Obtain  $n$  observations  $X_1, X_2, \dots, X_i, \dots, X_n$  of the variable  $X$  and calculate some statistic  $\Theta_{i1}$  for this set of  $n$  observed values.

(B) Choose some variable  $Y$  which may or may not be an assignable cause and obtain  $n$  values of the variable  $X$  under a condition where it is known that the variable  $Y$  can in no way influence the variability in  $X$ . Making use of this new series of  $n$  observed values, determine the value of the statistic  $\Theta_i$  and let us call this value  $\Theta_{i2}$ .

(C) If

$$|\Theta_{i1} - \Theta_{i2}| > 3\sigma_{\Theta_{i1} - \Theta_{i2}},$$

we take this fact as an indication that  $Y$  was an assignable cause.

For reasons which we have already considered, it is usually sufficient to make use of the two statistics, average and standard deviation, in terms of which we say that  $Y$  is an assignable cause if either of the following inequalities is satisfied:

$$|\bar{X}_1 - \bar{X}_2| > 3\sqrt{\frac{1}{n}(\sigma_1^2 + \sigma_2^2)}$$

$$|\sigma_1 - \sigma_2| > 3\sqrt{\frac{1}{2n}(\sigma_1^2 + \sigma_2^2)}.$$

*Example:* Fig. 113 shows the cross-sectional view of a common type carbon transmitter. It is but natural to expect that the physical properties, such as resistance, efficiency, etc., of

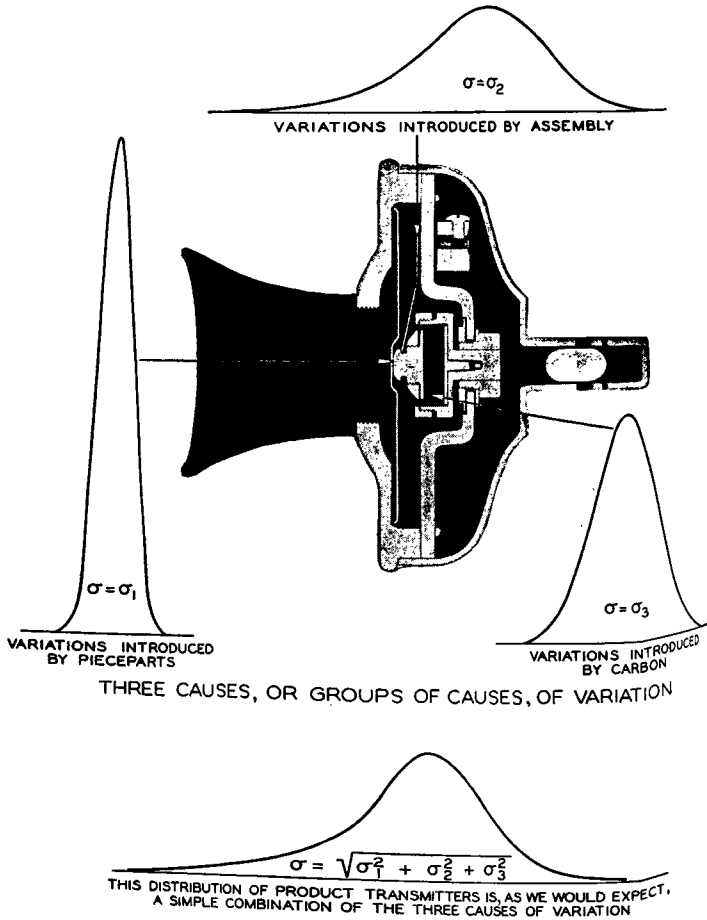


FIG. 113.

this kind of instrument should be sensitive to slight variations in such factors as granular carbon, the elasticity, density, etc. of the piece-parts, and the details of assembly, such as tightness

with which the screws are set and the care with which the respective parts are centered.

It is of interest to see how much influence each one of these three factors exerts upon the general variability of the qualities of the completed instrument. The method for investigating the influence of each factor immediately suggests itself—it is the use of Criterion IV.

To apply this method we must eliminate the influence of all but one of the factors and study the resulting distribution of quality attributable to the remaining factor or constant system of chance causes. The results of such a study on one quality characteristic gave the three distributions shown in Fig. 113, the standard deviations of which were  $\sigma_1$  for piece-parts,  $\sigma_2$  for assembly, and  $\sigma_3$  for carbon.

If  $\sigma$  represents the standard deviation in quality of the completed instrument in a sample of  $n$  and

$\sigma_{1.23}$  = standard deviation in samples of  $n$  when piece-part variations are eliminated,

$\sigma_{2.13}$  = standard deviation in samples of  $n$  when assembly variations are eliminated, and

$\sigma_{3.12}$  = standard deviation in samples of  $n$  when carbon variations are eliminated,

then the application of Criterion IV to standard deviations states that piece-parts, assembly and carbon represent assignable groups of causes if

$$|\sigma - \sigma_{1.23}| > 3\sqrt{\frac{1}{2n}(\sigma^2 + \sigma_{1.23}^2)},$$

$$|\sigma - \sigma_{2.13}| > 3\sqrt{\frac{1}{2n}(\sigma^2 + \sigma_{2.13}^2)},$$

and

$$|\sigma - \sigma_{3.12}| > 3\sqrt{\frac{1}{2n}(\sigma^2 + \sigma_{3.12}^2)}.$$

In this case it was found that each of these three inequalities was satisfied and hence we conclude that all three factors actually represent assignable cause groups of variation.

Furthermore, since the value of  $\sigma$  is approximately given

$$\sqrt{\sigma_1^2 + \sigma_2^2 + \sigma_3^2},$$

we conclude that these three groups operate independently and contribute practically the entire amount of variability observed in the completed instrument.

#### 4. Criterion V

Oftentimes the observed data are given in a form such that no one of the four previously described criteria can be used.

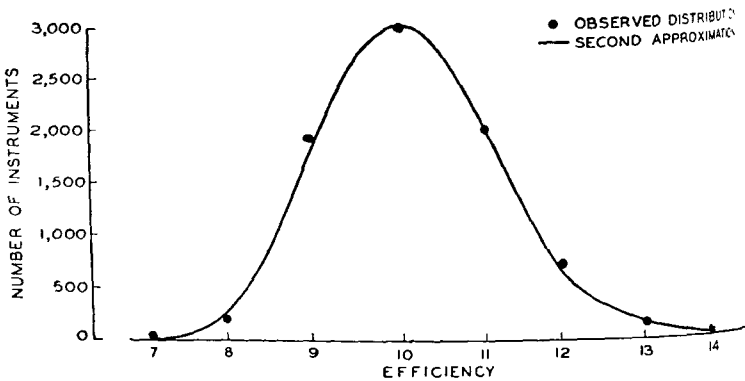


FIG. 114.—IS THERE ANY INDICATION OF LACK OF CONTROL? CRITERION V  
ANSWERS: "YES."

As a specific illustration we may consider the observed frequency distribution of efficiency of 7,686 pieces of one kind of apparatus represented by the black dots in Fig. 114. Is there any indication of lack of control?

The instruments in this group had come to the central testing laboratory from eight different shops. The measurements when submitted for analysis, however, had been grouped together, giving the frequency distribution of Fig. 114 and the fourth column of the upper half of Table 47.

The method of detecting lack of control in this case is as follows:



A. Calculate the average  $\bar{X}$ , the standard deviation  $\sigma$ , and the skewness  $k$  from the  $n$  observations and use these in the expression <sup>1</sup>

$$\int_{x_1}^{x_2} \frac{1}{\sigma\sqrt{2\pi}} \left[ 1 - \frac{k}{2} \left( \frac{x}{\sigma} - \frac{1}{3} \frac{x^3}{\sigma^3} \right) \right] e^{-\frac{x^2}{2\sigma^2}} dx$$

to calculate the theoretical frequencies  $y_{\theta 1}, y_{\theta 2}, \dots, y_{\theta m}$  for the  $m$  cell intervals into which the original data have been grouped, it being understood that  $x = X - \bar{X}$ .

B. Calculate

$$\chi^2 = \sum_{i=1}^m \frac{(y_i - y_{\theta i})^2}{y_{\theta i}}$$

C. Read from the curves <sup>2</sup> of Fig. 73 the probability  $P$  of obtaining a value of  $\chi^2$  as large as or larger than that observed, where the number of degrees of freedom is taken as four less than the number  $m$  of cells.

D. If the probability  $P$  is less than 0.001, take this fact as an indication of lack of control.

*Example 1:* The details of the application of this criterion to the data of Fig. 114 are shown above in the data sheet of Table 47. It will be noted that Sheppard's corrections are used in this case. The smooth solid curve of Fig. 114 appears to fit the observed points very well indeed. However, Criterion V detects what the eye does not see. In accordance with the conditions of Criterion V, we conclude upon the basis of its application that the quality of this product was not controlled.

Although the observations originally presented were grouped together without reference to the shops from which they came, it later became possible to subdivide the data upon this basis. Definite evidence of lack of constancy of the cause system was thus revealed by the control chart of Fig. 115, and the assignable causes of variability were found. In other words, the indication of Criterion V was correct.

<sup>1</sup> This is the second approximation already referred to in Parts II and III. The theoretical frequencies may be calculated with the aid of Tables A and B.

<sup>2</sup> More extensive tables of  $P(\chi^2)$  are given by K. Pearson in his *Tables for Statisticians and Biometricians*.



*Example 2:* In the development of methods of preserving telephone poles, it is of interest to know the distribution of thickness of sapwood to be expected for poles of a given kind and to know whether or not this quality of poles is controlled. Early in this study a set of 1,528 measurements of depth of sapwood on as many chestnut poles became available, although at that time it was not possible to divide this set of data into rational subgroups.

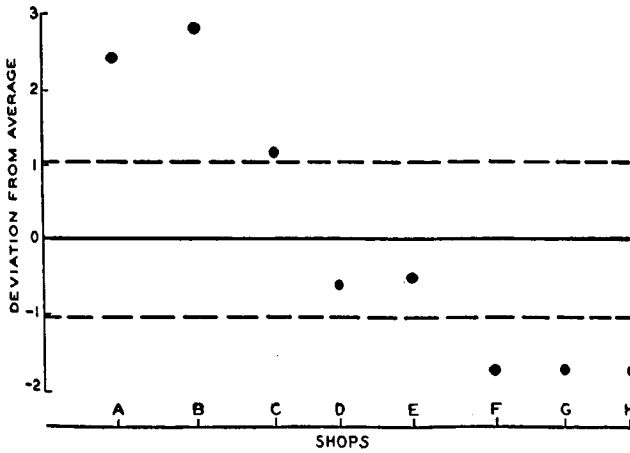


FIG. 115.—FURTHER EVIDENCE OF LACK OF CONTROL FOR DATA OF FIG. 114.

The observed and theoretical distributions of depth of sapwood are shown by the black dots and the smooth curve of Fig. 116. The probability  $P$  of obtaining a value of  $\chi^2$  as large as or larger than that observed is much less than 0.001. Hence a search for assignable causes was begun and the following three were found:

- (a) The men who made the measurements favored even numbers.
- (b) The thickness of sapwood was determined from borings, and no allowance was made for shrinkage of these during the time that the measurements were being taken.
- (c) The expected thickness of sapwood was found to depend upon whether the poles had come from one or the other of the

slopes of a mountain range. In the sample of 1,528 poles some had come from one slope and some from another.

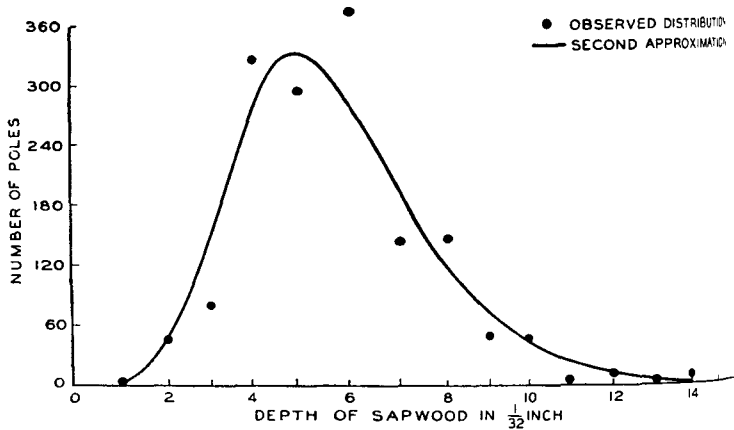


FIG. 116.—CRITERION V INDICATES THE PRESENCE OF ASSIGNABLE CAUSES.

*Example 3:* In the initial stages of the production of a kind of equipment for which electrical resistance was an important quality characteristic, the observed frequency distribution was that given by the dots in Fig. 117. The application of Criterion V

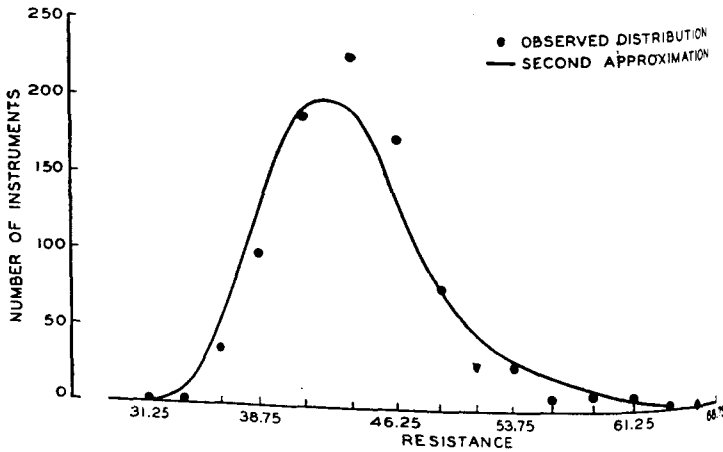


FIG. 117.—CRITERION V GIVES POSITIVE TEST, INDICATING TROUBLE.

terion V indicated the presence of assignable causes in that the probability of occurrence of a value of  $\chi^2$  as large as or larger than that observed was much less than 0.001.

Further investigation revealed that assignable causes had entered the production process and affected the resistance of a small group of the instruments in the original lot. After the measurements for this small group had been separated from the others, the resultant distribution was found to be that given in Fig. 118. Criterion V applied to this resultant dis-

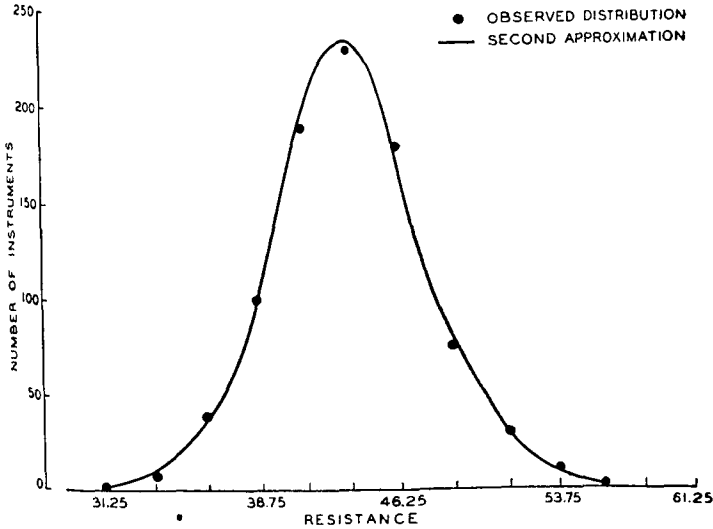


FIG. 118.—TROUBLE REMOVED—CRITERION V GIVES NEGATIVE TEST.

tribution gave a negative test, indicating that the trouble had been removed.

### 5. Criticism of Criterion V

In the first place the test is based upon the use of a particular frequency function, viz., the second approximation. Are we justified in assuming that quality free from assignable causes is always distributed in accord with this statistical law or frequency distribution? Is it necessary and sufficient to show that the quality of a product differs no more from a second

TABLE 48.—CHI SQUARE FOR EACH OF THE FOUR DISTRIBUTIONS OF SAMPLES OF 1,000 EACH FROM THE NORMAL UNIVERSE USING OBSERVED ESTIMATES FOR PARAMETERS

Sample No. 1			Sample No. 2			Sample No. 3			Sample No. 4		
Theoretical $y_{\theta}$	Observed $y$	$\frac{(y - y_{\theta})^2}{y_{\theta}}$	Theoretical $y_{\theta}$	Observed $y$	$\frac{(y - y_{\theta})^2}{y_{\theta}}$	Theoretical $y_{\theta}$	Observed $y$	$\frac{(y - y_{\theta})^2}{y_{\theta}}$	Theoretical $y_{\theta}$	Observed $y$	$\frac{(y - y_{\theta})^2}{y_{\theta}}$
3	5	1.333	2	1	0.500	4	2	1.000	2	2	0.000
10	9	0.100	8	14	4.500	10	10	0.000	7	9	0.571
29	36	1.690	25	24	0.040	30	29	0.033	23	25	0.174
66	55	1.833	61	51	1.639	68	72	0.335	59	49	1.695
121	123	0.033	116	113	0.078	122	124	0.033	116	112	0.138
173	165	0.370	172	187	1.308	172	181	0.471	176	191	1.278
195	203	0.328	199	195	0.080	193	180	0.876	205	204	0.005
173	172	0.006	179	176	0.050	172	169	0.052	183	182	0.005
121	123	0.033	126	125	0.008	120	120	0.000	126	123	0.071
67	68	0.015	69	71	0.058	67	67	0.000	66	64	0.061
29	31	0.138	30	31	0.033	29	32	0.310	27	25	0.148
10	8	0.400	10	8	0.400	10	11	0.100	8	12	2.000
3	2	0.333	4	4	0.000	4	3	0.250	2	2	0.000
$\chi^2$		6.612			8.694			3.360			6.146

approximation curve than may be attributed to sampling fluctuations?

In Part III it was shown that there is no such known necessary and sufficient condition for control. However, it was shown that, for a very wide range of constant systems of chance causes, the second approximation is approached as we approach the theoretical conditions of maximum control although no frequency function is a sufficient, even though it be a necessary, condition for maximum control unless it be known *a priori* that the chance cause system is constant.

Now let us consider the use made of the Chi Square test in this criterion. Let us assume for the sake of argument that it is necessary and sufficient to show that the distribution function is the second approximation in order to show that the cause system is free from assignable causes. In this case can we rely upon the Chi Square test to detect the presence of assignable causes when the theoretical distribution is calculated from the second approximation using estimates of the three parameters derived from the observed data?

We have seen how the Chi Square test works when the distribution function is known *a priori*, both as to functional form and the values of the parameters. The question now to be considered is: How will it work, if we know *a priori* the functional form but not the parameters?

To make the problem specific, let us consider the four distributions of 1,000 observations each from the normal universe previously used to illustrate the use of the Chi Square test when the true distribution  $y_1, y_2, \dots, y_i, \dots, y_m$  into  $m$  cells is known *a priori*. Now, however, let us calculate theoretical distributions for each of the four samples of 1,000 by using the observed values of the averages and standard deviations in the normal function. Table 48 gives the four distributions derived in this way together with the calculated values of  $\chi^2$ , using a thirteen-cell grouping.

It is of interest to compare the observed values of  $\chi^2$  in Table 48 with those previously calculated for the same four samples of 1,000 making use of the *a priori* known distribution,

Table 36. These two sets of values are shown in columns 2 and 3 of Table 49. The average  $\chi^2$  in the third column

TABLE 49.—OBSERVED VALUES OF  $\chi^2$ 

Sample Number	Chi Square		Probability		
	<i>A Priori</i> Known Distribution	Theoretical Distribution	<i>A Priori</i> Known Distribution	Theoretical Distribution	
				12 Degrees of Freedom	10 Degrees of Freedom
1	6.741	6.612	0.873	0.880	0.78
2	10.716	8.694	0.554	0.728	0.56
3	4.455	3.360	0.972	0.991	0.94
4	9.174	6.146	0.688	0.908	0.82
Average. . . . .	7.772	6.203	0.772	0.877	0.77

definitely less than that in the second, and the average probability calculated for the values of  $\chi^2$  from the theoretical frequencies is 0.877 as compared with the average of 0.772 corresponding to the chi squares computed from the known *a priori* frequencies.

A little consideration shows that in the calculation of  $\chi^2$  from theoretical frequencies, we must make allowance for the fact that estimates of parameters are used instead of true values. We see that, when the *a priori* cell frequencies  $y_1, y_2, \dots, y_i, \dots, y_m$  are known, the only restriction on the observed cell frequencies  $y_1, y_2, \dots, y_i, \dots, y_m$  is that

$$y_1 + y_2 + \dots + y_i + \dots + y_m = n.$$

In other words, the set of  $m$  variables  $(y_i - y_i)$ , ( $i = 1, 2, \dots, m$ ) has  $m - 1$  degrees of freedom. Obviously, however, the set of  $m$  variables  $(y_i - y_{0i})$  has  $m - 3$  degrees of freedom because we have three conditions imposed upon the possible cell frequencies, viz.,

$$\begin{aligned} \sum y_i &= n, \\ \sum y_i X_i &= n\bar{X}, \\ \sum y_i (X_i - \bar{X})^2 &= n\sigma^2. \end{aligned}$$



When we make allowance for the loss of three degrees of freedom instead of one, we get the probabilities in the sixth column of Table 49, the average of which is 0.773 as compared with the corresponding average 0.772 for the values of  $\chi^2$  calculated from the *a priori* known cell frequencies. This close check should strengthen our faith in the usefulness of the  $\chi^2$  test when the functional form is known *a priori* and the parameters are estimated from the data.

We must consider briefly certain other characteristics of the Chi Square test. Obviously the total number of observations must be large before we can apply the test, particularly when the parameters in the frequency function must be estimated from the observed data. In quality control work we seldom try to use Criterion V unless the sample size  $n$  is at least 1,000. When the sample size is very large, it becomes important that the method of estimating the parameters in the theoretical frequency distribution is such that the statistical limit

$$L_s \xrightarrow{n \rightarrow \infty} \frac{1}{n} \sum (y_i - y_{\theta i}) = 0$$

is satisfied. Otherwise the observed value of  $\chi^2$  as  $n$  is increased indefinitely will always approach infinity even though the quality is controlled in accord with the assumed functional distribution. Enough has been said to indicate the nature of some of the limitations to be placed upon the use of the Chi Square test involved in Criterion V.

Thus we see that Criterion V is a far less satisfactory test than Criterion I where the latter can be applied. We see that Criterion V in practice will usually give indication of the presence of assignable causes even though the product is controlled, unless the objective distribution is rigorously given by the second approximation. The criterion likely errs on the side of indicating trouble when it does not exist, although this is not a serious handicap in most industries until the state of control has been practically reached. By such time a producer will generally have set up his inspection practices so that his

data are divided into rational subgroups and Criterion I to be applied.

### 6. *Rôle of Judgment in Choice of Criteria*

Even though, in general, an engineer need not go beyond the use of the five criteria previously described, certain exceptions may arise. Such a case is shown in Fig. 119 in which we have a control chart for averages of samples of four supposed to have been drawn from a normal universe in the order plotted. Would you conclude that the cause system is constant because Criterion I is satisfied? Almost anyone will answer this question in the negative. The probability of getting from a controlled system twenty-five samples with averages decreasing from sample to sample is so exceedingly small compared with the probability of getting twenty-five samples not so ordered

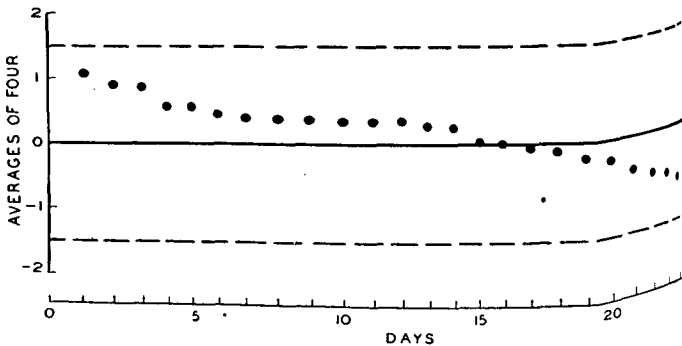


FIG. 119.—A CASE WHERE JUDGMENT IS REQUIRED.

as to suggest the presence of an assignable cause or trend. Here is a case then where common sense suggests the use of a criterion other than one of the five.

As another example of a situation requiring judgment in the use of criteria, let us consider again the distribution of successes in 4,096 throws of twelve dice where the throw of a 1, 2, or 3 is to be considered a success. A manufacturer of these dice might reasonably have wished to produce dice which are unbiased. In such a case the distribution of successes, Column

of Table 50, should not differ from that given by the successive terms of the point binomial,  $4,096 \left(\frac{1}{2} + \frac{1}{2}\right)^{12}$  by more than may be attributed to sampling fluctuations. Would he conclude that the discrepancy between the theoretical and observed distributions indicates bias? To answer this question he might

TABLE 50.—DOES THE DISCREPANCY BETWEEN THEORETICAL AND OBSERVED DISTRIBUTION INDICATE BIAS?

Number of Successes	Observed Frequency	Theoretical Frequency $4096\left(\frac{1}{2} + \frac{1}{2}\right)^{12}$	Number of Successes	Observed Frequency	Theoretical Frequency $4096\left(\frac{1}{2} + \frac{1}{2}\right)^{12}$
0	0	1	7	847	792
1	7	12	8	536	495
2	60	66	9	257	220
3	198	220	10	71	66
4	430	495	11	11	12
5	731	792	12	0	1
6	948	924			

apply Criterion V. Doing so, he would get a probability of fit of 0.0015. Since this probability exceeds the value 0.001 set as a limit in the statement of Criterion V, he would be supposed to conclude that the product was controlled in the sense that it did not show a significant bias from the *a priori* standard.

If, however, we compare the graph of the smooth curve through the frequencies determined from the binomial expansion, Fig. 120, with the observed values, we see that the smooth curve appears to be shifted to the left.

Instead of using Criterion V, we might have compared the observed fraction  $p = 0.512$  of success with the expected value 0.500 upon the basis of the assumption of no bias. We might take the occurrence of a value of  $p$  outside the range  $0.500 \pm 3\sigma_p$ , where  $\sigma_p$  is the standard deviation of  $p$  in samples of size  $n$ , as being significant. In this case

$$\sigma_p = \sqrt{\frac{\frac{1}{2} \frac{1}{2}}{1,000}} = 0.0158.$$

Hence this test indicates control as did Criterion V, because the observed value  $p = 0.512$  is well within the limits  $0.500 \pm 3(0.0158)$ . Thus both tests indicate control.

It is left as an exercise for the reader to calculate the theoretical distribution upon the assumption that the dice were biased so that the probability of success is the observed value 0.512. He will find that the probability of fit is thus remarkable:

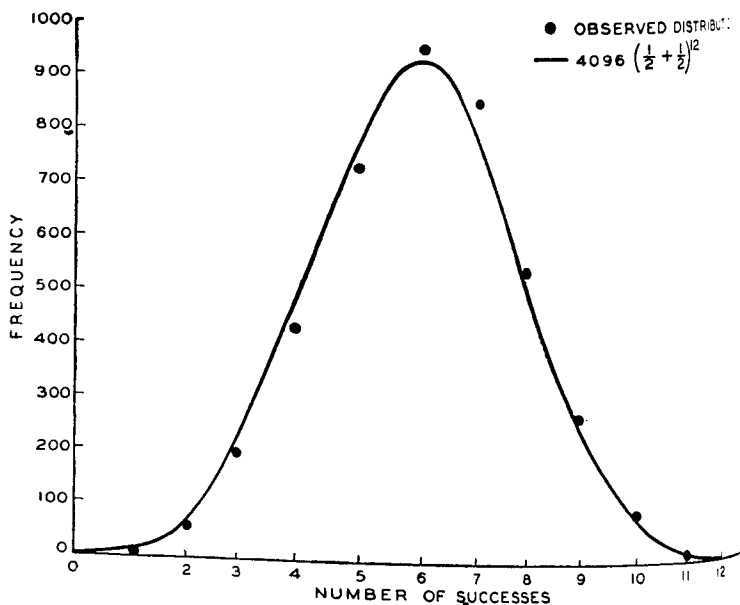


FIG. 120.—THE FACT THAT THE SMOOTH THEORETICAL CURVE APPEARS TO BE SHIFTED TO THE LEFT SUGGESTS LACK OF CONTROL EVEN THOUGH CRITERION V GIVES NEGATIVE TEST.

improved, and that the differences between observed and corresponding theoretical cell frequencies show a mixture of signs as they should. In this case he will find that the observed results are more likely on the assumption of bias than on the assumption of no bias. Most likely his judgment will lead him to accept the hypothesis that the dice are biased.

### 7. *Sampling Inspection in Relation to Control—Attributes*

We are now in a position to consider the significance of control in relation to sampling inspection designed to give the consumer certain assurance in respect to the quality of product which he receives.

The consumer, in general ignorant of the production process, naturally wants some protection against accepting a bad lot of product. Of course, the ideal situation would be to inspect the entire lot and thus make absolutely certain of its quality. This, however, is often a too costly procedure. Hence the consumer is willing to compromise and use sampling inspection provided it is not likely that the quality of the sample will indicate that the lot is good when, in reality, it contains more defects than he is willing to tolerate. Two such sampling methods for protecting the consumer will now be discussed.

A. *A Priori Method*: The essential element in this method is that, if a lot containing the tolerance number of defective pieces is submitted for inspection, the chance that it will be accepted on the basis of a *random* sample is a given value  $P$ , whereas if the lot contains more than the tolerance number of defective pieces, the probability that it will be accepted on the same basis is less than  $P$ .

For example, let us assume that a lot of  $N$  pieces of product is to be inspected and that the number  $c$  of defective pieces found in a sample of  $n$  is to be made the basis of acceptance or rejection of the lot. The consumer is perhaps willing to accept a certain amount of defective material provided the number of such pieces thus accepted does not exceed some fixed percentage of the lot, commonly known as the tolerance  $pt$ . In fact we shall assume that, if a tolerance lot,—one containing  $ptN$  defective pieces—is submitted for inspection the consumer wishes to have some assurance that he will accept only a fraction  $P$  of such lots in the long run. This fraction  $P$  has been called the consumer's risk and it is merely the probability that a tolerance lot will be accepted upon the basis of the sample.<sup>1</sup>

<sup>1</sup> This risk is discussed in an article by H. F. Dodge and H. G. Romig, "A Method of Sampling Inspection," *Bell System Technical Journal*, October, 1929.

It remains merely to specify the sample size  $n$  and acceptance number  $c$  in such a way that the probability of finding a number or less of defective pieces in the sample taken from a tolerance lot is a given value  $P$ .

Mathematically these factors are related by the following equation:

$$P = \frac{1}{C_n^{q_1N}} [C_n^{q_1N} + C_{n-1}^{q_1N} C_1^{p_1N} + C_{n-2}^{q_1N} C_2^{p_1N} + \dots + C_{n-c}^{q_1N} C_c^{p_1N}]$$

where  $C_j^i$  means the number of combinations of  $i$  things taken at a time and  $q_1 = 1 - p_1$ . Having assigned  $P$  a definite value

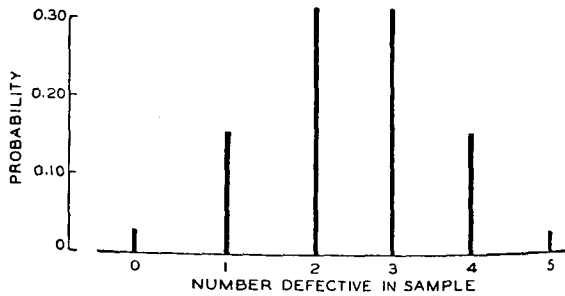


FIG. 121.—CONSUMER'S RISK.

say 0.10, it is then possible to find pairs of values of  $n$  and  $c$  which satisfy (92).

To illustrate the meaning of the consumer's risk, let us consider the following simple case.  $N = 100$ ,  $n = 50$ ,  $p = 5$  per cent,  $c = 1$ ,  $q_1 = 95$  per cent. The consumer's risk then the probability of finding 1 or 0 defective pieces in a sample of fifty taken from the lot of one hundred containing five defective pieces. Substituting the necessary values in (92) we find  $P = 0.1811$ , which is equal to the sum of the first two ordinates of Fig. 121.

**B. A Posteriori Method:** This method also offers the consumer a certain protection against accepting bad lots, i.e., those containing the tolerance number or more of defective pieces.

The essential point of difference between this and the method just described is that the present method <sup>1</sup> attempts to find the probability that a lot contains more than  $X$  defective pieces if  $c$  defective pieces are found in a random sample of  $n$ . A little consideration will show that this kind of risk is quite different from the consumer's risk previously described and that the nature of the assumption that must be made before this risk can be given is quite different from that made in the *a priori* method.

Specifically, it is necessary to assume the *a priori* existence probability distribution of lots of a given size  $N$  in respect to the number of defective pieces contained therein. Having made this assumption, it is then possible to calculate the probability that each of the possible lots would have given the sample. The *a posteriori* probability that the lot contains just  $M$  defective pieces is then the ratio of the probability that a lot of size  $N$  containing  $M$  defective pieces existed and caused the sample to the sum of the probabilities that lots containing 0, 1, 2, . . . ,  $N$  defective pieces existed and caused the sample. It follows from this that the *a posteriori* probability that the lot contains more than  $M$  defective pieces is the sum of a series of the above ratios found by allowing the number of defective pieces in the lot to vary from  $M + 1$  to  $N$  inclusive.

To illustrate this method, consider again the above example and let us find the *a posteriori* probability that the lot of one hundred pieces contains more than the tolerance number of defective pieces, assuming that the sample shows only one defective piece. As a very simple *a priori* assumption we shall assume that all possible constitutions of lots are equally probable, i.e., the probabilities of the existence of lots containing 0, 1, 2, . . . , 100 defective pieces are all equal to  $\frac{1}{101}$ . Then the existence probability distribution of possible lots is that shown graphically in Fig. 122-*a* and given in Column 2 of Table 51 as existence probabilities  $\alpha_0, \alpha_1, \dots, \alpha_i, \dots, \alpha_N$ .

<sup>1</sup>This method of sampling is discussed in an article by Paul P. Coggins "Some General Results of Elementary Sampling Theory," *Bell System Technical Journal*, January, 1928.

The next step is to calculate the probability that each of the possible lots could have given the observed sample. These are the productive probabilities  $\beta_0, \beta_1, \dots, \beta_i, \dots, \beta_N$  shown in Fig. 122-*b* and Column 3 of Table 51. At this stage we should

TABLE 51.—CALCULATION OF *a posteriori* PROBABILITY

(1) Number Defective in Lot $M_i$	(2) <i>A priori</i> Existence Probability $\alpha_i$	(3) <i>A priori</i> Productive Probability $\beta_i$	(4) <i>A posteriori</i> Probability $\frac{\alpha_i \beta_i}{\sum \alpha_i \beta_i}$
0	1/101	0	0
1	1/101	0.500000	0.252475
2	1/101	0.505051	0.255026
3	1/101	0.378788	0.191269
4	1/101	0.249922	0.126198
5	1/101	0.152947	0.077231
6	1/101	0.088870	0.044875
7	1/101	0.049635	0.025063
8	1/101	0.026838	0.013553
9	1/101	0.014112	0.007126
10	1/101	0.007237	0.003654
11	1/101	0.003627	0.001831
12	1/101	0.001778	0.000898
13	1/101	0.000854	0.000431
14	1/101	0.000402	0.000203
15	1/101	0.000185	0.000093
16	1/101	0.000084	0.000042
17	1/101	0.000037	0.000019
18	1/101	0.000016	0.000008
19	1/101	0.000008	0.000004
20	1/101	0.000003	0.000002
21	1/101	0.000001	0.000001
*22	1/101	0.000000	0.000000

\* Probabilities in columns (3) and (4) for  $M \geq 22$  do not affect the sixth place of decimals.

note that certain of the  $\beta$ 's are necessarily zero,—lots of one hundred containing less than one defective piece or more than fifty-one defective pieces could not have produced the sample. For  $\beta$ 's corresponding to number of defects lying between the



limits, the probability  $\alpha_i\beta_i$  that a lot containing just  $i$  defective pieces existed and caused the sample is

$$\alpha_i\beta_i = \frac{1}{101} C_{49}^{100-i} C_1^i.$$

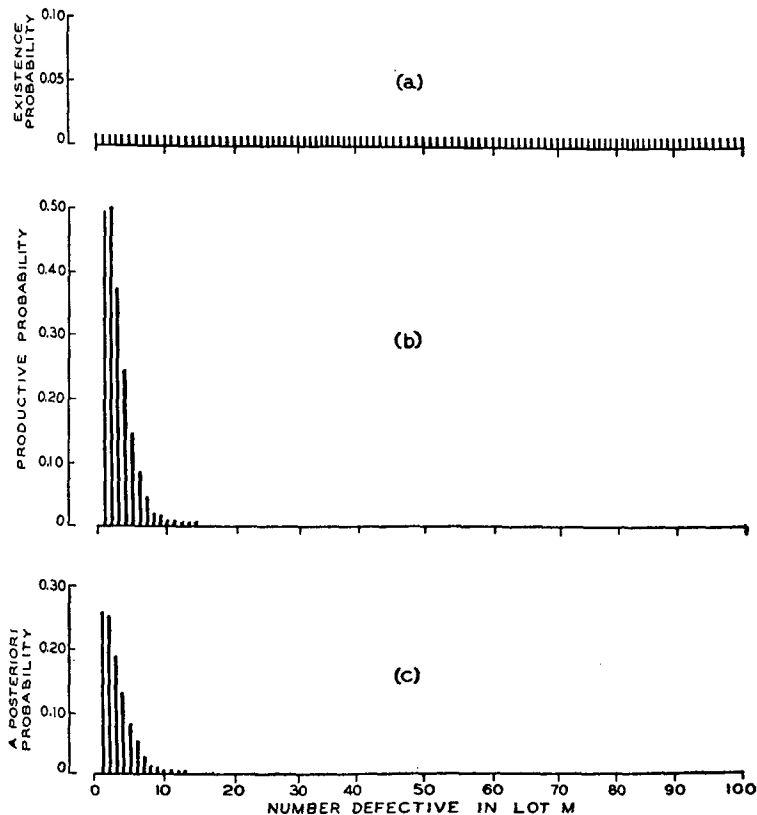


FIG. 122.—RELATION BETWEEN PROBABILITIES.

The *a posteriori* probability that the lot contains just  $i$  defective pieces is

$$\frac{\alpha_i\beta_i}{\sum_{t=0}^N \alpha_t\beta_t}$$

These probabilities are shown in Column 4 of Table 51. Hence,

for the given special case, the *a posteriori* probability  $P_1$  that the lot contains more than the tolerance number (five) defective pieces is found by summing the probabilities in Column 4 corresponding to  $M = 6, 7, \dots, 100$ . Thus

$$P_1 = \frac{\sum_{i=6}^{100} \alpha_i \beta_i}{\sum_{i=0}^{100} \alpha_i \beta_i} = 0.0978.$$

Hence  $P_1$  is the consumer's assurance that the lot is acceptable upon the basis of the given assumption and is represented graphically by the sum of the ordinates of Fig. 122-c from  $M = 6$  to  $M = 100$ .

It is perhaps worthwhile to point out that, if the manufacturing process is controlled, the probability that a lot of  $N$  pieces contains the tolerance or more of defective pieces is known as soon as the equation (58) of control is known. The *a priori* consumer's risk, however, even under these conditions has an additional protective feature in that even among a proportion of lots which contain the tolerance number or more defective pieces the consumer will accept only a certain fraction  $P$  of them. Among those lots containing more than the tolerance number defective, less than the fraction  $P$  of them will be accepted.

If the quality is controlled in the sense that the probability of the production process producing a defective piece of apparatus is  $p$ , it can be shown that the *a posteriori* method of determining the constitution of a lot of product tells us nothing other than would have been inferred *a priori*. In fact, if the condition just stated is satisfied, it can be shown that the *a posteriori* probability that the lot  $N$  contains say  $c$  defective pieces, having found  $c$  defective pieces in a sample of  $n$ , is precisely

$$C_X^{N-n} q^{N-n-X} p^X.$$

This expression, however, is nothing more than the *a priori* probability that the balance  $(N - n)$  of the lot contains  $X$

$X$  defective pieces and is known as soon as the condition of control is met.

It is of importance to note that, in order to be able to state the probability that a lot of  $N$  pieces of a product contains not more than  $X$  defectives *after* examining a sample of  $n$  in which  $c$  defective are found, we must assume something about the constitution of the lot *before* the sample of  $n$  was taken. Now, as we have seen, we approach the condition where we can say something about a lot of size  $N$  before the sample of size  $n$  is taken as we approach the condition of control.

*Hence we see that even from the viewpoint of consumer protection, it is an advantage to have attained as nearly as possible the condition of control.*

PART VII

Quality Control in Practice

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A Summary of the Fundamental Principles  
Underlying the Theory of Control and an  
Outline of the Method of Attaining Control of  
Quality from Raw Material to Finished Product

## CHAPTER XXII

### SUMMARY OF FUNDAMENTAL PRINCIPLES

#### 1. *Introductory Statement*

The subject of quality control as considered in the previous chapters is comparatively new. The theory is based upon certain statistical concepts—physical properties and physical laws are both assumed to be statistical in nature.<sup>1</sup> With the introduction of statistical theories and statistical laws comes a need for a new concept of causation.<sup>2</sup> Our understanding of the theory of quality control requires that our fundamental concepts of such things as physical properties, physical laws, and causal explanations undergo certain changes, since industrial development rests upon the application of the laws relating the physical properties of materials.

The object of industrial research is to establish ways and means of making better and better use of past experience. Insofar as research continues to reveal certain rules or laws which exist in the production of the finished product whose quality characteristics satisfy some human need, we may expect industry to be interested in research. That industries do have

<sup>1</sup> This development is in accord with modern physics in that statistical theory is basic to a causal explanation of atomic phenomena. For example, Louis De Broglie, recipient of the Nobel Prize for Physics in 1929, says "Consequently there are no longer any rigorous laws but only laws of probability."—*Wave Mechanics*, page 9, Methuen & Co., Ltd., 1930.

<sup>2</sup> This is true also in the field of pure physics. See for example Arthur Haas, *Wave Mechanics and the New Quantum Theory*, published by Constable & Co., London, 1928. He says, "In contrast to the sharply defined causality which is evident in macroscopic physics, the latest theories have emphasized the indeterminate nature of atomic processes; they assume that the only determinate magnitudes are the statistical magnitudes which result from the elementary processes of physics."

such an interest in this form of human endeavor seems to be a well-established fact. It is estimated that during the year 1929 upwards of \$200,000,000 was spent in industrial research in approximately 1,000 laboratories in the United States.<sup>1</sup> This gives the order of magnitude of the sum of money that is being spent annually in the effort to find out how to do something tomorrow that we do not know how to do today. All efficient research, however, in this direction is obviously not included in formal research programs. Who, for example, in some way or other has not made use of past experience?

It is rather startling to see how much progress was made by that part of the human race which *never* had any knowledge of applied science as such. Long before any one worried over the physical principles which govern the use of the lever and of the wedge, use had been made of both of these mechanical devices. Long before any one had arrived at the generalization known as the Law of the Conservation of Energy, our forefathers had transformed mechanical energy into heat energy to start their fires. These two illustrations are sufficient to indicate that progress in the use of past experience does not depend upon the knowledge of scientific laws as we know them today. The *rate* of progress on the other hand does depend upon this knowledge. In a similar way, we do not have to know the theory of control to make progress in the improvement of quality of product. But, as the physical sciences have led to useful generalizations which increase the rate of progress, so also does the knowledge of the principles of control.

To indicate the relationship which the theory of control bears to exact science, it is interesting to consider six stages in the development of better ways and means of making use of past experience. They are:

1. Belief that the future cannot be predicted in terms of the past.
2. Belief that the future is pre-ordained.

<sup>1</sup> Grondahl, L. O., "The Rôle of Physics in Modern Industry," *Science*, August 1929, pp. 175-183.

3. Inefficient use of past experience in the sense that experiences are not systematized into laws.
4. Control within limits.
5. Maximum control.
6. Knowledge of all laws of nature—exact science.

It is conceivable that some time man will have a knowledge of all the laws of nature so that he can predict the future quality of product with absolute certainty. This might be considered a goal for applied science, but indications today are that it is not a practical one. At least we are a long way from such a goal; for years to come the engineer must be content with the knowledge of only comparatively few of the many conceivable laws of nature where we think of the term law in the sense of Newton's Laws of Motion. Furthermore, the engineer is fully aware of the fact that, whereas it is conceivably possible with the knowledge of these laws to predict the future quality of product with absolute certainty, it is not in general feasible to do so any more than it is feasible to write down the equations of motion (were it possible to do so) for a thimble full of molecules of air under normal conditions. The engineer is fully aware that, whereas in the laboratory one may often be able to hold conditions sufficiently constant that the action of a single law may be observed with high precision, this same degree of constancy cannot in general be maintained under what appear today to be necessary conditions of commercial production. In fact, if we are to believe, as do many of the leaders of scientific thought today, that possibly the only kind of objective constancy in this world is of a statistical nature, then it follows that the complete realization of the sixth stage is not merely a long way off but impossible.<sup>1</sup>

We have seen that the principle of control plays an important rôle in laboratory research in what is ordinarily termed pure science. We have seen that it is necessary, in general, in all such work to attain as nearly as possible to certainty in the

<sup>1</sup> Bridgman, P. W., loc. cit.

assurance that the observations supposed to have been taken under the same essential conditions have actually been taken in this way. As an efficient tool in testing whether or not the condition has been satisfied, we have the criteria of Part V. We have seen that the criteria for maximum control (Part III) give a test which indicates the limit to which it is reasonable that research may go in revealing causes of variability in a set of observations presumably taken under a constant system of chance causes. We have also seen that many of the quantities with which we actually deal in the so-called exact sciences are but averages of statistical distributions assumed to be given by what we have chosen to term a constant system of chance causes.

Let us now consider the need for control as an integral part of any industrial program. In most cases we can distinguish five more or less distinct steps in such a program. They are:

1. A study of the results of research to provide principles and numerical data upon which to base a design.
2. The application of such information in the construction of an ideal piece of apparatus designed to satisfy some human want, where no attention is given to the cost.
3. Production of tool-made samples under supposedly commercial conditions.
4. Test of tool-made samples and specification of quality requirements that can presumably be met under commercial conditions.
5. Development of production methods.

From this viewpoint the results of design, development, and production are grounded on the initial results of research. What is more important in our present study is the fact that the often causes of variability enter in the last four steps which by the very nature of the problem are not experienced in the research laboratory. For example, we have the possibility of assignable causes entering through different sources of material



the human element, and variable conditions which affect the production process.

One possible method of obtaining satisfactory quality under such conditions is to make wherever possible 100 per cent inspection of the product at the time it is ready for delivery. In many cases, however, this cannot be done because of the destructive nature of the tests; in any case the cost of inspection must be considered. Furthermore, if indications of the presence of assignable causes of variability are discovered in the quality of final product, it is not easy to locate the causes because the data of final tests may have been taken long after the causes have ceased to function. Even more important, as we have seen in previous chapters, is the fact that the quality may appear controlled in the end and yet there may be assignable causes of variability at one or more steps in production. For these reasons, it seems highly desirable that the measurements made in *each* of the last four of the steps mentioned above be tested to determine whether or not there is any indication of lack of control. If there is, it may be necessary that a further study be made in the laboratory to assist in finding the assignable causes of variability.

We must emphasize the importance of control in setting standards for the raw materials that enter into the production process. Most physical properties are subject to the influence of presumably large numbers of chance causes. Therefore, if we are to make efficient use of data representing these properties, the data must have been taken under controlled conditions. Before we can use experimental results with any assurance of their giving a controlled product, it is highly desirable that we make use of tests to determine whether or not the data have been secured under controlled conditions.

Furthermore, in the development of processes of production, it should be of advantage to apply tests to detect lack of control and then to weed out the assignable causes of variability as they occur, with the assurance of the kind already indicated in previous chapters, that after this process of weeding out has once led to a product which appears to be controlled, future

product will remain in the same state unless obvious assignable causes of variability enter.

Thus the theory of control plays an important part in the various stages of applied science. It is desirable that the departments of design, development, and production keep the laboratory research department informed as to evidence of the existence of assignable causes wherever they arise up to the time that product goes to the consumer.

The theory is also of value in the study of the life history of product. Obviously, when equipment goes into the field it meets many and varied conditions, the influence of which on the quality of product is not in general known. Such an example would be the varied conditions under which telegraph poles are placed throughout the United States. *A priori*, it is reasonable to believe that the life of the pole depends in a large way upon the service conditions. Among the exceedingly large number of variables which may influence the life of the pole, little information is available to indicate the importance of any one. The value of laboratory research in improving the quality of a pole through life must take into account ways and means of preservation suited to each of the various conditions. Naturally, therefore, it is of interest to know when the variability in the quality of the material at any stage in life is such as to indicate the existence of an assignable cause so that further research may be instituted to find ways and means of effectively removing this cause. Field engineers, therefore, find need for analytical methods of detecting evidence of lack of control in the quality of product at any time as revealed by life data so that they can call this fact to the attention of the laboratory staff.

In this chapter we shall discuss briefly such fundamental concepts as physical property, physical law, and cause, basic to every step in control.

## 2. *Object of Control*

As already stated, the object of control is to enable us to do what we want to do within economic limits.

As we have seen in Part I, it is necessary to postulate that when we have done everything that we can do to eliminate variability in a quality  $X$ , we arrive at a state of statistical control in which we can say that the probability  $dy$  of an observed value  $X$  falling within the range  $X$  to  $X + dX$  is given by the equation of control

$$dy = f(X, \lambda_1, \lambda_2, \dots, \lambda_i, \dots, \lambda_{m'})dX. \quad (58)$$

### 3. *Physical Properties*

In the previous chapters we have seen that perhaps the closest that a physical quality attains to constancy is in the sense that objectively it may be represented by a distribution function (58) characterizing a state of control. It follows that the complete specification of any quality requires the establishment of an equation of control of the form (58) both in respect to functional form  $f$  and the values of the  $m'$  parameters contained therein. It has been shown in Part V that for most practical purposes it is sufficient to attempt to specify simply two characteristics of this distribution, namely, the average or expected value  $\bar{X}$  and the standard deviation  $\sigma$ .

*Examples:* To emphasize the statistical nature of materials still often treated as constants, let us look through a microscope at a cross section of a piece of ordinary steel,<sup>1</sup> Fig. 123. What we see is anything but a homogeneous isotropic body. Why this heterogeneous structure? The answer is—It is produced by chance or unknown causes.

What is the effect of such irregularities upon the physical properties of steel when produced in some useful form as, for example, supporting strand, a piece of which is shown in Fig. 124? The answer is that a physical property, say the breaking load of such strand will, if we are able to eliminate assignable causes of variation, be some distribution function as indicated in Fig. 125. The smooth curve in this figure

<sup>1</sup> Lucas, F. F., "Structure and Nature of Troostite," *Bell System Technical Journal*, January, 1930.

represents the objective distribution of control (58) for this particular case, as inferred from the study of observed data



FIG. 123.—MICROSCOPIC CROSS SECTION OF STEEL.

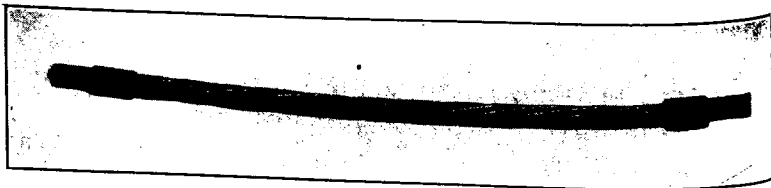


FIG. 124.—PIECE OF SUPPORTING STRAND.

As we have said above, it is usually sufficient to specify merely the average  $\bar{X}$  and standard deviation  $\sigma$  of such a distribution.

Now let us look at a cross section of another important structural material,—wood, Fig. 126. This time we do not need a microscope to see the effects of chance causes upon the structure of the material.

Fig. 88 in Part V shows roughly what such irregularities do to the modulus of rupture of four kinds of telephone poles.

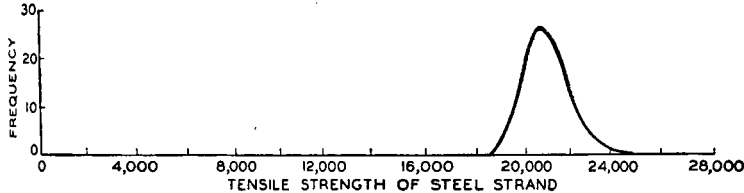


FIG. 125.—TENSILE STRENGTH DISTRIBUTION FOR STRAND SHOWN IN FIG. 124.

Note the wide spreads of these distributions as compared with their means.

These two illustrations are sufficient to show that the variation introduced by constant systems of chance causes into

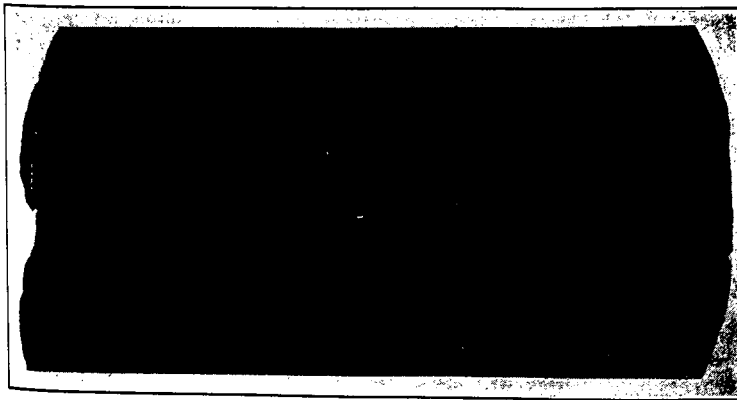


FIG. 126.—CROSS SECTION OF POLE.

the physical properties of materials are so large that they need to be taken into account in the use of these materials.

Shortly we shall see what methods are available in the literature for establishing objective distributions for standards of physical properties.

4. *Physical Laws*

In Part III we discussed briefly three different kinds of laws, viz., exact, statistical, and empirical. In this section we shall contrast the first two kinds in the hope that by so doing we may take over the part of the concept of exact law that is common with that of statistical law, and that we may see clearly wherein the concepts of the two laws differ, insofar as this bears upon the theory of quality control.

Let us consider first the harmonic oscillation of a vibrating system characterized by the equation

$$m \frac{d^2 X}{dt^2} + k \frac{dX}{dt} + sX = 0$$

where  $X$  is a linear displacement,  $t$  is the time,  $m$  is the mass,  $k$  is the frictional force proportional to velocity and  $sX$  is the restoring force. The solution of this differential equation

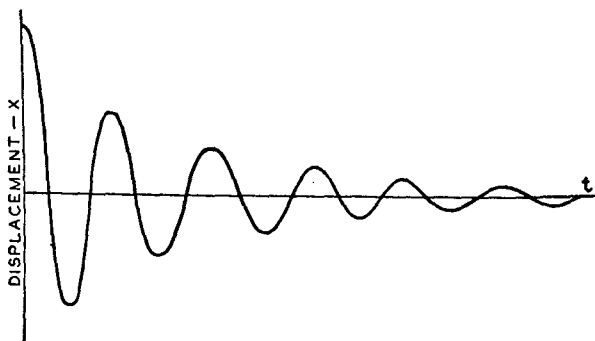


FIG. 127-a.—BASIS FOR EXACT PREDICTION.

gives us the displacement  $X$  as a function of the time  $t$ . In other words, starting with a knowledge of  $m$ ,  $k$ ,  $s$ , and  $X$  at  $t = 0$ , we can predict with great precision the displacement at any future time  $t$ . Fig. 127-a typifies such a prediction.

Let us now consider what is involved in prediction in a statistical sense. Let us contrast with this simple problem that of predicting the number of times that a head will be turned up in  $n$  throws of a penny. As was pointed out in

Part III, the practical method of making prediction in this case is to assume that there is some point binomial

$$(q + p)^n$$

where  $q + p = 1$  such that the successive terms of this expansion represent the probabilities of occurrence of 0, 1, 2, 3, ...  $n$  heads in  $n$  throws. It follows that the standard deviation

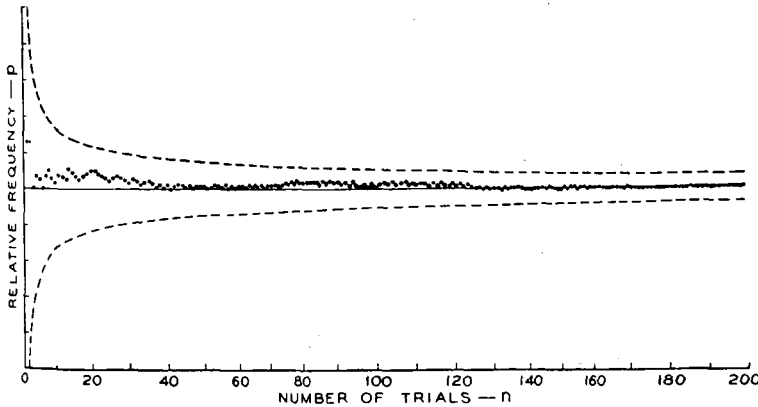


FIG. 127-b.—BASIC INFORMATION FOR STATISTICAL PREDICTION.

$\sigma_p$  of the relative frequency  $p$  of heads in  $n$  trials is given by the relationship

$$\sigma_p = \sqrt{\frac{pq}{n}}$$

If  $p = \frac{1}{2}$  it follows from what has already been said that approximately all of the observed values of  $p$  in future trials should lie within the dotted limits,

$$p \pm 3\sqrt{\frac{pq}{n}}$$

shown in Fig. 127-b. The dots in this figure indicate the experimental results of throwing a penny two hundred times.

Now let us compare the results in these two cases. Prediction in the first case involves the assumption that the dynamical system behaves in a way such that when we substitute measurable values of  $m$ ,  $k$ , and  $s$  in the differential

equation the solution of this equation gives a satisfactory prediction of the future displacement of the mass. In an analogous way, as indicated in previous chapters, it appears that we may expect to find (in the objective sense) a value of  $p$  for a given penny such that when used as indicated above, we may establish limits such as those given in Fig. 127-*b*.

The two methods of prediction are alike in that they require the experimental establishment of certain parameters. They differ in that one makes use of these parameters in a differential equation, the other in a binomial expansion. They are alike in that we do not know *a priori* that the mathematics used in either case is the mathematics that should be used.

Now suppose that we were to try to make  $N$  dynamical systems to have as nearly as possible the same values for  $m$ ,  $k$ , and  $s$ . In the same way let us suppose that we take  $N$  pennies that appear to be alike so far as we can determine. If we were to start oscillation in each of the  $N$  dynamical systems with the same displacement and observe the resultant displacement, we would expect that each of the systems would follow the curve in Fig. 127-*a* quite accurately. Similarly, if we were to throw each of the  $N$  coins a large number of times, we would expect to get something like the three records shown below, Fig. 128, representing the results of two hundred throws of each of three different pennies.

The systems are alike in that the smooth curve in Fig. 127-*a* represents what we may expect to get on the average when we try to duplicate the dynamical systems as nearly as possible and the straight line  $p = \frac{1}{2}$  in Fig. 127-*b* represents the expected value for a symmetrical coin. In the statistical case, however, there is a certain *indeterminateness* as compared with the so-called exact case. Although we can say in the statistical case with considerable assurance that the observed values of  $p$  will lie within certain limits and that these limits will decrease proportionately to the square root of  $n$ , we cannot say anything determinate about the way the observed values will approach the value  $p$ .

In the dynamical case, if  $t$  is made indefinitely large, we



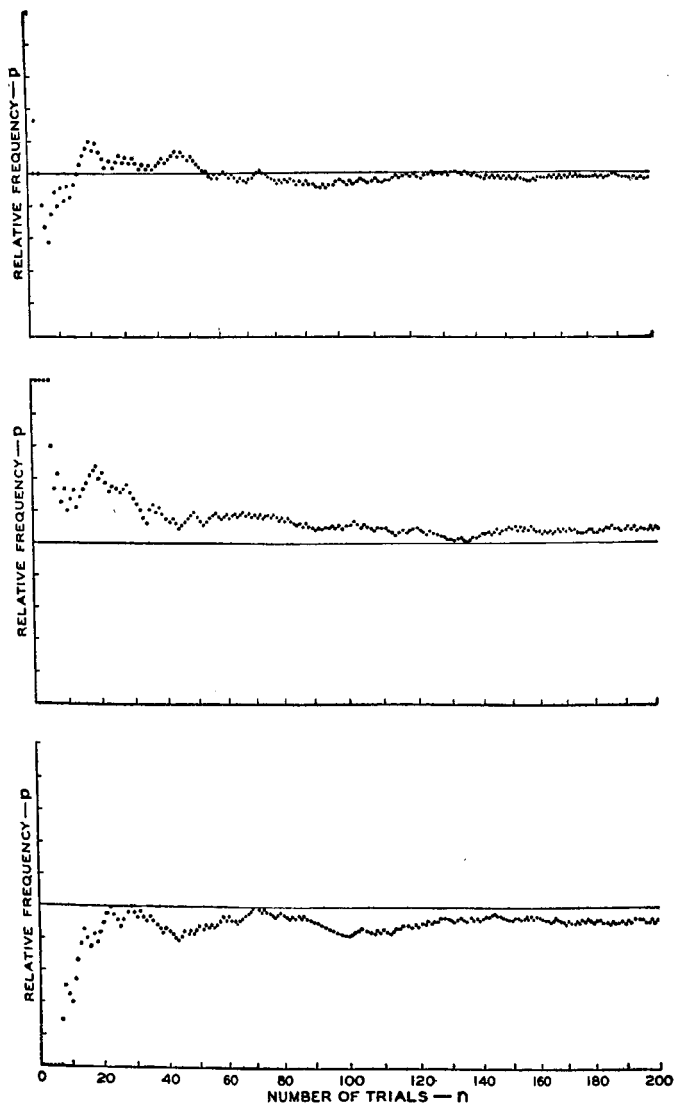


FIG. 128.—BASIC INFORMATION FOR STATISTICAL PREDICTION.

can say that the corresponding value of  $X$  will approach the value zero as a mathematical limit. On the other hand, we can say in the statistical case that for each of the  $N$  pennies the observed fraction  $p$  in  $n$  throws will approach as a statistical limit the value  $p$ . In the first case we can say very definitely how the displacement will approach the value zero. In the second case we can say scarcely anything about the way the value  $p$  will approach  $p$ .

This fundamental limitation of indefiniteness, however, is not solely limited to the statistical case when we come to this of the determination of the parameters which must be found in either case. In Part III we pointed out that our success in being able to predict a phenomenon by means of statistical theory rests ultimately upon the assumption that we can find the parameters in certain functions through use of a statistical limit. In a similar way, the values of  $m$ ,  $k$ , and  $s$  can only be obtained in practice through averaging observed values of these factors taken under presumably the same essential conditions. In other words the objective values of  $m$ ,  $k$ , and  $s$  are in themselves statistical limits.

Strictly speaking, all that we can say in the exact case is that the probability of the displacement at a given time lying within a given range is a certain constant value. Similarly we can say in the case of throwing a coin under the same essential conditions that the probability of observing a given number of heads in a given number of throws is a constant. In other words in both instances what we really assume to be constant is a certain statistical distribution. In both cases there is the same kind of indeterminateness although it appears in a slightly different way.

### 5. Causal Explanation

We have made much use of the concept of a constant system of chance causes. It is essential that we consider a little more carefully the significant difference between causal explanation as it is usually accepted and causal explanation in the statistical sense.

It is customary to think of a cause as being an antecedent event which is always followed by one or more definite events or consequents. The antecedent event in such a case is the cause and the consequents are the effects of the cause. For example, the presence of a tubercle bacillus in the lungs of a human individual may produce many different effects, such as a high temperature, change in composition of blood, loss of appetite, and so on. Some of these effects, however, may be produced by other causes. The situation in such a case is indicated schematically in Fig. 129, in which *A* and *B* are ante-

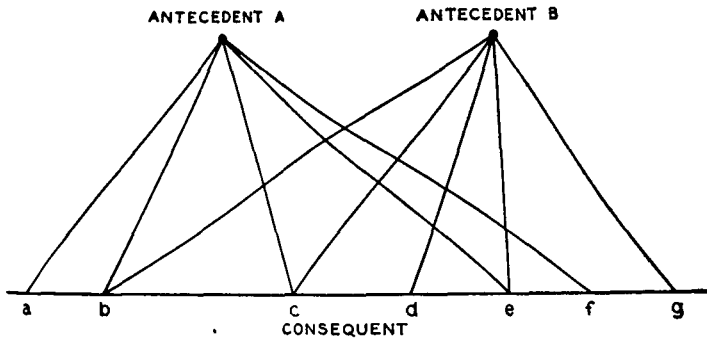


FIG. 129.—SCHEMATIC OF CAUSAL RELATIONSHIP.

cedents with corresponding consequents indicated by small letters.

If we can state in a given case all of the consequents belonging to a given antecedent event, it is generally agreed that we may go with certainty from effect to cause. Of course in the practical case we meet with the serious difficulty of not being able to state all of the consequents corresponding to a given antecedent. This point, however, we do not care to consider at present.

The point that we do wish to make is this. Causal explanation in this accepted sense assumes that whenever we have an antecedent *A* such as indicated above, it is always followed by effects (consequents) *a*, *b*, *c*, *e*, and *f*. With this picture of cause let us now contrast the concept of chance cause already



fore, has a certain determinateness about it which must of necessity be absent in the statistical case.

The two kinds of cause, however, do have this much in common that is very important from the viewpoint of the theory of control—the choice of a cause in a given case largely depends upon the intuitive faculty of the human mind. In other words, we cannot in general write down rules for the correct selection of a cause. It is, however, one of the objects of logic to lay down ways and means of testing postulated causal explanations.

An interesting illustration may be drawn from the field of investigation as to the origin of the planets. Two fundamental rival hypotheses are described in a popular way in a comparatively recent article by F. R. Moulton.<sup>1</sup> The first of these he describes as follows:

Laplace started with a heated gaseous mass rotating as a solid. With loss of heat by radiation, it contracted and rotated more rapidly. At various stages of the contraction the centrifugal acceleration at the equator of the rotating mass equaled the gravitational acceleration toward its center. At these places the contracting mass left behind gaseous rings which were concentrated into planets by the mutual gravitation of their parts. In six cases, after the contracting rings had assumed approximately spherical forms they similarly contracted and left behind smaller rings, which became satellites. This theory is delightfully simple and can be stated in a few sentences. It makes few demands upon the imagination to conceive of its various steps and it requires no sustained mental effort to organize them into a unified whole. It raises no unanswered questions and arouses no doubts. The account of the creation and the origin of the earth in Genesis is not simpler.

He then summarizes the second in the following words:

In striking contrast with the foregoing, consider the planetesimal hypothesis. The fundamental point of view adopted in it is that the stars of our galaxy constitute a group of mutually related objects, the evolution of each depending in part upon its relationships to the others. They mix and mingle with one another, in the course of time, somewhat like molecules in a gas. At the time of the dynamic

<sup>1</sup> The Planetesimal Hypothesis—*Science*, December 7, 1928, Volume LXVIII, Number 1771, pp. 549-559.

adventure of a suitable near approach of one star to another, planets are born from the parent suns. These planets grow up around nuclei by the accretion of countless little planets (planetesimals) born at the same time. Not only in the broad sweep of evolution leading to the birth of the planets as independent objects does this theory differ completely from the Laplacian, but also all the dynamical considerations involved in the growth and evolution of the planets are wholly different. More than one commentator on the planetesimal hypothesis has regarded with favor the origin of the planets by dynamic approach as being likely, and has then utterly failed to realize that the growth and evolution of the planets does not have been along the lines that are consonant with the Laplacian theory. The new hypothesis gives an entirely new earth and lays down a new basis for the development of dynamic geology.

In other words, these two hypotheses may be thought of as *A* and *B* in Fig. 129. The effects in this case to be explained are the characteristics of the solar family.

Now let us see how the process of checking an hypothesis or cause in the older sense corresponds with that of checking a hypothesis or cause in the statistical sense. The essential difference is this. In the first case we may be able to find that some of the observable phenomena cannot be effects of the postulated cause. In such a case it is customary to reject or modify the hypothesis. For example, this is true in respect to the Laplacian hypothesis as to the origin of the earth referred to above. In the statistical case, however, it is not so easy to reject an hypothesis, as we shall now see.

Suppose, for example, that we attempt to test the hypothesis that a sample of  $n$  observed values of a quantity  $X$  came from let us say the first universe of (93). We have already touched upon this problem in Part VI in the discussion of the choice of statistic to be used in a given case and of the choice of method of using this statistic. Let us look at this problem in a more general way. We may represent a sample of size  $n$  as a point in  $n$  dimensional space. In a similar way we may represent all of the possible different samples of size  $n$  that may be drawn from an assumed universe as points in this same space. To get a test of whether or not the observed sample

came from the assumed universe, it appears to be necessary to establish certain contours in this  $n$  dimensional space within which the points corresponding to an observed sample must fall if we are to accept the hypothesis that it came from the assumed universe. Naturally there are an indefinite number of ways of setting up such contours and the choice of any one is quite arbitrary on the part of the individual scientist as was the corresponding choice of statistic in Part VI.

In any given case there are in general an indefinitely large number of possible hypotheses. Hence, in addition to the problem of establishing arbitrary contours upon which to test a given hypothesis, we must consider the problem of judging between alternative hypotheses. Here again we come upon the indeterminateness of the statistical method. It appears that there is no ultimate ground upon which to base our final choice.<sup>1</sup>

#### 6. Measurement of Average $\bar{X}$ and Standard Deviation $\sigma$

The concept of physical properties and phenomena as frequency distributions introduces the concept of measurement of such distributions. Since for most engineering purposes it is sufficient to know the average  $\bar{X}$  and standard deviation  $\sigma$  of such a distribution, we shall consider the problem of measuring these two characteristics.

Assuming that the set of  $n$  observed values,

$$X_1, X_2, \dots, X_i, \dots, X_n,$$

of a quality characteristic  $X$  satisfy the equation (58) of control, it follows from the law of large numbers that the observed average  $\bar{X}$  and standard deviation  $\sigma$  can be made to approach, in the statistical sense, as close as we please to  $\bar{X}$  and  $\sigma$  respectively by making the sample size  $n$  sufficiently large. In

<sup>1</sup> See in this connection the especially interesting and valuable article by J. Neyman and E. S. Pearson entitled "On the Use and Interpretation of Certain Test Criteria for Purposes of Statistical Inference," Part I, *Biometrika*, Volume XX-A, July, 1928, pp. 175-240, Part VII, *Biometrika*, Volume XX-A, pp. 263-294, December, 1928.

Also see pp. 303-314 of A. N. Whitehead's *Process and Reality*, Macmillan Company, 1929.

other words, it follows from the law of large numbers and Tchebycheff's theorem that, by making  $n$  sufficiently large, we can bring as close to unity as we please the objective probability  $\mathbf{P}$  that the inequality

$$|\bar{X} - \bar{X}| \leq \epsilon$$

will be satisfied,  $\epsilon$  being any previously assigned positive quantity.

In practice, however, it is not feasible to take an indefinitely large number of observations. In fact, we must often be satisfied with estimates of  $\bar{X}$  and  $\sigma$  derived from comparatively small samples. For example, we may wish to determine an approximate standard for a quality  $X$  of a given kind of apparatus from measurements of this quality on from five to twenty-five tool-made samples. Or again, we may wish to adopt a standard for the physical property of some new material or alloy from measurements made on comparatively few pieces. We shall now consider various ways of doing this.

A. *A Posteriori Probability Method.*—This method has been discussed in a very interesting and novel manner by Molina and Wilkinson.<sup>1</sup> Assuming that the set of  $n$  observed values of the variable  $X$  have come from a normal universe

$$f(X) = \frac{1}{\sigma\sqrt{2\pi}} e^{-\frac{(X-\bar{X})^2}{2\sigma^2}},$$

in which  $\bar{X}$  and  $\sigma$  are unknown, the *a posteriori* probability  $P(\bar{X})d\bar{X}$  that the true mean lies within the interval  $\bar{X} \pm d\bar{X}$  is given by

$$P(\bar{X})d\bar{X} = Ad\bar{X} \int_0^\infty \frac{W(\bar{X}, \sigma)}{\sigma^n} e^{-\frac{\sum_{i=1}^n (X_i - \bar{X})^2}{2\sigma^2}} d\sigma,$$

where  $A$  is a constant and  $W(\bar{X}, \sigma)d\bar{X}d\sigma$  is the *a priori* probability, before the observations were made, that the true mean and standard deviation were within the intervals  $\bar{X}$  to  $\bar{X} + d\bar{X}$  and  $\sigma$  to  $\sigma + d\sigma$  respectively.

<sup>1</sup> "The Frequency Distribution of the Unknown Mean of a Sampled Universe" *Bell System Technical Journal*, Vol. VIII, October, 1929, pp. 632-645.



To get a definite answer in a given case, certain assumptions must be made in order to give the parameters in (94) specific values in terms of the statistics of the set of  $n$  observed values of the quality  $X$ , and in every case one must assume some particular form for the function  $W(\bar{X}, \sigma)$ . In other words, before any measurements are made, one must choose some one function  $W(\bar{X}, \sigma)$  out of the indefinitely large number of possible functions.

Assuming that  $\bar{X}$  and  $\sigma$  are independent, we may write

$$W(\bar{X}, \sigma) = W_1(\bar{X})W_2(\sigma).$$

Making these various general assumptions and certain others of a more detailed nature, the authors then assign to the parameters in the functions  $W_1$  and  $W_2$  twenty-one sets of values out of a possible infinite number of such sets, and find as many probable and 99.73 per cent errors for a single example. Their results are shown graphically in Fig. 130.<sup>1</sup> The startling and very important thing to note is the great significance that must be attached to the choice of the *a priori* existence probability functions  $W_1(\bar{X})$  and  $W_2(\sigma)$  before any measurements are taken.

Of course, any one of the twenty-one or, in fact, of the indefinitely large number of probability distributions  $P(\bar{X})d\bar{X}$  of (94) gives us only the *a posteriori* probability that the true mean lies within a specified range, whereas we wish to get usable estimates of  $\bar{X}$  and  $\sigma$ . Hence, even though one goes through the *a posteriori* solution under the conditions stated above, it is likely that he will take the observed average  $\bar{X}$  as his best estimate of  $\bar{X}$ . As for an estimate of  $\sigma$ , it will be expressible as a multiple of the observed standard deviation, let us say  $c\sigma$ , the value of  $c$  depending upon the particular assumptions made in applying (94).

**B. Maximum Likelihood Method.**—In the particular case just considered the probability  $P$  of the simultaneous occurrence of the set of observed values  $X_1, X_2, \dots, X_i, \dots, X_n$  within

<sup>1</sup> The authors used the precision constant  $h$  instead of  $\sigma$  in this paper. However, they have also shown the distribution of  $\sigma$  (the dotted lines) for the first seven sets of assumptions.

ECONOMIC CONTROL OF QUALITY

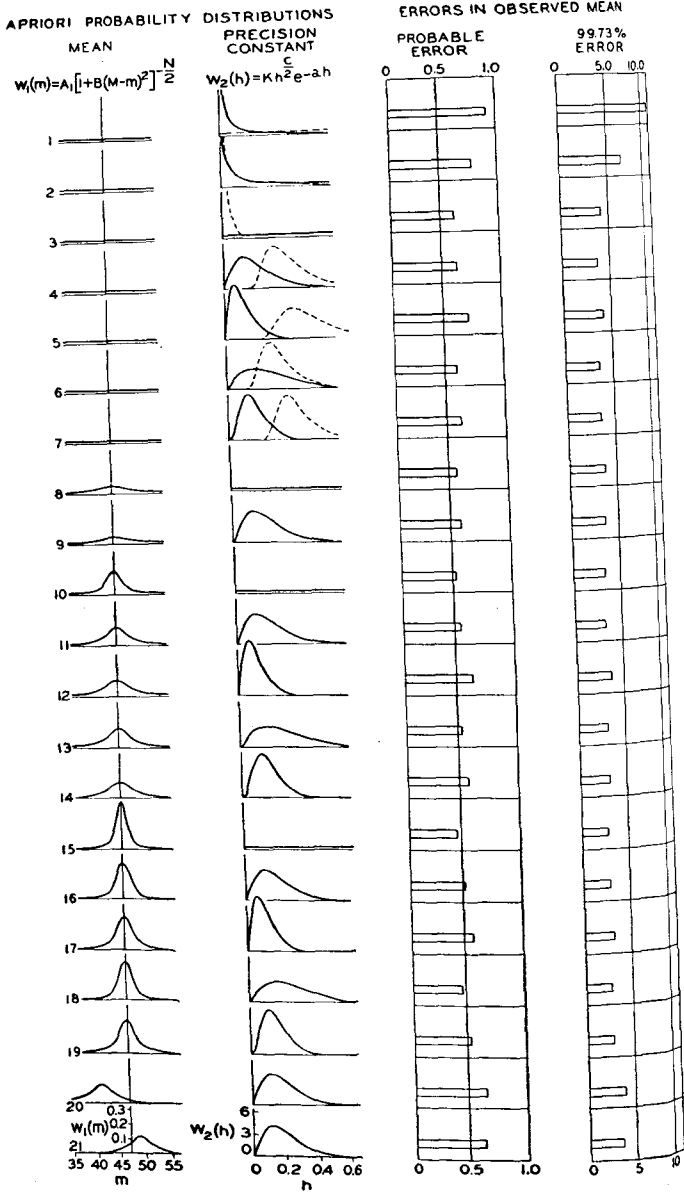


FIG. 130.—SIGNIFICANCE OF *a priori* EXISTENCE PROBABILITY FUNCTION

the respective intervals  $X_1$  to  $X_1 + dX_1$ ,  $X_2$  to  $X_2 + dX_2$ , . . . ,  $X_i$  to  $X_i + dX_i$ , . . . ,  $X_n$  to  $X_n + dX_n$  is

$$P = \prod_{i=1}^n \frac{1}{s\sqrt{2\pi}} e^{-\frac{(X_i-m)^2}{2\sigma^2}} dX_i,$$

where  $m$  and  $s$  are universe parameters. That value of  $m$  which will make  $P$  a maximum is given by the solution of the equation

$$\frac{\partial(\log P)}{\partial m} = 0,$$

since  $P$  is a maximum when  $\log P$  is a maximum. This gives the observed average  $\bar{X}$  as an estimate of  $\bar{X}$ .

Similarly the condition

$$\frac{\partial(\log P)}{\partial s} = 0$$

gives the observed standard deviation  $\sigma$  as the estimate of  $\sigma$ .

Since the expected value  $\bar{\sigma}$  of the observed standard deviation in samples of size  $n$  drawn from a normal universe is less than the standard deviation  $\sigma$  of the universe, it is obvious that the estimates of  $\sigma$  derived by the likelihood method are too small in the long run, particularly if the sample size  $n$  is small.

*C. Empirical Method.*—Assuming, as before, that we are sampling from a normal universe free from assignable causes, there is perhaps no better estimate of  $\bar{X}$  than the average  $\bar{X}$  of the sample. If, however, there is any reason to believe that a few of the observed values were influenced by assignable causes, this fact should be taken into consideration.

If we assume that we are sampling from other than a symmetrical universe, it becomes all the more important that we make use of the average  $\bar{X}$  of the sample of size  $n$  as an estimate of the average  $\bar{X}$  of the universe of possible effects.

Coming to the estimate of the standard deviation  $\sigma$  of the normal universe, we have seen that *a posteriori* probability theory does not provide a direct method of establishing a specific value as the best estimate and that the likelihood

method leads to an estimate which is too small in the long run. Referring to Fig. 97 indicating the important characteristics of the distribution of an observed statistic  $\Theta$ , say standard deviation, we might be led to base our estimate of  $\sigma$  on the assumption that the observed  $\sigma$  is the modal  $\sigma$  of the distribution of this statistic. In other words, we might take as an estimate

$$\sqrt{\frac{n}{n-2}} \sigma = \frac{\sigma}{c_1},$$

where  $c_1$  is given in column 2 of Table 29. To do so, however, means that in the long run estimates made in this way are too large. An estimate that will be consistent in the long run is  $\frac{\sigma}{c_2}$  where  $c_2$  is also given in Table 29.

There is thus some justification under these conditions for adopting  $\frac{\sigma}{c_2}$  as an estimate of  $\sigma$ . In any case the observed standard deviation  $\sigma$  becomes the basis of an estimate. Hence it seems reasonable that it should be tabulated together with any correction thereof adopted as an estimate in a given case.

The estimate of  $\sigma$  of a non-normal universe presents additional difficulties since, in general, we do not know the distribution function of observed standard deviations in samples of  $n$ . Here again the observed standard deviations in the long run are too small, in the sense that the expected value in samples of size  $n$  from a given universe is less than the standard deviation  $\sigma$  of that universe.

#### 7. Measurement of Average $\bar{X}$ and Standard Deviation $\sigma$ Practical Example

Let us consider the significance of previous results in a simple practical case. Four pieces of shoulder leather from a given source were found to have the following tensile strengths expressed in pounds per square inch:

5,290	2,950
4,850	5,960

Upon the basis of this information, what shall we choose as estimates of the average  $\bar{X}$  and standard deviation  $\sigma$  of the tensile strength of leather from this source assuming that this quality is controlled.

From what has been said in the previous section it is apparent that the answer to this question depends upon many factors. It depends upon more or less arbitrary assumptions as do the answers to many practical questions. In each case, however, it is likely that the average  $\bar{X} = 4,762.5$  and the observed standard deviation  $\sigma = 1,118.6$  will be made the basis of the estimate. Furthermore, it is obvious that the interpretation of these depends upon the size  $n$  of the sample, in this case four. For these reasons it appears that in the tabulation of results of this character the experimentalist should always record the observed average  $\bar{X}$ , standard deviation  $\sigma$ , and sample size  $n$ .

In general it is perhaps reasonable to believe that the experimentalist who is in charge of taking the data is in the best position to make a reasonable assumption upon which to base an estimate. For this reason it is desirable that he record what he considers to be the best values to take as estimates of the average  $\bar{X}$  and the standard deviation  $\sigma$  of quality  $X$  assumed to be controlled. It is likely in this case that the average  $\bar{X}$  will be taken as the estimate of  $\bar{X}$ . In the same way it is likely that  $\sigma$  will be taken as a quantity larger than  $\sigma$ . As we have said in the previous section, the estimate  $\frac{\sigma}{c_2}$  is a consistent es-

timate in that in the long run the average of an indefinitely large number of such estimates would give the true value  $\sigma$  assuming that the universe of control is normal.

Anyone who wishes to make use of these results may use the observed average and standard deviation and the sample size as a basis for his own estimates of  $\bar{X}$  and  $\sigma$ , or he may choose to use those selected by the experimentalist himself. In this way he is free to make his own postulates basic to estimating  $\bar{X}$  and  $\sigma$ .

## CHAPTER XXIII

### SAMPLING—MEASUREMENT

#### 1. *Place of Measurement in Control*

In any program of control we must start with observed data; yet data may be either good, bad, or indifferent. What value is the theory of control if the observed data that go into that theory are bad? This is the question raised again and again by the practical man.

Even though it is necessary, as a starting point in the program of control, to tabulate the results of  $n$  measurements of some physical quality  $X$  in terms of the average  $\bar{X}$  and the standard deviation  $\sigma$ , the engineer often reacts in something like the following way. He will likely admit that this method is an excellent one to follow if, as he says, the data are known to be good, but he will often argue in a given case that the data are not good enough to make it worth while to record more than perhaps the average and the range. He may go so far as to throw out one or more of the observed values before tabulating even the average and the range. In fact I have heard industrial research men say that they can get more out of a set of data just by looking at it than anyone without their *experience* can get by the most refined analysis.

In discussing this point at a recent round-table conference on presentation of data, one prominent engineer had to say:

Most frequently we are confronted with expressing results that have been obtained by empirical methods in the hands of the

<sup>1</sup> Conference held in New York, December 5, 1929, under the auspices of the American Society of Mechanical Engineers and the American Society for Testing and Materials.

operators on more or less representative samples of generally very heterogeneous materials. When we go to discuss the precision of our methods, we always have three factors which have not been controlled. We have the question of the authenticity of the sample; we have the question of the operator; and we have the question of the method itself. Hence it becomes a very complicated problem to apply the mathematical methods of analysis to these data.

A number of years ago I read somewhere an expression which has always struck me. It said something about mathematics being a mill that grinds with exceeding fineness and yet a mill that is no better than the grain that is put in it. So it always seemed that in our work the first thing we had to do was to attempt to develop the limit of precision of our methods after we had at least something to start with; then we could determine the effect of the presence of the operator. From that point we could determine the authenticity of our samples and we would be in a better position to analyze our crop of results.

Not only in the fields of industrial research and engineering do we get such a reaction. We find it also in the field of so-called exact science—for example, physics. Thus in a recent paper by Millikan discussing the value of electronic charge,<sup>1</sup> emphasis is laid upon the importance of the human judgment of the experimentalist, as is typified by the following paragraph:

This value of the electron is also that at which Birge finally arrives as a result of his survey of the whole field of fundamental constants. It is true that he reanalyzes for himself my individual oil-drop readings and weights them so that he gets from them the value  $4.768 \pm 0.005$  in place of my value  $4.770 \pm 0.005$ , a result that is so much nearer mine than my experimental uncertainty that I am quite content—indeed gratified—but I may perhaps be pardoned for still preferring my own graphical weightings, since I thought at the time, and still think, that I got the best obtainable results in that way from my data. The person who makes the measurements certainly has a slight advantage in weighting over the person who does not, and the graphical method by which I got at my final estimated uncertainty is, I think, in the hands of the experimenter himself more dependable than least squares.

In this way we get into the following dilemma: The engineer questions the usefulness of refined methods of analysis

<sup>1</sup>Loc. cit., Part II.

because his data are not good; the research man questions use because he does not need them. The sooner an engineer appreciates this situation, the sooner will he become an expert in getting good data such that he can use in the theory of effect to effect certain economies previously discussed.

Everyone will admit that in the literature there are numerous sets of bad data. As an illustrative case we find the following statement <sup>1</sup> in a recent paper on thermionic emission:

Most of the observations on emission made up to 1942, a considerable number of those made since then, are almost worthless because of the poor vacuum conditions under which they were

## 2. *All Measurement a Sampling Process*

An element of chance enters into every measurement; hence every set of measurements is inherently a sample of certain more or less unknown conditions. Even in the few instances where we believe that the objective reality under measurement is constant, the measurements of this constant are influenced by chance or unknown causes. Hence, the set of measurements of any quantity, even though the quantity itself be a constant, is a sample of a possible infinite set of measurements which might make of this same quantity under essentially the same conditions.

From this viewpoint, measurement is a sampling process designed to tell us something about the universe in which we live that will enable us to predict the future in terms of the past through the establishment of principles or natural laws. In fact, we may think of the process of examining a subgroup of a larger group of  $N$  things along this same line in the sense that we look at the  $n$  things and try to predict what we would find if we were to look at the remaining  $N - n$  things.

In the measurement of anything four kinds of errors may arise:

A. Constant	{	Theoretical
		Instrumental
		Personal

<sup>1</sup> Saul Dushman, *Reviews of Modern Physics*, Volume II, pp. 381-476, 1932.



- B. Mistakes  $\left\{ \begin{array}{l} \text{Manipulative} \\ \text{Observational} \\ \text{Numerical} \end{array} \right.$
- C. Effect of Assignable Causes, Type I
- D. Effect of Constant Chance Systems  $\left\{ \begin{array}{l} \text{Methodological} \\ \text{Instrumental} \\ \text{Physiological} \end{array} \right.$

3. *Good Data*

Three prerequisites of good data are:

A. They shall come from a constant system of chance causes—in other words, they must satisfy the criteria of Part VI if they are sufficiently numerous that such tests can be applied. If this condition is not fulfilled, we must rely upon the experimentalist's ability to eliminate all causes of lack of constancy in the chance cause system.

B. They shall be free from constant errors of measurement and mistakes.

C. They shall provide a basis for estimating the error of measurement.

4. *Correction of Data for Constant Errors*

Let us consider the simplest kind of measurement, viz., that of a so-called physical constant such as one of those in the equation of electron emission as a function of temperature of the form

$$I = aT^{1/2}e^{-\frac{b}{T}}$$

where

$I$  = emission per unit area,

$T$  = absolute temperature,

and  $a$  and  $b$  are constants characteristic of the emitting surface.

Dushman <sup>1</sup> considers in some detail the constant errors that

<sup>1</sup>Loc. cit.

must be taken into account in making such measurements. Some of the most important sources of theoretical instrumental error are:

- A. Error in measurement of surface area at maximum temperature.
- B. Temperature gradients along emitting surface.
- C. Presence of adsorbed and occluded gases in emitter.
- D. Presence of gases in tube.
- E. Cooling effect of leads.
- F. Effect of anode voltage.
- G. Error in measurement of temperature.

Errors (A) and (E) are largely eliminated through design. Errors (B), (F), and (G) are such that the observed data can be corrected with the aid of available but complicated theoretical data. Errors from sources (C) and (D) are eliminated by proper basing of bulb, flashing of the filament, and evacuation of the system.

Thus we get a picture of the technique required either to correct for or remove two of the sources of constant error in one very important physical measurement. A more detailed study of this problem of correcting data for constant errors will emphasize the fact that the degree of success will depend among other things upon the intuition, reason, theoretical knowledge, experience and technique of the experimenter. Is it any wonder that engineering and even research data often fail to satisfy the prerequisite of being free from constant errors of the instrumental and theoretical kinds?

It is also true that to correct for personal errors often presents a real problem. Often one finds a set of data revealing the psychological tendency on the part of the observer to favor certain numbers, a case of which was noted in Part V. One of the most troublesome characteristics of such errors is the fact that many of the psychological errors from their very nature are such that we do not readily detect them in ourselves. Witness for example the tendency for us to feel that the "

lines *a* and *b* in Fig. 131 are not of equal length although we know better.

The method of detecting and eliminating assignable causes has been discussed in sufficient detail in Part VI and hence need not be considered here. It would perhaps be of interest

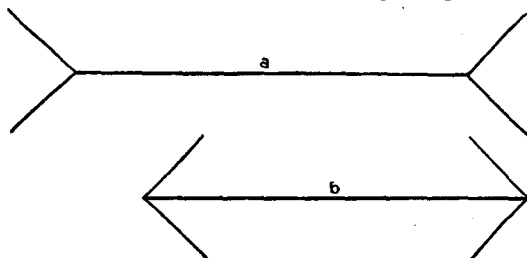


FIG. 131.—How MUCH LONGER IS *a* THAN *b*?

to show how mistakes can often be singled out even by analytical methods. To do so, however, is out of place here because the best method of correcting for these is to take care not to make them, or to provide two independent observers.

5. *Errors Introduced by Constant Systems of Chance Causes*

After the state of constancy in the chance cause system has been reached, the problem of correcting data for errors of

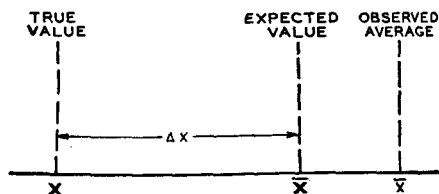


FIG. 132.—PROBLEM OF ELIMINATING ERRORS OF MEASUREMENT.

measurement may be schematically indicated as in Fig. 132. In this the true value is represented by *X*, the expected observed value by  $\bar{X}$  and the average of a sample of size *n* by  $\bar{X}$ . The distance  $\Delta X$  represents the resultant constant error which must be taken care of as indicated in the previous section.

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Under the assumption of constancy of the cause system, follows that

$$L_s \bar{X} = \bar{X}$$

$n \rightarrow \infty$

where the limit  $L_s$  is statistical.

In practice we usually take the observed average  $\bar{X}$  as the best estimate of  $\bar{X}$  and hence make our constant error correct with  $\bar{X}$  as a base. Our problem is not solved, however, until we form some reasonable estimate of the probability that the inequality  $|\bar{X} - \bar{X}| \leq \epsilon$  is satisfied where  $\epsilon$  is some preassigned positive quantity. To do this it is necessary to obtain some estimate of the true standard deviation  $\sigma$  of the objective distribution of observed values. Except in the case of small samples we usually take the observed value of standard deviation as the best estimate of  $\sigma$ . If we let

$$z = \frac{\epsilon}{\sigma/\sqrt{n}}$$

then we may, subject to the usual assumption of normality of the distribution of error, use the normal law probability table to estimate the probability that the absolute difference exceeds  $z\sigma/\sqrt{n}$ .

Thus we see that the complete discussion of the measurement of the simplest kind does involve the use of statistical as well as physical theory.

An interesting illustration of such a system of errors attributable to a physiological source is that shown in Fig. 133 representing the distribution of minimum audible sound intensity. It is particularly interesting to note how closely the observed distribution is approximated by the normal law.

#### 6. Correction for Constant Chance Errors of Measurement

Let us next consider the case where the thing measured is itself a constant chance variable with average  $\bar{X}_T$  and standard deviation  $\sigma_T$ . Furthermore, let us assume that the error

<sup>1</sup> For a discussion of these results see "Some Applications of Statistical Methods" by W. A. Shewhart, *Bell System Technical Journal*, Vol. III, No. 1, January, 1924.

measurement is such that the expected value of the measurement coincides with  $\bar{X}_T$  and that the standard deviation of the error of measurement is  $\sigma_E$ .

Assuming that the error of measurement compounds linearly with the true value and that there is no correlation between them, it follows <sup>1</sup> that

$$\sigma_0 = \sqrt{\sigma_T^2 + \sigma_E^2}, \tag{95}$$

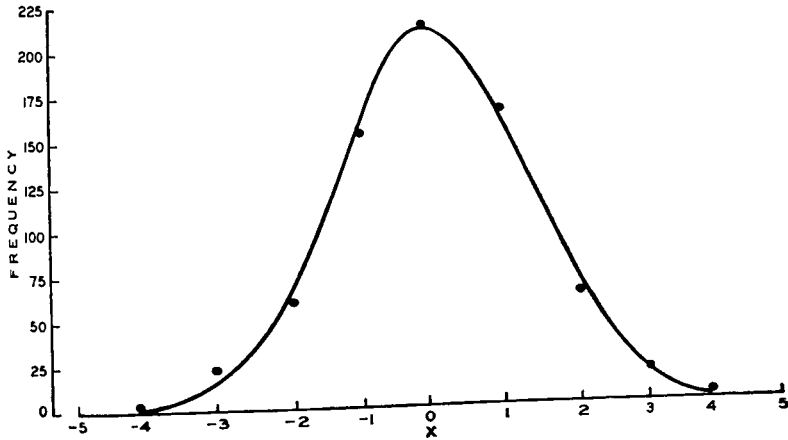


FIG. 133.—DISTRIBUTION OF MINIMUM SOUND INTENSITY.

where  $\sigma_0$  is the standard deviation of the objective distribution of observed values. Fig. 134 shows schematically the relationship between the objective true distribution  $f_T(X)$  and the objective observed distribution  $f_0(X)$ . <sup>Tuesday 20:17:14</sup>

*Example:* Table 52 gives two observed distributions—one is the distribution of single measurements of efficiencies of 15,050 pieces of a given kind of equipment; the other is the distribution of five hundred measurements on a single instrument. It had previously been shown experimentally that there

<sup>1</sup> If there is no correlation between the thing measured and the error of measurement, we may think of an observed value  $X$  as being the sum of a true value  $X_T$  and an error  $E$ . Hence from section 3 of Chapter XVI, Part IV, we get (95). Another way of arriving at this result is given by W. A. Shewhart in an article "Correction of Data for Errors of Measurement," *Bell System Technical Journal*, Vol. V, pp. 11-26, 1926.

TABLE 52.—TYPICAL CALCULATION INVOLVED IN ELIMINATING ERROR OF MEASUREMENT

Measurements on a Single Instrument		Single Measurement on Each of a Number of Instruments	
Cell Midpoint	Frequency	Cell Midpoint	Frequency
2.8	2	0.0	13
3.1	16	0.5	10
3.4	46	1.0	8
3.7	88	1.5	45
4.0	138	2.0	100
4.3	113	2.5	815
4.6	71	3.0	1,761
4.9	22	3.5	2,397
5.2	4	4.0	3,431
		4.5	3,792
		5.0	2,165
		5.5	510
		6.0	77
		6.5	15
		7.0	2
$n = 500$ $\bar{X}_E = 4.0606$ $\sigma_E = 0.4423$		$n = 15,050$ $\bar{X}_0 = 4.0251$ $\sigma_0 = 0.8116$	

was no correlation between efficiency and error of measurement. Since the numbers of measurements are large, we may assume that  $\sigma_0 = \sigma_0$  and  $\sigma_E = \sigma_E$  where  $\sigma_0$  and  $\sigma_E$  are the observed standard deviations given in Table 52. With this assumption we get

$$\sigma_T = \sqrt{\sigma_0^2 - \sigma_E^2} = \sqrt{(0.8116)^2 - (0.4423)^2} = 0.6805$$

### 7. Analysis of Bad Data

We are now in a better position to consider the practical problem of the engineer in trying to determine how far he should go in analyzing his results. Again take as a simple illustration

measurements of some so-called physical constant such as those considered earlier in this chapter.

There is no known method for estimating the true value  $\mathbf{X}$  of the constant and the true standard deviation  $\sigma$  of the error of measurement from a set of  $n$  (bad data—data that do not satisfy any one of the three prerequisites of good data.) We cannot say, however, that the man who took these data cannot intuitively arrive at good (or at least practical) estimates of both  $\mathbf{X}$  and  $\sigma$ . Men of genius such as Poincaré claim often to advance intuitively first and logically afterwards.<sup>1</sup>

We have seen how intuition, hypothesis, imagination, and the like are basic to the process of finding and correcting for constant and assignable errors of measurement. If we turn to the history<sup>2</sup> of science and scientific method, we do not

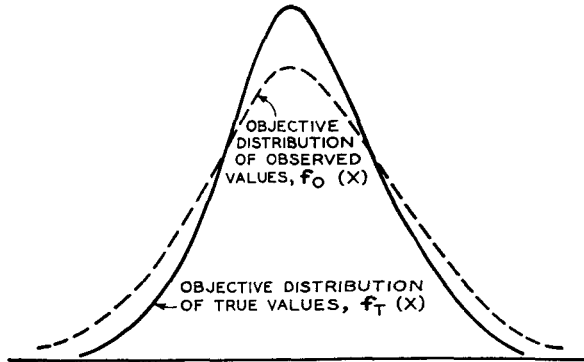


FIG. 134.—EFFECT OF ERROR OF MEASUREMENT.

find, however, many (if any) of the accepted estimates of so-called physical constants that have been obtained by intuitive use of bad data.<sup>1</sup>

Let us go a little further and see what would happen if we were to accept results obtained from bad data through the

<sup>1</sup> See Dubs, *Rational Induction*, Chicago University Press, 1930, on this point. Such questions lead us into the fields of logic, psychology, and philosophy in an attempt to reduce to a rational basis the rôle played by each of these in measurement. Other references along this line are given in Appendix III.

<sup>2</sup> References in Appendix III.

intuition of the experimentalist. Immediately the analysis of data would be removed from the field of logic and we would have to accept a result simply on the basis of the *authority* of the experimentalist. Then we would face the difficult task of determining the *ultimate* authority. Such a method is certainly not scientific, nor does history reveal much ground for belief that it is a method which can be relied upon to give satisfactory results.

In the light of this situation it seems reasonable to believe that we are not justified in basing industrial development on intuitive analyses of data. This does not mean that experimental science has not profited by hunches that have come to those in the process of collecting data later found to be bad. The very fact that an experimentalist feels that his data are bad is usually an incentive to get good data. A research man is usually concerned with the fact that he may unknowingly get bad data. Here it is that the mathematical theory of detecting the presence of assignable causes (Part VI) comes to his aid.<sup>1</sup> To get the best results through the use of the criteria requires that the data be divided into rational subgroups and that at least the averages and standard deviations of these subgroups be known.

### 8. Analysis of Good Data

Good data in general are expensive. In the process of getting them many measurements are usually taken, from which a few are finally chosen as being good.

Furthermore, even though the cost of getting good data is large, experience shows that the cost of making the most efficient analytical study of such data is relatively small.

In Part VI the problem of choosing statistics to be used and of choosing the best way of using them was considered.

<sup>1</sup> In this connection the following quotation from *Mathematics of Life and Death* by A. R. Forsyth is of interest. "Briefly, the science of mathematics cannot substitute for essential experiment; but it can show how experiments and observations, duly systematized, can be elucidated so as to discriminate between principle and what is detailed consequence of principle." The criteria described in Part VI help to discriminate between what should be and what should not be done by chance.



The fact that one statistic is often much more efficient than another is of considerable economic importance. For example, in general, the standard deviation of  $n$  good observations is just as good as the mean deviation of  $1.14 n$  such data. To take on the average one hundred and fourteen observations where one hundred would do is an unnecessary waste of money which becomes significantly large in extensive industrial research programs.

To use the range in such a case instead of the standard deviation effectively results in throwing away a very large fraction of the information in respect to dispersion contained in the observed data. For example, if the sample size  $n$  is approximately sixty, the efficiency of the range is only about 50 per cent when compared with the standard deviation. As  $n$  increases beyond this value, the efficiency of the range rapidly decreases. In the face of this fact we sometimes find the range instead of the standard deviation tabulated in the literature.<sup>1</sup>

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Table 53 is taken from an engineering report, and gives the modulus of rupture for three species of telephone poles. To

TABLE 53. ILLUSTRATING INEFFICIENT METHOD OF TABULATING DATA

Species	Number $n$ of Poles in Sample	Modulus of Rupture in psi			Efficiency of Max.—Min.
		Average	Maximum	Minimum	
A	4	3,985	5,690	2,980	100
B	16	5,978	7,090	4,460	75
C	16	5,787	7,790	3,490	35

have tabulated only the ranges in Cases B and C amounted to throwing away approximately 25 per cent and 65 per cent of the information available in the original data. This statement is based upon the assumption that the original data were good and that they came from an approximately normal universe. Of course, the range in bad data may give the experi-

<sup>1</sup> Examples of this kind are Tables 4 and 12 in the first edition of the very interesting book, *Timber, Its Strength, Seasoning, and Grading* by Harold S. Betts, McGraw-Hill Book Company, pp. 34 and 91, 1919.

mentalist some indication of the effects introduced by assignable causes of Type I. As indicated in the previous section, however, the interpretation of the range or any other statistic derived from bad data should be made by the experimentalist and can be accepted by another only upon the authority of the experimentalist.

For a sample of four, practically all of the information contained in the data is retained by using the range.

It is for such reasons that efficiency in analysis and presentation of data has been considered so often in the previous chapters. Graphical methods of analysis have not been given any attention simply because experience has shown them to be inferior to and less efficient than analytical ones.<sup>1</sup>

### 9. *Minimizing Cost of Measurement—Simple Example*

Let us consider the following simple problem: What is the most economical way of measuring a quality  $X$  controlled by a constant system of causes to insure with a given probability  $P$  that the average of the measurements will not deviate in absolute magnitude from the average  $\bar{X}_T$  by more than a pre-assigned quantity  $\epsilon$ . Let us assume that:

$a_1$  = cost of selecting each unit and making it available for measurement,

$a_2$  = cost of making each measurement,

$n_1$  = number of units selected,

$n_2$  = number of measurements made on each unit,

$\sigma_E$  = objective standard deviation of errors of measurement,

and

$\sigma_T$  = objective standard deviation of true magnitudes of the measured characteristic.

<sup>1</sup> Whittaker and Robinson make the following statement in the preface of the classic, *The Calculus of Observations*: "When the Edinburgh Laboratory was established in 1913, a trial was made, as far as possible, of every method which had been proposed for the solution of problems under consideration, and many of these were graphical. During the ten years which have elapsed since then, graphical methods have almost all been abandoned, as their inferiority has become evident, and at the present time the work of the Laboratory is almost exclusively arithmetical."

Let us take  $P = 0.9973$ , then the range  $\bar{X}_T \pm 3\sigma_{\bar{X}_0}$  includes 99.73 per cent of the observed averages  $\bar{X}_0$ , and hence  $\epsilon = 3\sigma_{\bar{X}_0}$ .

The average of  $n_2$  measurements made on one unit is to be taken as the observed value  $X_0$  of the true magnitude  $\bar{X}_T$  for that unit. This average has the standard deviation  $\sigma_E/\sqrt{n_2}$ . Hence, from (95), the objective standard deviation of the observed values is given by

$$\sigma_0^2 = \sigma_T^2 + \sigma_{E\bar{X}}^2 = \sigma_T^2 + \frac{\sigma_E^2}{n_2},$$

where  $\sigma_{E\bar{X}}$  is the objective standard deviation of errors of averages of  $n_2$ . Thus the objective standard deviation  $\sigma_{\bar{X}_0}$  of the average of  $n_1$  observed values is

$$\sigma_{\bar{X}_0} = \frac{\sigma_0}{\sqrt{n_1}} = \sqrt{\frac{\sigma_T^2 + \frac{\sigma_E^2}{n_2}}{n_1}}, \tag{96}$$

which gives the relationship

$$n_1 = \frac{\sigma_T^2 + \frac{\sigma_E^2}{n_2}}{\sigma_{\bar{X}_0}^2}$$

between  $n_1$  and  $n_2$ .

Taking the cost of inspection as

$$C = a_1n_1 + a_2n_1n_2,$$

and using customary methods this can be shown to be a minimum when

$$n_2 = \frac{\sigma_E}{\sigma_T} \sqrt{\frac{a_1}{a_2}}.$$

The following values correspond to one practical case:

$\epsilon = 0.3$ unit	$a_1 = \$0.50$
$\sigma_E = 0.3$ unit	$a_2 = \$0.02$
$\sigma_T = 0.9$ unit	$P = 0.9973$

With the aid of this theory we find that the most economical method of measurement in this case requires two observations

on each of eighty-six units. Here, as in general, we take observed values of  $\sigma_E$  and  $\sigma_T$  in large samples as estimates of  $\sigma_E$  and  $\sigma_T$  respectively.

### 10. *How Many Measurements?*

Perhaps the question most frequently raised by those interested in the control of quality is: How many measurements shall be taken? Of course, for such a question to be answerable it must be understood to mean something like this: How many measurements shall be taken in order that one may have a given assurance that such and such is true subject to certain specific assumptions? When so stated the question usually has an objective answer.

Sometimes the question is put briefly as follows: How large a sample shall be taken? When so stated, however, care must be exercised to differentiate between the size of sample, meaning thereby the number of things measured, and the size of sample meaning thereby the number of measurements, where one thing may be measured more than once. The significance of these remarks will be apparent as we proceed.

To introduce the subject, let us ask a very simple question: Assuming that we know that a quality  $X$  is normally controlled with standard deviation  $\sigma$ , how many measurements of this quality must we make in order that the probability will be, let us say, 0.9973 that the deviation of the average of  $n$  observed values from the true but unknown arithmetic mean  $\bar{X}$  be not greater in absolute magnitude than some given value  $\Delta\bar{X}$ .

From what has previously been said we see that the size of the sample required in this case is rigorously given by the relation

$$\Delta\bar{X} = 3\frac{\sigma}{\sqrt{n}}$$

In practice, however, we do not know  $\sigma$ . In fact, this factor is only obtainable as a statistical limit when the sample size is made indefinitely large. What we can do under such conditions

ditions is to estimate  $\sigma$  from available data. Calling this estimate  $\sigma$ , we may solve for  $n$  in the equation

$$\Delta\bar{X} = 3\frac{\sigma}{\sqrt{n}}.$$

We can then say that the size  $n$  of the sample thus obtained is the one required, assuming that  $\sigma = \sigma$ .

Perhaps the most important thing to note in this connection is that the standard deviation of the average decreases inversely as the square root of the number of observations, because this indicates the order of increase in the precision of the average with increase in the number of observations under the assumed conditions.

In general, if we know that we are sampling from a constant system of chance causes, we can say that the standard deviation of an estimate of any one of the objective statistics, fraction defective  $p$ , average  $\bar{X}$ , standard deviation  $\sigma$ , and correlation coefficient  $r$ , decreases inversely as the square root of the size of the sample, even though we do not know the magnitudes of the respective standard deviations in a given case. Furthermore, given the standard deviation as a function of sample size, for any statistic derived from a sample from a specified universe, we have, as indicated, a means of determining the significance of increasing the sample size.

It is very important to note that *the answer given to the question of how many measurements is in each case limited by the assumption that the variable  $X$  is controlled.* If we ask a similar question in a case where we are not willing to assume to begin with that the data are controlled, it is first necessary to try to determine by criteria already described whether or not the variable under consideration satisfies this condition.

*Example:* Recent investigations <sup>1</sup> have been made by the American Rolling Mill Company to determine the life of ferrous materials under different corrosion conditions. Data obtained

<sup>1</sup>R. F. Passano and Anson Hayes, "A Method of Treating Data on the Lives of Ferrous Materials," *Proceedings of the American Society for Testing Materials*, Vol. 29, Part II, 1929.

from a certain kind of sheet material immersed in Washington tap water showed that the average time of failure of such samples was  $\bar{X} = 874.89$  days and the standard deviation of the time of failure was  $\sigma = 85.31$  days. One kind of practical question of interest to the research engineer of this company is: What sample size  $n$  must be used in order that for similar test conditions, the probability shall be 0.90 that the average time for failure determined from the  $n$  tests will be in error by not more than 5 per cent of the average of the universe?

Assuming that the observed values of average and standard deviation are the true values for the universe, and that averages of samples of  $n$  are distributed normally, we may answer this question as follows: The allowable error is 5 per cent of 874.89 days or 43.74 days, and this must correspond to a probability of 0.90 or to an error of  $1.645 \sigma / \sqrt{n}$  as found from Table A of Part II. Hence  $n$  is found by solving the equation

$$1.645\sigma/\sqrt{n} = 43.74$$

having assumed that  $\sigma = 85.31$ . In this way, we get  $n = 11$ .

### 11. *Law of Propagation of Error—Practical Significance*

Most measurements are indirect in that the quality  $Y$  to be measured is derived from measures of let us say  $m$  other qualities

$$X_1, X_2, \dots, X_i, \dots, X_m$$

to which it is either functionally or statistically related. In this section we shall consider the functional case, examples of which are met in everyday work.

A simple illustration is the measurement of the density of a solid by the formula

$$D = \frac{w_1}{w_1 - w_2}$$

where  $w_1$  and  $w_2$  are the weights of the solid in air and water respectively.

If the solid is such that we can measure its volume  $V$  it

more direct way than by determining the difference  $w_1 - w_2$  we may use the formula

$$D = \frac{w_1}{V}$$

to obtain the density.

The choice of method of measurement involves at least two things:

A. Determination of effect of errors of measurement in each of the  $m$  qualities upon the standard deviation of the calculated values of  $Y$ .

B. Choice of most efficient method of measuring  $Y$ .

Let

$$Y = F(X_1, X_2, \dots, X_i, \dots, X_m)$$

be the functional relationship between the quality  $Y$  to be measured and the  $m$  other qualities upon whose measurements the calculated (measured) value of  $Y$  depends, as the calculated value of  $D$  depends upon the observed values of  $w_1$  and  $w_2$  above.

Assuming that  $F$  can be expanded in a Taylor's series and that terms containing higher powers in the  $x$ 's than the first may be neglected, we have

$$Y = F(\bar{X}_1, \bar{X}_2, \dots, \bar{X}_m) + x_1 \left( \frac{\partial F}{\partial X_1} \right)_{\bar{x}_i} + x_2 \left( \frac{\partial F}{\partial X_2} \right)_{\bar{x}_i} + \dots + x_m \left( \frac{\partial F}{\partial X_m} \right)_{\bar{x}_i},$$

where  $x_i = X_i - \bar{X}_i$ , and the derivatives are formed for the mean values of the  $X$ 's. Under these conditions we have as in Part V

$$\bar{Y} = F(\bar{X}_1, \bar{X}_2, \dots, \bar{X}_m),$$

and

$$\sigma_y = \sqrt{a_1^2 \sigma_1^2 + a_2^2 \sigma_2^2 + \dots + a_i^2 \sigma_i^2 + \dots + a_m^2 \sigma_m^2}, \quad (97)$$

where

$$a_i = \left( \frac{\partial F}{\partial X_i} \right)_{\bar{x}_i},$$

$\sigma_i$  is the standard deviation of the measurement of  $X_i$ , and  $\sigma_y$  is the standard deviation of the indirect measurements of  $Y$ .

Equation (97) is the law of propagation of error, and gives us the information called for under (A).

If for the simple problem of measuring density we let

$\bar{w}_1$  = expected weight in air,

$\bar{w}_2$  = expected weight in water,

$\sigma_1$  = standard deviation of measurement of  $w_1$ ,

$\sigma_2$  = standard deviation of measurement of  $w_2$ ,

and  $\sigma_D$  = standard deviation of error of measurement of  $D$ ,

we have on applying (97)

$$\sigma_D = \frac{1}{(\bar{w}_1 - \bar{w}_2)^2} \sqrt{\bar{w}_2^2 \sigma_1^2 + \bar{w}_1^2 \sigma_2^2}.$$

By a process exactly similar to that used in Paragraph Chapter XVII of Part V, we can determine the mean value

$$\bar{X}_1, \bar{X}_2, \dots, \bar{X}_i, \dots, \bar{X}_m$$

(if they exist) which will minimize  $\sigma_y$ . By comparing the minimum values of  $\sigma_y$  obtainable by different methods we can arrive at the most efficient method of measuring  $Y$ .

## 12. Measurement through Statistical Relationship

Let us consider the problem of measuring some physical quality such as tensile strength which cannot be measured except through the use of some statistical relationship unless we resort to a destructive test.

Let us start with a simple question. How can we be sure as to whether or not the tensile strength of the bar in Fig. 13 lies within specified limits  $Y_1$  and  $Y_2$ ? The answer is: Break it and find out. However, since we cannot break it and use it too, we must be satisfied with the answer to a slightly different question: How shall we test the bar indirectly through statistically correlated variables? Let us start with the illustration introduced in Part I, Fig. 14. Let us consider first the correlation between tensile strength  $Y$  and hardness  $X$ . We can never expect to be sure that the tensile strength of test



material will lie within two specified limits  $Y_1$  and  $Y_2$  by making sure that the hardness lies within some two limits  $X_1$  and  $X_2$ . The situation is shown<sup>1</sup> schematically in Fig. 136, for the



FIG. 135.—TEST BAR.

data of Fig. 14-*a*. In such a case values of tensile strength may be expected to be found in the shaded area of the figure between the limits  $X_1$  and  $X_2$  and outside the limits  $Y_1$  and  $Y_2$ .

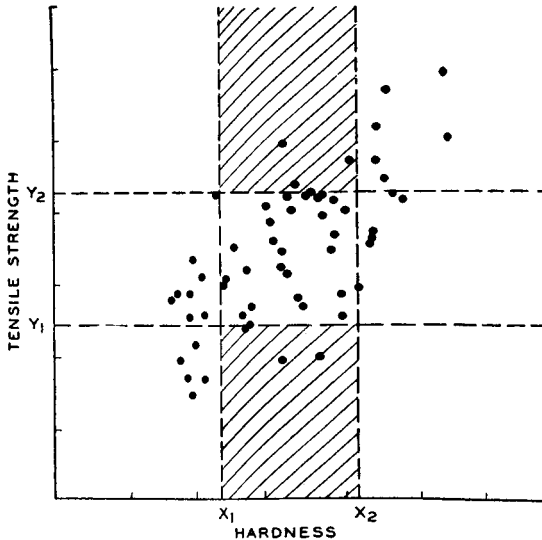


FIG. 136.—WHY ONE CANNOT BE SURE THAT STRENGTH LIES WITHIN SPECIFIED LIMITS.

*If, and only if, the product is controlled in respect to the two correlated variables  $Y$  and  $X$ , can we predict how many pieces*

<sup>1</sup> Mathematical details considered in Part II.

of material having quality  $X$  within the range  $X_1$  to  $X_2$  will be quality  $Y$  within the range  $Y_1$  to  $Y_2$ . In other words, the use of indirect statistical measures must be based upon the assumption that the probability  $\mathbf{P}$  that the point corresponding to an observed pair of values  $X$  and  $Y$  will fall within a given rectangle is constant.

A. *Calibration.*—Suppose one has a lot of  $N$  pieces like the one shown in Fig. 135, and wants to mark each of them with

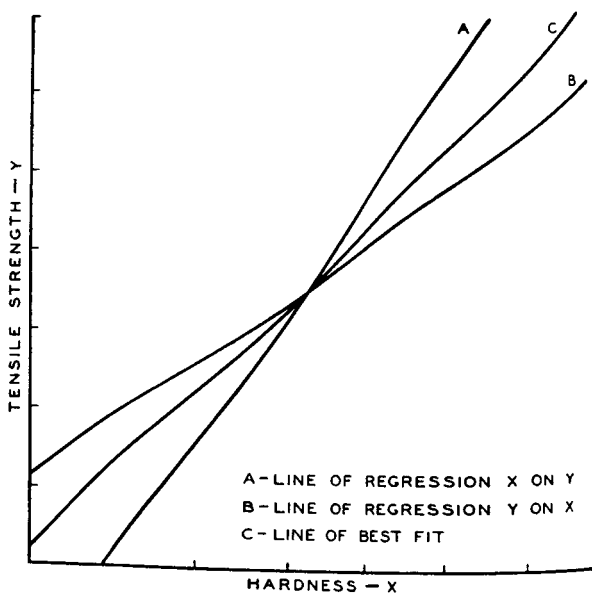


FIG. 137.—SHALL ONE OF THESE LINES BE USED FOR CALIBRATION?

value of tensile strength derived from the corresponding hardness measure. What functional relationship between  $Y$  and  $X$  shall be taken as a basis? In other words, how shall we calibrate  $Y$  in terms of  $X$  assuming that these two variables are normally correlated? Shall we take one of the three lines illustrated in Fig. 137?

Let  $\sigma_y$  = standard deviation of objective distribution of tensile strength  $Y$ ,

$\sigma_x$  = standard deviation of objective distribution of hardness  $X$ ,

$r$  = correlation coefficient between  $X$  and  $Y$  in objective distribution of  $X$  and  $Y$ .

It follows from the discussion of lines of regression in Part II that the line of regression of tensile strength on hardness

$$y = r \frac{\sigma_y}{\sigma_x} x,$$

where  $y = Y - \bar{Y}$  and  $x = X - \bar{X}$ , gives the expected or average value of  $y$  to be associated with a given value of  $x$ . In other words, if we were to mark with  $\frac{r\sigma_y}{\sigma_x}x$  each of a very large number  $n$  test pieces that gave a hardness value  $\bar{X} + x$ , and then we were to break these to determine their tensile strength, we should expect to find that the average tensile strength of the  $n$  pieces would be  $\frac{r\sigma_y}{\sigma_x}x$ , although the observed tensile strengths would be distributed about this value.

Furthermore we should expect 99.73 per cent of the  $n$  pieces to have tensile strengths measured in terms of deviations, within the limits

$$\frac{r\sigma_y}{\sigma_x}x \pm 3\sigma_y\sqrt{1 - r^2},$$

since as we have seen in Part II, the standard deviation of any  $y$  array about its mean in this simple case is

$$s_y = \sigma_y\sqrt{1 - r^2}. \quad (98)$$

In fact, if the regression of  $y$  on  $x$  is linear and the scatter of points is homoscedastic, then the standard deviation of each array of  $y$ 's about the mean  $r\frac{\sigma_y}{\sigma_x}x$  is given by (98) and we can say by virtue of Tchebycheff's inequality that more than

$100\left(1 - \frac{1}{f^2}\right)$  per cent of the  $y$  values may be expected to lie within the band

$$\frac{\sigma_y}{\sigma_x}x \pm t s_y.$$

Where the correlation surface is normal, the number of points lying within such a band is given by the normal law integral. Under the same conditions, similar statements hold with respect to the regression of  $x$  on  $y$ . It is sometimes argued that some line other than the line of regression should be used as a measure of  $y$  in terms of  $x$ . One such suggestion is that line for which the sum of the squares of the perpendicular distances of the points in the  $xy$  plane to this line is a minimum. The reason for choosing the line of regression instead of this or any other line is that this is the only line about which we can make the general statements previously made in connection with the range (99).

In the discussion of Fig. 14 it was pointed out that the use of the plane of regression of tensile strength  $Z$  on hardness  $X$  and density  $Y$  is a better measure of tensile strength than either the line of regression of  $Z$  on  $X$  or  $Z$  on  $Y$ . This follows because the standard deviation,

$$\sigma_{z.xy} = \sigma_z \left[ \frac{1 - r_{xy}^2 - r_{yz}^2 - r_{xz}^2 + 2r_{xy}r_{yz}r_{xz}}{1 - r_{xy}^2} \right]^{1/2}$$

of the values of tensile strength from the plane of regression is less than either

$$s_{zx} = \sigma_z \sqrt{1 - r_{xz}^2},$$

or

$$s_{zy} = \sigma_z \sqrt{1 - r_{yz}^2},$$

where  $s_{zx}$  and  $s_{zy}$  are the standard deviations of tensile strength from the lines of regression of  $z$  on  $x$  and  $z$  on  $y$  respectively.

**B. Effect of Error of Measurement.**—Thus far we have considered the problem of measuring some quantity such as tensile strength  $Y$  through its statistical relationship with some other

quantity, let us say hardness  $X$ . In general, the observed values of both tensile strength and hardness are in themselves subject to error. Let us assume for example that

$\sigma_{x_0}$  = The standard deviation of the objective distribution of the observed values of hardness,

$\sigma_{y_0}$  = The standard deviation of the objective distribution of the observed values of tensile strength,

$\sigma_{x_T}$  = The standard deviation of the objective distribution of true values of hardness,

$\sigma_{y_T}$  = The standard deviation of the objective distribution of true values of tensile strength,

$r_0$  = The true correlation between the observed values of hardness and tensile strength,

and  $r$  = The true correlation between the true values of hardness and tensile strength.

It can easily be shown that under these conditions

$$r_0 = \frac{\sigma_{x_T}\sigma_{y_T}r}{\sigma_{x_0}\sigma_{y_0}}. \quad (100)$$

From this relationship we see that the correlation between the observed values of two correlated variables is always less than the correlation between the true values, unless the error of measurement of each of the variables is zero. In other words, the smaller the error of measurement for each of the variables, the more precise will be the regression method of measuring one in terms of the other.

C. *Conclusion.*—To be able to measure through the use of statistical relationship, *it is necessary that the variables be controlled.* In the simple case of normally correlated variables the line or plane of regression has certain advantages as a calibration line or plane over any other.

It should be noted, however, that the use of a statistical calibration curve involves the introduction of a concept quite different from that underlying the use of a calibration curve

based upon a functional relationship. The use of statistical relationship introduces a certain indeterminateness not present in the use of the functional relationship. To make this point clear let us suppose that we had, say one hundred bars, such as shown in Fig. 135, and let us suppose that we wished to test these for tensile strength indirectly through the use of the Rockwell hardness measure.

If we assume that tensile strength  $Y$  is functionally related to  $X$ , as

$$Y = f(X), \quad (101)$$

where  $f$  is a single valued function, then for every  $X$  there is one and only one value of  $Y$ . If we use such a calibration curve, we can mark each of the one hundred bars with a value  $Y$  which will be the tensile strength of that bar except for errors of measurement.

If, however, the two quantities  $Y$  and  $X$  are related statistically and we use a line of regression

$$y = r \frac{\sigma_y}{\sigma_x} x, \quad (102)$$

where  $y = Y - \bar{Y}$  and  $x = X - \bar{X}$ , then we cannot say that for a given value of  $X$  there is only one value as given by the line of regression of  $y$  on  $x$ . Instead for every  $X$  there is an array of  $Y$ 's, the mean of which under controlled conditions will be the value of  $Y$  given by (102). Here we run into the kind of indeterminateness discussed in the last chapter.

Equation (80) expressing  $r$  as a measure of the commonness of causation under simplified and controlled conditions may help one to form a better picture of the significance of the line of regression (102) as a calibration curve. Unless  $r$  is unity there are always causes of variation in  $Y$  that are not present in  $X$ . Even under these simple conditions if we could be sure that the correlation coefficient  $r$  and the variable  $X$  were controlled, we could not be sure that  $Y$  was controlled and we could not be sure of the interpretation of  $y$  as given by (102) except in the sense that the mean value of  $y$  for a given  $X$  would

be given by (102). *A priori*, however, it seems unlikely that  $Y$  will be uncontrolled if both  $r$  and  $X$  are controlled. At least it appears that the best we can hope to do in trying to control  $Y$  through the measure  $X$  is to try to control  $r$  and  $X$ .

D. *Example*: Since the use of statistical relationship plays such an important rôle in measurement, it may be of interest to consider another simple problem. Many machine measures of quality depend upon the use of statistical relationship. A very important type of machine in the telephone plant is that introduced to supplant measures depending upon the human

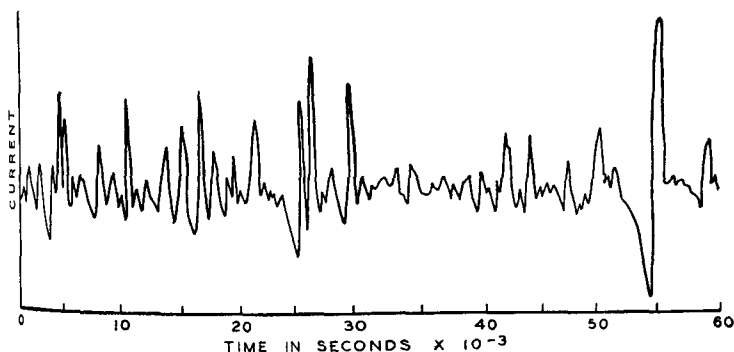


FIG. 138.—OSCILLOGRAM OF "NOISE CURRENT."

ear, such as in testing the quality characteristics of telephone instruments.

Fig. 138 shows the oscillogram of a greatly magnified "noise current" attributable to chance fluctuations in the resistance of a certain kind of telephone instrument. It is obviously desirable to go as far as one can in reducing such noise to a minimum and in controlling the effect of this kind of distortion as measured by the human ear. Consequently, all instruments of this type are tested to make sure that they meet specification requirements in respect to this kind of distortion. Of course, the cost of doing this by ear would be prohibitive; therefore it is desirable to secure the economic advantages of a machine measure.

A little consideration will show, however, that it is almost hopeless to expect to be able to find a machine measure of such fluctuations in current that will be functionally related to the measures of the human ear. The best we can hope to do is to find some machine measure  $X$  which is statistically related to the ear measure  $Y$ .

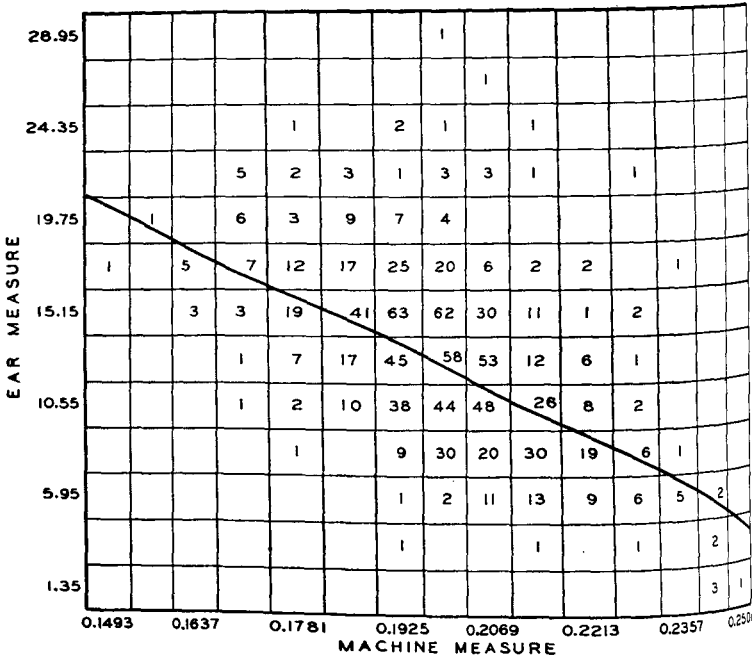


FIG. 139.—HOW SHALL WE CALIBRATE MACHINE MEASURE IN TERMS OF EAR MEASURE?

Fig. 139 shows the calibration scatter diagram of a machine measure  $X$  and ear measure  $Y$  on 942 instruments. These data were obtained under conditions of control as determined by the criteria described in Part VI. The solid line in this figure represents the line of regression of the ear measure  $Y$  on the machine measure  $X$ . The fact that the difference  $\eta_{yx}^2 - r^2$  is approximately zero indicates that we are justified in assuming linear regression. This incidentally is what we should expect to get for reasons outlined in Part III.



For reasons given previously in this section, it appears that there is good ground for the belief that we may control the quality  $Y$  determined by the ear by controlling the quality  $X$  determined by the machine in respect to both the average  $\bar{X}$  and the standard deviation  $\sigma_x$  in samples of size  $n$ . To check the calibration of such a machine, it is necessary that the correlation  $r$  between the ear measure  $Y$  and the machine measure  $X$  for a sample of  $n$  instruments be controlled in the sense of the criteria of Part VI.

## CHAPTER XXIV

### SAMPLING

#### I. *Fundamental Considerations*

Table 54 gives the results of measurements of modulus of rupture on twenty-four telephone poles of species D. Based upon these data, what can we say as to the strength of this species?

Assuming that no assignable causes of variation of Type I are present, or in other words, assuming that these poles came from a constant system of chance causes, it follows from the discussion of the previous chapter that reasonable estimates of the average  $\bar{X}$  and standard deviation  $\sigma$  of the distribution of

TABLE 54.—MODULUS OF RUPTURE OF TWENTY-FOUR TYPE D TELEPHONE POLES

Pole Number	Modulus of Rupture	Pole Number	Modulus of Rupture
1	3,643	13	5,385
2	5,195	14	5,843
3	3,925	15	6,905
4	4,595	16	5,696
5	4,482	17	7,392
6	6,248	18	6,184
7	6,012	19	4,885
8	6,697	20	6,182
9	7,117	21	6,201
10	5,340	22	7,334
11	8,712	23	5,497
12	5,819	24	4,621

Average = 5,829 psi  
 $\sigma$  = 1,159 psi

modulus of rupture given by the assumed constant system of causes are

$$\bar{X} = \bar{X} = 5,829 \text{ psi}$$

$$\frac{\sigma}{c_2} = \sigma = 1,197 \text{ psi.}$$

So far as the distribution of the twenty-four observed values is concerned, there is no definite evidence of lack of constancy in the chance cause system. Under these conditions one would be led to the conclusion that the average strength and standard deviation of this species of telephone pole are 5,829 psi and 1,197 psi respectively.

Any one who knows anything about the strength characteristics of timber would likely and justly challenge such a conclusion. For example, such a one would likely ask what effect moisture content has on the strength of poles of this species, knowing as they would that moisture is at least for most species an assignable cause of variation in strength.

Dividing the poles in respect to moisture content in this case leads to the results shown in Fig. 140. There can be little doubt that moisture content is an assignable cause in this case. How then, does this affect the validity of our conclusion arrived at upon the assumption of constancy?

From Fig. 140 it appears that there is a difference of the order of magnitude of 1,000 psi between the strength when the pole is dry and that when it is wet. What strength one may expect to find in the future then may be something nearer 5,000 psi than the predicted 5,829 psi if the poles to be tested are wet. It appears that prediction based upon a sample coming from a non-constant system or non-controlled system of chance causes may differ widely from what the future will reveal. What reliance then, asks the engineer, can be placed on sampling results? The answer is that prediction based upon a sample from a non-controlled universe in which the causes of lack of control are unknown is likely **always** to be in error just as a measurement uncorrected for constant errors always in the long run is in error. *Sampling theory*

*applies to samples arising under controlled conditions.* Too much emphasis cannot be laid upon this fact. *To be able to make accurate predictions from samples, we must secure control first just as to make accurate physical measurements, we must eliminate constant errors.*

In this section we have approached the problem of interpreting a sample from a practical angle, and in so doing, have been led to see the importance of control. Having read Parts III, IV, and VI, one sees that the only theoretical basis of

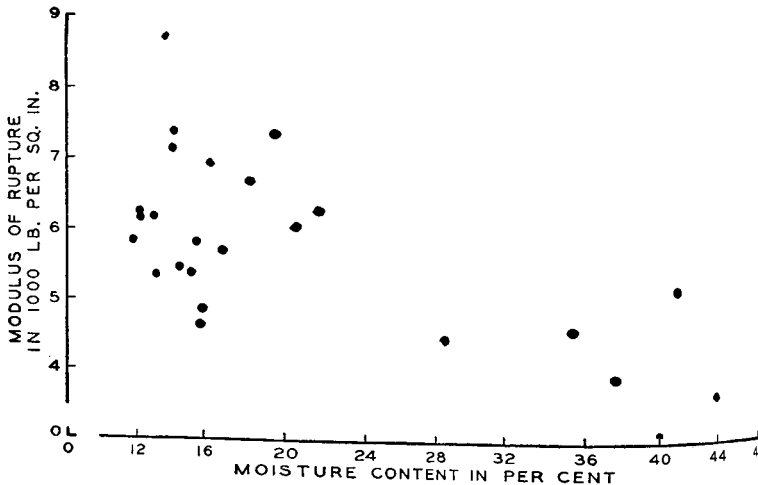


FIG. 140.—WHY CONSTANCY OF CAUSE SYSTEM IS ESSENTIAL FOR PREDICTION.

interpreting a sample is the assumption that it arose under controlled conditions characterized by (45) in the most general case, or in other words, by the fact that the sample was taken under the same essential conditions that will maintain throughout the future so that the universal physical law of large numbers applies.

## 2. Random Sample

*A sample taken under conditions where the law of large numbers (45) applies will be termed a random sample.* This concept of

random is of fundamental importance in the theory of control. By simple illustrations we shall now try to make clear how this concept differs from that of some of the prevalent definitions of random in order that no confusion may arise in the use of the term in this book.

Yule in that treasure house for statisticians, *An Introduction to the Theory of Statistics*, indicates that the usual concept of random sample is one drawn with replacement, though he criticizes the use of the term random because it is so often taken to be synonymous with haphazard. Caradog Jones<sup>1</sup> apparently would also have us believe that a random sample is one drawn with replacement. For example, he says in effect: To select 99 sheep from 999, number each sheep and place in a box 999 tickets numbered 1 to 999, one to correspond to each sheep, then pick out 99 tickets in succession being careful to replace each and shake up the box before picking out the next; if there were absolutely no difference between the tickets such as would cause one to be picked more easily than another, the selection made in this way would be random.

Now, if a random sample were only that kind of a sample and if the theory of sampling had to start with that kind of a sample, one can well imagine how enthusiastic a purchaser of 999 sheep would be about the theory. To such a man that method of sampling would be foolish.

Not only is it foolish from a practical viewpoint in certain cases to try to take this kind of a sample—very often indeed, it is *impossible* to take a sample with replacement. As an illustration: How would you take a sample tensile strength test with replacement from the coil of wire in Fig. 141?

The kind of sample described by Yule and Jones is random, of course, but so are other kinds of samples as will be apparent from a study of the generalized law of large numbers (45). Thus either a sample without replacement or a Poisson sample may be random in this general sense.

<sup>1</sup> *A First Course in Statistics*, G. Bell & Sons, Ltd., London, 1924.

### 3. *Sampling for Protection*

Various methods of setting up sampling schemes to give definite consumer's risks were outlined in the last chapter of Part VI. A study of the subject matter of the references there given shows that the conclusions drawn rest upon the assumption that samples are selected at random. In other words, assuming that there are  $N$  items in the lot to be inspected, it is necessary that the sample of  $n$  required by one of these sampling

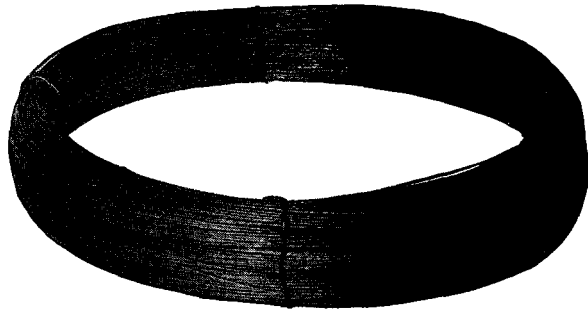


FIG. 141.—HOW SHOULD WE CHOOSE A RANDOM SAMPLE OF THE TENSILE STRENGTH OF THIS COIL OF WIRE?

schemes, for a certain consumer's risk, be drawn at random. The risks calculated in this way apply so long as the samples are random. If, however, the samples are not random, the risks do not necessarily hold.<sup>1</sup>

The kind of random sample required by the risk theory can be obtained by sampling without replacement from a bowl containing  $N$  identical chips marked 1 to  $N$  where it is assumed that the chips have been thoroughly stirred before the sample of  $n$  is drawn. We can see, therefore, the nature of the difficulties involved in getting a random sample of the poles from the pole yard of Fig. 142.

As another illustration let us consider the problem involved in drawing a random sample of soldered terminals from fifty panels such as the one shown in Fig. 143 where there are 4,500 terminals on each panel.

<sup>1</sup> Cf. Sec. 1 of this chapter.

We need not go further to see that it is very seldom feasible to draw a sample in which the experimental conditions requisite for randomness have been secured. Therefore we must rely upon the engineering ability of the inspector to divide as in Part VI the total lot  $N$  to be sampled into, let us say,  $m$  subgroups which *a priori* may be expected to differ assignably. A sample may then be drawn from each subgroup of the right size to insure that the chosen risk is met by the sampling test for each particular group. These remarks are sufficient to emphasize the importance of *a priori* information about the lot prior to the taking of a sample.

Now let us consider the problem of selecting a sample from a shipment of ten carloads of boxed material, there being twelve items in a box and roughly 1,000 boxes in a car. Obviously it is not feasible to arrange experimentally for a random sample to be drawn. The next best thing is to try to divide the total of  $N = 120,000$  items into  $m$  rational subgroups. If, however, we know nothing about the manufacturing process or the conditions under which the lot was produced, we are faced with the necessity of doing something that we cannot do; yet we know that unless the sampling is done as it should be, sampling theory does not apply.

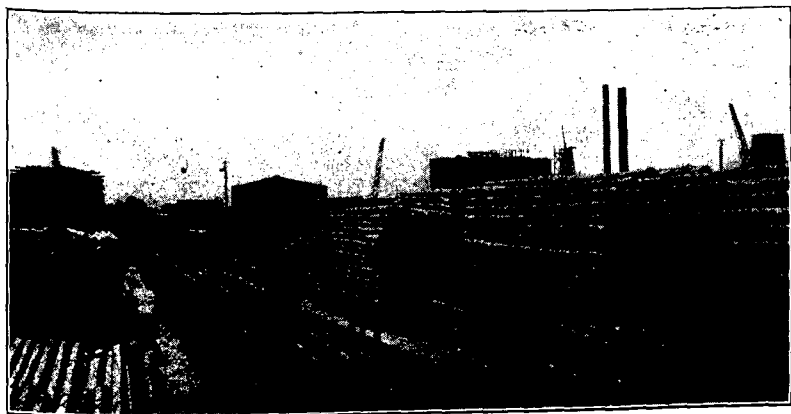


FIG. 142.—HOW SHOULD WE CHOOSE A SAMPLE OF THE POLES IN THIS YARD?

Thus we see how important it is that the consumer know assignable causes of variation if he is to devise a sampling plan to insure that the product accepted is of satisfactory quality. If the product is controlled, one can easily set up a satisfactory sampling plan, but if it is not controlled, the plan is often not needed. If the product is not controlled, the consumer needs to know the assignable causes of variation so as to establish an adequate sampling scheme.

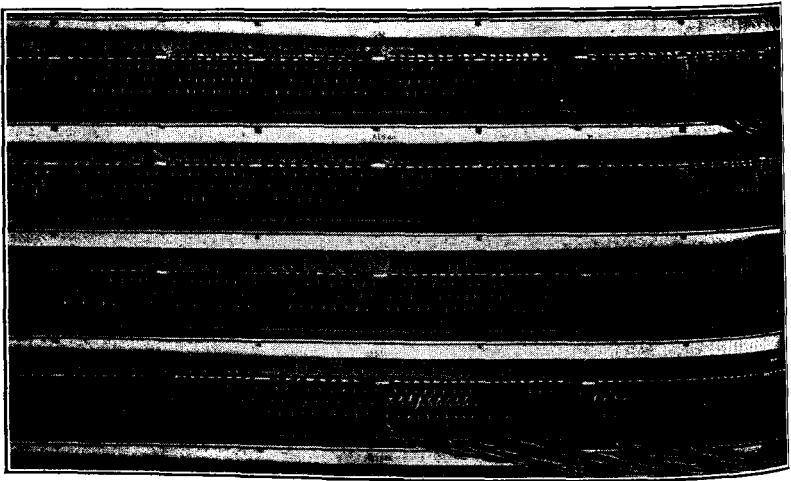


FIG. 143.—HOW SHOULD WE CHOOSE A SAMPLE OF THE SOLDERED TERMINALS IN THIS PANEL?

In this way we come to see the advantage of control to both consumer and producer. Just as each of these now secure advantages through cooperating in laying down specifications<sup>1</sup> for quality, it is reasonable to believe that each will soon try to obtain the mutual benefits of control.

#### 4. *Representative Sample*

A sample that is representative of what we may expect to get if we take additional samples, is one satisfying the general

<sup>1</sup> On this point see H. F. Moore's *Text-Book of the Materials of Engineering*, 4th Edition, Chapter XVII, McGraw-Hill Book Company, 1930.



condition (45) of the law of large numbers. In other words, if we let  $N$  be the total universe, finite or infinite, to be sampled, we should try to divide the universe on an *a priori* basis into  $m$  objective rational subgroups as represented schematically in Fig. 144. The total sample of  $n$  should then be divided between these  $m$  subgroups in such a way as to give some indication of what we may expect to get from each group.

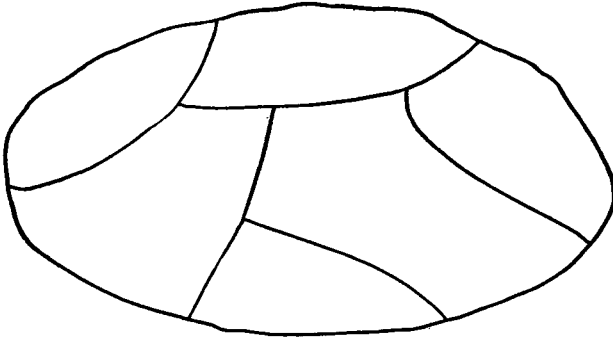


FIG. 144.—SCHEMATIC OF DIVISION INTO RATIONAL SUBGROUPS.

### 5. Size of Sample

We have seen in the previous chapter and in the last chapter of Part VI that the size of sample always depends upon what we assume *a priori* to be the conditions under which we are sampling. In any case the interpretation of the sample rests upon the assumption of control, or upon the assumption that the law of large numbers holds in the particular case. Thus we need to know if the quality of the product gives evidence of control, and in this way we are forced to come back to the problem discussed in Part VI.

A very simple case will illustrate this point. Several years ago an engineer reported trouble on the job because the width of saw-slots in the screw heads was under minimum requirements so that the available screw-drivers could not be used. The question was raised as to how large a sample  $n$  should be inspected in each lot of size  $N$  to protect against the recurrence of this trouble. Investigation revealed that a sampling plan

was already in use in which a certain fraction was taken from each lot of  $N$ . Just a little engineering investigation showed that the only assignable cause of the kind of trouble reported was wearing of the saw blade that made the slot. The obvious thing to do was to inspect the blade and not the screws. The important question was not "how many," but rather "how." A few measurements of the saw blade to control the product were worth far more than many measurements made blindly, as it were, on the screws to find trouble that should have been, and could easily have been, eliminated.

#### 6. *Size of Sample—Continued*

To summarize, we may say that the answer to the question as to size of sample depends first of all upon whether or not we can assume that the product is controlled. However, to determine whether or not the product is controlled, it is necessary to use the sampling process after the manner discussed in detail in Part VI. The answer to the question—How large a sample? depends upon the following five important things considered in that chapter:

- A. Ability of engineer to divide data into objective rational subgroups.
- B. Choice of statistics.
- C. Choice of limits for statistics.
- D. Choice of method of using statistics.
- E. The way control is specified.

Illustrative examples showing the importance of each of these five factors have already been considered in Part VI. It may be of interest, however, to give one more illustration here to show the importance of choosing the right statistic in detecting lack of control.

Fig. 145-*a* shows the observed fraction defective in a certain kind of apparatus over a period of ten months. Beginning about April, the rejections for this kind of apparatus became

excessive. It is of interest, therefore, to see how this trouble could have been detected through the use of a control chart on fraction defective. Such a chart (Criterion I, Part VI) is shown

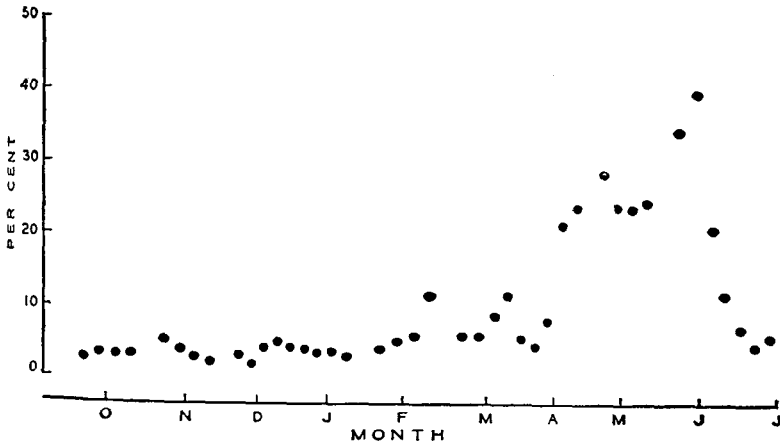


FIG. 145-a.—WHEN DID TROUBLE ENTER?

in Fig. 145-b. An indication of the presence of assignable causes of variation is given by this chart eight weeks in advance. Investigation revealed that it was very likely that the assignable cause at this particular time was the same as that found to have

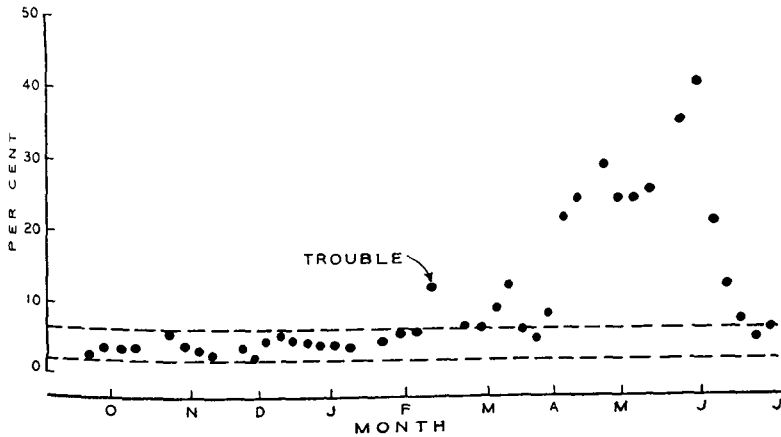


FIG. 145-b.—EVEN AN INEFFICIENT CONTROL CHART CAUGHT TROUBLE EIGHT WEEKS IN ADVANCE.

caused the trouble beginning about the second week in April.

As shown in Parts V and VI, the average is usually a much more sensitive detector of assignable causes than is the fraction defective. It so happened that the quality of a few instruments of this particular kind had been measured as a variable each week over this same period. Applying Criterion I to these data, we get the results shown in Fig. 145-c. Evidence

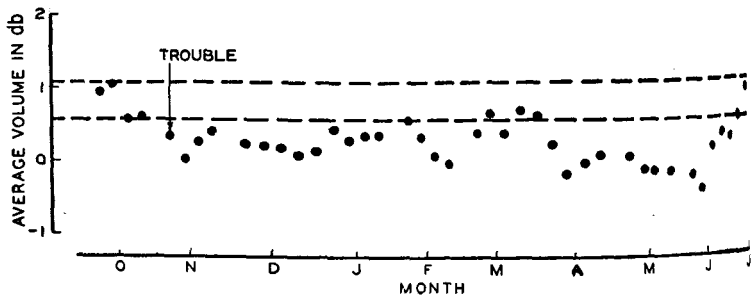


FIG. 145-c.—EFFICIENT CONTROL CHART CAUGHT THE TROUBLE SIXTEEN WEEKS IN ADVANCE.

of lack of control is given by this chart sixteen weeks prior to that given by Fig. 145-b.

Such results are typical of those experienced every day in the analysis of inspection data to detect lack of control.

Having assured ourselves that the product is controlled about a certain level of quality, it may be desirable in some instances to set up sampling limits to give a certain assurance that the quality in a given lot meets certain limits. From what has been said in previous sections, it appears, however, that the size of sample required to give the desired assurance depends upon the following factors:

- a. Kind of risk.
- b. Magnitude of risk.
- c. Kind of sampling scheme.
- d. Kind of specification.
- e. Previous information as to the quality of product.

Obviously, therefore, the answer to the question—How large a sample?—even when product is controlled—depends upon several factors. Of course, the need for protective sampling schemes is very much reduced when we have the assurance that quality is being controlled.

### 7. *Size of Sample—Continued*

To emphasize the importance of the conclusions stated in the previous section, let us consider very briefly four typical problems.

A. Quite recently, the head of a large organization interested in the production of linseed oil raised the following question. Three shiploads of flaxseed constituting a lot of approximately 65,000 bushels had been received. A test sample for chemical analysis had been taken from each shipload, the manner of taking being unknown. An order had been accepted for several thousand dollars' worth of oil at a price based upon the results found in the sample. When sufficient oil to fill the order was extracted from a portion of the flaxseed, it was found that the average oil content was so much less than that of the sample that the producer suffered considerable loss. The question asked was: How many samples should be taken under similar circumstances in the future in order to prevent the recurrence of such loss?

If we turn to almost any book on the specification of properties of materials for design purposes, we shall find problems of which the following three are typical.

B. Given the observed distribution, Table 55, of resistance of a sample of 904 pieces of a given kind of apparatus, what is the tolerance limit  $X_2$  that will not be exceeded more than, let us say, 0.5 per cent of the time?

C. The tensile strength of Code A wire shall not be less than 21,000 pounds per square inch. How many samples shall be taken in order to insure that the specification is being met on a carload lot?

D. Fig. 146 shows a typical cross section of a coating material. One of the specification requirements is that this coating

shall have an average weight between twenty-five and fifty milligrams per square inch. The question is: How shall we sample this product to insure that this quality specification is being met?

TABLE 55.—HOW SHOULD WE CALCULATE TOLERANCE LIMITS?

Resistance in Ohms	Number of Pieces	Resistance in Ohms	Number of Pieces
31.25	2	51.25	30
33.75	3	53.75	30
36.25	37	56.25	10
38.75	99	58.75	11
41.25	189	61.25	9
43.75	228	63.75	3
46.25	175	66.25	1
48.75	76	76.25	1

It follows from what was said in the previous section that we cannot give definite answers to these questions in their present form. It will be noted that in no case are we justified in assuming that the material is controlled upon the basis of

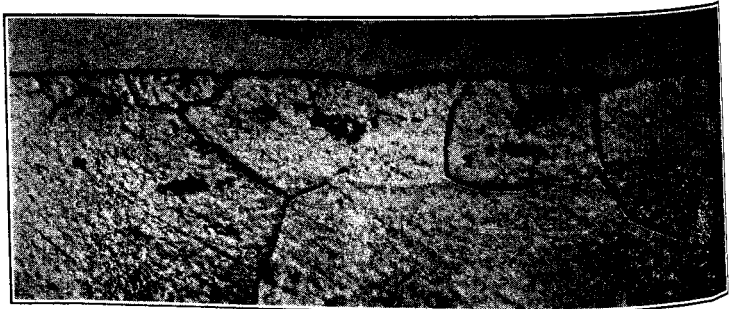


FIG. 146.—TYPICAL CROSS SECTION OF A PROTECTIVE COATING—NOTE IRREGULAR LINE OF DEMARKATION BETWEEN COATING AND METAL.

the information given. On the contrary, questioning revealed in each of these typical cases that *a priori* there were good grounds for the belief that the quality was not controlled. In not one of the four cases did the engineer proposing the problem

know what assignable causes were likely to influence the particular set of data giving rise to the question.

Without this kind of information, any answer to the question—How large a sample?—is likely to be greatly in error because, as we have seen, the presence of unknown assignable causes may play havoc with the conclusions derived upon the basis of any sampling scheme which tacitly assumes, as it must, that the sample is random or, in other words, that it has come from a controlled system of chance causes. Before any one of the four questions previously proposed can be given a reasonable answer, it is therefore necessary to know whether or not we are justified in assuming control, and if control cannot be assumed, it is necessary that we employ the sampling scheme that will make the best use of *a priori* knowledge of assignable causes.

#### 8. *Sampling in Relation to Specification of Quality*

In Part V the advantages of specifying control of quality were considered in some detail. It was pointed out that wherever possible we should specify the average  $\bar{X}$  and standard deviation  $\sigma$  of the objective distribution of control. It is of interest to note that we are led to this same conclusion from the viewpoint of sampling theory because, strictly speaking, it is only under the condition of control that we have a basis for interpreting samples.

## CHAPTER XXV

### THE CONTROL PROGRAM

#### 1. *Résumé*

Five important economic reasons for controlling the quality of manufactured product were considered in Part I. In Chapter XXI of Part VI, we saw that, from the viewpoint of consumer protection, it is also advantageous to have attained the state of control. If only to assure the satisfactory nature of quality of product which cannot be given 100 per cent inspection, the need for control would doubtless be admitted.

In a very general sense, we have seen that the scientific interpretation and use of data depend to a large extent upon whether or not the data satisfy the condition of control (58). The statistical nature of things and of relationships or natural laws puts in the foreground this concept of distribution of effects of a constant system of chance causes. For this reason, it is important to divide all data into rational subgroups in the sense that the data belonging to a group are supposed to have come from a constant system of chance causes.

We have considered briefly the application of five important criteria to check our judgment in such cases. We have seen, however, that such tests do not take the place of, but rather supplement, the inherent ability of the individual engineer to divide the data into rational subgroups. Thus we see clearly how statistical theory serves the engineer as a tool.

#### 2. *Control in Research*

Since observed physical quantities are, in the last analysis, statistical in nature, it is desirable that the results of research be presented in a form easily interpreted in terms of frequency distributions. As a specific instance, the design engineer



must depend upon the results of research to give him a basis for establishing the requisite standard of quality characterized, as we have seen in Part V, by the arithmetic mean  $\bar{X}$  and the standard deviation  $\sigma$  of a controlled quality  $X$ .

Naturally the research engineer is always interested in detecting and eliminating causes of variability which need not be left to chance. Hence the criteria previously discussed often become of great assistance as is shown in Part VI. The data of research are good or bad, depending upon whether or not assignable causes of variability have been eliminated. In most instances the data which have been divided into rational subgroups can best be summarized by recording the average, standard deviation, and sample size for each subgroup.

### *3. Control in Design*

Our discussion of this phase of the subject in Part V indicated the advantages to be derived through specification of the condition of control in terms of the arithmetic mean  $\bar{X}$  and standard deviation  $\sigma$  of any prescribed quality characteristic  $X$ .

### *4. Control in Development*

From the results of measurements of quality on tool-made samples supposedly produced under essentially the same conditions, we may attain tentative standards of quality expressible in terms of averages and standard deviations. These tentative standards may then be used as a basis for the construction of control charts in accord with Criterion I for the purpose of detecting and eliminating assignable differences of quality between tool-made samples and those produced under shop conditions.

### *5. Control in Commercial Production*

It is obviously desirable that a method of detecting lack of control be such that it indicates the presence of assignable causes of variability before these causes have had time to affect a large per cent of the product. For this reason, the method

to be used on the job should involve a minimum number of computations. Here again Criterion I usually proves satisfactory.

6. Control in the Purchase of Raw Material

As is to be expected, a prevalent source of lack of control is selection of raw material. It is not necessary that the dif-

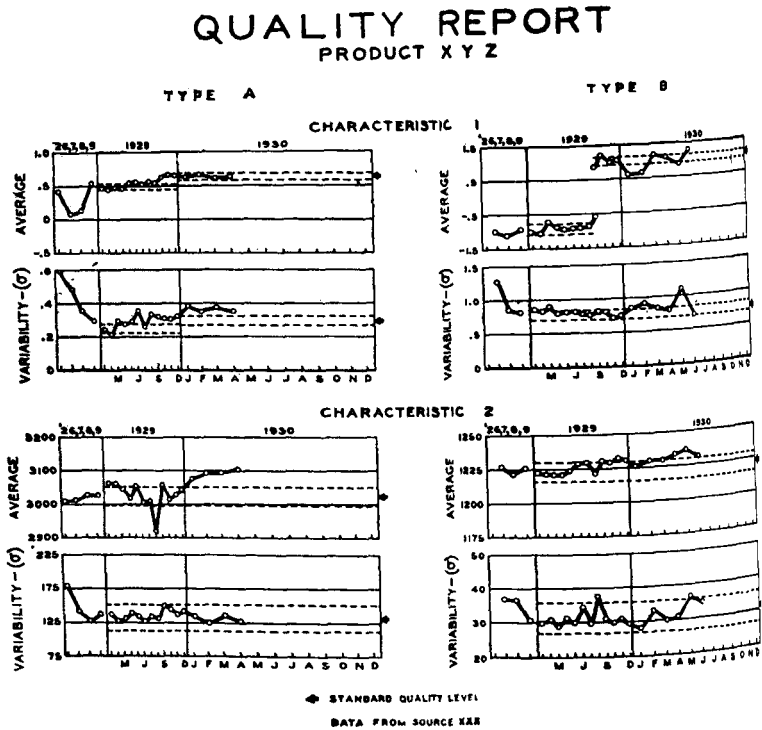


FIG. 147.

ferent sources of material come from what could be considered to be the same constant cause system, but it is desirable that each source of a given material be controlled within itself. As an example, a physical property such as the tensile strength of a given species of timber may be assignably different for different sections of the country although within one section

TABLE 56.—SCHEMATIC FORM OF SUMMARY QUALITY CONTROL REPORT

Quality	Quality Indication		Nature of Cause	Action Taken or Called for
	Controlled	Not Controlled		
$X_1$	✓			
$X_2$		✓	New source of raw material.	No other source of raw material available. Nothing can be done unless we change the kind of raw material called for in the design specification.
$X_3$		✓	Raw material comes from sources assignably different.	Should secure material only from sources A, B, and C.
$X_4$		✓	Poor assembly occasioned by new operators.	Source of trouble eliminated.
$X_5$		✓	Unknown.	Further investigation under way.
$X_6$		✓	Low insulation caused by improper washing of insulation material before assembly.	Source of trouble eliminated.
.....	.....	.....	.....	.....
.....	.....	.....	.....	.....
$X_m$	.....	.....	.....	.....

this variability may be such as to be attributable to a constant system of causes. In the same way, we may have sources of supply of piece-parts produced by different units of an organization or different manufacturers wherein there are assignable differences between the product coming from different sources even though each source represents a controlled product in

itself. Such a condition can easily be taken care of in the use of the material, since the object of securing control from a design viewpoint is, as we have seen, the prediction of variability in the finished product.

### 7. *Quality Control Report*

The quality report should, in general, do two things:

- a. Indicate the presence of assignable causes of variation in each of the quality characteristics,
- b. Indicate the seriousness of the trouble and the steps that have been taken to eliminate it.

Fig. 147 is a page from a typical quality report which fulfills the first requirement. Information similar to that shown schematically in Table 56 meets the second requirement.

## **Appendices**

## APPENDIX I

### RESULTANT EFFECTS OF CONSTANT CAUSE SYSTEMS

#### 1. *Introductory Remarks*

Our discussion of the problem of establishing the necessary and sufficient conditions for maximum control was based upon the following three assumptions:

- A. The resultant effect  $X$  of the operation of the  $m$  causes is the sum of the effects of the separate causes.
- B. The number  $m$  of causes is large.
- C. The effect of any one cause is finite and is not greater than the resultant effect of all the others.

It was stated that under these conditions the distribution of resultant effects of a cause system approached normality as the number  $m$  of causes was increased indefinitely, at least in the sense that the skewness  $\sqrt{\beta_{1\Sigma X}}$  and the flatness  $\beta_{2\Sigma X}$  of this distribution approach 0 and 3 respectively. We shall now consider the basis for this statement in more detail.

To start with it will be found helpful in trying to get an appreciation of the significance of the three limitations to carry through the details of finding the distribution of resultant effects of a few simple systems. For this purpose we shall consider eight such systems characterized as follows:

$$(a) \begin{cases} m = 5 \\ x: & 0 \ 1; \ 0 \ 1; \ 0 \ 1; \ 0 \ 1; \ 0 \ 1. \\ p: & \frac{5}{8} \ \frac{1}{8}; \ \frac{5}{8} \ \frac{1}{8}; \ \frac{5}{8} \ \frac{1}{8}; \ \frac{5}{8} \ \frac{1}{8}; \ \frac{5}{8} \ \frac{1}{8}. \end{cases}$$

$$(b) \begin{cases} m = 5 \\ x: & 0 \ 1; \ 0 \ 2; \ 0 \ 3; \ 0 \ 4; \ 0 \ 5. \\ p: & \frac{1}{8} \ \frac{5}{8}; \ \frac{2}{8} \ \frac{4}{8}; \ \frac{3}{8} \ \frac{3}{8}; \ \frac{4}{8} \ \frac{2}{8}; \ \frac{5}{8} \ \frac{1}{8}. \end{cases}$$

- (c)  $\left\{ \begin{array}{l} m = 5 \\ x: \circ 1; \circ 2; \circ 3; \circ 4; \circ 5. \\ p: \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}. \end{array} \right.$
- (d)  $\left\{ \begin{array}{l} m = 7 \\ x: \circ 1; \circ 2; \circ 3; \circ 4; \circ 5; \circ 6; \circ 7. \\ p: \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}. \end{array} \right.$
- (e)  $\left\{ \begin{array}{l} m = 10 \\ x: \circ 1; \circ 2; \circ 3; \circ 4; \circ 5; \circ 6; \circ 7; \circ 8; \circ 9; \circ 10. \\ p: \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}; \frac{5}{8} \frac{1}{8}. \end{array} \right.$
- (f)  $\left\{ \begin{array}{l} m = 5 \\ x: \circ 1; \circ 1; \circ 1; \circ 1; \circ 1. \\ p: \frac{5}{8} \frac{1}{8}; \frac{4}{8} \frac{2}{8}; \frac{3}{8} \frac{3}{8}; \frac{2}{8} \frac{4}{8}; \frac{1}{8} \frac{5}{8}. \end{array} \right.$
- (g)  $\left\{ \begin{array}{l} m = 6 \\ x: \circ 1; \circ 2; \circ 4; \circ 4; \circ 2; \circ 1. \\ p: \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}. \end{array} \right.$
- (h)  $\left\{ \begin{array}{l} m = 5 \\ x: \circ 1; \circ 2; \circ 4; \circ 8; \circ 16. \\ p: \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}; \frac{1}{2} \frac{1}{2}. \end{array} \right.$

The notation used in describing the cause systems can be made clear by considering only the first one. Here we have a system of  $m = 5$  causes. Each of these five causes may produce an effect of either 0 or 1. For each cause the probability of zero effect is  $\frac{5}{8}$  and that of unit effect is  $\frac{1}{8}$ . True or day 0.5.08.04

Using this cause system we may illustrate the method of finding the distribution of resultant effects. Obviously the magnitude of this effect may take on values 0, 1, 2, 3, 4, 5. The probability that the resultant effect will be zero is the compound probability of each component cause producing zero effect or  $(\frac{5}{8})^5$ . In a similar way the probabilities of getting a resultant effect equal to 1, 2, 3, 4, or 5 are respectively  $5(\frac{1}{8})(\frac{5}{8})^4$ ,  $10(\frac{1}{8})^2(\frac{5}{8})^3$ ,  $10(\frac{1}{8})^3(\frac{5}{8})^2$ ,  $5(\frac{1}{8})^4(\frac{5}{8})^1$ , and  $(\frac{1}{8})^5$ . In this way we get the following distribution:

Resultant Effect X	0	1	2	3	4	5
Probability	0.401878	0.401878	0.160751	0.032150	0.003215	0.000129

This is shown graphically in Fig. 1-a. The distributions of the resultant effects of the seven other systems are also shown in Fig. 1. What significance do these results have?

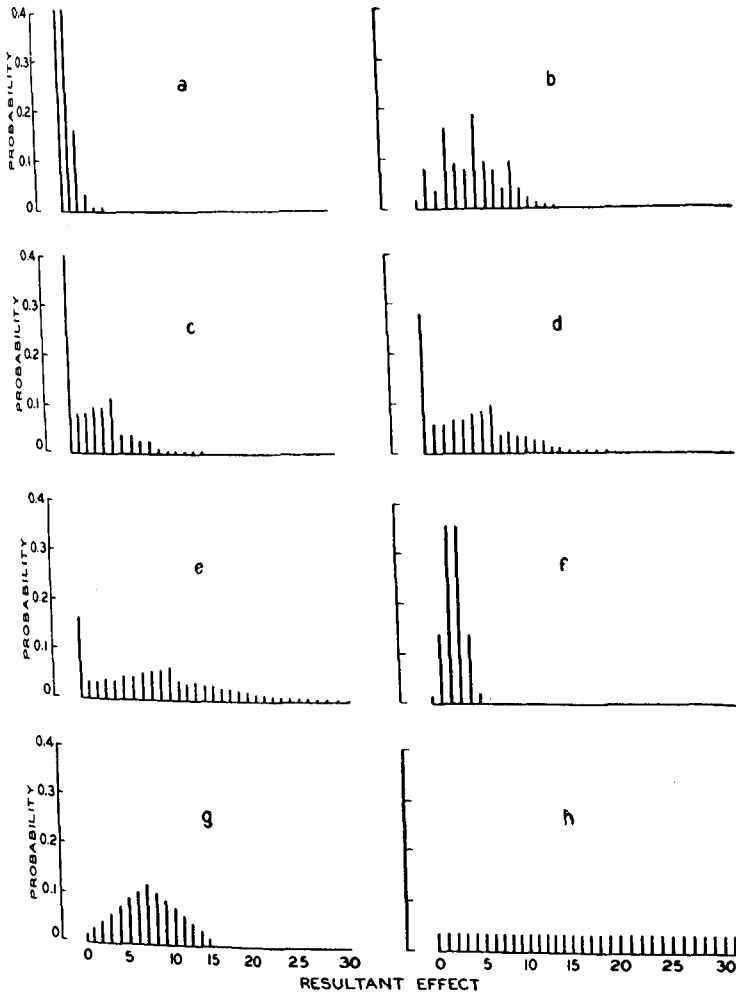


FIG. 1.—DISTRIBUTION OF RESULTANT EFFECTS OF SIMPLE CAUSE SYSTEMS.

In the first case we see that the distribution of resultant effects will always be characterized by the point binomial. Hence it will always monotonically decrease on either side of



the mode—in other words, it is a *smooth* distribution. Distributions *b*, *c*, *d*, and *e* indicate the effect of lack of uniformity among the component causes. From this viewpoint smoothness is a necessary condition. That it is not, however, a sufficient condition is evidenced by systems *f*, *g*, and *h*.<sup>Friday, 8/3/34</sup>

As long as the component causes are the same, we have already seen (Fig. 53) that the distribution of resultant effects approaches normality as the number of causes is increased. The condition that there shall be an indefinitely large number of causes is, however, certainly not sufficient as is shown by systems *g* and *h*, for in these cases the shapes of the distributions will always be those shown in Fig. 1-*g* and *h*. Of course, if we admit that the effect of any cause must be finite, systems such as *g* and *h* with an indefinitely large number *m* of causes are ruled out.

## 2. Practical Significance of Results

In practice one is confronted with an observed distribution and from its nature must often decide whether or not it is worth while looking for assignable causes of either Type I or Type II. We shall concern ourselves here only with the problem of deciding whether or not an observed distribution

TABLE 1.—THERMAL UNITS PER CU. FT. OF GAS

1,391	1,318	1,203	1,291
1,416	1,268	1,380	1,273
1,367	1,294	1,349	1,242
1,258	1,368	1,360	1,231
1,289	1,330	1,313	1,320
1,199	1,254	1,351	1,340
1,275	1,226	1,289	1,420

gives evidence of the presence of a predominating cause, that is, an assignable cause of Type II.

Let us consider a typical problem. The operation data for a certain gas plant for one month expressed in terms of arbitrary thermal units per cubic foot of gas produced from oil by cracking are those given below in Table 1. The data are tabulated in the order in which they were taken. Ideal operation calls for

as high and as nearly constant value as can economically be attained.

The following question was raised by the Director of Research of the large organization interested in these results:

If I understand the methods of statistics correctly, it should be possible to determine from these data whether or not there is a predominating cause of variation, and hence to determine whether or not it should be reasonable to expect that a marked improvement in product can be made by controlling one or at least a few causes of variation. Am I right in this interpretation of the possibilities of statistical methods?

In answer to such a question we can at least say something like the following. If we divide the data into subgroups of four in the order in which they were taken and apply Criterion I of Part VI, we get no evidence of lack of control, as may easily be verified by the reader. Assuming that the quality is controlled, we may now consider the evidence for the presence of a predominating effect. An examination of these data shows that they are more or less uniformly distributed over the range of variation as one might expect with a cause system such as (*h*). In other words, the observed results are consistent with the hypothesis that a predominating cause was present. Needless to say such evidence is not conclusive: it is suggestive. <sup>(1) (e d) (c s d d)</sup> 11. 08. 64

### 7. Analytical Results

Let us now find expressions for the skewness  $\sqrt{\beta_{1\Sigma X}}$  and flatness  $\beta_{2\Sigma X}$  of the distribution of resultant effects under simplifying assumptions.

If we let  $\mu_i$  represent the *i*th moment of the effects of the *i*th cause about their expected value, it may be shown <sup>1</sup> that

$$\sigma^2 = \mu_2 = \sigma_1^2 + \sigma_2^2 + \dots + \sigma_j^2 + \dots + \sigma_m^2,$$

$$\mu_3 = \mu_{3_1} + \mu_{3_2} + \dots + \mu_{3_j} + \dots + \mu_{3_m},$$

and

$$\mu_4 = \sum_{j=1}^m (\mu_{4_j} - 3\sigma_j^4) + 3\mu_2^2,$$

<sup>1</sup> See for example *Elements of Statistics*, by A. L. Bowley, published by P. S. King & Son, Ltd., 1920, pp. 291-292.

where  $\mu_i$  is the  $i$ th moment of the resultant effect of the  $m$  causes about the expected value of the resultant effect.

From these results we get

$$\beta_{1\Sigma X} = \frac{\mu_3^2}{\mu_2^3} = \frac{\left(\sum_{j=1}^m \mu_{3j}\right)^2}{\mu_2^3} \quad (1)$$

and

$$\beta_{2\Sigma X} = \frac{\mu_4}{\mu_2^2} = \frac{\sum_{j=1}^m (\mu_{4j} - 3\sigma_j^4) + 3\mu_2^2}{\mu_2^2} = \frac{\sum_{j=1}^m (\mu_{4j} - 3\sigma_j^4)}{\mu_2^2} + 3. \quad (2)$$

As a simple case let us assume that the distribution of effects of  $(m - 1)$  of the component causes are the same, at least in respect to their second, third and fourth moments, all of which are assumed to be finite, which we shall denote by  $M_2$ ,  $M_3$ , and  $M_4$ . Let us assume that the remaining cause is pre-dominating in the sense that the corresponding three moments of its effects are  $b_2M_2$ ,  $b_3M_3$ , and  $b_4M_4$ , where  $b_2$ ,  $b_3$ , and  $b_4$  are all positive and greater than unity. Under these conditions, we get

$$\beta_{1\Sigma X} = \frac{(m - 1 + b_3)^2 M_3^2}{(m - 1 + b_2)^3 M_2^3}$$

and

$$\beta_{2\Sigma X} = \frac{(m - 1 + b_4)M_4 - 3(m - 1 + b_2^2)M_2^2}{(m - 1 + b_2)^2 M_2^2} + 3.$$

Evidently these two expressions approach 0 and 3 respectively as the number  $m$  of causes becomes indefinitely large, assuming that  $b_2$ ,  $b_3$ , and  $b_4$  are finite. In this way we come to see that the skewness and flatness of a distribution of resultant effects will, in general, be approximately 0 and 3 if the number  $m$  of causes is *very large*. FRISBY  
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#### 4. Economic Significance of Control from a Design Viewpoint

In Chapter III of Part I we called attention to the fact that as a result of control we attain maximum benefits from quantity

production. Only general statements as to obtaining these benefits were given at that time. In Part III, however, we developed the theoretical basis for control, making it now possible to show specifically how control enables us to attain these benefits. We shall consider here only the simplest kind of examples.

A. *Example 1.*—Suppose that an assembly is to be made in which two washers are to be used, one brass and the other mica. Assume that it is desirable to maintain as closely as possible a uniform overall thickness of these two washers. This could be done, of course, by selecting the pairs of brass and mica washers to give the desired thickness. Such a process, however, would tend to counterbalance the benefits of quantity production, since the economies rising from assembly processes result from interchangeability of piece-parts.

Table 2 gives the results of measurements of thickness on one hundred tool-made samples each of mica and brass washers to be used in the manner previously indicated in the assembly of an important piece of telephone equipment. The reader may easily satisfy himself that both of these distributions are sufficiently near normal to indicate that each of the piece-parts was controlled, and we shall therefore assume this to be the case. For this size of sample we are perhaps justified in assuming that the observed standard deviations of these two distributions may reasonably be taken as the standard deviations  $\sigma_1$  and  $\sigma_2$  of the objective controlled distributions of mica and brass washers respectively. The theory of the previous section shows that under these conditions the standard deviation of a random assembly of two washers, one of each kind, is

$$\sigma = \sqrt{\sigma_1^2 + \sigma_2^2}.$$

Furthermore, it follows that the distribution of the sum of the thickness in such a random assembly will be normally distributed about a mean value which is the sum of the mean values of the two objective distributions.

Upon this basis, therefore, the design engineer is justified

TABLE 2.—TYPICAL DISTRIBUTION REQUISITE FOR EFFICIENT DESIGN

Thickness of Mica in Inches	Number of Washers	Thickness of Brass in Inches	Number of Washers
0.0088	1	0.0182	1
0.0089	1	0.0185	1
0.0092	1	0.0186	2
0.0093	1	0.0187	2
0.0094	1	0.0188	2
0.0095	1	0.0190	2
0.0098	2	0.0191	3
0.0099	1	0.0192	3
0.0100	2	0.0193	3
0.0101	5	0.0195	5
0.0102	2	0.0196	6
0.0103	3	0.0197	5
0.0104	7	0.0198	4
0.0105	5	0.0199	1
0.0106	8	0.0200	3
0.0107	10	0.0201	8
0.0108	10	0.0202	4
0.0109	7	0.0203	5
0.0110	5	0.0204	7
0.0111	3	0.0205	4
0.0112	5	0.0206	3
0.0113	6	0.0207	3
0.0114	6	0.0208	6
0.0115	3	0.0210	3
0.0116	3	0.0211	1
0.0119	1	0.0212	1
		0.0213	3
		0.0214	2
		0.0215	3
		0.0216	2
		0.0220	1
		0.0222	1

in predicting that the overall thickness of random assemblies of mica and brass washers will be distributed as shown in Fig. 2. The dots in this figure show how closely the first one hundred assemblies made from manufactured product check the prediction. Furthermore, if the observed average thickness of

each distribution is taken as the expected value of the distribution, the design engineer can easily calculate the percentage of assemblies that will be defective in respect to overall thickness subject to the assumptions that have been made.

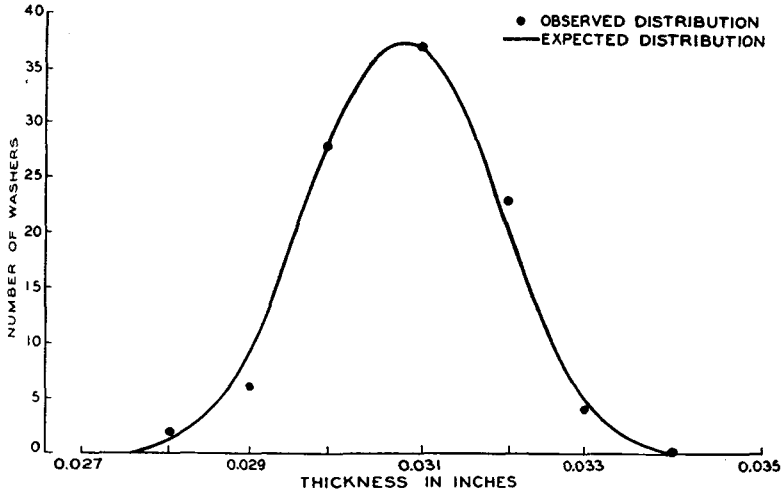


FIG. 2.—STATISTICAL METHOD MAKES PREDICTION IN DESIGN POSSIBLE.

B. *Example 2.*—For a shaft to operate in a bearing it is, of course, necessary to have a certain clearance. Thus, if  $\rho_1$  and  $\rho_2$  represent the radii of the bearing and shaft respectively, then the specification will, in general, state that the difference  $\rho_1 - \rho_2$  must satisfy the inequality

$$d_1 \leq \rho_1 - \rho_2 \leq d_2,$$

where  $d_1$  and  $d_2$  are both positive. This situation is represented schematically in Fig. 3.

In most instances the shaft and bearing are fitted. Sometimes, however, it is of economic importance to be able to product shafts and bearings separately and to assemble these on the job. The question, of course, that is always raised is: What will be the expected rejection of such assemblies because of failure to satisfy the clearance specification?

From the theory of the previous section we see that this question can be answered readily, at least if we assume that radii of bearings and shafts are normally controlled with standard deviations  $\sigma_1$  and  $\sigma_2$  respectively. Under these conditions the difference  $\rho_1 - \rho_2$  between any bearing and shaft chosen at random will be distributed normally about a mean value  $\bar{\rho}_1 - \bar{\rho}_2$  with standard deviation

$$\sigma = \sqrt{\sigma_1^2 + \sigma_2^2}.$$

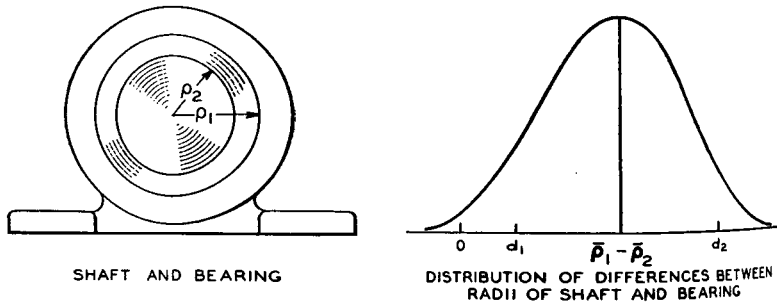


FIG. 3.—How MANY REJECTIONS SHOULD WE EXPECT IN ASSEMBLY?

Hence, the probability of a random assembly being rejected because the clearance fails to come within the required limits is given by

$$1 - \int_{z_1}^{z_2} \frac{1}{\sqrt{2\pi}} e^{-z^2/2} dz,$$

where

$$z = \frac{(\rho_1 - \rho_2) - (\bar{\rho}_1 - \bar{\rho}_2)}{\sigma}$$

$$z_1 = \frac{d_1 - (\bar{\rho}_1 - \bar{\rho}_2)}{\sigma}$$

$$z_2 = \frac{d_2 - (\bar{\rho}_1 - \bar{\rho}_2)}{\sigma},$$

and the value of the integral can be read directly from Table A

C. *Example 3.*—We shall now consider a problem involving maximum control. Many instances arise in production where

materials must be covered with protective coatings. Of such are the various kinds of platings, nickel, chromium, zinc, etc. In other instances we have coatings of paper or lead.

In practically every instance of this kind it is very desirable to maintain a uniform coating that is never less in thickness than some prescribed value. It is obviously desirable from the viewpoint of saving to reduce the variability to a minimum. Table 3 gives an observed distribution of one such kind of

TABLE 3.—DO THE VARIATIONS IN THICKNESS INDICATE A POSSIBLE SAVING?

Thickness in Inches	Number of Observations	Thickness in Inches	Number of Observations
0.125	2	0.131	20
0.126	12	0.132	5
0.127	21	0.133	3
0.128	18	0.134	0
0.129	33	0.135	3
0.130	33		

coating supposed always to be more than 0.124 inch in thickness. The histogram in Fig. 4 shows this distribution. What

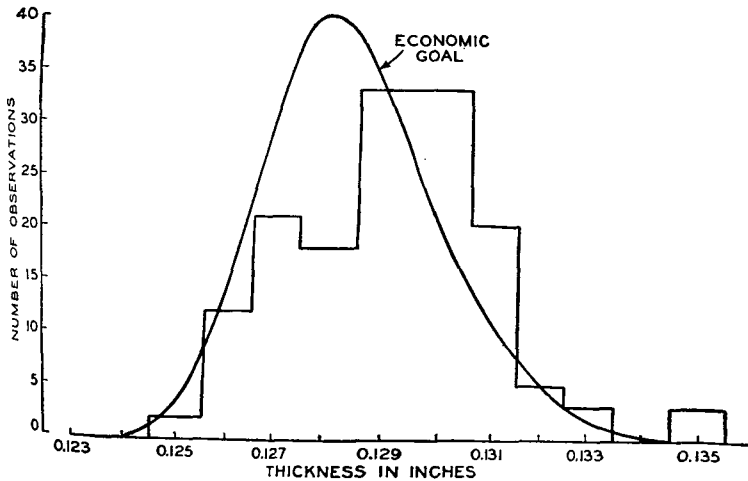


FIG. 4.—HOW MAXIMUM CONTROL SAVES MONEY.



does the theory of maximum control tell us about the uniformity of coating? In the light of the previous section the lack of smoothness in this distribution is indicative of the presence of assignable causes of variation which can be removed. In fact, an investigation revealed assignable causes of variation, and on removing these, the resulting quality approached the distribution shown by the smooth curve of Fig. 4, representing the state of maximum control for this particular kind of coating. By attaining this state of maximum control, it is apparent that the average thickness of coating is materially reduced without increasing the probability of obtaining a defective thickness. <sup>Weissen</sup> 19.22.54

Not only does control lead to a saving of material in such cases but it also leads to a more uniform product because as shown in Chapter XXIV of Part VII, it is practically impossible to sample for protective purposes unless the quality is controlled. <sup>19.22.54</sup>

## APPENDIX II

### PRESENTATION OF ORIGINAL EXPERIMENTAL RESULTS USEFUL IN OBTAINING AN UNDERSTANDING OF THE FUNDAMENTAL PRINCIPLES UNDERLYING THE THEORY OF QUALITY CONTROL

The six tables in this appendix give in detail the results of 4,000 drawings from each of the three experimental universes referred to in the text. Tables A, B, and C give the original drawings divided into groups of four in the order in which they occurred. Tables D, E, and F give various statistics for these samples of four. It should not be inferred that these statistics are arranged to correspond to the samples as this is not always the case. We have made extensive use of these data in our discussions of the theory of quality control, and it is advisable to reproduce these data if for no other reason than that the reader may wish to carry out for himself computations similar to those referred to throughout the text.

There is, however, a far more important reason for presenting these experimental results. It will have become apparent by this time that statistical theory rests upon a fundamental natural law—the law of large numbers. In the last analysis we must always appeal to experimental evidence to justify our belief in such a law and to give us a feeling for its physical significance. For example, in the discussion of the theory of statistics, we always have to talk about doing something again and again under *the same essential conditions*; or, as we have said, under a controlled condition where the *chance cause system is constant*.

We have used these data in various places throughout the book to illustrate a controlled phenomenon. In particular we

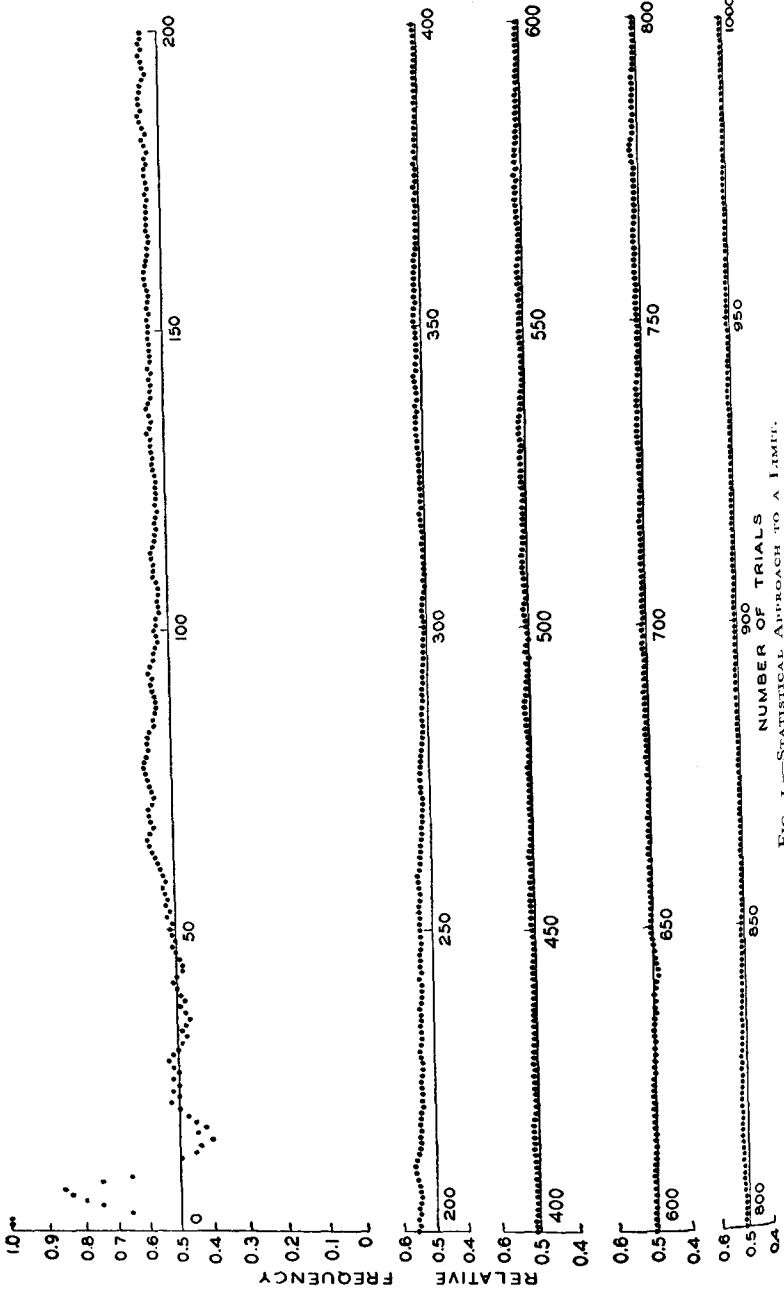


FIG. 1.—STATISTICAL APPROACH TO A LIMIT.

have shown how they can be used in checking the results of the mathematical theory of distribution, and in certain other instances, in indicating the probable character of some distribution function not yet determined *a priori*. Most of this discussion was limited to the statistics of samples of four. Often, of course, we wish to investigate in a similar way the nature of the distribution functions for sample sizes other than four. This can readily be done for the three types of universes through the use of the data in Tables A, B, and C.

These data have been used in many ways other than those mentioned in the text. For example, they have been found to be of great use in the experimental determination of the correlation between the average and range, which correlation is sometimes required in the establishment of an efficient inspection method where it is not feasible for one reason or another to calculate the standard deviation.

In this connection it is perhaps worthwhile to illustrate the use of these data in indicating in a somewhat more concrete manner than was done in the text the nature of the statistical limit involved in the statement of the law of large numbers. For example, suppose we consider a thousand drawings from any one of the universes, let us say the normal one. It will be recalled that half of the 998 chips were of one color<sup>1</sup> and half of another. If we let  $p$  represent the ratio of the number of chips observed to be of one color in a series of  $n$  drawings to the number  $n$  of drawings, then this fraction  $p$  should obey the law of large numbers and approach  $\frac{1}{2}$  as a statistical limit; that is,

$$Ls_{n \rightarrow \infty} p = \frac{1}{2}.$$

Fig. 1 shows the statistical approach of the fraction  $p$  in one such series of 1,000 drawings.

Obviously, as a result of the first drawing,  $p$  will be either zero or unity. In fact,  $p$  will continue to remain zero or unity until a chip is drawn which is of a color different from that of

<sup>1</sup> Colors used instead of plus and minus.

the first one drawn. Thereafter  $p$  will never become equal to 0 or 1, but will always lie somewhere within this range. In the definition of a statistical limit, it was pointed out that there is no value of  $n$  such that for  $n$  greater than this value, the absolute value of  $p$  always becomes and remains less than some preassigned quantity—characteristics which belong to a mathematical limit.

The experimental results shown in Fig. 1 illustrate how the fraction  $p$  oscillates back and forth. A student of the theory of control can well afford to carry out similar tests of this nature until he has gained a clear picture of the significance of the statistical limit.

*Monday*  
23.08.64

## TABLES

- TABLE A—4,000 drawings from a normal universe consisting of 998 approximately identical chips marked as indicated in Table 22 of the text.
- TABLE B—4,000 drawings from a rectangular universe of 122 approximately identical chips marked as indicated in Table 28 of the text.
- TABLE C—4,000 drawings from a right triangular universe made up of 820 approximately identical chips marked as indicated in Table 28 of the text.
- TABLE D—Observed distribution of arithmetic mean  $\bar{X}$ , median,  $\frac{\text{Max.} + \text{Min.}}{2}$ , mean deviation  $\mu$ , standard deviation  $\sigma$ , and ratio  $z = \frac{\bar{X}}{\sigma}$  for 1,000 samples of four from the normal universe.
- TABLE E—Observed distribution of arithmetic mean  $\bar{X}$ , standard deviation  $\sigma$ , and ratio  $z = \frac{\bar{X}}{\sigma}$  for 1,000 samples of four from the rectangular universe.
- TABLE F—Observed distribution of arithmetic mean  $\bar{X}$ , standard deviation  $\sigma$ , and ratio  $z = \frac{\bar{X}}{\sigma}$  for 1,000 samples of four drawn from the right triangular universe.









0	0	-5	-7	-1.7	7	1.7	-1.0	-8	-5	5	2.1	-2	5	6	1.4	5	1	0	-2	1	-3	-1.0
-2	-2	5	7	1.7	8	-3	1	-4	-3	1.5	-1.5	9	2.4	-2	4	1.5	1	1.4	6	1.2	-1.2	0.5
1.1	1.1	-2	1.2	-7	-1.5	-6	-6	2.1	1.4	1.5	-1.5	9	2.4	-2	4	1.5	1	1.4	6	1.2	-1.2	0.5
-2.0	-7	-1.5	-5	-2	1.1	1.5	4	-8	1.4	-5	-1	-1.2	1.3	1	-9	-1	1	1.4	6	1.2	-1.2	0.5
-9	1.4	-7	-1.8	-1	5	-2.5	1.4	3	0	-6	-2	9	1.9	1.0	-2.9	-1.0	4	-1.7	1.3	1.5	-1.5	1
1.6	2	-1.9	1.6	-3	4	0	1.2	-2	1	1.2	-2	-1	1.6	1.7	1.1	1.9	0	-1	1.1	1.9	-1	-2
2.5	5	1.8	-4	-1.1	-1.9	-9	-1.9	1.1	9	1.7	-2	-4	-1.9	1.7	1.1	1.9	0	-1	1.1	1.9	-1	-2
-1	1	2.8	-4	-1.4	-1.0	-8	-6	-6	-3	-2	-1.0	1.1	0	2	1.3	0	1.6	7	1.1	1.9	-1	-2
-8	-1	1.4	2	0	9	-1	-3	5	9	-2.0	-5	-4	-1.0	-1.3	-1.1	1.3	2.4	1	1.1	1.9	-1	-2
-1.1	-1.1	1.4	2	0	9	-1	-3	5	9	-2.0	-5	-4	-1.0	-1.3	-1.1	1.3	2.4	1	1.1	1.9	-1	-2
-1.3	-1.3	0	-6	-1.1	7	6	5	2	2	-2	-1.5	-6	-1.1	0	-1	1.5	1	1.1	1.9	-1	-2	
1.9	-1.3	2	-1.0	7	1	8	-4	-5	7	0	8	1.3	-6	-1.1	0	-1	1.5	1	1.1	1.9	-1	-2
-1.4	-2	5	5	4	2	1.1	4	1.2	1.2	5	-1.6	1.0	-4	-4	0	-1	1.5	1	1.1	1.9	-1	-2
-4	-4	7	5	4	2	1.1	4	1.2	1.2	5	-1.6	1.0	-4	-4	0	-1	1.5	1	1.1	1.9	-1	-2
5	-1.0	6	1.0	-5	-1.0	4	8	-1.7	-7	0	-1	-1.1	-1	-4	1.0	-1.2	1.4	1.6	-1.2	1.0	1.0	1.0
5	6	1.2	0	-1.0	1.4	-1.6	9	-4	1.7	5	1.0	-4	-5	-2.3	1.3	-4	-1.5	2.0	2.1	-1.3	1.7	5
-1	3	-4	-4	6	-6	5	-1.5	-4	3	-1	-1	1.1	2	2	1.1	-1.5	1.5	-3	-1	-6	0	9
-4	-1.0	1.0	6	-2	1.8	-3	1.4	-7	3	2.1	-1	1.1	2	4	1.0	-1	-1.2	1.0	1.4	6	1.1	-7
-1.8	-2	-8	-1.1	-1.5	9	-1.0	0	-2	7	-4	0	1.4	-1.2	2.3	-3	-1.2	6	1.6	-1.2	-2	-5	1.4
1.1	5	-1.0	8	-1.8	2	1.5	-2	4	-7	7	-1.1	-4	-5	-1.5	-7	1.5	0	-2	5	-1	1.2	-5
-9	-1.5	3	1.0	5	-8	-1.5	-1.1	-1	7	1.7	1.7	1.0	3	0	5	0	-4	-1.6	3	-1.8	2	-1
-2	1.6	1.1	1	1.7	-5	7	1.2	-6	4	1.2	1.2	1.1	2	2	1.1	1.1	-1	-1	-7	0	4	
2	1.4	3	2	-1.9	-2	-1.1	-1.1	-1	9	-1.0	-1.1	-1	4	4	-1	2.5	-1	1.0	-1.7	-1.3	-1.2	-1.5
7	4	1.3	2	-1.9	-2	-1.1	-1.1	-1	9	-1.0	-1.1	-1	4	4	-1	2.5	-1	1.0	-1.7	-1.3	-1.2	-1.5
-6	-4	-1.0	-4	2	2	-1.1	-1.0	3	0	1.2	-2	9	1.5	6	1.1	1.3	5	-2	2	0	4	2
-4	-1.4	-1.0	-1.6	2	2	-1.1	-1.0	3	0	1.2	-2	9	1.5	6	1.1	1.3	5	-2	2	0	4	2
-8	1.2	-8	1.8	1.5	-4	7	4	-3	-1.0	-1.1	-4	5	7	1.0	-2	3	-2.7	1.5	1.6	1.7	-3	-2.2
-9	1.2	-8	1.8	1.5	-4	7	4	-3	-1.0	-1.1	-4	5	7	1.0	-2	3	-2.7	1.5	1.6	1.7	-3	-2.2
7	2	9	1.5	-1.2	7	9	-1.5	6	1	-1.1	-1	0	2.4	3	2	2	5	1.5	6	-4	-3	1.8
-3	5	6	-4	1.2	-7	-4	-6	-2	4	1	1.5	-1.7	1	4	-1.2	-6	-6.5	7	0	-2.0	1.3	-1.0
-6	0	-5	-1.6	-5	-4	4	6	0	-5	6	1	1.5	-1.7	1	4	-1.2	-6	-6.5	7	0	-2.0	1.3
4	1.3	-6	7	-1.8	1	1	1.0	4	-5.2	1.2	1.2	-2.2	-7	0	-7	1.5	-2	4	2	-5	-4	-1
-2	-6	-2	5	-8	0	-3	-2	-3	-1.5	4	7	-1	9	1.2	1.5	-4	1.5	-1	-3	5	6	9
1.5	-1.3	-1.2	-1.2	-2	1.0	5	1.3	-1.4	-1	-2	-1.0	-1.5	6	1.0	-3	-4	1.5	6	9	-5	-1.2	2
-1.1	1.7	6	-8	-5	1.4	-7	1.5	-1.3	3	1.0	1.4	-1.3	1.5	6	-1	-5	1.5	4	4	1.1	-1.2	-5
-1	1.6	-3	1.0	5	8	-1.3	1	-4	5	1	-3	1	-1	-4	1	-7	2.1	4	-2.3	-1.7	-4	2
-1.2	1.3	-2	-4	2.8	4	-1	-4	3	1	-2	1	-1.0	-9	-2	1.2	3	7	2.1	4	-2.3	-1.7	-4
-1.5	-1.2	-4	1.2	1.6	-1.0	0	1.5	2	-2.5	2	-1.8	9	-6	-1	-1.6	-3	1.4	1.3	1.4	1.3	-1.0	-9
-1.5	-1.5	-4	1.2	1.6	-1.0	0	1.5	2	-2.5	2	-1.8	9	-6	-1	-1.6	-3	1.4	1.3	1.4	1.3	-1.0	-9





TABLE B.—DRAWINGS FROM RECTANGULAR UNIVERSE—(Continued)

-2.0	3.0	5	-1.7	-4	2.8	-1.2	-3.0	1.5	-1.4	-2.0	3	1.4	-2.7	-1.4	1.3	1.7	1.2	1.1	2.9	1.0	-1.5	-3.0	-2.6
-1.1	2.0	-2.4	2.2	-2.7	2.8	-1.5	-1.1	-1.2	-0.9	1.8	2.3	-2.7	1.4	1.7	-2.6	-1.2	-2.3	-1.0	2.4	2.2	1.9	1.4	-2.2
-6	1.8	1.8	1.6	-1	-2.9	2.0	-2.7	-1.1	1.5	-2.7	1.7	1.5	-3.0	-1.1	-1.2	-3.0	0.9	-1.1	-1	1	2.7	1.4	-1.3
-2.5	-2.9	-1.5	2.9	-1.7	2.2	1.2	3.0	3	-1.1	2.5	-1.4	-2	1.1	1.0	1.1	2.1	2.1	2.0	-4	-4	1.7	1.8	1.7
1.4	-3.0	-4	1.5	2.9	1.0	1.3	1.0	1.6	1.8	1.3	2.8	-7	2.0	1.5	-0.8	1.6	1.1	2.9	2.4	1.6	2.6	1.5	
1.3	-2.4	-1.7	0	1.2	2.5	-1.6	1.1	2.7	1.9	-1.9	1.5	0	2.6	4	2.2	-2.2	1.6	-2.4	-1.1	1.4	1.6	-2.1	
3.0	-2.0	-3.0	-2.5	-2.0	-3.0	2.7	1.7	-1.2	-1.2	1.5	2.5	-1.3	-3.5	-0.3	-2.9	2.5	1.5	1.1	2.5	1.7	1.7	-2.8	
0	-1.5	-1.1	2.4	1.7	1.1	1.6	9	1.1	1.7	1.9	1.4	-3.0	2.0	-5	-1.7	-1.3	2.7	2.1	2.9	2.6	2.6	-2.7	
-2	2.1	-1.0	-2.3	-2.1	2.3	-1.2	2.5	-2.7	-1.3	-7	-4	-1	2.5	-2.3	-1.6	1.2	2.5	1.1	-1.5	1.4	2.5	1.5	
-1.6	1.5	-1.2	-0.9	-2.8	-1	3.0	-2.5	-2.5	-1.8	1.0	-2.5	1.5	1.2	-2.1	2.9	3	1.8	-0.9	-2.9	-1.8	1.9	1.2	
1.7	-1.4	-7	2.9	3.0	1.8	1.3	-0.9	2.2	3	-2.4	2.2	-7	1.1	5	1.9	1.4	1.6	-1.5	-2.2	4	2.5	-4	
-1.7	-6	-2.0	-2.1	-3.3	-2.2	1.9	-0.8	9	3.0	-7	1.6	-9	-1.7	9	2.6	1.6	2.5	2.1	4	-2.5	-5	-2.8	
1.2	2.1	-1.4	4	-2.8	-1.2	-3	-1.9	3	2.7	-4	3.1	6	2.5	4	-1.0	1.2	1.7	2.8	1.9	1.3	-1	2.0	
1.7	1.8	-5	1.8	-1	-2.4	0	2.0	2.5	-2.4	1.4	1.8	2.7	2.2	-1.7	2.3	-1.0	-1.0	-4	-1.3	1	2.8	1.8	
1.7	-1.4	1.5	2.7	-3	-3.0	-2	-2.7	3.0	-1.3	-6	-1.6	1.3	2.0	2.5	-1.1	2.6	-1.1	8	-2	-8	1.7	-1.4	
-1.8	-1	-7	2.8	-1.9	1.6	-1.3	1.5	5	-3	1	2.9	0	-7	-4	5	-7	-2.8	4	-2.5	-2.8	1.0	-5	
-2.1	2.1	-1.4	4	-2.8	-1.2	-3	1.6	1.1	1.6	-2.8	-4	1.1	1.6	-2.8	-4	-2.9	2.8	-1.0	4	-2.2	1.7	-4	
-1.1	1.3	1.5	1.9	1.5	1.6	-1.3	-2.5	-2.3	-2.7	2.1	1.7	-1.1	2.2	-2.3	-1.1	-5.9	1.6	4	1.1	3	2.3	1.4	
1.2	2.5	1.9	-1.7	2.7	-2.6	1.4	-2.4	-7	2.9	1.5	2.5	5	-1.6	9	9	-1.4	-2.6	2	1.1	-2	2.0	2.8	
1.9	2.0	-1.7	2.8	-1.4	1.7	-1.2	-3.0	1.6	1.3	-1.8	-5	-2.7	1.9	2.7	1.2	-2.7	2.8	1.9	2.5	1.7	-1	-1.6	
2.9	-2.1	-2.6	-8	-7	-1.9	-6	-2.9	-1.8	-2.3	-1.9	-2.6	6	2.5	1.3	-2.4	-2.8	2.5	1.6	-2.1	1.6	-2.0	1.9	
2.2	-2.3	-7	-2.9	-2.1	-3.2	-2.6	1.4	-1.6	-6	-2.1	-1.3	-6	2.6	-2.8	-1.9	-1.9	-8	3.0	4.2	-2.1	-2.1	2.2	
-2	1.6	2.5	1.2	0	-7	-2.1	2.9	2.4	2.0	5	-3.0	6	2.0	-1.5	-1.8	-2.1	2.9	-1.2	3	1	-1.8	-1.4	
-2.6	-7	-1.9	-1	-2.9	-1.6	1.4	1.1	2.6	-2.6	-2.1	-1.0	1.8	2.0	-9	2.6	1.5	-1.1	-2	-2	-8	-2.0	-2	
2.4	1.3	1.6	1.8	-2	2.1	2.7	2.9	-1.1	1.4	1.6	1.9	1.3	-9	-2.1	2.5	2.6	2.1	2.1	-2.1	2.8	2.5	2.3	
1.4	-1.3	-2.2	-8	-3	1.4	5.6	2.1	-2.9	-2.3	-9	1.7	-1.9	2	2.7	5	2.6	2.5	-7	2.2	3	4	-2.7	
-7	-2.5	-2	-4	-6	2.1	-7	2	-1.5	-3.0	2.8	-2.1	-1.4	-1.1	-2.5	-1.7	2	2	4	2.5	2.5	5	-9	
1.4	6	-1.6	-1.4	-4	1.5	3.0	-1.2	1.5	-2.1	6	-4	-1.0	-2.1	1.2	2.6	1.8	1.8	2.4	-1.0	-2.5	1.7	2	
-2.5	2.5	-7	1.2	-1.4	2.9	-2.6	-2.7	2.0	1.8	-2.6	-2.2	2	-1.1	-1.1	-2.2	-1.6	-4	-2.5	-3.0	-9	1.3	-9	
-1.0	-1.8	-2.0	-3	-2.2	-1.4	2.8	-2.6	1.8	-2.6	1.6	-1.1	1.7	-2	-1.9	1.7	-1.6	-4	1.2	1.0	2.0	-1.6	2.4	
5	-2.6	-2.2	-2.0	7	3	1.5	6	2.2	-1.0	2.0	1.4	4	2.7	1	9	-1.4	-2	2.0	2.4	-1.7	1.9	2.0	
2.2	-2.7	-2.7	-7	-3.0	-1.1	-1.1	-1.6	-2.9	6	-1.5	2.6	-4	1.5	1.7	1.6	-9	1	5.6	2.8	3.8	2.5	2.0	
-15	-6	-1	-2.2	0	1.2	1.2	1.6	1.6	-2.1	-1.0	-2.4	3	3.0	1.4	1.4	1.7	1.6	2.4	1.2	-1.7	1.9	4	
4	-1.0	-2.5	-3	-1.4	1.7	-1.1	2.2	2.4	-2.1	-2.4	1.3	-2.4	-1.6	1.7	-2	3	1.8	3.4	1.2	-1.7	1.9	4	
1.0	2.0	-2.0	2.6	-1.9	1.6	2.1	-2.6	-2.0	-1.9	1.0	1.4	1.4	-1.8	-1.1	1.5	1.7	1.8	2.0	2.0	-2.5	1.0	1.1	
-2	1.7	-1.0	1.7	1.6	2.6	1.3	-2.7	1.5	1.5	1.5	-1.6	-1.7	-1.8	-1.1	1.2	1.2	1.2	3.0	2.9	-2.8	2.8	-2.1	
-2.2	-1.6	-1.6	-1.1	-1.2	1.6	1.0	-2.3	1.5	1.5	-1.6	1.7	-1.8	-1.1	1.2	1.2	1.2	1.2	3.0	2.9	-2.8	2.8	-2.1	













TABLE D.—STATISTICS FOR DRAWINGS FROM NORMAL UNIVERSE

Sample Number	$\bar{Y}$	Median	Max. + Min.	$\mu$	$\sigma$	$\bar{x}$	Sample Number	$\bar{Y}$	Median	Max. + Min.	$\mu$	$\sigma$	$\bar{x}$
1	.950	.950	-.950	.600	.618	1.587	101	-.000	-.050	-.050	1.000	.868	-.187
2	.550	.550	-.550	.600	.045	7.778	102	-.075	.650	.700	1.075	1.098	.018
3	.285	.400	-.285	.600	.113	2.500	103	-.080	-.050	.060	.800	.829	-.021
4	-.600	-.750	-.060	.600	1.180	4.000	104	-.080	-.050	.060	1.060	1.111	-.090
5	-.150	-.100	-.200	.600	1.450	4.000	105	.100	.050	.050	1.060	1.111	-.090
6	-.150	-.100	-.200	.600	.685	-.850	106	.0	.150	-.150	1.090	1.218	.0
7	-.875	-.160	-.400	.600	.882	-.315	107	-.075	-.050	.050	1.075	1.038	-.056
8	-.075	-.100	-.050	.600	1.075	1.075	108	-.075	-.050	.050	1.075	1.038	-.056
9	-.075	-.100	-.050	.600	1.402	-.125	109	-.075	-.050	.050	1.075	1.038	-.056
10	-.400	-.080	-.750	.600	.758	-.523	110	-.075	-.050	.050	1.075	1.038	-.056
11	-.545	-.600	-.450	1.025	1.108	-.474	111	-.650	1.150	1.600	1.000	1.049	-.185
12	-.875	-.800	-.300	.775	.785	-.360	112	-.650	1.150	1.600	1.000	1.049	-.185
13	.085	.0	-.050	.875	.327	.078	113	1.500	.800	.800	.685	.776	.076
14	.0	-.800	1.000	1.332	.0	.0	114	1.500	.800	.800	.685	.776	.076
15	-.600	-.700	-.500	1.400	.454	-1.415	115	1.000	.750	.600	.875	.980	.099
16	-.1000	-.090	-1.450	1.000	1.185	-.844	116	1.000	.750	.600	.875	.980	.099
17	-.060	1.00	-.200	.780	.820	1.081	117	.075	-.050	.060	.800	.813	1.059
18	-.300	-.800	-.300	.480	.426	-1.176	118	.075	-.050	.060	.800	.813	1.059
19	-.185	-.100	-.075	.600	.697	-.457	119	.075	-.050	.060	.800	.813	1.059
20	-.600	-.600	-.450	.600	.697	-.457	120	.325	.350	.325	.325	.325	.000
21	-.865	-.660	-.450	.600	.697	-.457	121	.475	.600	.250	.428	.487	.058
22	-.875	.680	-.100	1.075	1.899	-.212	122	.250	.150	.550	.585	.602	.024
23	.0	.200	-.200	1.150	1.193	.0	123	.250	.150	.550	.585	.602	.024
24	.385	.0	.650	.658	.760	.488	124	.250	.150	.550	.585	.602	.024
25	-.300	.600	.200	.550	.714	1.183	125	.250	.150	.550	.585	.602	.024
26	-.050	-.050	-.050	.600	.697	-.457	126	.250	.150	.550	.585	.602	.024
27	1.00	.350	-.150	.800	1.094	.082	127	.150	.450	1.150	.800	.910	.100
28	1.00	.350	-.150	.800	1.094	.082	128	.150	.450	1.150	.800	.910	.100
29	1.00	.350	-.150	.800	1.094	.082	129	.150	.450	1.150	.800	.910	.100
30	1.00	.350	-.150	.800	1.094	.082	130	.150	.450	1.150	.800	.910	.100
31	1.00	.350	-.150	.800	1.094	.082	131	.150	.450	1.150	.800	.910	.100
32	1.00	.350	-.150	.800	1.094	.082	132	.150	.450	1.150	.800	.910	.100
33	1.00	.350	-.150	.800	1.094	.082	133	.150	.450	1.150	.800	.910	.100
34	1.00	.350	-.150	.800	1.094	.082	134	.150	.450	1.150	.800	.910	.100
35	1.00	.350	-.150	.800	1.094	.082	135	.150	.450	1.150	.800	.910	.100
36	1.00	.350	-.150	.800	1.094	.082	136	.150	.450	1.150	.800	.910	.100
37	1.00	.350	-.150	.800	1.094	.082	137	.150	.450	1.150	.800	.910	.100
38	1.00	.350	-.150	.800	1.094	.082	138	.150	.450	1.150	.800	.910	.100
39	1.00	.350	-.150	.800	1.094	.082	139	.150	.450	1.150	.800	.910	.100
40	1.00	.350	-.150	.800	1.094	.082	140	.150	.450	1.150	.800	.910	.100
41	1.00	.350	-.150	.800	1.094	.082	141	.150	.450	1.150	.800	.910	.100
42	1.00	.350	-.150	.800	1.094	.082	142	.150	.450	1.150	.800	.910	.100
43	1.00	.350	-.150	.800	1.094	.082	143	.150	.450	1.150	.800	.910	.100
44	1.00	.350	-.150	.800	1.094	.082	144	.150	.450	1.150	.800	.910	.100
45	1.00	.350	-.150	.800	1.094	.082	145	.150	.450	1.150	.800	.910	.100
46	1.00	.350	-.150	.800	1.094	.082	146	.150	.450	1.150	.800	.910	.100
47	1.00	.350	-.150	.800	1.094	.082	147	.150	.450	1.150	.800	.910	.100
48	1.00	.350	-.150	.800	1.094	.082	148	.150	.450	1.150	.800	.910	.100
49	1.00	.350	-.150	.800	1.094	.082	149	.150	.450	1.150	.800	.910	.100
50	1.00	.350	-.150	.800	1.094	.082	150	.150	.450	1.150	.800	.910	.100

51	-175	450	-750	1,035	1,245	-1,140	181	-495	-1,000	080	888	971	-488
52	225	080	-600	1,035	395	568	132	405	-180	400	400	404	144
53	-325	-080	-600	325	947	-343	132	415	-800	800	818	612	688
54	600	680	600	625	255	230	184	750	-800	680	1,150	1,012	-488
55	600	680	600	625	255	230	184	750	-800	680	1,150	1,012	-488
56	-175	-1,100	-350	1,075	1,215	-118	185	650	-760	-600	790	798	-694
57	-375	-200	-350	1,075	1,168	-110	185	635	-110	800	688	602	102
58	300	-580	-080	1,000	1,275	305	186	475	500	-480	775	674	160
59	300	-580	-080	1,000	1,275	305	186	475	500	-480	775	674	160
60	375	480	-600	698	454	276	161	260	-860	800	800	867	886
61	325	-700	-080	615	709	688	161	260	-1,100	-800	600	669	-918
62	325	-700	-080	615	709	688	161	260	-1,100	-800	600	669	-918
63	325	-1,100	-180	980	598	1,060	164	300	-1,000	700	1,075	1,010	244
64	325	-1,100	-180	980	598	1,060	164	300	-1,000	700	1,075	1,010	244
65	1,100	-480	-180	700	881	-112	166	180	600	400	1,075	875	275
66	325	-1,100	-180	700	881	-112	166	180	600	400	1,075	875	275
67	350	380	-480	695	817	695	168	575	-800	-080	325	402	-1,480
68	350	380	-480	695	817	695	168	575	-800	-080	325	402	-1,480
69	300	600	-800	975	1,265	318	168	460	900	950	700	1,270	815
70	300	600	-800	975	1,265	318	168	460	900	950	700	1,270	815
71	1,100	-1,380	-980	635	769	2,485	170	700	-780	-680	400	545	-1,289
72	1,100	-1,380	-980	635	769	2,485	170	700	-780	-680	400	545	-1,289
73	-800	600	-980	600	400	474	171	1,100	-080	280	465	638	888
74	-800	600	-980	600	400	474	171	1,100	-080	280	465	638	888
75	-800	600	-980	600	400	474	171	1,100	-080	280	465	638	888
76	-800	600	-980	600	400	474	171	1,100	-080	280	465	638	888
77	-800	600	-980	600	400	474	171	1,100	-080	280	465	638	888
78	-800	600	-980	600	400	474	171	1,100	-080	280	465	638	888
79	-800	600	-980	600	400	474	171	1,100	-080	280	465	638	888
80	475	600	-680	685	685	-072	172	885	600	800	680	785	1,084
81	475	600	-680	685	685	-072	172	885	600	800	680	785	1,084
82	475	600	-680	685	685	-072	172	885	600	800	680	785	1,084
83	475	600	-680	685	685	-072	172	885	600	800	680	785	1,084
84	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
85	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
86	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
87	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
88	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
89	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
90	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
91	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
92	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
93	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
94	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
95	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
96	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
97	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
98	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
99	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355
100	485	480	-800	775	586	868	174	1,185	1,000	700	715	644	1,355

TABLE D.—STATISTICS FOR DRAWINGS FROM NORMAL UNIVERSE—(Continued)

Sample Number	$\bar{X}$	Median	Max. + Min.		$\mu$	$\sigma$	z	Sample Number	$\bar{X}$	Median	Max. + Min.		$\mu$	$\sigma$	$\Sigma$
			Max.	Min.							Max.	Min.			
201	158	160	100	148	1.435	1.602	0.83	301	-400	-180	-650	450	654	-740	
202	425	460	460	1,097	1.097	1.097	1.287	302	625	1,100	130	1,015	1,198	552	
203	475	500	400	250	1.306	1.306	1.269	303	125	700	680	965	1,124	1,111	
204	675	680	400	688	1.088	1.088	-0.66	304	-100	-100	100	1,750	1,956	684	
205	500	480	400	600	1.002	1.002	1.299	305	775	800	950	1,925	1,968	801	
207	675	680	500	675	1.002	1.002	-0.63	307	-360	-600	300	450	617	-677	
208	750	700	800	1,080	1.185	1.185	0.53	308	-1,000	-1,000	-200	1,100	1,441	1,759	
209	0	1,880	280	560	0.775	0.775	2.371	310	325	800	100	1,000	1,441	1,759	
210	1,100	1,080	750	700	0.98	0.98	0.969	311	400	800	600	400	474	644	
211	625	580	300	300	0.50	0.50	-0.618	312	135	0	250	258	277	461	
212	500	500	300	475	0.50	0.50	-0.618	313	475	400	0	0	0	-1,182	
213	500	500	450	675	1.075	1.075	0.54	314	275	560	700	775	884	1,312	
214	0	0	0	0	0	0	0	315	565	800	0	1,050	756	563	
215	325	350	600	925	0.925	0.925	-0.485	316	650	850	480	875	1,115	1,563	
217	785	660	500	565	1.075	1.075	-1.722	317	425	1,100	750	868	1,019	418	
218	550	150	850	600	0.722	0.722	1.485	318	-300	-400	500	800	945	-648	
220	325	480	200	415	0.612	0.612	0.655	320	0.85	-100	190	885	896	1,028	
221	300	150	450	650	1.100	1.100	0.821	321	325	600	0	1,125	1,379	1,132	
222	400	400	460	690	0.88	0.88	-1.040	322	1,100	1,200	700	1,225	1,379	1,132	
223	400	400	460	690	0.88	0.88	-1.040	323	1,100	1,200	700	1,225	1,379	1,132	
224	400	400	460	690	0.88	0.88	-1.040	324	1,100	1,200	700	1,225	1,379	1,132	
225	400	400	460	690	0.88	0.88	-1.040	325	1,100	1,200	700	1,225	1,379	1,132	
226	150	150	800	1,180	1.180	1.180	1.114	326	0.85	-800	800	800	925	654	
227	675	680	800	1,080	1.080	1.080	0.508	327	1,150	1,150	150	1,585	1,830	1,320	
228	675	680	800	1,080	1.080	1.080	0.508	328	0.85	-800	800	800	925	654	
229	700	700	700	660	1.088	1.088	-0.825	329	0.85	-800	800	800	925	654	
230	0	0	0	0	0	0	0	330	225	300	100	375	405	-485	
231	0	0	0	0	0	0	0	331	1,275	1,050	1,100	925	991	1,267	
232	0	0	0	0	0	0	0	332	0	0	0	0	0	0	
233	0	0	0	0	0	0	0	333	200	0	400	465	562	542	
234	100	800	0	695	1.475	1.710	0.089	334	675	-1,800	-700	1,650	1,648	1,626	
235	825	800	650	675	0.725	0.725	0.802	335	-375	-600	0	825	1,054	-715	
236	1,000	1,000	1,000	495	0.95	0.95	-0.64	336	-0.75	-1,800	1,800	1,825	1,847	-0,089	
237	650	650	650	650	1.000	1.000	0.784	337	1,000	0	950	800	900	977	
238	650	650	650	650	1.000	1.000	0.784	338	1,000	0	950	800	900	977	
239	675	660	600	825	0.825	0.825	2.010	339	650	800	600	650	652	1,045	
240	675	660	600	825	0.825	0.825	2.010	340	650	800	600	650	652	1,045	
241	675	660	600	825	0.825	0.825	2.010	341	650	800	600	650	652	1,045	
242	675	660	600	825	0.825	0.825	2.010	342	650	800	600	650	652	1,045	
243	675	660	600	825	0.825	0.825	2.010	343	650	800	600	650	652	1,045	
244	800	800	800	400	0.58	0.58	-1.684	344	625	700	880	925	1,064	980	
245	800	800	800	400	0.58	0.58	-1.684	345	625	700	880	925	1,064	980	
246	800	800	800	400	0.58	0.58	-1.684	346	625	700	880	925	1,064	980	
247	800	800	800	400	0.58	0.58	-1.684	347	625	700	880	925	1,064	980	
248	800	800	800	400	0.58	0.58	-1.684	348	625	700	880	925	1,064	980	
249	800	800	800	400	0.58	0.58	-1.684	349	625	700	880	925	1,064	980	
250	800	800	800	400	0.58	0.58	-1.684	350	625	700	880	925	1,064	980	

APPENDIX II

231	-1,050	-1,100	-400	350	555	-2,950	361	325	850	1,175	1,889	-886
232	0	0	-100	360	561	1,411	362	-150	-180	-500	1,889	-886
233	450	450	-400	350	519	0	363	0	-050	0	500	604
234	-600	-600	-400	250	762	-625	364	325	-250	0	1,475	-188
235	-425	-100	-750	775	950	0	365	175	0	400	1,615	1,628
236	115	-130	-600	825	947	132	366	800	450	0	1,800	1,028
237	288	100	-350	875	1,085	1,243	367	800	850	0	1,074	0
238	-650	450	-450	300	325	1,150	368	0	-100	0	500	687
239	850	850	-250	350	875	0	369	350	0	0	1,000	-100
240	850	850	-350	700	896	1,279	370	350	700	0	1,085	1,118
241	600	550	-350	825	1,970	0	371	400	450	0	1,215	1,215
242	-080	-050	-050	500	559	1,970	372	400	450	0	1,085	1,215
243	0	0	-900	650	859	0	373	400	450	0	1,085	1,215
244	-750	800	-600	650	801	-935	374	400	450	0	1,085	1,215
245	350	350	-450	425	512	1,075	375	400	450	0	1,085	1,215
246	350	350	-450	425	512	1,075	376	400	450	0	1,085	1,215
247	-685	0	-900	1,383	1,697	-254	377	400	450	0	1,085	1,215
248	-350	-200	-600	475	957	0	378	400	450	0	1,085	1,215
249	-450	-300	-350	850	855	-1,415	379	400	450	0	1,085	1,215
270	0	0	-150	440	471	1,016	380	400	450	0	1,085	1,215
271	-250	-500	0	825	1,030	-645	381	0	350	0	1,085	1,215
272	-350	-500	0	475	851	-1,246	382	250	200	0	300	723
273	-225	-650	-800	700	1,119	-714	383	750	650	0	700	723
274	-600	-950	-850	475	851	-1,246	384	750	650	0	700	723
275	125	300	-050	875	1,119	-714	385	750	650	0	700	723
276	175	350	-050	875	1,119	-714	386	750	650	0	700	723
277	100	450	-050	875	1,119	-714	387	750	650	0	700	723
278	1,225	-1,050	-1,300	755	956	-1,308	388	750	650	0	700	723
279	-275	-350	0	925	1,076	-285	389	750	650	0	700	723
280	425	850	-300	975	1,114	0	390	750	650	0	700	723
281	300	100	-300	875	1,114	0	391	750	650	0	700	723
282	300	100	-300	875	1,114	0	392	750	650	0	700	723
283	-175	-050	-300	775	795	1,157	393	750	650	0	700	723
284	-700	-400	-1,000	700	846	0	394	750	650	0	700	723
285	-975	-400	-1,000	700	846	0	395	750	650	0	700	723
286	1,175	-400	-1,000	700	846	0	396	750	650	0	700	723
287	1,175	-400	-1,000	700	846	0	397	750	650	0	700	723
288	350	1,150	-250	500	394	0	398	750	650	0	700	723
289	-350	-450	-250	700	752	-445	399	750	650	0	700	723
290	800	450	-350	600	652	765	400	750	650	0	700	723
291	-135	-100	-400	685	725	1,199	401	750	650	0	700	723
292	800	150	-200	775	769	-1,159	402	750	650	0	700	723
293	725	1,000	-450	1,200	1,413	1,413	403	750	650	0	700	723
294	-800	-800	-700	500	583	-1,372	404	750	650	0	700	723
295	475	500	-600	685	960	0	405	750	650	0	700	723
296	-300	-500	-100	700	855	0	406	750	650	0	700	723
297	1,150	500	-1,300	1,050	1,125	0	407	750	650	0	700	723
298	300	400	-600	1,300	1,415	0	408	750	650	0	700	723
299	-300	-400	-350	750	941	0	409	750	650	0	700	723
300	-625	-900	-350	613	-804	-778	410	750	650	0	700	723

TABLE D.—STATISTICS FOR DRAWINGS FROM NORMAL UNIVERSE—(Continued)

Sample Number	$\bar{Y}$	Median	$\frac{\text{Max.} + \text{Min.}}{2}$	$\mu$	$\sigma$	$z$	Sample Number	$\bar{Y}$	Median	$\frac{\text{Max.} + \text{Min.}}{2}$	$\mu$	$\sigma$	$z$
401	-1.100	-1.100	-1.100	.400	.447	-.824	501	.578	-.500	-.050	.975	.750	-1.493
402	.400	.400	.400	.700	.705	.485	502	-1.750	-.700	-.800	.500	.500	-1.203
403	.600	.600	.600	.175	1.707	1.707	503	-.850	-1.100	-.400	.975	1.229	-.682
404	.600	.600	.600	.700	.718	.696	504	.560	-.750	-.350	.700	.807	-.680
405	.175	-.200	.180	.485	.585	-.328	505	.975	-.950	-.500	.083	.700	.509
406	-.975	-.680	-.150	.600	.596	-.671	507	-.975	-.850	-.500	.875	.355	-1.618
407	.400	.400	.400	.100	.480	.574	508	-.325	-.225	-.400	.365	.402	-.808
408	0	0	0	.665	.773	-.363	509	.400	-.250	-.250	.400	.400	0
409	-.085	-.600	.560	.725	.585	-.923	510	.400	-.150	-.500	.500	.500	-.199
410	-.725	-.890	.900	.675	.901	-.915	511	.975	-.150	-.500	.438	.556	.618
411	-.425	-.900	.300	.685	.750	-.500	512	.975	-.350	-.500	.525	.654	.906
412	-.225	-.080	-.450	.700	.701	.927	514	1.050	1.150	.950	1.150	1.239	1.515
413	.600	.600	.600	1.050	1.177	0	515	.250	-.250	-.250	.200	.205	1.219
414	.500	.460	.550	.900	.567	-.817	516	1.900	.650	-.050	.400	.435	-.342
415	.500	.460	.550	.336	.415	.542	517	.325	.450	.200	1.475	1.457	.223
416	.425	-.100	-.400	.875	.402	-1.182	518	.825	.700	.550	.338	.415	1.088
417	.475	-.550	-.600	.050	.950	1.106	519	0	.200	-.200	.950	1.116	0
418	1.000	1.100	.900	1.175	1.432	.244	520	-.675	-.800	-.560	.468	.614	-1.099
419	.300	-.100	-.400	.500	.574	-.348	521	-.250	-.450	-.080	1.075	1.293	-.179
420	.200	-.500	.200	.980	1.071	-.140	522	1.225	-.150	1.300	.680	.857	1.147
421	-.200	-.500	.200	1.075	1.453	-1.122	524	.450	0	-.900	1.075	1.226	.350
422	-.190	-.500	.100	.975	1.453	-1.122	525	-.450	-.800	-.050	.923	1.128	-.399
423	.125	-.150	-.100	.325	.363	-.652	526	.525	-.600	-.650	.675	.835	.628
424	.075	-.800	-.850	1.225	1.453	-1.122	527	1.375	-.300	-.800	1.150	1.347	.668
425	-.075	-.800	-.850	.250	.325	-.652	528	.900	-.900	-.850	.680	.847	-.648
426	-.250	-.100	.250	1.350	1.612	-.132	529	-.125	-.600	-.150	.775	.920	-.132
427	-.200	-.100	.300	1.050	1.075	-.097	530	1.255	-.750	-.500	1.025	1.068	-.855
428	-.075	-.100	-.050	1.075	1.075	0	531	.300	.450	1.150	1.850	1.586	1.139
429	.050	-.100	-.050	.600	.438	1.255	532	.775	.950	.500	.538	.586	1.928
430	.850	.450	.650	.875	1.035	-.821	533	.475	.700	.250	.875	.676	.703
431	.850	1.250	.450	.675	1.035	-.821	534	1.100	.650	.200	.750	.797	.125
432	-.225	-.350	-.100	.525	.567	-.597	535	.075	.050	.250	1.100	.725	.105
433	.975	.800	1.150	.775	.675	1.109	536	.075	.050	.250	1.150	1.217	.612
434	.455	-.075	-.250	.850	.972	-.617	538	.325	.325	.4250	.800	.453	.492
435	.455	-.100	.150	1.075	1.242	-.362	539	.325	-.300	-.300	.800	.453	.492
436	.455	-.200	.407	.925	.556	-2.598	540	1.000	-.300	-.850	.550	.550	-.820
437	.925	1.000	.800	.470	.325	2.019	541	1.000	.850	-.900	.650	.758	1.219
438	.225	.450	.646	.675	.564	2.019	542	1.425	-1.425	-.900	.475	.538	1.535
439	.325	.450	.501	.465	.972	0.087	543	.025	-.150	-.200	.725	.956	-.327
440	.650	.800	.501	.665	.972	0.087	544	.250	.100	.800	.850	1.062	.428
441	.650	.800	.501	.665	.972	0.087	545	.250	.100	.800	.850	1.062	.428
442	.650	.800	.501	.665	.972	0.087	546	.250	.100	.800	.850	1.062	.428
443	.650	.800	.501	.665	.972	0.087	547	.250	.100	.800	.850	1.062	.428
444	.025	.200	1.661	1.325	1.475	1.245	548	.450	.100	.400	.688	.618	1.092
445	.480	.500	.376	.500	.527	1.481	549	.325	.850	0	.663	.525	-.547
446	.445	.850	1.425	1.165	1.410	-.201	549	.325	.850	0	.663	.525	-.547
447	.445	.850	1.425	1.165	1.410	-.201	550	.400	-.800	-.350	0	1.052	1.231
448	.825	.800	1.054	.825	.944	.467	548	.400	-.800	-.350	0	1.052	1.231
449	.825	.800	1.054	.825	.944	.467	549	.400	-.800	-.350	0	1.052	1.231
450	1.190	1.200	.725	.600	.654	-.537	550	1.225	0	-.250	0	.425	-.772

# APPENDIX II

481	500	501	400	685	612	561	150	150	150	500	588	587
482	500	689	560	445	314	552	-100	-100	-100	500	699	-107
483	775	424	389	590	1,087	553	1,080	1,080	1,080	690	678	794
484	800	1,300	1,285	1,175	681	554	-400	-400	-400	768	584	-1,490
485	223	1,150	1,000	438	871	555	500	500	500	665	584	-709
486	1,075	1,200	282	249	904	556	-1,600	-1,600	-1,600	749	686	-619
487	1,000	1,255	485	660	2,388	558	360	360	360	800	1,312	1,363
488	1,800	1,285	1,000	1,089	1,100	559	0	0	0	860	1,300	1,363
489	1,800	971	775	748	401	560	1,800	1,800	1,800	886	1,075	1,075
490	900	1,150	1,400	1,250	1,058	561	1,800	1,800	1,800	983	1,156	1,351
491	1,100	1,725	1,400	1,252	990	562	1,800	1,800	1,800	1,150	1,415	1,415
492	682	1,410	1,125	928	1,121	564	1,800	1,800	1,800	600	605	537
493	0	1,090	869	788	1,121	565	1,800	1,800	1,800	700	704	-1,300
494	1,150	768	700	612	980	566	-1,150	-1,150	-1,150	580	580	-1,150
495	1,800	627	600	600	980	567	-800	-800	-800	580	580	-1,150
496	600	800	355	597	461	568	-800	-800	-800	1,255	1,255	1,300
497	275	350	288	295	-1,610	569	-800	-800	-800	688	576	2,040
498	475	350	358	238	-1,610	569	-800	-800	-800	688	576	2,040
499	800	677	700	872	-918	570	-1,100	-1,100	-1,100	700	684	-1,182
500	1,000	677	385	390	-385	571	-800	-800	-800	213	258	-2,028
470	1,100	0	1,435	1,070	-385	571	-800	-800	-800	213	258	-2,028
471	1,100	1,504	1,200	1,435	-385	572	-800	-800	-800	213	258	-2,028
472	025	1,150	721	642	1,038	572	-800	-800	-800	213	258	-2,028
473	300	1,313	1,250	274	-1,195	573	-800	-800	-800	213	258	-2,028
474	275	1,250	1,025	274	-1,195	574	-800	-800	-800	213	258	-2,028
475	075	1,150	288	288	543	575	-800	-800	-800	213	258	-2,028
476	200	450	1,564	1,564	288	576	-800	-800	-800	213	258	-2,028
477	130	350	1,674	1,674	288	577	-800	-800	-800	213	258	-2,028
478	500	1,550	1,025	1,250	288	578	-800	-800	-800	213	258	-2,028
479	500	1,188	1,025	1,250	288	579	-800	-800	-800	213	258	-2,028
480	580	1,188	1,025	1,250	288	580	-800	-800	-800	213	258	-2,028
481	083	1,200	1,025	1,250	288	581	-800	-800	-800	213	258	-2,028
482	083	1,200	1,025	1,250	288	582	-800	-800	-800	213	258	-2,028
483	100	090	1,025	1,250	288	583	-800	-800	-800	213	258	-2,028
484	100	090	1,025	1,250	288	584	-800	-800	-800	213	258	-2,028
485	175	1,150	1,347	1,075	1,423	585	-800	-800	-800	213	258	-2,028
486	275	1,200	1,075	1,423	1,484	586	-800	-800	-800	213	258	-2,028
487	1,150	1,200	1,420	1,502	2,391	587	-800	-800	-800	213	258	-2,028
488	1,200	1,200	1,420	1,502	2,391	588	-800	-800	-800	213	258	-2,028
489	1,200	1,200	1,420	1,502	2,391	589	-800	-800	-800	213	258	-2,028
490	1,200	1,200	1,420	1,502	2,391	590	-800	-800	-800	213	258	-2,028
491	1,200	1,200	1,420	1,502	2,391	591	-800	-800	-800	213	258	-2,028
492	1,200	1,200	1,420	1,502	2,391	592	-800	-800	-800	213	258	-2,028
493	1,200	1,200	1,420	1,502	2,391	593	-800	-800	-800	213	258	-2,028
494	1,200	1,200	1,420	1,502	2,391	594	-800	-800	-800	213	258	-2,028
495	1,200	1,200	1,420	1,502	2,391	595	-800	-800	-800	213	258	-2,028
496	1,200	1,200	1,420	1,502	2,391	596	-800	-800	-800	213	258	-2,028
497	1,200	1,200	1,420	1,502	2,391	597	-800	-800	-800	213	258	-2,028
498	1,200	1,200	1,420	1,502	2,391	598	-800	-800	-800	213	258	-2,028
499	1,200	1,200	1,420	1,502	2,391	599	-800	-800	-800	213	258	-2,028
500	1,200	1,200	1,420	1,502	2,391	600	-800	-800	-800	213	258	-2,028



TABLE D.—STATISTICS FOR DRAWINGS FROM NORMAL UNIVERSE—(Continued)

Sample Number	$\bar{X}$	Median	Max. + Min. / 2	$\mu$	$\sigma$	$z$	Sample Number	$\bar{X}$	Median	Max. + Min. / 2	$\mu$	$\sigma$	$z$
601	855	800	850	855	876	481	701	-275	0	-850	813	759	-877
602	860	800	824	820	824	-2,679	702	275	250	1,300	476	638	431
603	875	850	832	875	865	632	703	400	800	1,180	868	1,079	438
604	850	850	855	850	865	-1,876	704	1,400	1,000	1,000	1,000	1,079	1,060
605	850	850	855	850	865	-1,115	705	200	250	-650	500	688	1,868
606	875	850	865	875	865	1,176	706	1,800	1,850	-650	500	688	1,868
607	875	850	865	875	865	1,176	707	1,800	1,850	-650	500	688	1,868
608	825	800	815	825	815	932	708	450	750	-180	775	976	1,154
609	850	800	825	850	825	915	709	450	850	-180	775	976	1,154
610	825	800	815	825	815	932	710	450	850	-180	775	976	1,154
611	850	800	825	850	825	915	711	450	850	-180	775	976	1,154
612	850	800	825	850	825	915	712	450	850	-180	775	976	1,154
613	875	850	865	875	865	1,431	713	075	060	100	378	487	1,131
614	850	800	825	850	825	915	714	075	0	180	675	701	1,107
615	875	850	865	875	865	1,431	715	-125	850	700	865	661	867
616	850	800	825	850	825	915	716	375	060	-700	865	661	867
617	850	800	825	850	825	915	717	085	750	-600	375	366	2,840
618	825	800	815	825	815	932	718	-025	200	-250	675	954	027
619	800	800	800	800	820	685	719	775	250	1,300	685	1,135	685
620	825	800	815	825	815	932	720	150	400	-100	300	1,128	102
621	825	800	815	825	815	932	721	125	300	1,000	1,000	1,128	102
622	825	800	815	825	815	932	722	425	950	450	500	1,255	1,960
623	825	800	815	825	815	932	723	425	950	450	500	1,255	1,960
624	825	800	815	825	815	932	724	635	650	600	1,175	1,181	1,529
625	825	800	815	825	815	932	725	600	600	600	800	987	608
626	825	800	815	825	815	932	726	275	1,000	-450	365	1,27	554
627	825	800	815	825	815	932	727	025	1,000	-600	525	1,54	046
628	825	800	815	825	815	932	728	125	1,000	-600	525	1,54	046
629	825	800	815	825	815	932	729	125	1,000	-600	525	1,54	046
630	825	800	815	825	815	932	730	300	1,500	-400	300	644	466
631	825	800	815	825	815	932	731	300	1,500	-400	300	644	466
632	825	800	815	825	815	932	732	250	400	1,150	1,150	1,258	821
633	825	800	815	825	815	932	733	250	400	1,150	1,150	1,258	821
634	825	800	815	825	815	932	734	050	160	300	200	305	2,195
635	825	800	815	825	815	932	735	175	250	200	975	1,132	1,170
636	825	800	815	825	815	932	736	175	250	200	975	1,132	1,170
637	1,025	750	825	1,025	854	-1,676	737	680	850	-250	150	1,090	-179
638	1,025	750	825	1,025	854	-1,676	738	325	850	-250	150	1,090	-179
639	1,025	750	825	1,025	854	-1,676	739	325	850	-250	150	1,090	-179
640	1,025	750	825	1,025	854	-1,676	740	975	900	850	675	701	1,361
641	1,025	750	825	1,025	854	-1,676	741	975	900	850	675	701	1,361
642	1,025	750	825	1,025	854	-1,676	742	350	850	1,150	1,238	1,451	1,499
643	1,025	750	825	1,025	854	-1,676	743	125	300	-600	465	1,063	352
644	1,025	750	825	1,025	854	-1,676	744	325	450	-600	465	1,063	352
645	1,025	750	825	1,025	854	-1,676	745	400	300	-600	465	1,063	352
646	1,025	750	825	1,025	854	-1,676	746	400	300	-600	465	1,063	352
647	1,025	750	825	1,025	854	-1,676	747	400	300	-600	465	1,063	352
648	1,025	750	825	1,025	854	-1,676	748	025	100	-450	500	927	1,105
649	1,025	750	825	1,025	854	-1,676	749	025	100	-450	500	927	1,105
650	1,025	750	825	1,025	854	-1,676	750	100	100	-250	1,255	1,268	1,216
651	1,025	750	825	1,025	854	-1,676	751	100	100	-250	1,255	1,268	1,216



TABLE D.—STATISTICS FOR DRAWINGS FROM NORMAL UNIVERSE—(Continued)

Sample Number	$\bar{X}$	Median	Max. + Min.	$\mu$	$\sigma$	$n$	Sample Number	$\bar{X}$	Median	Max. + Min.	$\mu$	$\sigma$	$n$
801	-0.275	-0.350	-0.200	0.779	0.844	-0.355	901	-0.655	-0.600	-0.850	1.136	0.179	-5.090
802	-0.175	-1.000	-0.850	0.885	0.229	-\$0.785	902	-0.075	-0.800	-1.100	0.785	0.682	0.680
803	0.300	-1.100	0.500	0.600	0.771	-0.447	903	0.900	0.700	-0.800	1.500	0.665	1.518
804	0.650	-0.850	-0.050	0.400	0.531	-0.094	904	0.500	0.600	0.850	0.286	0.850	1.087
805	0.050	-0.850	-0.150	0.600	0.775	0.690	905	0.775	0.800	0.500	0.780	0.782	0.816
806	-0.325	-0.600	-0.200	0.775	0.471	-0.680	906	0.800	0.800	0.500	0.780	0.782	0.816
807	-0.175	-0.600	-0.150	0.688	0.643	-0.311	907	0.500	-0.600	-0.800	0.850	0.684	0.745
808	0.375	-1.000	0.200	0.600	0.410	-0.246	908	0.400	-0.250	-0.450	0.850	0.854	1.234
809	0.100	-0.350	-0.350	0.559	0.415	-0.542	909	0.400	-0.250	-0.450	0.850	0.854	1.234
810	0.225	-1.100	-0.100	0.685	0.729	-0.171	910	0.225	-0.150	-0.500	0.979	1.015	0.871
811	0.125	-0.150	-0.100	0.885	0.402	0.371	911	0.275	-0.450	-0.400	0.400	0.489	-0.911
812	0.550	0.550	0.350	0.400	0.402	0.371	912	0.500	-0.600	-0.400	0.400	0.489	-0.911
813	0.400	0.200	0.600	1.080	1.185	0.356	913	0.250	-0.800	-0.500	0.500	0.476	0.525
814	0.425	0.550	-0.300	0.413	0.612	-0.650	914	-0.100	-0.100	-0.200	0.400	0.415	0.551
815	0.825	0.550	-0.100	0.813	1.016	-0.350	915	0.175	0.180	0.200	0.575	0.618	0.893
816	0.825	0.850	-0.700	0.475	0.825	-1.569	916	0.675	0.800	0.850	0.625	0.973	0.773
817	0.375	-0.200	-0.550	0.588	0.487	-0.678	917	0.025	0.500	-0.550	1.188	1.416	-0.018
818	1.125	-0.150	0.400	0.588	0.701	0.178	918	0.075	0.380	-0.550	0.923	1.616	-0.040
819	0.425	0.050	0.800	0.988	1.205	0.353	919	0.475	-0.600	-0.550	0.923	1.053	-0.541
820	0.450	0	0.900	0.825	0.965	-0.467	920	0.525	-0.450	-0.500	0.975	0.632	0.782
821	0.575	0.600	0.250	0.225	0.225	2.351	921	0.050	0.050	0.050	0.975	0.632	0.782
822	0.550	0	0.150	0.950	1.172	0.251	922	0.175	0.500	-0.150	1.150	0.788	0.945
823	0.550	-0.150	0	0.950	0.376	0.421	923	0.250	-0.400	-0.100	1.185	1.450	-0.168
824	-0.075	1.000	0	0.376	0.421	-0.178	924	0.650	0.750	-0.550	0.850	0.944	-0.689
825	0.975	0.050	0.350	0.588	0.776	0.670	925	0.275	0.800	0	0.798	0.976	0.582
826	-0.175	0.050	-0.600	0.725	0.807	-0.217	926	0.255	-0.250	0.050	0.500	0.455	0.525
827	0.500	0.500	0.500	0.800	0.800	0.800	927	0.255	0.150	0.500	0.500	0.500	0.500
828	0.750	0.500	0.500	0.825	0.825	0.825	928	0.275	-0.580	0	0.568	0.684	-0.595
829	0.525	0.550	0.500	0.275	0.556	1.475	929	0.275	-0.380	-0.200	0.783	0.993	-0.277
830	0.450	0.800	0.300	0.500	0.559	0.803	930	0.400	-0.500	-0.500	0.450	0.584	-0.783
831	0.225	0.150	0.600	0.625	0.705	0.461	931	0.375	-0.580	-0.200	0.825	0.877	0.985
832	0.825	-0.050	-0.600	0.613	0.743	-1.110	932	0.050	0.100	0.100	0.485	0.651	0.580
833	0.525	0.400	0.250	0.198	0.217	2.450	933	0.150	0.200	-0.450	1.058	1.297	-0.173
834	0.450	0.800	0.400	0.550	0.605	0.742	934	0.150	0.300	-0.450	0.554	0.554	-0.154
835	0.225	0.450	0	1.175	1.306	-0.172	935	0.150	0.300	-0.450	0.554	0.554	-0.154
836	0.450	0.450	-0.450	0.500	0.559	-0.505	936	0.025	0.500	0.300	0.225	0.259	1.835
837	-0.175	0.250	-0.600	1.015	1.222	0.342	937	0.025	0.500	-0.200	0.545	0.976	0.937
838	0.525	0.250	-0.500	0.635	0.765	0.645	938	0.675	0.960	0.700	0.388	0.502	1.744
839	0.300	0.650	0.600	0.600	0.632	0.342	939	0.875	-0.800	-0.850	0.438	0.602	-1.370
840	0.925	0.600	0.100	0.689	0.824	-0.098	940	1.135	1.100	0.350	1.133	1.473	0.085
841	0.175	0.800	0.800	0.075	0.121	0.632	941	0.325	-0.300	0.500	0.376	0.487	0.654
842	0.075	0.800	0.050	0.625	0.766	-0.098	942	0.050	-0.250	0.350	0.923	1.137	0.044
843	0.500	0.250	0.350	0.750	0.778	0.386	943	0.325	0.500	0.150	0.563	0.597	0.545
844	0.253	0.200	0.450	0.275	0.698	0.466	944	0.600	0.800	0.150	0.563	0.597	0.545
845	0.500	0.200	0.450	0.275	0.698	0.466	945	0.600	0.800	0.150	0.563	0.597	0.545
846	0.475	0.475	0.475	0.475	0.475	0.475	946	0.475	0.475	0.475	0.475	0.475	0.475
847	1.000	1.850	0.550	1.625	1.440	-1.285	947	1.100	-1.000	-0.600	0.923	1.052	-0.528
848	0.800	0.850	0.800	1.000	1.008	0.450	948	0.923	-0.450	-0.400	0.975	1.146	-0.022
849	0.875	1.050	1.100	0.975	0.718	0.105	949	0.923	-0.450	-0.400	0.975	1.146	-0.022
850	0.075	1.050	0	0.975	0.718	0.105	950	0.923	-0.450	-0.400	0.975	1.146	-0.022

APPENDIX II

851	-300	-250	850	1.052	-201	951	0	-500	-500	850	844	0
852	-100	-600	-250	900	-175	952	325	-600	-500	851	874	0
853	300	0	0	900	-354	953	-350	-150	-300	852	889	-1844
854	-025	-150	0	850	745	954	-200	-450	-300	853	900	815
855	-475	-500	-150	725	-775	955	-225	-150	-800	854	888	602
856	875	550	-300	775	884	956	105	-580	-700	855	814	1.019
857	060	150	800	600	-769	957	105	-100	-100	856	849	-124
858	-075	-100	-050	775	-075	958	-650	-750	-500	857	800	567
859	-225	-300	-130	325	402	959	-800	-500	-900	858	851	1.184
860	875	500	425	200	-200	960	930	-800	-900	859	874	1.184
861	875	300	425	945	954	961	500	-700	-900	860	865	883
862	-450	-300	850	-050	-1.027	962	1.140	-1.400	-300	861	858	1.045
863	-075	-250	100	725	942	963	100	-110	-090	862	856	-2.696
864	050	-150	-050	900	939	964	100	-110	-090	863	897	155
865	175	-080	400	1.225	1.450	965	100	-250	-090	864	858	-182
866	100	-080	-150	1.300	-225	966	125	0	-500	865	825	942
867	300	0	150	650	984	967	200	-200	-500	866	725	769
868	200	0	150	800	-255	968	450	-450	-580	867	400	453
869	400	150	0	875	1.011	969	850	0	-100	868	325	377
870	400	-300	-400	400	-749	970	-225	-400	-090	869	665	-269
871	325	300	400	650	779	971	-225	-100	-350	870	665	340
872	450	300	400	650	-475	972	105	-050	-250	871	471	106
873	-325	1.000	-300	625	685	973	0	-050	-700	872	750	925
874	725	1.000	450	650	791	974	500	-300	-430	873	430	559
875	600	855	350	650	791	975	500	-650	-580	874	400	474
876	-225	-350	-100	875	1.217	976	800	-800	-100	875	750	925
877	425	700	130	975	815	977	800	-700	-100	876	064	-4.485
878	325	250	400	625	654	978	875	-300	-100	877	689	1.975
879	500	150	400	800	833	979	1.850	1.850	1.650	878	689	1.975
880	-500	-400	-300	400	455	980	1.850	1.850	1.650	879	654	-224
881	500	-400	-300	400	455	981	1.275	-350	-100	880	617	021
882	-475	-500	-400	625	617	982	350	-350	-250	881	659	-828
883	-150	-250	-050	900	804	983	350	-350	-250	882	659	-828
884	150	400	850	1.179	1.79	984	075	0	-130	883	621	1.406
885	875	500	850	775	904	985	100	350	-180	884	621	1.406
886	875	500	850	775	904	986	100	350	-180	885	621	1.406
887	550	500	800	1.125	489	987	125	140	-150	886	581	535
888	700	500	900	600	756	988	825	-350	-100	887	581	535
889	1.000	550	1.150	800	946	989	825	-350	-100	888	672	-535
890	050	0	100	275	217	990	075	-150	0	889	841	-841
891	400	400	400	300	551	991	400	-350	-450	890	850	-985
892	725	750	1.050	1.150	1.150	992	175	-300	-100	891	850	-985
893	075	-100	850	415	495	993	400	-250	1.820	892	787	397
894	-975	-500	650	775	803	994	500	500	1.820	893	787	397
895	1.125	-100	190	325	445	995	875	1.000	1.888	894	810	182
896	-1.125	-1.000	-300	688	801	996	800	-700	1.250	895	810	182
897	1.100	-150	0	650	-581	997	175	-885	1.250	896	870	-925
898	-1.100	-150	-350	650	975	998	175	-885	1.250	897	870	-925
899	-225	-250	0	1.075	1.069	999	325	-300	1.350	898	870	-925
900	-250	-350	0	1.050	-258	1000	-250	-050	1.350	899	814	-503

TABLE E.—STATISTICS FOR DRAWINGS FROM RECTANGULAR UNIVERSE

Sample Number	$\bar{X}$	$\sigma$	$\bar{Y}$	$\sigma$	$\bar{Z}$	Sample Number	$\bar{X}$	$\sigma$	$\bar{Y}$	$\sigma$	$\bar{Z}$	Sample Number	$\bar{X}$	$\sigma$	$\bar{Y}$	$\sigma$	$\bar{Z}$	
1	-0.02	1.112	-0.02	1.128	-0.02	301	-1.100	1.259	-0.658	1.211	283	401	-0.825	0.779	-0.825	0.779	-0.825	0.779
2	0.690	2.046	1.028	1.418	1.028	302	0.850	1.754	0.800	1.655	284	402	-0.855	1.178	-0.855	1.178	-0.855	1.178
3	0.625	1.563	0.935	1.267	0.935	303	0.850	1.754	0.800	1.655	285	403	0.690	2.120	0.690	2.120	0.690	2.120
4	-0.180	0.785	-0.180	0.831	-0.180	304	0.450	1.434	0.450	1.434	286	404	-0.475	2.178	-0.475	2.178	-0.475	2.178
5	0.800	1.656	1.099	1.596	1.099	305	0.950	1.761	0.950	1.761	287	405	-1.600	0.847	-1.600	0.847	-1.600	0.847
6	0.800	1.656	1.099	1.596	1.099	306	0.950	1.761	0.950	1.761	288	406	0.600	1.948	0.600	1.948	0.600	1.948
7	-0.175	1.546	-0.175	1.602	-0.175	307	0.950	1.761	0.950	1.761	289	407	-1.650	1.044	-1.650	1.044	-1.650	1.044
8	0.125	1.316	0.125	1.362	0.125	308	-0.975	0.935	-0.975	0.935	290	408	-1.650	1.044	-1.650	1.044	-1.650	1.044
9	0.125	1.316	0.125	1.362	0.125	309	-0.975	0.935	-0.975	0.935	291	409	0.800	1.981	0.800	1.981	0.800	1.981
10	-0.460	1.141	-0.460	1.197	-0.460	310	-1.000	1.139	-1.000	1.139	292	410	-1.200	1.047	-1.200	1.047	-1.200	1.047
11	-0.600	1.546	-0.600	1.602	-0.600	311	-0.985	1.189	-0.985	1.189	293	411	-1.200	1.047	-1.200	1.047	-1.200	1.047
12	-1.000	0.526	-1.000	0.582	-1.000	312	-1.000	1.139	-1.000	1.139	294	412	-1.200	1.047	-1.200	1.047	-1.200	1.047
13	-1.000	0.526	-1.000	0.582	-1.000	313	-1.000	1.139	-1.000	1.139	295	413	0.825	1.917	0.825	1.917	0.825	1.917
14	0.800	2.031	0.968	1.911	0.968	314	0.825	1.911	0.825	1.911	296	414	0.825	1.917	0.825	1.917	0.825	1.917
15	-0.375	2.017	-0.375	2.073	-0.375	315	-0.375	2.073	-0.375	2.073	297	415	-0.700	1.991	-0.700	1.991	-0.700	1.991
16	0.800	1.808	1.068	1.748	1.068	316	0.825	1.911	0.825	1.911	298	416	-0.700	1.991	-0.700	1.991	-0.700	1.991
17	0.800	1.808	1.068	1.748	1.068	317	0.825	1.911	0.825	1.911	299	417	0.825	1.998	0.825	1.998	0.825	1.998
18	1.075	0.630	1.075	0.686	1.075	318	0.825	1.911	0.825	1.911	300	418	-0.775	1.972	-0.775	1.972	-0.775	1.972
19	0	1.995	0	2.051	0	319	0.825	1.911	0.825	1.911	301	419	0.825	2.014	0.825	2.014	0.825	2.014
20	-0.175	1.186	-0.175	1.242	-0.175	320	-0.680	2.143	-0.680	2.143	302	420	0.825	2.014	0.825	2.014	0.825	2.014
21	0.585	1.418	0.770	1.350	0.770	321	-0.680	2.143	-0.680	2.143	303	421	-0.400	2.108	-0.400	2.108	-0.400	2.108
22	1.600	1.785	2.025	1.660	2.025	322	-0.680	2.143	-0.680	2.143	304	422	1.025	1.940	1.025	1.940	1.025	1.940
23	0.800	1.808	1.068	1.748	1.068	323	1.500	1.431	1.500	1.431	305	423	1.025	1.940	1.025	1.940	1.025	1.940
24	0.800	1.808	1.068	1.748	1.068	324	1.500	1.431	1.500	1.431	306	424	1.025	1.940	1.025	1.940	1.025	1.940
25	0.800	1.808	1.068	1.748	1.068	325	1.500	1.431	1.500	1.431	307	425	1.025	1.940	1.025	1.940	1.025	1.940
26	0.800	1.808	1.068	1.748	1.068	326	1.500	1.431	1.500	1.431	308	426	1.025	1.940	1.025	1.940	1.025	1.940
27	0.800	1.808	1.068	1.748	1.068	327	1.500	1.431	1.500	1.431	309	427	1.025	1.940	1.025	1.940	1.025	1.940
28	0.800	1.808	1.068	1.748	1.068	328	1.500	1.431	1.500	1.431	310	428	1.025	1.940	1.025	1.940	1.025	1.940
29	0.800	1.808	1.068	1.748	1.068	329	1.500	1.431	1.500	1.431	311	429	1.025	1.940	1.025	1.940	1.025	1.940
30	1.600	1.956	1.105	1.971	1.105	330	1.475	1.564	1.475	1.564	312	430	1.025	1.940	1.025	1.940	1.025	1.940
31	0.800	1.808	1.068	1.748	1.068	331	1.475	1.564	1.475	1.564	313	431	1.025	1.940	1.025	1.940	1.025	1.940
32	0.800	1.808	1.068	1.748	1.068	332	1.475	1.564	1.475	1.564	314	432	1.025	1.940	1.025	1.940	1.025	1.940
33	0.800	1.808	1.068	1.748	1.068	333	1.475	1.564	1.475	1.564	315	433	1.025	1.940	1.025	1.940	1.025	1.940
34	0.800	1.808	1.068	1.748	1.068	334	1.475	1.564	1.475	1.564	316	434	1.025	1.940	1.025	1.940	1.025	1.940
35	0.800	1.808	1.068	1.748	1.068	335	1.475	1.564	1.475	1.564	317	435	1.025	1.940	1.025	1.940	1.025	1.940
36	0.800	1.808	1.068	1.748	1.068	336	1.475	1.564	1.475	1.564	318	436	1.025	1.940	1.025	1.940	1.025	1.940
37	0.800	1.808	1.068	1.748	1.068	337	1.475	1.564	1.475	1.564	319	437	1.025	1.940	1.025	1.940	1.025	1.940
38	0.800	1.808	1.068	1.748	1.068	338	1.475	1.564	1.475	1.564	320	438	1.025	1.940	1.025	1.940	1.025	1.940
39	0.800	1.808	1.068	1.748	1.068	339	1.475	1.564	1.475	1.564	321	439	1.025	1.940	1.025	1.940	1.025	1.940
40	0.800	1.808	1.068	1.748	1.068	340	1.475	1.564	1.475	1.564	322	440	1.025	1.940	1.025	1.940	1.025	1.940
41	0.800	1.808	1.068	1.748	1.068	341	1.475	1.564	1.475	1.564	323	441	1.025	1.940	1.025	1.940	1.025	1.940
42	0.800	1.808	1.068	1.748	1.068	342	1.475	1.564	1.475	1.564	324	442	1.025	1.940	1.025	1.940	1.025	1.940
43	0.800	1.808	1.068	1.748	1.068	343	1.475	1.564	1.475	1.564	325	443	1.025	1.940	1.025	1.940	1.025	1.940
44	0.800	1.808	1.068	1.748	1.068	344	1.475	1.564	1.475	1.564	326	444	1.025	1.940	1.025	1.940	1.025	1.940
45	0.800	1.808	1.068	1.748	1.068	345	1.475	1.564	1.475	1.564	327	445	1.025	1.940	1.025	1.940	1.025	1.940
46	0.800	1.808	1.068	1.748	1.068	346	1.475	1.564	1.475	1.564	328	446	1.025	1.940	1.025	1.940	1.025	1.940
47	0.800	1.808	1.068	1.748	1.068	347	1.475	1.564	1.475	1.564	329	447	1.025	1.940	1.025	1.940	1.025	1.940
48	0.800	1.808	1.068	1.748	1.068	348	1.475	1.564	1.475	1.564	330	448	1.025	1.940	1.025	1.940	1.025	1.940
49	0.800	1.808	1.068	1.748	1.068	349	1.475	1.564	1.475	1.564	331	449	1.025	1.940	1.025	1.940	1.025	1.940
50	0.800	1.808	1.068	1.748	1.068	350	1.475	1.564	1.475	1.564	332	450	1.025	1.940	1.025	1.940	1.025	1.940

APPENDIX II

51	725	1,035	688	181	600	1,003	515	251	650	1,727	376	331	325	144	151	503	1,973	523
52	975	432	2,287	182	325	1,824	108	252	825	902	208	332	326	145	152	504	1,974	524
53	600	1,125	2,287	183	425	1,824	238	253	750	2,254	353	333	327	146	153	505	1,975	525
54	775	701	2,92	184	625	1,824	465	254	675	1,051	468	334	328	147	154	506	1,976	526
55	1,700	696	2,443	185	600	1,592	569	255	1,324	1,295	1,025	335	329	148	155	507	1,977	527
56	650	1,841	2,44	186	675	1,754	956	256	1,275	1,505	941	336	330	149	156	508	1,978	528
57	625	1,232	2,970	187	1,100	1,151	956	257	1,275	1,645	1,027	337	331	150	157	509	1,979	529
58	605	2,108	4,27	188	1,000	1,225	1,750	258	1,080	1,501	855	338	332	151	158	510	1,980	530
59	650	1,465	3,684	189	1,600	2,260	2,240	259	1,250	1,960	1,719	339	333	152	159	511	1,981	531
60	650	2,050	3,23	190	1,600	2,087	1,665	260	1,650	1,960	1,719	340	334	153	160	512	1,982	532
61	1,800	1,161	1,165	191	1,775	2,037	1,665	261	1,650	1,960	1,719	341	335	154	161	513	1,983	533
62	1,800	1,161	1,165	192	1,775	2,037	1,665	262	1,650	1,960	1,719	342	336	155	162	514	1,984	534
63	1,100	1,840	1,054	193	1,600	2,012	1,927	263	1,650	1,960	1,719	343	337	156	163	515	1,985	535
64	1,100	1,840	1,054	194	1,600	2,012	1,927	264	1,650	1,960	1,719	344	338	157	164	516	1,986	536
65	1,100	1,840	1,054	195	1,600	2,012	1,927	265	1,650	1,960	1,719	345	339	158	165	517	1,987	537
66	825	1,678	313	196	1,600	2,135	2,268	266	1,650	1,960	1,719	346	340	159	166	518	1,988	538
67	250	1,712	146	197	1,600	2,135	2,268	267	1,650	1,960	1,719	347	341	160	167	519	1,989	539
68	250	2,045	2,99	198	1,600	2,135	2,268	268	1,650	1,960	1,719	348	342	161	168	520	1,990	540
69	250	2,045	2,99	199	1,600	2,135	2,268	269	1,650	1,960	1,719	349	343	162	169	521	1,991	541
70	800	718	4,95	200	1,600	2,135	2,268	270	1,650	1,960	1,719	350	344	163	170	522	1,992	542
71	1,050	381	2,685	201	1,600	2,135	2,268	271	1,650	1,960	1,719	351	345	164	171	523	1,993	543
72	700	1,045	6,59	202	1,600	2,135	2,268	272	1,650	1,960	1,719	352	346	165	172	524	1,994	544
73	250	1,704	147	203	1,600	2,135	2,268	273	1,650	1,960	1,719	353	347	166	173	525	1,995	545
74	475	2,205	2,15	204	1,600	2,135	2,268	274	1,650	1,960	1,719	354	348	167	174	526	1,996	546
75	1,025	1,897	7,90	205	1,600	2,135	2,268	275	1,650	1,960	1,719	355	349	168	175	527	1,997	547
76	1,325	1,986	6,83	206	1,600	2,135	2,268	276	1,650	1,960	1,719	356	350	169	176	528	1,998	548
77	1,325	1,986	6,83	207	1,600	2,135	2,268	277	1,650	1,960	1,719	357	351	170	177	529	1,999	549
78	1,150	2,484	6,60	208	1,600	2,135	2,268	278	1,650	1,960	1,719	358	352	171	178	530	2,000	550
79	1,350	1,723	6,59	209	1,600	2,135	2,268	279	1,650	1,960	1,719	359	353	172	179	531	2,001	551
80	950	1,723	6,59	210	1,600	2,135	2,268	280	1,650	1,960	1,719	360	354	173	180	532	2,002	552
81	950	1,723	6,59	211	1,600	2,135	2,268	281	1,650	1,960	1,719	361	355	174	181	533	2,003	553
82	1,025	1,138	1,545	212	1,600	2,135	2,268	282	1,650	1,960	1,719	362	356	175	182	534	2,004	554
83	1,025	1,138	1,545	213	1,600	2,135	2,268	283	1,650	1,960	1,719	363	357	176	183	535	2,005	555
84	1,176	1,641	1,07	214	1,600	2,135	2,268	284	1,650	1,960	1,719	364	358	177	184	536	2,006	556
85	1,176	1,641	1,07	215	1,600	2,135	2,268	285	1,650	1,960	1,719	365	359	178	185	537	2,007	557
86	1,176	1,641	1,07	216	1,600	2,135	2,268	286	1,650	1,960	1,719	366	360	179	186	538	2,008	558
87	1,176	1,641	1,07	217	1,600	2,135	2,268	287	1,650	1,960	1,719	367	361	180	187	539	2,009	559
88	1,100	1,118	1,984	218	1,600	2,135	2,268	288	1,650	1,960	1,719	368	362	181	188	540	2,010	560
89	1,100	1,118	1,984	219	1,600	2,135	2,268	289	1,650	1,960	1,719	369	363	182	189	541	2,011	561
90	1,100	1,118	1,984	220	1,600	2,135	2,268	290	1,650	1,960	1,719	370	364	183	190	542	2,012	562
91	1,325	735	2,685	221	1,600	2,135	2,268	291	1,650	1,960	1,719	371	365	184	191	543	2,013	563
92	1,325	735	2,685	222	1,600	2,135	2,268	292	1,650	1,960	1,719	372	366	185	192	544	2,014	564
93	775	1,846	3,559	223	1,600	2,135	2,268	293	1,650	1,960	1,719	373	367	186	193	545	2,015	565
94	775	1,846	3,559	224	1,600	2,135	2,268	294	1,650	1,960	1,719	374	368	187	194	546	2,016	566
95	1,400	1,070	1,310	225	1,600	2,135	2,268	295	1,650	1,960	1,719	375	369	188	195	547	2,017	567
96	1,400	1,070	1,310	226	1,600	2,135	2,268	296	1,650	1,960	1,719	376	370	189	196	548	2,018	568
97	1,400	1,070	1,310	227	1,600	2,135	2,268	297	1,650	1,960	1,719	377	371	190	197	549	2,019	569
98	1,400	1,070	1,310	228	1,600	2,135	2,268	298	1,650	1,960	1,719	378	372	191	198	550	2,020	570
99	1,400	1,070	1,310	229	1,600	2,135	2,268	299	1,650	1,960	1,719	379	373	192	199	551	2,021	571
100	1,400	1,070	1,310	300	1,600	2,135	2,268	300	1,650	1,960	1,719	380	374	193	200	552	2,022	572

TABLE E.—STATISTICS FOR DRAWINGS FROM RECTANGULAR UNIVERSE—(Continued)

Sample Number	$\bar{X}$	$\sigma$	$\bar{z}$	Sample Number	$\bar{X}$	$\sigma$	$\bar{z}$	Sample Number	$\bar{X}$	$\sigma$	$\bar{z}$	Sample Number	$\bar{X}$	$\sigma$	$\bar{z}$
501	-0.995	1.530	-0.792	701	-0.875	0.973	0.94	901	-1.750	1.016	-0.739	1101	1.425	1.043	1.365
502	-1.020	1.430	-0.830	702	-1.725	0.936	-1.843	902	-1.800	1.569	0.950	1102	1.250	1.268	1.311
503	-1.150	1.354	-0.983	703	-1.675	1.047	-1.693	903	-1.625	1.233	0.935	1103	1.450	1.170	1.556
504	-1.000	1.748	-0.983	704	-1.350	1.040	-1.655	904	-1.625	1.233	0.935	1104	1.375	0.976	1.354
505	-1.235	1.045	-1.176	705	-0.975	1.152	-1.439	905	-1.500	1.062	0.906	1105	1.400	0.946	1.480
506	-1.375	1.696	-1.846	706	-0.975	1.152	-1.439	906	-1.500	1.062	0.906	1106	1.450	1.046	1.480
507	-1.375	1.696	-1.846	707	-0.775	1.176	-1.654	907	-1.75	1.563	-0.94	1107	1.425	1.139	1.481
508	-0.950	1.137	-1.336	708	-0.650	1.137	-1.336	908	-0.225	1.445	-1.186	1108	1.200	1.840	1.109
509	-0.325	2.181	-1.148	709	-1.150	1.013	-1.013	909	-0.225	1.445	-1.186	1109	1.500	1.976	0.952
510	-0.275	1.511	-1.185	710	-1.150	0.988	-1.150	910	-1.050	1.269	-0.725	1110	1.700	0.711	-2.390
511	-1.025	1.103	-0.721	711	-2.00	2.241	-0.689	911	-1.825	1.497	-0.896	1111	-1.700	0.911	-2.390
512	-1.350	2.103	-0.815	712	-2.00	2.241	-0.689	912	-1.825	1.497	-0.896	1112	-1.725	0.970	-1.981
513	-0.475	1.742	-0.933	713	-1.750	1.879	0.951	913	-2.150	0.763	-2.510	1113	-1.400	0.976	-3.588
514	-0.600	1.084	-1.781	714	-1.750	1.879	0.951	914	-2.150	0.763	-2.510	1114	-1.900	1.256	-0.785
515	-1.850	1.150	-1.310	715	-1.500	1.279	0.626	915	-2.225	1.859	-1.177	1115	-1.525	1.375	-1.355
516	-1.850	1.150	-1.310	716	-0.875	0.968	-2.84	916	-1.775	1.968	-0.990	1116	-1.400	2.004	-1.689
517	-1.475	1.497	-0.993	717	-0.800	1.279	0.626	917	-1.775	1.968	-0.990	1117	-1.275	1.637	-1.082
518	-0.475	1.814	-2.840	718	-0.875	1.587	-0.654	918	-1.925	1.145	-1.682	1118	-1.275	1.637	-1.082
519	-0.475	1.814	-2.840	719	-1.500	1.383	1.08	919	-0.900	1.487	-0.621	1119	-1.050	1.284	-0.885
520	0.250	1.959	-1.87	720	2.175	0.512	2.446	920	-0.900	1.487	-0.621	1120	-1.050	1.284	-0.885
521	-0.675	1.025	-0.650	721	0.925	1.712	0.37	921	-0.900	1.487	-0.621	1121	-1.050	1.284	-0.885
522	-0.675	1.025	-0.650	722	0.925	1.712	0.37	922	-1.425	1.070	-0.574	1122	-1.425	0.942	1.510
523	1.125	1.750	-0.650	723	1.925	1.443	-0.605	923	-1.425	1.070	-0.574	1123	-1.425	0.942	1.510
524	1.025	1.910	-0.931	724	1.925	1.443	-0.605	924	-2.000	0.82	-2.430	1124	-2.000	0.82	-2.430
525	2.175	0.925	-2.633	725	1.925	1.443	-0.605	925	-2.000	0.82	-2.430	1125	-2.000	0.82	-2.430
526	2.175	0.925	-2.633	726	1.925	1.443	-0.605	926	-2.000	0.82	-2.430	1126	-2.000	0.82	-2.430
527	-1.650	1.186	-2.643	727	1.925	1.443	-0.605	927	-2.000	0.82	-2.430	1127	-2.000	0.82	-2.430
528	-1.925	0.945	-2.156	728	1.925	1.443	-0.605	928	-2.000	0.82	-2.430	1128	-2.000	0.82	-2.430
529	-1.925	0.945	-2.156	729	1.925	1.443	-0.605	929	-2.000	0.82	-2.430	1129	-2.000	0.82	-2.430
530	-1.200	0.979	-1.190	730	1.925	1.443	-0.605	930	-2.000	0.82	-2.430	1130	-2.000	0.82	-2.430
531	-1.200	0.979	-1.190	731	1.925	1.443	-0.605	931	-2.000	0.82	-2.430	1131	-2.000	0.82	-2.430
532	-0.800	1.745	-1.172	732	1.925	1.443	-0.605	932	-2.000	0.82	-2.430	1132	-2.000	0.82	-2.430
533	0.900	1.288	-0.699	733	1.925	1.443	-0.605	933	-2.000	0.82	-2.430	1133	-2.000	0.82	-2.430
534	-0.325	0.84	-0.549	734	1.925	1.443	-0.605	934	-2.000	0.82	-2.430	1134	-2.000	0.82	-2.430
535	0.800	1.428	-0.600	735	1.925	1.443	-0.605	935	-2.000	0.82	-2.430	1135	-2.000	0.82	-2.430
536	0.800	1.428	-0.600	736	1.925	1.443	-0.605	936	-2.000	0.82	-2.430	1136	-2.000	0.82	-2.430
537	1.200	1.168	1.027	737	1.925	1.443	-0.605	937	-2.000	0.82	-2.430	1137	-2.000	0.82	-2.430
538	1.200	0.284	0.791	738	1.925	1.443	-0.605	938	-2.000	0.82	-2.430	1138	-2.000	0.82	-2.430
539	-0.300	0.986	-0.608	739	1.925	1.443	-0.605	939	-2.000	0.82	-2.430	1139	-2.000	0.82	-2.430
540	-0.600	0.986	-0.608	740	1.925	1.443	-0.605	940	-2.000	0.82	-2.430	1140	-2.000	0.82	-2.430
541	-0.425	1.610	-0.867	741	1.925	1.443	-0.605	941	-2.000	0.82	-2.430	1141	-2.000	0.82	-2.430
542	-0.425	1.610	-0.867	742	1.925	1.443	-0.605	942	-2.000	0.82	-2.430	1142	-2.000	0.82	-2.430
543	1.300	1.221	1.065	743	1.925	1.443	-0.605	943	-2.000	0.82	-2.430	1143	-2.000	0.82	-2.430
544	1.300	1.221	1.065	744	1.925	1.443	-0.605	944	-2.000	0.82	-2.430	1144	-2.000	0.82	-2.430
545	1.400	0.919	1.741	745	1.925	1.443	-0.605	945	-2.000	0.82	-2.430	1145	-2.000	0.82	-2.430
546	-0.325	1.799	-1.89	746	1.925	1.443	-0.605	946	-2.000	0.82	-2.430	1146	-2.000	0.82	-2.430
547	-1.200	0.974	-2.814	747	1.925	1.443	-0.605	947	-2.000	0.82	-2.430	1147	-2.000	0.82	-2.430
548	-1.200	0.974	-2.814	748	1.925	1.443	-0.605	948	-2.000	0.82	-2.430	1148	-2.000	0.82	-2.430
549	-1.475	0.985	-1.848	749	1.925	1.443	-0.605	949	-2.000	0.82	-2.430	1149	-2.000	0.82	-2.430
550	-1.475	0.985	-1.848	750	1.925	1.443	-0.605	950	-2.000	0.82	-2.430	1150	-2.000	0.82	-2.430

APPENDIX II

551	-0.025	1.171	-0.021	651	.850	1.143	744	761	.300	1.084	.276	661	.776	.023	690	1.285	1.513	1.023
552	.175	1.639	.107	652	.625	1.165	1.536	762	-1.000	1.606	-.333	662	-.126	2.072	691	.965	1.517	1.026
553	-8.00	.718	-.835	653	-2.00	1.026	-.876	763	.050	.865	.058	663	1.323	.792	692	-.060	1.174	-.469
554	-3.00	1.986	-.178	654	.350	.876	-.110	764	.635	.973	.643	664	-1.700	.682	693	1.475	1.630	2.841
555	.400	2.207	.204	655	-.825	1.203	-.461	765	-.475	1.097	-.309	665	-.500	2.025	694	-1.800	1.108	-1.180
556	1.000	.400	.246	656	.525	1.201	.229	766	.650	1.282	-.306	666	-1.750	1.947	695	.800	1.864	.861
557	1.800	.919	1.860	657	1.900	1.883	.408	767	.525	1.397	.275	667	-1.560	1.646	696	-1.100	1.867	-.089
558	-.685	1.240	-.804	658	1.300	2.332	.587	768	.735	1.539	.375	668	-1.775	1.769	697	-.975	1.864	-.806
559	2.143	-.210	-.804	659	-1.000	1.853	-.540	769	-.475	1.539	.375	669	-1.000	1.745	698	-.475	1.854	-.806
560	.800	1.725	-.312	660	-1.075	1.456	-.734	770	-.475	1.610	.279	670	1.200	1.680	699	-.475	1.854	-.806
561	-2.000	1.725	-.248	661	.825	1.969	.897	771	-.050	1.740	-.013	671	1.800	1.013	700	-.975	1.854	-.806
562	1.800	.725	2.485	662	.650	1.636	.387	772	-.175	1.242	-.141	672	1.025	.846	701	1.225	1.661	1.399
563	.075	2.014	.037	663	.650	1.636	.387	773	-.175	1.242	-.141	673	1.025	.846	702	.680	1.667	1.405
564	.600	1.061	.666	664	.050	1.753	-.039	774	-.825	1.836	-.397	674	1.075	1.675	703	.825	1.666	1.374
565	-.850	1.469	-.514	665	-.425	1.848	-.830	775	-.500	1.329	-.397	675	-.975	1.678	704	-.975	1.666	1.374
566	-.850	1.469	-.514	666	-.425	1.750	-.830	776	-.500	1.329	-.397	676	-.975	1.678	705	-.975	1.666	1.374
567	.350	1.325	2.235	667	1.475	1.661	.971	777	-.300	1.723	-.056	677	-.075	1.635	706	-.750	1.666	1.374
568	.075	1.805	.042	668	1.725	1.452	.325	778	.600	1.861	.162	678	-.075	1.635	707	-.275	1.963	1.612
569	1.025	1.168	-.977	669	1.725	1.452	.325	779	1.775	1.250	-.140	679	-.050	1.108	708	-.275	1.963	1.612
570	1.025	1.168	-.977	670	1.725	1.452	.325	780	1.775	1.250	-.140	680	-.050	1.108	709	-.275	1.963	1.612
571	-.075	1.695	-.594	671	.625	1.975	-.647	781	-.450	1.244	-.361	681	-.925	1.424	710	-.875	1.631	1.146
572	.800	1.608	-.311	672	-.825	1.975	-.647	782	-.675	1.365	-.469	682	-.925	1.424	711	-.875	1.631	1.146
573	1.300	.831	1.562	673	-1.100	.925	-1.514	783	-.175	1.746	-.211	683	1.500	1.245	712	1.850	1.502	-3.661
574	.250	1.947	1.186	674	1.125	1.689	-.074	784	.550	1.064	.217	684	1.500	1.245	713	1.850	1.502	-3.661
575	-.350	1.471	-.239	675	.325	1.646	-.176	785	1.325	1.297	-.563	685	1.500	1.245	714	1.850	1.502	-3.661
576	.475	1.503	.565	676	-.650	1.528	-.489	786	1.325	1.297	-.563	686	1.500	1.245	715	1.850	1.502	-3.661
577	.225	1.539	1.166	677	-.875	1.661	-.148	787	1.325	1.297	-.563	687	1.500	1.245	716	1.850	1.502	-3.661
578	-.825	1.690	-.627	678	-.275	1.752	-.1073	788	1.325	1.297	-.563	688	1.500	1.245	717	1.850	1.502	-3.661
579	-.525	1.866	-.283	679	-.275	1.926	-.284	789	1.325	1.297	-.563	689	1.500	1.245	718	1.850	1.502	-3.661
580	-.680	1.633	-.662	680	-1.200	1.678	-1.770	790	1.325	1.297	-.563	690	1.500	1.245	719	1.850	1.502	-3.661
581	-.275	1.666	-.746	681	-.825	1.633	-.235	791	1.325	1.297	-.563	691	1.500	1.245	720	1.850	1.502	-3.661
582	-.525	1.866	-.283	682	-.275	1.926	-.284	792	1.325	1.297	-.563	692	1.500	1.245	721	1.850	1.502	-3.661
583	-.680	1.633	-.662	683	-.825	1.633	-.235	793	1.325	1.297	-.563	693	1.500	1.245	722	1.850	1.502	-3.661
584	1.650	1.128	1.443	684	1.700	1.595	-.362	794	1.325	1.297	-.563	694	1.500	1.245	723	1.850	1.502	-3.661
585	1.500	2.384	2.210	685	-1.475	1.917	-.164	795	1.325	1.297	-.563	695	1.500	1.245	724	1.850	1.502	-3.661
586	-.025	2.049	-.012	686	-1.450	1.743	-.192	796	1.325	1.297	-.563	696	1.500	1.245	725	1.850	1.502	-3.661
587	.025	2.049	-.012	687	-1.450	1.743	-.192	797	1.325	1.297	-.563	697	1.500	1.245	726	1.850	1.502	-3.661
588	1.500	.919	.655	688	1.125	1.807	-.104	798	1.325	1.297	-.563	698	1.500	1.245	727	1.850	1.502	-3.661
589	1.150	1.665	.691	689	-1.125	1.672	-.674	799	1.325	1.297	-.563	699	1.500	1.245	728	1.850	1.502	-3.661
590	.900	2.085	.432	690	-1.075	1.404	-.766	800	1.325	1.297	-.563	700	1.500	1.245	729	1.850	1.502	-3.661
591	1.025	1.461	.692	691	-.150	1.929	-.078	801	1.325	1.297	-.563	701	1.500	1.245	730	1.850	1.502	-3.661
592	.375	1.775	.211	692	-.650	1.596	-.659	802	1.325	1.297	-.563	702	1.500	1.245	731	1.850	1.502	-3.661
593	.575	1.687	.506	693	1.000	1.990	.202	803	1.325	1.297	-.563	703	1.500	1.245	732	1.850	1.502	-3.661
594	1.150	1.697	.218	694	.225	1.764	1.128	794	1.325	1.297	-.563	704	1.500	1.245	733	1.850	1.502	-3.661
595	.900	1.194	.674	695	-.125	1.942	-.142	795	1.325	1.297	-.563	705	1.500	1.245	734	1.850	1.502	-3.661
596	.775	1.809	.641	696	.275	1.942	-.142	796	1.325	1.297	-.563	706	1.500	1.245	735	1.850	1.502	-3.661
597	-.675	1.610	-.419	697	-.475	1.674	.373	797	1.325	1.297	-.563	707	1.500	1.245	736	1.850	1.502	-3.661
598	-.680	1.697	-.753	698	-.605	1.585	-.782	798	1.325	1.297	-.563	708	1.500	1.245	737	1.850	1.502	-3.661
599	-.850	1.436	-.360	699	-.825	1.642	-.116	799	1.325	1.297	-.563	709	1.500	1.245	738	1.850	1.502	-3.661
600	-.850	1.436	-.360	700	-.750	1.750	-.236	800	1.325	1.297	-.563	710	1.500	1.245	739	1.850	1.502	-3.661



TABLE F.—STATISTICS FOR DRAWINGS FROM RIGHT TRIANGULAR UNIVERSE

Sample Number	Y	σ	z	Sample Number	Y	σ	z	Sample Number	Y	σ	z	Sample Number	Y	σ	z	Sample Number	Y	σ	z
1	0	1.685	0	101	0.625	1.028	1.628	201	0.500	0.682	0.753	301	0.075	0.413	0.128	401	0.925	1.428	1.650
2	0.050	1.685	0.085	102	0.625	1.028	1.628	202	0.025	0.745	0.835	302	0.825	1.428	1.650	402	0.800	1.268	1.650
3	0.100	1.685	0.165	103	0.225	0.875	1.391	203	0.275	0.618	0.668	303	0.400	0.682	0.613	403	0.850	1.268	1.650
4	0.175	1.685	0.265	104	0.400	0.667	0.681	204	0.475	0.481	0.508	304	0.475	0.708	0.708	404	0.825	1.088	1.298
5	0.250	1.685	0.395	105	0.575	0.593	0.633	205	0.650	0.425	0.452	305	0.550	0.745	0.745	405	0.800	1.070	1.284
6	0.325	1.685	0.545	106	0.750	0.520	0.558	206	0.825	0.350	0.379	306	0.625	0.810	0.810	406	0.775	1.062	1.284
7	0.400	1.685	0.715	107	0.925	0.440	0.468	207	1.000	0.275	0.306	307	0.700	0.880	0.880	407	0.750	1.062	1.284
8	0.475	1.685	0.905	108	1.100	0.360	0.388	208	1.175	0.190	0.215	308	0.775	0.945	0.945	408	0.725	1.100	1.281
9	0.550	1.685	1.115	109	1.275	0.280	0.308	209	1.350	0.110	0.135	309	0.850	0.975	0.975	409	0.700	1.100	1.281
10	0.625	1.685	1.345	110	1.450	0.200	0.230	210	1.525	0.030	0.055	310	0.925	0.975	0.975	410	0.675	1.100	1.281
11	0.700	1.685	1.595	111	1.625	0.120	0.150	211	1.700	0.050	0.075	311	1.000	0.945	0.945	411	0.650	1.100	1.281
12	0.775	1.685	1.865	112	1.800	0.040	0.065	212	1.875	0.070	0.100	312	1.075	0.915	0.915	412	0.625	1.118	1.281
13	0.850	1.685	2.155	113	1.975	0.060	0.085	213	2.050	0.090	0.120	313	1.150	0.885	0.885	413	0.600	1.123	1.281
14	0.925	1.685	2.465	114	2.150	0.080	0.110	214	2.225	0.110	0.140	314	1.225	0.855	0.855	414	0.575	1.123	1.281
15	1.000	1.685	2.795	115	2.325	0.100	0.130	215	2.400	0.130	0.160	315	1.300	0.825	0.825	415	0.550	1.123	1.281
16	1.075	1.685	3.145	116	2.500	0.120	0.150	216	2.575	0.150	0.180	316	1.375	0.795	0.795	416	0.525	1.123	1.281
17	1.150	1.685	3.515	117	2.675	0.140	0.170	217	2.750	0.170	0.200	317	1.450	0.765	0.765	417	0.500	1.123	1.281
18	1.225	1.685	3.905	118	2.850	0.160	0.190	218	2.925	0.190	0.220	318	1.525	0.735	0.735	418	0.475	1.123	1.281
19	1.300	1.685	4.315	119	3.025	0.180	0.210	219	3.100	0.210	0.240	319	1.600	0.705	0.705	419	0.450	1.123	1.281
20	1.375	1.685	4.745	120	3.200	0.200	0.230	220	3.275	0.230	0.260	320	1.675	0.675	0.675	420	0.425	1.123	1.281
21	1.450	1.685	5.195	121	3.375	0.220	0.250	221	3.450	0.250	0.280	321	1.750	0.645	0.645	421	0.400	1.123	1.281
22	1.525	1.685	5.665	122	3.550	0.240	0.270	222	3.625	0.270	0.300	322	1.825	0.615	0.615	422	0.375	1.123	1.281
23	1.600	1.685	6.155	123	3.725	0.260	0.290	223	3.800	0.290	0.320	323	1.900	0.585	0.585	423	0.350	1.123	1.281
24	1.675	1.685	6.665	124	3.900	0.280	0.310	224	3.975	0.310	0.340	324	1.975	0.555	0.555	424	0.325	1.123	1.281
25	1.750	1.685	7.195	125	4.075	0.300	0.330	225	4.150	0.330	0.360	325	2.050	0.525	0.525	425	0.300	1.123	1.281
26	1.825	1.685	7.745	126	4.250	0.320	0.350	226	4.325	0.350	0.380	326	2.125	0.495	0.495	426	0.275	1.123	1.281
27	1.900	1.685	8.315	127	4.425	0.340	0.370	227	4.500	0.370	0.400	327	2.200	0.465	0.465	427	0.250	1.123	1.281
28	1.975	1.685	8.905	128	4.600	0.360	0.390	228	4.675	0.390	0.420	328	2.275	0.435	0.435	428	0.225	1.123	1.281
29	2.050	1.685	9.515	129	4.775	0.380	0.410	229	4.850	0.410	0.440	329	2.350	0.405	0.405	429	0.200	1.123	1.281
30	2.125	1.685	10.145	130	4.950	0.400	0.430	230	5.025	0.430	0.460	330	2.425	0.375	0.375	430	0.175	1.123	1.281
31	2.200	1.685	10.795	131	5.125	0.420	0.450	231	5.200	0.450	0.480	331	2.500	0.345	0.345	431	0.150	1.123	1.281
32	2.275	1.685	11.465	132	5.300	0.440	0.470	232	5.375	0.470	0.500	332	2.575	0.315	0.315	432	0.125	1.123	1.281
33	2.350	1.685	12.155	133	5.475	0.460	0.490	233	5.550	0.490	0.520	333	2.650	0.285	0.285	433	0.100	1.123	1.281
34	2.425	1.685	12.865	134	5.650	0.480	0.510	234	5.725	0.510	0.540	334	2.725	0.255	0.255	434	0.075	1.123	1.281
35	2.500	1.685	13.595	135	5.825	0.500	0.530	235	5.900	0.530	0.560	335	2.800	0.225	0.225	435	0.050	1.123	1.281
36	2.575	1.685	14.345	136	6.000	0.520	0.550	236	6.075	0.550	0.580	336	2.875	0.195	0.195	436	0.025	1.123	1.281
37	2.650	1.685	15.115	137	6.175	0.540	0.570	237	6.250	0.570	0.600	337	2.950	0.165	0.165	437	0.000	1.123	1.281
38	2.725	1.685	15.905	138	6.350	0.560	0.590	238	6.425	0.590	0.620	338	3.025	0.135	0.135	438	0.000	1.123	1.281
39	2.800	1.685	16.715	139	6.525	0.580	0.610	239	6.600	0.610	0.640	339	3.100	0.105	0.105	439	0.000	1.123	1.281
40	2.875	1.685	17.545	140	6.700	0.600	0.630	240	6.775	0.630	0.660	340	3.175	0.075	0.075	440	0.000	1.123	1.281
41	2.950	1.685	18.395	141	6.875	0.620	0.650	241	6.950	0.650	0.680	341	3.250	0.045	0.045	441	0.000	1.123	1.281
42	3.025	1.685	19.265	142	7.050	0.640	0.670	242	7.125	0.670	0.700	342	3.325	0.015	0.015	442	0.000	1.123	1.281
43	3.100	1.685	20.155	143	7.225	0.660	0.690	243	7.300	0.690	0.720	343	3.400	0.000	0.000	443	0.000	1.123	1.281
44	3.175	1.685	21.065	144	7.400	0.680	0.710	244	7.475	0.710	0.740	344	3.475	0.000	0.000	444	0.000	1.123	1.281
45	3.250	1.685	22.005	145	7.575	0.700	0.730	245	7.650	0.730	0.760	345	3.550	0.000	0.000	445	0.000	1.123	1.281
46	3.325	1.685	22.975	146	7.750	0.720	0.750	246	7.825	0.750	0.780	346	3.625	0.000	0.000	446	0.000	1.123	1.281
47	3.400	1.685	23.975	147	7.925	0.740	0.770	247	8.000	0.770	0.800	347	3.700	0.000	0.000	447	0.000	1.123	1.281
48	3.475	1.685	25.005	148	8.100	0.760	0.790	248	8.175	0.790	0.820	348	3.775	0.000	0.000	448	0.000	1.123	1.281
49	3.550	1.685	26.065	149	8.275	0.780	0.810	249	8.350	0.810	0.840	349	3.850	0.000	0.000	449	0.000	1.123	1.281
50	3.625	1.685	27.155	150	8.450	0.800	0.830	250	8.525	0.830	0.860	350	3.925	0.000	0.000	450	0.000	1.123	1.281

APPENDIX II

51	480	1,061	970	151	625	722	866	251	-350	772	454	541	220	628	481	-650	1,088
52	335	928	132	550	459	459	1,255	252	0	702	874	355	-225	628	454	-650	884
53	150	930	155	700	435	1,795	1,355	253	175	712	874	355	-225	628	454	-650	1,480
54	325	935	154	800	485	1,112	1,112	254	0	668	874	355	-225	628	454	-650	1,156
55	085	1,000	025	050	472	1,117	1,117	255	0	663	1,315	355	-225	628	454	-650	1,000
56	350	025	156	500	474	1,055	1,055	256	1,000	684	1,225	356	-225	628	454	-650	1,000
57	425	1,112	157	675	490	1,235	1,235	257	1,795	648	1,356	356	-225	628	454	-650	1,804
58	1,061	1,000	158	825	490	1,070	1,070	258	1,225	789	1,356	356	-225	628	454	-650	1,187
59	300	1,025	159	525	490	1,070	1,070	259	1,225	789	1,356	356	-225	628	454	-650	1,187
60	1,175	1,025	160	435	482	825	825	260	1,225	825	0	361	-225	628	454	-650	1,187
61	425	074	161	825	482	825	825	261	1,225	825	0	361	-225	628	454	-650	1,187
62	425	074	162	825	482	825	825	262	1,225	825	0	361	-225	628	454	-650	1,187
63	720	065	163	825	482	825	825	263	1,225	825	0	361	-225	628	454	-650	1,187
64	220	065	164	825	482	825	825	264	1,225	825	0	361	-225	628	454	-650	1,187
65	080	1,112	165	625	465	1,009	1,009	265	1,225	789	1,356	356	-225	628	454	-650	1,187
66	080	1,112	166	625	465	1,009	1,009	266	1,225	789	1,356	356	-225	628	454	-650	1,187
67	975	1,058	167	525	465	1,009	1,009	267	1,225	789	1,356	356	-225	628	454	-650	1,187
68	080	095	168	125	465	1,009	1,009	268	1,225	789	1,356	356	-225	628	454	-650	1,187
69	775	081	169	525	465	1,009	1,009	269	1,225	789	1,356	356	-225	628	454	-650	1,187
70	250	097	170	050	415	1,121	1,121	270	1,225	789	1,356	356	-225	628	454	-650	1,187
71	150	086	171	450	450	1,000	1,000	271	1,225	789	1,356	356	-225	628	454	-650	1,187
72	050	1,039	172	725	440	1,650	1,650	272	1,225	789	1,356	356	-225	628	454	-650	1,187
73	300	1,050	173	875	480	090	090	273	1,225	789	1,356	356	-225	628	454	-650	1,187
74	050	075	174	075	482	1,610	1,610	274	1,225	789	1,356	356	-225	628	454	-650	1,187
75	300	1,008	175	075	482	1,610	1,610	275	1,225	789	1,356	356	-225	628	454	-650	1,187
76	025	1,141	176	675	462	1,400	1,400	276	1,225	789	1,356	356	-225	628	454	-650	1,187
77	725	1,140	177	050	453	1,115	1,115	277	1,225	789	1,356	356	-225	628	454	-650	1,187
78	825	1,044	178	875	432	637	637	278	1,225	789	1,356	356	-225	628	454	-650	1,187
79	775	1,071	179	475	456	1,013	1,013	279	1,225	789	1,356	356	-225	628	454	-650	1,187
80	325	1,240	180	650	427	1,022	1,022	280	1,225	789	1,356	356	-225	628	454	-650	1,187
81	400	1,150	181	125	427	1,022	1,022	281	1,225	789	1,356	356	-225	628	454	-650	1,187
82	400	1,150	182	125	427	1,022	1,022	282	1,225	789	1,356	356	-225	628	454	-650	1,187
83	825	1,169	183	350	427	1,022	1,022	283	1,225	789	1,356	356	-225	628	454	-650	1,187
84	150	1,069	184	125	427	1,022	1,022	284	1,225	789	1,356	356	-225	628	454	-650	1,187
85	825	1,069	185	350	427	1,022	1,022	285	1,225	789	1,356	356	-225	628	454	-650	1,187
86	825	1,069	186	350	427	1,022	1,022	286	1,225	789	1,356	356	-225	628	454	-650	1,187
87	825	1,069	187	350	427	1,022	1,022	287	1,225	789	1,356	356	-225	628	454	-650	1,187
88	150	1,195	188	125	427	1,022	1,022	288	1,225	789	1,356	356	-225	628	454	-650	1,187
89	075	1,180	189	075	427	1,022	1,022	289	1,225	789	1,356	356	-225	628	454	-650	1,187
90	300	1,125	190	050	427	1,022	1,022	290	1,225	789	1,356	356	-225	628	454	-650	1,187
91	150	1,190	191	100	464	1,110	1,110	291	1,225	789	1,356	356	-225	628	454	-650	1,187
92	300	1,168	192	850	471	1,021	1,021	292	1,225	789	1,356	356	-225	628	454	-650	1,187
93	475	1,044	193	1,125	1,180	955	955	293	1,225	789	1,356	356	-225	628	454	-650	1,187
94	090	1,060	194	250	1,244	820	820	294	1,225	789	1,356	356	-225	628	454	-650	1,187
95	150	1,074	195	1,000	1,187	820	820	295	1,225	789	1,356	356	-225	628	454	-650	1,187
96	825	1,184	196	225	1,482	1,14	1,14	296	1,225	789	1,356	356	-225	628	454	-650	1,187
97	1,100	1,089	197	350	1,350	1,045	1,045	297	1,225	789	1,356	356	-225	628	454	-650	1,187
98	125	1,110	198	050	1,350	1,045	1,045	298	1,225	789	1,356	356	-225	628	454	-650	1,187
99	075	1,190	199	125	1,055	1,148	1,148	299	1,225	789	1,356	356	-225	628	454	-650	1,187
100	075	1,190	200	150	1,055	1,148	1,148	300	1,225	789	1,356	356	-225	628	454	-650	1,187

TABLE F.—STATISTICS FOR DRAWINGS FROM RIGHT TRIANGULAR UNIVERSE—(Continued)

Sample Number	$\bar{X}$	$\sigma$	$z$	Sample Number	$\bar{Y}$	$\sigma$	$z$	Sample Number	$\bar{Z}$	$\sigma$	$z$
501	-1.175	1.030	-1.173	601	-0.450	1.440	-1.002	701	-0.525	1.224	-0.392
502	-1.100	1.152	-0.897	602	-0.550	1.380	-1.256	702	-0.485	1.199	-0.405
503	-1.700	1.045	-1.650	603	-0.550	1.425	-1.143	703	-0.280	1.255	-0.223
504	-0.885	1.045	-0.803	604	-0.775	1.225	-0.628	704	-0.300	1.225	-0.246
505	-0.905	1.020	-0.885	605	-0.700	1.225	-0.568	705	-0.325	1.255	-0.256
506	-1.100	1.020	-0.948	606	-0.775	1.225	-0.683	706	0	1.240	-0.262
507	-0.880	1.030	-0.825	607	-0.475	1.200	-0.431	707	-0.125	1.145	-0.091
508	-0.880	1.030	-0.825	608	-0.425	1.200	-0.346	708	-0.125	1.145	-0.091
509	-0.875	1.065	-0.825	609	-0.475	1.200	-0.431	709	-0.125	1.145	-0.091
510	-0.875	1.065	-0.825	610	-0.475	1.200	-0.431	710	-0.125	1.145	-0.091
511	-0.875	1.065	-0.825	611	-0.475	1.200	-0.431	711	-0.125	1.145	-0.091
512	-0.825	1.065	-0.775	612	-0.475	1.200	-0.431	712	-0.125	1.145	-0.091
513	-0.825	1.065	-0.775	613	-0.475	1.200	-0.431	713	-0.125	1.145	-0.091
514	-0.825	1.065	-0.775	614	-0.475	1.200	-0.431	714	-0.125	1.145	-0.091
515	-0.825	1.065	-0.775	615	-0.475	1.200	-0.431	715	-0.125	1.145	-0.091
516	-0.825	1.065	-0.775	616	-0.475	1.200	-0.431	716	-0.125	1.145	-0.091
517	-0.825	1.065	-0.775	617	-0.475	1.200	-0.431	717	-0.125	1.145	-0.091
518	-0.825	1.065	-0.775	618	-0.475	1.200	-0.431	718	-0.125	1.145	-0.091
519	-0.825	1.065	-0.775	619	-0.475	1.200	-0.431	719	-0.125	1.145	-0.091
520	-0.825	1.065	-0.775	620	-0.475	1.200	-0.431	720	-0.125	1.145	-0.091
521	-0.825	1.065	-0.775	621	-0.475	1.200	-0.431	721	-0.125	1.145	-0.091
522	-0.825	1.065	-0.775	622	-0.475	1.200	-0.431	722	-0.125	1.145	-0.091
523	-0.825	1.065	-0.775	623	-0.475	1.200	-0.431	723	-0.125	1.145	-0.091
524	-0.825	1.065	-0.775	624	-0.475	1.200	-0.431	724	-0.125	1.145	-0.091
525	-0.825	1.065	-0.775	625	-0.475	1.200	-0.431	725	-0.125	1.145	-0.091
526	-0.825	1.065	-0.775	626	-0.475	1.200	-0.431	726	-0.125	1.145	-0.091
527	-0.825	1.065	-0.775	627	-0.475	1.200	-0.431	727	-0.125	1.145	-0.091
528	-0.825	1.065	-0.775	628	-0.475	1.200	-0.431	728	-0.125	1.145	-0.091
529	-0.825	1.065	-0.775	629	-0.475	1.200	-0.431	729	-0.125	1.145	-0.091
530	-0.825	1.065	-0.775	630	-0.475	1.200	-0.431	730	-0.125	1.145	-0.091
531	-0.825	1.065	-0.775	631	-0.475	1.200	-0.431	731	-0.125	1.145	-0.091
532	-0.825	1.065	-0.775	632	-0.475	1.200	-0.431	732	-0.125	1.145	-0.091
533	-0.825	1.065	-0.775	633	-0.475	1.200	-0.431	733	-0.125	1.145	-0.091
534	-0.825	1.065	-0.775	634	-0.475	1.200	-0.431	734	-0.125	1.145	-0.091
535	-0.825	1.065	-0.775	635	-0.475	1.200	-0.431	735	-0.125	1.145	-0.091
536	-0.825	1.065	-0.775	636	-0.475	1.200	-0.431	736	-0.125	1.145	-0.091
537	-0.825	1.065	-0.775	637	-0.475	1.200	-0.431	737	-0.125	1.145	-0.091
538	-0.825	1.065	-0.775	638	-0.475	1.200	-0.431	738	-0.125	1.145	-0.091
539	-0.825	1.065	-0.775	639	-0.475	1.200	-0.431	739	-0.125	1.145	-0.091
540	-0.825	1.065	-0.775	640	-0.475	1.200	-0.431	740	-0.125	1.145	-0.091
541	-0.825	1.065	-0.775	641	-0.475	1.200	-0.431	741	-0.125	1.145	-0.091
542	-0.825	1.065	-0.775	642	-0.475	1.200	-0.431	742	-0.125	1.145	-0.091
543	-0.825	1.065	-0.775	643	-0.475	1.200	-0.431	743	-0.125	1.145	-0.091
544	-0.825	1.065	-0.775	644	-0.475	1.200	-0.431	744	-0.125	1.145	-0.091
545	-0.825	1.065	-0.775	645	-0.475	1.200	-0.431	745	-0.125	1.145	-0.091
546	-0.825	1.065	-0.775	646	-0.475	1.200	-0.431	746	-0.125	1.145	-0.091
547	-0.825	1.065	-0.775	647	-0.475	1.200	-0.431	747	-0.125	1.145	-0.091
548	-0.825	1.065	-0.775	648	-0.475	1.200	-0.431	748	-0.125	1.145	-0.091
549	-0.825	1.065	-0.775	649	-0.475	1.200	-0.431	749	-0.125	1.145	-0.091
550	-0.825	1.065	-0.775	650	-0.475	1.200	-0.431	750	-0.125	1.145	-0.091

APPENDIX II

551	500	1.184	.687	561	761	-118	760	-620	681	.875	.688	.679	961	-285	.794	.785
552	130	1.274	-1.80	584	732	-450	810	-650	688	.880	.889	.877	962	-600	.800	.800
553	180	1.374	-1.40	622	732	-350	910	-500	688	1.00	.797	.797	963	-600	.820	.820
554	0	.485	0	654	679	-480	910	-1.815	684	.880	.785	.785	964	-1.80	.845	.845
555	0	.485	0	655	679	-480	910	-1.815	685	.485	.880	.880	965	-300	.860	.860
556	0	.485	0	656	679	-480	910	-1.815	686	.485	.880	.880	966	-300	.875	.875
557	300	.560	2.536	627	735	-525	682	-1.278	686	.715	.715	.715	967	-300	.890	.890
558	300	.560	2.536	628	735	-525	683	-1.278	687	.715	.715	.715	968	-300	.905	.905
559	300	.560	2.536	629	735	-525	684	-1.278	688	.715	.715	.715	969	-300	.920	.920
560	300	.560	2.536	630	735	-525	685	-1.278	689	.715	.715	.715	970	-300	.935	.935
561	300	.560	2.536	631	735	-525	686	-1.278	690	.715	.715	.715	971	-300	.950	.950
562	300	.560	2.536	632	735	-525	687	-1.278	691	.715	.715	.715	972	-300	.965	.965
563	300	.560	2.536	633	735	-525	688	-1.278	692	.715	.715	.715	973	-300	.980	.980
564	300	.560	2.536	634	735	-525	689	-1.278	693	.715	.715	.715	974	-300	.995	.995
565	300	.560	2.536	635	735	-525	690	-1.278	694	.715	.715	.715	975	-300	1.010	1.010
566	300	.560	2.536	636	735	-525	691	-1.278	695	.715	.715	.715	976	-300	1.025	1.025
567	300	.560	2.536	637	735	-525	692	-1.278	696	.715	.715	.715	977	-300	1.040	1.040
568	300	.560	2.536	638	735	-525	693	-1.278	697	.715	.715	.715	978	-300	1.055	1.055
569	300	.560	2.536	639	735	-525	694	-1.278	698	.715	.715	.715	979	-300	1.070	1.070
570	300	.560	2.536	640	735	-525	695	-1.278	699	.715	.715	.715	980	-300	1.085	1.085
571	300	.560	2.536	641	735	-525	696	-1.278	700	.715	.715	.715	981	-300	1.100	1.100
572	300	.560	2.536	642	735	-525	697	-1.278	701	.715	.715	.715	982	-300	1.115	1.115
573	300	.560	2.536	643	735	-525	698	-1.278	702	.715	.715	.715	983	-300	1.130	1.130
574	300	.560	2.536	644	735	-525	699	-1.278	703	.715	.715	.715	984	-300	1.145	1.145
575	300	.560	2.536	645	735	-525	700	-1.278	704	.715	.715	.715	985	-300	1.160	1.160
576	300	.560	2.536	646	735	-525	701	-1.278	705	.715	.715	.715	986	-300	1.175	1.175
577	300	.560	2.536	647	735	-525	702	-1.278	706	.715	.715	.715	987	-300	1.190	1.190
578	300	.560	2.536	648	735	-525	703	-1.278	707	.715	.715	.715	988	-300	1.205	1.205
579	300	.560	2.536	649	735	-525	704	-1.278	708	.715	.715	.715	989	-300	1.220	1.220
580	300	.560	2.536	650	735	-525	705	-1.278	709	.715	.715	.715	990	-300	1.235	1.235
581	300	.560	2.536	651	735	-525	706	-1.278	710	.715	.715	.715	991	-300	1.250	1.250
582	300	.560	2.536	652	735	-525	707	-1.278	711	.715	.715	.715	992	-300	1.265	1.265
583	300	.560	2.536	653	735	-525	708	-1.278	712	.715	.715	.715	993	-300	1.280	1.280
584	300	.560	2.536	654	735	-525	709	-1.278	713	.715	.715	.715	994	-300	1.295	1.295
585	300	.560	2.536	655	735	-525	710	-1.278	714	.715	.715	.715	995	-300	1.310	1.310
586	300	.560	2.536	656	735	-525	711	-1.278	715	.715	.715	.715	996	-300	1.325	1.325
587	300	.560	2.536	657	735	-525	712	-1.278	716	.715	.715	.715	997	-300	1.340	1.340
588	300	.560	2.536	658	735	-525	713	-1.278	717	.715	.715	.715	998	-300	1.355	1.355
589	300	.560	2.536	659	735	-525	714	-1.278	718	.715	.715	.715	999	-300	1.370	1.370
590	300	.560	2.536	660	735	-525	715	-1.278	719	.715	.715	.715	1000	-300	1.385	1.385

## APPENDIX III

### A BIBLIOGRAPHIC GUIDE WITH SUGGESTIONS FOR STUDY IN THE FURTHER DEVELOPMENT OF A SCIENTIFIC BASIS FOR THE ECONOMIC CON- TROL OF QUALITY OF MANUFACTURED PRODUCT

As stated in the preface, the present book is but an *initial* step toward the formulation of a scientific basis for securing economic control. Much remains to be done. In presenting a list of references for further study, an attempt has been made to include those suggestive of what appear to be profitable lines of further development.

Throughout the book we have had occasion to give many specific references. The object of the present bibliography is to suggest references of a more or less general nature to be read in connection with each of the seven parts. It is hoped that in many instances these references will be suggestive of work which may be profitably done in extending the theory of quality control, particularly in the direction of the development of improved ways of securing good data through the more thorough application of the scientific method.

#### REFERENCES FOR PARTS I AND III

##### 1. *Exact and Statistical Laws*

In Parts I and III the rôles of exact, empirical, and statistical laws in helping us to do what we want to do are touched upon.

The recent book, *A History of Science*, C. D. Whetham, 2nd edition, Macmillan Company, New York, 1930, gives an interesting and up-to-date survey of the results of human effort in establishing laws of nature. To get a more exact picture, however, we must turn to some such book as *Introduction to Theoretical Physics*, A. Haas, 2nd edition, Constable & Company, London, Vol. I, 1928, Vol. II, 1929; or the book of the same title by L. Page, D. Van Nostrand Company, Inc., New York, 1928.

With the development of the atomic structure of matter and electricity, it became necessary to think of laws as being statistical in nature. The importance of the law of large numbers in the interpretation of physical phenomena will become apparent to any one who even hastily surveys any one or more of the following books: *Statistical Theories of Matter, Radiation, and Electricity*, K. K. Darrow, The Physical Review Supplement, Vol. I, No. 1, July 1929, also published in the series of Bell Telephone Laboratories' reprints, No. 435; *Introduction to Statistical Mechanics for Students of Physics and Physical Chemistry*, J. Rice, Constable & Company, Ltd., London, 1930; *Statistical Mechanics with Applications to Physics and Chemistry*, R. C. Tolman, Chemical Catalog Company, New York, 1927; *Kinetic Theory of Gases*, L. B. Loeb, McGraw-Hill Book Company, New York, 1927; *The Kinetic Theory of Gases*, E. Bloch, Methuen & Company, Ltd., London, 1924; *Introduction to Modern Physics*, F. K. Richtmeyer, McGraw-Hill Book Company, New York, 1928; *Modern Physics*, H. A. Wilson, Blackie & Son, Ltd., London, 1928; *Introduction to Contemporary Physics*, K. K. Darrow, D. Van Nostrand Company, Inc., New York, 1926; and *Atoms, Molecules and Quanta*, A. E. Ruark and H. C. Urey, McGraw-Hill Book Company, New York, 1930.

One cannot return from even a brief excursion into the field of modern physics and chemistry without having caught a glimpse of the importance of the concept of the statistical limit in all of the latest developments. Even in this field of exact science *nothing is exact*. In the last analysis the influence of chance causes is felt. Almost the only things that appear to be constant are distribution functions or statistics of these functions—and this constancy is only in the statistical sense. For example, one interested in the specification of quality of materials need read only Chapter III of *The Physics of Solids and Liquids*, P. P. Ewald, Th. Pöschl and L. Prandtl, Blackie and Son, Ltd., 1930, to see how far we are from being able to explain some of even the simplest mechanical properties in terms of atomic physics.

## 2. Empirical Laws

To contrast the way in which the so-called exact and statistical laws enable one to predict with the way in which an empirical law does, the recent excellent book *Business Cycles*, W. C. Mitchell, Na-

tional Bureau of Economic Research, New York, 1927, should prove to be of interest. The author of this book discusses in a critical manner the very extensive amount of work that has been done in trying to develop a rational basis for predicting cyclic movements with a net result that is not so very encouraging. Even a casual reading of this book must impress one with the serious hopelessness of trying to predict the future in terms of the past when the *chance* cause system is not constant. In the present state of the scientific method of induction, it appears that empirical relationships such as time series give little basis for prediction. This conclusion is consistent with that so admirably presented in a recent paper by S. L. Andrew in the *Bell Telephone Quarterly*, Jan., 1931, and also with conclusions set forth in the recent book *Business Adrift*, by W. B. Donham, Dean of the Harvard Business School. Such reading cannot do other than strengthen our belief in the fact that control of quality will come only through the weeding out of assignable causes of variation—particularly those that introduce lack of constancy in the chance cause system.

### 3. *Frequency Distribution Functions*

In Part III we considered very briefly the problem of determining the kind of frequency distribution function or functions that we might expect controlled quality to follow. In this connection we touched upon the philosophy of frequency curves as laws of distribution.

Two systems of curves were mentioned in particular, namely, the Pearson and the Gram-Charlier systems. Although we have not had occasion to make much use of these functions as such, a serious student of control of quality will find it greatly to his advantage to read some of the original memoirs dealing with these two systems of curves. Those of Pearson are naturally available in English and cannot help but prove stimulating. The more formal part of Pearson's work in this field has been summarized by Elderton in the interesting book, *Frequency Curves and Correlation*, second edition, Layton, London, 1928. T. L. Kelley, a former student of Pearson, also has much of interest to say about this system of curves in his book, *Statistical Method*, Macmillan Company, New York, 1923.

Very interesting and stimulating accounts of the significance of the Gram-Charlier series have been given by Arne Fisher, *Mathe-*

*mathematical Theory of Probabilities*, 2nd edition, Macmillan Company, New York, 1922; by F. Y. Edgeworth in a series of articles referred to in his article *Probability* in the 13th edition of the *Encyclopedia Britannica*; and by T. N. Thiele, *Theory of Observations*, London, 1903. J. F. Steffensen in *Some Recent Researches in the Theory of Statistics and Actuarial Science*, Cambridge University Press, 1930, makes some very interesting and pertinent remarks on the theoretical foundation of certain types of frequency curves.

It is of particular interest to note the way in which Edgeworth arrives at the Gram-Charlier series as a method of expressing the results of the joint action of a complicated system of causes. Of course, the Pearson system can be given somewhat similar causal interpretation although great emphasis has not been laid upon this point by many of those writing about the Pearson system.

The sythetic building up of a frequency curve in terms of the effects of component groups of causes forms a basis, as we have seen, for our discussion of the necessary and sufficient conditions of maximum control. We have emphasized the significance of the fact that, as the number of causes of variability is increased, we seem to approach closer and closer to what we have termed the point  $(0, 3)$  of maximum control in the  $\beta_1 \beta_2$  plane.

In this connection *The Behavior of Prices*, F. C. Mills, National Bureau of Economic Research, Inc., New York, 1928, should prove interesting reading, particularly that part having to do with the march of the  $\beta$ 's back to normalcy, as he puts it.

#### 4. *Probability*

*Probability and its Engineering Uses*, T. C. Fry, D. Van Nostrand Company, New York, 1928, and *An Introduction to Mathematical Probability*, J. L. Coolidge, Oxford University Press, New York, 1925, contain interesting discussions of the meaning of probability and the difficulty involved in defining it.

#### 5. *Quality Control*

The only book touching upon the subject of quality control in anything like the sense of the present text is that by Becker, Plaut, and Runge, referred to in Chapter I of Part I.



## REFERENCES FOR PART II

1. *Economics*

The problem of economic control of quality in its broadest sense is, as we have seen, that of doing what we want to do within limits which are economical. To do this, we must establish *economic standards of quality*. A brief outline of the economic considerations which must be taken into account in attempting to establish such standards of quality is given in an interesting article, "Standard Quality," G. D. Edwards, *Bell Telephone Quarterly*, Vol. VII, pp. 292-303.

For example, in establishing such a standard, we must consider the relationship between cost and value. Value, however, is not so easily defined in a way that will cover all of the prevalent concepts of this term. To attempt to do so leads us into difficulties touched upon in our discussion of the definition of quality.

Naturally, value in some way or other depends upon the degree to which a given quality satisfies human wants; but, in turn, human wants are not constant even for the same person. Furthermore, the degree to which a thing having several quality characteristics tends to satisfy the human wants of even a single person is to a large extent a complicated and unknown function of the magnitudes of the physical characteristics of the thing. Even assuming that the value determined on the basis of the wants of a single person is a constant, it is apparent that the values for different people differ among themselves so that, in the last analysis, value, if it can be expressed quantitatively, is presumably a frequency distribution function.

A brief, terse exposition of the fundamental economic problems involved in attaining a dynamic measure of value will be found in the *Mathematical Introduction to Economics*, G. C. Evans, McGraw-Hill Book Company, New York, 1930. Having obtained a picture of the complicated nature of this problem, one may feel inclined to despair of its solution. However, for some time to come, it is likely that we shall not get away from the desire on the part of all of us to find some measure of quality which is common to all qualities.

In our discussion of economic control, we left out any detailed consideration of this problem of finding an adequate measure of value, even though such a measure apparently would serve a very useful purpose. We started with the tacit assumption that when such a measure of value can be found, it will have two characteristics: it will

be a statistical quantity, and it will be statistically related to the measurable quality characteristic of the product.

Beginning at this point, we have shown, particularly in Part I, that certain economic advantages can be attained in the production of a controlled quality. This means, of course, as previously stated, that the quality standard is some frequency distribution function. We emphasized the importance of at least two characteristics, namely, the average  $\bar{X}$  and the standard deviation  $\sigma$  of this function. To insure that the specified parameters in a given case are economic standards would require a consideration of the fundamental problems involved in establishing measures of value already referred to. In such cases we must choose standards which to the best of our knowledge at the present stage of the development of the subject appear to be reasonable estimates of economic standards.

## 2. *Texts on Statistical Theory*

The ninth edition of Yule's *An Introduction to the Theory of Statistics*, C. Griffin & Company, Ltd., 1930, should prove to be a veritable storehouse of knowledge in respect to many of the things discussed in Part II. This is particularly true in respect to measures of central tendency, dispersion, and correlation. As supplementary reading for the more technical part of the discussion, *Mathematical Statistics*, H. L. Rietz, Open Court Publishing Company, Chicago, 1917, should prove of great value, particularly in connection with the consideration of the analytical aspects of correlation. A. L. Bowley's *Elements of Statistics*, Chas. Scribner's Sons, New York, 1926—in particular the second volume—contains much of interest in regard to the point binomial and the second approximation (23). *The Mathematics of Statistics*, R. W. Burgess, Houghton Mifflin Company, New York, 1927, will be found helpful as a general elementary text. It also contains references to several elementary books dealing with statistical methods and their application in other fields such as economics. Two of these should be mentioned here: *Statistical Methods Applied to Economics in Business*, F. C. Mills, Henry Holt & Company, New York, 1924, and *Principles and Methods of Statistics*, R. E. Chaddock, Houghton Mifflin Company, Boston, 1925. Attention should also be called to the recent book, *The Mathematical Part of Elementary Statistics*, B. H. Camp, D. C. Heath & Co., New York, 1931.

3. *Curve Fitting*

In connection with our discussion of the derivation of empirical formulas to represent relationships, the little book, *Empirical Formulas*, T. R. Running, Wiley & Sons, New York, 1917, is of interest. The method of moments is discussed in some detail in Elderton's book, *Frequency Curves*, previously referred to. The method of least squares is admirably treated in the *Calculus of Observations*, E. T. Whittaker and G. Robinson, 2nd edition, Blackie & Son, London, 1926.

## REFERENCES FOR PART IV

In 1922, R. A. Fisher presented in *The Philosophical Transactions of the Royal Society* in London an article, "The Mathematical Foundations of Theoretical Statistics," in which he characterized three fundamental problems, namely, specification, distribution, and estimation. At least the first nine paragraphs of this paper should be read by any one interested in the application of statistical theory in the control of quality. In Part IV, we are particularly interested in the theory of distribution which has been developed to a marked extent during the last few decades at the hands of R. A. Fisher, "Student," J. Neyman, L. Isserlis, A. E. R. Church, V. J. Romanovsky, J. Wishart, E. L. Dodd, B. H. Camp, H. Hotelling, Karl Pearson, E. S. Pearson, L. H. C. Tippett, P. R. Rider, A. A. Tchouproff, A. A. Markoff, M. Watanabe and E. Slutsky.

Perhaps one of the best ways for a newcomer to orientate himself in this field of investigation is to read the excellent "Report on Statistics" by H. L. Rietz, published in the *Bulletin of the American Mathematical Society*, October, 1924, pp. 417-453. References to later work of the men mentioned in the previous paragraph and others on the theory of distribution will be found in the bibliographies of the books by Yule, Rietz, and Kelley, already referred to. In connection with the discussion of Tchebycheff's theorem, one of the most interesting articles is that of A. A. Tchouproff, "Asymptotic Frequency Distribution of the Arithmetic Means of  $n$  Correlated Observations for Very Great Values of  $n$ ," *Journal of the Royal Statistical Society*, Vol. LXXXVII, 1925, pp. 91-104. This article gives detailed references to the work of Watanabe, Markoff, Slutsky, and others touching upon this same problem.

A recent paper, "British Statistics and Statisticians Today," H. Hotelling, *Journal of the American Statistical Association*, June,

1930, pp. 186-190, gives an interesting brief account of what is going on in England today in the development of statistical theory. If one is interested in tracing the development of the theory of distribution or, in fact, any part of statistical theory back through the ages, *Studies in the History of Statistical Method*, Helen M. Walker, Williams & Wilkins Company, Baltimore, 1929, will be found helpful. Perhaps our best general source of information on the important work of the Scandinavian School of statisticians is the book by Arne Fisher previously mentioned.

#### REFERENCES FOR PARTS VI AND VII

##### I. *Estimation*

Two fundamental statistical problems are touched upon in Parts VI and VII. One is that of going from a random sample of size  $n$  to its universe.

Today there are in the literature the following three general methods of going from a sample to its universe:

- (a) The *a posteriori* method.
- (b) The method of maximum likelihood.
- (c) The empirical method.

To mention these three in the same breath in the presence of a group of statisticians is almost certain to start an argument, for there is a wide divergence of opinion as to the comparative validities of these methods.

For this reason, the reader will find it advantageous to consider in some detail the original memoirs dealing with these separate methods. The *a posteriori* method is tied up with the theory of causes and the name of Bayes. The recent important article, "Frequency Distribution of the Unknown Mean of a Sampled Universe," E. C. Molina and R. I. Wilkinson, *Bell System Technical Journal*, Vol. VIII, pp. 632-645, October, 1929, should prove an interesting starting point for the consideration of this method, although the reader will doubtless wish to read other original memoirs referred to in connection with the discussion of Bayes' theorem in the general bibliographies mentioned in a previous paragraph.

The method of maximum likelihood is tied up largely with the work of R. A. Fisher, starting primarily with his article in the *Philosophical Transactions* previously mentioned.

A recent article, "On the Use and Interpretation of Certain Test Criteria for Purposes of Statistical Inference," E. S. Pearson and J. Neyman, *Biometrika*, *XXA*, pp. 175-240, 1927, and *XXA*, pp. 263-294, 1928, is perhaps the best critical discussion of the available methods of solving the problem of estimation. It should certainly be read by any serious student of this subject.

The third edition of *Statistical Methods for Research Workers*, R. A. Fisher, summarizes most of the detailed methods of estimation developed by him. It is a book of particular value to scientists and engineers, although one must keep in mind the serious limitations of all methods of estimation based upon small samples as noted in the text and discussed in such references as that of Pearson and Neyman.

It is of interest to note that a divergence of opinion is expressed in the literature as to the usefulness of the theory of the so-called small sample. Perhaps most of the critical remarks are based upon the assumption that this theory is to be used as the basis of estimation, and that it may give the impression that we can replace large samples by small ones. In the first place, a careful reading of the available literature does not reveal any specific suggestion to substitute small samples for large ones. In the second place, it should be noted that the application of small sample theory used in this text is required in handling large numbers of data in a *rational* way by breaking them up into rational subgroups. In this work the distribution theory for small samples plays a prominent rôle.

In general the problem of estimation presents the universal difficulties involved in all induction. If one reads such a book as *A Treatise on Probability*, J. M. Keynes, Macmillan Company, New York, 1921, he may feel at first very much discouraged, because his attention will have been directed to many of the serious difficulties involved in the application of probability theory. A useful tonic in such a case is to read any one or more of the following books: *The Nature of the Physical World*, A. S. Eddington, Macmillan Company, New York, 1928; *The Logic of Modern Physics*, P. W. Bridgman, Macmillan Company, New York, 1928; *The Analysis of Matter*, Bertrand Russell, Harcourt, Brace & Company, Inc., New York, 1927. At least, these three books should prove to be a tonic, if it is true that misery loves company. Certainly the serious difficulties involved in the interpretation of physical phenomena are common in all fields, and the discussions in these books show how much we must rely upon the application of probability theory even in an "exact" science.

## 2. *Detecting Lack of Control*

The second fundamental statistical problem is that of determining whether or not a given set of data comes from a constant system of causes, or more generally it is the problem of dividing the universe of objective values into rational subgroups schematically represented in Fig. 144. In our discussion of ways and means for detecting lack of control, we have pointed out again and again the necessity of subdividing the data into rational subgroups. To do this requires the exercise of human judgment.

In the last analysis we must depend upon the use of scientific method—that is, upon human intuition, imagination, reasoning, and knowledge. It is perhaps only through the application of this general method that we can hope to attain good data, one characteristic of which is that they be subdivided into rational subgroups. It may be of interest, therefore, to sketch briefly a course of reading which will be found helpful to the student in the application of scientific method to the further development of the theory of quality control. To do so necessarily takes us into the fields of psychology, philosophy, and logic; into the field of psychology because we must get some sort of picture of the way the mind works; into the field of philosophy because we need some hypothesis as to the nature of reality and the function of laws, theories, and causal explanations; into the field of logic because it presents what we know about the formal methods available in the theory of deduction and induction.

How do data depend upon the mind? What is the effect of factual experience and the effect of reasoning upon an observer? These are important questions. What we sense through any one of our senses depends partly upon previous use of these senses. Thus a child looking at a straight stick extending beneath the surface of a pool of water sees a bent stick. Similarly, the first time one sees what is shown in Fig. 131, he sees the length of the line (*a*) to be different from that of line (*b*), although they are of the same length. In this way, factual experience influences what we sense through any one of our senses.

Perhaps more important, however, is that the mental experience involving reasoning influences to a marked extent what we sense. One looking at a line *AB*, Fig. 1, and thinking of the points on the line, sees those points in an entirely different way after he has tried to place such points as  $\sqrt{3}$  and  $\pi$  on that line.

Almost every day one hears of some physical discovery which has been influenced by a conceptual theory. A trained experimentalist who is at the same time familiar with the current theory or theories having to do with the phenomena which he is investigating will, in many cases at least, be able to get better data for the particular purpose in hand than he would be if he did not know the theory.



FIG. 1.

In this same connection, it is important to note some of the applications of the theory of frequency curves in assisting one to break down an observed set of data into rational subgroups or to indicate in ways other than those described in the text whether or not this can be done. For example, the fact that an observed point in the  $\beta_1 \beta_2$  plane is in the neighborhood of  $(0, 1.8)$ , Fig. 2, is consistent

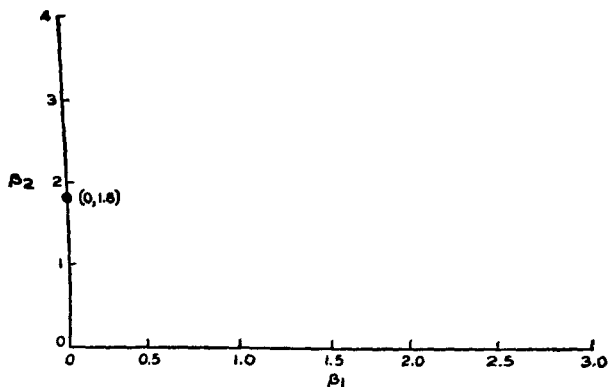


FIG. 2.

with the hypothesis that the observed set of data came in approximately equal proportion from, let us say,  $m$  rational subgroups. In a similar way, an observed value of skewness may be consistent with some rational hypothesis in respect to the causes of variation. In other words, an observed set of statistics can be suggestive of a working hypothesis in much the same way that a rough plot of an observed frequency distribution may be suggestive in the sense indicated by E. B. Wilson in his article, "The Development of a Fre-

quency Function and Some Comments on Curve Fitting," *Proceedings of the National Academy of Sciences*, Vol. 10, 1924, pp. 79-84.

Another very important use of the knowledge of the theory may be that of detecting mistakes in computation. For example, if one found a point  $(\beta_1, \beta_2)$  below the line  $\beta_2 - \beta_1 - 1 = 0$ , Fig. 3, he would know that a mistake had been made because, as was originally shown by Pearson, it is not possible for a frequency distribution function to have a point in this area.

Broadly speaking, we see again why it is so necessary in the control of quality of manufactured product to have data accumulated by someone acquainted with the available factual and conceptual expe-

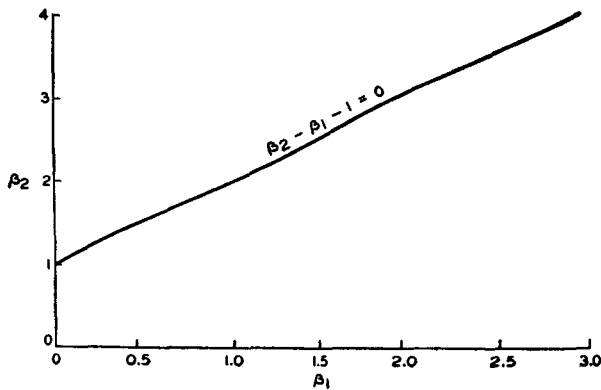


FIG. 3.

rience relating to the particular problem in hand. Books such as: *Scientific Thought*, C. D. Broad, Harcourt, Brace & Company, Inc., New York, 1927; *The Function of Reason*, A. N. Whitehead, Princeton University Press, Princeton, New Jersey, 1929; *The Analysis of Mind*, Bertrand Russell, George Allen and Unwin, Ltd., London, 1922; *Conflicting Psychologies of Learning*, H. B. Bode, D. C. Heath & Company, New York, 1929; *The Principles of Psychology*, William James, Henry Holt & Company, New York, 1890; *The Revolt Against Dualism*, A. L. Lovejoy, W. W. Norton & Company, Inc., New York, 1930; and *Human Learning*, E. L. Thorndike, The Century Co., 1931; contain much of interest in this connection.

Having seen what an important part conceptual experience may play in taking data, one is likely to become more interested in formal logic. The meaning of the laws of thought and the application of



sylogistic reasoning take on a new interest. For example, a fundamental understanding of the theory of control tacitly involves such mathematical concepts as function, limit, continuity, and so on, developed to a degree of refinement which comes from the study of the discussion of these subjects in such a book as G. H. Hardy's *Pure Mathematics*, Cambridge University Press, London, 1928.

Perhaps of even greater interest, however, is the consideration of what we mean by *judgment* and *common sense*—two things which we find we must use so often in experimental work of all kinds. One soon finds that there is a considerable divergence of opinion in respect to such matters as will be evidenced by a more or less systematic browsing in the following treatises on logic. *Elementary Logic*, A. Sidwick, Cambridge University Press, London, 1914; *Principles of Logic*, H. W. Bradley, Vol. I and Vol. II, 2nd Edition, Oxford University Press, London, 1922; *An Introduction to Logic*, H. W. B. Joseph, 2nd Edition, Oxford University Press, London, 1922; *Formal Logic*, J. N. Keynes, 4th Edition, Macmillan Company, Ltd., London, 1928; *Logic*, W. E. Johnson, Cambridge University Press, London, Vol. I, *Logic, General*, 1921; Vol. II, *Logic Demonstrative Inference: Deductive and Inductive*, 1922; Vol. III, *The Logical Foundation of Science*, 1924; *The Logic of Discovery*, R. D. Carmichael, The Open Court Publishing Co., Chicago, 1930; *Rational Induction*, H. H. Dubs, The Chicago University Press, Chicago, 1930; and *Scientific Inference*, Harold Jeffreys, Macmillan Co., New York, 1931.

It will be noted that the application of the formal scientific method in discovery involves a human choice at every step. For example, in the discovery of a functional or statistical relationship, the following choices must be made:

1. Choice of data.
2. Choice of functional form.
3. Choice of number of parameters, at least in certain cases.
4. Choice of method of estimating parameters.

To a certain extent this field of choice is a kind of methodological No-Man's Land.

History of science shows, however, that the discoverers of the past have, in general, been those broadly trained in the particular field of discovery of their choice. They have been those familiar with the status of experimental and theoretical results in their particular field. The importance of theory in helping one to choose the

right thing to be discovered is illustrated by the fact that several elements in the periodic table have been looked for and found because their existence was suggested by the blank spaces. So it is that many of the discoveries of science have been suggested by theory.

Furthermore, it is of interest to note that important discoveries have usually come only after the investigator has surrounded himself for a considerable period of time with the facts bearing upon the subject and during this period has kept these more or less constantly in mind. It is true, however, history also indicates that many of these discoveries have only come after the investigator has dropped the search for a time more or less completely from his conscious consideration. In all cases, however, it appears that preliminary conscious attention to the facts in hand is essential.

Coming now to the more or less formal treatment of scientific method, the following books will be found helpful in something like the order listed: *The Foundations of Science*, H. Poincare, The Science Press, New York, 1929; *The Principles of Science*, W. S. Jevons, Macmillan Company, Ltd., London, 1924; *Essentials of Scientific Method*, A. Wolf, Macmillan Company, New York, 1927; *Scientific Method*, A. D. Ritchie, Harcourt, Brace & Company, New York, 1923; and *Physics, The Elements*, N. R. Campbell, Cambridge University Press, London, 1920, together with Vol. III of Johnson's *Logic* noted in the previous paragraph.

Books such as the *Quest for Certainty*, John Dewey, Minton Balch Company, New York, 1929; and in particular, A. N. Whitehead's *Process and Reality*, Macmillan Company, New York, 1930, contain much of interest. Just as a simple example, it is necessary for us to think of a quality characteristic as an entity in the sense adopted by Whitehead if it is to be general enough to be of use in the many practical problems that arise in the interpretation of a sample.

#### OTHER REFERENCES

##### 1. *Errors of Measurement*

It is assumed that the reader has available one or more of the following books on the discussion of the errors of measurement: *The Combination of Observations*, David Brunt, University Press, London, 1917; *The Calculus of Observations*, E. T. Whittaker and G. Robinson, Blackie & Son, London, 1924; *The Theory of Measurements*, A. D. Palmer, McGraw-Hill Publishing Company, New York, 1930; and

*The Theory of Measurements*, L. Tuttle and J. Satterly, Longmans, Green & Company, New York, 1925.

Brunt's book contains, in addition to the ordinary discussion of the theory of errors, an interesting introductory chapter indicating various ways of developing the normal law. The book by Tuttle and Satterly gives a particularly good elementary discussion of many things which must be considered in correcting data for errors of measurement. Palmer's treatise is of particular value in outlining things which must be considered in planning physical measurements so as to reduce the errors of measurement to a minimum.

## 2. Tables

Of course, every one needs a table of squares, reciprocals, and square roots such as that of Barlow published in revised form by E. and F. N. Spon, Ltd., London, 1930, and a table of logarithms such as those of Vega published by D. Van Nostrand Company, New York, 1916. In addition to these, any one interested in the theory of quality control will find much use for Pearson's *Tables for Statisticians and Biometricians*, published by the Cambridge University Press, London, 1924. The second volume of these tables which is now in the process of preparation is supposed to contain the tables which have appeared in *Biometrika* since the publication of the first volume in 1924. In a way, the promised second volume will be even more helpful than the first. The books by Fry, Arne Fisher, and R. A. Fisher contain many useful tables. For a more complete bibliography, the reader is referred again to that of Yule.

## 3. Magazines

Without question, one magazine which has been found most useful in our study of quality control has been *Biometrika*, edited by Karl Pearson and his son Egon Pearson, and published by the Cambridge University Press, London. It has carried many of the important papers of "Student," R. A. Fisher, L. H. C. Tippett, J. Neyman, J. O. Irwin, Karl Pearson, E. S. Pearson, J. Wishart, and their associates. The *Skandinavisk Aktuarietidskrift*, Stockholm, contains many important articles in English as well as in foreign languages. The same is true of *Metron*, an international review of statistics published in Rome, Italy.

*The Journal of the American Statistical Association*, New York contains many discussions of the applications of the more elementary theory of statistics in the field of economics. The same can be said of the *Journal of the Royal Statistical Society*, London, although the *Journal* has also published several important articles on the theory of statistics. Both of these Journals are of value because of the reviews of current literature. The *Annals of Mathematical Statistics* is a Journal recently started in cooperation with the American Statistical Association. It is devoted to both theory and application of mathematical statistics.

A glance at any of the complete bibliographies previously referred to will show that important articles have appeared in many of the journals than those listed here.

#### 4. Mathematics

It is assumed, of course, that the student of the theory of control is equipped with elementary texts up to and including differential and integral calculus. For a more complete treatment than is ordinarily given in any elementary text, the following books are suggested. In questions involving purely algebraical manipulation as in the discussion of the multinomial theorem, the student will find *Algebra* by G. Chrystal, Vol. I and Vol. II, 5th Edition, A. and C. Black, Ltd., London, 1920, of great help. For a discussion of the subject of symmetric functions and related topics of interest in the application of the method of moments and the use of semi-invariants, M. Bôcher's *Introduction to Higher Algebra*, Macmillan Company, New York, 1917, will be helpful. *Advanced Calculus*, W. F. Osgood, Macmillan Company, New York, 1925, treats in sufficient detail for most purposes the analytical methods required for an understanding of the mathematical theory found in most articles on the subjects of specification, distribution, and estimation. Two excellent books on the mathematical theory of statistics are: *Statistique Mathématique*, G. Darroch, Gaston Doin et Cie., Paris, 1928, and *Statistique Mathématique*, Charles Jordan, Gauthier-Villars et Cie., Paris, 1927.

#### 5. Graphical Methods

We have neglected to consider in any great detail the important problem of presenting the results of quality control studies in a way to be of greatest service even though so much depends upon a theoretical

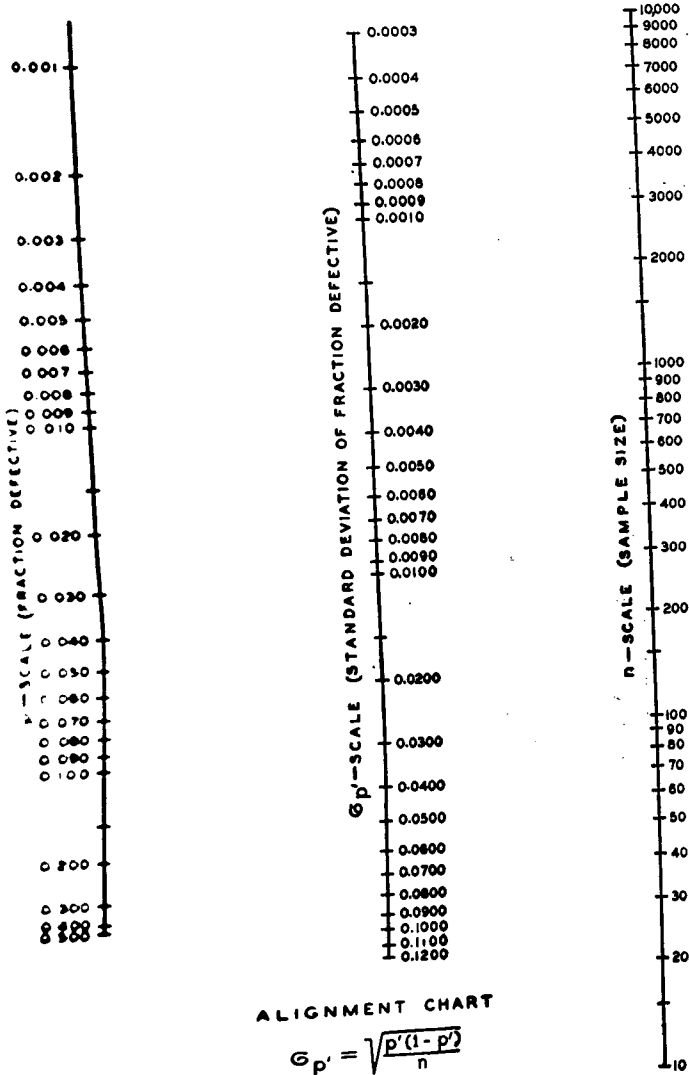
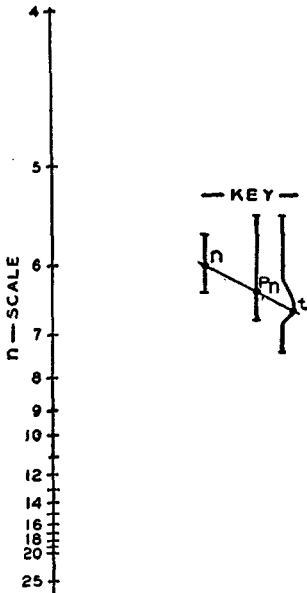


FIG. 4

NOMOGRAPHIC REPRESENTATION  
 OF PROBABILITY ( $P_n$ ) THAT AT ERROR ( $\bar{X}-\bar{X}'$ )  
 IN AVERAGE ESTIMATED FROM THE MEAN OF  
 A SAMPLE ( $\bar{X}$ ) OF SIZE  $n$  AND MEASURED IN  
 TERMS OF ITS STANDARD DEVIATION LIES  
 BETWEEN  $-\infty$  AND  $+t$  FOR VARIOUS  
 $n$  (FROM  $n=4$  TO  $n=25$ )



PROBABILITY  $P_t$  OF HAVING THE SAME  
 ERROR IN AVERAGE BETWEEN  $-t$  AND  $+t$   
 CAN BE CALCULATED FROM:  
 $P_t = 2 (P_n - 0.5)$

NUMERICAL VALUES OF PROBABILITY  $P_n$   
 ARE TAKEN FROM R.A. FISHER'S TABLES  
 GIVEN IN HIS PAPER: EXPANSION  
 OF "STUDENT'S" INTEGRAL IN POWERS  
 OF  $n^{-1}$  ("METRON" VOLUME X, NO. 3, 1925)

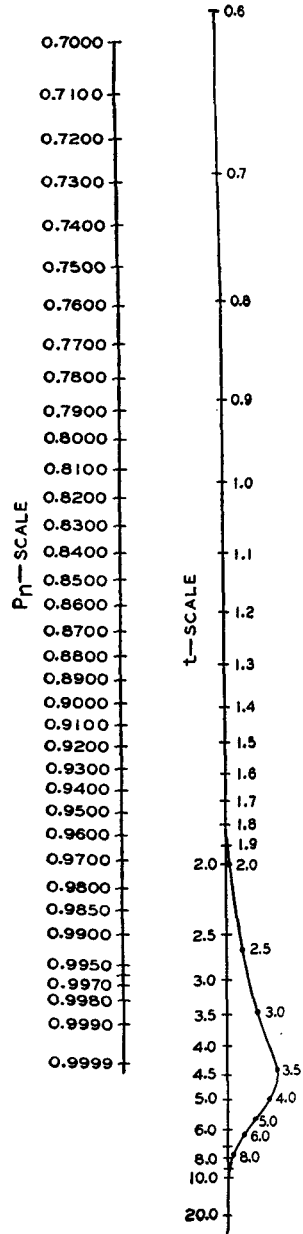


FIG. 5.

ful and artistic layout of the graphical presentation. In this connection, *Layout in Advertising*, W. A. Dwiggins, Harper & Bros., New York, 1928, should prove to be suggestive.

In closing, we should note that in the application of the method of control, it is sometimes advisable to substitute nomograms for tables in shop practice. For example, Fig. 4 gives a nomogram which enables one to read off the standard deviation  $\sigma$  in terms of a given sample size  $n$  and probability  $p'$ . In a similar way, Fig. 5 presents in graphical form the very complicated table of "Student's" integral. For a discussion of this nomogram and of the application of nomography in this way, see the paper by V. A. Nekrassoff, "Nomography in Applications of Statistics," published in *Metron*, Vol. VIII, 1930, pp. 95-99.

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